In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

LIQ03

Notice of progress report in voluntary winding up



For further information, please refer to our guidance at www.gov.uk/companieshouse

1	Company details	
Company number	0 9 5 6 1 7 6 4	→ Filling in this form Please complete in typescript or in
Company name in full	Digital Twin Design Ltd	bold black capitals.
2	Liquidator's name	
Full forename(s)	David	
Surname	Smithson	
3	Liquidator's address	
Building name/number	Leonard Curtis	
Street	1580 Parkway	
	Solent Business Park	
Post town	Whiteley	
County/Region	Fareham	
Postcode	P O 1 5 7 A G	
Country		
4	Liquidator's name •	
Full forename(s)	Alex	Other liquidator Use this section to tell us about
Surname	Cadwallader	another liquidator.
5	Liquidator's address o	
Building name/number	Leonard Curtis	Other liquidator Use this section to tell us about
Street	1580 Parkway	another liquidator.
	Solent Business Park	
Post town	Whiteley	
County/Region	Fareham	
Postcode	P O 1 5 7 A G	
Country		

LIQ03 Notice of progress report in voluntary winding up

6	Peri	od of p	rogr	ess rep	ort						
From date	^d 1	^d 9	^m 0	7	^y 2	^y 0	^y 2	^y 2			
To date	^d 1	8 ^b	^m 0	[™] 7	^y 2	^y 0	^y 2	^y 3			
7	Pro	gress re	port								
	~	The prog		eport is at	tached						
8	Sign	n and da	ate								
Liquidator's signature	Signat	ture \mathcal{M}_{i}	K	1					X		
Signature date	^d 3	^d 0	^m 0	8	^y 2	^y 0	^y 2	^y 3			

LIQ03

Notice of progress report in voluntary winding up

Presenter information You do not have to give any contact information, but if you do it will help Companies House if there is a guery on the form. The contact information you give will be visible to searchers of the public record. Contact name Joseph Clayden Company name Leonard Curtis Address 1580 Parkway Solent Business Park Whiteley Post town Fareham County/Region Postcode 5 G 0 1 7 DX Telephone 01489 550440

Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following: The company name and number match the

information held on the public Register.

You have attached the required documents.

You have signed the form.

Important information

All information on this form will appear on the public record.

Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse



Company Number: 09561764

Former Registered Office: Unit 11 Hedge End Business Centre, Botley Road, Hedge End SO30 2AU

Trading Address: Unit 11, Hedge End Business Centre, Botley Road, Hedge End SO30 2AU

Joint Liquidators'First Progress Report pursuant to Section 104A(1) of the Insolvency Act 1986 (as amended) and Rule 18.3 of the Insolvency (England and Wales) Rules 2016

> Report period 19 July 2022 to 18 July 2023

> > 30 August 2023

David Smithson and Alex Cadwallader - Joint Liquidators Leonard Curtis 1580 Parkway, Solent Business Park, Whiteley Fareham PO15 7AG Tel: 01489 550440 Fax: 01489 550499

recovery@leonardcurtis.co.uk

Ref: SH/46/JCL/D838F/1010

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TO ALL MEMBERS, CREDITORS AND THE REGISTRAR OF COMPANIES

1 INTRODUCTION

- 1.1 David Smithson and Alex Cadwallader were appointed Joint Liquidators of Digital Twin Design Ltd ("the Company") on 19 July 2022.
- 1.2 David Smithson and Alex Cadwallader are authorised to act as insolvency practitioners in the UK by the Institute of Chartered Accountants in England and Wales.
- 1.3 There has been no change in office holder since the date of liquidation.
- 1.4 This report provides an update on the conduct of the liquidation for the period from 19 July 2022 to 18 July 2023, as required by Section 104A(1) of the Insolvency Act 1986 (as amended) ("the Act") and Rule 18.3 of the Insolvency (England and Wales) Rules 2016 ("the Rules"). It contains details of the progress made, the expected outcome for creditors and other information that the Joint Liquidators are required to disclose.
- 1.5 All figures are stated net of VAT.

2 CONDUCT OF THE LIQUIDATION

2.1 The Company's registered office was changed to Leonard Curtis, 1580 Parkway, Solent Business Park, Whiteley, Fareham PO15 7AG on 21 July 2022.

Assets Realised

2.2 Office Furniture & Equipment

The Company's office equipment, consisting of old computers, monitors and furniture, were uplifted and sold by SIA Asset Ingenuity ("SIA"). As there were no readily available buyers, sale of the assets was undertaken via online auction. The sum of £1,992.70 was ultimately realised, however the realisations were outweighed by SIA's final time costs which were drawn from these funds, resulting in a net nil realisation for the liquidation. There will be no further recoveries in respect of the office furniture & equipment.

Cash at Bank

The funds remaining in the Company's business reserve account were paid over to the Joint Liquidators' client account to be held in anticipation of the liquidation. The balance of £2,270.14 was realised in full.

Debtors

The Company's debtor ledger had an outstanding book value of £171,263 at the date of liquidation. Since being appointed, the Joint Liquidators have corresponded extensively with the company's debtors to identify recoveries.

