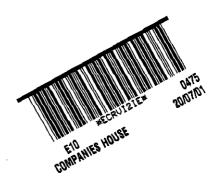
# ABBEY NATIONAL HEALTHCARE LIMITED HM TREASURY ANNUAL RETURN

FINANCIAL YEAR ENDING 31 DECEMBER 2000

AC1779



# CONTENTS

# ABBEY NATIONAL HEALTHCARE LIMITED

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# Statement of solvency

# ABBEY NATIONAL HEALTHCARE LIMITED

Name of company

and IV branch business/EEA branch business

GLOBAL BUSINESS

lobal business/UK branch business/EEA branch busines	ss	GLOBAL DO	001100						
nancial year ended 31 DECEMBER 2000	16	ompany gistration umber	GL/UK/0	:M -	day	eriod en menth	ded year	_	Units
R9		3249879	GL		31	12	2000		£000
		As at the end	1	∖s at t			S	ourc	e
		this financi	al		previo year	ous	Form	Line	Column
GENERAL BUSINESS	1	<u> </u>			2	. :	<u> </u>		8
Wher than long term business assets allocated towards	11	239			21,	,171	See instr	ruction	ıs
erieral business required minimum margin		<del></del>					1 and 2		
Required minimum margin	1,1	542			3	82			
Required minimum margin for general business  Excess (deficiency) of available assets over the required	12	<del></del>				,789	12	. 49	
ninimum margin (11-12)	13	(303)	,			, 107	L		
LONG TERM BUSINESS  Available assets							•		
Long term business admissible assets	21						10	. 11	
Other than long term business assets allocated towards long term business required minimum margin	22						See inst		ns
Total mathematical reserves (after distribution of surplus)	23						See inst	tructio	n 4
Other insurance and non-insurance liabilities	24						See ins	tructio	n 5
Available assets for long term business required minimum margin (21+22-23-24)	25								
Implicit items admitted under regulation 23(5) of the insurance Companies Regulations 1994									
Future profits	31								
Zillmerising	32								
Hidden reserves	33								
Total of available assets and implicit items (25+31+32+33)	34	,		<del></del>	<del></del>	<del></del>	1	<del></del>	<u></u>
Required minimum margin		_ <u></u>	المحمد المحمد	<del></del>		·			
Required minimum margin for long term business	41						60	. (	39 39
Explicit required minimum margin (1/6 x 41, or minimum guarantee fund if greater)	4:	2							
Excess (deficiency) of available assets over explicit required minimum margin (25-42)	4:	3							
Excess (deficiency) of available assets and implicit items over the required minimum margin (34-41)	4	4							
CONTINGENT LIABILITIES	•						_		
Quantifiable contingent liabilities in respect of other than long term business shown in a supplementary note to Form 15	iness 5	1					See i	instruc	tion 6
Quantifiable contingent liabilities in respect of long term business as st in a supplementary note to Form 14	hown 5	2					See	instru	tion 6

# Statement of net assets

Name of company

# ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business

GLOBAL BUSINESS

nancial year ended	L DECEMBER 2000		Company registration number	GL/UK/CM	Qay	eriod en month	ded year		Units	_
	Į.	R10	3249879	GL	31	12	2000	)	£000	
			As at the end of	1	at the e			Sou	гсе	
			this financial year <b>1</b>	the	oreviou: 2	s year	Form	Line	Column	
ong term business - admir	ssible assets	11					13	. 8	9 , 1	
ong term business - liabili	ties and margins	12					14	. 5	9.1	
NAL - Ab - 1 A busin		24	and the second second second second	<del></del>			1			<del>-</del>
Other than Long term busin	<del></del>	21	3,835			,845			39 . 1	
Other than Long term busi	<del></del>	22	3,596			,674 1,171			59 . 1	
let admissible assets (21-	Unpaid amounts (including	23	239				+		<del></del>	-
Other assets allowed to be taken into account in	share premium) on partly paid shares	24								_
covering the required minimum margin	Supplementary contributions for a mutual carrying on general business	25	·							
Liabilities allowed to be left out of account in	Subordinated loan capital	26								
covering the required minimum margin	Cumulative preference share capital	27								
Available assets (23 to 27	)	29	239		2	21,171				
Represented by:		<del></del>	·	· _ · _ · _ · _ · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ ·						
Paid up share capital (oth preference share capital)	er than cumulative	51	10,50	00		24,000				
Amounts included in lines	24 to 27 above	52								
Amounts representing the	balance of net assets	56	(10,20	51)		(2,829)	)			
Total (51 to 56) and equa	I to line 29 above	59	239	)		21,171				
Movement of balance o purposes - as per line 5	f net assets for solvency 6									
Balance brought forward financial year	at the beginning of the	61	(2,82	29)		(3,581		10 .	56 .	2
Retained profit/(loss) for	the financial year	62	21	3		293		16 .	59 .	1
Movement in asset value	ation differences	63	(7,6	45)		459	s	ee in	structio	n 2
Decrease/(increase) in the changes	ne provision for adverse	64					s	ee in	structio	3 ng
Other movements (particularly named and supplementary	culars to be specified by ote)	65								
Balance carried forward (61 to 65)	at the end of the financial yea	<sub>31</sub> 69	(10,	261)		(2,82	.9)			
	<del></del>	_								

