In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

LIQ03

Notice of progress report in voluntary winding up



10/11/2017 80A COMPANIES HOUSE Company details Company number → Filling in this form 8 5 4 0 3 Please complete in typescript or in Company name in full bold black capitals. WFM Management Services Limited Liquidator's name Simon Franklin Full forename(s) Surname **Plant** Liquidator's address 3 Building name/number 9 Ensign House Street Admirals Way Post town Marsh Wall County/Region London Postcode E 1 4 9 X | QCountry Liquidator's name o Other liquidator Full forename(s) Use this section to tell us about Surname another liquidator. 5 Liquidator's address @ Building name/number **O** Other liquidator Use this section to tell us about Street another liquidator. Post town County/Region Postcode Country

LIQ03 Notice of progress report in voluntary winding up

6	Period of progress report
From date	d 7 0 9 2 0 1 6
To date	1 6 0 9 2 70 1 77
7	Progress report
8	The progress report is attached Sign and date
Liquidator's signature	
Signature date	0-49 7 7

LI003

Notice of progress report in voluntary winding up

Presenter information

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name	
Company name	SFP
Address	9 Ensign House
	Admirals Way
Post town	Marsh Wall
County/Region	London
Postcode	E 1 4 9 X Q
Country	
DX	
Telephone	020 7538 2222

1

Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- You have signed the form.

Important information

All information on this form will appear on the public record.

Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse



Strictly Private and Confidential

WFM Management Services Limited (In Liquidation)

Progress Report to Members and Creditors

Simon Franklin Plant MIPA FABRP

SFP

9 Ensign House Admirals Way Marsh Wall London E14 9XQ

Tel: +44 (207) 5382222 Fax: +44 (207) 5383322

This report has been written and presented for the sole purpose of complying with the relevant provisions of the Insolvency Act 1986. It may not be disclosed, disseminated or copied without my prior written permission, other than to those entitled under statute or otherwise as ordered by the Court, and no liability will be accepted to any other person or party who acts or refrains from acting on its contents.

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- 1. Introduction
- 2. Action to Date Asset Realisations
- 3. Statutory and General Administration
- 4. Investigation
- 5. The Liquidator's Remuneration
- 6. The Liquidator's Expenses
- 7. Creditors
- 8. Conclusion

Appendices

- I. Definitions and Further Details
- II. Statutory Information
- III. Liquidator's Receipts and Payments Account
- IV. Breakdown of Time Costs for SFP
- V. SFP's Charge-out Rates and Bases of Disbursements

1. Introduction

- 1.1 On 17 September 2013, Simon Franklin Plant was appointed as Liquidator of the Company. Definitions and further details of terms used in this report are provided in Appendix I and further statutory information regarding the winding up is provided in Appendix II.
- 1.2 This report is prepared pursuant to Section 104A of the Act in relation to the Company. It details the progress of the administration of the Company's estate in the Review Period, i.e. the twelve month period since the end of the Last Report, and should be read in conjunction with the Last Report.

2. Action to Date - Asset Realisations

2.1 Attached at **Appendix III** is the Liquidator's Receipts and Payments Account for the Review Period. The contents are in the main self-explanatory.

3. Statutory and General Administration

- **3.1** Throughout the Review Period, the Liquidator has carried out the following material tasks in this category:
 - 3.1.1 drafting and issuing the last progress report;
 - 3.1.2 consulting with and instructing staff and independent advisers as regards practical, technical and legal aspects of the case to ensure efficient progress;
 - 3.1.3 consulting with the Associated Entities to receive updates on their progress and to agree strategies;
 - 3.1.4 maintaining case files, which must include records to show and explain the administration of this liquidation and any decisions made by the Liquidator that materially affect the administration;
 - 3.1.5 conducting periodic case and bond reviews to ensure that the liquidation is progressing efficiently, effectively and in line with the statutory requirements;
 - 3.1.6 maintaining and updating the estate cash book and bank account, including regular bank reconciliations and processing receipts and payments; and
 - 3.1.7 completing periodic tax returns and settling any associated liabilities.

