In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

LIQ03 Notice of progress report in voluntary winding up



For further information, please refer to our guidance at www.gov.uk/companieshouse

1	Company details			
Company number	0 9 5 4 1 7 7 7	→ Filling in this form		
Company name in full	The Central Claims Group Limited	Please complete in typescript or i bold black capitals.		
2	Liquidator's name			
-ull forename(s)	Andrew Mark			
Surname	Bland			
3	Liquidator's address			
Building name/number	41 Greek Street			
treet	Stockport			
ost town	Cheshire			
County/Region				
ostcode	S K 3 8 A X			
ountry				
	Liquidator's name •			
ull forename(s)	Janet	Other liquidator Use this section to tell us about		
urname	Mayo	another liquidator.		
	Liquidator's address o			
uilding name/number	41 Greek Street	Other liquidator Use this section to tell us about		
treet	Stockport	another liquidator.		
ost town	Cheshire			
ounty/Region				
ostcode	S K 3 8 A X			
ountry				

LIQ03 Notice of progress report in voluntary winding up

6	Period of progress report				
From date	$\begin{bmatrix} 1 & 0 & 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1 &$				
To date	0 9 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7				
7	Progress report				
	☑ The progress report is attached				
8	Sign and date				
Liquidator's signature	Signature X				
Signature date	0 9 0 7 2 7 3				

Presenter information You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record. Contact name Andrew Mark Bland **DMC Recovery Limited** Address 41 Greek Street Stockport Post town Cheshire County/Region Postcode S K 3 Country Telephone 0161 474 0920 Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

Important information

All information on this form will appear on the public record.

Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

Joint Liquidators' Annual Progress Report to Creditors & Members

The Central Claims Group Limited - In Liquidation

Date: 09 January 2023

CONTENTS

- 1 Introduction and Statutory Information
- 2 Receipts & Payments
- 3 Progress of the Liquidation
- 4 Creditors
- 5 Joint Liquidators' Remuneration
- 6 Creditors' Rights
- 7 Next Report

APPENDICES

- A Receipts and Payments Account for the Period from 10 November 2021 to 09 November 2022
- B Additional information in relation to Joint Liquidators' Fees, Expenses & the use of Subcontractors

1 Introduction and Statutory Information

- 1.1 I, Andrew Mark Bland, together with my partner Janet Mayo, of DMC Recovery Limited, 41 Greek Street, Stockport, Cheshire, SK3 8AX, was appointed as Joint Liquidator of The Central Claims Group Limited (the Company) on 10 November 2021. This progress report covers the period from 10 November 2021 to 09 November 2022 (the Period) and should be read in conjunction with any previous progress reports which have been issued.
- 1.2 Information about the way that we will use, and store personal data on insolvency appointments can be found at www.dmcrecovery.co.uk If you are unable to download this, please contact us and a hard copy will be provided to you.
- 1.3 The principal trading address of the Company was Lloyds House, 18-22 Lloyd Street, Manchester, M2 5WA.
- 1.4 The registered office of the Company has been changed to 41 Greek Street, Stockport, SK3 8AX and its registered number is 09541777.

2 Receipts and Payments

- 2.1 At Appendix A is my Receipts and Payments Account covering the Period of this report.
- In Section 3 below, you will find an update on the progress made during the Period in realising the Company's assets and dealing with its affairs.

3 Progress of the Liquidation

3.1 This section of the report provides creditors with an update on the progress made in the liquidation during the Period and an explanation of the work done by the Liquidator and his staff.

Administration (including statutory compliance & reporting)

- 3.2 An office holder must comply with certain statutory obligations under the Insolvency Act 1986 and other related legislation. Details about the work I anticipated would need to be done in this area was outlined in my initial fees estimate/information which was previously agreed by creditors.
- 3.3 Where the costs of statutory compliance work or reporting to creditors exceeds the initial estimate, it will usually be because the duration of the case has taken longer than anticipated, possibly due to protracted asset realisations, which have in turn placed a further statutory reporting requirement on the Liquidators.
- As noted in my initial fees estimate/information, this work will not necessarily bring any financial benefit to creditors but is required on every case by statute.