# General business: Calculation of required margin of solvency - first method ABBEY NATIONAL HEALTHCARE LIMITED

Name of company

Global business/UK branch business/EEA branch business

**GLOBAL BUSINESS** 

Financial year ended

**31 DECEMBER 2000** 

				Compa registra numbe	ition	GLUKICM	day	riod end	ed year	Units
			R11	32	49879	GL	31	12	2000	£000
				,		This finar year	ncial	ŀ	Previ ye:	3
Gross premiums	receivable				11	4	,318			2,822
Premium taxes a	and levies (in	cluded in line 11)			12					
Sub-total A (11	-12)	:			13	4	4,318			2,822
Adjusted Sub-to period to produc		cial year is not a 12 mo	onth		14		4,318			2,822
Division of	Other than	Up to and including sequivalent of 10M EC		00	15		724			508
Sub-total A (or adjusted	health insurance	Excess (if any) over 10M ECU x 16/100			16				<del></del>	
Sub-total A if appropriate)	Health	Up to and including sequivalent of 10M EC		0	17					
	insurance	Excess (if any) over 10M ECU x 16/300			18		<del></del>			
Sub-total B (15	5+16+17+18)		<del> </del>		19		724			508
Claims paid					21	<del></del>	1491			619
Claims outstar		For business account an underwriting year			22	· · · · · · · · · · · · · · · · · · ·	<del></del>		<del></del>	
end of the fina year	ncial	For business account accident year basis	ted for on	an	23		300			265
Claims outstar brought forwar		For business account an underwriting year		`	24				····	
beginning of the financial year	ne	For business account accident year basis	ited for on	an	25		265			75
Sub-total C (2	1+22+23-(24	+25))	<del></del>		29		1526			809
Amounts recovered of claims inclu-		reinsurers in respect		1	30	·	386			200
Sub-total D (2	29-30)				39	- <del>,</del>	1140		· · · · · · · · · · · · · · · · · · ·	609
First result Sub-total	B x <u>Sub-total</u> Sub-total	D (or, if ½ is a greater C	fraction,	x ½)	41		542			382

# General business: Calculation of required margin of solvency - second method, and statement of required minimum margin

Name of company ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business

GLOBAL BUSINESS

ancial year	r ended	31 DECEMBER 2000		Company registration number	GL/UK/CM	day .	eriod en	ded year	Units
			R12	3249879	GL	31	12	2000	£000
				This financ	ial	Previo year		Form	Column
		ncial years) Insert "0" if there is insert "3" or "7"	0 11					See ins	struction 1
ims paid in re	eference perio	od	21						
ims outstand		For business accounted for on an underwriting year basis	22						
vard at the er erence period		For business accounted for on an accident year basis	23				·		
ims outstand		For business accounted for on an underwriting year basis	24			· ,,,	<del></del>		
ward at the bi reference pe		For business accounted for on an accident year basis	25					1	
b-total E (21	1+22+23-(24	+25))	29				<del></del>		<del></del>
		Sub-total E to annual figure (Multiply boths in reference period)	oy 12 31					1	
	Other than	Up to and including sterling equivale 7M ECU x 26/100	nt of 32						
vision of	insurance	Excess (if any) over 7M ECU x 23/1	00 33						
ib-total F	Health	Up to and including sterling equivale 7M ECU x 26/300	ent of . 34						
	insurance	Excess (if any) over 7M ECU x 23/3	35						
ub-total G (3	i2 to 35)		35						
econd result	t Sub-total G	ix <u>Sub-total D</u> (or, if ½ is a greater Sub-total C fraction, x ½)	4	1		- "-			•
				- 1 51			382	1	
irst result	<del></del>		4	<del></del>				11 .	41
equired mar	gin of solven	cy (the higher of lines 41 and 42)	4	3 54	12		382		
			1.	12	74	<del></del>	192	-1	<del></del>
linimum gua	arantee fund			4 1	74	<del></del>			
ļ	<del></del>			5	42	<u> </u>	382		
Required min	imum margin	(the higher of tines 43 and 44)		19					

# Analysis of admissible assets

Name of company ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business

**GLOBAL BUSINESS** 

Financial year ended

**31 DECEMBER 1999** 

Category of assets

TOTAL OTHER THAN LONG TERM BUSINESS ASSETS

				Company registration number	GLUKICM	day	eriod en	ded year	- Uni	ts	Category of assets
			R13	3249879	GL	31	12	99	£01	00	1
Investments							_	the end of financial year	- 1	the p	ne end of previous rear 2
Land and buildings						11					
	UK insurance	Shares				21					
	dependants	Debt sec	curities issue	d by, and loans to, d	ependants	22					
	Other insurance	Shares				23					
	dependants	Debt sec	curities issue	d by, and loans to, d	lependants	24					
Investments in group undertakings	Non-insurance	Shares			···	25					; ;
and participating interests	dependants	Debt se	curities issue	ed by, and loans to, o	lependants	26					
		Shares				27					
	Other group undertakings and	Debt se	curities issue	ed by, and loans to, g	group undertaking	s 28					
	participating interests		ating interest			29					
				ed by, and loans to, has a participating it		30					
Total sheet 1 (11 to	30)					39				۔	