4. Investigation

- **4.1** Investigations have been carried out into the Company's affairs prior to it being placed into Liquidation to examine whether there were any potential claims arising from transactions made by the Company prior to Liquidation that might give rise to an action for recovery.
- 4.2 In accordance with the Joint Liquidator's duties, the requisite report has been submitted to the Insolvency Service. All information contained in the report is strictly confidential and the Liquidator is not permitted to divulge details of their report to the Insolvency Service.
- **4.3** Initial assessment of the Company's records suggested that there could be a matter that might lead to recoveries for the insolvent estate and thus further investigations were considered necessary.
- **4.4** Given the complexity of the case, it has proven necessary to draw the expertise of a senior forensic specialist, who is also a licensed insolvency practitioner, in addition to the accountancy staff.
- **4.5** Solicitors were instructed to assist the Liquidator in pursuing any potential claims.

- **4.6** Due to the lack of accountancy records, undertaking further investigations has been difficult and time consuming.
- **4.7** One of the claimants being pursued, Mr Lau were made bankrupt in 2016 and therefore makes a successful recovery limited.
- 4.8 Despite thorough investigations, which included examination of the Company's records and enquiries to the Company's former officers / accountants / key creditors, insufficient evidence has been gathered to identify and support the robust pursuit of any matter for the benefit of the insolvency estate.
- 4.9 Regrettably, this work has not generated any financial benefit to creditors. However, it was necessary to incur some of the costs in carrying out this work in order for the Liquidator to meet his statutory and regulatory requirements. In addition, in view of the fact that the other asset realisations have not generated sufficient funds to enable a dividend to be paid to unsecured creditors, neither has undertaking this work had a detrimental effect on creditors' dividend prospects.

5. The Liquidator's Remuneration

- 5.1 Creditors agreed that the Liquidator's remuneration be fixed by reference to the time properly given by the Liquidator and his staff. At this time, creditors also authorised the Liquidator to pay certain other costs, as described in **Section 6** below.
- 5.2 At Appendix IV is a breakdown of the time costs between the grades of staff allocated to the administration of this matter for the Review Period, totalling £4,188, a summary of the time costs for the liquidation period as a whole, and the total fees paid. The charge out rates of the Liquidator and his staff are detailed in Appendix V.
- 5.3 The attached breakdown shows that a significant proportion of the time costs incurred in the Review Period relate to the statutory and general administration of the liquidation. Whilst these tasks have not had a direct benefit in enhancing realisations for the insolvent estate, they have assisted in the efficient and compliant progressing of the liquidation, which has ensured that the Liquidator and his staff have carried out their work to high professional standards.
- **5.4** Creditors may access a Guide to Liquidators' Fees at http://panel.sfpgroup.com or a hard copy will be provided on request.

6. The Liquidator's Expenses

- **6.1** Creditors will note that details of expenses paid and incurred during the Review Period are provided in the Liquidator's Receipts and Payments Account attached at **Appendix III**.
- 6.2 As described in **Section 5** above, the Liquidator has been authorised to pay the Associated Entities' costs and his firm's disbursements from the funds held in the insolvent estate. Information on the bases of these fees and other costs is provided at **Appendix V**.
- **6.3** In view of the limited realisations, it is not anticipated that these expenses will be paid in full from the liquidation estate.

7. Creditors

- 7.1 During the Review Period, the following main tasks in this category have been carried out:
 - 7.1.1 responding to creditors' queries and logging their claims and supporting information; and
 - 7.1.2 maintaining the database as regards creditors' contact details and claims.
- 7.2 No preferential claims have been received and none are anticipated.
- **7.3** As reported in the Last Report, the statutory provisions regarding a prescribed part do not apply in this case. This remains the case.
- **7.4** On present information, it looks unlikely that there will be sufficient funds to pay a dividend to non-preferential unsecured creditors.

