

Registered number: 10113211

**CREDIT ADVISORY SERVICES LIMITED**

**DIRECTORS' REPORT AND FINANCIAL STATEMENTS**

**FOR THE YEAR ENDED 30 JUNE 2020**



**CREDIT ADVISORY SERVICES LIMITED**

**COMPANY INFORMATION**

<b>Directors</b>	M J Cowan P Ali (appointed 1 January 2021) A Jones (appointed 1 January 2021)
<b>Company secretary</b>	J Dolbear
<b>Registered number</b>	10113211
<b>Registered office</b>	Aire Valley House Croft Road Crossflatts Bingley West Yorkshire BD16 2UA
<b>Independent auditors</b>	PricewaterhouseCoopers LLP Chartered Accountants and Statutory Auditors 7 More London Riverside London SE1 2RT

## **CREDIT ADVISORY SERVICES LIMITED**

### **CONTENTS**

	<b>Pages</b>
<b>Directors' Report</b>	<b>1 - 4</b>
<b>Independent Auditors' Report</b>	<b>5 - 7</b>
<b>Statement of Comprehensive Income</b>	<b>8</b>
<b>Statement of Financial Position</b>	<b>9</b>
<b>Statement of Changes in Equity</b>	<b>10</b>
<b>Notes to the Financial Statements</b>	<b>11 - 22</b>

## **CREDIT ADVISORY SERVICES LIMITED**

### **DIRECTORS' REPORT FOR THE YEAR ENDED 30 JUNE 2020**

The directors present their report and the audited financial statements for the year ended 30 June 2020.

#### **Statement of directors' responsibilities in respect of the financial statements**

*The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulation.*

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable United Kingdom Accounting Standards, comprising FRS 101, have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

The directors are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

#### **Principal activities**

The principal activity of Credit Advisory Services Limited "the Company" is the provision of legal services.

#### **Results and dividends**

The profit for the year, after taxation, amounted to £62 thousand (2019 - £80 thousand).

The directors do not propose a final dividend to be paid, nor was an interim dividend paid in the year.

At the end of the year, the Statement of Financial Position showed total assets of £554 thousand (2019 - £451 thousand). Total shareholders' funds were £401 thousand (2019 - £339 thousand).

#### **Directors**

The directors of the company who served during the year and up to the date of signing the financial statements were:

C Ulyatt (resigned 2 January 2021)  
J M Pattinson (resigned 2 January 2021)  
E L Lowry (resigned 2 January 2021)  
M J Cowan  
P Ali (appointed 1 January 2021)  
A Jones (appointed 1 January 2021)

## **CREDIT ADVISORY SERVICES LIMITED**

### **DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2020**

#### **Political contributions**

The Company made no contributions for political purposes in the year ended 30 June 2020 (2019: £Nil).

#### **Future developments**

#### **Operations**

As part of an ongoing review within the wider Computershare Group it is anticipated that all existing activity will be delivered directly from other Group companies and that the current legal services provided to existing clients will cease during the second half of the forthcoming financial year. The decision has been made by the Company's current clients as a result of the cost efficiencies that they can deliver following the Solicitors Regulatory Authority lifting restrictions preventing in-house solicitors providing legal advice to non – Group companies in November 2019.

The future operations of the Company are therefore expected to decrease significantly with turnover ceasing during the second half of the year ending 30 June 2021. However, the Company is expected to remain in existence for a number of years due to the timeline of existing client contracts and the potential future developments related to these. The Company is not expected to make a material profit or loss for the foreseeable future and has net assets of £401 thousand as at 30 June 2020.

Please see the separate going concern and post balance sheet events paragraphs further down the Directors' Report.

#### **Brexit**

On 31 January 2020 the UK left the European Union ("EU") with a transition period until the end of 2020 while the UK and EU negotiated future arrangements. These negotiations have now concluded with a new EU-UK Trade and Cooperation Agreement (TCA) which provides for free trade in goods and limited mutual market access in services, as well as for cooperation in a range of other areas.

