

Company number (England and Wales): 1815689

Charity number (England and Wales): 289600

Charity number (Scotland): SC045010

**WELLCHILD**  
**(A Company Limited by Guarantee**  
**and a Registered Charity)**

**Annual Report**

**Year Ended 31 March 2021**



**WELLCHILD**  
**(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)**

**INDEX**

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Charity Information	1
Report of the Trustees	2 – 17
Independent Auditor's Report to the Members and Trustees of WellChild	18 - 20
Consolidated Statement of Financial Activities (including an income and expenditure account)	21
Balance Sheets	22
Consolidated Cash Flow Statement	23
Notes to the Financial Statements	24 – 45

**WELLCHILD**

**(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)**

**CHARITY INFORMATION**

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**PATRON**

The Duke of Sussex

**KEY MANAGEMENT PERSONNEL**

Andrew Osborne – Chairman to 6<sup>th</sup> July 2021 \*

Nicholas Fisher – Vice Chairman

Rosalind Futter – Treasurer

Leanne Cooper

Simon Hardy – from 17 April 2020

David (Craig) Hatch\*

Dr Huw Jenkins

Elizabeth Morgan

Paul Richardson – to 27 April 2020

Rosemary Rogers – to 1 July 2020

Ruth Seymour – from 16 April 2020

\*Andrew Osborne will retire as Chairman from WellChild Board of Trustees at the AGM on 6<sup>th</sup> July 2021. David (Craig) Hatch will replace Andrew Osborne as the incoming Chairman from 6<sup>th</sup> July 2021.

**SENIOR MANAGEMENT TEAM**

Colin Dyer – Chief Executive

Abigail Gilding – Director of Fundraising

Emily Henderson – Director of Operations

Matthew James – Director of Communications and Engagement

Tara Parker – Director of Programmes

**COMPANY SECRETARY**

Emily Henderson

**REGISTERED AND PRINCIPAL OFFICE**

16 Royal Crescent

Cheltenham

GL50 3DA

**COMPANY NUMBER**

1815689

**CHARITY NUMBER**

289600 England and Wales and SC045010 Scotland

**INDEPENDENT AUDITOR**

Crowe U.K. LLP

4<sup>th</sup> Floor

St James House

St James Square

Cheltenham

GL50 3PR

**BANKERS**

Barclays Bank

128 High Street

Cheltenham

GL50 1EG

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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**INTRODUCTION**

WellChild is the UK's national charity for seriously ill children. The charity's key objective is working to ensure that all children and young people in the UK living with serious health needs have the best chance to thrive – properly supported at home with their families.

WellChild is a registered charity in England and Wales (number 289600) and Scotland (number SC045010) and is a company limited by guarantee (number 1815689). Details on the structure of the charity can be seen on pages 11 to 12 and WellChild's independently audited financial statements for the year covered by this report can be found on pages 21 to 45.

The object of the charity is the relief of sickness, primarily but not exclusively among sick and seriously ill children and young people and their families and carers, by:

- The provision, promotion and advancement of charitable activities and services to care for and support the sick and seriously ill, and their families and carers, to ensure that they have the best possible quality of life.
- The promotion, financing, maintenance, and furtherance of medical and health research and ensuring the effective dissemination of the useful results of such research by supporting, informing and educating the sick, their families and their carers.
- The provision of information and education on the avoidance of sickness and the provision of health and welfare.
- Acting on behalf of, promoting and furthering the needs and welfare of the sick and seriously ill and their families and carers.
- Such other charitable purposes as the Trustees in their discretion see fit.

**CHARITABLE PROGRAMMES SUMMARY**

All funds assigned to WellChild's charitable programmes during the year were consistent with the aims set out in the charity's strategy (first published June 2018 and available at [www.wellchild.org.uk](http://www.wellchild.org.uk)).

The Covid-19 pandemic created an additional focus to the charity's work during this period, as the organisation responded to the specific issues faced by children and young people with exceptional health needs, and the families caring for them – while also retaining a focus on investment in the core work planned for the year wherever possible. Funds were allocated to:

- The creation of a Covid Direct Response Service following support requests from concerned families. The WellChild service was available to families throughout the 12 months covered by this report. See Covid-19 Impact and Response for detail on pages 3 to 4.
- The WellChild Nurse programme supported more than 2,700 children and young people during the year. Funds were allocated for a new WellChild Nurse post and continuation of three existing Nurse posts. We also completed a WellChild Nurse Audit project which showed the effects on their work due to Covid-19.
- The funding of a new Better At Home training unit, parent trainer and training equipment for five regions.
- The completion of six Helping Hands home suitability projects around the UK. This is significantly lower than WellChild's usual annual target due to restrictions created by Covid-19.
- The continued development of the WellChild Family Tree support network, which became a vital source of peer-to-peer driven information and emotional support during Covid-19.
- The development of more than 50 online resources, providing information and guidance for families to help them navigate the often confusing and fast changing Covid-19 pandemic and to support their emotional wellbeing during an unprecedented, uncertain and challenging year.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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**FINANCIAL SUMMARY**

- The charity allocated £1,594,317 to its charitable programmes in 2020/21, with a significant increase in investment in areas surrounding family involvement due to the allocation of a large resource to the Covid Direct Response Service, as described below.
- Income for the year was £1,933,852, a decrease of £1,010,455 compared to 2019/2020. This was mostly due to the cancellation or postponement of nearly all fundraising events.
- The charity allocated 80% per cent of its total expenditure to charitable programmes, with a focus on both the Covid Direct Response Service and the funding of core work where possible.
- Expenditure on raising funds decreased by approximately 50 per cent when compared to the previous year, mainly as a result of the cancellation of fundraising events and therefore lower associated costs.
- WellChild ended the year with a much larger than usual undesignated reserve of £946,521 (see note 16). This is due to the combination of lower fundraising and organisational costs, together with funds raised through successful resilience and programme-related fundraising. Our strategy has been to complete this period with a higher than usual reserve in place to allow the charity to remain resilient in what we anticipate being a difficult economic and, therefore, fundraising environment in the coming period. The charity's reserve policy can be found on page 15.

**COVID-19 IMPACT AND RESPONSE**

The Covid-19 crisis had already begun to have an effect on WellChild's beneficiaries, networks, programmes activity and organisational structure at the end of the previous period and has made a significant impact in all areas throughout the past 12 months.

The WellChild head office closed to staff for regular desk working in March 2020 as we followed Government 'work from home, if you can' guidelines. Investment was made in technology to allow this to work as smoothly as possible, embracing the full functionality of Microsoft Office365 and upgrading the data-management system to ensure productive remote access for all staff.

Within 10 days of the office closure, a Covid-19 response plan had been created, including the re-allocation of some resources and staff to a Covid Direct Response Service (following increasing communication and support requests from concerned families), and the acceptance that many of the programme and fundraising plans for the year were likely to be affected, re-scheduled or lost completely.

Family requests into the Covid Direct Response Service included calls for assistance with food deliveries from supermarkets and volunteer delivery groups, and access to vital Personal Protective Equipment (PPE). In addition, there was a need to address the lack of clear advice and guidance aimed specifically at families caring for vulnerable children and young people, and tools to help with emotional wellbeing for parents and young people. The WellChild service was available to families throughout the 12 months covered by this report, and included:

- Case management support work for 1,429 families, many of whom allowed professional carers to return to their homes thanks to WellChild's support, following a break caused by concern of infection from any visitors.
- The sourcing and distribution of 289,000 items of PPE including gloves, visors, masks, scrubs, gowns and sanitiser gel.
- The production of an evolving library of online information and resources filling a critical gap in Covid-19 guidance for vulnerable children which has been accessed more than 57,000 times and widely shared.
- The creation of 38 online videos with practical information and activities to help protect the emotional wellbeing of parents and children, viewed more than 4,000 times.

As the issues caused by the pandemic for families changed, WellChild continued to work to address, and raise the profile of, issues such as the continuation of shielding, return to school, and vaccination for children and young people with exceptional care needs. This included work alongside the Disabled Children's Partnership (of which the charity is a founding partner), and on projects such as a 'Back to School' webinar – an online question and answer session with an expert panel from Government, health, law and education including Vicky Ford MP, the Parliamentary Under Secretary of State for Children and Families. Liaison with WellChild's Parent Ambassadors and members of the WellChild Family Tree was essential in this work.

**WELLCHILD**

**(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)**

**REPORT OF THE TRUSTEES**

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WellChild's Covid-19 response plan also included a focus on fundraising to both ensure the Direct Response Service was able to support as many families as possible, and to build long-term resilience for the charity given the increasing cancellation of fundraising events and partnerships, and the expected difficult financial and, therefore, fundraising environment to come.

Existing partners and new funders responded to WellChild's direct requests for support with several significant grants secured, while a number of creative, virtual projects also ensured that the charity's 'resilience fund' campaign was successful over several months.

The charity's staff have proved themselves to be adaptable and determined throughout the course of the 12 months covered by this report, with several of them re-allocated to different areas of work – including the Covid Direct Response Service – and/or included in the Government's Coronavirus Job Retention Scheme (furlough).

Many planned activities, including scheduled programmes work for families, children and young people, have been lost during the year and replaced with essential, emergency support projects. However, the charity was able to continue to develop its work across all areas of its strategic plan to some degree. The priority moving forward is to ensure that the organisation is able to return to, and fund, the work identified in that strategic plan, while also learning lessons from the increased engagement with families seen through the pandemic.

**REPORT OF THE BOARD OF TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021**

WellChild's Board of Trustees presents the charity's Annual Report and Accounts for the year ended 31 March 2021. This report summarises the charity's activities, achievements, and challenges over the past 12 months. The Covid-19 pandemic affected the charity's plans across all areas throughout the year, creating a new and ever-changing set of aims and tasks as the organisation looked to provide emergency support for children, young people and families, maintain as much planned core work as possible, and also build resilience to protect the charity ahead of an expected difficult fundraising period. In addition, this report outlines the charity's goals for the year to come, which have also been influenced by the continuing impact of the pandemic on the charity and those families it supports.

This combined annual report contains a Trustees' report as required by company law.

More detailed information on all areas of WellChild's activity can be found in the 2019/20 impact report or at [www.wellchild.org.uk](http://www.wellchild.org.uk)

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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**WELLCHILD CHARITABLE PROGRAMMES**

As previously detailed, much of WellChild's resource was re-allocated to the Covid Direct Response Service during the year, ensuring essential, emergency support for families caring for children and young people with exceptional health needs was provided.

The charity also continues to focus on the key aims of its five-year charitable strategy 'HOME', published in June 2018. WellChild has been able to continue to develop its work in all areas, despite the impact of the pandemic, and the change of focus required throughout the year.

The charity's vision, at the heart of all elements of that strategy, is for every child and young person living with serious health needs to have the best chance to thrive, properly supported at home with their families. We believe every child, young person and family must have:

- The opportunity to be cared for at home, whenever and wherever possible.
- Access to high quality, appropriate care and services, whatever their health needs.
- Involvement in all decisions regarding their care.

The organisation's strategy has four key priorities for its work:

- Home Is Best – expanding and developing the WellChild Nurse programme and overcoming barriers to hospital discharge.
- Confident To Care – improving the accessibility, quality and consistency of information and training for families, including work to establish a network of Better At Home Training Resources.
- Enabled To Thrive – laying the foundations for a safe, stimulating and happy home life, including expansion of the Helping Hands programme and WellChild Family Tree.
- A Voice & A Priority – ensuring that the needs of families are recognised publicly and at the highest levels.

This report sets out the WellChild's achievements in each of these priority areas in 2020/21, along with plans for the year ahead. WellChild hope to be able to deliver these plans, however some aspects may be dependent on the ongoing financial impact of the pandemic, along with the potential for future waves of infection, which may necessitate further emergency support work.

**Home Is Best**

The role of most WellChild Nurses across the UK was impacted by the Covid-19 pandemic, with many of them undertaking emergency roles within their respective NHS Trusts, or being unable to deliver community services. Despite this, more than 2,700 children and young people were supported by WellChild Nurses during the year.

