Registration number: 01933173

UPS Limited

Annual Report and Financial Statements

for the Year Ended 31 December 2020

Deloitte Ireland LLP
Chartered Accountants and Statutory Audit Firm
Deloitte & Touche House
Earlsfort Terrace
Dublin 2

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Company Information

Directors

Peter Raoul Stewardson

Matthew Parkinson Daniel Carrera Garcia

James O'Gara

Company secretary

Matthew Parkinson

Registered Office

Forest Road Feltham Middlesex TW13 7DY

Solicitors

Clyde & Co Beaufort House 15 St Botolph Street

London EC3A 7AR

Bankers

HSBC plc City of London Offices 62-76 Park Street

London SE1 9WP

Auditors

Deloitte Ireland LLP

Chartered Accountants and Statutory Audit Firm

Deloitte & Touche House

Earlsfort Terrace

Dublin 2

Strategic Report for the Year Ended 31 December 2020

The Directors present their Strategic Report for the year ended 31 December 2020.

Principal activity

The principal activity of the Company is to provide a consolidated global parcel delivery and courier service, along with the assistance of its worldwide associated companies.

Fair review of the business

Turnover has increased due to the move to online shopping driven by the Corona virus pandemic. The Directors expect to see a continuation of this trend.

The Company's key financial and other performance indicators during the year were as follows:

	Unit	2020	2019
Turnover	£'000	1,157,938	1,069,300
Gross profit	£'000	280,467	262,205
Operating profit	£'000	118,614	94,174
Gross profit margin	%	24	25
Operating profit margin	%	10	9 .

Principal risks and uncertainties

The Company's business activities together with the factors likely to affect its future development, performance and Company's forecasts and projections, and taking account of reasonably possible changes in trading performance, show that the Company will continue to grow and increase its turnover.

The principle risks and uncertainties facing the Company are:

- The future economic performance of the UK market will affect the business. Any major downturn as a result of the UK leaving the EU and COVID-19 could impact future growth forecasts.
- The Company needs to continue to compete in order to continue to grow market share in the face of strong competition.
- The Company must continue to manage its cost base and to provide quality service at a cost-effective level. The risk the Company faces is the ability of another company to offer the same quality of service for less cost. The Company continues to improve its technologies and capabilities.

Brexit

The Directors have considered the effects of Brexit and the resulting impact of an increased degree of market uncertainty. In January 2021, Brexit came into effect. The ultimate impact of Brexit will depend on evolving factors, many of which are not within the Company's control. These risks include, but are not limited to: a significant increase in trading costs, border delays and net profitability due to long term changes in the Company's exports and imports. These financial statements have been prepared as of, and for the year ended, 31 December 2020, and reflect events subsequent to that date that provide additional evidence of conditions that existed at the end of the reporting period. The Company are actively monitoring these events and as of the date of approval of the financial statements, there has been no significant impact on the business. The effects of Brexit on the Company are considered an event that is indicative of conditions that arose after the reporting period and, accordingly, no adjustments have been made to the financial statements for the year ended 31 December 2020.

Section 172 statement

The following statement describes how the Directors have had regard to the matters set out in section 172(1)(a) to (f) when performing their duty under section 172 of the Companies Act 2006.

Strategic Report for the Year Ended 31 December 2020 (continued)

Section 172 statement (continued)

Section 172 of the Companies Act 2006 requires a director of a company to act in a way that they consider, in good faith, would most likely promote the success of the company for the benefit of its members as a whole. In carrying out this duty under s172, the Directors of the Company have given regard, among other things, to the following:

Decision making process

The Directors of the Company act in good faith to ensure the continued growth, profitability and suitability of the Company. In doing so, they are required to consider the short, medium and long term positive and negative impacts of their decisions. Business strategies and decisions are subject to a rigorous review process involving various levels of 'employees from numerous departments. Moreover, potential legal and ethical risks which may compromise the performance of the Company are monitored and discussed in weekly senior management meetings, regular catch-up meetings and monthly risk and compliance meetings. These are reinforced by an opendoor policy whereby employees are encouraged to make their manager aware of any ethical and/or legal risk.

Employees

The Company Directors recognise that the employees are fundamental to upholding the Company's key principles of honesty, quality and integrity, as well as ensuring continued financial success. The Company continually communicates with its employees through formal and informal meetings, offline and online communication such as the weekly employee newsletter and also the pre-work communication notice (PCN) in operating facilities. Moreover, the Company adopts a "No Retaliation" Policy to ensure employees are comfortable in voicing their views and concerns without fear of reprisal. The Company also offers a 24/7 employee helpline, run by external providers, to offer employees an alternative method of voicing their views outside of normal business channels.

The Company is dedicated to investing in the growth and development of its employees through a variety of methods including continuous training and regular performance and salary reviews.

Environment and communities

The Directors recognise the importance of community engagement and the need to make a positive impact on the environment. In 2016, the UPS Group committed to achieving 10 sustainability goals, more details of which can be found in the Corporate Sustainability Report. The Group is proud to have achieved 4 of these goals one year ahead of schedule.

In support of the above locally, UPS in the UK has been deploying electric vehicles for over a decade. The Central London operation (based in Camden) is now approximately one third electric, and was also the site of a world-first deployment of a combined smart grid and energy storage solution developed by UPS and its partners to overcome local grid infrastructure constraints. The Company also runs renewable gas-powered HGVs from its Tamworth hub as part of the overnight city to city feeder network, having invested in an on-site cryogenic storage tank for liquefied gas.

More details can be found on the parent company, United Parcel Service, Inc., sustainability report and dedicated sustainability website.

Customers, suppliers, consultants and partners

The Company understands that its success is underpinned by a loyal customer base. As enshrined in the Company's Code of Conduct, the Directors aim to secure and develop customer relationships fairly and on the basis of superior services and products and competitive prices. Directors will continually be appraised of, and involved in, customer developments and decision making.

Strategic Report for the Year Ended 31 December 2020 (continued)

Section 172 statement (continued)

Customers, suppliers, consultants and partners (continued)

Any decision to engage with suppliers, consultants and partners is based on a strict criterion such as qualifications, competitive pricing and reputation. The Company's Code of Conduct imparts a strict duty of disclosure on each employee to ensure any personal vested interest is disclosed prior to deciding on third party engagement. The Company continually monitors its relationships to ensure they conform to internal procedures and the relevant competition law requirements.

Principal decisions

Being a part of a large multinational group of companies, the Company adheres to policies and procedures which are often set by the ultimate parent company, United Parcel Service Inc.. During the year there were no principal decisions, within the context of section 172 reporting, for the Company to disclose.

Approved by the Board on 24.9.21 2021 and signed on its behalf by:

Matthew Parkinson

Director

Directors' Report for the Year Ended 31 December 2020

The Directors present their report and the financial statements for the year ended 31 December 2020.

Directors of the Company

The Directors who held office during the year were as follows:

Peter Raoul Stewardson

Louis Anthony Rivieccio Jr (resigned 1 March 2021)

Mark Simon Vale (resigned 8 February 2021)

Bram Matthew Welsh - Company Secretary and Director (resigned 1 March 2021)

The following Directors were appointed after the year end:

Matthew Parkinson - Company secretary and Director (appointed 1 March 2021)

Daniel Carrera Garcia (appointed 1 March 2021)

James O'Gara (appointed 1 March 2021)

Financial risk management

Objectives and policies

The Company is exposed to price risks, including market, currency and interest rate risk, along with credit, liquidity, cash flow, and regulatory risk. The Company has adopted risk management policies that seek to mitigate these risks in a cost-effective manner.

Financial assets that expose the Company to financial risk consist principally of cash, trade receivables and other receivables. Financial liabilities that expose the Company to financial risk consist principally of trade payables and other payables. The financial risks associated with these financial instruments are considered minimal.

Foreign exchange risk

The Directors are of the view that the Company is not exposed to any significant foreign exchange risk. The majority of foreign exchange balances are settled in the currency in which they arise.

Credit risk

The Company is susceptible to the risk of bad debt from its trade debtors. The Company manages this risk by adhering to strict internal credit management process and procedures.

Liquidity risk

Management maintain liquidity by monitoring the level of payments and receipts against the level of funds held. In order to maintain liquidity to ensure that sufficient funds are available for ongoing operations and future developments, cash management is a key priority.