Credit Advisory Services Limited expects no impact as it doesn't trade overseas and is not reliant on overseas operations.

#### **COVID-19**

Computershare Limited, the ultimate controlling party, has published financial results for the year ended 30 June 2020, including a COVID-19 update. Trading results were in line with revised market guidance. Over 90% of the Company workforce moved to working from home, deploying technology and security protocols to ensure no interruption of services to clients. The operations of the Company have not been adversely affected as a result of remote working.

Further details may be found at Computershare's web site [www.computershare.com](http://www.computershare.com).

The Company earns revenue through the provision of legal services to affiliated Computershare companies, receiving a margin based on the value of services provided. Due to the reductions in future operations the Company is not expected to make a material profit or loss for the foreseeable future. The cost base of the Company is largely variable over the medium term and fully recharged so the risk to the Company is mainly limited to a lower level of profitability, as opposed to incurring losses, for the foreseeable future. In addition, the Company has adequate cash resources and reserves to meet all existing liabilities as they become due.

The directors of the Company take operational resilience seriously and are doing everything possible to ensure the safety of staff and others as well as preventing any material effect on our services. We remain focused on our core business lines and working to continue to deliver great outcomes for customers in what are extremely challenging conditions.

## **CREDIT ADVISORY SERVICES LIMITED**

### **DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2020**

#### **Qualifying third party indemnity provisions**

As permitted by the Articles of Association, the directors have the benefit of an indemnity which is a qualifying third party indemnity provision as defined by Section 234 of the Companies Act 2006. The indemnity was in force throughout the last financial year and is currently in force. The Company also purchased insurance in respect of itself and its directors.

#### **Matters covered in the strategic report**

The Company has taken advantage of the small companies exemption from preparing a strategic report provided by section 414B of the Companies Act 2006.

#### **Going concern**

Despite the continuing difficult economic environment, the Company has reported a healthy operating profit and is in a net asset position. The Company is forecast to continue to be profitable during the next financial year, after making allowances for the impact of Brexit, COVID-19 and the decrease in future operations. Despite the reduction in future operations the Company is expected to continue in existence for at least 12 months from the date of signing.

The Company has also received a Letter of Support from its ultimate parent undertaking, Computershare Limited, confirming that it intends to provide financial support to ensure the Company will be able to meet financial and contractual liabilities as they fall due, and carry on business without significant curtailment of operations for at least 12 months from the date of approval of the Annual Report and Financial Statements for the year ending 30 June 2020.

The Company's business activities, together with the factors likely to affect its future development, performance and position are set out in the Directors' Report on pages 1 to 4. The financial position of the Company and liquidity position are described in the Company financial statements on pages 8 to 22. For these reasons, the directors continue to adopt the going concern basis of accounting in the financial statements.

#### **Disclosure of information to auditors**

Each of the persons who are directors at the time when this Directors' Report is approved has confirmed that:

- so far as the director is aware, there is no relevant audit information of which the Company's auditors are unaware, and
- the director has taken all the steps that ought to have been taken as a director in order to be aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

#### **Post balance sheet events**

In light of a projected headcount decrease and an increased proportion of colleagues working from home on a permanent basis a review has been undertaken into the future property requirements of Computershare Loan Services ('CLS'). Currently there are two sites, Crossflatts and Skipton, occupied by CLS in Yorkshire. These are to be consolidated into a single site at Crossflatts and as a result the Skipton site will close, colleagues will transfer to the Crossflatts site where appropriate. The decision was made and communicated to staff in August 2020 and is a non-adjusting event. There is not expected to be any financial impact to the Company as the sites are leased by other CPU entities.

No significant changes to the operations have occurred since the year end related to the planned decrease in future operations. The services are expected to cease in the second half of the financial year ending 30 June 2021.