As planned, WellChild carried out an audit of the posts it has funded to establish how roles had been affected, what impact those changes were having for children, young people and families, and how a return to planned services would be implemented. Despite the issues caused by the pandemic, the charity was still able to increase its funding in this strategic area by approximately 25 per cent, investing £317,605 in work including:

- The allocation of funding for a new WellChild Nurse post in South Warwickshire, relieving some of the pressure from the charity shortlist which was an aim at the start of the year. The new, innovative post will have a focus on the support of children and young people with respiratory and complex needs in the region, working both in the community and clinical settings.
- The fulfilment of the charity's obligations for the third year of funding for three existing WellChild Nurse posts in Manchester, Flintshire, and Cumbria, where a re-organisation of the service has now created three WellChild Nurses working for families in the region. In addition, the charity's three-year funding for five existing WellChild Nurse posts has been completed, with those roles now funded by the relevant NHS Trusts as part of the charity's legacy funding model.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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- The Nurse Audit project, which had a full response from 35 of the 47 posts funded by WellChild over the past 15 years, showed that:
  - 86 per cent had seen an effect on their work in the community due to Covid-19.
  - 94 per cent had seen an increase in parent stress and isolation during the pandemic.
  - 31 per cent had been redeployed to other services during the Covid-19 crisis.
  - 80 per cent had also seen access to the other services they use for families redeployed.
  - 57 per cent had to self-isolate at some point during the year.
  - 74 per cent were remote working or working from home at some point during the year.
- The creation of a Transition Forum for WellChild Nurses, focusing on peer-to-peer support, sharing of expertise, collaboration on projects, and keeping up to date on national issues. This Forum will also work to create transition-related resources for the WellChild website and family forums.
- The continuation of work to complete WellChild's 'Ten Principles For Complex Discharge', working in collaboration with the South Thames and North Thames Paediatric Networks, aiming to influence policy and practice across the country.

Our priorities and targets for 2021/22 and beyond in this area of work are shown below:

- Further work to identify and fund new WellChild Nurse posts across the UK, including five currently on the charity's waiting list, and those in areas where demand is greatest.
- To implement the findings of the WellChild Nurse Audit project, focusing on the issues raised and the return to service access for the thousands of families affected by changes caused by Covid-19.
- To continue to enable close working within the WellChild Nurse network, creating further targeted forums, and allowing more sharing of expertise and information as services fully return to what is expected to be a higher demand following the Covid-19 pandemic.
- To complete and launch WellChild's 'Ten Principles For Complex Discharge' and an accompanying discharge pack and toolkit, and to identify further areas where the charity can influence policy and procedures.

**Confident To Care**

The need for quality and consistent training and information for families caring for children and young people with exceptional health needs has never been more in focus than during the Covid-19 pandemic. Many thousands of families were more isolated and vulnerable than ever before – often without the support of professional carers due to the fear of infection. Whilst the charity reduced funding in this area when compared to the large investment made in the previous year, a number of key achievements were made including:

- The funding of a new Better At Home training unit and Parent Trainer at St George's Hospital in London, bringing the number of similar units funded by WellChild to seven. In addition, the charity also funded Better At Home training equipment to add to the resources available in Cumbria, Cardiff and Oxleas, and fulfilled its obligation to complete the funding of the unit and resources in Ayrshire and Arran.
- The creation of a Parent Trainer education network, bringing the specialists from the WellChild Better At Home projects together to share best practice, ideas and opportunities for collaboration.
- Continued investment in WellChild's online information and guidance, with more than 50 new online resources published via the WellChild website to help families navigate the often confusing and ever-shifting Covid-19 landscape, and to help them protect their emotional wellbeing during such a distressing period. WellChild's online information and guidance was viewed more than 46,500 times during the year. Topics included how to manage external carers in the home, food delivery advice, back to school guidance, vaccine updates and how to protect your family from Covid-19. The charity also hosted a Back-to-School webinar with the Department of Education that addressed the critical concerns of families as they prepared to go back to school in September 2020. Research was undertaken during the year to scope out the future of WellChild's online information provision and plans to further build on this work will continue in the year ahead.
- The continuation of our partnership with the Royal College of Paediatrics and Child Health (RCPCH) and Neonatal and Paediatric Pharmacists Group (NPPG) in the Medicines for Children programme, which promotes medicine safety through an online library of more than 235 patient information leaflets and support videos. The website had more than 2.7m users during the calendar year 2020 and more than 3.5m page views.



**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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Our priorities and targets for 2021/22 and beyond in this area of work are:

- The continued expansion of the WellChild Better At Home training programme, along with a project to measure the impact of the programme since its inception. This will help identify regions of the country most in need of new units, trainers and resources, and inform the next steps in the evolution of an increasingly important area of work.
- To build on the success of our online information and guidance with the launch of a new hub for parents of children with complex medical conditions. We plan to develop and launch new content and resources during the year driven by the needs identified within the WellChild Family Tree community and WellChild professional networks.
- To kick-start phase two development of a Medicines for Children Mobile App for parents and carers, which was delayed because of the Covid-19 pandemic. It is hoped that phase two of this project will enable the charity to develop the app for public release by the end of the year. In addition, a relaunch of the Medicines for Children website is planned to improve the user experience.

**Enabled To Thrive**

This area of WellChild's work was most affected by the circumstances created by the Covid-19 pandemic, with the WellChild Family Tree acting as a key communication tool for the Covid Direct Response Service work detailed earlier in this report. The charity's Family Services team has worked at the forefront of that service, and the Helping Hands programme was brought to a halt on more than one occasion due to lockdowns and infection risks. More than £650,000 was invested in the charity's information, communications, family involvement, participation, and Helping Hands project work during the year. Activity in 2020/21 included:

- Growth in the membership of the WellChild Family Tree, providing an online peer-to-peer support network to 2,712 members during the year (a 68% increase when compared to the previous year), with 1,234 different conversations taking place between families on topics such as Covid-19, education, condition management and carer management. The network's growth during the year reflects its importance as a source of information and emotional support for families shielding during an uncertain and challenging year in lockdown. This was complemented by a programme of regular communications and events into the network with information, guidance, signposting and virtual events aimed at supporting the emotional wellbeing and resilience of families. During the year, The WellChild Families Team undertook a discovery project, funded by Catalyst, to explore the future direction of the WellChild Family Tree, how to manage its growth, maximise its impact and improve the service for its members. The results of that work will be taken forward as part of the charity's plans to enhance the service over the coming year.
- The completion of six Helping Hands home suitability projects around the UK. This is significantly lower than WellChild's usual annual target due to restrictions created by the Covid-19 pandemic, with the charity's Helping Hands team only able to complete projects for a matter of weeks during the year, and without the support normally provided by volunteers.
- There are now 34 WellChild Parent Ambassadors across the UK (an increase of two on the previous year), helping the charity to reach out to new families and supporters in their local areas. Parent Ambassadors also play a pivotal role in raising awareness of the needs of families and, during the year, a number appeared across the media talking about their life and experiences, especially in highlighting the specific challenges that families with seriously ill children have faced throughout the COVID-19 pandemic.
- The continuation of the WellChild Wolfram Syndrome Family Co-ordinator support work, albeit restricted by WellChild staffing issues during the period and the restrictions facing vulnerable children travelling to Wolfram Syndrome clinics, which are usually held in Birmingham. It was possible to hold some clinics virtually during the pandemic.
- The creation of a parent leaflet and animation as part of the completed WellChild-funded 'Development of a framework for the effective management of children's pain' project which has the potential to lead to the development of pain practitioners to work with children and families.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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It is expected that WellChild's priorities and targets for 2021/22 and beyond remain likely to be affected by further Covid-19 restrictions or increases in infection. Despite this, a number of developments are planned, including:

- A return to a full Helping Hands home and garden suitability service, starting with the clearing of the waiting list of 28 projects which were confirmed for families ahead of the start of the pandemic, the return of volunteers to assist with those projects when safe to do so, the creation of further materials to support those families not successful with a full project application, and a full evaluation of the programme's processes.
- Enhancement of the WellChild Family Tree to make it easier for a growing membership base to find and access the information and posts that they are looking for, and to make it more accessible for those not confident in sharing their experiences publicly.
- The development of a multi-faceted Family Engagement programme that provides a variety of ways for parents to connect with one another and access relevant information. This will include an enhanced forum, a programme of online and face-to-face events, regular communications, and more community interactive information and content.
- The continuation of scoping work for what is thought to be a gap in services for families regarding advisory and/or case worker posts, supporting parents and carers in the challenges faced when accessing additional services for children and young people with exceptional health needs.
- Work closely with the network of Parent Ambassadors to develop the next phase of that project, in addition to further developing WellChild's emerging Youth Ambassador network.
- Return to a full WellChild Wolfram Syndrome Family Co-ordinator service, ensuring that the impact of Covid-19 on the families supporting children and young people with the condition is fully understood. This will include providing support to them at Wolfram Syndrome clinics, through the on-going TREATWOLFRAM clinical trial, and by further developing materials and pathways to provide information and advice about the condition and the support required by those diagnosed with it.

**A Voice & A Priority**

Raising the profile of the issues facing seriously ill children and young people remained a priority during the year, as the events of the Covid-19 pandemic resulted in families of seriously ill children feeling frequently forgotten and left out of national crisis planning and strategy. Time and again, WellChild families reported a lack of thought and contingency planning for their children and their unique circumstances. During the year:

- WellChild campaigned and advocated at a national level for the needs of families, raising awareness through national and online media of the key issues they were facing throughout the pandemic. This included:
  - Difficulties getting on 'vulnerable lists' for food deliveries during lockdown.
  - Personal Protective Equipment (PPE) shortages leaving families without vital care and support.
  - Ventilator supply shortages putting seriously ill children at risk.
  - Inadequate schools guidance around Aerosol Generating Procedures (AGPs), leaving many children excluded from school.
- WellChild also continued its participation and support of the Disabled Children's Partnership (DCP), a coalition of more than 80 charities campaigning for improved health and social care for disabled children's services. During the last year, DCP has campaigned extensively within the media and through public affairs work to highlight the needs of families during the pandemic. Its 'Left in Lockdown' report identified how 76 per cent of families had seen support stop altogether during Covid-19. Most recently the DCP has called for a Covid recovery plan for disabled children and their families.
- The charity continued to represent children, young people and families at all professional levels, with representation as a member of the Royal College of Paediatrics and Child Health's (RCPCH) Stakeholder Council for Children and Young People's Transformation, the National Confidential Enquiry into Patient Outcome and Death (NCEPOD) study for transition, the Cabinet Office Disability Strategy working group, the Pan-London Long-Term Ventilation Ethics Framework Group, and the Complex Continuing Care for Children and Young People Forum for London and the South East among other important networks – continuing to influence policy and practice, and build crucial links in the sector.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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Our priorities and targets for 2020/21 and beyond in this area of our work are:

- To continue to respond to the emerging needs of families and build on the campaigning and advocacy work carried out during the last year to ensure that the needs of families are heard and recognised by decision makers at all levels.
- Reinvigorate the #notanurse\_but programme as a platform for the parent voice and to shine a light on the reality of life for families during the last year and as the world emerges from the COVID-19 pandemic,
- To continue to work at a senior level within children's health networks to ensure that children and young people with exceptional health needs are included in policy decisions, especially regarding the change to services as a result of the Covid-19 pandemic.

**COMMUNICATION**

Communications were very relevant to WellChild's work this year as the charity moved to respond to the unprecedented crisis - helping the organisation build resilience, reaching out to families in need of support, and highlighting the urgent needs of families at a national level.

The needs of families were highlighted through national media campaigns throughout the year as WellChild become a leading advocate for families caring for children with serious health needs. National media coverage of issues such as ventilator supply shortages, vulnerable lists access, PPE access, social isolation, education and forgotten families saw WellChild spokespeople and Parent Ambassadors speaking regularly publicly across national television, press and radio including BBC News, ITV, The Guardian, The Sunday Times, Daily Mail, Daily Telegraph, BBC Radio Five Live, TalkRadio and many others.

WellChild Patron, The Duke of Sussex helped shine a light on the concerns of families at the start of the pandemic with a Zoom call with WellChild families and Nurses. The call generated widespread media attention including coverage on Sky News, BBC Breakfast and ITV This Morning.

WellChild's partnership with HELLO! Magazine helped raise money and awareness for the charity through the sales of face masks designed by Melissa Odabash.

In January, WellChild's Impact Review, 'Ready to Respond' made national headlines charting the work of the charity throughout the pandemic and calling on supporters to ensure that the charity is ready to respond again in the year ahead.

WellChild's partnership with The Jockey Club for the 'Festival supporting WellChild', provided a huge boost to the charity's profile in March 2021 with more than £100,000 worth of branding, extensive national media coverage and access to new supporters. WellChild also secured a week of branding on the iconic Piccadilly Lights during race week. All of which was provided pro bono.

Whilst the WellChild Awards 2020 was cancelled due to the Covid-19 pandemic, nominations for the 2021 event launched with a surprise Zoom call between The Duke of Sussex and some of WellChild's previous winners. The nominations campaign resulted in more than 300 nominations from across the country. The WellChild Awards 2021 will celebrate the resilience of seriously ill children and their families over the last year and will be more important than ever.