Fair value of financial assets and financial liabilities

The carrying amounts of cash and bank balances, trade and other current receivables and payables approximate their fair values due to the relatively short-term maturing of these financial instruments.

Directors' Report for the Year Ended 31 December 2020 (continued)

COVID-19

Beginning in the first quarter of 2020, unexpected business shutdowns and government restrictions implemented in many countries in response to the COVID-19 pandemic have significantly impacted the mix of demand for the Company's services. In the Company's global small package business, business-to-business activity has declined, while the Company continues to experience a significant increase in the level of business-to-consumer shipping, which the Company partially attributes to the capability enhancements described above. While business-to-business activity began to recover in the latter part of 2020, the Company believes that the market shift towards e-commerce will persist, with a continuing high level of residential deliveries that may continue to increase demand, but also drive higher operating costs. The pandemic also resulted in a reduction in global air cargo capacity. This caused market rates in the industry to increase and the Company experienced increased demand for its services.

The Company believes that it is well positioned for long-term growth, however the Company cannot reasonably estimate the duration or severity of the COVID-19 pandemic or the timing and extent of the anticipated economic recovery, and the resulting impacts on the Company's business results or liquidity.

Political donations

There were no political donations from the Company for the financial year end 31 December 2020 (2019:£Nil). There were no charitable donations for the financial year end 31 December 2020 (2019:£Nil).

Employment of disabled persons

Applications for employment by disabled persons are always fully considered, bearing in mind the abilities of the applicant concerned. In the event of members of staff becoming disabled every effort is made to ensure that their employment with the Company continues and that appropriate training is arranged. It is the policy of the Company that the training, career development and promotion of disabled persons should, as far as possible, be identical to that of other employees.

Employee involvement

The Company places considerable value on the involvement of its employees and has continued to keep them informed on matters affecting them as employees and on the various factors affecting the performance of the Company. This is achieved through formal and informal meetings, online and offline communication such as the weekly employee newsletter. The enterprise's quarterly earnings updates are provided to all employees. Employee representatives are consulted regularly on a wide range of matters affecting their current and future interests.

Future developments

The Directors expect the general level of activity to remain consistent with 2020 in the forthcoming year. However, the future economic performance of the UK market may potentially affect the business. Any major downturn as a result of COVID-19 and the withdrawal of the UK from the EU could impact on future growth forecasts.

Stakeholder engagement

The Directors recognise the importance of clear communication and proactive engagement with their stakeholders and further detail on the engagement with stakeholders undertaken during the year appears as part of the Directors' section 172 Statement within the Strategic Report.

Employee engagement

The Directors recognise the importance of clear communication and proactive engagement with their employees and further detail on the engagement during the year appears as part of the Directors' section 172 Statement within the Strategic Report.

Directors' Report for the Year Ended 31 December 2020 (continued)

Statement of corporate governance arrangements

The Company is the main UK trading company within the UPS group of companies. The principal activity of the Company is the integrated delivery of parcels across the UK and to destinations globally.

For the year ended 31 December 2020, the Company has not adopted an externally published corporate governance code. Instead, the Company follows the well-established corporate governance practices and policies determined by the UPS Group, ultimately owned by UPS Inc.. This is designed to ensure, among other things, a harmonised approach to corporate governance within and across the UPS Group.

The Company's central purpose and values are outlined on its website at About UPS | UPS - United Kingdom (https://www.ups.com/gb/en/about.page). These principles underpin the conduct of every Director and employee within the organisation.

The Company understands the importance and benefit of having a broad range of skills, experiences and backgrounds in its teams. The board consists of Directors with considerable expertise in their respective fields. Being a part of a wider, international group of companies, the size and structure of the Board of Directors and their knowledge, skill and experience is appropriate for the Company's strategic needs and challenges. The Directors delegate responsibility for specific areas of management to a senior leadership team who are responsible for the management of their respective teams. The Directors and senior management team meet frequently to report, update and monitor developments across the business, and pursuant to section 172 of the Companies Act 2006, the Directors of the Company ensure that they exercise independent judgement and objectivity when making decisions, in addition to the other duties under the Companies Act 2006

Appointments to the Board and the senior management team, as with all appointments across the Company, are made in accordance with Equal Opportunities and Promotion from Within Policies. The remuneration structure is established in such a way that UPS secures and retains quality senior management who can deliver UPS' strategy in a manner consistent with both its purpose and interests of its shareholders.

The Company has in place comprehensive risk monitoring procedures which include a monthly Business Risk and Compliance meeting where any relevant issues are considered in detail and appropriate action decided upon.

The Company invests in processes to identify future business opportunities and continue to grow the business. Sustainability is a priority, with dedicated personnel within the Company and the wider group responsible for identifying future legislative, ethical and environmental changes which may impact the business and ensuring they are adapted to. The Company recognises the importance of monitoring, and minimising, its contribution to carbon emissions. At a group level, UPS voluntarily adheres to the internationally recognised Global Reporting Initiative and Sustainability Accounting Standards Board frameworks.

Stakeholder engagement is critical to the business and it is a priority for the Company to ensure strong employee engagement. The Company has in place a series of committees and structures, including the National Negotiation Committee, the Employee Forum and the European Works Council, to facilitate communication and engagement with all employees and ensure they are continually informed and consulted in respect of any developments in the business. The Company also has in place an "Open Door" Policy, a "No Retaliation" Policy and a confidential (third party operated) employee helpline.

Going concern

The Directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. The financial statements have been prepared on a going concern basis.

The extent to which COVID-19 impacts the Company's results will depend on future developments, which are highly uncertain and cannot be predicted, including new information which may emerge concerning the severity of the coronavirus, the potential spread to other regions and the actions taken to contain the coronavirus or treat its impact including the successful roll out of a vaccine.

Directors' Report for the Year Ended 31 December 2020 (continued)

Going concern (continued)

The Directors have reviewed the unaudited post year end results to the end of August 2021 and are satisfied regarding the performance of the Company.

Furthermore, the Directors have obtained confirmation from its ultimate parent company that it will continue to make sufficient financial resources available to the Company to enable it to continue its operating activities for a period of not less than twelve months from the date of approval of the financial statements and to enable the Company to meet its liabilities as they fall due.

The ultimate parent company has also indicated that they will not seek repayment of the inter-company amounts until the Company has generated sufficient funds from its operations after paying third party liabilities.

On this basis, the Directors consider it appropriate to prepare the Company's financial statements on a going concern basis. Accordingly, these financial statements do not include any adjustments to the carrying amount or classification of assets and liabilities that would result if the Company was unable to continue as a going concern.

Directors' liabilities

The Company has made a qualifying third party indemnity provision for the benefit of its Directors' which were made during the year and remain in force at the date of this report.

Modern Slavery Statement

This slavery and human trafficking statement is made pursuant to section 54 of the Modern Slavery Act 2015 (UK) for the financial year ending 31 December 2020. The statement sets out the steps the Company has taken to ensure that slavery and human trafficking are not taking place in any part of their businesses or in their supply chains

UPS fully supports the protection and advancement of basic human rights throughout its world-wide operations and the Company is committed to UK government efforts to eliminate modern slavery (i.e., slavery, servitude, forced or compulsory labour and human trafficking) throughout global supply chains.

A common standard of labour related policies and procedures are adopted and applied across the UPS group of companies and therefore provide the focus for this statement, as set out below.

About UPS

The UPS group of companies are global leaders in logistics and international trade. As the largest express carrier and package delivery group in the world, UPS is also a leading provider of specialised transportation, logistics, capital, and e-commerce services.

UPS has a strong record of achievement and recognition in relation to its ethical conduct, its labour practices and to its charitable activities and contributions within the communities in which it operates. UPS has, for example, been:

- recognised by the Ethisphere Institute as one of the World's Most Ethical Companies every year from the program's inception in 2007 to 2017 (http://worldsmostethicalcompanies.ethisphere.com/honorees/);
- UPS Europe was named as a Top 1000 Company Worldwide For Millennial Women in 2018;
- named in 2021 as a best place to work for LGBT equality by the Human Rights Campaign's (HRC) Corporate Equality Index (https://www.hrc.org/resources/best-places-to-work-for-lgbtq-equality-2021);
- recognised among the 50 most community-minded companies in the US by Points of Light in 2020 (https://www.pointsoflight.org/the-civic-50-honorees/) and
- named among the National Business Inclusion Consortium's (NBIC) Best-Of-The-Best Top 30 Corporations for employee & supplier diversity & inclusion in the US in 2020 (https://nglcc.org/BOTB20Release)

Directors' Report for the Year Ended 31 December 2020 (continued)

Modern Slavery Statement (continued)

About UPS (continued)

The UPS Foundation (https://sustainability.ups.com/the-ups-foundation/) leads UPS's global citizenship efforts and philanthropy with a mission to help build stronger, safer, and more resilient communities around the world. The UPS Foundation's philanthropic approach centres on four focus areas that reflect the Foundation's mission and UPS corporate values and expertise: Diversity & Inclusion, Environmental Sustainability, Community Safety and Volunteerism.

