

Registered number  
10855739

**Models For Heroes C.I.C.**

**Filleted Accounts**

**31 July 2020**



**KMAS**

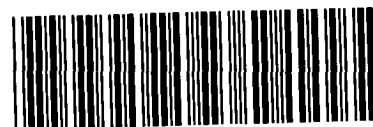
**Keith May Accounting Services**

Aura Business Centre, Heath Road, Skegness, Lincs, PE25 3SJ

Telephone: 01754 896998 Mobile: 07934 373790

Email: keith.may@kmaservices.co.uk

WEDNESDAY



A08

\*AA2EPGQ9\*

14/04/2021

#247

COMPANIES HOUSE

**Models For Heroes C.I.C.****Registered number:****10855739****Balance Sheet****as at 31 July 2020**

	<b>2020</b> £	<b>2019</b> £
Current assets	21,697	6,533
Creditors: amounts falling due within one year	<u>-</u>	<u>(281)</u>
Net current assets	21,697	6,252
Total assets less current liabilities	21,697	6,252
Accruals and deferred income	<u>(150)</u>	<u>(200)</u>
<b>Net assets</b>	<u>21,547</u>	<u>6,052</u>
 <b>Capital and reserves</b>	 <u>21,547</u>	 <u>6,052</u>
	<b>Number</b>	<b>Number</b>
Average number of employees	<u>-</u>	<u>-</u>

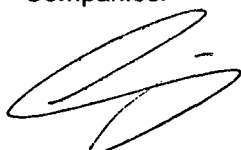
The company is a private company limited by guarantee without share capital and incorporated in England. Its registered office is 1 Harrier Road, Newbury, Hampshire, England, RG20 4AB.

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit in accordance with section 476 of the Act.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the micro entity provisions of the Companies Act 2006 and FRS 105, The Financial Reporting Standard applicable to the Micro-entities Regime. The accounts have been delivered in accordance with the provisions applicable to companies subject to the small companies regime. The profit and loss account has not been delivered to the Registrar of Companies.



Malcolm Childs  
Director

Approved by the board on 30 March 2021

# CIC 34

## Community Interest Company Report

For official use  
(Please leave blank)

Please  
complete in  
typescript, or  
in bold black  
capitals.

Company Name in  
full

MODELS FOR HEROES C.I.C.

Company Number

10855739

Year Ending

31 July 2020

### PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a description of how they have benefited the community.

Models For Heroes (M4H) provides model making material and tools to organisations which support veterans, armed services and emergency services personnel around the UK. Through model building, individuals are provided with an opportunity to engage in a positive diversion activity which is often associated with revisiting pastimes from positive childhood memories. Modelling can help an individual improve their mental health by developing new skills and fine motor control. Model making is a social hobby, which M4H facilitates through regular group activities, attendance at model shows, and online communities.

During the financial year 2019-20, M4H dispatched 999 model kits, and supported model making sessions in over 60 locations provided by a network of 141 volunteers across the UK. In response to lockdown in March 2020, M4H were able to rapidly pivot to providing an individual and online support system. Support workers were able to make online referrals for potential beneficiaries, and once received, boxes of model making materials were dispatched to 31 individuals during the first lockdown. M4H are proud to have received the Silver Award from the Armed Forces Covenant ERS in 2020, with veterans forming a significant proportion of both our directors and volunteers.

(If applicable, please just state "A social audit report covering these points is attached").

(Please continue on separate continuation sheet if necessary.)

**PART 2 – CONSULTATION WITH STAKEHOLDERS** – Please indicate who the company's stakeholders are; how the stakeholders have been consulted and what action, if any, has the company taken in response to feedback from its consultations? If there has been no consultation, this should be made clear.

The company's stakeholders include the individual beneficiaries who attend model making sessions or receive referrals, professional support workers who refer their clients to Models For Heroes, host organisations who provide venues for model building sessions, and the volunteers who facilitate online and in-person modelling sessions.