**CREDIT ADVISORY SERVICES LIMITED**

**DIRECTORS' REPORT (CONTINUED)  
FOR THE YEAR ENDED 30 JUNE 2020**

**Independent Auditors**

The auditors, PricewaterhouseCoopers LLP, will be proposed for reappointment in accordance with section 485 of the Companies Act 2006.

**Small companies note**

In preparing this report, the directors have taken advantage of the small companies exemptions provided by section 415A of the Companies Act 2006.

This report was approved by the board of directors on 12 May 2021 and signed on its behalf.



P Ali  
Director

## ***Independent auditors' report to the members of Credit Advisory Services Limited***

### **Report on the audit of the financial statements**

---

#### **Opinion**

In our opinion, Credit Advisory Services Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 30 June 2020 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law); and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Directors' report and financial statements (the "Annual Report"), which comprise: the statement of financial position as at 30 June 2020; the statement of comprehensive income and the statement of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

---

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### ***Independence***

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

---

#### **Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which ISAs (UK) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

However, because not all future events or conditions can be predicted, this statement is not a guarantee as to the company's ability to continue as a going concern.

---

#### **Reporting on other information**

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of



this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Directors' Report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on the responsibilities described above and our work undertaken in the course of the audit, ISAs (UK) require us also to report certain opinions and matters as described below.

#### *Directors' Report*

In our opinion, based on the work undertaken in the course of the audit, the information given in the Directors' Report for the year ended 30 June 2020 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Directors' Report.

---

### **Responsibilities for the financial statements and the audit**

#### *Responsibilities of the directors for the financial statements*

As explained more fully in the Statement of directors' responsibilities in respect of the financial statements set out on page 1, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

#### *Auditors' responsibilities for the audit of the financial statements*

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditors' report.

#### *Use of this report*

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

---

### **Other required reporting**

#### **Companies Act 2006 exception reporting**

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or

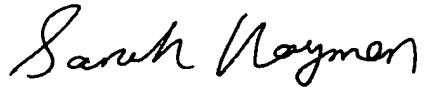
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

---

#### **Entitlement to exemptions**

Under the Companies Act 2006 we are required to report to you if, in our opinion, the directors were not entitled to: take advantage of the small companies exemption in preparing the Directors' Report; and take advantage of the small companies exemption from preparing a strategic report. We have no exceptions to report arising from this responsibility.



Sarah Hayman (Senior Statutory Auditor)  
for and on behalf of PricewaterhouseCoopers LLP  
Chartered Accountants and Statutory Auditors  
London  
12 May 2021

**CREDIT ADVISORY SERVICES LIMITED**

**STATEMENT OF COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 30 JUNE 2020**

	<b>Note</b>	<b>2020 £000</b>	<b>2019 £000</b>
Turnover	4	950	1,009
Cost of sales		(883)	(925)
<b>Gross profit</b>		<u>67</u>	<u>84</u>
Administrative expenses	5	(5)	(4)
<b>Operating profit</b>		<u>62</u>	<u>80</u>
Tax on profit	8	-	-
<b>Profit for the financial year</b>		<u><u>62</u></u>	<u><u>80</u></u>

There was no other comprehensive income for 2020 (2019:£000NIL).

The notes on pages 11 to 22 form part of these financial statements.

**CREDIT ADVISORY SERVICES LIMITED**  
**REGISTERED NUMBER: 10113211**

**STATEMENT OF FINANCIAL POSITION**  
**AS AT 30 JUNE 2020**

	Note	2020 £000	2019 £000
<b>Current assets</b>			
Debtors: amounts falling due within one year	9	176	79
Cash at bank and in hand		423	372
		<u>599</u>	<u>451</u>
Creditors: amounts falling due within one year	10	(194)	(101)
<b>Net current assets</b>		<u>405</u>	<u>350</u>
<b>Total assets less current liabilities</b>		<u>405</u>	<u>350</u>
<b>Provisions for liabilities</b>			
Other provisions	12	(4)	(11)
		<u>(4)</u>	<u>(11)</u>
<b>Net assets</b>		<u><u>401</u></u>	<u><u>339</u></u>
<b>Capital and reserves</b>			
Called up share capital	13	100	100
Profit and loss account		301	239
		<u><u>401</u></u>	<u><u>339</u></u>

The financial statements on pages 8 to 22 were approved and authorised for issue by the board of directors and were signed on its behalf on 12 May 2021.