Our Supply Chains

UPS's supply chains are complex and global, with UPS managing the flow of goods, funds and information in more than 200 countries and territories worldwide and on a daily basis.

UPS relies on a global network of employees, agents, local business partners, and suppliers. The group employs approximately 454,000 individuals worldwide (374,000 in the US and 80,000 internationally).

Relevant Policies

UPS has in place a Code of Business Conduct (https://www.ups.com/content/corp/code_conduct.html) (the "Code") that applies to all employees and representatives of UPS. It requires, among other things, compliance with national and local laws and the reporting of any violations of such laws and UPS business standards. The Code includes recognition of basic human rights, such as equality among people, employee well-being and security, personal freedom from persecution, and economic, social and cultural freedom.

The UPS Diversity and Inclusion Policy (https://sustainability.ups.com/resources/policies-and-procedures/) includes a focus on ensuring UPS practices objective and careful hiring methods, compensating employees fairly, and ensuring safe working environments are maintained. In addition, UPS, through its Professional Conduct and Anti-Harassment Policy https://sustainability.ups.com/resources/policies-and-procedures/), prohibits harassment based on race, national origin, sex, gender identity, sexual orientation, age, disability, or religion.

Next Steps

The UPS group of companies remain focused on maintaining the highest standards of ethical and business integrity across their businesses and supply chains. In the coming financial year UPS is committed to ensuring that its policies and procedures are fit-for-purpose to address the risk of modern slavery occurring in our businesses and supply chains.

Directors' Report for the Year Ended 31 December 2020 (continued)

Energy and carbon reporting

This report is provided to summarise the companies environmental reporting in accordance with the UK government's policy on Streamlined Energy and Carbon reporting. The Company's SECR disclosure presents the carbon footprint, together with appropriate intensity metric and total use of electricity, gas and transport fuels.

SECR INVENTORY	For the year ended 2020
Energy consumption used to calculate tCO2e:/kWh	1,053,572,225.00
Scope 1: Emissions from Gas & Tranpsort tCO2e	265,824.00
Scope 2: Emissions from purchased electricity tCO2e (location-based)	5,190.00
Scope 3: Emissions from Business travel in rental cars or employee-	
owned vehicles tCO2e	159.00
Total tCO2e based on above	271,173.00
Intensity Ratio	234.20
Values to calc. Intensity Metric	
1) Sales Turnover £000,000	1,157.90

Methodology

The UK governments Condensed Greenhouse Gas conversion factors for 2020 have been applied to calculate the carbon emissions to the following reporting standards:

- The Greenhouse Gas Protocol Corporate Accounting and Reporting Standard (WBCSD & WRI, 2004)
- The Greenhouse Gas Protocol Scope 2 guidance, amendment to the GHG Protocol Corporate Standard (WBCSD & WRI 2015). Application of location-based and market-based emission factors for electricity supplies.
- The Greenhouse Gas Protocol -Corporate Value Chain (Scope 3) Accounting and reporting Standard (WBCSD & WRI, 2011)
- Where data was missing, values were estimated using an extrapolation of available data.

An operational control approach has been used to define the Company's organisational boundary. This is the basis for determining Scope 1 and Scope 2 emissions for which the Company is responsible. Scope 3 includes employee travel in staff owned vehicles and rental cars.

Energy efficiency actions taken

The company aims to reduce over the coming years both its energy use and carbon emissions. UPS Limited has taken a number of steps to improve energy efficiency, which include; moving part of it's fleet towards electric vehicles and using more energy efficient lighting in the buildings.

Directors' Report for the Year Ended 31 December 2020 (continued)

Events after the financial reporting date

There have been no events after the end of the year that had a material impact on the results of the Company.

Disclosure of information to the auditors

Each Director has taken steps that they ought to have taken as a Director in order to make themselves aware of any relevant audit information and to establish that the Company's auditors are aware of that information. The Directors confirm that there is no relevant information that they know of and of which they know the auditors are unaware.

Reappointment of auditors

In accordance with section 485 of the Companies Act 2006, a resolution for the re-appointment of Deloitte Ireland LLP as auditors of the Company is to be proposed at the forthcoming Annual General Meeting.

Dividend:

There were no dividends paid or received in 2020 (2019: £Nil).

Approved by the Board on 24.9.21 and signed on its behalf by:

Matthew Parkinson

Director

Statement of Directors' Responsibilities

The Directors acknowledge their responsibilities for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law the Directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland" and applicable law). Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the Directors are required to:

- select suitable accounting policies and apply them consistently;
- · make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Deloitte Ireland LLP Chartered Accountants & Statutory Audit Firm

Deloitte

UPS Limited

Independent auditor's report to the members of UPS Limited

Report on the audit of the financial statements

Opinion

In our opinion the financial statements of UPS Limited (the 'company'):

- give a true and fair view of the state of the company's affairs as at 31 December 2020 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, which comprise:

- the profit and loss account;
- · the statement of comprehensive income;
- the balance sheet;
- the statement of changes in equity; and
- the related notes 1 to 28, including a summary of the significant accounting policies set out in note

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the Financial Reporting Council's (the 'FRC's') Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Our evaluation of the directors' assessment of the company's ability to continue to adopt the going concern basis of accounting included:

- obtaining an understanding of: the company's business model, objectives, strategies and related business risks; how the company is structured and financed; and the measurement and review of the company's financial performance, including management's review of the FY21 budget and the unaudited post year end results;
- obtaining a copy of the financial support letter from the parent company indicating that that it will
 continue to make sufficient financial resources available to the company;
- assessing the parent company's ability to provide financial support to the company; and
- considering the adequacy of the going concern disclosure and whether it fairly reflects the directors' going concern assessment.

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UPS Limited

Independent auditor's report to the members of UPS Limited

Conclusions relating to going concern (continued)

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Responsibilities of directors

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

• Identify and assess the risks of material misstatement of the Company's financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. We include an explanation in the auditor's report of the extent to which the audit was capable of detecting irregularities, including fraud.

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UPS Limited

Independent auditor's report to the members of UPS Limited

Auditor's responsibilities for the audit of the financial statements (continued)

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors.
- Conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that the use of the going concern basis of accounting is appropriate and no material uncertainties have been identified, we report these conclusions in our auditor's report. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the
 disclosures, and whether the financial statements represent the underlying transactions and events
 in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that the auditor identified during the audit.

Extent to which the audit was considered capable of detecting irregularities, including fraud Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We considered the nature of the company's industry and its control environment and reviewed the company's documentation of their policies and procedures relating to fraud and compliance with laws and regulations. We also enquired of management, internal audit, and those charged with governance about their own identification and assessment of the risks of irregularities.

We obtained an understanding of the legal and regulatory framework that the company operates in, and identified the key laws and regulations that:

- had a direct effect on the determination of material amounts and disclosures in the financial statements. These included UK Companies Act, pensions legislation and tax legislation; and
- do not have a direct effect on the financial statements but compliance with which may be fundamental to the company's ability to operate or to avoid a material penalty. These included UK employment law, environmental regulations, and the Data Protection Act 2018.

We discussed among the audit engagement team including relevant internal specialists such as tax, and pensions regarding the opportunities and incentives that may exist within the organisation for fraud and how and where fraud might occur in the financial statements.

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments; assessed whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluated the business rationale of any significant transactions that are unusual or outside the normal course of business.

Continued on next page/

Deloitte.