Much of the balance consisted of a single debtor in the sum of £140,408. This debtor has since entered into liquidation and the appointed liquidators have advised there is no prospect of an unsecured dividend. As a result, this debt has been written off. Similarly, another debtor totalling £9,600 has entered into administration and again there is no prospect of a dividend.

Of the remaining debtors, the Joint Liquidators have been provided with evidence that £6,870.02 of the ledger was paid prior to commencement of the liquidation.

Debtors totalling £20,582.33 have contested the balances on the grounds that remedial works had to be carried out in relation to the work for which the Company invoiced. Evidence of the same and schedules of the additional works have been provided. Given the age of the debts, a lack of supporting paperwork

that can be used to counterargue and relatively low realisable balances, it is considered that the Joint Liquidators' anticipated time costs in continuing to pursue these debts as well as the costs of litigation would outweigh any benefit to creditors. The debts have therefore been written off.

It is not appropriate for the Joint Liquidators to make a VAT bad debt relief claim in this case. In order for a bad debt VAT claim to be successful, the VAT on the relevant invoices must have been accounted for and paid, which has not occurred.

The remaining debtors have a combined book value of £1,152 which the Joint Liquidators are continuing to pursue, but the likelihood of recoveries is uncertain.

Directors' Loan Accounts

The company's accounts indicated that there were overdrawn Directors' Loan Accounts ("DLA") with a combined balance of £35,152. This was split between Mr Peter Groves and Ms Alexandra Cruz as follows:

	£
Peter Groves	33,263.40
Alexandra Cruz	1,888.60
	35,152.00

Following appointment, the Joint Liquidators offset the balances against the directors' employment liabilities and determined that Ms Cruz's overdrawn DLA was outweighed by her employment claims. Therefore, there is no recoverable balance.

Following correspondence with Mr Groves and the Company's accountant, it was determined that an additional £9,000 of capital had been introduced to the Company by Mr Groves which had not been allocated to the DLA. In addition to this capital introduction, Mr Groves' employment claims further reduced the final DLA debit balance to £17,957 which has been agreed with the director.

Negotiations regarding settlement of the outstanding balance are ongoing.

Assets Still to be Realised

2.3 The following assets are still to be realised:

Description	£
Book Debts Directors Loan Account	1,152.00 17,957.00
	19,109.00

3 RECEIPTS AND PAYMENTS ACCOUNT

A summary of the Joint Liquidators' receipts and payments for the period from 19 July 2022 to 18 July 2023 is attached at Appendix A.

4 OUTCOME FOR CREDITORS

Secured Creditors

4.1 There are no secured creditors in this case.

Preferential Creditors

4.2 As at the date of liquidation, there were 4 preferential creditors, with estimated claims totalling £6,052.

4.3 No claims have been received.

Secondary Preferential Creditors

- 4.4 With respect to insolvencies commencing on or after 1 December 2020, HMRC rank ahead of floating charge holders and unsecured creditors in respect of certain unpaid taxes that the relevant company collects on behalf of HMRC. These taxes are known as Priority Taxes and include:
 - VAT:
 - PAYE (including student loan repayments);
 - Construction Industry Scheme deductions; and
 - Employees' NI contributions.
- 4.5 As at the date of liquidation, HMRC had a secondary preferential claim, estimated at £189,373.
- 4.6 No claim has been received.

Prescribed Part

- 4.7 The Act provides that, where a company has created a floating charge after 15 September 2003, a prescribed part of the company's net property must be made available to the unsecured creditors and not be distributed to the floating charge holder except in so far as it exceeds the amount required for the satisfaction of unsecured claims. The net property represents the assets available after the costs and expenses of the insolvency procedure and the discharge of preferential creditors' and secondary preferential creditors' claims in full.
- 4.8 As the Company has no unsatisfied floating charges created on or after 15 September 2003, there will be no requirement to set aside a prescribed part in this case.
 - **Ordinary Unsecured Creditors**
- 4.9 As at the date of liquidation, there were 12 ordinary unsecured creditors, with estimated claims totalling £177,592.
- 4.10 The funds realised have already been distributed or used or allocated for paying the expenses of the liquidation. As a result, there will be no dividend to the ordinary unsecured creditors.
- 4.11 The Joint Liquidators have collated and acknowledged (where requested) the claims of the ordinary unsecured creditors, although, in view of the fact that there will be no distribution to this class of creditor, unsecured claims have not been formally agreed.
- 5 INVESTIGATIONS
- 5.1 Following their appointment, the Joint Liquidators considered the information acquired in the course of appraising and realising the business and assets of the Company, together with information provided by the Company's directors and its creditors, to identify any further possible realisations for the estate and what further investigations, if any, might be appropriate.
- 5.2 That assessment did not identify any possible further realisations. In addition, the Joint Liquidators concluded that no further investigations were required. If, however, any creditor is aware of any particular matters which they consider require investigation, they should send full details to this office.