P Ali  
Director

The notes on pages 11 to 22 form part of these financial statements.

**CREDIT ADVISORY SERVICES LIMITED**

**STATEMENT OF CHANGES IN EQUITY  
FOR THE YEAR ENDED 30 JUNE 2020**

	<b>Called up share capital £000</b>	<b>Profit and loss account £000</b>	<b>Total equity £000</b>
<b>At 1 July 2018</b>	100	159	259
<b>Comprehensive income for the year</b>			
Profit for the financial year	-	80	80
<b>Total comprehensive income for the year</b>	-	80	80
<b>At 30 June 2019</b>	100	239	339
<b>Comprehensive income for the Year</b>			
Profit for the financial year	-	62	62
<b>Total comprehensive income for the Year</b>	-	62	62
<b>At 30 June 2020</b>	100	301	401

The notes on pages 11 to 22 form part of these financial statements.

## **CREDIT ADVISORY SERVICES LIMITED**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020**

#### **1. General information**

Credit Advisory Services Limited ("the Company") is a private limited company limited by shares and incorporated in England in the United Kingdom. The Company is domiciled in England in the United Kingdom and its registered office is Aire Valley House, Croft Road, Crossflatts, Bingley, West Yorkshire, BD16 2UA.

#### **2. Accounting policies**

##### **2.1 Basis of preparation of financial statements**

The financial statements have been prepared under the historical cost convention unless otherwise specified within these accounting policies and in accordance with Financial Reporting Standard 101 'Reduced Disclosure Framework' and the Companies Act 2006.

The preparation of financial statements in compliance with FRS 101 requires the use of certain critical accounting estimates. It also requires management to exercise judgment in applying the Company's accounting policies (see note 3).

##### **2.2 Financial reporting standard 101 - reduced disclosure exemptions**

The company has taken advantage of the following disclosure exemptions under FRS 101:

- the requirements of IFRS 7 Financial Instruments: Disclosures
- the requirement in paragraph 38 of IAS 1 'Presentation of Financial Statements' to present comparative information in respect of:
  - paragraph 79(a)(iv) of IAS 1;
- the requirements of paragraphs 10(d), 10(f), 16, 38A, 38B, 38C, 38D, 40A, 40B, 40C, 40D, 111 and 134-136 of IAS 1 *Presentation of Financial Statements*
- the requirements of IAS 7 Statement of Cash Flows
- the requirements of paragraphs 30 and 31 of IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors
- the requirements of paragraph 17 and 18A of IAS 24 Related Party Disclosures
- the requirements in IAS 24 Related Party Disclosures to disclose related party transactions entered into between two or more members of a group, provided that any subsidiary which is a party to the transaction is wholly owned by such a member

The following principal accounting policies have been applied consistently:

## **CREDIT ADVISORY SERVICES LIMITED**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020**

#### **2. Accounting policies (continued)**

##### **2.3 Going concern**

Despite the continuing difficult economic environment, the Company has reported a healthy operating profit and is in a net asset position. The Company is forecast to continue to be profitable during the next financial year, after making allowances for the impact of Brexit, COVID-19 and the decrease in future operations. Despite the reduction in future operations the Company is expected to continue in existence for at least 12 months from the date of signing.

The Company has also received a Letter of Support from its ultimate parent undertaking, Computershare Limited, confirming that it intends to provide financial support to ensure the Company will be able to meet financial and contractual liabilities as they fall due, and carry on business without significant curtailment of operations for at least 12 months from the date of approval of the Annual Report and Financial Statements for the year ending 30 June 2020.