8. Conclusion

- **8.1** At present, the main activities remaining to be done are pursuit of clearance from the relevant government departments and submission of a final account to members, creditors and the Registrar of Companies.
- **8.2** The Liquidator will issue a further progress report, which will provide an update on all matters described above that are yet to be concluded, shortly after the next anniversary of the appointment, or when he is in a position to conclude the winding up, if that is sooner.
- 8.3 Should you have any questions or queries regarding this report, please contact the Manager dealing with this matter, Richard Hunt, on 020 7538 2222 or by email on enquiries@sfpgroup.com.

Dated this 9 November 2017

Simon Plant Liquidator

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WFM Management Services Limited (In Liquidation)

Progress Report to Members and Creditors

APPENDIX i

Definitions and Further Details

DEFINITIONS

Independent Parties instructed to assist with the Liquidation

Edward Symmons Clarke Willmott Edward Symmons LLP Clarke Willmott LLP

Entities associated with SFP

SFP Corporate Solutions

SFP Corporate Solutions Limited (formerly SFP Forensic Limited)

SFP Recoveries SFP Property SFP Datastore SFP Recoveries Limited SFP Property Limited SFP Datastore Limited

The Associated Entities

All or any of the above companies

Other Parties

The Company

WFM Management Services Limited

The Liquidator

Simon Franklin Plant

The Trading Premises RPO

1 Poultry, London, EC2R 8JR Redundancy Payments Office HM Revenue & Customs

HMRC BIS

The Department for Business, Innovation and Skills

RASL

Ray Administration Services Limited

References to Statutory and other Regulatory Provisions

The Act

The Insolvency Act 1986

The Rules

The Insolvency Rules 1986 or the Insolvency (England & Wales) Rules

2016 (dependent on the date of the event)

TUPE

The Transfer of Undertakings (Protection of Employment) Regulations

CDDA

Company Directors Disqualification Act 1986

SIP

Statement of Insolvency Practice

CVL

Creditors' Voluntary Liquidation

Review Period

Period covered by the Liquidator's progress report

FURTHER DETAILS

Below are further details in respect of the work undertaken by the entities associated with SFP:

Entity	Work Undertaken
SFP Corporate Solutions	Specialises in insolvency investigations, forensic accounting and independent business reviews.
SFP Recoveries	Specialises in the collection of outstanding sales ledgers, providing reports in relation to debtor collections to parties with a vested interest and the appointed insolvency practitioner(s).
SFP Property	Specialises in providing assistance with all property related matters, including property valuations and dealing with formal and informal agreements in place.
SFP Datastore	Deals with all aspects of the collection and storage of books and records and provides security services to ensure company assets remain secure.
The ERA Department	Deals with all employee matters including verbal and written notifications to employees, the processing of employee claims and general employee queries.

WFM Management Services Limited (In Liquidation)

Progress Report to Members and Creditors

APPENDIX II

Statutory Information

STATUTORY INFORMATION

WFM Management Services Limited (In Liquidation)

Company Number: 03448541

Registered Office: 9 Ensign House

Admirals Way Marsh Wall Docklands London E14 9XQ

Date of Appointment: 17 September 2013

Joint Liquidators: Simon Franklin Plant

SFP

9 Ensign House Admirals Way Marsh Wall London E14 9XQ

Creditors' Rights to Further Information and Challenge:

Rule 18.9 of the Insolvency (England & Wales) Rules 2016: Within 21 days of receipt of a progress report, a creditor may request the Liquidator to provide further information about the remuneration and expenses set out in the report. A request must be in writing and may be made by either a secured creditor, or by an unsecured creditor with the concurrence of at least 5% in value of unsecured creditors or the permission of the court.

Rule 18.34 of the Insolvency (England & Wales) Rules 2016: Any secured creditor, or any unsecured creditor with the concurrence of at least 10% in value of the unsecured creditors, or with the permission of the Court, may apply to the Court on the grounds that the remuneration or other expenses are excessive. Any such application must be made no later than 8 weeks after receipt of the relevant report.