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UPS Limited

Independent auditor's report to the members of UPS Limited

Extent to which the audit was considered capable of detecting irregularities, including fraud (continued)

In addition to the above, our procedures to respond to the risks identified included the following:

- reviewing financial statement disclosures by testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- enquiring of management and external legal counsel concerning actual and potential litigation and claims, and instances of non-compliance with laws and regulations; and
- reading minutes of meetings of those charged with governance.

Report on other legal and regulatory requirements

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the strategic report and the directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified any material misstatements in the strategic report or the directors' report.

Matters on which we are required to report by exception

Under the Companies Act 2006 we are required to report in respect of the following matters if, in our

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in respect of these matters.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Ciarán O'Brien FCA (Senior Statutory Auditor) For and on behalf of Deloitte LLP

Statutory Auditor Deloitte & Touche House Earlsfort Terrace Dublin 2

(in O'Sier

Ireland

24 September 2021

UPS Limited

Profit and Loss Account for the Year Ended 31 December 2020

	Note	2020 £ 000	2019 £ 000
Turnover	4	1,157,938	1,069,300
Cost of sales		(877,471)	(807,095)
Gross profit		280,467	262,205
Administrative expenses		(161,853)	(168,031)
Operating profit	5	118,614	94,174
Other interest receivable and similar income	6	68	11
Interest payable and similar expenses	7	(722)	(751)
		(654)	(740)
Profit before tax	•	117,960	93,434
Taxation	11	(23,760)	(17,251)
Profit for the financial year		94,200	76,183

The above results were derived from continuing operations.

UPS Limited

Statement of Comprehensive Income for the Year Ended 31 December 2020

	Note	2020 £ 000	2019 £ 000
Profit for the year		94,200	76,183
Remeasurement (loss)/gain on defined pension schemes before tax		(6,532)	3,465
Change in irrecoverable surplus in defined benefit pension		•	
scheme		(590)	(290)
Deferred tax effect	11	2,616	(540)
Total comprehensive income for the year		89,694	78,818

(Registration number: 01933173) Balance Sheet as at 31 December 2020

	Note	2020 £ 000	2019 £ 000
Fixed assets	•		
Tangible assets	12	394,516	364,047
Investments	13	42,793	42,793
		437,309	406,840
Current assets			
Stocks	14	3,717	2,798
Debtors	15	407,586	291,683
Cash at bank and in hand	16	3,232	423
		414,535	294,904
Creditors: Amounts falling due within one year	17	(308,174)	(255,126)
Net current assets		106,361	39,778
Total assets less current liabilities		543,670	446,618
Provisions for liabilities	18	(12,927)	(12,789)
Net assets excluding pension asset		530,743	433,829
Net pension asset	19	277	7,497
Net assets		531,020	441,326
Capital and reserves			
Called up share capital	20	2	2
Share premium reserve	21	196,952	196,952
Other reserves	21	(72,263)	(72,263)
Profit and loss account	21	406,329	316,635
Total equity		531,020	441,326

Approved and authorised by the Board on 24.9.21 and signed on its behalf by:

Matthew Parkinson

Director

UPS Limited

Statement of Changes in Equity for the Year Ended 31 December 2020

	Called up share capital £ 000	Share premium reserve £ 000	Other reserves	Profit and loss accountTotal £ 000£ 000	
At 1 January 2019	2	196,952	(72,263)	237,817	362,508
Profit for the year	-	-	-	76,183	76,183
Other comprehensive income			•	2,635	2,635
Total comprehensive income		•	-	78,818	78,818
At 31 December 2019	2	196,952	(72,263)	316,635	441,326
	Called up share capital £ 000	Share premium reserve	Other reserves	Profit and loss accountTotal £ 000£ 000	
At 1 January 2020	capital	reserve		accountTotal	441,326
At 1 January 2020 Profit for the year	capital £ 000	reserve £ 000	£ 000	accountTotal £ 000£ 000	441,326 94,200
•	capital £ 000 2	reserve £ 000 196,952	£ 000 (72,263)	accountTotal £ 000£ 000 316,635	
Profit for the year	capital £ 000 2	reserve £ 000 196,952	£ 000 (72,263)	accountTotal £000£000 316,635 94,200	94,200

The notes on pages 20 to 46 form an integral part of these financial statements. Page 19

Notes to the Financial Statements for the Year Ended 31 December 2020

1 General information

The address of its registered office is: UPS House Forest Road Feltham Middlesex TW13 7DY

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

These financial statements were prepared in accordance with Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

Basis of preparation

The financial statements have been prepared under the historical cost convention, modified to include certain items at fair value, and in accordance with Financial Reporting Standard 102 (FRS 102) issued by the Financial Reporting Council.

The functional currency of the Company is considered to be Pounds Sterling (£) because that is the currency of the primary economic environment in which the Company operates.

The level of rounding is to the nearest thousand ('000) unless otherwise stated.

Critical accounting judgements and key sources of estimation uncertainty are disclosed in Note 3.

Summary of disclosure exemptions

The Company meets the definition of a qualifying entity under FRS 102 and has therefore taken advantage of the disclosure exemptions available to it in respect of its separate financial statements. The Company is consolidated in the financial statements of its ultimate parent company. Exemptions have been taken in these separate company financial statements in relation to intragroup transactions, financial instruments, presentation of a cash flow statement, remuneration of key management personnel and share-based payments.

The Company is exempt from preparing consolidated financial statements by virtue of section 401 of the Companies Act 2006, as disclosed in Note 13.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

2 Accounting policies (continued)

Going concern

The Directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. The financial statements have been prepared on a going concern basis.

The extent to which COVID-19 impacts the Company's results will depend on future developments, which are highly uncertain and cannot be predicted, including new information which may emerge concerning the severity of the coronavirus, the potential spread to other regions and the actions taken to contain the coronavirus or treat its impact including the successful roll out of a vaccine.

The Directors have reviewed the unaudited post year end results to the end of August 2021 and are satisfied regarding the performance of the Company.

Furthermore, the Directors have obtained confirmation from its ultimate parent company that it will continue to make sufficient financial resources available to the Company to enable it to continue its operating activities for a period of not less than twelve months from the date of approval of the financial statements and to enable the Company to meet its liabilities as they fall due.

The ultimate parent company has also indicated that they will not seek repayment of the inter-company amounts until the Company has generated sufficient funds from its operations after paying third party liabilities.

On this basis, the Directors consider it appropriate to prepare the Company's financial statements on a going concern basis. Accordingly, these financial statements do not include any adjustments to the carrying amount or classification of assets and liabilities that would result if the Company was unable to continue as a going concern.

Third party and employer liability claims provision and related recoveries

A provision is made at the year end for the estimated costs of claims incurred but not settled at the Balance Sheet date, including the cost of claims incurred but not yet reported ("IBNR") to the Company.

The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that that final outcome will prove to be different from the original liability established.

Turnover

Turnover comprises the fair value of the consideration received or receivable for the sale of goods and provision of services in the ordinary course of the Company's activities. Turnover is shown net of sales value added tax, returns, rebates and discounts.

Foreign currency transactions and balances

Transactions in foreign currencies are initially recorded at the functional currency rate prevailing at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are retranslated into the respective functional currency of the entity at the rates prevailing on the reporting period date. Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rate on the date when the fair value is re-measured.

Non-monetary items measured in terms of historical cost in a foreign currency are not retranslated.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

2 Accounting policies (continued)

Tax

The tax expense for the period comprises current and deferred tax. Tax is recognised in the Profit and Loss Account, except that a change attributable to an item of income or expense recognised as other comprehensive income is also recognised directly in other comprehensive income.

The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the reporting date in the countries where the Company operates and generates taxable income.

Deferred tax is recognised in respect of all timing differences between taxable profits and profits reported in the financial statements.

Unrelieved tax losses and other deferred tax assets are recognised when it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits.

Deferred tax is measured using the tax rates and laws that have been enacted or substantively enacted by the reporting date and that are expected to apply to the reversal of the timing difference.

Tangible assets

Tangible assets are stated in the Balance Sheet at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

The cost of tangible assets includes directly attributable incremental costs incurred in their acquisition and installation.

Depreciation

Depreciation is charged so as to write off the cost of assets, other than land and properties under construction over their estimated useful lives, as follows:

Asset class	Depreciation method and rate
Land	Nil
Buildings	Straight Line: 20-40 years

Leasehold improvements

Over the term of the lease
Other property, plant and equipment

Straight Line: 3-11 years

No depreciation was charged in the year for properties under construction as, at the Balance Sheet date, these were not yet complete and ready for use.