6 JOINT LIQUIDATORS' REMUNERATION, EXPENSES AND CREDITORS' RIGHTS

Remuneration

- A fee of £6,000 plus VAT in respect of the preparation of the statement of affairs was paid directly to Leonard Curtis by the company prior to the appointment of Joint Liquidators.
- On 24 August 2022, creditors resolved by way of business by correspondence, that the Joint Liquidators' remuneration be payable by reference to time properly given by them and their staff in attending to matters arising in the liquidation as set out in the Fees Estimate dated 5 August 2022 (for an amount totalling £14,897.50). The Joint Liquidators' time costs from 19 July 2022 to 18 July 2023 are £13,499, which represents 38.1 hours at an average hourly rate of £354.30. Attached at Appendix B is a time analysis which provides details of the activity costs incurred by staff grade during the period from 19 July 2022 to 18 July 2023, together with a detailed description of work undertaken attributable to each category of time costs and an explanation of why it was necessary for that work to be performed.
- 6.3 At Appendix C is a comparison of categorised time costs incurred and the estimated time costs as per the original Fees Estimate. You will note that the categories of time costs incurred do not generally exceed those as set out in the Fees Estimate.
- 6.4 The Joint Liquidators have drawn no remuneration to date.

Expenses

- A comparison of the Joint Liquidators' expenses from 19 July 2022 to 18 July 2023 and the Joint Liquidators' statement of likely expenses is attached at Appendix D. To assist creditors' understanding of this information, it has been separated into the following two categories:
 - Standard Expenses: this category includes expenses payable by virtue of the nature of the liquidation process and / or payable in order to comply with legal or regulatory requirements.
 - Case Specific Expenses: this category includes expenses likely to be payable by the Joint Liquidators in carrying out their duties in dealing with issues arising in this particular liquidation. Included within this category are costs that are directly referable to the liquidation but are not paid to an independent third party (and which may include an element of allocated costs). These are known as 'category 2 expenses' and they may not be drawn without creditor approval.

With effect from 1 April 2021, the Joint Liquidators are also required to disclose to those responsible for approving our remuneration whether any payments we intend to make from an insolvency estate are to associates of Leonard Curtis. Payments to associates are subject to the same level of approval as the office holder's fees and category 2 expenses. Further details are included at Appendices D and E.

- On 24 August 2022, creditors resolved that the Joint Liquidators be authorised to discharge category 2 expenses and payments to associates.
- 6.7 You will note that, in general, the nature and value of expenses incurred to date fall within those anticipated within the original statement of expenses. However, SIA's expenses are greater than those initially envisaged and the reasons for this are set out in section 6.10.
- 6.8 Attached at Appendix E is additional information in relation to the firm's policy on staffing, the use of subcontractors, expenses and details of current charge-out rates by staff grade. Please be aware that the firm's charge out rates have been amended with effect from 1 March 2021.

6.9 The following professional advisors ("PA") and / or subcontractors ("S") have been instructed:

Name of Professional Advisor	PA/S	Service Provided	Basis of Fees
SIA Asset Ingenuity	PA	Valuation and Sale of	Time Costs
		Assets, Clearance of	
		Premises	

SIA Group ("SIA") were instructed to assist in obtaining valuations of the Company's tangible assets.

SIA were instructed due to their significant experience in dealing with insolvency matters and having staff available with the appropriate skillset required to assist with this matter. The basis of their fees was considered to be fair and reasonable based on the anticipated level of time to be spent dealing with this matter, the speed and efficiency with which SIA provided their services and the competitive rates offered, which are commensurate with other providers of similar services.

SIA's fees were higher than anticipated because in addition to uplifting and disposing of the Company's assets, it was necessary for them to clear the premises in order for them to be returned to the landlord, as they were in possession of the keys and would not relinquish the assets otherwise.

Creditors' Rights

- 6.10 Under Rule 18.9 of the Rules, within 21 days of receipt of this report, a secured creditor, or an unsecured creditor with either the concurrence of at least five per cent in value of the unsecured creditors (including the creditor in question), or with the permission of the court, may request in writing that the Joint Liquidators provide further information about their remuneration or expenses, which have been itemised in this report.
- 6.11 Under Rule 18.34 of the Rules, any secured creditor, or any unsecured creditor with either the concurrence of at least 10 per cent in value of the unsecured creditors (including that creditor) or the permission of the court, may within eight weeks of receipt of the progress report that first reports the fee basis, the charging of the remuneration or the incurring of the expenses in question, make an application to court on the grounds that, in all the circumstances, the basis fixed for the Joint Liquidators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred by the Joint Liquidators, as set out in the progress report, are excessive.
- 6.12 Unless the court orders otherwise, the costs of the application shall be paid by the applicant and are not payable as an expense of the liquidation.

7 MATTERS STILL TO BE DEALT WITH

Matters still to be dealt with before conclusion of the Liquidation include the following:

- The realisation of the remaining assets, as detailed in section 2;
- The formal agreement of preferential creditor claims should sufficient funds for a dividend become available; and
- The unpaid remuneration and expenses will need to be paid.