Priorities for the year ahead include:

- Development of a new website that builds on the successes of the previous year and delivers more value to WellChild's core beneficiaries online and creating a better and more engaging digital fundraising experience for supporters.
- Building on the success of WellChild's advocacy during Covid-19, and the development of a stronger voice on the key issues facing families.
- Supporting a WellChild Awards 2021 programme that tells the story of the challenges of families over the past year, and celebrates the resilience of children and their families during one of the most challenging periods in the charity's history.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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**FUNDRAISING**

WellChild is a member of the Fundraising Regulator, and we comply with the standards laid out in the Fundraising Regulator's Code of Fundraising Practice. WellChild staff and volunteers carry out the charity's fundraising activities, and whilst we do work with specialists for advice and support of our event fundraising activities, we do not employ external agencies to carry out professional fundraising on our behalf.

Following the implementation of the General Data Protection Regulation (GDPR) 2018, and The UK GDPR (January 2021), WellChild relies on consent for all its marketing activities. In line with our Data Protection Policy, the charity does not sell and has not given data to third parties without express permission. Access to the WellChild database by staff and volunteers is strictly controlled with varying access levels as determined by the Senior Management Team (SMT).

In addition, WellChild treats its responsibility towards supporters in vulnerable circumstances with the upmost importance, and our fundraisers are provided with guidance and support to help them respond appropriately to any individual who they consider this might apply to.

Any complaints received during the year are recorded. There were no complaints received in the year. A Complaint Handling Procedure exists and is continually reviewed to ensure it meets the requirements.

WellChild's income for the 12 months covered by this report was £1,933,852, approximately a third lower than in the previous year, due mostly to the cancellation or postponement of nearly all fundraising events – a key element of WellChild's fundraising strategy – as a result of the Covid-19 pandemic.

However, this was mitigated in part by an increase in donations and legacies of £288,442 from £1,206,870 in 2019/20 to £1,495,312 in 2020/21 – enabled by a strong resilience fundraising campaign early in the pandemic, and support from existing partners, supporters, donors, and some grant-making Trusts.

In addition, the impact made by, and large demand for, WellChild's Covid Direct Response Service created a generous response from donors at all levels, shown by the large increase in small donations from individuals during the year.

WellChild's income was boosted by a partnership secured with The Jockey Club towards the end of the period, which has resulted in a larger-than-usual undesignated fund at the end of the year. This will help to mitigate the impact of the conservative income forecast for 2021/22, caused by the continuing uncertainty regarding fundraising events and the expected challenging economic and, therefore, fundraising environment.

**OUR PEOPLE**

WellChild is committed to investing in and continually improving the capability and competence of the charity's team through robust recruitment processes, training and personal development, and engagement with those benefitting from and those delivering WellChild's charitable programmes. The team's skills, experience, commitment and dedication enable the charity to deliver exceptional services to the children, young people and families that we support.

Operating as an effective and efficient business is critical and the whole team is dedicated to ensuring the limited funds and resources the charity has are used to achieve the maximum impact.

During the Covid-19 crisis, WellChild used the Government's Coronavirus Retention (Furlough) Scheme from April 2020 to protect staff jobs in both the short-term and long-term, with the scheme assisting in the strategy designed to ensure the survival of the charity.

Some WellChild staff were unable to carry out their normal roles once it became clear which areas were affected by the issues linked to the pandemic – those that could not operate due to government restrictions, lockdowns, and infection-risk.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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WellChild observed and adhered to all Government restrictions, particularly as many of the children and young people supported are extremely clinically vulnerable, and many were shielding. As such the charity was not able to operate its in-demand and successful Helping Hands Programme. As fundraising events were also affected by the pandemic, with all planned events postponed or cancelled, this also impacted the fundraising and communications team members.

WellChild reviewed the skill sets of the individuals affected and did reallocate some staff where possible, in particular to the Covid Direct Response Service.

The charity did use the Furlough Scheme in its fullness from April to July 2020, fully furloughing staff and allocating funds to make up the 20 per cent shortfall on all salaries. Once the scheme allowed for greater flexibility from August 2020, the charity took the opportunity to further analyse the team and engage more staff with the projects being carried out. During the period, the charity claimed £164,275 from the Coronavirus Job Retention Scheme.

The Covid-19 crisis also affected the exceptional team of volunteers who give their time and support to WellChild, working in the head office in Cheltenham and throughout the UK assisting at fundraising events and with other WellChild activities. We are hopeful to see the return of our volunteer network in the coming year.

For those staff members who were able to continue their roles during this time, Government 'work from home, where you can' guidance was followed by the charity, with investment in technology to allow this to work as smoothly as possible, embracing the full functionality of Microsoft Office365, Microsoft Teams, and upgrading the data-management system to ensure productive remote access for all staff. This has enabled excellent communication and collaboration on projects and works tasks in a secure way, whilst maintaining adherence to data protection. Support provided to the staff has been high priority to ensure health and wellbeing, and a flexible approach to individual situations has been adopted.

WellChild is committed to employment policies and procedures based on equal opportunities for all employees, potential employees, Trustees, and other volunteers irrespective of sex, gender, race, religion and beliefs, sexual orientation, age, disability, or marital status. We celebrate and value diversity and aim to create an organisational ethos which is supportive, fair, and free from discrimination and to ensure that all people are treated with dignity and respect.

**STATEMENT OF PUBLIC BENEFIT**

WellChild provides public benefit as a charity through all the charitable programme areas detailed above. The Trustees have complied with their duty in accordance with the Charities Act 2011 to have due regard to the Charity Commission's guidance when reviewing the charity's aims and objectives, approving funding for projects and programmes, and in planning and undertaking current and future activities.

Taking the Charity Commission's guidance into consideration, the Trustees are satisfied that our public benefit requirements have been met.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

WellChild is a registered charity in England and Wales (number 289600) and Scotland (number SC045010) and is a company limited by guarantee (number 1815689) which was incorporated on 11 May 1984. The governing document of the charity is its Articles of Association. In the event of the company being wound up, members would be required to contribute an amount not exceeding £10.

WellChild is the parent company and 100% shareholder to its trading subsidiary, WellChild Enterprises Ltd.

The Board of Trustees are responsible for the effective governance of the charity and for safeguarding the organisation's assets. Trustee terms of office are generally for four years, and the Articles of Association allow a further two consecutive terms. However, the Charity follows the practice set out by the Charity Commission whereby trustee tenure should not exceed nine years other than in exceptional circumstances. The Board meets a minimum of three times per year in addition to the AGM. The Chief Executive and other members of the SMT also attend those meetings.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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The members of the Board of Trustees of the charity who served during the year are as follows:

Andrew Osborne – Chairman to 6th July 2021 \*

Nicholas Fisher – Vice Chairman

Rosalind Futter – Treasurer

Leanne Cooper

Simon Hardy – from 17 April 2020

David (Craig) Hatch\*

Dr Huw Jenkins

Elizabeth Morgan

Paul Richardson – to 27 April 2020

Rosemary Rogers – to 1 July 2020

Ruth Seymour – from 16 April 2020

\*Andrew Osborne will retire as Chairman from WellChild Board of Trustees at the AGM on 6<sup>th</sup> July 2021. David (Craig) Hatch will replace Andrew Osborne as the incoming Chairman from 6<sup>th</sup> July 2021.

**Sub-committees**

Members of the WellChild Board of Trustees sit on sub-committees which advise the main Board. Each committee has defined terms of reference detailing the delegated authorities where appropriate. These terms of reference were all reviewed during this financial year. The committees are:

- Audit Sub-committee
- Collaboration Sub-committee
- Governance Sub-committee
- Nominations Sub-committee
- Remuneration Sub-committee

**CHARITY GOVERNANCE CODE**

The WellChild Governance Sub-committee, which reports to the Board of Trustees, was established in March 2018 and has continued every year since to oversee the charity's governance policies and procedures.

Terms of reference are in place and help to guide the work of the Committee. The Committee membership consists of three Trustees, and the Director of Operations routinely attends to ensure good communication and joint working between the Committee and the senior management team. Other senior management team members are invited to attend as appropriate.

Safeguarding forms part of the Committee's responsibility and a 'deep dive' and subsequent reviews were carried out this year by the Safeguarding Trustee Lead and other members of the Board of Trustees and senior management team to review the charity's processes designed to protect beneficiaries, parents, staff, volunteers, all other stakeholders, and the organisational reputation. The nature of some of the charity's work does involve contact with people at vulnerable times in their lives, therefore it is important that staff have the requisite safeguarding awareness and skills.

It was confirmed that all staff are DBS checked at the correct level dependent on their job role, and all staff have completed Safeguarding Level 2 training. Level 3 training was provided for the senior management team, some Trustees, and those staff in regular contact with beneficiaries, such as members of the Helping Hands and Family Services teams. The charity's Safeguarding Policy is reviewed annually, and a Safeguarding Report is provided annually to the Board of Trustees, with any relevant issues brought to the Safeguarding Trustee Lead as soon as possible.

During the year, a case arose with a reputational safeguarding concern regarding a family connection of a WellChild staff member, leading to an internal investigation. An advisory Serious Incident Report was recorded with the Charity Commission (No. 7493) on 4<sup>th</sup> September 2020 and was updated on 22<sup>nd</sup> September 2020. A full incident report has been completed, with additional staff training on disclosure of non-work-related incidents improved as a result. The Charity Commission has confirmed their satisfaction that the matter has been dealt with appropriately and responsibly by the Board of Trustees.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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All WellChild staff are aware of how to report safeguarding concerns. There was a recommendation in the prior year for the Lead Safeguarding Trustee and Designated Safeguarding Officer to attend Level 4 safeguarding training, however this was delayed due to the unavailability of the course during the Covid-19 pandemic. The training has now been booked and will be carried out at the beginning of the next financial year. There is an expectation that the Level 4 training will result in a further review of the policies, and further training will, as a result, be provided to all staff. In addition, PREVENT training will be incorporated with safeguarding training, as we recognise our duty to contribute to processes for identifying and reducing radicalisation of individuals. Safeguarding training for Parent Ambassadors is also being planned.

A self-assessment of the charity's governance arrangements in comparison to the Charity Governance Code was carried out in 2018/19 and continued into 2019/20, where a formal Scheme of Delegation was worked upon. This reviewed powers of delegation by the senior management team and Trustees, was formally signed off by the Governance Sub-committee and Board of Trustees in 2018/19 and has been reviewed annually since. The work in this area ensures that WellChild are upholding high standards of governance and will seek to continually improve through regularly revisiting the Code's key principles.

The Charity Governance Code standards have recently been reviewed and amended by the Charity Governance Code Steering Group, which sought a rigorous review by the charity sector, and some revisions to the code were applied at the end of 2020. WellChild have reviewed the revisions and are in the process of applying and reviewing the evidence in all areas, in particular Section 6: Equality, Diversity & Inclusion, to ensure the charity is compliant. Work in this area will continue by the Governance Sub-committee into the next financial year.

An additional priority for the Governance Sub-committee in 2020/21 was a review of the Fundraising Code, and work has begun in this area with actions identified to ensure the charity is meeting the standards set by the code – such as a comprehensive Fundraising and Protection of Vulnerable Donors Policy and a formal risk assessment detailing how we identify and manage risk in this area.

**PAY POLICY****For Senior Staff**

The key management personnel of the charity comprise the Board of Trustees and the SMT and they are responsible for directing, controlling, running, and operating the charity on a day-to-day basis. All Trustees give their time freely and no Trustee remuneration was paid during the year. Details of Trustee expenses and related party transactions are disclosed in notes 4 and 21 to the accounts.

Trustees reviewed and approved the Senior Staff Remuneration Policy at their meeting on 12 March 2021. This policy will continue to ensure the selection and retention of high-quality leaders, but also that our donors, supporters, staff, volunteers, beneficiaries and the public recognise the importance we place on accountability in all aspects of our work, including the determination of pay and benefits of the SMT. The policy sets out how senior staff pay is governed, how pay is determined, what information will be published and is in line with the broad recommendations of the NCVO report on senior staff pay. The pay of each member of the SMT is reviewed annually by the Remuneration Sub-committee.