Realisation of Assets

Cash held in DMC Client Account / Cash held by Agents

- The statement of affairs ("SOA") indicated that the sum of £4,297.68 was held in the DMC Client Account, this related to cash at bank transferred from the Company's bank account.
- As disclosed within the report circulated to creditors prior to the appointment, the Company's office furniture and an Audi R8 were disposed of by the Company in the period leading up to liquidation.

- 3.7 The Directors instructed a third-party agent, JPS Chartered Surveyors (RICS) in this matter who conducted the pre-appointment sale and, after costs, the sum of £9,247.71 was transferred to the DMC client account. This resulted in £13,545.39 being held in the client account.
- As agreed with the Company, our pre-appointment fees were paid from the funds held within the DMC client account and, accordingly, the total sum of £7,437.19 was transferred to the liquidation estate account following the appointment in this matter.

Book Debts

- As previously advised, there was a bad debt in the sum of £191,876.18 which arisen from claims paid but the claimants did not honour the fee agreement with the Company.
- 3.10 In order to maximise the potential recovery of the bad debt an agreement has been made with Socialicity Group Limited and JPS Chartered Surveyors to assist with the collection of the ledger on a commission basis
- 3.11 The SOA estimated that realisation of £15,000 may be achieved, however, collections have proved difficult and only the sum of £1,443.95 has been achieved.
- 3.12 These funds were transferred to the estate account after the reporting period; therefore, they are not reflected on the receipts & payments account at appendix A.

Director's Loan Account ("DLA")

- 3.13 As previously reported, it was understood that there was an overdrawn director's loan account relating solely to Richard Cooper.
- 3.14 This matter was investigated and the DLA was reconciled following the appointment and it is considered that funds are due from Mr. Cooper.
- 3.15 I can confirm that solicitors have been instructed to pursue Mr. Cooper for repayment and this matter is ongoing. Therefore, creditors will be updated in due course.

Ongoing claims

- 3.16 Although the deadline for reclaiming mis-sold PPI was 29 August 2019, at the date of appointment the Company still had an existing database of live and closed claims. In an effort to maximise any potential realisations the Company assigned the claims book to Domum Ltd (who are FCA regulated) to complete the live claims and to try re-opening closed claims where possible.
- 3.17 The SOA estimated potential recoveries of £1,000, however, no recoveries have been made to date.
- 3.18 The liquidators will continue to liaise with Domum Ltd, however, minimal (if any) realisations are anticipated from this source.
- 3.19 It is anticipated that the work the Liquidator and his staff have undertaken to date will bring a financial benefit to creditors because a distribution the preferential creditors of the Company may be achieved.

Creditors (claims and distributions)

3.20 The Liquidators are not only required to deal with correspondence and claims from unsecured creditors (which may include retention of title claims), but also those of any secured and preferential creditors of the Company. This may involve separate reporting to any secured creditor and dealing with distributions from asset realisations caught under their security, most typically a debenture.

- 3.21 Since 1 December 2020, claims from preferential creditors now fall into one of two categories, either ordinary (typically involving employee claims and payments made on behalf of the Company by the Redundancy Payments Service following dismissal, which rank equally among themselves), or secondary (which are claims by HMRC for VAT or other relevant tax deductions such as PAYE and employee NIC deductions, together with student loans and CIS deductions, which also rank equally among themselves). Ordinary preferential claims rank ahead of secondary preferential claims and all preferential creditors must be paid in full before any distribution can be made to the unsecured creditors of a company.
- 3.22 Work undertaken by the Liquidators in dealing with a company's creditors may only therefore bring a financial benefit to certain classes of creditor such as a secured creditor or the preferential creditors, however the Liquidators are required by statute to undertake this work. Similarly, if a distribution is to be paid to any class of creditor, work will be required to agree those claims and process the dividend payments to each relevant class of creditor. The more creditors a company has, the more time and cost will be involved by the Liquidators in dealing with those claims.
- 3.23 More information on the anticipated outcome for all classes of creditor in this case can be found in Section 4 below.
- 3.24 At this stage, I consider the following matters worth bringing to the attention of creditors:
 - There are no known secured creditors in this matter
 - I anticipate claims from preferential creditors totalling £50,461
 - There are approximately 25 unsecured creditor claims in this case with a value per the directors' statement of affairs of £478,728.81