# Analysis of admissible assets

Name of company ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business

GLOBAL BUSINESS

Financial year ended

31 DECEMBER 2000

Category of assets

TOTAL OTHER THAN LONG TERM BUSINESS ASSETS

			re	empany gistration ember	GUUKKEM	day	Period e monti		-	Units	Category of assets
		R13	32	249879	GL	31	12	2000		£000	1
	(continued) h ceding undertak to cover linked lia							i the end s financia year 1		the p	he end of previous /ear 2
	Equity shares	·		<del></del>		41					
1	Other shares and other	variable yield securiti	es			42					<del></del>
	Holdings in collective in	vestment schemes			<del></del>	43					·····
	Rights under derivative	contracts	·			44					
		Mina di Indonesia		Approved sec	urities	45					
	Debt securities and	Fixed interest		Other		46		***			
	other fixed income securities	Variable interest		Approved sec	urities	47	,	1,019			
		Variable interest		Other		48	3				·
Other financial investments	Participation in investm	ent pools			<del></del>	49	•				<del></del>
	Loans secured by more	gages			<del></del>	50	3				
		Loans to public or I industries or under			tionalised	5	1				
	Other loans	Loans secured by company	policies	of insurance is	sued by the	5	2	·_·			
		Other				5	3				
	Deposits with approved credit institutions and	Withdrawal subject	toati	me restriction of	one month or l	ess 5	4	387			2184
	approved financial institutions	Withdrawal subject month	toat	irne restriction of	f more than one	5	5				19,992
	Other					5	6				
Deposits with c	eding undertakings					٤	7				
Access hold to	match linked liabilities	Index linked					8				
Assets field to	mater inket labilities	Property linked					9				
		Provision for unea	arned p	remiums			50	181			139
Paine, mm' -t-	are of technical provision	Claims outstanding	ng				51	75			63
Tellisureis Sil	are or recumber provision	Provision for une	xpired	risks			62				
		Other					63				
Total sheet 2	(41 to 63)						69	1,66	52		22,378

# Analysis of admissible assets

Name of company

# ABBEY NATIONAL HEALTHCARE LIMITED

Total assets determined in accordance with the shareholder accounts rules (91 to 95)

contracts of insurance or reinsurance

Amounts included in line 89 attributable to debts due from related companies, other than those under

99

100

11,636

64

25,001

127

Slobal business/	UK branch busin	ess/EEA	branch b	usiness	GLOBAL	BUSI	NESS			
Financial year en	ets	CEMBE	R 2000	Company registration number	GL/UK/CM	day	Period en month	ded year	Units	Category of assets
TERM BUSINES	THAN LONG	LEKIVI	R13	3249879	GL	31	12	2000	£000	1
Debtors Other assets							ľ	the end of financial year 1	the p	ne end of previous lear 2
Debtors arising out of direct insurance	Policyholders		······································			71		1,655	1,59	0
operations	Intermediaries					72				
Salvage and subroga	ation recoveries		\$1 THE THE	<del> </del>		73		<del></del>		
Debtors arising out	Due from ceding ins accepted	urers and in	ntermediaries	under reinsurance b	usiness	74				
operations	Due from reinsurers	and interme	ediaries und	er reinsurance contra	cts ceded	75		218	86	
	Due from	Due in 12	months or le	ess after the end of th	e financial year	76				
Other debtors	dependants	Due more	than 12 mo	nths after the end of t	he financial yea	r 77				
1	Other	Due in 12	months or le	ess after the end of th	e financial year	78		10	70	
		Due more	than 12 mo	nths after the end of t	he financial yea	ır 79				
Tangible assets				······		80		6	3	
Cash at bank and				rithdrawal, with approus and local authorities		81		147	150	)
in hand	Cash in hand					82				
Other assets (partic	ulars to be specified b	y way of su	ppiementary	note)		83				
	Accrued interest ar	nd rent	·			84	•	55	16	9
Prepayments and accrued income	Deferred acquisition	n costs		, , , , , , , , , , , , , , , , , , ,		85	5		32	3
	Other prepayments			·		86	S	82	76	·
	regulations 57(2)(b) a regate value of assets		the Insurance	e Companies Regula	tions	87	7			
Total sheet 3 (71 to	86 less 87)					88	В	2,173	2,	467
Grand total of adm	issible assets (39+69-	+88)				89	9	3,835	24	,845
Reconciliation shareholder a	to asset values ccounts rules	determ	ined in a	ccordance with	the	-				. "
Total admissible a	ssets (as per line 89 a	bove)		· <u></u>	·	9	1	3,835	24	1,845
	ess of the admissibilit (as valued in accorda					ts) 9	2	7,796	14	13
Solvency margin o	leduction for insuranc	e dependan	ts			9	3			
Other differences	in the valuation of ass	ets (other th	nan for asset	s not valued above)		9	4	5	1:	3
Assets of a type n	ot valued above, (as v	alued in acc	ordance wit	h the shareholder acc	ounts rules)	9	5			