**For All Staff**

The Remuneration Sub-committee determines and agrees the overall policy for the remuneration and pension arrangements for all the charity's employees (subject to full Board approval) and is consulted on any major changes to employee benefits. WellChild aims for a sustainable and consistent pay strategy. All employee salaries are reviewed annually, and affordability, economic trends, and external market pay movement is taken into account.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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**APPOINTMENT, INDUCTION AND TRAINING OF TRUSTEES**

The Nominations Sub-committee, as part of its duties, is responsible for recruiting Trustees. There is a broad mix of skills, experience, and backgrounds across the members of the WellChild Board of Trustees and this is continually reviewed. The Trustees recognise the benefits of diverse leadership and are committed to advancing equality of opportunity. Trustee vacancies are widely advertised, but individuals are also approached or introduced on the basis of their skills, experience, and their potential contribution to the charity. Interviews are undertaken by the Nominations Sub-committee prior to appointment by the full Board.

All new Trustees follow an induction programme approved by the Board and they, as well as existing board members, are encouraged to undertake relevant external training courses, seminars and workshops, with members kept informed of these opportunities by the WellChild Director of Operations. Regular updates including recent developments and 'hot-topics' relating to charitable governance are provided to all Trustees throughout the year.

**BOARD EFFECTIVENESS**

Trustee annual appraisals are carried out by the Chairman and a Board Effectiveness Questionnaire was completed by all Trustees during the year. This included a review of Board composition, skills, knowledge and experience, Board culture, diversity and inclusion and a programme of work, to ensure the Trustees have the necessary skills, information and time for effective decision making.

**SUBSIDIARY COMPANY**

WellChild Enterprises Ltd, (previously WellChild Trading Ltd) incorporated 25<sup>th</sup> September 1984, a company registered in England and Wales (number 1850610) is a subsidiary of WellChild and was previously dormant until 2020/21. WellChild Enterprises Ltd was activated in June 2020, and now has a Board of three Directors who have agreed and approved special resolutions for new Articles of Association and the re-allocation of the one ordinary share from the previous sole Director back to the Charity, which now holds all ordinary shares. All updates have been published with Companies House. WellChild Enterprises Ltd covenants all profits to the charity.

During the year covered by this report, WellChild Enterprises received income from NHS England for WellChild's Wolfram Syndrome Co-ordinator project. In addition, the company received income for an art auction fundraising event. Net profit at the end of the year was £19,039 which was donated by gift aid to the charity.

**WELLCHILD ADVISORS AND NETWORK**

WellChild strategic direction, the evaluation of its programmes, and some funding decisions made by the Board of Trustees has always included the support of key advisors and networks. While a re-organisation in this area has been impeded by the Covid-19 pandemic, the finalising of a flexible group of WellChild Advisors to work with the charity and the Board of Trustees on specific projects requiring their expert input and advice continues. It is intended that some members of the previous WellChild Advisory Panel continue to be involved with the charity as WellChild Advisors, along with specialists from new networks (as demonstrated in the 'Voice and Priority' section above).

**GRANT AWARDS POLICY STATEMENT**

WellChild is committed to developing and implementing programmes and services which have a major impact on the improvement of care and support for children, young people, and their families in the UK. The policy of grant awards is to invest in projects that fit within WellChild's strategic vision and objectives and can clearly demonstrate innovation, high-value and best practice. The procedure for making grant awards is through a robust application process with all successful submissions being subject to a rigorous external assessment through the charity's external advisory panel, the membership of which can be seen above.

There is a formal funding agreement in place for all approved grant awards and WellChild demands integrity and transparency from all recipients of its grants. It is vital that all activities funded by WellChild are carried out to the highest and most ethical standards.



**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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**INVESTMENT POLICY**

The WellChild Board of Trustees acknowledge their legal duty to apply charitable funds within a reasonable time of receiving them. The Trustees also acknowledge the need for prudence and caution in their investment policies whilst also recognising their duty to seek to obtain the most appropriate financial return from the charity's investments. Trustees reserve the right to exclude from any portfolio any investments in companies whose representation might prove damaging, directly or indirectly, to the purposes or reputation of the charity.

The Audit Sub-committee has reviewed the charity's Investment Policy during the period covered by this report. All the charity's investments remain as cash in competitive and secure interest-bearing deposit accounts all of which performed in line with policy during the year.

**RESERVES POLICY**

Total funds of the charity at 31 March 2021 are £1,599,975. These comprise a deficit of £10,479 of restricted funds for the Better At Home training programme, £3,190 for Helping Hands programme, a deficit of £14,128 for the WellChild Nurse programme, and £100,000 for the Family Involvement and Participation programme. Restricted funds that are in deficit are being funded in arrears. In addition, total funds include £574,871 of designated funds which are the WellChild head office building fixed assets and are not, therefore, readily available, and £946,521 reserve (undesignated) funds.

In line with the Charity Commission guidelines, the WellChild Board of Trustees define the charity's unrestricted and undesignated reserves as income which is available to the charity and is to be expended at the Trustees discretion in furtherance of any of the charity's objects, but which has not yet been spent, committed, or designated.

The Board of Trustees confirm that under normal circumstances, the unrestricted and undesignated reserves ('free reserves') should be an amount no less than the full costs of closure of the charity (which includes three months operating costs) should circumstances dictate that eventuality. This figure has been calculated as £360,000 for the 2020/21 financial year.

Due to the impact of the Covid-19 pandemic on the charity's fundraising during this period, and a conservative income forecast for the coming year due to the uncertain financial and, therefore, fundraising environment, the Board has agreed a temporary change to the policy, setting a minimum reserve as described above, and extending a higher limit to include a figure equivalent to 50 per cent of fundraising event net income for the 2021/22 financial year. That figure has been calculated as £487,708, creating a combined figure of £809,744.

At the end of the year, unrestricted reserve (undesignated) funds of £946,521 were available.

This will be monitored closely throughout the year, with the intention of returning to the charity's standard reserves policy at the end of the 2021/22 financial year.

**RISK MANAGEMENT**

WellChild's register of the potential impact, likelihood and mitigation of risks includes:

- Ensuring WellChild services remain aligned to changes within the children and young people's health environment.
- Child protection and safeguarding.
- The sustainability of incoming funds and in particular unrestricted funds.
- The allocation of restricted funds.
- Financial controls and approval of expenditure.
- The proper collection and processing of data.
- Compliance with fundraising regulation and the safeguarding of event attendees.
- The impact of Covid-19.

The Covid-19 crisis added additional risk to the charity, and the Trustees worked closely with the Senior Management Team to ensure that those risks were understood, and that the organisation was prepared. Plans were put in place to deal with the new challenges - both in the short-term throughout the first lockdown, subsequent lockdowns and in the longer-term as the economic and fundraising environment changes.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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The cancellation or postponement of events and other fundraising partnerships is a key risk for the charity - and resilience fundraising was put in place to help mitigate the impact of the loss of those important income streams. In addition, particular attention was paid to the charity's ability to reach its beneficiaries through its core programmes, and WellChild adapted to be able to provide direct support to children, young people and families through the Covid-19 crisis as set out in this report.

Detailed and regular financial forecasting and modelling took place for the 2020/21 and forward planning for 2021/22 financial years, including cashflow and scenario planning - with key assumptions being examined as the situation developed and continues to do so.

All risks have been assessed and updated by the Audit Sub-committee and Board of Trustees during the year and are presented for further review at each year's AGM.

The Trustees are confident that reasonable systems have been established to identify, mitigate, and manage new and existing risks, and that forward planning will enable the charity to be better prepared for all future eventualities. These systems include monthly review of the financial results against budget, preparation at six and nine months of an end of year forecast of the financial results, monthly review of the Risk Register by management and biannually by Trustees and legal, HR and financial input from expert advisors as required.

Robust policies and procedures and regular training for staff contribute to the management and mitigation of risks in operational areas. Should the need arise, WellChild has a Business Continuity Plan which is reviewed on a regular basis, at least annually, and revised as and when appropriate.

Trustee Indemnity insurance of £5,000,000 was arranged as part of the overall insurance package and included in the total premium of £5,503 (2020: £5,472).

**GOING CONCERN**

With the Covid-19 crisis impacting WellChild's income and expenditure during the year, along with the effect of the pandemic on the current and future financial and fundraising environment, the Trustees have worked closely with the Senior Management Team in budget planning and risk assessing as far ahead as possible.

The three fundraising areas traditionally most successful for WellChild – corporate partnerships, challenge events, and social fundraising events – were all dramatically affected by the pandemic. The previous three years had seen an average of approximately £1,900,000 per year raised for the charity's work from these income streams. That fell to just over £500,000 over the past 12 months.

The 55 per cent reduction in fundraising and organisational costs seen during the year helped to mitigate that loss in income. In addition, successful resilience and programme-related fundraising has allowed the charity to continue to implement its strategy of completing this period with a high undesignated reserve in place to ease concerns regarding fundraising potential in the coming period.

In addition, the use of the Government Coronavirus Job Retention (furlough) scheme alleviated the impact of the loss of events and other activities. The £164,275 of income which came through this scheme enabled the charity to retain all its staff, allowing flexibility and reassurance that jobs were protected during this uncertain time. The scheme also ensured that fundraising income could be targeted at charitable programmes and projects.

In addition, a conservative budget has been approved by the Board of Trustees for 2021/22 – therefore allowing that high undesignated reserve to fill any shortfall in forecast income in the coming year.

That budget and strategy is intended to return the charity's reserves to their usual level at March 2022, ensuring the organisation remains financially secure, while ensuring as much investment as possible is made in the charity's programmes during the year.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****REPORT OF THE TRUSTEES**

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Should fundraising during 2021/22 begin to exceed expectations, funds from the undesignated reserve will be allocated to WellChild programmes. Trustees will consider new projects, only when there is confidence that there are funds available, and income is sustainable. Going Concern will be reviewed at each Board of Trustees meeting during the year, and by the Audit Sub-committee on a more regular basis.

The Trustees are confident that the on-going contingency planning within the organisation will ensure that WellChild is in a position to continue as a going concern for the foreseeable future and, therefore, the financial statements have been prepared on this basis.

**BOARD OF TRUSTEES' RESPONSIBILITIES IN RELATION TO THE FINANCIAL STATEMENTS**

The Board of Trustees are responsible for preparing a Trustees' Annual Report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Company law requires the Trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charity and of the income and expenditure of the charity for that period. In preparing these financial statements, the Board of Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Board of Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**AUDITORS**

Crowe U.K. LLP has indicated its willingness to be reappointed as statutory auditor.

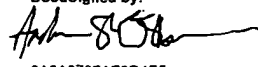
**STATEMENT OF DISCLOSURE TO AUDITORS**

To the best knowledge of the WellChild Board of Trustees at the time of approving the Trustees' Annual Report:

- there is no relevant information, being information needed by the auditor in connection with preparing their report, of which the charity's auditor is unaware; and
- the Trustees, having made enquires of fellow Trustees and the charity's auditor that they ought to have individually taken, have each taken all the reasonable steps that they are obliged to take as Trustees in order to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Approved by the WellChild Board of Trustees and signed on their behalf by:

DocuSigned by:  
  
 8A0A876FAE9D4E5...  
**Andrew Osborne**  
 Chairman

**Date:** 6/7/2021 | 11:30 BST

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND THE TRUSTEES OF WELLCHILD**

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**OPINION**

We have audited the financial statements of WellChild ('the charitable company') and its subsidiary ('the group') for the year ended 31 March 2021 which comprise the Consolidated Statement of Financial Activities, the Consolidated Balance Sheet, the Charity Balance Sheet, the Consolidated Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the groups and the charitable company's affairs as at 31 March 2021 and of the group's income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities and Trustee Investment (Scotland) Act 2005 and Regulations 6 and 8 of the Charities Accounts (Scotland) Regulations 2006 (amended).

**BASIS FOR OPINION**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**CONCLUSIONS RELATING TO GOING CONCERN**

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's or the group's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

**OTHER INFORMATION**

The trustees are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**WELLCHILD**

**(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)**

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND THE TRUSTEES OF WELLCHILD**

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**OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006**

In our opinion based on the work undertaken in the course of our audit

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

**MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION**

In light of the knowledge and understanding of the group and charitable company and their environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities Accounts (Scotland) Regulations 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' directors' report and from the requirement to prepare a strategic report.

**RESPONSIBILITIES OF TRUSTEES**

As explained more fully in the trustees' responsibilities statement set out on page 17, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS**

We have been appointed as auditor under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and under the Companies Act 2006 and report in accordance with the Acts and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Details of the extent to which the audit was considered capable of detecting irregularities, including fraud and non-compliance with laws and regulations are set out below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS AND THE TRUSTEES OF WELLCHILD**

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**EXTENT TO WHICH THE AUDIT WAS CONSIDERED CAPABLE OF DETECTING IRREGULARITIES, INCLUDING FRAUD**

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We identified and assessed the risks of material misstatement of the financial statements from irregularities, whether due to fraud or error, and discussed these between our audit team members. We then designed and performed audit procedures responsive to those risks, including obtaining audit evidence sufficient and appropriate to provide a basis for our opinion.