8 OTHER MATTERS

8.1 For your information, Liquidation: A Guide for Creditors on Insolvency Practitioner Fees, version 1 April 2021, which sets out the rights of creditors and other interested parties under the insolvency legislation, may be accessed via the following link:

https://www.r3.org.uk/technical-library/england-wales/technical-guidance/fees/

- 8.2 If you would prefer this to be sent to you in hard copy form, please contact Joseph Clayden of this office on 01489 550440.
- 8.3 Creditors are also encouraged to visit the following website, which provides a step by step guide designed to help creditors navigate through an insolvency process:

http://www.creditorinsolvencyguide.co.uk

8.4 The Joint Liquidators are bound by the Insolvency Code of Ethics, which can be found at:

https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics

Data Protection

8.5 When submitting details of your claim in the liquidation, you may disclose personal data to the Joint Liquidators. The processing of personal data is regulated in the UK by the General Data Protection Regulation EU 2016/679 as supplemented by the Data Protection Act 2018, together with other laws which relate to privacy and electronic communications. The Joint Liquidators act as Data Controllers in respect of personal data they obtain in relation to this liquidation and are therefore responsible for complying with Data Protection Law in respect of any personal data they process. The Joint Liquidators' privacy notice, which is attached to this report at Appendix G, explains how they process your personal data. Terms used in this clause bear the same meanings as are ascribed to them in Data Protection Law.

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Yours faithfully

DÁVIÓ SMIŤHSON JOINT LIQUIDATOR

David Smithson and Alex Cadwallader are authorised to act as insolvency practitioners in the UK by the Institute of Chartered Accountants in England and Wales under office holder numbers 9317 and 9501, respectively

APPENDIX A

SUMMARY OF JOINT LIQUIDATORS' RECEIPTS AND PAYMENTS FROM 19 JULY 2022 TO 18 JULY 2023

	Estimated to realise £	Realised to Date £
RECEIPTS		
Office Furniture & Equipment	500.00	1,992.70
Debtors	24,683.00	Nil
Cash at Bank	2,574.74	2,270.14
Interest	Nil	22.01
	27,757.74	4,284.85
PAYMENTS		
Agents Fees		1,992.70
		1,992.70
BALANCE IN HAND		
		2,292.15

APPENDIX B

SUMMARY OF JOINT LIQUIDATORS' TIME COSTS FROM 19 JULY 2022 TO 18 JULY 2023

	Dir	ector	Man	ager 2	Admin	istrator 1	Admini	strator 2	Total		Average
	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Hourly Rate
		£		£		£		£		£	£
Statutory and Review	-	_	-	-	6	177.00	20	530.00	26	707.00	271.92
Receipts and Payments	-	-	2	73.00	10	295.00	-	-	12	368.00	306.67
Insurance	-	-	19	693.50	35	1,032.50	-	-	54	1,726.00	319.63
Assets	29	1,595.00	14	511.00	68	2,006.00	-	-	111	4,112.00	370.45
Liabilities	-	-	16	584.00	52	1,534.00	-	-	68	2,118.00	311.47
Landlords	-	-	4	146.00	-	-	-	-	4	146.00	365.00
General Administration	14	770.00	1	36.50	1	29.50	-	-	16	836.00	522.50
Appointment	-	-	3	109.50	9	265.50	-	-	12	375.00	312.50
Post Appointment Creditor Reporting	8	440.00	-	-	-	-	-	-	8	440.00	550.00
Investigations	18	990.00	21	766.50	31	914.50	-	-	70	2,671.00	381.57
Total	69	3,795.00	80	2,920.00	212	6,254.00	20	530.00	381	13,499.00	354.30
Average Hourly Rate (£) All Units are 6 minutes		550.00		365.00		295.00		265.00			

APPENDIX B (cont)

DETAILED NARRATIVE OF WORK PERFORMED BY THE JOINT LIQUIDATORS AND THEIR STAFF IN THE PERIOD 19 JULY 2022 TO 18 JULY 2023

Statutory and Review

This category of activity encompasses work undertaken for both statutory and case-management purposes. Whilst this work will not directly result in any monetary value for creditors, it will ensure that the case is managed efficiently and resourced appropriately, which will be of benefit to all creditors. The work carried out under this category comprised the following:

- Case-management reviews. These are carried out periodically throughout the life of the case. A month one
 review is undertaken by the firm's compliance team to ensure that all statutory and best practice matters
 have been dealt with appropriately. As the case progresses, further six monthly reviews are undertaken to
 ensure that the case is progressing as planned.
- Allocation of staff, management of staff, case resourcing and budgeting.
- Review of time costs data to ensure accurate posting of time and to ensure compliance with Statement of Insolvency Practice 9.
- Review of work carried out by more junior members of staff to ensure quality of work and adherence to standards, legislation and best practice.
- The team is required under the Company Directors Disqualification Act 1986 to review the Company's records and consider information provided by creditors on the conduct of the all directors involved with the Company during the three years leading up to the insolvency. This resulted in the preparation and submission of statutory returns or reports on all directors to the Insolvency Service. Evidence of unfit conduct can result in directors being disqualified for periods of up to 15 years.
- Review of directors' statement of affairs and filing of document at Companies House in accordance with statutory requirements.

Receipts and Payments

This category of work will not result in a direct financial benefit for creditors; however, close monitoring of case bank accounts is essential to ensure that bank interest is maximised where possible, estate expenses are properly managed and kept to a minimum and amounts payable to creditors are identified and distributed promptly.