# Liabilities (other than long term business)

# Name of companyBBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business GLOBAL BUSINESS

Financial year ended

**31 DECEMBER 2000** 

	31 DECEMBER 2000		Company registration number	GL/UK/0	Period end day month	ded Units
		R15	3249879	GL	31 12	2000 £000
					As at the end of this financial year 1	As at the end of the previous year 2
	Provision for unearned premiums			11	1,772	1,270
	Claims outstanding			12	320	265
echnical	Provision for unexpired risks			13		
provisions gross	Equalisation provisions	Credit b	usiness	14	·	
imount)	- Education Provisions	Other th	an credit business	15		
ţ	Other			16		426
	Total (11 to 16)			19	2,092	1,961
Provisions for other risks	Taxation			21		
and charges	Other			22	13	16
Deposits recei	ved from reinsurers			31		
		Direct b	usiness	41		
	Arising out of insurance operations	Reinsur	ance accepted	42		
		Reinsur	ance ceded	43	503	349
	Debenture loans	Secure	4	44		
Creditors	Descritate touris	Unsecu	red	45		
	Amounts owed to credit institutions			46		
		Taxatio	n	47	166	152
	Other creditors	Recom	mended dividend	48		
		Other		49	379	31
Accruals and	deferred income	····	<del></del>	51	443	1,165
Total (19 to 5	•			59	3,596	3,674
	adverse changes (calculated in accordatempanies Regulations 1994)	nce with reg	gulation 61 of the	61		
Cumulative p	reference share capital			62		
Subordinated	l loan capital			63		
Total (59 to 6	53)			69	3,596	3,674
	luded in line 69 attributable to liabilities t contracts of insurance or reinsurance	o related co	ompanies, other tha	<sup>In</sup> 71	347	

# Profit and loss account (non-technical account)

Name of company

ABBEY NATIONAL HEALTHCARE LIMITED Global business/UK branch business/EEA branch business

GLOBAL BUSINESS

Financial year ended

**31 DECEMBER 2000** 

	31 D	ECEMBER 2000								
				Company registration number	GL/UK/CM	day	eriod end month	ed year	– U:	nits
			R16	3249879	GL	31	12	2000	3	000
				This financ	ial	Previ ye:			Source	
				1		2		Form	Line	Column
unsfer (to)/from the		From Form 20	11	122		(783	)	20	. 59	
count		Equalisation provision	s 12							
ansfer from the lo	ng term bu	usiness revenue account	13					40	. 26	
	Income		14	1,204		1,22	22			· · · · · ·
vestment income	Value re- investme	adjustments on nts	15	12		27	,		······································	
	Gains on investme	the realisation of ents	16	38						
	Investme including	ent management charge interest	s, 17	22		2	5			
vestment aarges	Value re- investme	-adjustments on ents	18							
	Loss on investme	the realisation of ents	19							
llocated investmer usiness technical		ansferred to the general	20					20	. 51	
ther income and o y way of suppleme		articulars to be specified	21	1,030	2					
rofit ar lass an ord 1+12+13+14+15+			29	322	2	4	41			
ax on profit or los	s on ordina	ary activities	31	109	9		148			
rofit or loss on or	dinary activ	vities after tax (29-31)	39	21	3		293			
xtraordinary profit y way of supplem		articulars to be specified e)	41	1						
ax on extraordina	ry profit or	loss	4:	2						
ther taxes not sh	own under	the preceding items	4:	3						
rofit or loss for th	e financial	year (39+41-(42+43))	4	9 2	13		293			
ividends (paid an	nd propose	d)	5	1						
rofit or loss retain	ned for the	financial year (49-51)	5	39 2	.13		293			

# Analysis of derivative contracts

Name of company

ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business

GLOBAL BUSINESS

Business : Long term/Other than long term

OTHER THAN LONG TERM

Financial year ended

**31 DECEMBER 2000** 

Category of assets

			Company registration number	GLUKICM	day	Period end	ded	Units	Category of assets
	Í	R17	3249879	}	31	12	2000	£000	
			As at the end of t	his financial y	ear	As at	the end	of the prev	ious year
Derivative cont	tracts		Assets 1	Liabilities 2	- <del></del>	,	Assets 3	Lia	bilities 4
· · · · · · · · · · · · · · · · · · ·	Fixed-interest securities	11							
	Equity shares	12	· · · · · · · · · · · · · · · · · · ·			1	<del></del>		······································
Futures contracts	Land	13							
00111112010	Currencies	14			<del></del>		·		
	Other	15				ŀ	<del></del>		
	Fixed-interest securities	21							
	Equity shares	22							
Options	Land	23							
	Currencies	24			·				
	Other	25			· · · · · · · · · · · · · · · · · · ·				
	Fixed-interest securities	31							
Contracts	Equity shares	32					· · · · · · · · · · · · · · · · · · ·		
for	Land	33							
differences	Currencies	34							
	Other	35							
Adjustments for	or variation margin	41							
Total (11 to 4	1)	49							

General business: Technical account (excluding equalisation provisions)

Name of company ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business GLOBAL BUSINESS