We obtained an understanding of the legal and regulatory frameworks within which the charitable company and group operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Companies Act 2006, the Charities Act 2011 and The Charities and Trustee Investment (Scotland) Act 2005, together with the Charities SORP (FRS 102). We assessed the required compliance with these laws and regulations as part of our audit procedures on the related financial statement items.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which might be fundamental to the charitable company's and the group's ability to operate or to avoid a material penalty. We also considered the opportunities and incentives that may exist within the charitable company and the group for fraud. The laws and regulations we considered in this context for the UK operations were employment legislation and taxation legislation.

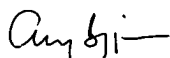
Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be within the timing of recognition of income, and the override of controls by management. Our audit procedures to respond to these risks included enquiries of management, and the Audit Committee about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing accounting estimates for biases, reviewing regulatory correspondence including that with the Charity Commission, and reading minutes of meetings of those charged with governance.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

**USE OF OUR REPORT**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006, and to the charitable company's trustees, as a body, in accordance with Regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Guy Biggin, Senior Statutory Auditor

Date: 3 August 2021

For and on behalf of  
Crowe U.K. LLP, Statutory Auditor  
4<sup>th</sup> Floor, St James House  
St James Square  
Cheltenham GL50 3PR

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES****For the year ended 31 March 2021 (incorporating consolidated income and expenditure account)**

	<b>Note</b>	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>2021 Total £</b>	<b>2020 Total £</b>
<b>INCOME FROM</b>					
<b>Donations and Legacies</b>	<b>3b</b>	744,218	751,094	<b>1,495,312</b>	1,206,870
<b>Statutory Income</b>	<b>23</b>	225,953	-	<b>225,953</b>	44,362
<b>Other Trading Activities (including challenge and other fundraising events)</b>	<b>3c</b>	204,942	-	<b>204,942</b>	1,678,543
<b>Investment Income</b>		7,645	-	<b>7,645</b>	14,532
<b>Total Income</b>		<b>1,182,758</b>	<b>751,094</b>	<b>1,933,852</b>	<b>2,944,307</b>
<b>EXPENDITURE ON</b>					
<b>Raising Funds</b>					
Cost of Staging Events		180,945	-	<b>180,945</b>	667,944
Other Costs		226,511	-	<b>226,511</b>	215,382
<b>Total Expenditure on Raising Funds</b>	<b>5</b>	<b>407,456</b>	<b>-</b>	<b>407,456</b>	<b>883,326</b>
<b>Charitable Activities</b>					
WellChild Nurse Programme		13,118	304,487	<b>317,605</b>	253,086
Better At Home Training Programme		55,950	201,898	<b>257,848</b>	428,626
Helping Hands Programme		86,593	42,605	<b>129,198</b>	332,957
Information and Campaigning		45,092	-	<b>45,092</b>	31,761
Charitable Events (including WellChild Awards)		513	-	<b>513</b>	114,846
Communications		204,065	11,620	<b>215,685</b>	302,965
Family Involvement and Participation (including Covid Direct Response Service)		186,518	309,865	<b>496,383</b>	186,755
Projects (including Medicines For Children)		21,648	110,345	<b>131,993</b>	45,814
<b>Total Charitable Activities Expenditure</b>	<b>5</b>	<b>613,497</b>	<b>980,820</b>	<b>1,594,317</b>	<b>1,696,810</b>
<b>Total Expenditure</b>	<b>5</b>	<b>1,020,953</b>	<b>980,820</b>	<b>2,001,773</b>	<b>2,580,136</b>
<b>NET INCOME/(EXPENDITURE) BEFORE TRANSFERS BETWEEN FUNDS</b>					
		161,805	(229,726)	<b>(67,921)</b>	364,171
Transfers between funds	<b>16</b>	-	-	-	-
<b>NET MOVEMENT IN FUNDS</b>		<b>161,805</b>	<b>(229,726)</b>	<b>(67,921)</b>	<b>364,171</b>
<b>Reconciliation of Funds:</b>					
Total Funds Brought Forward (1 April)	<b>16</b>	1,359,587	308,309	<b>1,667,896</b>	1,303,725
<b>Total Funds Carried Forward (31 March)</b>	<b>16</b>	<b>1,521,392</b>	<b>78,583</b>	<b>1,599,975</b>	<b>1,667,896</b>

All activities relate to continuing operations.

Movements in funds are disclosed in Note 3 to the financial statements.

The notes on pages 24 to 45 form part of these financial statements.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****BALANCE SHEETS as at 31 March 2021****Company number: 1815689**

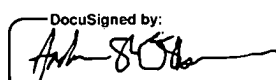
		<b>The Group</b>		<b>The Charity</b>	
		<b>31 March</b>	<b>31 March</b>	<b>31 March</b>	<b>31 March</b>
		<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>Note</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>FIXED ASSETS</b>					
Tangible assets	<b>7</b>	<b>574,871</b>	584,153	<b>574,871</b>	584,153
Investments	<b>8</b>	-	-	<b>100</b>	100
<b>TOTAL FIXED ASSETS</b>		<b>574,871</b>	584,153	<b>574,971</b>	584,253
<b>CURRENT ASSETS</b>					
Investments	<b>9</b>	<b>1,433,465</b>	1,230,166	<b>1,433,465</b>	1,230,166
Debtors	<b>10</b>	<b>733,479</b>	744,183	<b>802,292</b>	744,183
Cash at bank and in hand		<b>458,650</b>	632,950	<b>389,037</b>	632,950
<b>TOTAL CURRENT ASSETS</b>		<b>2,625,594</b>	2,607,299	<b>2,624,794</b>	2,607,299
<b>CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</b>	<b>11</b>	<b>(1,336,921)</b>	(1,315,994)	<b>(1,336,221)</b>	(1,316,094)
<b>NET CURRENT ASSETS</b>		<b>1,288,673</b>	1,291,305	<b>1,288,573</b>	1,291,205
<b>CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR</b>	<b>13</b>	<b>(263,569)</b>	(207,562)	<b>(263,569)</b>	(207,562)
<b>TOTAL NET ASSETS</b>		<b>1,599,975</b>	1,667,896	<b>1,599,975</b>	1,667,896
<b>THE FUNDS OF THE CHARITY</b>					
Restricted funds	<b>15 &amp; 16</b>	<b>78,583</b>	308,309	<b>78,583</b>	308,309
Designated funds	<b>16</b>	<b>574,871</b>	584,153	<b>574,871</b>	584,153
General reserve (undesignated) funds	<b>16</b>	<b>946,521</b>	775,434	<b>946,521</b>	775,434
<b>TOTAL CHARITY FUNDS</b>		<b>1,599,975</b>	1,667,896	<b>1,599,975</b>	1,667,896

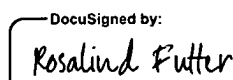
The deficit for the year of the charity dealt with in the financial statements was £67,921 (2020: surplus of £364,171).

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006.

The notes on pages 24 to 45 form part of these financial statements.

The financial statements on pages 21 to 45 were approved by the WellChild Board of Trustees on 6 July 2021 and signed on their behalf by:

DocuSigned by:  
  
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**Andrew Osborne**  
 Chairman

DocuSigned by:  
  
 E0A122F2D347478...  
**Rosalind Futter**  
 Treasurer



**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****CONSOLIDATED CASH FLOW STATEMENT****For the year ended 31 March 2021**

		<b>2021</b>	<b>2020</b>
		<b>£</b>	<b>£</b>
<b>Cash flows from operating activities</b>			
<b>Net cash generated from/(used in) operating activities</b>	<b>i)</b>	<b>21,354</b>	<b>(140,675)</b>
<b>Cash flows from investing activities</b>			
Bank interest received		<b>7,645</b>	14,532
Fixed asset additions		-	(1,125)
<b>Net cash provided by investing activities</b>		<b>7,645</b>	<b>13,407</b>
<b>Change in cash and cash equivalents in the reporting period</b>		<b>28,999</b>	<b>(127,268)</b>
Cash and cash equivalents at the beginning of the reporting period		<b>1,863,116</b>	1,990,384
<b>Cash and cash equivalents at the end of the reporting period</b>	<b>ii)</b>	<b>1,892,115</b>	<b>1,863,116</b>
<b>i) RECONCILIATION OF CASH FLOWS FROM OPERATING ACTIVITIES:</b>			
		<b>2021</b>	<b>2020</b>
		<b>£</b>	<b>£</b>
<b>Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)</b>		<b>(67,921)</b>	364,171
<b>Adjustments for:</b>			
Depreciation charges		<b>9,282</b>	9,211
Bank interest received		<b>(7,645)</b>	(14,532)
Increase/(decrease) in grant creditors		<b>45,482</b>	(220,525)
Decrease/(increase) in debtors		<b>10,809</b>	(343,411)
Increase in creditors and deferred income (excl. grants)		<b>31,347</b>	64,411
<b>Net cash generated from/(used in) operating activities</b>		<b>21,354</b>	<b>(140,675)</b>
<b>ii) ANALYSIS OF CASH AND CASH EQUIVALENTS</b>			
Cash in hand		<b>458,650</b>	632,950
Deposits		<b>1,433,465</b>	1,230,166
<b>Total cash and cash equivalents</b>		<b>1,892,115</b>	<b>1,863,116</b>

The notes on pages 24 to 45 form part of these financial statements.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021**

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**LEGAL STATUS OF THE CHARITY**

WellChild was incorporated in England and Wales as a company limited by guarantee (number 1815689) and has no share capital. The liability in respect of the guarantee, as set out in the Articles of Association, is limited to an amount not exceeding £10 per member of the company. There were nine members at the Balance Sheet date. WellChild is also a registered charity in England and Wales (number 289600) and Scotland (number SC045010).

**1. ACCOUNTING POLICIES****(a) Basis of Accounting**

The consolidated financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)) and the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

The consolidated financial statements, comprising the financial statements of the charity and its subsidiary undertaking, have been prepared under the historical cost convention. The results of the subsidiary are consolidated on a line-by-line basis. The financial statements are presented in sterling (£) which is the functional currency of the charity. WellChild meets the definition of a public benefit entity under FRS 102.

The charity has taken advantage of the exemption available to a qualifying entity in FRS 102 from the requirement to present a charity only Cash Flow Statement with the consolidated financial statements.

The charity has also taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of Financial Activities in these financial statements.

**(b) Registered and Principal Office**

The registered and principal office of WellChild is 16 Royal Crescent, Cheltenham, GL50 3DA.

**(c) Going Concern**

The Board of Trustees have regularly reviewed planning and forecasting during the year and continue to closely monitor the situation regarding the Covid-19 pandemic and its on-going effects. An amendment to the charity's Reserves Policy and, therefore, medium-term resilience has been approved, and the impact of the pandemic on the Charity is included in many areas of the Trustees Report. The Trustees believe that the Charity's financial resources and contingency planning is sufficient to ensure the ability of the organisation to continue as a going concern for the foreseeable future, being at least twelve months from the date of approval of these financial statements and therefore have prepared the financial statements on a going concern basis.

**(d) Depreciation of Fixed Assets**

In 2017 WellChild took advantage of the option under FRS 102 to use a GAAP revaluation prior to the transition date (1 April 2015) as deemed cost on its freehold property. Depreciation continues to be charged on the property annually at two per cent straight line. The value and condition of the property is reviewed annually by the Trustees and a formal valuation is carried out every three years by a surveyor to give the true market value. The Trustees are satisfied that there has been no impairment during the year. All other tangible fixed assets are stated at cost less depreciation. Depreciation is provided in order to write off the cost of tangible fixed assets owned over their anticipated effective life as follows:

Freehold property	2% straight line
Office furniture and equipment	25% straight line

No depreciation is charged on land owned. Items of a capital nature costing £1,000 or more are capitalised.

**(e) Fixed Asset Investments**

Fixed asset investments are stated at market value where available.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021**

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**1. ACCOUNTING POLICIES (continued)****(f) Grants**

Where relevant, grant applications are subject to a formal procedure of evaluation by independent experts in the relevant field of children's health prior to the allocation of funds. Grants payable in furtherance of the charity's objects are recognised as expenditure when the commitment is communicated to the grant recipient and payment is due in accordance with the terms of the contract.