Business combinations

Business combinations are accounted for using the purchase method. The consideration for each acquisition is measured at the aggregate of the fair values at acquisition date of assets given, liabilities incurred or assumed, and equity instruments issued by the group in exchange for control of the acquired, plus any costs directly attributable to the business combination. When a business combination agreement provides for an adjustment to the cost of the combination contingent on future events, the group includes the estimated amount of that adjustment in the cost of the combination at the acquisition date if the adjustment is probable and can be measured reliably.

Investments

Interests in subsidiaries are stated in the Balance Sheet at cost less provisions for impairment.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

2 Accounting policies (continued)

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the Company will not be able to collect all amounts due according to the original terms of the receivables.

Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost is determined using the first-in, first-out (FIFO) method.

The cost of finished goods and work in progress comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the inventories to their present location and condition. At each reporting date, stocks are assessed for impairment. If stocks are impaired, the carrying amount is reduced to its selling price less costs to complete and sell; the impairment loss is recognised immediately in the Profit and Loss Account.

Trade creditors

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Trade creditors are classified as current liabilities if the Company does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Provisions

Provisions are recognised when the Company has an obligation at the reporting date as a result of a past event, it is probable that the Company will be required to settle that obligation and a reliable estimate can be made of the amount of the obligation.

Share capital

Ordinary shares are classified as equity. Equity instruments are measured at the fair value of the cash or other resources received or receivable, net of the direct costs of issuing the equity instruments. If payment is deferred and the time value of money is material, the initial measurement is on a present value basis.

Dividends

Dividend distribution to the Company's shareholders is recognised as a liability in the financial statements in the reporting period in which the dividends are declared.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

2 Accounting policies (continued)

Leases

Rentals payable under operating leases are charged to the Profit and Loss Account on a straight-line basis over the life of the lease.

Defined contribution pension obligation

A defined contribution plan is a pension plan under which fixed contributions are paid into a pension fund and the Company has no legal or constructive obligation to pay further contributions, even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior years.

Contributions to defined contribution plans are recognised as employee benefit expenses when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

Defined benefit pension obligation

Typically defined benefit plans define an amount of pension benefit that an employee will receive on retirement, usually dependent on one or more factors such as age, years of service and compensation.

The liability recognised in the Balance Sheet in respect of defined benefit pension plans is the present value of the defined benefit obligation at the reporting date minus the fair value of plan assets. The defined benefit obligation is measured using the projected unit credit method. The present value of the defined benefit obligation is determined by discounting the estimated future payments by reference to market yields at the reporting date on high-quality corporate bonds that are denominated in the currency in which the benefits will be paid, and that have terms to maturity approximating to the terms of the related pension liability.

A surplus is recognised only to the extent it will reduce future contributions by the Company or, in a wind up of the scheme, the Company is entitled to the surplus as set out in the trust deeds.

Actuarial gains and losses are charged or credited to other comprehensive income in the period in which they arise.

Share-based payments

The ultimate parent company, UPS Inc., operates a Compensation Plan that permits the grant of non-qualified and incentive share options to eligible employees. Awards are electable in the form of cash or unrestricted shares of Class A common stock of UPS Inc., and are fully vested at the time of grant. A provision is recognised in the financial statements at the year end. The election window closes the following March, and where awards are issued in the form of shares, the Company settles the liability with UPS Inc..

3 Critical accounting judgements and key sources of estimation uncertainty

Judgements

The following are the critical judgements, apart from those involving estimations (which are dealt with separately below), that the Directors have made in the process of applying the Company's accounting policies and that have the most significant effect on the amounts recognised in the financial statements.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

3 Critical accounting judgements and key sources of estimation uncertainty (continued)

Retirement benefit obligations

The Company's total obligation in respect of defined benefit pension schemes is calculated by independent, qualified actuaries, updated at least annually. The size of the obligation is sensitive to actuarial assumptions. These include demographic assumptions covering mortality and longevity, and economic assumptions covering price inflation, benefit and salary increases together with the discount rate used. The size of the scheme assets is also sensitive to asset return levels and the level of contributions from the Company. Further details are set out in Note 19.

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of assets.

The useful economic lives are reviewed annually and amended when necessary based on future investments, economic utilisation and the physical condition of the assets.

4 Revenue

The analysis of the Company's revenue for the year from continuing operations is as follows:

	2020	2019
·	£ 000	£ 000
Rendering of services	1,157,938	1,069,300
The analysis of the Company's turnover for the year by geographical	location is as follows:	
	2020 £ 000	2019 £ 000
UK	343,121	301,035
Europe	507,387	479,489
Rest of world	307,430	288,776
	1,157,938	1,069,300
5 Operating profit Arrived at after charging	2020	2019
Demraciation expense	£ 000	£ 000
Depreciation expense	20,234	17,301
Foreign exchange losses	1,316	331
Loss on disposal of property, plant and equipment	60	. 85
6 Other interest receivable and similar income	·	
	2020 £ 000	2019 £ 000
Other finance income	68	11
		1.1

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

7 Interest payable and similar expenses		
	2020	2019
	£ 000	£ 000
Interest expense on other finance liabilities	722	751
Unwinding of discounts on provisions for the year amounts to £453k (20)19: £Nil).	
8 Staff costs		
The aggregate payroll costs (including Directors' remuneration) were as	follows:	
	2020 £ 000	2019 £ 000
Wages and salaries	223,659	206,454
Social security costs	21,098	19,234
		7.500
Pension costs, defined contribution scheme	4,947	7,589
•	4,947 249,704	233,277
	249,704	233,277
Pension costs, defined contribution scheme The average number of persons employed by the Company (including	249,704	233,277
Pension costs, defined contribution scheme The average number of persons employed by the Company (including	249,704 Directors) during the year	233,277 r, analysed by
Pension costs, defined contribution scheme The average number of persons employed by the Company (including	249,704 Directors) during the year	233,277 r, analysed by 2019
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows:	249,704 Directors) during the year 2020 No.	233,277 r, analysed by 2019 No.
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support	249,704 Directors) during the year 2020 No. 3,581	233,277 r, analysed by 2019 No. 3,492
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support	249,704 Directors) during the yea 2020 No. 3,581 4,943	233,277 r, analysed by 2019 No. 3,492 4,693
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support Other departments	249,704 Directors) during the yea 2020 No. 3,581 4,943	233,277 r, analysed by 2019 No. 3,492 4,693
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support Other departments	249,704 Directors) during the year 2020 No. 3,581 4,943 8,524	233,277 r, analysed by 2019 No. 3,492 4,693 8,185
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support Other departments	249,704 Directors) during the year 2020 No. 3,581 4,943 8,524	233,277 r, analysed by 2019 No. 3,492 4,693 8,185
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support Other departments 9 Directors' remuneration The Directors' remuneration for the year was as follows:	249,704 Directors) during the year 2020 No. 3,581 4,943 8,524	233,277 r, analysed by 2019 No. 3,492 4,693 8,185
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support Other departments 9 Directors' remuneration The Directors' remuneration for the year was as follows:	249,704 Directors) during the year 2020 No. 3,581 4,943 8,524 2020 £ 000	233,277 r, analysed by 2019 No. 3,492 4,693 8,185
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support Other departments 9 Directors' remuneration The Directors' remuneration for the year was as follows:	249,704 Directors) during the year 2020 No. 3,581 4,943 8,524 2020 £ 000 555	233,277 r, analysed by 2019 No. 3,492 4,693 8,185 2019 £ 000 469
Pension costs, defined contribution scheme The average number of persons employed by the Company (including category was as follows: Administration and support Other departments 9 Directors' remuneration The Directors' remuneration for the year was as follows: Wages and salaries Social security costs	249,704 Directors) during the year 2020 No. 3,581 4,943 8,524 2020 £ 000 555 94	233,277 r, analysed by 2019 No. 3,492 4,693 8,185 2019 £ 000 469 122

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

9 Directors' remuneration (continued)

In respect of the highest paid Director:		
	2020 £ 000	2019 £ 000
Wages and salaries	. 251	245
Social security costs	94	89
Pension costs	87	76
Long term incentive	96	162
-	528	572
10 Auditors' remuneration		
	2020	2019
	£ 000	£ 000
Audit of the financial statements	144	139
11 Taxation		
Tax charged in the Profit and Loss Account		
	2020 £ 000	2019 £ 000
Current taxation		
UK corporation tax	21,820	16,786
UK corporation tax adjustment to prior periods	(2,673)	(3,412)
	19,147	13,374
Deferred taxation		
Arising from origination and reversal of timing differences	1,514	3,075
Adjustment in respect of prior periods	656	802
Effect of changes in tax rates	2,443	<u>-</u>
Total deferred taxation	4,613	3,877
Tax expense in the Profit and Loss Account	23,760	17,251

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

11 Taxation (continued)

The tax on profit before tax for the year is higher than the standard rate of corporation tax in the UK (2019: lower than the standard rate of corporation tax in the UK) of 19% (2019: 19%).