The Company's business activities, together with the factors likely to affect its future development, performance and position are set out in the Directors' Report on pages 1 to 4. The financial position of the Company and liquidity position are described in the Company financial statements on pages 8 to 22. For these reasons, the directors continue to adopt the going concern basis of accounting in the financial statements.

##### **2.4 Turnover**

Turnover is recognised to the extent that it is probable that the economic benefits will flow to the Company and the turnover can be reliably measured. Turnover is measured as the fair value of the consideration received or receivable, excluding discounts, rebates, value added tax and other sales taxes. The following criteria must also be met before turnover is recognised:

Turnover is recognised under the principles outlined within IFRS 15. Turnover is earned through the provision of legal services to other group companies.

Turnover is recognised in a manner that depicts the transfer of promised services to customers in an amount that reflects the consideration to which the provider of the goods or services expects to be entitled. This involves following a 5-step model of turnover recognition.

The 5-step model involves identifying the contract with a customer, identifying performance obligations under the contract, determining the transaction price, allocating the transaction price to performance obligations under the contract and recognising turnover when the Company satisfies its performance obligations.

The key area of judgement in recognition of turnover is calculating the scale and timing of future incremental revenue streams.

Turnover is recognised either when the performance obligation in the contract has been performed, or over time as control of the performance obligation is transferred to the customer. For contracts with multiple components to be delivered management applies judgement to consider whether there are separate performance obligations.

Due to the nature of the turnover being derived from the provision of legal services there are no performance obligations in relation to refunds, warranties or similar obligations.

##### **2.5 Debtors**

Short term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

## **CREDIT ADVISORY SERVICES LIMITED**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020**

#### **2. Accounting policies (continued)**

##### **2.6 Cash and cash equivalents**

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

##### **2.7 Financial instruments**

The Company recognises financial instruments when it becomes a party to the contractual arrangements of the instrument. Financial instruments are de-recognised when they are discharged or when the contractual terms expire. The Company's accounting policies in respect of financial instruments transactions are explained below:

Financial assets and financial liabilities are initially measured at fair value.

###### **Financial assets**

All recognised financial assets are subsequently measured in their entirety at either fair value or amortised cost, depending on the classification of the financial assets.

###### **Impairment of financial assets**

The Company recognises a loss allowance for expected credit losses on investments in debt instruments that are measured at amortised or at fair value through other comprehensive income (FVOCI). The amount of expected credit losses is updated at each reporting date to reflect changes in credit risk since initial recognition of the respective financial instrument.

The Company always recognises lifetime expected credit losses (ECL) for trade receivables and amounts due on contracts with customers. The expected credit losses on these financial assets are estimated based on the Company's historical credit loss experience, adjusted for factors that are specific to the debtors, general economic conditions and an assessment of both the current as well as the forecast direction of conditions at the reporting date, including time value of money where appropriate. Lifetime ECL represents the expected credit losses that will result from all possible default events over the expected life of a financial instrument.

###### **Financial liabilities**

###### **At amortised cost**

Financial liabilities which are neither contingent consideration of an acquirer in a business combination, held for trading, nor designated as at fair value through profit or loss are subsequently measured at amortised cost using the effective interest method. This is a method of calculating the amortised cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments through the expected life of the financial liability, or where appropriate a shorter period, to the amortised cost of a financial liability.

##### **2.8 Creditors**

Creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers.

Creditors are recognised initially at fair value and subsequently measured at amortised cost using the effective interest method.



## **CREDIT ADVISORY SERVICES LIMITED**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020**

#### **2. Accounting policies (continued)**

##### **2.9 Share based payments**

Where share options are awarded to employees, the fair value of the options at the date of grant is charged to the Statement of Comprehensive Income over the vesting period. Non-market vesting conditions are taken into account by adjusting the number of equity instruments expected to vest at each Statement of Financial Position date so that, ultimately, the cumulative amount recognised over the vesting period is based on the number of options that eventually vest. Market vesting conditions are factored into the fair value of the options granted. The cumulative expense is not adjusted for failure to achieve a market vesting condition.