WFM Management Services Limited (In Liquidation)

Progress Report to Members and Creditors

APPENDIX III

Liquidator's Receipts and Payments Account

WFM MANAGEMENT SERVICES LIMITED (In Liquidation)

LIQUIDATOR'S RECEIPTS AND PAYMENTS ACCOUNT FOR THE PERIOD FROM 17/09/16 TO 16/09/17

	Notes	Statement of Affairs		From 17/09/16 to 16/09/17	From 17/09/13 to 16/09/17
RECEIPTS		£		£	£
Cash at Bank		224		-	3,210 16
Intangible Assets		•		-	15,000 00
Misc Refund		-		*	35.08
Bank Interest Gross		•		0 15	8 50
Contribution to Costs		-		-	12,000.00
TOTAL RECEIPTS		224.00		0.15	30,253.74
		Expenses incurred (w	hether or not paid)	Paymen	ts made
		From 17/09/16	From 17/09/13	From 17/09/16	From 17/09/13
		to 16/09/17	to 16/09/17	to 16/09/17	to 16/09/17
PAYMENTS / EXPENSES		£	£	£	£
Liquidator's Fees		4,188.00	24,790.50	-	11,670.48
Liquidator's Category 1 Disbursements		23.14	466.01	-	324.80
Liquidator's Category 2 Disbursements		2.64	10.84	-	4 72
SFP Corporate Solutions Fees		•	23,787.50	-	•
SFP Recoveries Fees		-	27.50	-	~
SFP Property Fees		•	925.00	-	-
SFP Datastore Fees		-	727.50	•	•
SFP Datastore Expenses		-	215.27	-	•
Storage and Destruction Costs		-	-	60.00	60 00
Statement of Affairs Fee		-		•	10,000.00
Agents' / Valuers' Fees		-	746.00	-	746.00
Legal Fees		-	1,650.00	-	1,650.00
Re-Direction of Mail		-	195.00	-	195.00
Statutory Advertising		•	84.60	-	84.60
Insurance of Assets		•	106.00	-	106.00
Irrecoverable VAT		-	4,896.12	12.00	4,908.12
TOTAL PAYMENTS / EXPENSES		4,213.78	58,627.84	72.00	29,749.72
BALANCE IN HAND				71.85	504.02
REPRESENTED BY					
Interest Bearing Current Account				- 71 85	504.02
VAT Receivable				74.05	F04.00
BALANCE IN HAND				- 71.85	504.02

WFM Management Services Limited (in Liquidation)

Progress Report to Members and Creditors

APPENDIX IV

Breakdown of SFP's Time Costs





WFM MANAGEMENT SERVICES LIMITED (IN LIQUIDATION)

