# Bristol Refugee Rights FINANCIAL STATEMENTS

31 MARCH 2009

Company Registration Number 5669208 Charity Number 1126646

FRIDAY



16/10/2009

COMPANIES HOUSE

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# **FINANCIAL STATEMENTS**

# YEAR ENDED 31 MARCH 2009

CONTENTS	PAGE
Reference and administration details of the charity and its advisors	1
Trustees annual report	2 to 7
Independent Examiners Report	8
Statement of financial activities (including income and expenditure account)	9
Balance sheet	10
Notes to the financial statements	11 to 16

# Reference and Administration Details

# YEAR ENDED 31 MARCH 2009

### **Status**

Bristol Refugee Rights is a company limited by guarantee (registration number 5669208) incorporated on 9<sup>th</sup> January 2006 and granted charitable status by the Charity Commission under number 1126646 on the 11<sup>th</sup> November 2008.

### **Trustees**

Damaris Le Grand Co Chair Naomi Roberts Co Chair Andrew Edgington Treasurer Linda Polden

Kate Oliver
Eric Jay

Robert Porteous

Lilian Kaneza Resigned 16.07.08
James Holden Resigned 16.07.08
Mohammed Elsharif Resigned 16.07.08
Dr Jitendra Shanitilal Co-opted 21.07.08
Claire Stern Co-opted 12.01.09

# Company Secretary

Damaris Le Grand

# **Registered Office**

St Nicholas of Tolentino Lawfords Gate Bristol BS5 0RE

### Independent Examiner

Bristol Community Accountancy Project The Park Daventry Road Knowle Bristol BS4 5DY

### **Bankers**

The Co-operative Bank PO Box 101 1 Balloon Street Manchester M60 4EP

# **Trustees Report**

### YEAR ENDED 31 MARCH 2009

The Trustees present their report and the unaudited financial statements of the charity for the year ended 31 March 2009

### Structure, Governance and Management

### Organisation

The Charity is controlled by its governing document, Memorandum and Articles of Association.

### Risk Review

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

### The Directors

The Board of Directors, who are Trustees for the purpose of charity law, who served during the year and up to the date of this report are set out on page 1.

### Objectives and activities

### Objects of the Charity

To relieve the needs of asylum seekers and refugees by the provision of information, advice and support.

To preserve and protect the physical and mental health of asylum seekers and their dependants and those granted refugee status and their dependents.

To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

To provide facilities for recreation or other leisure time occupation with the object of improving the conditions of life of those persons who have need of such facilities.

To promote human rights (as set out in the Universal Declaration of Human Rights and subsequent United Nations conventions and declarations) by all or any of the following means:-

- relieving need among the victims of human rights abuse
- conducting research into human rights issues
- educating the public about human rights
- raising awareness of human rights issues
- promoting public support for human rights
- promoting respect for human rights among individuals and corporations.

# Achievements and performance

The past year has seen further growth in attendance and activities at the BRR's Refugee Welcome Centre, and also in its campaigning work in support of people who seek sanctuary in the UK. The Centre has also become firmly established within the City over the past 12 months as a contact point both for asylum seekers and for agencies working in this field.

# THE WELCOME CENTRE

The Welcome Centre continues to operate on 2 days each week from Newton Hall on Newton Street in Easton.

# **Trustees Report**

### YEAR ENDED 31 MARCH 2009

Attendance has again risen. We regularly receive 60 service users on a Wednesday and 100 – 120 on a Thursday. The ratio of men to women continues at around 2:1, and about 10 children use the crèche each week. We have a total of more than 750 registered service users from 42 different countries.

Newton Hall provides space for reception in the main hall, a large kitchen for tea and coffee and a hot meal, 6 additional rooms for classes, advice sessions, creche, and office space and other occasional activities and meetings. The yard outside is well used for bike storage. The staff at Newton Hall have been very generous in their provision of space and support for our work.

### **Activities**

# Welcome and Reception

This remains the core of the Welcome Centre; we aim to greet and welcome each service user. New service users receive a brief assessment to ensure that we know what support is needed.

### Classes

# a) BRILL

The language programme, now re-named British Life and Language (BRILL) to reflect its general content and purpose, continues to thrive. Each service user is placed in a class at the appropriate level. 6 classes, are held twice a week throughout the year, all taught by trained volunteers. Small groups provide an opportunity for people to get to know each other. About 30 students use this service each day.