The fair value of the award also takes into account non-vesting conditions. These are either factors beyond the control of either party (such as a target based on an index) or factors which are within the control of one or other of the parties (such as the Company keeping the scheme open or the employee maintaining any contributions required by the scheme).

Where the terms and conditions of options are modified before they vest, the increase in the fair value of the options, measured immediately before and after the modification, is also charged to Statement of Comprehensive Income over the remaining vesting period.

Where equity instruments are granted to persons other than employees, the Statement of Comprehensive Income is charged with fair value of goods and services received.

##### **2.10 Pensions**

###### **Defined contribution pension plan**

The Company operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the Company pays fixed contributions into a separate entity. Once the contributions have been paid the Company has no further payment obligations.

The contributions are recognised as an expense in the Statement of Comprehensive Income when they fall due. Amounts not paid are shown in accruals as a liability in the Statement of Financial Position. The assets of the plan are held separately from the Company in independently administered funds.

##### **2.11 Annual Leave Provision**

A liability is recognised to the extent of any unused annual leave entitlement which is provided for at the Statement of Financial Position date and carried forward to future years. This is measured at the undiscounted salary cost of the unused annual leave entitlement and movements in the provision are charged to the statement of comprehensive income.

## CREDIT ADVISORY SERVICES LIMITED

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

#### 2. Accounting policies (continued)

##### 2.12 Current and deferred taxation

The tax expense for the year comprises current and deferred tax. Tax is recognised in the Statement of Comprehensive Income, except that a charge attributable to an item of income and expense recognised as other comprehensive income or to an item recognised directly in equity is also recognised in other comprehensive income or directly in equity respectively.

The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the reporting date in the countries where the Company operates and generates income.

Deferred tax balances are recognised in respect of all timing differences that have originated but not reversed by the Statement of Financial Position date, except that:

- The recognition of deferred tax assets is limited to the extent that it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits; and
- Any deferred tax balances are reversed if and when all conditions for retaining associated tax allowances have been met.

Deferred tax balances are not recognised in respect of permanent differences except in respect of business combinations, when deferred tax is recognised on the differences between the fair values of assets acquired and the future tax deductions available for them and the differences between the fair values of liabilities acquired and the amount that will be assessed for tax. Deferred tax is determined using tax rates and laws that have been enacted or substantively enacted by the reporting date.

#### 3. Judgements in applying accounting policies and key sources of estimation uncertainty

The Company makes estimates and assumptions that affect the reported amount of assets and liabilities within the next financial year. The Company also has to make judgements in applying its accounting policies which affect the amounts recognised in the financial statements. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The directors do not believe there are any critical accounting judgements or key sources of estimation uncertainty.

#### 4. Turnover

All turnover arose within the United Kingdom.

The Company applies the practical expedient in paragraph 121 of IFRS 15 and does not disclose information about remaining performance obligations that have original expected durations of one year or less.

The amount of revenue recognised in 2020 from performance obligations satisfied (or partially satisfied) in previous periods is £NIL (2019: £NIL)

**CREDIT ADVISORY SERVICES LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2020**

**5. Administrative expenses**

	<b>2020 £000</b>	<b>2019 £000</b>
Fees payable to the Company's auditors and their associates for the audit of the Company's annual financial statements	5	4
	<u>5</u>	<u>4</u>

**6. Employees**

Staff costs, including directors' remuneration, were as follows:

	<b>2020 £000</b>	<b>2019 £000</b>
Wages and salaries	502	653
Social security costs	47	60
Other pension costs	56	66
	<u>605</u>	<u>779</u>

The average monthly number of employees, including the directors, during the year was as follows:

	<b>2020 No.</b>	<b>2019 No.</b>
Operations	9	10
	<u>9</u>	<u>10</u>

# CREDIT ADVISORY SERVICES LIMITED

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

### 7. Directors' remuneration

	2020 £000	2019 £000
Directors' emoluments	101	99
Company contributions to defined contribution pension schemes	7	7
	<u>108</u>	<u>106</u>

During the year retirement benefits were accruing to 1 director (2019 - 1) in respect of defined contribution pension schemes.