**(g) Income Recognition**

Income, including donations, gifts, legacies, and grants (including government grants) that provide specific charitable project funding or are of a general nature, are recognised and included in the accounts when: there is entitlement to the funds; any performance conditions attached to the item(s) of income have been met or are fully within the control of the charity; receipt of the income is considered probable; and the amount can be measured reliably. Such income is only deferred when either the donor specifies that the grant or donation must only be used in future accounting periods, or the donor has imposed conditions which must be met before the charity has unconditional entitlement.

Income from other trading activities includes income received from major fundraising events that is used to support general activities and specific charitable projects. Such income is only deferred when it is received in advance of the event to which it relates.

Investment income is recognised on a receivable basis.

*Gifts in Kind*

Donated goods, services and facilities such as the use of two cars, tools and garden materials, and challenge event refreshments, are included as 'incoming resources' at their estimated value to the charity when received, which is the amount the charity would have been willing to pay to obtain the goods, services or facilities of equivalent economic benefit on the open market. A corresponding amount is then recognised under the appropriate expenditure heading depending on the nature of the goods, service or facility provided.

*Legacies*

Entitlement is taken as the earlier of the date on which the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably, and the charity has been notified of the executor's intention to make a distribution.

**(h) Pension Costs**

The charity operates a defined contribution money purchase scheme on behalf of its employees. The costs of providing pensions for employees are charged to the Statement of Financial Activities in the year in which the contributions are payable.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021**

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**1. ACCOUNTING POLICIES (continued)****(i) Expenditure**

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party; it is probable that settlement will be required; and the amount of the obligation can be measured reliably.

Costs of raising funds comprise the costs of staging events and other costs. Cost of staging events are those costs incurred in staging and promoting major fundraising and challenge events. These include both direct and support costs relating to these activities. Other costs are those associated with attracting corporate and voluntary income and donations which also include both direct and support costs.

Expenditure on charitable activities includes expenditure associated with activities undertaken to carry out the charity's aims and objectives and their associated support costs.

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. These include office costs, utilities, finance, insurance, IT, and have been allocated to activity cost categories on a basis consistent with the use of resources – see note 5.

Governance costs include expenditure directly attributable to the Trustees' statutory, constitutional, and strategic duties and are disclosed in note 5.

Costs in respect of future events, the income for which has been deferred to a future period, are prepaid and will be charged when the event occurs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

**(j) Debtors**

Trade debtors, other debtors and accrued income is recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**(k) Creditors**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**(l) Cash at Bank and in Hand**

Cash at bank and in hand includes petty cash and cash held in bank accounts.

**(m) Current Asset Investments**

Current asset investments are cash deposits that mature in no more than 12 months from the date of acquisition.

**(n) Operating Leases**

The charity classifies the lease of office equipment (franking machine and photocopier) and an internet line as operating leases; the title to the office equipment and internet line remains with the lessor. Rental charges are charged on a straight-line basis over the term of the lease.

**(o) Fund Accounts**

The charity has a number of restricted funds which are restricted by the donor for specific purposes or where funds have been raised for a specific purpose which was communicated to donors. All other funds are unrestricted funds. The Trustees consider that those funds represented by tangible fixed assets for use by the charity are not freely available and, therefore, this value is held in designated funds. The balance of the unrestricted reserve (undesignated) funds of £946,521 is in line with the charity's reserves policy. See page 15 of the Report of the Trustees for details of the charity's reserves policy.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021**

---

**1. ACCOUNTING POLICIES (continued)****(p) Financial Instruments**

WellChild only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value - see note 24.

**(q) Significant Estimates and Judgements**

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The items in the financial statements where these estimates and judgements have been made include the following:

*Covid-19 impact*

The Board of Trustees regular review of forecast income, expenditure, and going concern included factors impacted by the on-going pandemic, including a temporary amendment to the charity's Reserves Policy to allow for greater contingency ahead of an uncertain financial period.

Increased reserves carried forward at the end of the period covered by this report were helped by a strong fundraising response from many existing partners and donors, and a number of creative, virtual projects which ensured that the charity's 'resilience fund' campaign was successful over several months.

*Valuation of property*

The property is valued every three years. The last valuation was April 2019 and this was valued at £780,000, however WellChild took advantage of the option under FRS102 in 2017 to accept the deemed cost on its freehold property from a valuation in 2013 which was £650,000.

*Useful economic lives of tangible assets*

The annual depreciation charges for the tangible assets are sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are re-assessed annually. They are amended when necessary to reflect current estimates, based on economic utilisation and the physical condition of the assets. See note 7 for the carrying amount of tangible fixed assets and note 1(d) for the useful lives of each class of asset.

*Valuation of Gifts in Kind*

The charity uses estimates for the valuation of Gifts in Kind by considering the amount that the charity would have been willing to pay to obtain the goods, services or facilities of equivalent economic benefit on the open market – see note 1(g) for details of these.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021**

---

**1. ACCOUNTING POLICIES (continued)****(r) Taxation**

The company is a registered charity and as such is entitled to tax exemption on all its income and gains, properly applied for its charitable purposes. Any corporation tax payable in respect of the taxable profit of the subsidiary company is recognised in the year in which the taxable profit is generated. In most years, no corporation tax is payable because the subsidiary company distributes all the taxable profits to the charity.

**(s) Volunteers**

WellChild is supported by an exceptional team of volunteers working in the head office in Cheltenham and throughout the UK assisting at fundraising events. These dedicated individuals give many hours of their time and contribute significantly to the operation of the charity. We had 97 (2020: 75) volunteers assisting with numerous activities during the year, many of whom volunteered and continue to do so, on a regular basis. Due to the COVID pandemic, there were no volunteers on Helping Hands projects during the year (2020: 647).

Our volunteers include the involvement of children, young people and their families in various aspects of WellChild's work including our Wolfram Syndrome Panel reviewing the provision of services and literature content, our Children and Young People's Panel involved in WellChild Awards judging, Parent Ambassadors organising (virtual) family meet ups and supporting WellChild at fundraising pitches and with PR activity, and parent members of our Helping Hands Panel reviewing applications. Many families also participated in designing positive postcards for WellChild to create and share with families, as well as sharing videos & photos and carrying out App testing for the Medicines for Children App. A number of youth ambassadors volunteered their time for radio interviews, zoom calls and contributed to written articles for the media.

No monetary cost of volunteering time is included within the financial statements.

**WELLCHILD**  
**(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)**

**NOTES TO THE FINANCIAL STATEMENTS**  
**For the year ended 31 March 2021**

**2. FINANCIAL PERFORMANCE OF THE CHARITY**

The consolidated statement of financial activities includes the results of the charity's wholly owned subsidiary. The summary financial performance of the charity alone is:

	<b>2021</b>	2020
	<b>£</b>	£
Income	<b>1,913,036</b>	2,944,307
Gift aid from subsidiary company	<b>19,039</b>	-
	<b>1,932,075</b>	2,944,307
Expenditure	<b>(1,999,996)</b>	(2,580,136)
Net (expenditure)/income	<b>(67,921)</b>	364,171
Total funds brought forward	<b>1,667,896</b>	1,303,725
Total funds carried forward	<b>1,599,975</b>	1,667,896
<i>Represented by:</i>		
Restricted funds	<b>78,583</b>	308,309
Unrestricted funds	<b>1,521,392</b>	1,359,587
	<b>1,599,975</b>	1,667,896

**3. NET MOVEMENT IN FUNDS IN THE YEAR**

	<b>2021</b>	2020
	<b>£</b>	£
<i>Is stated after charging the following items:</i>		
Auditors' remuneration for audit services	<b>9,000</b>	10,500
Auditors' remuneration for other services	<b>2,095</b>	170
Depreciation of tangible fixed assets	<b>9,282</b>	9,211
Operating leases	<b>12,143</b>	11,630
<i>and after crediting:</i>		
Bank interest receivable	<b>(7,645)</b>	(14,532)

**3a. GIFTS IN KIND**

Gifts in Kind of £33,559 (2020: £41,947) were received during the year.

**3b. INCOME FROM DONATIONS AND LEGACIES INCLUDE THE FOLLOWING:**

	<b>2021</b>	2020
	<b>£</b>	£
Corporate donations	<b>521,770</b>	366,363
Donations inclusive of trusts	<b>901,656</b>	768,698
Legacies	<b>71,886</b>	71,809
	<b>1,495,312</b>	1,206,870

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****3. NET MOVEMENT IN FUNDS IN THE YEAR (continued)****3c. INCOME FROM OTHER TRADING ACTIVITIES INCLUDE THE FOLLOWING:**

	<b>2021</b>	2020
	<b>£</b>	£
Corporate partnerships	<b>50,302</b>	277,525
Challenge events (see note 6)	<b>98,568</b>	609,800
Fundraising events (see note 6)	<b>55,628</b>	791,218
Other	<b>444</b>	-
	<b>204,942</b>	1,678,543

**4. TRUSTEES AND EMPLOYEES**

	<b>2021</b>	2020
	<b>£</b>	£
<b>Staff Costs</b>		
Wages and salaries	<b>900,183</b>	891,139
Social security costs	<b>83,704</b>	84,819
Other pension costs	<b>55,681</b>	55,540
	<b>1,039,568</b>	1,031,498

	<b>2021</b>	2020
	<b>Number</b>	Number
The monthly average number of employees was:		
Management and administration	<b>5</b>	5
Charitable activities	<b>17</b>	16
Fundraising	<b>8</b>	9
Total employees	<b>30</b>	30

There was a total of 97 (2020: 203) volunteers, not including those who took part in Helping Hands projects, who assisted with numerous activities during the year.



**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****4. TRUSTEES AND EMPLOYEES (continued)**

The number of employees whose emoluments, excluding pension contributions, fell within the following band is:

	<b>2021</b>	2020
	<b>Number</b>	Number
£70,000 - £79,999	<b>1</b>	-
£80,000 - £89,999	<b>-</b>	1

Retirement benefit contributions of £5,971 (2020: £6,124) under a defined contribution scheme were made in respect of the one employee above (2020: one).

Benefit in kind of £nil (2020: £1,548) was received in respect of the one employee above (2020: one). This was for a company car. Use of the car was provided free of charge by a charity partner).

All the Board of Trustees, who are not included in the above analysis, are the Directors of WellChild who supply their services on a voluntary basis and have received no remuneration during the year. Total expenses of £282 (2020: £1,284) was paid on behalf of one (2020: 10) Trustee for training (2020: travel, training and governance information).

Trustee Indemnity insurance of £5,000,000 was arranged as part of the overall insurance package and included in the total premium of £5,503 (2020: £5,472).

The key management personnel of the charity comprise the Board of Trustees, Chief Executive, Director of Programmes, Director of Operations, Director of Communications and Engagement and Director of Fundraising. The total employee benefits including employer national insurance and pension contributions of the key management personnel of the charity were £326,329 (2020: £311,552).

All employees are paid at least the national living wage. The ratio of the total remuneration of the CEO against the total remuneration of the median employee is 3:1 (2020: 3:1).

**WELLCHILD**  
**(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)**

**NOTES TO THE FINANCIAL STATEMENTS**  
**For the year ended 31 March 2021**

**5. ANALYSIS OF EXPENDITURE**

The group allocates its support costs as shown in the table below. Support costs are allocated on a basis consistent with the use of resources.

	Direct Costs £	Grant Funding of Activities £	Support Costs £	Total 2021 £	Total 2020 £
<b>Charitable Activities Expenditure</b>					
WellChild Nurse Programme	36,676	274,141	6,788	317,605	253,086
Better At Home Training Programme	8,899	242,252	6,697	257,848	428,626
Helping Hands Programme	99,077	-	30,121	129,198	332,957
Information and Campaigning	31,815	-	13,277	45,092	31,761
Charitable Events (including WellChild Awards)	186	-	327	513	114,846
Communications	161,029	-	54,656	215,685	302,965
Family Involvement and Participation (including Covid Direct Response Service)	382,853	-	113,530	496,383	186,755
Projects (including Medicines for Children)	18,421	106,845	6,727	131,993	45,814
<b>Total Charitable Activities Expenditure</b>	<b>738,956</b>	<b>623,238</b>	<b>232,123</b>	<b>1,594,317</b>	<b>1,696,810</b>
<b>Expenditure on Raising Funds</b>					
Cost of Staging Events	137,101	-	43,844	180,945	667,944
Other Costs	170,708	-	55,803	226,511	215,382
<b>Total Expenditure on Raising Funds</b>	<b>307,809</b>	<b>-</b>	<b>99,647</b>	<b>407,456</b>	<b>883,326</b>
<b>Total Expenditure</b>	<b>1,046,765</b>	<b>623,238</b>	<b>331,770</b>	<b>2,001,773</b>	<b>2,580,136</b>

Of the £331,770 (2020: £311,616) support costs detailed above £35,299 (2020: £23,210) relates to the Governance function:

	2021 £	2020 £
Audit fees	9,000	10,500
Accountancy	8,001	3,296
Legal fees	11,161	2,556
Insurance and Trustee costs	7,137	6,858
	<b>35,299</b>	<b>23,210</b>

**WELLCHILD**  
**(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)**

**NOTES TO THE FINANCIAL STATEMENTS**  
**For the year ended 31 March 2021**

**6. BREAKDOWN OF INCOME AND EXPENDITURE OF STAGING EVENTS**

**6a. CURRENT YEAR BREAKDOWN OF INCOME AND EXPENDITURE OF STAGING EVENTS**

	Income £	Direct Costs £	Net Income £
Fundraising and challenge events	<b>154,196</b>	<b>(137,101)</b>	<b>17,095</b>

Direct costs include costs such as the purchasing of challenge event places, the hiring of venues and all costs associated with the running of fundraising events as well as staff remuneration, travel and expenses. The majority of fundraising and challenge events planned for 2020/21 were postponed as a result of the Coronavirus pandemic.