SUMMARY OF TIME AND CHARGE OUT RATES FOR THE PERIOD 17 SEPTEMBER 2016 TO 16 SEPTEMBER 2017

CLASSIFICATION OF WORK FUNCTION	Director	Senior Manage	lanager	Manager		Assistant Manager	Senior Administrator		Administrator		Assistant	Total	Average rate £	Total Costs £
Statutory and General Administration														
Case Planning	00.0 00.0	00'0 (0.00	0.00	00.00	00 0	0.00	00.0	0.00	0.00	00 0	00 0	00.00	00.00
Administrative Set-up	0.00 0.00	00'0 0	00.00	0.00	00.00	00'0	0.00	000	00.00	0.00	0.00	00 0	0.00	00.00
Appointment Notification	0.00 0.00	0.00	00 0	0.00	0.00	00.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Records of Insolvent and Officeholder	0.30 0.00	0000	00 0	0.00	0.10	00.00	0.10	0.10	0.00	0.00	0.50	1.10	250.00	275.00
Statutory Duties	0.00 0.00	0.00	00'0	0.00	7.10	00.0	0.00	0.00	0.00	0.00	0 80	7.90	257.28	2,032.50
Estate Accounting	0.00 0.00	00'0 0	0.00	0.00	0.00	00.00	0.00	000	0.00	1.10	0.00	1.10	150.00	165.00
Post-Appointment Tax	0.00 0.00	00'0 0	0.00	0.00	0.00	00'0	00.00	0.00	0.00	0.00	0.20	0.20	100.00	20.00
Compliance	0.00 0.00	0000	0.00	0.00	080	00 0	0.00	0.00	0.00	0.00	0.50	1 30	207.69	270.00
Information Technology	0.00 0.00	000 0	0.00	0.00	0.00	00 0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	00:00
Other	0.00 0.00	00'00	0.00	0.00	0.00	00 0	0.00	0.00	0.00	00.00	0.00	00 0	0.00	00.00
Total	0.30 0.00	0.00	0.00	0.00	8.00	0.00	0.10	0.10	00.00	1.10	2.00	11.60	238.15	2,762.50
Investigations														
Case Preparation	0.00 0.00	0000	0.00	0.00	0.00	00.00	0.00	00 0	0.00	0.00	00 0	00 0	0.00	00:00
Initial Review	0.00 0.00	00'0	00 0	0.00	0.00	00.00	00.00	0.00	0.00	0.00	0.00	00'0	0.00	00.00
Investigations	0.40 0.00	00'0	0.00	0.00	0.00	00 0	0.00	0.00	00 0	0.00	0.00	0 40	500.00	200.00
Pursuing Claims Identified	0.00 0.00	0000	0.00	0.00	00.00	00 0	00.00	00.00	0.00	00.0	0.00	0.00	00.00	00 0
Reports	0.00 0.00	00.00	0.00	0.00	00 0	00 0	0.00	00.0	00 0	0.00	0.00	0.00	0.00	00.00
Administrative Work	0.00 0.00	000 (00 0	0.00	0.00	00'0	00.00	1.70	00'0	0.30	0.70	2.70	184.26	497.50
Handling and Examining Records	0.00 0.00	00.00	00 0	00 0	0.00	00 0	0.00	0.00	00'0	00.0	0.00	0.00	0.00	00 0
Strategy and Planning	0.00 0.00	00.00	00'0	00'0	00.0	00 0	00 0	0.00	000	00.00	0.00	0.00	0.00	00 0
Other	0.00 0.00	00.00	000	0.00	0,00	00.00	00 0	0.00	00 0	0.00	00.00	0.00	0.00	00 0
Total	0.40 0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.70	0.00	0.30	0.70	3.10	225.00	697.50





WFM MANAGEMENT SERVICES LIMITED (IN LIQUIDATION)