The highest paid director received remuneration of £101 thousand (2019 - £99 thousand).

The value of the company's contributions paid to a defined contribution pension scheme in respect of the highest paid director amounted to £7 thousand (2019 - £7 thousand).

The emoluments of J M Pattinson are paid by Homeloan Management Limited which makes no recharge to the company. J M Pattinson is also a director of a number of other companies in the Computershare Group and it is not possible to make an accurate apportionment of his emoluments in respect of each of these companies.

The emoluments of C Ulyatt and E L Lowry are paid by Computershare Investor Services PLC which makes no recharge to the company, these individuals are also directors of a number of other companies in the Computershare Group and it is not possible to make an accurate apportionment of their emoluments in respect of each of the companies.

Accordingly, the above details include no emoluments in respect of these directors. Their total emoluments are included in the aggregate of directors' emoluments disclosed in the financial statements of Homeloan Management Limited and Computershare Investor Services PLC respectively.

### 8. Tax on profit

	2020 £000	2019 £000
<b>Total current tax</b>	<u>-</u>	<u>-</u>
<b>Deferred tax</b>		
<b>Total deferred tax</b>	<u>-</u>	<u>-</u>
<b>Taxation on profit</b>	<u>-</u>	<u>-</u>

**CREDIT ADVISORY SERVICES LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2020**

**8. Tax on profit (continued)**

**Factors affecting tax charge for the year**

The tax assessed for the year is lower than (2019 - lower than) the standard rate of corporation tax in the UK of 19.00% (2019 - 19.00%). The differences are explained below:

	<b>2020 £000</b>	<b>2019 £000</b>
Profit before tax	<u>62</u>	<u>80</u>
Profit before tax multiplied by standard rate of corporation tax in the UK of 19.00% (2019 - 19.00%)	12	15
<b>Effects of:</b>		
Group relief	<u>(12)</u>	<u>(15)</u>
<b>Total tax charge for the year</b>	<u>-</u>	<u>-</u>

The Company has claimed tax losses of £62 thousand (2019: £78 thousand), with a tax effect of £12 thousand (2019: £15 thousand) from fellow subsidiary undertakings for no payment.

**Factors that may affect future tax charges**

The main UK corporation tax rate is 19.00% throughout the year ended 30 June 2020. Deferred tax is therefore provided at 19.00%.

**CREDIT ADVISORY SERVICES LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2020**

**9. Debtors**

	<b>2020</b>	<b>2019</b>
	<b>£000</b>	<b>£000</b>
Trade debtors	45	-
Amounts owed by group undertakings	48	76
Prepayments and accrued income	82	2
Deferred taxation	1	1
	<u>176</u>	<u>79</u>

Amounts owed by group undertakings are unsecured and are repayable on demand.

**10. Creditors: Amounts falling due within one year**

	<b>2020</b>	<b>2019</b>
	<b>£000</b>	<b>£000</b>
Amounts owed to group undertakings	143	73
Other taxation and social security	40	16
Accruals and deferred income	11	12
	<u>194</u>	<u>101</u>

Amounts owed to group undertakings are unsecured and are repayable on demand.

# CREDIT ADVISORY SERVICES LIMITED

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

### 11. Deferred taxation

	2020 £000	2019 £000
At beginning of year	1	1
<b>At end of year</b>	<b>1</b>	<b>1</b>

The deferred tax asset is made up as follows:

	2020 £000	2019 £000
Temporary differences trading	1	1
	<b>1</b>	<b>1</b>

### 12. Other provisions

	Annual Leave £000
At 1 July 2019	11
Charged to profit or loss	3
Utilised in year	(10)
<b>At 30 June 2020</b>	<b>4</b>

#### Annual leave provision

A liability is recognised to the extent of any unused holiday pay entitlement which is accrued at the Statement of Financial Position date and carried forward to future years. This is measured at the undiscounted salary cost of the future holiday entitlement so accrued at the Statement of Financial Position date.