### b) Maths

2 volunteers (one herself an asylum seeker) teach a well attended maths class once a week

### c) IT class

In partnership with Trinity Community Centre, a language based IT session is held on Friday mornings for our service users, in the IT suite at Trinity. Again this is taught by volunteers from the Welcome Centre.

# The crèche

A crèche is held on both mornings and is staffed by 3 qualified workers. It is well used and supports parents to join in centre activities. We have just (April 09) been granted 3 years funding from BBC Children in Need to put the creche work on a firm footing.

# Information and Advocacy (IA)

5 volunteers form a team to deliver one-to-one sessions of information, advocacy and signposting throughout a Thursday. They regularly see 20 people a week; much of their work entails obtaining fresh legal representation for asylum claims. The team work closely with Refugee Action, and the Avon and Bristol Law Centre continue to provide consultancy support and appointments. The IA service is in great demand and urgently needs further resourcing.

### Cooking

We alternate each week between a bought-in Halal meal from Red Sea Restaurant and cooking a vegetarian meal in-house, using ingredients from FareShare, and brought by volunteers.

# **Other Activities**

# a) British Red Cross

We continue to work very closely with the Bristol branch of the Red Cross. They provide massage sessions, tracing and messaging, hardship payments to service users whom we know to be destitute, vouchers for the Red Cross shop, individual support to service users through the orientation scheme.

### b) Access to Leisure

# **Trustees Report**

### YEAR ENDED 31 MARCH 2009

BRR is working with Bristol City Council, NHS and Refugee Action to pilot a scheme for enabling NASS supported service users to access facilities at Bristol leisure centres freely. This pioneering scheme has been enormously popular, and has largely been coordinated by one of our volunteers.

### c) Stress reduction sessions

Pilot sessions are running in partnership with NHS on Mondays for small groups with appropriate language support.

# d) Bristol Bike Project

75 or more bikes have been received from donors, repaired by service users under expert tuition and given to them, with locks and lights. This project, conceived and executed entirely by a volunteer from the Centre has been astonishingly successful. The outside of the hall bristles with bikes, locked to new bike racks supplied by Cycling City.

### e) Trips

With a grant from Quartet specifically to support trips, there have been many this year: including to the House of Commons (met by Kerry McCarthy), Bristol Harbour, Explore @Bristol, The Library and Cathedral, London "Strangers into Citizens" rally, and two popular ones to Bristol Rovers.

### f) Arts project

Students from Cardiff facilitated professional artists to do a series of art workshops at the centre, including paper sculpture and photography. A centre volunteer ran a series of afternoons on mosaic making. BRR banner continues to grow.

### f) Voucher swap

We publicise the issue of gift cards for those on Section 4 and we enable service users to exchange their cards for cash.

### Community Cohesion

Activities include service user participation in Stapleton Road Street Fair, St Paul's Carnival and Refugee Week. Volunteers support individuals to get involved in a wide range of particular activities such as the East Side roots community garden project.

### Staffing

The Welcome Centre has two part-time members of staff: Sue Scott coordinates the BRILL programme and trips and Caroline Beatty is overall Welcome Centre Coordinator. BRR relies on the regular commitment and energy of 50 volunteers, one third of whom are service users, and 3 qualified creche workers. In December 2008, sadly we had to say goodbye to Sister Liz Ferrie who had worked with us since the first day the Centre opened in 2006.

### **Fund-raising**

We have undertaken a lot of fund-raising work in the past 12 months and have been successful in several areas.

- Tudor Trust has made a 3 year grant to enable us to consolidate the core work of the Welcome Centre.
- HCDMF have given us a grant to support our work with St Nicholas of Tolentino.
- BBC Children in Need have given us a grant for the 3 years for the crèche
- Redland Society of Friends have agreed to extend funding for BRILL
- 2 further applications for extension work for BRILL have been made and are under consideration by the funders
- We have been invited to continue to the second stage of a substantial application to Reaching Communities (Big Lottery Fund)

# **Trustees Report**

### YEAR ENDED 31 MARCH 2009

### Training

Induction training is provided for new volunteers, and ongoing evening training and review sessions are available. The BRILL volunteer team are well supported with regular trainings given by Sue Scott. Refugee Action supports the IA team with training sessions.

We have provided placements for two Social Work students and three students on the community volunteering course at Bristol City College.

### Monitoring and Evaluation

Daily records are kept of all centre users, country of origin, first language, and ward of residence in Bristol, and their children. Separate records are held for crèche attendance and BRILL class attendance.

Service users have been encouraged regularly to write their response to particular events and activities at the centre.