SUMMARY OF TIME AND CHARGE OUT RATES FOR THE PERIOD 17 SEPTEMBER 2016 TO 16 SEPTEMBER 2017

CLASSIFICATION OF WORK FUNCTION	Director	Š	Senior Manage	ger	Manager		Assistant Manager	Senior Administrator		Administrator		Assistant	Total	Average Tate £	Total Costs £
Realisation of assets															
Identification, Securing, Insuring Assets	0.00	00'0	0.00	00 0	0.00	0.00	00.00	0.00	00 0	00'0	00.0	0.00	0.00	0.00	00 0
Retention of Title	0.00	00.00	00 0	00.00	0.00	0.00	00.00	0.00	0.00	0.00	0.00	00 0	00 0	00.00	00 0
Property - Negotiations	00 0	0.00	0.00	000	000	0.00	00.00	00 0	0.00	00.0	0.00	00 0	0000	00'0	000
Property - Professional Advice	00 0	0.00	0.00	000	00 0	0.00	00 0	00 0	0.00	00 0	00 0	00.00	0.00	00:00	00 0
In-situ Sale	00 0	0.00	0.00	00 0	0.00	0.00	00 0	0.00	0.00	00'0	0.00	00.00	0.00	00.00	00 0
Asset Sale and Other Realisations	0.00	00'0	0.00	00'0	0.00	0.00	00'0	0.00	0.00	00'0	0.00	00.00	0.00	0.00	00 0
Debt Collection - Reporting	0.00	00'0	0.00	00.00	0.00	0.00	00'0	0.00	0.00	00.0	0.00	0.00	00 0	0.00	00 0
Debt Collection - Communications	0.00	00.00	00 0	00.00	0.00	0.00	00.00	0.00	00 0	0.00	00 0	0.00	00 0	0.00	00 0
Debt Collection - Review of sales ledger	0.00	0.00	0.00	00.00	0.00	0.00	0.00	00 0	0.00	00:0	00 0	0.00	00 0	0.00	00 0
Other	00 0	0.00	0.00	00 0	00 0	0.00	00.00	00 0	0.00	00.00	0.00	00.00	0.00	00.00	00 0
Total	0.00	0.00	0.00	0.00	0.00	00.0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	00.00
Trading															
Planning	0.00	0.00	00 0	0.00	0.00	0.00	0.00	0.00	00:00	0.00	0.00	00 0	00.00	00.0	00 0
Management and Monitoring	0.00	0.00	0.00	00 0	0.00	0.00	00.00	0.00	0.00	00.00	0.00	00 0	0.00	0.00	00 0
Customers	0.00	0.00	0.00	000	00 0	0.00	0.00	0.00	0.00	00.0	0.00	0.00	0.00	0.00	0.00
Suppliers	000	0.00	0.00	00'0	00 0	0.00	00.00	0.00	0.00	000	00.00	00.00	0.00	0.00	0.00
Property - Negotiations	00 0	0.00	0.00	00 0	0.00	0.00	0.00	00 0	0.00	00.0	00.0	0.00	0.00	0.00	000
Property - Professional Advice	0.00	0.00	0.00	00 0	0.00	0.00	00.00	00 0	0.00	00:00	0.00	0.00	0.00	0.00	00 0
Accounting for Trading	0.00	0.00	00.00	00 0	00 0	0.00	00.00	00 0	0.00	00.00	0.00	00.00	0.00	0.00	00 0
Corporate Taxation	0000	0.00	0.00	00'0	0.00	0.00	00 0	00 0	0.00	00'0	0.00	0.00	0.00	0.00	00'0
ERA	00.00	0.00	0.00	00'0	00'0	0.00	000	00 0	0.00	00'0	0.00	00.00	0.00	0.00	00 0
Other	000	0.00	0.00	00.00	0.00	0.00	00 0	00 0	0.00	00.00	0.00	00'0	0.00	0.00	00.00
Total	00.00	00.0	0.00	00.0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00





WFM MANAGEMENT SERVICES LIMITED (IN LIQUIDATION)

SUMMARY OF TIME AND CHARGE OUT RATES FOR THE PERIOD 17 SEPTEMBER 2016 TO 16 SEPTEMBER 2017

CLASSIFICATION OF WORK FUNCTION	Director	Senic	Senior Manager	Ma	Manager	Assistant Manager	Senior Administrator	<u> </u>	Administrator	ator /	Assistant	Total	Average rate £	Total Costs £
Creditors and Members														
Communication with Unsecured Creditors	0.00 0.00	00.00	00 0 00	00.00	00.00	00.00	000	00.00	00.00	0.00	00 0	0.00	00.00	0.00
Creditor Claims	0.00 0.00	0 0.00	00'0 00	000	00.00	000	00'0	0.00	00.00	0.00	00.00	00.00	00'0	00 0
ERA	0.00 0.00	0.00	00:00	0.00	00.0 0.00	0.30	00.00	0.00	00 0	0.00	0.00	0.30	260.00	78 00
Property - Negotiations	0.00 0.00	00 0 0	00:00	0.00	00.00	00 0	0.00	00 0	0.00	0.00	0.00	00 0	0.00	00 0
Property - Professional Advice	0.00 0.00	00 0 0	00.00	0.00	00.00	00 0	0.00	00 0	0.00	0.00	0.00	00.00	0.00	0.00
Communication with Secured Creditors	0.00 0.00	0.00	00 0 00	0.00	0.00	00.00	0.00	00'0	0.00	0.00	00'0	000	0.00	0.00
Pre-Appointment Taxation	0.00 0.00	0 0.00	00.00	000	00.00	00.00	0.00	00'0	00:00	0.00	00'0	00.00	00.00	000
Members	1.30 0 00	0 0.00	00 0 00	0000	00.00	00 0	00.00	0.00	00 0	0.00	0.00	1.30	500.00	650.00
Other	00 0 00 0	0 0.00	00.00	0000	00.00	00 0	00 0	0.00	00 0	00.0	00.00	0.00	0.00	00 0
Total	1.30 0.00	0.00	00.00	0.00	00.00	0.30	0.00	0.00	0.00	0.00	0.00	1.60	455.00	728.00
Total	2.00 0.00	0.00	00.00	0.00	9.00	0.30	0.10	1.80	0.00	1.40	2.70	16.30		
Average rate £ per hour	500.00 0.00	0 0.00	00.00	00.00	0 275.00	260.00	250.00	225.00	0.00	150.00	100.00	256.93		
Total Costs £	1,000.00 0.00	00.00	00.00	0.00	0 2,200.0	78.00	25.00	405.00	0.00	210.00	270.00	4,188.00		
Total costs from 17/09/2013 to 16/09/2016												20,602.50		
Total costs from 17/09/2013 to 16/09/2017												24,790.50		
Remuneration drawn on account												11,670.48		