Financial year ended 31 DECEMBER 2000

				Company registration number	GL/UK/CI	M day	eriod end	ied year	Units		Accounting class/
			R20	3249879	GL	31	12	2000	£000		1
						This fin		Previou	s year	s	ource
ns to be show	wn ne	et of reinsurance				1		2	2	Form	Line Column
	Earne	d premium			11	3,	182	3	2,227		. 19 . 5
	Claim	s incurred			12	• 1,	185		611	22	. 17 . 4
	Claim	s management cos	ts		13	2	24		93	22	.18.4
is year's	Adjus	tment for discounting	ng		14					22	. 52 . 4
cident year	Incre	ase in provision for	unexpired ris	ks	15					22	. 19 . 4
counting)	Other	technical income of fied by way of supp	or charges (pa elementary no	articulars to be ite)	16		<u></u>				
	Net o	perating expenses			17	1	,572	<u> </u>	2,283	22	. 42 . 4
	Balar	nce of year's under	writing (11-12	-13+14-15+16-17	) 19		201		(760)		·
	Eam	ed premium			21	(	109)		(35)	21	. 11 . 5
ļ	Clair	ns incurred			22		(30)		(12)	22	. 13 . 4
djustment for	Clair	ns management co	sts		23					22	. 14 . 4
ior years' iderwriting	Adju	stment for discount	ing		24					22	. 51 . 4
coident year ecounting)		er technical income cified by way of sup			25	5					
	Net	operating expenses			26	3				22	. 41 . 4
	Bala	ince (21-22-23+24+	25-26)		29	9	(79)		(23)	T	
		Per Form 24			3,	t				24	69 99-
alance from nderwriting ye ccounting	ar	Other technical inc be specified by wa			to 3:	2					
		Total			3	9					
alance of all y	ears'	underwriting (19+2	9+39)		4	9	122		(783)		
llocated inves	tmen	t return			5	1	<del></del>			1	
ransfer to nor	n-tech	nical account (49+5	51)		5	9	122		(783)	1	

# General business (accident year accounting) : Analysis of premiums

Name of company

ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business

GLOBAL BUSINESS

Financial year ended

31 DECEMBER 2000

Accounting class	1				Company registration	iny atlon	GLUKICM	<u>n</u>	ıded	Units	Accounting
				Į	number	_		дау топш	1		crass
		,		R21	3249879	879	GL GL	31 12	2000	£000	t
	and the second s		Gross premiums written	itten	Reinsurers' share	share		Net o	Net of reinsurance	•	
Premiums receiva	Premiums receivable during the financial year	·	Earned in previous financial years		Earned in previous financial years	evious ears		Earn	Earned in previous financial years		
In respect of risks in financial years	In respect of risks incepted in previous financial years	11	(121)		(12)			)	(109)		
			Earned in this financial year	Unearned at end of this financial year	Earned in this financial year		Unearned at end of this financial year		Earned in this financial year	Unearned at end of this financial year	end of year
			-	2	8		4		40	æ	
In respect of risks incepted in previous financial years	ncepted in previous	12	(176)		(23)				(153)		
	For periods of less than 12 months	13				<del></del>					
In respect of risks incepted in this financial year	For periods of 12 months	4	2,546	1,772	342		181	7	2,204	1,591	
	For periods of more than 12 months	15									
Premiums receivable (less rebates a previous financial years not earned is brought forward to the financial year	Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year	16	1,270		139				1,131		
Total (12 to 16)		19	3,640	1,772	458		181		3,182	1,591	

# General business (accident year accounting): Analysis of claims, expenses and technical provisions

Name of company

ABBEY NATIONAL HEALTHCARE LIMITED

Global business/UK branch business/EEA branch business

**GLOBAL BUSINESS** 

Financial year ended

**31 DECEMBER 2000** 

Accounting class

	1	Compi registr numbe	ration	GL/UK	/CM .		eriod enc month	ded year	u	Jnits	Accounting class
	R22		3249879		GL	31	12	2000	£	000	1
			Amount broug forward from previous finan year	m	payabi	Amount de/receiva nis financi year		forward	t carried d to next cial year	attribu	Amount outable to this sancial year
		لے	1			2			3	4	4
ĭ	Gross amount	11	250			209				(	(41)
spect of flictretirs [	Reinsurers' share	12	63		ا ــــــــــــــــــــــــــــــــــــ	52					(11)
aureina neine ta	Net (11-12)	13	187		<u> </u>	157					(30)
• •	Claims management costs	14	15			15				$\prod$	
	Gross amount	15			1	1,282		30	10	]	1582
Claims incurred in espect of incidents	Reinsurers' share	16		,	1	322		75	5	$\top$	397
ccurring in this	Net (15-16)	17				960		22	2.5	1	1,185
	Claims management costs	18				204		2	10		224
rovision for unexpir	ed risks	19								1	
•	Commissions	21	122	<del></del> -		233		Υ——			355
•	Other acquisition expenses	22	201		<del>                                     </del>	(32)		T			169
let operating	Administrative expenses	23	500000000000000000000000000000000000000		<b>1</b>	2,080					2,080
expenses	Reinsurance commissions and profit participations	24				<u> </u>					
	Total (21+22+23-24)	29	323		<del> </del>	2,281					2,604
Adjustments for	Gross amount	31	1								
discounting in respect of the	Reinsurers' share	32	1		T						
tems shown at	Claims management costs	33	*								
ines 11 to 18 above	Total (31-32+33)	39	1							+	<del></del>
	Prior financial years	41						+		—	<del></del>
Split of line 29	This financial year	42	2 323		+	2,281	<del></del>	1			2,604
	Incidents occurring prior to this financial year	51	323			2,20					
Split of line 39	Incidents occurring in this financial year	5	2						<del></del>		

General business (accident year accounting) : Analysis of net claims and premiums