Various aspects of the service have been evaluated this year. Sue has undertaken extensive evaluation of the BRILL programme, and Centre activities have been reviewed by a team of service user volunteers. Evaluation of activities in the coming year is being undertaken in accordance with targets in the current Business Plan

### Networks, links and wider support

The Welcome Centre continues to provide a contact point for many organisations that work with new arrivals and new refugees, including British Red Cross, NHS services, Single Parent Action Network, Refugee Women of Bristol, Bristol Defend Asylum Seekers Campaign, Womankind, departments in Bristol City Council, UWE, .

We have regular contact and support from the Law Centre, Refugee Action, Bishopston Bread Store, Sustainable Frome, and the Pierian Centre.

We would particularly like to thank our partner organization St. Nicholas of Tolentino and Father Richard McKay for their continued support.

We have built on contact made in earlier year with Kerry McCarthy MP, Roger Berry MP and Stephen Williams MP, who regularly advocate in support of individual service users.

### **HUMAN RIGHTS CAMPAIGNING**

Through daily contact with people in the drop in we have come to understand directly and in a personal way the asylum process and its effect on people's lives. Our experience accords with many of the findings of the Independent Asylum Commission, published in summer 2008.

A packed public meeting at the end of April 09 was addressed by Minoo Jalali focussing on the issue of the right to work. Service users spoke about their situation and reported feeling empowered by being able to speak and be heard.

We have worked with Defend Asylum Seekers Campaign and St Nicholas of Tolentino in raising publicly the issue of Children in Detention, voucher exchange for those on Section 4, and in supporting individuals under threat of detention and removal. Matters of principal concern to us:

- 1. The destitution faced by refused asylum seekers
- 2. "Section 4" support provided in the severely limiting form of supermarket gift cards

# **Trustees Report**

### YEAR ENDED 31 MARCH 2009

- 3. The arrest and detention of children
- 4. The need for asylum seekers to be able to work to maintain themselves

# THE FUTURE

# City of Sanctuary

We expect to be fully involved in the plans and preparation work needed to launch Bristol as a City of Sanctuary in April 2010 (during the European Year of campaigning against poverty and social exclusion). In this connection we are providing guidance and support to an independently organised Hospitality Network, set up to enable hosts to provide shelter to people who are destitute.

# **Expansion of the Welcome Centre**

With recent grants we are in a position at last to increase staffing at the centre. This will eventually mean that we can open on a third day, maintain a high quality of service, and be better able to support our volunteers.

### CONCLUSION

A list of funders is provided below. Without this help Bristol Refugee Rights could not have flourished to the extent that it undoubtedly has.

### **Acknowledgements**

We are grateful to our funders for their generous support during 2008/09:-

Bristol City Council
Redland Friends
Church Urban Fund
Allen Lane Foundation
Quartet
Red Cross
Refugee Action
Quarterdaze
Thinking people

Numerous personal donors and supporters of our greetings cards fund

We are also very grateful for the hard work, commitment; enthusiasm and dedication of our paid staff Caroline and Sue; our volunteers; our trustees; our partners at St Nicholas of Tolentino and Stapleton Rd Chapel; and to all our supporters and service users.

# **Trustees Report**

### YEAR ENDED 31 MARCH 2009

# Trustees' responsibilities in relation to the financial statements

The trustees are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

The trustees are required to prepare financial statements for each financial year in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). The financial statements are required by law to give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the trustees and signed on their behalf by:

Dhe Evand Date 7 September 2009

Chair of Trustees

# INDEPENDENT EXAMINERS REPORT

### YEAR ENDED 31 MARCH 2009

I report on the accounts of the company for the year ended 31st March 2009 which are set out on pages 9 to 16.

# Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 43 of the 1993 Act;
   to follow the procedures laid down in the general Directions given by the Charity Commission under
- section 43(7)(b) of the 1993 Act; and
- to state whether particular matters have come to my attention

# Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

### Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements:
  - to keep accounting records in accordance with section 221 of the Companies Act 1985; and to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 226(A) of the Companies Act 1985 and with the methods and principles of the
  - Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Joanne Trowbridge MAAT

Bristol Community Accountancy Project
The Park
Daventry Road
Knowle
Bristol
BS4 1QD