### 13. Called up Share capital

	2020 £000	2019 £000
<b>Allotted, called up and fully paid</b>		
100,000 (2019: 100,000) ordinary shares of £1.00 each	100	100

## CREDIT ADVISORY SERVICES LIMITED

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

#### 14. Share based payments

During the year the Company's directors and employees benefited from a share-based payment arrangement.

##### Share Incentive Plan

Under the terms of the Share Incentive Plan, employees may elect to purchase shares in the ultimate parent over a period of three years via monthly deductions from their gross salary. The purchased shares are matched like-for-like by requesting the employing company to purchase matching shares for allocation to the employee concerned. The employee is entitled to the economic benefit of dividends on the matching shares from the date of allocation and there are no conditions attaching to the matching shares apart from continued employment with the company. The fair value of matching shares is the market value of those shares on the date of allocation to the employee.

The statement of comprehensive income charge for each element of the company's share-based payments was as follows:

	2020 £000	2019 £000
Share incentive plan	2	1
	<u>2</u>	<u>1</u>

The number of shares outstanding at the end of the year was 1 thousand (2019 - 1 thousand). The weighted average market price of the ultimate parent's shares on the dates on which the awards were granted during the year was AUD13.98 (2019 - AUD19.62).

#### 15. Pension commitments

The Company contributes to the stakeholder scheme on behalf of its employees. For the majority of employees, a minimum 5% contribution is required by employees and the Company contributes an additional 7% (i.e. a minimum of 12%), with a maximum contribution of 12% by the Company. The assets of the scheme are held separately from those of Computershare and the Company. The pension costs for the year were £56 thousand (2019: £66 thousand). The amount owing at the year end in respect of such contributions amounted to £5 thousand (2019: £7 thousand).

#### 16. Related party transactions

The Company undertook no transactions with related parties other than parties 100% owned within the Group and are therefore exempt from disclosure under FRS101.



## **CREDIT ADVISORY SERVICES LIMITED**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020**

#### **17. Post balance sheet events**

In light of a projected headcount decrease and an increased proportion of colleagues working from home on a permanent basis a review has been undertaken into the future property requirements of Computershare Loan Services ('CLS'). Currently there are two sites, Crossflatts and Skipton, occupied by CLS in Yorkshire. These are to be consolidated into a single site at Crossflatts and as a result the Skipton site will close, colleagues will transfer to the Crossflatts site where appropriate. The decision was made and communicated to staff in August 2020 and is a non-adjusting event. There is not expected to be any financial impact to the Company as the sites are leased by other CPU entities.

No significant changes to the operations have occurred since the year end related to the planned decrease in future operations. The services are expected to cease in the second half of the financial year ending 30 June 2021.

#### **18. Controlling party**

Credit Advisory Services Limited is controlled and 100% owned by Computershare Investments (UK) (No.3) Limited, a company incorporated in England and Wales.

The ultimate parent undertaking and ultimate controlling party is Computershare Limited ("Computershare Limited (Australia)"), a company incorporated in Australia under ACN 005485825, which ultimately holds 100% of the share capital in Credit Advisory Services Limited and Computershare Investments (UK) (No.3) Limited.

The smallest and largest group in which Credit Advisory Services Limited is a member and for which group financial statements are drawn up is the Computershare Limited (Australia) group. The consolidated financial statements of this group can be obtained from Computershare Limited, 452 Johnston Street, Abbotsford, Victoria 3067, Australia. These may also be found at Computershare's website [www.computershare.com](http://www.computershare.com).