The differences are reconciled below:

	2020 £ 000	2019 £ 000
Profit before tax	117,960	93,434
Corporation tax at standard rate	22,412	17,752
Effect of changes in tax rates	2,443	-
Adjustment in respect of prior periods	(2,017)	(2,610)
Expenses not deductible	922	2,109
Total tax charge for the year	23,760	17,251
Deferred tax 2020	Asse	t/(Liability)
		£ 000
Accelerated tax depreciation		(10,298)
Other timing differences		176
Deferred tax on pension		(65)
Rolled over gain		(1,183)
Other adjustments		1
		(11,369)
2019	Asse	t/(Liability)
		£ 000
Accelerated tax depreciation		(6,760)
Other timing differences		(19)
Deferred tax on pension		(1,535)
Rolled over gain		(1,058)
		(9,372)

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

11 Taxation (continued)

The Finance (No.2) Act 2015 reduced the main rate of UK corporation tax to 19%, effective from 1 April 2017. A further reduction in the UK corporation tax rate to 17% was expected to come into effect from 1 April 2020 (as enacted by Finance Act 2016 on 15 September 2016). However, legislation introduced in the Finance Act 2020 (enacted on 22 July 2020) repealed the reduction of the corporation tax, thereby maintaining the current rate of 19%. Deferred taxes on the balance sheet have been measured at 19% (2019 - 17%) which represents the future corporation tax rate that was enacted at the balance sheet date.

The UK Budget 2021 announcements on 3 March 2021 included measures to support economic recovery as a result of the ongoing COVID-19 pandemic. These included an increase to the UK's main corporation tax rate to 25%, which is due to be effective from 1 April 2023. These changes were not substantively enacted at the balance sheet date and hence have not been reflected in the measurement of deferred tax balances at the period end. If the Company's deferred tax balances at the period end were remeasured at 25% this would result in a deferred tax charge of £3,590,310.

	£ 000	£ 000
At beginning of financial year	(9,372)	(4,955)
Profit and Loss Account	(3,957)	(3,877)
Other Comprehensive Income	2,616	(540)
Adjustment in respect of prior years	(656)	
Closing (Liability)	(11,369)	(9,372)

UPS Limited

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

12 Tangible assets

		Properties under construction	plant and equipment	Total
	buildings £ 000	£ 000	£ 000	£ 000
Cost or valuation				
At 1 January 2020	188,559	78,557	269,862	536,978
Additions	659	32,607	17,556	50,822
Disposals	(1)		(8,079)	(8,080)
At 31 December 2020	189,217	111,164	279,339	579,720
Depreciation		,		
At 1 January 2020	25,280	-	147,651	172,931
Charge for the year	3,689	-	16,545	20,234
Eliminated on disposal			(7,961)	(7,961)
At 31 December 2020	28,969		156,235	185,204
Carrying amount				
At 31 December 2020	160,248	111,164	123,104	394,516
At 31 December 2019	163,279	78,557	122,211	364,047

Included within the net book value of land and buildings above is £114,642,329 (2019: £117,543,421) in respect of freehold land and buildings and £3,453,343 (2019: £3,963,205) in respect of long leasehold land and buildings.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

13 Investments

Investments in subsidiaries	2020 £ 000 42,793	2019 £ 000 42,793
Subsidiaries		£ 000
Cost or valuation At 1 January 2020 Additions		42,793
At 31 December 2020		42,793
Carrying amount		
At 31 December 2020		42,793
At 31 December 2019		42,793

Details of undertakings

Details of the investments in which the Company holds 20% or more of the nominal value of any class of share capital are as follows:

Undertaking	Registered office	Holding	Proportion of voting rights and shares held	
Subsidiary undertakings			2020	2019
UPS SGP Limited	Guernsey, Great Britain	Ordinary	100%	100%
UPS Pension Trustees Limited	United Kingdom	Ordinary	100%	100%

The Company is a wholly owned subsidiary of UPS (UK) Holding Limited and of its ultimate parent company United Parcel Service International Inc. (UPS Inc). It is included in the consolidated financial statements of UPS Inc. which are publicly available. The Company is exempt by virtue of section 401 of the Companies Act 2006 from the requirement to prepare consolidated financial statements.

UPS Limited

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

14 Stocks			
		2020	2019
		£ 000	£ 000
Raw materials and consumables		3,717	2,798
15 Debtors			
	Note	2020 £ 000	2019 £ 000
Trade debtors		154,353	118,612
Amounts owed by related parties	25	249,983	169,587
Other debtors		1,886	1,783
Prepayments		1,364	1,701
		407,586	291,683
16 Cash and cash equivalents			
16 Cash and cash equivalents		2020	2019
16 Cash and cash equivalents		2020 £ 000	2019 £ 000
16 Cash and cash equivalents Cash at bank			
		£ 000 3,232	£ 000 423
Cash at bank	Note	£ 000	£ 000
Cash at bank 17 Creditors	Note	£ 000 3,232 2020	£ 000 423 2019
Cash at bank	Note	£ 000 3,232 2020 £ 000	£ 000 423 2019
Cash at bank 17 Creditors Due within one year	 Note 25	£ 000 3,232 2020 £ 000	£ 000 423 2019 £ 000
Cash at bank 17 Creditors Due within one year Trade creditors		£ 000 3,232 2020 £ 000	£ 000 423 2019 £ 000
Cash at bank 17 Creditors Due within one year Trade creditors Amounts due to related parties		2020 £ 000 17,815 182,300	£ 000 423 2019 £ 000 6,083 168,209
Cash at bank 17 Creditors Due within one year Trade creditors Amounts due to related parties Social security and other taxes	25	£000 3,232 2020 £000 17,815 182,300 53,515	£ 000 423 2019 £ 000 6,083 168,209 41,278
Cash at bank 17 Creditors Due within one year Trade creditors Amounts due to related parties Social security and other taxes Deferred tax liability	25	£000 3,232 2020 £000 17,815 182,300 53,515 11,369	£ 000 423 2019 £ 000 6,083 168,209 41,278 9,372
Cash at bank 17 Creditors Due within one year Trade creditors Amounts due to related parties Social security and other taxes Deferred tax liability Other creditors	25	£000 3,232 2020 £000 17,815 182,300 53,515 11,369 4,090	£ 000 423 2019 £ 000 6,083 168,209 41,278 9,372 3,133

Amounts due to related parties are interest free and repayable on demand.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

18 Other provisions

	Third party & employer liability		
	Provision dilapidations £ 000	claims provision £ 000	Total £ 000
At 1 January 2020 Provisions (utilised)/created	6,555 (453)	6,234 591	12,789 138
At 31 December 2020	6,102	6,825	12,927

Provision for dilapidations:

The Company occupies a number of buildings under operating leases. The dilapidation provision relates to buildings works that will be required to meet the Company's obligations to restore the buildings under the lease agreement.

Third party and employer liability claims provision and related recoveries:

A provision is made at the year-end for the estimated cost of claims incurred but not settled at the Balance Sheet date, including the cost of claims incurred but not yet reported (IBNR) to the Company.

The estimated cost of claims includes expenses to be incurred in settling claims. The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

In calculating the estimated cost of unpaid claims the Company uses a variety of estimation techniques, including statistical analysis of historical experience, which assumes that the development pattern of the current claims will be consistent with past experience. Allowance is made, however, for changes or uncertainties which may cause distortion in the underlying statistics or which might cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims including, for example, changes in Company processes which might accelerate or slow down the development and/or recording of paid or incurred claims, changes in the legal environment, the effect of inflation, changes in mix of claims and the impact of large losses.