See Appendix for Summary Charge Out Rates for staff

WFM Management Services Limited (In Liquidation)

Progress Report to Members and Creditors

APPENDIX V

SFP's Charge-out Rates and Bases of Disbursements





Charge-out rates for office holders and their staff and bases of calculation of disbursements

Time costs of office holders and their staff are recorded in 6-minute units at the charge-out rates shown.

These rates are reviewed periodically and are subject to inflationary or other adjustments. Up-to-date schedules of charge-out rates will be provided in all future reports.

For further information regarding fees, please download the relevant Guide at http://panel.sfpgroup.com/ or a hard copy will be provided on request.

Further information regarding insolvency processes in general is available at www.creditorinsolvencyguide.co.uk.

SFP Restructuring Li	mited
Grade	Rate £/hr
Director 2	500
Director 1	450
Senior Manager 2	350
Senior Manager 1	325
Manager 2	300
Manager 1	275
Assistant Manager	260
Senior Administrator 2	250
Senior Administrator 1	225
Administrator 2	175
Administrator 1	150
Assistant	100
Data Store Administrator	75

Category 1 Disbursements

Category 1 disbursements are costs that can be specifically identified as relating to the administration of the case. These are charged to the estate at cost, with no uplift. These include, but are not limited to, such items as advertising, bonding and other insurance premiums and properly reimbursed expenses. Legislation provides that office holders may discharge Category 1 disbursements from the funds held in the insolvent estate without further recourse to creditors.

Category 2 Disbursements

Category 2 disbursements are costs that are also directly referable to the appointment in question but not to a payment to an independent third party. Payments may only be made in relation to Category 2 disbursements after the relevant creditors (or committee) have approved the bases of their calculation. Set out below are the bases of the office holder's disbursements in this category.

Stationery / Photocopying		Postage		Other
1 page of headed paper 1 page of continuation paper 1 page of photocopying paper Envelopes (all sizes)	Per page / envelope (£) 0.12 0.10 0.02 0.10	Postage – 1st class (small) Postage – 1st class (large) Postage – 2rd class (small Postage – 2rd class (large)	Postage rate (£) 0 47 0.71 0 33 0 58	Mileage incurred as a result of necessary travel is charged at the HM Revenue & Customs approved rate of 45p per mile Routine searches and downloads of documents filed at Companies House are charged at £10 per appointment



Category 2	! Disbursements	(continued)
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Ol (D 10)		050.0	
Charges for Record Storage an	d Retrieval	SFP Property Lir	nited
Box Storage:	Charge 18p per box per week	SFP Property Limited is an entit the office holders. Time is charg units at the rates listed below.	
A3	21p per box per week		
Transit cases	6p per box per week	Grade Director	<u>Rate £/hr</u> 350
Retrieval costs from site:	£1.10 per mile	Senior Manager 2	275
Same Day Delivery (up to 10 items)	£22.50	Senior Manager 1 250	
Per item thereafter	£1.50	Manager 2	225
Delivery to third party offices (up to 10 items)	£15.00	Manager 1	200
Per item thereafter	£1.50	Senior Administrator 2	175
Provision of archive boxes	£5 per box	Senior Administrator 1	155
		Administrator 2	135
		Administrator 1	115
		Assistant	100
		SFP Property Limited may also incur dur Land Registry fees, which will be charge at cost	