# Bristol Refugee Rights STATEMENT OF FINANCIAL ACTIVITIES (Including Income and Expenditure Account)

# YEAR ENDED 31 March 2009

		Unrestricted Funds	Restricted Funds	Total Funds 2009	Total Funds 2008
	Note	£	£	£	£
Incoming resources					
Incoming resources from generated funds					
Voluntary income	2	8,945	-	8,945	1,715
Activities for generating funds		3,576	-	3,576	2,468
Investment income		280	-	280	428
Incoming resources from charitable activitie	3	1,360	43,777	45,137	52,291
Total incoming resources		14,161	43,777	57,938	56,902
Resources expended					
Costs of generating funds					
Fundraising		100	_	100	645
Charitable activities	4	10,159	45,929	56,088	36,540
Governance costs	5	499	620	1,119	1,101
Total resources expended		10,758	46,549	57,307	38,286
Net incoming resources		3,403	(2,772)	631	18,616
Transfer between Funds		(12)	12	_	-
Total funds at 1 April 2008		4,170	15,911	20,081	1,465
Total funds at 31 March 2009	11	7,561	13,151	20,712	20,081

All of the activities of the charity are classed as continuing

The notes on pages 11 to 16 form part of these financial statements

### **BALANCE SHEET**

# YEAR ENDED 31 March 2009

	Note	2009 £	2008 £
Current assets			
Debtors	9	2,808	375
Cash at bank		19,453	21,526
Cash in hand		527	188
		22,788	22,089
Creditors : Amounts falling			
due within one year	10	(2,076)	(2,008)
Net current assets		20,712	20,081
Net assets		20,712	20,081
Funds			
Restricted funds	11	13,151	15,911
Unrestricted funds	11	7,561	4,170
		20,712	20,081

The directors are satisfied that the company is entitled to exemption from the provisions of the Companies Act 1985 (the Act) relating to the audit of the financial statements for the year by virtue of section 249A(1), and that no member or members have requested an audit pursuant to section 249B(2) of the Act.

The directors acknowledge their responsibilities for:

(i) ensuring that the company keeps proper accounting records which comply with section 221 of the Act, and

(ii) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of section 226, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the company.

These financial statements were approved by the trustees on  $\frac{7/9/09}{1000}$  and are signed on their behalf by:

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DLe Grand

The notes on pages 11 to 16 form part of these financial statements

# NOTES TO THE FINANCIAL STATEMENTS

### YEAR ENDED 31 March 2009

### 1 Accounting policies

- a) The financial statements have been prepared under the historical cost convention, and in accordance with the Companies Act 1985, applicable accounting standards and the Statement of Recommended Practice, Accounting and Reporting by Charities issued in March 2005.
- b) Income from donations is included incoming resources when these are receivable, except as follows:
  - i) When donors specify that donations given to the charity must be used in future accounting periods, the income is deferred until those periods.
  - ii) When donors impose conditions which have to be fulfilled before the charity becomes entitled to us such income, the income is deferred until the pre-condition have been met.
- c) Resources expended are recognised in the period in which they are incurred. Resources expended include attributable VAT which cannot be recovered.
- d) Most expenditure is directly attributable to specific activities, and have been included in those cost categories. Support cost have been allocated 100% towards the charitable activities of the charity.
- Rentals applicable to operating lease agreements where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.
- f) Unrestricted funds can be used in accordance with the charitable objects at the discretion of the trustees.
- g) Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

# NOTES TO THE FINANCIAL STATEMENTS

# YEAR ENDED 31 March 2009

# 2 Voluntary Income

	Unrestricted Funds £	Restricted Funds £	Total Funds 2009 £	Total Funds 2008 £
Donations	7,135	-	7,135	1,655
Miscellaneous income	2	-	2	60
Gift Aid	1,808	-	1,808	-
	8,945	-	8,945	1,715

# 3 Incoming resources from charitable activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2009 £	Total Funds 2008 £
Grants	-	43,777	43,777	51,482
Repayment of Expenses	-	-	-	109
Art Exhibition	-	-	-	700
Stress management	1,360	-	1,360	-
	1,360	43,777	45,137	52,291