**6b. PRIOR YEAR BREAKDOWN OF INCOME AND EXPENDITURE OF STAGING EVENTS**

	Income £	Direct Costs £	Net Income £
Fundraising and challenge events	<b>1,401,018</b>	<b>(597,224)</b>	<b>803,794</b>

**7. TANGIBLE FIXED ASSETS**

Group and Charity	Freehold Property £	Office Furniture & Equipment £	Total £
<b>Cost</b>			
As at 1 April 2020	650,000	40,251	690,251
Additions	-	-	-
Disposals	-	-	-
As at 31 March 2021	<b>650,000</b>	<b>40,251</b>	<b>690,251</b>
<b>Depreciation</b>			
As at 1 April 2020	66,761	39,337	106,098
Charge for the period	9,000	282	9,282
Disposals	-	-	-
As at 31 March 2021	<b>75,761</b>	<b>39,619</b>	<b>115,380</b>
<b>Net book value</b>			
As at 1 April 2020	583,239	914	584,153
<b>As at 31 March 2021</b>	<b>574,239</b>	<b>632</b>	<b>574,871</b>

The freehold property was valued by John Ryde Commercial Property Consultants at open market value with vacant possession on 19<sup>th</sup> February 2013 at £650,000, being £200,000 in respect of the land, and £450,000 in respect of the buildings. In 2017, WellChild took advantage of the option under FRS 102 to accept this revaluation as deemed cost on its freehold property.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****8. FIXED ASSET INVESTMENTS**

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Unlisted Investments</b>				
Investments in subsidiary company	-	-	100	100

WellChild has ultimate control of WellChild Enterprises Ltd (formerly WellChild Trading Ltd), a company registered in England and Wales (number 1850610) as 100 per cent (2020: 99 per cent) of the share capital is owned by the charity. One member of the Board of Trustees of the charity is also an unpaid director of WellChild Enterprises Ltd (formerly WellChild Trading Ltd). WellChild Enterprises Ltd (formerly WellChild Trading Ltd) commenced trading during the year (2020: not active).

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Amounts owed by Group Undertaking	-	-	100	100
<i>Represented by</i>				
Share capital	-	-	100	100

**9. CURRENT ASSET INVESTMENTS**

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
UK – Short term deposits	1,433,465	1,230,166	1,433,465	1,230,166

All of the investment income of £7,645 (2020: £14,532) arises from money held in interest-bearing cash deposit accounts.

**10. DEBTORS**

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Prepaid costs in respect of future events	266,585	200,289	266,585	200,289
Trade debtors	23,451	31,733	23,451	31,733
Amounts owed by group undertakings	-	-	68,813	-
Prepayments	21,768	28,176	21,768	28,176
Accrued income	420,658	483,285	420,658	483,285
Other debtors	1,017	700	1,017	700
	<b>733,479</b>	<b>744,183</b>	<b>802,292</b>	<b>744,183</b>

For the year ended 31 March 2021, accrued income includes £318,981 grant income for the Better At Home training programme (2020: £350,000).

Debtors recoverable more than a year after the reporting date amount to £76,868 (2020: £nil).

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS**  
**For the year ended 31 March 2021****11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Trade creditors	<b>45,687</b>	47,292	<b>45,687</b>	47,292
Other taxation and social security	<b>21,968</b>	22,707	<b>21,968</b>	22,707
Accruals	<b>32,011</b>	28,932	<b>31,211</b>	28,932
Deferred income (see note 12)	<b>358,611</b>	328,110	<b>358,611</b>	328,110
Grants authorised but not yet paid (see note 18)	<b>872,306</b>	882,832	<b>872,306</b>	882,832
Amounts owed to group undertakings	-	-	<b>100</b>	100
Other creditors	<b>6,338</b>	6,121	<b>6,338</b>	6,121
	<b>1,336,921</b>	1,315,994	<b>1,288,573</b>	1,316,094

**12. DEFERRED INCOME**

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
London Marathon	<b>143,252</b>	61,569	<b>143,252</b>	61,569
Ed Chamberlin Golf Day	<b>1,600</b>	34,190	<b>1,600</b>	34,190
WellChild Awards	<b>125,625</b>	175,625	<b>125,625</b>	175,625
Restricted charitable projects	<b>31,066</b>	21,497	<b>31,066</b>	21,497
Other events	<b>57,068</b>	35,229	<b>57,068</b>	35,229
	<b>358,611</b>	328,110	<b>358,611</b>	328,110

Deferred income is potentially refundable income (in the case of cancellation) received for future events and restricted charitable projects. 2019/20 deferred income was recognised as income during the financial year where the event took place and where the event was postponed, the income was further deferred. The movement in deferred income is shown below:

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Deferred income brought forward	<b>328,110</b>	276,703	<b>328,110</b>	276,703
Resources deferred during the year	<b>234,394</b>	328,110	<b>234,394</b>	328,110
Amounts released from previous periods	<b>(203,893)</b>	(276,703)	<b>(203,893)</b>	(276,703)
Deferred income carried forward	<b>358,611</b>	328,110	<b>358,611</b>	328,110

**13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR**

	<b>Group</b>		<b>Charity</b>	
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Grants authorised but not yet paid (see note 18)	<b>263,569</b>	207,562	<b>263,569</b>	207,562

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****14. ANALYSIS OF GROUP NET ASSETS BETWEEN FUNDS****14a. CURRENT YEAR ANALYSIS OF GROUP NET ASSETS BETWEEN FUNDS**

	<b>Restricted Funds £</b>	<b>Designated Funds £</b>	<b>General Funds £</b>	<b>Total 2021 £</b>	<b>Total 2020 £</b>
Tangible fixed assets	-	574,871	-	574,871	584,153
Net current assets	342,152	-	946,521	1,288,673	1,291,305
Creditors falling due after more than one year	(263,569)	-	-	(263,569)	(207,562)
Net assets	<u>78,583</u>	<u>574,871</u>	<u>946,521</u>	<u>1,599,975</u>	<u>1,667,896</u>

**14b. PRIOR YEAR ANALYSIS OF GROUP NET ASSETS BETWEEN FUNDS**

	<b>Restricted Funds £</b>	<b>Designated Funds £</b>	<b>General Funds £</b>	<b>Total 2020 £</b>	<b>Total 2019 £</b>
Tangible fixed assets	-	584,153	-	584,153	592,239
Net current assets	515,871	-	775,434	1,291,305	1,035,819
Creditors falling due after more than one year	(207,562)	-	-	(207,562)	(324,333)
Net assets	<u>308,309</u>	<u>584,153</u>	<u>775,434</u>	<u>1,667,896</u>	<u>1,303,725</u>

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021**

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**15. DESCRIPTION OF FUNDS****DESIGNATED FUNDS**

The designated funds represent 100 per cent of the value of fixed assets. These fixed assets include the WellChild head office building and are not, therefore, readily accessible.

**RESTRICTED FUNDS**

Restricted funds are those where the donor has been specific about the purpose for which they are donating or where funds have been raised for a specific purpose which was communicated to donors. The funds must be used for the purpose for which they were given and/or raised.

- **WellChild Nurse Programme**

This programme has been established to fund WellChild Nurses who support children and young people with serious illness, complex health conditions or long-term care needs and their families, across the UK. They work to ensure that these children and young people can leave hospital and return home and offer vital support to make sure that these families have the skills they need to care for their children. In addition, WellChild Nurses are vital in the prevention of frequent hospital re-admissions.

- **Better At Home Training Programme**

An essential part of children being discharged home is ensuring that parents feel confident and competent in being able to provide complex nursing care at home. This includes care ranging from tube feeding to managing ventilation and dealing with an emergency. Training usually starts at the hospital bedside. What is missing, however, is a consistent approach to how a family is trained, including where and when this takes place. The Better At Home training programme will provide this training.

- **Helping Hands Programme**

WellChild's Helping Hands programme works with volunteers from companies and organisations across the UK to tackle essential projects in the homes of children and young people with serious illness, complex health conditions or long-term care needs. These volunteers provide the manpower and enthusiasm for undertaking home and garden make-over projects, as well as donating their time and energy to help make a practical and positive impact on children's lives.

- **Families Involvement and Participation Programme**

Families play an active role within WellChild, and the involvement and participation of children, young people, parents and carers is essential to the delivery of WellChild's strategy. The Family involvement and Participation Programme includes the WellChild Family Tree peer-to-peer support resource and forum, along with many other information, interactive, advocacy, and event activities. WellChild is committed to ensuring children, young people and families remain firmly at the heart of our work. During 2020/21 the programme expanded significantly to incorporate our Covid Direct Response Service and associated support for families.

- **Wolfram Syndrome Family Coordinator**

Wolfram Syndrome is a rare and complex genetic disorder, causing diabetes insipidus, diabetes mellitus, optic atrophy, and deafness, as well as various other health issues. Because of its rarity, it can be difficult for those with the syndrome or undergoing diagnosis to access local information and advice. This can leave them and their families feeling isolated and anxious. Funded by NHS England, and in partnership with Birmingham Children's Hospital, WellChild's Wolfram Syndrome Family Coordinator works with families to provide support, advocacy, and advice. As of 2020/21 the service is operated through WellChild Enterprises Limited (formerly WellChild Trading Limited).

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****15. DESCRIPTION OF FUNDS (continued)**

- **Medicines for Children App**

Working with parents and carers of children with exceptional health needs has shown that guidance on managing often complex 24/7 medication regimes is sorely lacking. Funded by Comic Relief's Tech for Good and Fidelity, in collaboration with the Royal College of Paediatrics and Child Health (RCPCH) and the Neonatal and Paediatric Pharmacists Group (NPPG), we are developing a medicines management app to help parents and carers better manage their child's medicine routine safely. The purpose of the app is to equip parents with medicine information for their child instantly, anytime, anywhere, reducing the medicine management burden. It can also act as a child's online medicine record with the ability for every action/result to be recorded, viewed and shared with health professionals instantly. This project is a continuation of WellChild's work with the Medicines For Children web resource.

- **IT**

During the year, WellChild received funding from Gloucestershire Growth Hub and CAST/Catalyst to help improve its IT infrastructure and online resource.

**16. STATEMENT OF FUNDS (GROUP)****16a. CURRENT YEAR STATEMENT OF FUNDS (GROUP)**

	<b>Brought Forward</b>	<b>Income</b>	<b>Expenditure</b>	<b>Transfers</b>	<b>Carried Forward</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>UNRESTRICTED FUNDS</b>					
General (undesignated) funds:					
WellChild	775,434	1,111,167	(940,080)	-	946,521
WellChild Enterprises Ltd	-	71,591	(71,591)	-	-
Designated funds	584,153	-	(9,282)	-	574,871
	<u>1,359,587</u>	<u>1,182,758</u>	<u>(1,020,953)</u>	<u>-</u>	<u>1,521,392</u>
<b>RESTRICTED FUNDS</b>					
WellChild Nurse Programme	21,135	269,224	(304,487)	-	(14,128)
Better At Home Training Programme	165,399	26,020	(201,898)	-	(10,479)
Helping Hands Programme	4,298	41,497	(42,605)	-	3,190
Families Involvement and Participation Programme	-	402,733	(302,733)	-	100,000
Wolfram Syndrome Family Coordinator	7,132	-	(7,132)	-	-
Medicines for Children App	110,345	-	(110,345)	-	-
IT	-	11,620	(11,620)	-	-
	<u>308,309</u>	<u>751,094</u>	<u>(980,820)</u>	<u>-</u>	<u>78,583</u>
	<u>1,667,896</u>	<u>1,933,852</u>	<u>(2,001,773)</u>	<u>-</u>	<u>1,599,975</u>

Restricted funds in deficit are awaiting funding which is to be received in arrears.