Name of company

ABBEY NATIONAL HEALTHCARE LIMITED

Maille of company

Global business/UK branch business/EEA branch business

GLOBÁL BUSINESS

Financial year ended	r ended		31 DECE	31 DECEMBER 2000	0					Company registration number	GLUKKCM	day	Period ended month year	— Units	Accounting
Accounting class	ass		ī	_					R23	3249879	TD	31   1	12 2000	0003	1
Accident year ended	ır ended		Claims paid (net) during	Claims outstanding	Total claims paid (net)	Claims paid (net) during	Claims outstanding carried forward	ding carried rd	Claims outstanding brought forward	iding brought and	Balance on each accident	Deduction for discounting from claims	Earned premiums (net)	Deterioration/ (surplus) of original	Claims ratio %
			the accident	(net) as at end of the accident year	since the end of the accident year,	this tinancial yeaf	Reported (net)	Incurred but	Reported (net)	Incurred but not reported	(4+5+6-7-8)	outstanding carried forward		reserve %	
					but prior to this financial year			(net)		(net)		(net)			
Month	Year				"		1			<u></u>	œ	6		12	13
			1	2	3	4	0	305		2	1,185		3,182		37.2%
12	2000	11				200		777					7 110	(300 )1	27 40%
12	1999	12	424	187		157		<del></del>		187	(30)		2,118	(40.0%)	0/4.12
12	1998	<u> </u>	58	53	41								591	(22.6%)	16.8%
		14													
		. 4													
		2													
		16					+								
		11						1							
		\$													
		19										,			
		20							,	. 7		ļ			
Original Mark	Vests	21													
במוסווג	262														
Reconciliation		77						200		187	1,155				
Total (11 to 22)	2)	29				1,11/		(77							

Accounting class Country General business (accident year accounting) : Analysis of gross claims and premiums by risk group for direct insurance and facultative reinsurance Monetary units 000f STERLING Period ended day month year 2000 Accounting class Currency 31 | 12 GL/UK/CM ij Company registration number 3249879 R31 GLOBAL BUSINESS ABBEY NATIONAL HEALTHCARE LIMITED Global business/UK branch business/EEA branch business PRIVATE MEDICAL INSURANCE 31 DECEMBER 2000 Financial year ended Name of company Risk group

								2247017	O.L.	21 16	2000	, AA	ĭ
Accident year ended	ır ended		Number	Number of claims	Gross ck	Gross claims paid	Gross claims or	Gross claims outstanding carried forward	Gross claims o	Gross claims outstanding brought forward	Balance for each accident	Gross earned premiums	Claims ratio %
Month	Year		Closed at some cost during this or previous financial years	Reported claims outstanding	in previous linancial years	In this financial year	Reported	Incurred but not reported	Reported	Incurred but not reported	<u> </u>	,	
			-	2	3	4	9	9	7	89	6	10	11
12	2000	11	826	902		1,282		259			1,541	3,519	43.8%
12	1999	12	181	201	564	209	-	26	·	235		2,511	31.8%
12	1998	13	3	01	132			15		15		711	20.7%
		14											
The state of the s		15											
		16											
		17											
		18											
		19					·						
		20											
Prior accident years		21											
Total (11 to 21)		29		823		1,491		300		250	1,541		
Line 29 expressed in sterling		30				1,491		300		250	1,541		

## ABBEY NATIONAL HEALTHCARE LIMITED

# NOTES TO THE RETURN

# FINANCIAL YEAR ENDED 31 DECEMBER 2000

# 0901 Financial Year Ended 31 December 2000

The Treasury on the application of the Company, issued to the Company in February 1998 an order under section 68 of the Insurance Companies Act 1982 directing that the Company for the purposes of section 17 of the Act and the provisions of the 1994 Regulations and the 1996 Regulations shall regard its first financial year as ending on 31 December 2000.

# Value of Investments

The order under Section 68 of the Insurance Companies Act 1982, directing that the Company for the purposes of section 17 of the Act and the provisions of the 1994 regulations allowing the company to exceed the normal limits for debts with the approved credit institutions specified in schedule 12 to the Insurance Companies Regulations 1994, expired on 30 December 2000. An extension was not applied for.

# 0904 Event Occurring After the Year End

In September 2000 it was decided that Abbey National plc would withdraw from the private medical insurance (PMI) sector. As a result Abbey National Healthcare Limited served notice to disengage fro the joint venture with Norwich Union Healthcare and look to wind up the company.

Therefore, on 30 April 2001 the transfer of the portfolio commences, to be followed by the voluntary winding up of the company. Due to the application to the Financial Services Authority for permission to perform such a transaction no new business has been underwritten since 30 November 2000.

At present no estimate can be made of the costs to the company of the decision to withdraw from the PMI sector and to close the company due to the timescales involved in the transfer of the portfolio and the related uncertainty of when final costs will crystallise. However, the directors believe that the costs associated with the closure of the business are unlikely to be material.

# 0905 Event Occurring After the Year End

Since the year end the Company has received a further section 68 order from the Financial Services Authority modifying paragraphs 8 and 9 of part 2 of schedule 12 to the Insurance Companies Regulations 1994, so that in respect of assets consisting of deposits with approved credit institutions for the permitted asset exposure limits of 10% and 20% there shall be substituted a permitted exposure limit of £2,000,000 less any debt due to the Company from the approved credit institution and the amount of debts due to the Company from connected companies of the approved credit institutions.