# Bristol Refugee Rights NOTES TO THE FINANCIAL STATEMENTS YEAR ENDED 31 March 2009

4	Charitable activities				
		Unrestricted	Restricted	<b>Total Funds</b>	<b>Total Funds</b>
		Funds	Funds	2009	2008
		£	£	£	£
	Salaries and social security costs	1,154	26,158	27,312	15,720
	ESOL Materials	-	515	515	990
	Interpreting	211	-	211	685
	Creche	2,588	1,577	4,165	1,065
	Hardship Fund Payments	444	1,203	1,647	819
	Trips	10	347	357	
	Art Exhibition	-	-	-	700
	Support costs				
	Room Hire	1,492	8,977	10,469	5,874
	Catering	1,147	4,625	5,772	6,423
	Art Materials	143	42	185	931
	Electricity	155	155	310	-
	Volunteer Expenses	354	513	867	408
	Staff training and recruitment	205	149	354	130
	Phototcopying/Postage/Stationery	886	912	1,798	899
	Memberships	50	15	65	145
	Miscellaneous	79	-	79	135
	Telephone	544	352	896	75
	Transport	120	389	509	252
	Equipment & Furniture	577	-	577	1,289
		10,159	45,929	56,088	36,540

### 5 Governance costs

	Unrestricted Funds £	Restricted Funds £	Total Funds 2009 £	Total Funds 2008 £
Corporation Tax	-	-	-	275
Accountancy fees	413	-	413	375
Insurance	-	545	545	280
Payroll Fees	86	75	161	171
	499	620	1,119	1,101

# 6 Net incoming resources for the year

This is stated after charging:

Independent Examiners' fees

2009	2008
£	£
413	375

# NOTES TO THE FINANCIAL STATEMENTS

# YEAR ENDED 31 March 2009

7	Staff	costs	and	numbers
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The aggregate payroll costs were:		
	2009	2008
	£	£
Wages and salaries	27,312	15,720

27,312	15,720

No employee received emoluments of more than £60,000.

The average weekly number of employees during the year, calculated on the basis of full time equivalents, was as follows:

2009	2008
No.	No.
1	1

# 8 Taxation

The charity is exempt from corporation tax on its charitable activities.

### 9 Debtors

	2009 £	2008 £
Grant	1,000	-
Gift Aid	1,808	-
Donation	•	266
Repayment of expenses		109
	2,808	375

# 10 Creditors: amounts falling due within one year

	2009	2008
	£	£
Trade creditors	1,663	1,358
Accruals:	-	_
Corporation Tax	-	275
Accountancy	413	375
	2,076	2,008

# Bristol Refugee Rights NOTES TO THE FINANCIAL STATEMENTS

# YEAR ENDED 31 March 2009

11	Movement in funds					
		At				At
		01-Apr	Incoming	Outgoing	Transfers	31-Mar
		2008	resources	resources		2009
		£	£	£	£	£
	Restricted funds					
	Bristol City Council	(86)	20,300	(20,214)	-	-
	Church Urban Fund	(256)	7,500	(4,327)	-	2,917
	Local Network Fund	3,259	-	(3,259)	-	-
	Redland Friends	13,006	6,000	(15,537)	-	3,469
	Quartet Community Foundation	-	2,250	(1,501)	-	749
	Red Cross	-	2,000	(1,213)		787
	Allen Lane	-	4,927	(151)	-	4,776
	Neighbourhood Renewal Fund	(12)	-	-	12	-
	Refugee Action	-	800	(347)	-	453
		15911	43,777	(46,549)	12	13,151
	Unrestricted funds					
	General funds	4,170	14,161	(10,758)	(12)	7,561
		4,170	14,161	(10,758)	(12)	7,561
	Total funds	20,081	57,938	(57,307)	<u> </u>	20,712

# Purpose of restricted funds:

Bristol City Council Church Urban Fund Redland Friends Quartet Community Foundation Red Cross Allen Lane Refugee Action Support Costs Salaries ESOL

Trips, Outings and fundraising

Hardship Fund

Volunteer Development

**Support Costs** 

# NOTES TO THE FINANCIAL STATEMENTS

# YEAR ENDED 31 March 2009

# 12 Analysis of net assets between funds

	Tangible Fixed assets	Other Net assets	Total	
	£	£	£	
Restricted funds				
Church Urban Fund	-	2,917	2,917	
Local Network Fund	-	-	-	
Redland Friends	-	3,469	3,469	
Quartet Community Foundation	-	749	749	
Red Cross	-	787	787	
Allen Lane	-	4,776	4,776	
Refugee Action		453	453	
	-	13,151	13,151	
Unrestricted funds				
General funds	-	7,561	7,561	
	*	20,712	20,712	

# 13 Trustee expenses

Four trustees received reimbursement for expenses during the year as follows:

	£
Printing & Postage	908
Volunteer Expenses	95
Memberships	15
Miscellaneous	20
	1 038

# 14 Company limited by guarantee

The company is limited by guarantee and as such has no issued share capital.

In the event of the company being wound up the liability of the members is limited to £1 each.