In April 2020, in accordance with best practice recommended by the National Council of Volunteer Organisations (NCVO), volunteers were surveyed to ensure that Models For Heroes were providing the support they required to be successful and enjoy their volunteering activities. 49 volunteers completed the survey, and a summary of these results and planned actions arising from this feedback is attached. In brief, all respondents agreed or strongly agreed that they felt: satisfied with how informed they were about M4H policy; proud to volunteer for M4H; that M4H is a professional organisation; M4H was genuinely interested in the feedback from volunteers. An area identified for improvement was that only 67% of volunteers indicated they received adequate training or induction to their volunteering role – further online training events are now taking place through the dedicated volunteer Facebook page.

A consultation to receive beneficiary feedback on the implemented online modelling sessions is taking place in October 2020 and will be reported in the next company report. Feedback from professional support workers and host organisations is published on our website and can be accessed at: <https://www.modelsforheroes.org.uk/impact-and-report/>.

*(If applicable, please just state "A social audit report covering these points is attached").*

**PART 3 – DIRECTORS' REMUNERATION** – if you have provided full details in your accounts you need not reproduce it here. Please clearly identify the information within the accounts and confirm that, "There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director's loss of office, which require to be disclosed" (See example with full notes). If no remuneration was received you must state that "no remuneration was received" below.

No remuneration was received.

**PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION** – Please insert full details of any transfers of assets other than for full consideration e.g. Donations to outside bodies. If this does not apply you must state that "no transfer of assets other than for full consideration has been made" below.

No transfer of assets other than for full consideration has been made.

*(Please continue on separate continuation sheet if necessary.)*

## PART 5 – SIGNATORY

**The original report must be signed by a director or secretary of the company**

Signed   
Office held - Director

Date 30/03/2021

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Tel	
DX Number	DX Exchange

**When you have completed and signed the form, please attach it to the accounts and send both forms by post to the Registrar of Companies at:**

*For companies registered in England and Wales:* Companies House, Crown Way, Cardiff, CF14 3UZ  
DX 33050 Cardiff

*For companies registered in Scotland:* Companies House, 4<sup>th</sup> Floor, Edinburgh Quay 2, 139  
Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh or LP – 4 Edinburgh 2

*For companies registered in Northern Ireland:* Companies House, 2nd Floor, The Linenhall, 32-38  
Linenhall Street, Belfast, BT2 8BG

**(N.B. Please enclose a cheque for £15 payable to Companies House)**

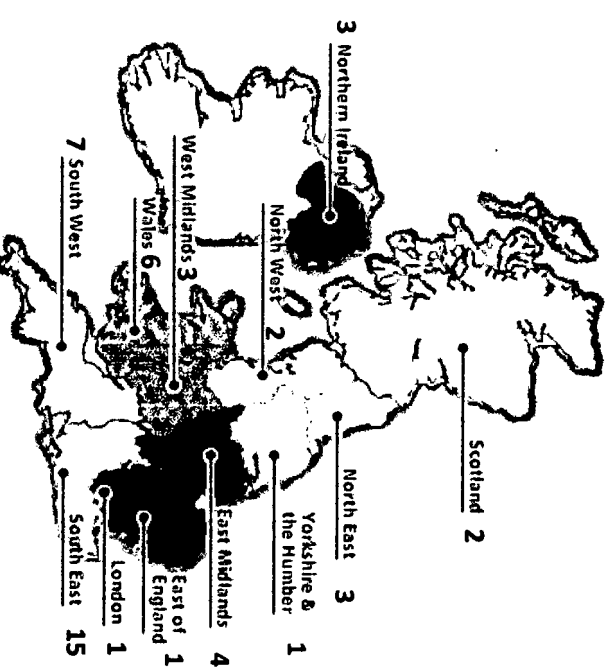
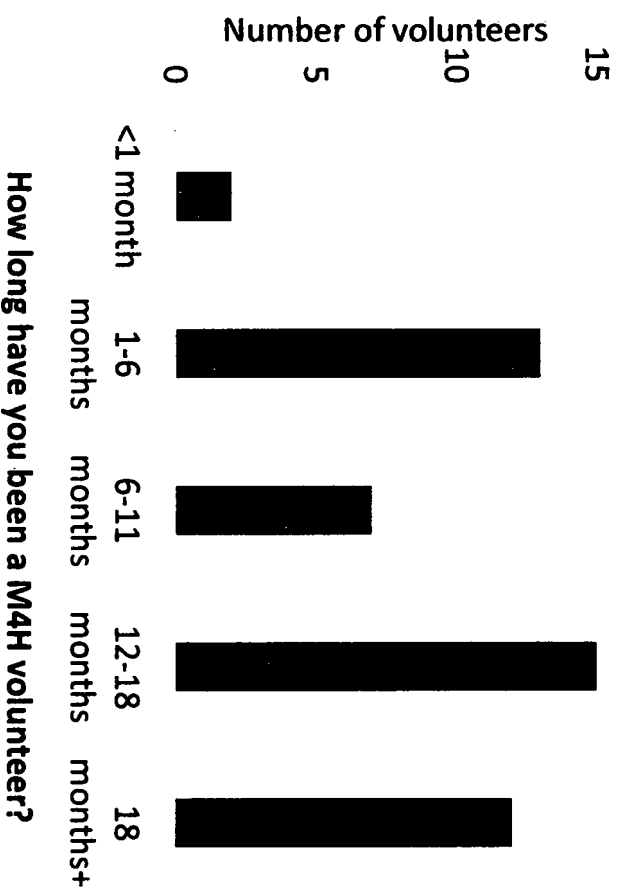