Category 2 Disbursements: Former Associated Entities

As explained in the accompanying report, the office holders instructed certain other entitles associated with their firm to assist in their administration. On 1 June 2016, the businesses of the entities listed below were transferred to the office holders' firm and the work previously undertaken by the entities was continued by the office holders' firm at the same charge-out rates.

SFP Corporate Solution	ons Limited	SFP Recoveries L	imited	SFP Datastore	Limited
<u>Grade</u>	Rate £/hr	Grade	Rate £/hr	Grade	Rate £/hr
Director	500	Director	500	Administrator	75
Senior Manager 2	350	Senior Manager 2	350		
Senior Manager 1	325	Senior Manager 1	325	Supporting Services	· ·
Manager 2	300	Manager 2	300	Hire of security	
Manager 1	275	Manager 1	275	personnel	£18.50
Assistant Manager	260	Assistant Manager	260		
Senior Administrator 2	250	Senior Administrator 2	250		Rate £/mile
Senior Administrator 1	225	Senior Administrator 1	225	Mileage	£1.10
Administrator 2	175	Administrator 2	175	Chauffeuring	£1.35
Administrator 1	150	Administrator 1	150	services	(£50 min.)
Assistant	100	Assistant	100		,





Category 2 Disbursements: Former Associated Entities (continued)

SFP Datastore Limited: Charges for Record Storage and Retrieval

	<u>Charge</u>
Box Storage:	
A4	18p per box per week
A3	21p per box per week
Transit cases	6p per box per week
Retrieval costs from site:	£1.10 per mile
Same Day Delivery (up to 10 items)	£22.50
Per item thereafter	£1.50
Delivery to third party offices (up to 10 items)	£15.00
Per item thereafter	£1,50
Provision of archive boxes	£5 per box

For Administration appointments that commenced prior to 1 June 2016, a minimum period of 2 years' storage was charged up front at a rate of £20 80 per box held. In addition, a destruction charge of £9 per box was charged up front.

The minimum charge was based on the assumption that the Administration would continue for a period of one year and that the records would need to be retained for a further period of one year once the Company had been dissolved, as required by legislation. In the event that the Administration has been extended, any additional charges incurred on the basis above were charged as they were incurred.

With effect from 20 August 2016, all boxes in storage were passed to independent agents who have continued to store the records and arrange for delivery and destruction on request at their standard rates, chargeable to the insolvent estate. Consequently, any over-charged storage and destruction costs calculated on the bases set out above have been refunded to the estate.

The Former Associated Entities may also have incurred direct expenses, such as courier charges and Land Registry fees, which are charged to the insolvent estate at cost.

Treatment of Unpaid Costs of Former Associated Entities

All work carried out by the Former Associated Entities on the office holders' instructions is chargeable as Category 2 disbursements (subject to the relevant creditors' approval), whether or not invoices were raised by the Former Associated Entities before their businesses were transferred to SFP Restructuring Limited. As and when funds become available to discharge these costs, invoices will be discharged from the insolvent estates and will be referenced to the relevant Former Associated Entity in the office holders' receipts and payments accounts.

From 1 June 2016, the staff active on work previously undertaken by the Former Associated Entities became employed directly by SFP Restructuring Limited. Thus, they became the office holders' staff and all time spent from that date is chargeable as the office holders' fees (subject to the relevant creditors' approval).

Primarily because time and other costs will continue to be incurred at the same charge-out rates as previously, it is considered that these structural changes have not increased costs chargeable to the insolvent estate. In fact, one consequence of the simplified management structure is likely to be a small reduction in costs overall.