- Opening of case bank accounts.
- Management of case bank accounts to ensure compliance with relevant risk management procedures.
- Regular review of the accounts by senior member of staff to ensure that fixed and floating charge assets have been properly identified.
- Preparation of periodic receipts and payments accounts for inclusion in statutory reports.
- Timely completion of all post-appointment tax and VAT returns.
- Managing estate expenses.

APPENDIX B (cont)

Insurance, Bonding and Pensions

Insolvency Practitioners are obliged to comply with certain statutory requirements when conducting their cases. Some of these requirements are in place to protect Company assets (see insurance and bonding matters below), whilst requirements in respect of Company pension schemes are there to protect the pension funds of Company employees. Whilst there is no direct financial benefit to Company creditors in dealing with these, close control of case expenditure is crucial to delivering maximum returns to the appropriate class of creditor.

- Periodic review of insurance requirements over physical assets, to minimise costs to the estate.
- Calculation and request of joint liquidators' bond in accordance with the Insolvency Practitioners Regulations 2005. A bond is a legal requirement on all liquidations and is essentially an insurance policy to protect creditors against the fraud or dishonesty of the Insolvency Practitioner. The bond is calculated by reference to the value of assets which are estimated before costs, to be available to unsecured creditors.
- Periodic review of bonding requirements to ensure that creditors are appropriately protected. The bond is reviewed upon each large receipt of monies into the case and also at three month intervals in accordance with best practice.
- Conducting online checks to identify whether the Company operated a registered pension scheme.
- Review of financial records to identify whether any payments were made by the Company into a pension scheme.

Assets

The work set out in this category may bring a financial benefit for creditors. This may be a distribution to secured creditors of the Company only (from which a Prescribed Part fund may be set aside for the benefit of unsecured creditors) or may, depending on realisations, costs and the extent of any 3rd party security, result in a distribution to the preferential and / or unsecured creditors.

- Agreeing strategy for realisation of Company assets;
- Liaising with SIA regarding he sale of the company's tangible assets;
- Correspondence with company's debtors;
- Correspondence with director and accountant to query DLA balance and negotiation of settlement.
- Liaising with Company's bankers re pre-appointment bank accounts.

Liabilities

This category of time includes both statutory and non-statutory matters and will not necessarily bring any financial benefit to creditors generally. The more employees and creditors a company has, the more time and cost is involved in dealing with those claims.

Statutory

- Processing of claims from the Company's creditors All claims received from the Company's 13 creditors
 will be logged. In this instance, it is not anticipated that there will be sufficient funds available to enable a
 distribution to be made to the unsecured creditors of the Company and therefore claims are not being formally
 agreed at this stage.
- Preparation and submission of periodic progress reports to creditors.

Non statutory

• Dealing with enquiries from the Company's creditors – This will include dealing with creditors general queries by post, telephone and email.

Landlords

This This category of work does not result in a direct financial benefit for creditors; however it is necessary to correspond with the Company's landlords to ensure the premises are dealt with appropriately and to ensure the assets held at the site are made available for the liquidation.

General Administration

This category of work does not result in a direct financial benefit for creditors; however it is necessary for these tasks to be completed in order to ensure the smooth and efficient progression of the liquidation:

- · General planning matters.
- Setting up and maintaining the Joint Liquidators' records.
- · Arranging collection and storage of Company records.
- Dealing with general correspondence and communicating with directors and shareholders.

Appointment

There are certain tasks which the Joint Liquidators have a statutory obligation to undertake during the liquidation process. Other tasks are completed in order to ensure the liquidation is progressed to the benefit of all creditors and stakeholders. Actions completed to date are:

- Statutory notifications to creditors and other interested parties following the liquidators' appointment.
- Preparation of case plan.

Post-Appointment Creditors' Decisions

This category of activity encompasses work undertaken for statutory reasons. This work will not directly result in any financial benefit for creditors.

- Preparation of Fees Estimate and statement of expenses in accordance with Insolvency (Amendment) Rules 2015.
- Convening a decision of the creditors to agree Fees Estimate with appropriate body of creditors.
- Reporting on outcome of voting.

Investigations

Some of the work liquidators are required to undertake is to comply with legislation such as the Company Directors' Disqualification Act 1986 ("CDDA") and Statement of Insolvency Practice 2 – Investigations by Office Holders in Administration and Insolvent Liquidations. It may not necessarily bring any financial benefit to creditors, unless these investigations reveal potential asset recoveries that the Liquidator can pursue for the benefit of creditors.

- Collecting and reviewing the Company's records.
- Conducting initial investigations into the Company's affairs/records to identify the possibility of further realisations and enable the submission of returns due under the Company Directors Disqualification Act 1986.