## M4H Volunteer Survey Results

In April 2020 we surveyed our volunteers to check we are supporting you and providing you with the information you need to be successful and enjoy your sessions! 49 volunteers completed the survey and here are the results...

### The respondents:

We had responses from both new and experienced volunteers, and across all UK regions. The largest number of respondents were from the South East.



### The highlights:

All respondents agreed or strongly agreed that they felt:

- satisfied with how informed they were about M4H policy
- proud to volunteer for M4H

- that M4H is a professional organisation
- M4H was genuinely interested in the feedback from volunteers

Over 90% of respondents agreed or strongly agreed that:

- they were satisfied with the support given to them as a volunteer
- they were satisfied with the ease of communication with the M4H committee
- M4H is committed to its volunteers
- M4H is a fun organisation to volunteer for

- their volunteering role is important to M4H
- the Facebook Volunteers page is useful
- they feel appreciated and valued for that they do as a volunteer
- M4H has reasonable expectation in terms of effort and workload
- they feel well supported in their role as a volunteer with M4H

<b>You said:</b>	<b>We will:</b>
Only 67% of volunteers indicated that they received adequate training or induction to do their volunteering role well (was 65% in 2019 survey).	We will continue to try and improve our training for both new and established volunteers. <b>We plan to start online training events through the volunteer Facebook page.</b>
You are most interested in hearing updates on M4H news updates, beneficiary success stories and training opportunities for volunteers.	We will do our best to keep you updated on these areas through the volunteer Facebook page. We have received National Lottery Funding to provide <b>MHFA training for volunteers</b> – and we will start this as soon as is possible given the current lockdown situation.

On the next two pages you'll find the full break down of results – if you'd like to talk to us about any of this please do get in touch. We will do another survey next year so we can keep listening to you and making improvements.

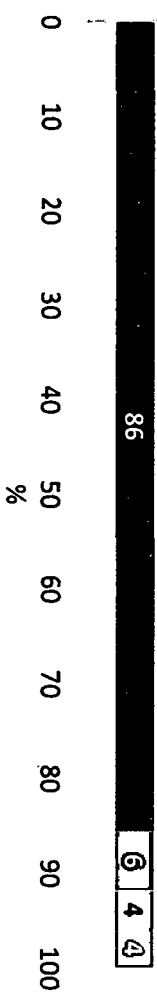
How satisfied are you with how informed you are about M4H policy?



How satisfied are you with the ease of communication with the M4H committee?