In estimating the cost of claims notified but outstanding, the Company has regard to the accident circumstances as established by investigations, any information available from legal or other experts and information on court precedents on liabilities with similar characteristics in previous periods. Exceptionally serious accidents are assessed separately from the averages indicated by actuarial modelling.

The estimation of IBNR claims is subject to a greater degree of uncertainty than the estimated liability for claims already notified to the Company, because of the lack of any information about the claim event except in those cases where investigators have been called to the scenes of accidents. Claim types which have a longer development tail and where the IBNR proportion of the total reserve is, therefore, high will typically display greater variations between initial estimates and final outcomes because of the greater degree of difficulty of estimating these reserves.

Provisions for claims are calculated gross of any reinsurance recoveries. Reinsurance recoveries are recognised where such recoveries can be reasonably estimated. Reinsurance recoveries in respect of estimated IBNR claims are assumed to be consistent with the historical pattern of such recoveries, adjusted to reflect changes in the nature and extent of the Company's reinsurance programme over time.

UPS Limited

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes **UPS** Lynx Railway Total £ 000 £ 000 2020 £ 000 £ 000 Opening (Liability)/Asset 19,959 210 9,032 (11,137)Statement of Comprehensive Income (charge)/credit (7,025)(137)40 (7,122)(3,900)(40) (4,947)(1,007)Profit and Loss charge 2,471 908 3,379 Employer contributions (19,591)19,723 210 342 Closing (liability)/asset 3,722 (3,747) (40) (65) Deferred tax asset/(liability) 277 170 (15,869)15,976 Net Pension (liability)/asset UPS Lynx Railway Total £ 000 2019 £ 000 £ 000 £ 000 13,464 180 6,995 Opening (Liability)/Asset (6,649)(3,147)6,242 80 3,175 Statement of Comprehensive Income (charge)/credit (4,770)Profit and Loss charge (4,094)(626)(50)2,753 3,632 Employer contributions 9,032 19,959 210 (11, 137)Closing (liability)/asset 1,893 (3,393) (1,535) (35) Deferred tax asset/(liability) (9,244)16,566 175 7,497 Net Pension (liability)/asset

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes UPS

The Company operates in a defined benefit ("DB") scheme for qualifying employees in UPS Limited. The most recent actuarial valuations of scheme assets and the present value of the defined benefit obligation were carried out at 31 December 2020 by Mr David Broadbent FIA, Fellow of the Institute and Faculty of Actuaries. The present value of the defined benefit obligation, the related current service cost and past service cost were all measured using the projected unit credit method.

The Plan is governed by Trustees, who are responsible for ensuring that there are sufficient funds to meet current and future obligations. The contributions payable into the Plan are determined by the Trustees after obtaining agreement from the Company, and after obtaining the advice of the Actuary at each formal triennial actuarial valuation. At the last triennial funding valuation, the Company agreed to pay regular contributions into the Plan based on a percentage of active employees' salaries. The Plan's assets are held in a separate fund from the Company's assets.

The valuation used has been based on the most recent formal actuarial valuation at 31 March 2018 and was updated by Buck to take account of the requirements of FRS 102 and the assumptions set out below in order to assess the liabilities of the schemes at 31 December 2020. Plan assets are stated at their fair values at the respective Balance Sheet dates.

The total cost relating to defined benefit schemes for the year recognised in profit or loss as an expense was £3,900,000 (2019: £4,094,000).

Reconciliation of scheme assets and liabilities to assets and liabilities recognised

The amounts recognised in the Balance Sheet are as follows:

	2020 £ 000	2019 £ 000
Fair value of scheme assets	262,530	235,943
Present value of defined benefit obligation	(282,121)	(247,080)
	(19,591)	(11,137)
Deferred tax asset	3,722	1,893
Defined benefit pension scheme deficit	(15,869)	(9,244)

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued)

Defined benefit obligation

Changes in the defined benefit obligation are as follows:

Changes in the defined control of the control of th	
	2020
	£ 000
Present value at start of year	247,080
Current employer service cost	3,540
Past service cost	162
Interest cost	4,899
Actuarial losses	30,671
Benefits paid	(4,309)
Contribution by Plan participants	78
Present value at end of year	282,121
Fair value of scheme assets	
Changes in the fair value of scheme assets are as follows:	
	2020
	£ 000
Fair value at start of year	235,943
Interest income	4,701
Return on plan assets, excluding amounts included in interest income	23,646
Employer contributions	2,471
Contributions by scheme participants	78
Benefits paid	(4,309)
Fair value at end of year	262,530

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued)

Analysis of assets

The major categories of scheme assets are as follows:

	2020	2019
	£ 000	£ 000
Cash and Net current assets	19,570	13,785
Equities	107,547	94,199
Property	62,050	62,117
Direct Infrastructure	7,676	8,467
Direct Lending	9,044	6,329
Absolute return bonds	9,120	12,218
Liability Driven Investment	46,900	38,206
Tier I Asset Value	623	622
<u>-</u>	262,530	235,943

The pension scheme has not invested in any of the Company's own financial instruments or in properties or other assets used by the Company.

Principal actuarial assumptions

The principal actuarial assumptions at the Balance Sheet date are as follows:

	2020	2019
	%	%
Discount rate	1.25	2.00
Pension increase	2.70	2.95
Salary Increase	2.95	3.25
Inflation (RPI)	2.70	3.00
Inflation (CPI)	2.15	2.10

Post retirement mortality assumptions

	2020	2019
	Years	Years
Current UK pensioners at retirement age - male	21.7	21.7
Current UK pensioners at retirement age - female	23.4	23.4
Future UK pensioners at retirement age - male	23.4	23.5
Future UK pensioners at retirement age - female	25.1	25.0

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued) Lynx

The Company operates in a defined benefit scheme for qualifying employees in UPS Limited. The most recent actuarial valuations of scheme assets and the present value of the defined benefit obligation were carried out at 31 December 2020 by Mr David Broadbent FIA, Fellow of the Institute and Faculty of Actuaries. The present value of the defined benefit obligation, the related current service cost and past service cost were all measured using the projected unit credit method. The plan is now closed.

The Plan is governed by Trustees, who are responsible for ensuring that there are sufficient funds to meet current and future obligations. The contributions payable into the Plan are determined by the Trustees after obtaining agreement from the Company, and after obtaining the advice of the Actuary at each formal triennial actuarial valuation. At the last triennial funding valuation, the Company agreed to pay regular contributions into the Plan based on a percentage of active employees' salaries. The Plan's assets are held in a separate fund from the Company's assets.

The valuation used has been based on the most recent formal actuarial valuation at 31 March 2018 and was updated by Buck to take account of the requirements of FRS 102 and the assumptions set out below in order to assess the liabilities of the schemes at 31 December 2020. Plan assets are stated at their fair values at the respective Balance Sheet dates.

The total cost relating to defined benefit schemes for the year recognised in profit or loss as an expense was £1,007,000 (2019: £626,000).

Reconciliation of scheme assets and liabilities to assets and liabilities recognised

The amounts recognised in the statement of financial position are as follows:

	2020 £ 000	2019 £ 000
Fair value of scheme assets	182,658	165,557
Present value of defined benefit obligation	(162,935)	(145,598)
	19,723	19,959
Deferred tax liability	. (3,747)	(3,393)
Defined benefit pension scheme surplus	15,976	16,566

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued)

Defined benefit obligation

Changes in the defined benefit obligation are as follows:

	2020 £ 000
Present value at start of year	145,598
Current employer service cost	1,159
Past service cost	257
Interest cost	2,872
Actuarial losses	15,998
Benefits paid	(3,978)
Transfer of fully funded Tier I member liabilities and assets	1,016
Contribution by Plan participants	13
Present value at end of year There have been no curtailments or settlements over the year.	162,935

There have been no curtailments or settlements over the year.

Under UK legislation, the Tier 1 members are subject to a guaranteed minimum pension which is defined relative to years of service and pension amount. Consequently, these members effectively have a DB pension subject to a minimum of the assets held on a DC basis and the Lynx section of the Plan has always been liable for the excess of the DB pension over the DC assets. The transfer of the DC assets into the DB fund was required because of a change to the DC section administrator which necessitated that the assets reside in the section that was responsible for the liabilities.