APPENDIX C

SUMMARY OF JOINT LIQUIDATORS' TIME COSTS FOR THE PERIOD FROM 19 JULY 2022 TO 18 JULY 2023 INCORPORATING A COMPARISON OF THE JOINT LIQUIDATORS' FEES ESTIMATE

	FEES ESTIMATE			IN	VARIANCE			
		TOTAL			TOTAL			
			Average			Average		
	Units	Cost	hourly rate	Units	Cost	hourly rate	Cost	
	No	£	£	No	£	£	£	
Statutory and Review	96.00	3,034.50	316.09	26.00	707.00	271.92	(2,327.50)	
Receipts and Payments	36.00	1,009.00	280.28	12.00	368.00	306.67	(641.00)	
Insurance, Bonding and Pensions	20.00	494.50	247.25	54.00	1,726.00	319.63	1,231.50	
Assets	96.00	3,096.00	322.50	111.00	4,112.00	370.45	1,016.00	
Liabilities	107.00	3,270.50	305.65	68.00	2,118.00	311.47	(1,152.50)	
Landlords	4.00	132.00	330.00	4.00	146.00	365.00	14.00	
General Administration	63.00	1,698.00	269.52	16.00	836.00	522.50	(862.00)	
Appointment	30.00	885.00	295.00	12.00	375.00	312.50	(510.00)	
Post Appointment Creditor Decisions	0.00	0.00	0.00	8.00	440.00	550.00	440.00	
Investigations	35.00	1,278.00	365.14	70.00	2,671.00	381.57	1,393.00	
	487.00	14,897.50	305.90	381.00	13,499.00	371.17	(1,398.50)	

APPENDIX D

SUMMARY OF JOINT LIQUIDATORS' EXPENSES FROM 19 JULY 2022 TO 18 JULY 2023 INCORPORATING A COMPARISON OF THE OF JOINT LIQUIDATORS' STATEMENT OF LIKELY EXPENSES

Standard Expenses

Туре	Charged by	Description	Estimated Amount £	Total Amount Incurred to Date £	Amount Paid £	Amount Unpaid £
Bond Fee	AUA Insolvency Risk services	Insurance bond	30.00	10.00	Nil	10.00
Document Hosting	Pelstar	Hosting of documents for creditors *	21.00	7.00	Nil	7.00
Software Licence Fee	Pelstar	Case management system licence fee *	87.00	87.00	Nil	87.00
Statutory Advertising	Courts Advertising	Advertising	200.00	191.70	Nil	191.70
Storage Costs	ТВС	Storage of books and records	50.00	0.00	Nil	0.00
Postage Costs	Postworks	Remote postage of documents	20.00	79.55	Nil	79.55
		Total standard expenses	408.00	377.55	Nil	377.55

^{*}Payment to Associate requiring specific creditor / committee approval.

Case Specific Expenses

Туре	Charged by	Description	Estimated Amount £	Total Amount Incurred to Date £	Amount Paid £	Amount Unpaid £
Agents' Fees	SIA Asset Ingenuity	Valuation and Sale of assets, Clearance of Premises	200.00	1,992.70	1,992.70	Nil
		Total case specific expenses	200.00	1,992.70	1,992.70	Nil

APPENDIX E

LEONARD CURTIS POLICY REGARDING FEES AND EXPENSES

Leonard Curtis policy regarding fees and expenses

The following Leonard Curtis policy information is considered to be relevant to creditors:

Staff Allocation and Charge Out Rates

We take an objective and practical approach to each assignment which includes active director involvement from the outset. Other members of staff will be assigned on the basis of experience and specific skills to match the needs of the case. Time spent by secretarial and other support staff on specific case related matters, e.g. report despatching, is not charged.

Where it has been agreed by the appropriate body of creditors that the office holders' remuneration will be calculated by reference to the time properly given by the office holders and their staff in attending to matters as set out in a Fees Estimate, then such remuneration will be calculated in units of 6 minutes at the standard hourly rates given below. In cases of exceptional complexity or risk, the insolvency practitioner reserves the right to request and obtain authority from the appropriate body of creditors that their remuneration on such time shall be charged at the higher complex rates given below.

The following hourly charge out rates apply to all assignments undertaken by Leonard Curtis:

	6 Jan 2014 onwards		1 Aug 201	19 onwards	1 March 2021 onwards		
	Standard	Complex	Standard	Complex	Standard	Complex	
	£	£	£	£	£	£	
Director	450	562	525	656	550	688	
Senior Manager	410	512	445	556	465	581	
Manager 1	365	456	395	494	415	518	
Manager 2	320	400	345	431	365	456	
Administrator 1	260	325	280	350	295	369	
Administrator 2	230	287	250	313	265	331	
Administrator 3	210	262	230	288	245	306	
Administrator 4	150	187	165	206	175	219	
Support	0	0	0	0	0	0	

In respect of assignments pre-dating 1 March 2022, office holders' remuneration may include costs incurred by the firm's in-house legal team, which may be used for non-contentious matters pertaining to the insolvency appointment.

Use of Associates

We are required to disclose to those responsible for approving our remuneration whether any payments we intend to make from an insolvency estate are to Associates of Leonard Curtis (LC). The term "Associate" is defined in s435 of the Insolvency Act 1986, but we are also required to consider the substance or likely perception of any association between the appointed insolvency practitioner, their firm (LC) or an individual within the firm and the recipient of a payment. Payments to Associates are subject to the same level of approval as the office holder's fees and category 2 expenses (see table on the next page for further details).

Leonard Curtis Legal Limited (LC Legal) are part of the Leonard Curtis group; as such they are an "Associate" of LC. Where LC Legal are instructed to assist an office-holder in a particular matter from 1 March 2022 onwards, details of their proposed costs will be provided to creditors and specific approval for payments to associates will be sought.