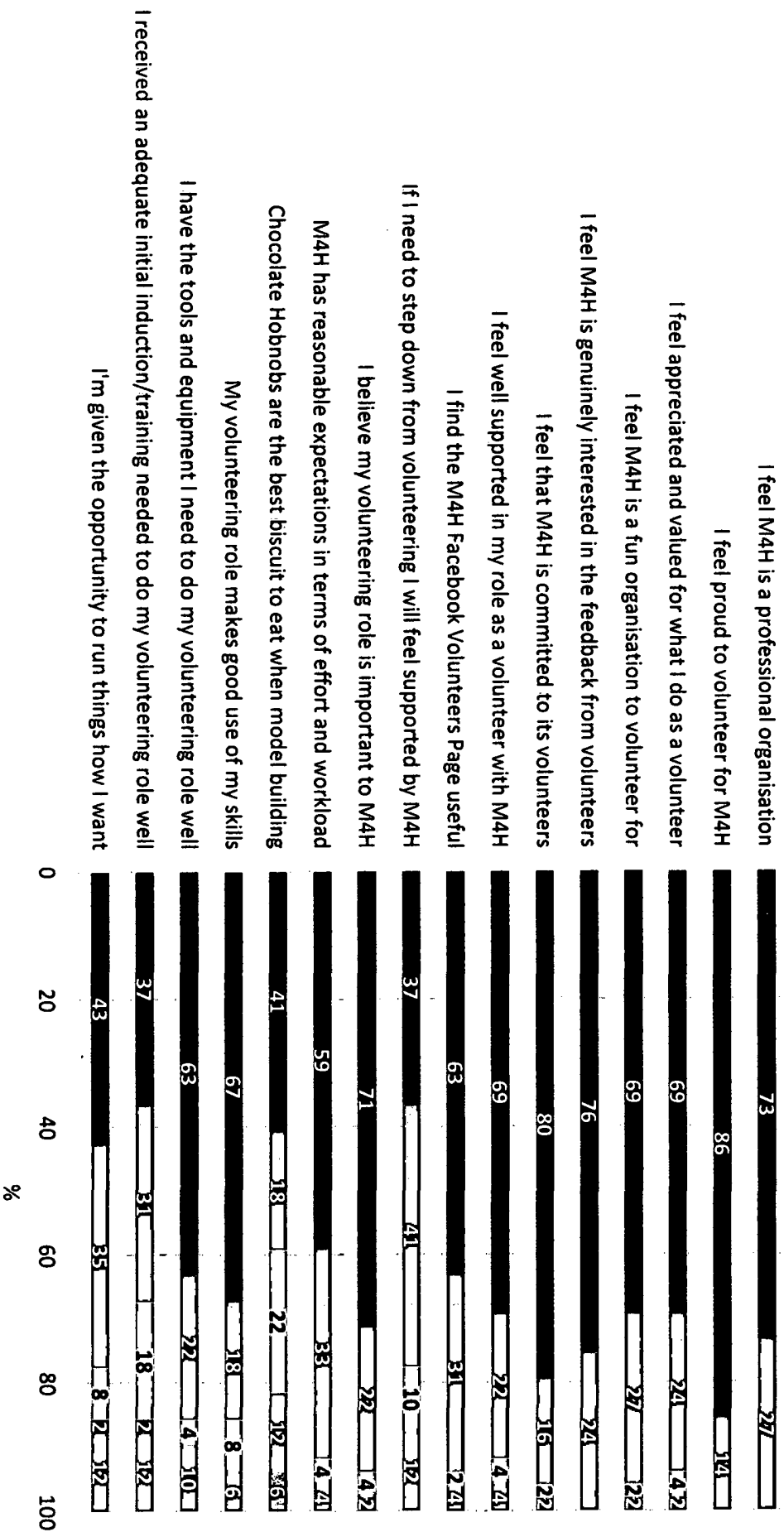


How satisfied are you with the support given to you as a volunteer?



Completely satisfied	Mostly satisfied	Reasonably satisfied	A little satisfied	Not at all satisfied	Don't know/not applicable
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Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know/not applicable
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