In addition the requirements of paragraph 4(c) of part 1 of schedule 12 to the Insurance Companies regulations 1994 were modified to give a permitted counter-party exposure limit of the greater of £2,000,000 in the counter-party exposure limit set out in paragraph 4(c).

# 1001 Reconciliation of Net Assets to Shareholder Accounts

	2000
Net assets in the return:	£000
Form 13, line 99	11,636
Form 15, line 59	3,596
	_8,040
Capital reserves in shareholders accounts	8,040

On 10 October 2000 13,500,000 of £1 ordinary shares were redeemed at par. This transaction was taken in order to reduce the excess of capital held in the company.

The difference of £20k for outstanding claims as per form 11 compared to form 20 onwards results from the inclusion of a provision for claims management costs. The figures included in form 11 are consistent with the financial statements.

# 1304 Statement of Amounts "Set Off"

Certain amounts included in Form 13 have been calculated by netting amounts due to any person against amounts which are due from that person.

# 1305 Maximum Counterparty Limits Permitted by the Company's Investment Guidelines and Details of any Breaches

Due to the expiration of the section 68 order, the maximum permitted exposure is equal to 10% of the General Business Amount (GBA).

# 1306 Amount and Nature of Large Counter Party Exposure at 31 December 2000.

Details of debt securities with approved financial institutions as at 31 December 2000.

Financial Institution	Purchase Date	Maturity Date	Type of Investment	Exposure £'000
1. Bank of America	26/1/1998	3/4/2002	Variable Interest	1,497
2. HSBC	26/1/1998	31/5/2001	Variable Interest	1,514
3. Westpac Banking	11/2/1998	11/3/2002	Variable Interest	1,497
4. Bank of Nova Scotia	11/2/1998	4/2/2003	Variable Interest	1,992
5. National Westminster Bank	31/10/00 31/10/00 30/11/00 18/12/00	2/1/01 31/1/01 28/2/01 28/2/01	Fixed Interest Fixed Interest Fixed Interest Fixed Interest	600 600 450 650
6. National Westminster Bank		On Demand	Variable Interest - Business Reserve A/C	349
* 7. Abbey National Treasury Services	29/12/00	30/3/01	Fixed Interest	200
Total				9,349
Amounts due from AN plc				200

<sup>\*</sup> Investment held with Abbey National Treasury Services are money market deposits of a temporary nature.

An amount of £7,797k is inadmissible, on the basis it exceeds the permitted counterparty exposure.

# 1314 Leased Assets

The company has no leased assets.

# 1501 Provisions for Adverse Charges

No provision is made for adverse charges, as defined in Regulation 61 of the Insurance Companies Regulation 1994, because the Company does not have any obligation under the types of contract referred to in the regulation.

# 1502 Charges and Contingent Liabilities

The company has no charges over any of its assets, potential capital gains tax liabilities, contingency liabilities, commitments (effected other than in the ordinary course of insurance business) in respect of related companies, or any other fundamental uncertainty.

# 1601 Foreign Currency Dealings

The company has no foreign currency dealings, therefore no basis of conversion is required.

# 1603 Other Income and Charges

The balance relates to the disengagement fee from a Third Party Adminstration Agreement as detailed in note 0904.

# 2002 Analysis of Gross Premium Written and Reinsurers' Share of Gross Premium Written

£'000

(a) Gross Premium Written

4,021

(b) Reinsurers' Share of Gross Premium Written

488

All business was carried out in the United Kingdom

# 2102 Unearned Premium

The provision for unearned premium has been calculated on a daily basis to accurately reflect the earning of premium over time.

# 2202 Basis of Claims Management Expenses

The claims management costs are a proportion of the Claims Management Fees (CMF) payable to the Joint Venture Partners, Norwich Union. The proportion is determined by taking the average number of staff allocated to claims management against the total staff managing the operations for which the CMF is charged.

# 2204 Deferred Acquisition Cost Basis

No deferral has been made during the financial year ending 31 December 2000. This follows the decision to transfer the portfolio to a third party. The application to perform such a transaction has been submitted to the Financial Services Authority and resulted in new business ceasing to be written from 30 November 2000. Thus preventing the application of the matching principle.

# 2207 Provision for Unexpired Risks

No provision for unexpired risks is required.

### ABBEY NATIONAL HEALTHCARE LIMITED

### **CERTIFICATE BY DIRECTORS**

### FINANCIAL YEAR ENDED 31 DECEMBER 2000

# We certify that:

- a) in relation to the part of the return comprising Forms 9 to 13, 15 to 17, 20 to 23 and 31 (including the supplementary notes thereto) and the statements required by regulations 19 to 21, 23, 24 and 26 of the Insurance Companies (Accounts and Statements) Regulations 1996 that-
- (i) the return has been prepared in accordance with the Regulations;
- (ii) proper accounting records have been maintained and adequate information has been obtained by the company; and
- (iii) an appropriate system of control has been established and maintained by the company over its transactions and records;
- b) reasonable enquiries have been made by the company for the purpose of determining whether any person and any body corporate are connected for the purposes of regulations, 19, 20 and 21 of the Insurance Companies Act 1996 (Accounts and Statements);
- c) in respect of the company's business which is not excluded by regulation 32 of the Insurance Companies Regulations 1994, the assets held throughout the financial year in question enabled the company to comply with regulations 27 to 31 (matching and localisation) of those Regulations;
- d) the systems of control established and maintained by the company in respect of its business complied at the end of the financial year with the following published guidance:

Prudential Guidance Note 1994/6 - "Systems of control over the investments (and counterparty exposure) of insurance companies with particular reference to the use of derivatives";

Prudential Guidance Note 1996/1 - "Controls over general business claims provisions";

and it is reasonable to believe that those systems continued to so comply subsequently and will continue to so comply in future; and

e) the return has been prepared in accordance with the following published guidance:

Prudential Guidance Note 1995/1 - "Guidance for insurance companies and auditors on the Valuation of Assets Regulations (Part VIII of the Insurance Companies Regulations 1994);

Prudential Guidance Note 1995/3 - "The use of derivatives in insurance funds"; and

Prudential Guidance Note 1998/1 - "The preparation of annual returns to the Insurance Directorate of HM Treasury".

DIRECTOR

DIRECTOR

# REPORT OF THE AUDITORS TO THE DIRECTORS PURSUANT TO REGULATION 29 OF THE INSURANCE COMPANIES (ACCOUNTS & STATEMENTS) REGULATIONS 1996

# ABBEY NATIONAL HEALTHCARE LIMITED

### Global business

# Financial year ended 31 December 2000

We have examined the following documents prepared by the company pursuant to section 17 of the Insurance Companies Act 1982 ("the Act") and the Insurance Companies (Accounts and Statements) Regulations 1996 ("the Regulations"):

- Forms 9 to 13, 15 to 17, 20 to 23, and 31 (including the supplementary notes thereto) ("the Forms");
- the statements required by regulations 19, 20, 21 and 23 on pages 1 to 8 ("the statements"); and
- the certificate signed in accordance with regulation 28(a) on pages 9 and 10 ("the certificate").

In the case of the certificate, our examination did not extend to references in paragraph (a) in relation to the statements required by regulations 24 and 26, concerning shareholder controllers and general business ceded.

Respective responsibilities of the company and its auditors

The company is responsible for the preparation of an annual return (including the Forms, statements and certificate) under the provisions of the Act and Regulations. Under regulation 5 the Forms and statements are required to be prepared in the manner specified by the Regulations and to state fairly the information provided on the basis required by the Regulations.

It is our responsibility to form an independent opinion as to whether the Forms and statements meet these requirements, and in the case of the certificate whether it was or was not unreasonable for the persons giving the certificate to have made the statements therein, and to report our opinions to you.

# Bases of opinions

We conducted our work in accordance with Practice Note 20 'The audit of insurers in the United Kingdom' issued by the Auditing Practices Board. Our work included examination, on a test basis, of evidence relevant to the amounts and disclosures in the Forms and statements. The evidence included that previously obtained by us relating to the audit of the financial statements of the company for the financial year on which we reported on May 1999. It also included an assessment of the significant estimates and judgements made by the company in the preparation of the Forms and statements.

We planned and performed our work so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the Forms and statements are free from material misstatement, whether caused by fraud or other irregularity or error, and comply with regulation 5.

In the case of the certificate, the work performed involved a review of the procedures undertaken by the signatories to enable them to make the statements therein, and does not extend to an evaluation of the effectiveness of the company's internal control systems.

# **Opinions**

# In our opinion:

- (a) the Forms and statements fairly state the information provided on the basis required by the Regulations as modified and have been properly prepared in accordance with the provisions of those Regulations; and
- (b) according to the information and explanations received by us:
  - (i) the certificate has been properly prepared in accordance with the provisions of the Regulations; and
  - (ii) it was not unreasonable for the persons giving the certificate to have made the statements therein.

Deloitte & Touche
Chartered Accountants & Registered Auditors
10-12 East Parade
Leeds
LS1 2AJ

### NOTES

The example reports set out in the Appendix will need to be adapted to meet the circumstances of each individual company. The following points are relevant to the drafting of specific auditors' reports.

- (a) The Forms that are cited should be those that are relevant to each individual company. For example, the report for a general company that does not discount its outstanding claims provisions should not refer to Form 30.
- (b) The exclusions relating to the directors' certificate referred to at the end of the scope paragraph should omit reference to any of these items that do not appear in the directors' certificate.
- (c) Section 68 Orders modifying the form or rules governing the preparation of the regulatory return prepared by the company will be referred to in the respective responsibilities paragraph (words in square brackets) with the words `as modified' (also indicated by the sue of square brackets) being inserted in the basis of opinions and opinions sections.
- (d) Where a company writing long term business has a section 68 Order allowing it to recognise an implicit item in the return, this is dealt with by the reference in the basis of opinions section and does not require the insertions referred to in (c). If a company writing long term business does not have such an Order, the relevant part of the basis of opinions paragraph should be omitted.
- (e) The sentence in the bases of opinions paragraph referring to the audit of the financial statements is normally appropriate. If, however, financial statements have not been prepared and audited, it should be omitted. Auditors may add further details of the work undertaken.
- (f) If part or all the return has to be resubmitted, consider the firm's guidance on resubmission available in the UK Insurance Knowledge Database.