Investigations

- 3.25 Some of the work Liquidators are required to undertake is to comply with legislation such as the Company Directors' Disqualification Act 1986 (CDDA 1986) and Statement of Insolvency Practice 2 Investigations by Office Holders in Administration and Insolvent Liquidations and may not necessarily bring any financial benefit to creditors, unless these investigations reveal potential asset recoveries that the Liquidators can pursue for the benefit of creditors.
- 3.26 I can confirm that I have submitted a report on the conduct of the Directors of the Company to the Department for Business, Energy & Industrial Strategy under the CDDA 1986. As this is a confidential report, I am unable to disclose the contents.
- 3.27 Shortly after appointment, I made an initial assessment of whether there could be any matters that might lead to recoveries for the estate and what further investigations may be appropriate. This assessment took into account any information provided by creditors. Other than reconciliation of the directors' loan account which concluded that funds were due By Mr. Cooper, my investigations have not revealed any further issues requiring further report or any further potential recoveries which could be pursued for the benefit of creditors.

Matters still to be dealt with

Director Loan Account

3.28 As outlined above, it is considered that funds are due and payable from Mr. Cooper and solicitors have been instructed to purse payment. Creditors will be updated in due course.

Book Debts

3.29 The liquidators will continue to liaise with JPS Chartered Surveyors regarding the collection of book debts and creditors will be updated in due course.

4 Creditors

Secured Creditors

4.1 There are no known secured creditors in this matter.

Preferential Creditors

4.2 A summary of the preferential claims in the liquidation and details of any distributions paid to date can be found below:

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Employee claims (Total number of claims 4)	1,655.38	50,461	n/a	n/a
Secondary preferentalistation	payeon said	0.000000000000000000000000000000000000	DRIGGERG page plantice Co	Date dividend. paid.
VAT (HMRC)	No claim received to date	17,205.19	n/a	n/a
PAYE, Employee NIC & CIS deductions (HMRC)	No claim received to date	57,411	n/a	n/a

4.3 A dividend may become available to preferential creditors should realisations be achieved from the directors' loan account. Creditors, the details of which will be provided to the preferential creditors in due course.

Unsecured Creditors

- The Company's statement of affairs indicated there were 25 creditors whose debts totalled £478,728.81. To date, I have received claims totalling £118,346.29 from 4 creditors.
- The Company did not grant any floating charges to a secured creditor. Accordingly, there is no requirement to create a fund out of the Company's net floating charge property for unsecured creditors (known as the **Prescribed Part**), which only applies to charges created after 15 September 2003.
- 4.6 Based on realisations achieved to date, a dividend to unsecured creditors is not anticipated.

5 Joint Liquidators' Remuneration

- 5.1 Creditors approved that the basis of the Liquidators' remuneration be fixed as a set amount of £10,000 and 10% of asset realisations. My fees estimate/information was originally provided to creditors when the basis of my remuneration was approved and was based on information available to me at that time.
- To date no remuneration has been drawn against the total set fee agreed of £10,000 or the 10% of asset realisations. It is anticipated these balances will be drawn prior to the closure of the liquidation, however the final amount paid to my firm against the agreed set fee will be confirmed in my final progress report in due course.

- 5.3 At the date of this report, I would confirm that my fees estimate for the liquidation remains unchanged.
- 5.4 A copy of 'A Creditors' Guide to Liquidators' Fees' is available on request or can be downloaded from www.dmcrecovery.co.uk.
- 5.5 Attached as Appendix B is additional information in relation to the Liquidators' fees and expenses including where relevant, information on the use of subcontractors and professional advisers.

6 Creditors' Rights

- Within 21 days of the receipt of this report, a secured creditor, or an unsecured creditor (with the concurrence of at least 5% in value of the unsecured creditors) may request in writing that the Liquidators provide further information about their remuneration or expenses which have been itemised in this progress report.
- Any secured creditor, or an unsecured creditor (with the concurrence of at least 10% in value of the unsecured creditors) may within 8 weeks of receipt of this progress report make an application to court on the grounds that, in all the circumstances, the basis fixed for the Liquidators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred by the Liquidators, as set out in this progress report, are excessive.

7 Next Report

- 7.1 I am required to provide a further report on the progress of the liquidation within two months of the next anniversary of the liquidation, unless I have concluded matters prior to this, in which case I will write to all creditors with my final account.
- 7.2 If you have any queries in relation to the contents of this report, I can be contacted by telephone on 0161 474 0920 or by email at info@dmcrecovery.co.uk.