Additionally, Pelstar Limited (Pelstar) provides insolvency case management software and document hosting facilities to LC. Until 31 December 2022, LC employed an individual who is married to a director of Pelstar, and as such, whilst not meeting the legal definition of "Associate", we were aware that there was a perceived association between LC and Pelstar and specific approval of their costs were sought accordingly. As this individual is no longer employed by LC, this is no longer required and Pelstar costs invoiced with effect from 1 January 2023 will be paid without prior approval.

Use of Professional Advisors

Details of any professional advisor(s) used will be given in reports to creditors. Unless otherwise indicated the fee arrangement for each is based on hourly charge out rates, which are reviewed on a regular basis, together with the recovery of relevant disbursements.

The choice of professional advisors is based around a number of factors including, but not restricted to, their expertise in a particular field, the complexity or otherwise of the assignment and their geographic location.

Use of Subcontractors

Where we subcontract out work that could otherwise be carried out by the office holder or his/her staff, this will be drawn to the attention of creditors in any report which incorporates a request for approval of the basis upon which remuneration may be charged. An explanation of why the work has been subcontracted out will also be provided.

Categorisation of Expenses

We are required to provide creditors with an estimate of the expenses we expect to be incurred in respect of an assignment and report back to them on actual expenses incurred and paid in our periodic progress reports. There are two broad categories of expenses: standard expenses and case specific expenses. These are explained in more detail below:

a) Standard Expenses – this category includes expenses which are payable in order to comply with legal or regulatory requirements and therefore will generally be incurred on every case. They will include:

Туре	Description	Amount
AML checks via Smartsearch	Electronic client verification in compliance with the Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017	£5.00 plus VAT per search. Note that with effect from 1 April 2021, these costs are no longer recovered from the estate.
Bond / Bordereau fee via AUA Insolvency Services	Insurance bond to protect the insolvent entity against any losses suffered as a result of the fraud or dishonesty of the IP	£10.00 to £1,200.00 dependent on value of assets within case
Company searches via Companies House	Extraction of company information from Companies House	£1.00 per document unless document can be accessed via the free service
Document hosting via Pelstar Limited	Hosting of documents via a secure portal for access by creditors/shareholders. Costs are charged per upload plus VAT and are generally dependent upon the number of creditors. The costs are commensurate with those charged by other providers of comparable services.	Type First 100 Each addtl 10 ADM £14.00 £1.40 CVL £7.00 £0.70 MVL £7.00 £0.70 CPL £7.00 £0.70 CVA £10.00 £1.00 BKY £10.00 £1.00 IVA £10 pa or £25 for life of case
Software Licence fee hosting via Pelstar Limited	Payable to software provider for use of case management system. The costs are commensurate with those charged by other providers of comparable services.	£87.00 plus VAT per case
Postage via Royal Mail or Postworks	Cost of posting documents which are directly attributable to a case to external recipients	Calculated in accordance with applicable supplier rates and dependent on the number of pages and whether the document is sent by international, first or second class post.
Post re-direction via Royal Mail	Redirection of post from Company's premises to office-holders' address	0-3 months £216.00 3-6 months £321.00 6-12 months £519.00
Statutory advertising via advertising agents	Advertising of appointment, notice of meetings etc London Gazette - Other	£91.80 - £102.00 plus VAT per advert. Dependent upon advert and publication
Storage costs	Costs of storage of case books and records	£5.07 plus VAT per box per annum plus handling charges

b) Case-specific expenses – this category includes expenses (other than office-holders' fees) which are likely to be payable on every case but which will vary depending upon the nature and complexity of the case and the assets to be realised. They will include but may not be restricted to:

Туре	Description	Amount
Agents' fees	Costs of appointed agents in valuing and realising	Time costs plus disbursements plus
	assets	VAT
Debt Collection fees	Costs of appointed debt collectors in realising	Generally agreed as a % of
	debts	realisations plus disbursements plus
		VAT

Legal fees	Costs of appointed solicitors. Will generally	Time costs plus disbursements plus
	comprise advice on validity of appointment,	VAT
	drafting of sale contracts, advice on retention of	
	title issues and advice on any reviewable	
	transactions. Where the solicitor appointed is LC	
	Legal, any fee payable for work completed is	
	classed as a payment to an associate and	
	requires specific creditor / committee approval as	
	detailed above.	
 Other expenses	See Category 1 and 2 expenses notes below	See Category 1 and 2 expenses
		notes below

Please note that expenses are generally categorised as Category 1 or Category 2:

- a) Category 1 expenses: These are payments to independent third parties providing the service to which the expense relate. These may include, for example, advertising, external room hire, storage costs, postage costs, telephone charges, travel expenses (excl. mileage), and equivalent costs reimbursed to the office holder or his or her staff. Category 1 expenses may be paid without prior approval.
- b) Category 2 expenses: These are costs that are directly referable to the appointment in question, but not paid to an independent third party. They may include costs which have an element of shared cost. The following items of expenditure are recharged on this basis and are charged at HMRC approved rates:
 - Business mileage : 45p per mile

Payments to Associates (as defined above) are categorised by LC in the same way as Category 2 expenses. Category 2 expenses and payments to Associates may only be drawn if they have been approved in the same manner as an office holder's