The majority of the assets were transferred in 2019, a figure of £19.945 million; the net liabilities were already included. Subsequently, it was found that some further assets needed to be transferred as some members were missed. The notional asset value of the transferred in assets as at 31 December 2020 was £1.016 million. These assets have been included in the reconciliation of both the assets and liabilities. Any additional defined benefit liability is included in the year end liabilities and in the unrecognised losses. The current disclosures include the offsetting assets and liabilities to better reflect the underlying position, but the net liabilities are unaffected by this change in presentation.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued)

Fair value of scheme assets

Changes in the fair value of scheme assets are as follows:

		2020 £ 000
Fair value at start of year		165,557
Interest income		3,281
Return on plan assets, excluding amounts included in interest income		15,861
Employer contributions		908
Contributions by scheme participants		13
Benefits paid		(3,978)
Transfer of fully funded Tier 1 member liabilities and assets	_	1,016
Fair value at end of year	_	182,658
Analysis of assets		
The major categories of scheme assets are as follows:		
	2020 £ 000	2019 £ 000
Cash and Net current assets	9,402	6,301
Equities	76,976	67,382
Other assets	13,814	15,474
Property	36,284	35,505
UK Corporate Bonds	16,174	15,339
Direct Infrastructure	5,038	5,557
Liability Driven Investments	25,593	20,618
UPS Tier 1 Fund Value	(623)	(619)
	182,658	165,557

The pension scheme has not invested in any of the Company's own financial instruments or in properties or other assets used by the Company.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Principa	il actuarial	assumptions

The principal actuarial assumptions at the Balance Sheet date are as follows:

• •		
	2020 %	2019 %
P:	· -	
Discount rate	1.25	2.00
Pension increases	2.70	2.95
Salary Increases	2.95	3.25
Inflation (CPI)	2.15	2.10
Post retirement mortality assumptions		
	2020	2019
	Years	Years
Current UK pensioners at retirement age - male	21.7	21.7
Current UK pensioners at retirement age - female	23.4	23.4
Future UK pensioners at retirement age - male	23.4	23.5
Future UK pensioners at retirement age - female	25.1	25.0

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued) Railways Pension Scheme

The UPS Shared Cost Section is part of the Railways Pension Scheme, but its assets and liabilities are identified separately from the remainder of the Scheme. The section is a shared cost arrangement whereby the Company is only responsible for a share of the cost. The figures reported below therefore represent only the Company's share of the cost, except that the tables reconciling the Section liabilities and assets from the start to the end of the year are presented before the deduction of the members' share of the defined benefit cost, or the surplus or deficit.

The plan is a defined benefit plan providing benefits that are linked to salary near retirement or earlier date of leaving service. The plan is closed to new entrants.

The most recent actuarial valuations of scheme assets and the present value of the defined benefit obligation were carried out at 31 December 2020 by Mr Stuart Cook, Fellow of the Institute and Faculty of Actuaries. The present value of the defined benefit obligation, the related current service cost and past service cost were all measured using the projected unit credit method.

The valuation used has been based on the most recent formal actuarial valuation at 31 December 2019 and was updated to take account of the requirements of FRS 102 and the assumptions set out below in order to assess the liabilities of the schemes at 31 December 2020. Plan assets are stated at their fair values at the respective Balance Sheet dates.

The total cost relating to defined benefit schemes for the year recognised in profit or loss as an expense was £40,000 (2019: £50,000).

2020

2010

Reconciliation of scheme assets and liabilities to assets and liabilities recognised

The amounts recognised in the Balance Sheet are as follows:

	£ 000	£ 000
Fair value of scheme assets	40,900	39,080
Present value of defined benefit obligation	(28,440)	(27,810)
	12,460	11,270
Member's share of surplus/(deficit)	(4,980)	(4,510)
Effect of asset ceiling	(7,270)	(6,550)
Other amounts not recognised in the Balance Sheet	(40)	(35)
Defined benefit pension scheme surplus	170	175

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued)

Defined benefit obligation

Changes in the defined benefit obligation are as follows:

		2020
Present value at start of year		£ 000 27,810
Current service cost		27,810
Interest cost		550
Actuarial losses		790
Benefits paid	•	
·		(730)
Present value at end of year	_	28,440
Fair value of scheme assets		
Changes in the fair value of scheme assets are as follows:		
		2020
		£ 000
Fair value at start of year		39,080
Interest income		770
Return on plan assets, excluding amounts included in interest income		1,820
Benefits paid		(730)
Administration costs		(40)
Fair value at end of year	_	40,900
Analysis of assets		
The major categories of scheme assets are as follows:		
·	2020	2019
	£ 000	£ 000
Equities	2,710	2,530
Other assets	10,340	9,700
Index Linked Gilts	27,660	26,820
UK Corporate Bonds	190	30
	40,900	39,080

The pension scheme has not invested in any of the Company's own financial instruments or in properties or other assets used by the Company.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

19 Pension and other schemes (continued)

Defined benefit pension schemes (continued)

Principal actuarial assumptions

The principal actuarial assumptions at the Balance Sheet date are as follows:

	2020	2019 %
	%	
Discount rate	1.20	2.00
Future salary increases	3.10	3.25
Future pension increases	2.75	3.00
Inflation (RPI)	2.70	3.00

20 Share capital

Allotted, called up and fully paid shares

	2020		2019	
	No. 000	£ 000	No. 000	£ 000
Ordinary shares of £1 each	2	2	2	2

21 Reserves

Called up share capital

The Company has one class of ordinary shares which carry no right to fixed income.

Share premium reserve

The share premium reserve contains the premium arising on issue of equity shares, net of issue expenses.

Other reserves

Other reserves comprises of legal reserve capital.

Profit and loss account

The profit and loss account represents cumulative profits or losses, net of dividends paid and other adjustments.

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

21 Reserves (continued)

The changes to each component of equity resulting from items of other comprehensive income for the current year were as follows:

Remeasurement loss on defined benefit pension schemes (net of the effect of deferred tax) (4,506)The changes to each component of equity resulting from items of other comprehensive income for the prior year were as follows:

\$\frac{\pmathbf{t}}{2000}\$
Remeasurement gain on defined benefit pension schemes (net of the effect of deferred tax) 2,635

22 Capital commitments

Capital commitments

The total amount contracted for but not provided in the financial statements was £10,939,136 (2019 - £12,702,541). This relates to Properties Under Construction regarding the new hub being built at East Midlands Airport, which is scheduled for completion during March 2021.

23 Operating lease commitments

The Company had the following future minimum lease payments under non-cancellable operating leases:

	2020	2019
	£ 000	£ 000
Within one year	9,714	9,762
Between one and five years	28,298	25,417
After five years	138,536	139,698
	176,548	174,877

The amount of non-cancellable operating lease payments recognised as an expense during the year was £10,165,313 (2019: £7,294,591).

24 Contingent liabilities

At 31 December 2020, the Company has in issue 1 Bond and Guarantee in favour of HM Customs and Excise for £8,600,000 (2019: £8,600,000).

Notes to the Financial Statements for the Year Ended 31 December 2020 (continued)

25 Related party transactions

Summary of transactions with other related parties

Group membership and related party transactions

The Company, which is incorporated in the United Kingdom, is a wholly owned subsidiary of UPS (UK) Holding Limited, the ultimate holding company of which is United Parcel Service International Inc..

The smallest and largest group in which these financial statements are consolidated is United Parcel Service of America, Inc., incorporated in the United States of America. The address of United Parcel Service of America, Inc. is 55 Glenlake Parkway, NE, Atlanta G A 30328, United States of America.

In common with other companies which are members of a group of companies, the financial statements reflect the effect of such membership. The Company has availed of the exemption granted in Section 33 of FRS 102, "Related Party Disclosures" for subsidiary undertakings, 100% of whose voting rights are controlled within the group, from the requirement to give details of transactions with entities that are part of the group or investees of the group qualifying as related parties.

26 Parent and ultimate parent undertaking

The Company's immediate parent is UPS (UK) Holding Limited, incorporated in the United Kingdom.

The ultimate parent is United Parcel Service, Inc., incorporated in United States of America.

The ultimate controlling party is United Parcel Service of America, Inc.

27 Events after the financial reporting date

There have been no events after the end of the year that had a material impact on the results of the Company.

28 Approval of the financial statements	11 0	
These financial statements were approved by the directors on	24.9.	2021