Yours faithfully

Andrew M Bland

Joint Liquidator

Appendix A - Receipts and Payments Account for the Period from 10 November 2021 to 09 November 2022

£	£		SofA£
		ASSET REALISATIONS	
	NIL	Ongoing Claims	1,000.00
	NIL	Book Debts	15,000.00
	NIL	Cash held by Agents	9,828.31
	7,437.19	Cash held in DMC Client Account	4,297.68
	NIL	Director's Loan Account	Uncertain
	0.12	Bank Interest Gross	
	8.10	Cash at bank	
7,445.41			
		COST OF REALISATIONS	
	220.00	Specific Bond	
	255.00	Statutory Advertising	
	120.00	Bank Charges	
(595.00)			
		PREFERENTIAL CREDITORS	
	NIL	RPS and Employee: Arrears & Holiday	(50,461.19)
NIL			
		UNSECURED CREDITORS	
	NIL	Trade & Expense Creditors	(334,563.31)
	NIL	Landlord	(12,000.00)
	NIL	RPS and Employee: PILON and Redu	(19,140.50)
	NIL	Director's Loan Account	(49,405.00)
	NIL	Bardays Bank Pic	(50,000.00)
	NIL	HMRC: Corporation Tax	(13,620.00)
	NIL	HMRC: PAYE and NI	(57,411.34)
	NIL	HMRC: VAT	(17,205.19)
NIL			
	8. 10	DISTRIBUTIONS Ordinary Shareholders	(200.00)
NIL	NIL	Ordinary Shareholders	(200.00)
IVIL			
6,850.41	_		573,880.54)
· · · · · · · · · · · · · · · · · · ·	=	REPRESENTED BY	
95.00		Vat Receivable	
6,775.41		Barclays Bank Pic	
(20.00)		Office	
6,850.41	-		

Appendix B

Additional Information in Relation to the Joint Liquidators' Fees, Expenses & the use of Subcontractors

Staff Allocation and the use of Subcontractors

The general approach to resourcing our assignments is to allocate staff with the skills and experience to meet the specific requirements of the case.

The constitution of the case team will usually consist of a Partner, a Manager, and an Administrator or Assistant. The exact constitution of the case team will depend on the anticipated size and complexity of the assignment and the experience requirements of the assignment.

On this case we have utilised the services of the following subcontractors. It is considered that the cost of subcontracting this work to specialist contractors will be less than, or equivalent to, the cost of these services being undertaken by the office holder(s) or their staff and the outsourcing of this work will bring greater efficiency to this element of the work necessary in the liquidation.

Supplies (Fg)	Elvania)	to Market II and Carlo talkets to	i badrowije: Bužnycaje († .		Zadcipeled, (ofelicock &
Book debt collection	JPS Chartered Surveyors	Pursuing and collecting in of outstanding book/contract debts due to the estate	10% of realisations	£147	uncertain

Professional Advisors

On this assignment we have used the professional advisors listed below. We have also indicated alongside, the basis of our fee arrangement with them, which is subject to review on a regular basis.

Remodificational/Skilet	Lectrical de Arrangements
Schofield Sweeney (legal advice)	Fixed Fee
JPS Chartered Surveyors (valuation and disposal advice)	Fixed Fee

Our choice was based on our perception of their experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of our fee arrangement with them.

Joint Liquidators' Expenses

The estimate of expenses which were anticipated at the outset of the liquidation was provided to creditors when the basis of my fees was approved. The table below compares the anticipated costs against those incurred to date.

Category 1 expenses

These expenses do not require prior approval by creditors. The type of expenses that may be charged to a case as a Category 1 expense generally comprise of external supplies of incidental services specifically identifiable to the case, such as postage, case advertising, invoiced travel and external printing, external room hire and external storage costs. Also chargeable, will be any properly reimbursed expenses incurred by personnel in connection with the case. These expenses may include disbursements which are payments first met by an office holder and then reimbursed from the estate.

	All Control			T and
				11
	<u>. </u>			
Statutory advertising	255.00	255.00		Nil
Specific Penalty Bond	220.00	220.00	•	Nil
Bank charges	50.00	120.00		Nil

Category 2 expenses

Category 2 expenses are not charged.