APPENDIX F

Insolvency (England and Wales) Rules 2016 Rule 14.4

Proof of Debt - General Form

CREDITORS' VOLUNTARY LIQUIDATION

RELEVANT DATE FOR CLAIMS: 19 JULY 2022

Please e-mail completed form to:

recovery@leonardcurtis.co.uk quoting ref: D838F/JCL/PROOF

Name of Company in Liquidation:	DIGITAL TWIN DESIGN LTD
Company registration number: [Liquidation only]	09561764
 Name of creditor (If a company, provide the company registration number). 	
2 Correspondence address of creditor (including any email address)	
3 Total amount of claim (£) (include any Value Added Tax)	
4 If amount in 3 above includes (£) outstanding uncapitalised interest, state amount.	
5 Details of how and when the debt was incurred. (If you need more space, attach a continuation sheet to this form)	
6 Details of any security held, the value of the security and the date it was given.	
7 Details of any reservation of title claimed in respect of goods supplied to which the debt relates.	
8 Details of any document by reference to which the debt can be substantiated	

9 Signature of creditor (or person authorised to act on the creditor's behalf)	
10 Date of signature	
11 Address of person signing if different from 2 above	
12 Name in BLOCK LETTERS:	
13 Position with, or relation to, creditor	
Admitted to vote for	Admitted for dividend for
Amount (£)	Amount (£)
Date	Date
Liquidator	Liquidator

Notes:

- 1. There is no need to attach them now but the office holder may ask you to produce any document or other evidence which is considered necessary to substantiate the whole or any part of the claim, as may the chairman or convenor of any qualifying decision procedure.
- 2. This form can be authenticated for submission by email by entering your name in block capitals and sending the form as an attachment from an email address which clearly identifies you or has been previously notified to the office holder. If completing on behalf of a company, please state your relationship to the company.
- 3. Please e-mail completed form to:

recovery@leonardcurtis.co.uk quoting ref: D838F/JCL/PROOF

APPENDIX G

Privacy Notice For Creditors

Information we collect and hold about you

By requesting details of your claim in this insolvency, we may collect Personal Data from you, particularly if you are a consumer creditor, a sole trader or are lodging a claim in your personal capacity.

Personal Data is information relating to a living individual. Whenever Personal Data is processed, collected, recorded, stored or disposed of it must be done within the terms of the General Data Protection Regulation ("the GDPR"). Examples of Personal Data include but may not be limited to your name, address, telephone number and email contact details.

If you do not provide us with the information we require, this may adversely affect our ability to deal with your claim, but we would ask you not to submit more Personal Data than we request from you.

Legal justification for processing your Personal Data

The processing of your Personal Data by us is necessary to enable us to comply with legal obligations under the Insolvency Act 1986 and associated legislation which we are subject to as Insolvency Practitioners.

How we use your information

All information you supply to us is required to enable us to comply with our duties under the Insolvency Act 1986 and associated legislation. It will be used to enable us to assess the extent of the insolvent entity's liabilities, to allow you to vote on any decision procedures, to enable us to communicate with you, to process your claim and to pay any dividends which may be due to you from the insolvent estate.

Who we share your information with

We may be required to share some of your Personal Data with other creditors. The data which will be shared with other creditors will be limited to that specifically required to be disclosed under insolvency legislation.

We may share some of your information with our Data Processors. Data Processors include solicitors, accountants and employment law specialists who assist us with our duties where required. We will only share your information with our Data Processors if we require their specialist advice. All of our Data Processors are subject to written contracts with us to ensure that your Personal Data is processed only in accordance with the GDPR.

How long will we hold your Personal Data for?

We will need to hold your Personal Data for a period of time after the insolvency has been concluded. This is to enable us to deal with any queries which might arise. Our Records Management Policy requires us to destroy our physical files 6 years after closure of the case. Electronic data files will be removed from our Case Management System 6 years after conclusion of the case but may be held on our server for a longer period of time but with restricted access.

Your rights in respect of your Personal Data

You have the right to request access to your Personal Data and to require it to be corrected or erased. You also have the right to request a restriction in the way we process your Personal Data or to object to its processing. You should be aware however that we may not be able to comply with your request if this would affect our ability to comply with our legal obligations.

You have the right to Data Portability. This is a right to have the Personal Data we hold about you to be provided to you in a commonly used and machine-readable format so that you can transfer that Data to another organisation in a way that is not too onerous to upload the Data.

Your right to complain

You have the right to be confident that we are handling your Personal Data responsibly and in line with good practice. If you have a concern about the way we are handling your Personal Data you should contact our Privacy Manager in the first instance.

If you are unable to resolve your concerns with us, you have the right to complain to the Information Commissioners' Office. The Information Commissioner can be contacted at Wycliffe House, Water Lane, Wilmslow, Cheshire SK6 5AF or on 0303 123 1113.

Contacting us

If you have any questions relating to the processing of your Personal Data, please write to our Privacy Manager at Leonard Curtis, Riverside House, Irwell Street, Manchester M3 5EN. Alternatively they can be contacted by email: privacy@leonardcurtis.co.uk

Data Controller: Leonard Curtis