**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****16. STATEMENT OF FUNDS (GROUP) (continued)****16b. PRIOR YEAR STATEMENT OF FUNDS (GROUP)**

	<b>Brought Forward £</b>	<b>Income £</b>	<b>Expenditure £</b>	<b>Transfers £</b>	<b>Carried Forward £</b>
<b>UNRESTRICTED FUNDS</b>					
General (undesignated) funds	398,192	<b>1,939,192</b>	<b>(1,770,313)</b>	<b>208,363</b>	<b>775,434</b>
Designated funds	592,239	-	<b>(9,211)</b>	<b>1,125</b>	<b>584,153</b>
	<b>990,431</b>	<b>1,939,192</b>	<b>(1,779,524)</b>	<b>209,488</b>	<b>1,359,587</b>
<b>RESTRICTED FUNDS</b>					
WellChild Nurse Programme	4,305	<b>201,592</b>	<b>(184,762)</b>	-	<b>21,135</b>
Better At Home Training Programme	296,477	<b>417,132</b>	<b>(338,722)</b>	<b>(209,488)</b>	<b>165,399</b>
Helping Hands Programme	-	<b>172,844</b>	<b>(168,546)</b>	-	<b>4,298</b>
Family Involvement and Participation Programme	-	<b>58,778</b>	<b>(58,778)</b>	-	-
Wolfram Syndrome Family Coordinator	9,012	<b>44,424</b>	<b>(46,304)</b>	-	<b>7,132</b>
Medicines for Children App	3,500	<b>110,345</b>	<b>(3,500)</b>	-	<b>110,345</b>
	<b>313,294</b>	<b>1,005,115</b>	<b>(800,612)</b>	<b>(209,488)</b>	<b>308,309</b>
	<b>1,303,725</b>	<b>2,944,307</b>	<b>(2,580,136)</b>	-	<b>1,667,896</b>

Transfers - £209,488 of restricted funding received for the Better At Home training programme during 2018/19 was unrestricted by the donor in 2019/20.

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021**

<b>17. GRANTS RECONCILIATION</b>	<b>£</b>
Grants outstanding at 1 April 2020	<b>1,090,394</b>
Grants authorised in the period	<b>623,238</b>
Grants paid in the period	<b>(577,757)</b>
	<hr/>
Grants outstanding at 31 March 2021 (see note 18)	<b>1,135,875</b>
	<hr/>
<b>GRANTS AUTHORISED IN PERIOD</b>	<b>£</b>
<b>Projects</b>	
Royal College of Paediatrics & Child Health – Medicines for Children App	<b>106,845</b>
	<hr/>
<b>Total Projects</b>	<b>106,845</b>
	<hr/>
	<b>£</b>
<b>Better At Home</b>	
Cardiff and Vale University Health Board - Equipment	<b>30,000</b>
North Cumbria Integrated Care NHS Foundation Trust – Equipment	<b>5,969</b>
St George's University Hospitals NHS Foundation Trust – Parent trainer nurse and physiotherapist	<b>143,850</b>
St George's University Hospitals NHS Foundation Trust – Equipment	<b>25,933</b>
Oxleas NHS - Equipment	<b>18,000</b>
NHS Ayrshire and Arran - Equipment	<b>18,500</b>
	<hr/>
<b>Total Better At Home</b>	<b>242,252</b>
	<hr/>
	<b>£</b>
<b>Wellchild Nurses</b>	
Manchester University NHS Foundation Trust	<b>56,796</b>
North Cumbria Integrated Care NHS Foundation Trust	<b>59,181</b>
South Warwickshire NHS Foundation Trust	<b>108,539</b>
Betsi Cadwaladr University Health Board	<b>49,625</b>
	<hr/>
<b>Total Wellchild Nurses</b>	<b>274,141</b>
	<hr/>
<b>TOTAL GRANTS AUTHORISED IN PERIOD</b>	<b>623,238</b>
(All paid to institutions)	<hr/>

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****18. DETAILS OF AUTHORISED BUT UNPAID GRANTS**

	<b>Outstanding Balance 31 March 2021 £</b>	<b>Within One Year £</b>	<b>Due Over One Year £</b>
<b>PROJECTS</b>			
• Management of Children's Pain Project – The Open University	898	898	-
• Medicines for Children App - Royal College of Paediatrics & Child Health	106,845	106,845	-
<b>TOTAL PROJECTS</b>	<b>107,743</b>	<b>107,743</b>	<b>-</b>
<b>BETTER AT HOME</b>	<b>£</b>	<b>£</b>	<b>£</b>
• Better At Home Training Resource - Equipment, Cardiff - Cardiff and Vale University Health Board	17,329	17,329	-
• Better At Home Training Resource – Parent Trainer Nurse, Cardiff - Cardiff and Vale University Health Board	54,749	54,749	-
• Better At Home Training Resource - Training Kit, Alder Hey Children's Hospital	5,960	5,960	-
• Better At Home Training Resource - Equipment, Birmingham Women's and Children's Hospital NHS Foundation Trust	46,720	46,720	-
• Better At Home Training Resource - Equipment, Royal Manchester Children's Hospital, Manchester Foundation Trust	36,520	36,520	-
• Better At Home Training Resource – Parent Trainer Nurse, University Hospitals Southampton	152,776	91,666	61,110
• Better At Home Training Resource - Equipment, University Hospitals Southampton	10,150	10,150	-
• Better At Home Training Resource – Equipment, North Cumbria Integrated Care NHS Foundation Trust	5,969	5,969	-
• Better At Home Training Resource – Parent Trainer Nurse, St George's University Hospitals NHS Foundation Trust	143,850	41,956	101,894
• Better At Home Training Resource – Equipment, St George's University Hospitals NHS Foundation Trust	25,933	25,933	-
• Better At Home Training Resource – Equipment, Oxleas NHS	18,000	18,000	-
• Better At Home Training Resource – Parent Trainer Nurse, Ayrshire and Arran - NHS Ayrshire and Arran	19,979	19,979	-
• Better At Home Training Resource - Equipment, Ayrshire and Arran - NHS Ayrshire and Arran	17,478	17,478	-
• Better At Home Training Resource - Equipment, University of Nottingham	31,955	31,955	-
<b>TOTAL PROJECTS</b>	<b>587,368</b>	<b>424,364</b>	<b>163,004</b>

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****18. DETAILS OF AUTHORISED BUT UNPAID GRANTS (continued)**

	<b>Outstanding Balance 31 March 2021 £</b>	<b>Within One Year £</b>	<b>Due Over One Year £</b>
<b>WELLCHILD NURSES</b>			
<i>Provision of WellChild Nurse for:</i>			
• Royal Cornwall Hospitals NHS Trust and Cornwall Partnership NHS Foundation Trust	<b>3,628</b>	3,628	-
• Alder Hey Children's NHS Foundation Trust and Edge Hill University	<b>8,702</b>	8,702	-
• King's College Hospital NHS Foundation Trust	<b>836</b>	836	-
• Royal Belfast Hospital for Sick Children, Belfast Health and Social Care Trust	<b>365</b>	365	-
• St George's University Hospitals NHS Foundation Trust	<b>9,283</b>	9,283	-
• Manchester University NHS Foundation Trust	<b>64,203</b>	64,203	-
• Gloucestershire Clinical Commissioning Group	<b>77,089</b>	77,089	-
• South Warwickshire NHS Foundation Trust	<b>108,539</b>	50,095	58,444
• Cumbria Partnership NHS Foundation Trust	<b>88,071</b>	45,950	42,121
• Great Ormond Street Hospital for Children NHS Foundation Trust	<b>39,199</b>	39,199	-
• Betsi Cadwaladr University Health Board	<b>40,849</b>	40,849	-
<b>TOTAL WELLCHILD NURSES</b>	<b>440,764</b>	<b>340,199</b>	<b>100,565</b>
<b>TOTAL AUTHORISED BUT UNPAID GRANTS</b>	<b>1,135,875</b>	<b>872,306</b>	<b>263,569</b>

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****19. OPERATING LEASE COMMITMENTS**

As at 31 March 2021 the group had total commitments due under non-cancellable operating leases as follows:

	<b>2021</b>	2020
	<b>£</b>	£
Within one year	<b>2,745</b>	3,694
Within two to five years	<b>961</b>	1,672
	<b>3,706</b>	5,366

**20. CAPITAL COMMITMENTS**

At the year end the group had no capital commitments (2020: nil).

**21. RELATED PARTY TRANSACTIONS**

Total donations of £100 (2020: £1,180) were received from two (2020: three) members of the Trustee Board. There were no other related party transactions during the year.

**22. TRADING SUBSIDIARY**

The charity has one wholly owned trading subsidiary, which is registered in England and Wales. The registered address of WellChild Enterprises Ltd is 16 Royal Crescent, Cheltenham, Gloucestershire, GL50 3DA. WellChild Enterprises Ltd (formerly WellChild Trading Ltd) (registered company 1850610) carries out commercial activities, mainly delivering a service level agreement for NHS England. WellChild Enterprises Ltd (formerly WellChild Trading Ltd) was dormant in the year ended 31 March 2020.

A summary of the trading results for WellChild Enterprises Ltd (formerly WellChild Trading Ltd) is below and is shown before consolidation adjustments. Accounts are filed with the Registrar of Companies at Companies House each year.

**Statement of comprehensive income**

	<b>WellChild Enterprises Ltd</b>	
	<b>2021</b>	2020
	<b>£</b>	£
Turnover – third party	<b>71,591</b>	-
Cost of Sales – third party	<b>(977)</b>	-
Cost of Sales - group	<b>(49,775)</b>	-
Gross profit	<b>20,839</b>	-
Administration costs	<b>(1,800)</b>	-
Gift aid donation to WellChild	<b>(19,039)</b>	-
Operating result	<b>-</b>	-
Total comprehensive income for the year	<b>-</b>	-
The assets and liabilities of the company were:		
Current assets	<b>69,713</b>	100
Current liabilities	<b>69,613</b>	-
Total net assets	<b>100</b>	100
Share capital - £1 ordinary shares	<b>100</b>	100
Retained profits	<b>-</b>	-

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****23. STATUTORY INCOME INCLUDING GOVERNMENT GRANTS**

Statutory income comprises a performance related grant of £61,678 (2020: £44,362) made by NHS England to fund the Wolfram Syndrome Family Coordinator service and government grants of £164,275 were received through the government's Coronavirus Job Retention Scheme (furlough).

**24. FINANCIAL INSTRUMENTS**

	<b>2021</b>	2020
	<b>£</b>	£
<b>Financial assets measured at settlement value</b>	<b>2,336,225</b>	2,378,134
<b>Financial liabilities measured at settlement value</b>	<b>(1,263,348)</b>	(1,166,618)

Financial assets measured at settlement value comprise cash, short term deposit investments, accrued income, and trade debtors.

Financial liabilities measured at settlement value comprise trade creditors, accruals and grants authorised but not yet paid.

There was no impairment of assets in the year (2020: nil).

**WELLCHILD****(A COMPANY LIMITED BY GUARANTEE AND A REGISTERED CHARITY)****NOTES TO THE FINANCIAL STATEMENTS****For the year ended 31 March 2021****25. PRIOR YEAR STATEMENT OF GROUP FINANCIAL ACTIVITIES (WITH FUND ANALYSIS)**

	Unrestricted Funds £	Restricted Funds £	2020 Total £
<b>INCOME FROM</b>			
<b>Donations and Legacies</b>	288,733	918,137	1,206,870
<b>Statutory Income</b>	-	44,362	44,362
<b>Other Trading Activities (including challenge and other fundraising events)</b>	1,635,927	42,616	1,678,543
<b>Investment Income</b>	14,532	-	14,532
<b>Total Income</b>	<u>1,939,192</u>	<u>1,005,115</u>	<u>2,944,307</u>
<b>EXPENDITURE ON</b>			
<b>Raising Funds</b>			
Cost of Staging Events	667,944	-	667,944
Other Costs	215,382	-	215,382
<b>Total Expenditure on Raising Funds</b>	<u>883,326</u>	<u>-</u>	<u>883,326</u>
<b>Charitable Activities</b>			
WellChild Nurse Programme	68,324	184,762	253,086
Better At Home Training Programme	89,904	338,722	428,626
Helping Hands Programme	164,411	168,546	332,957
Information and Campaigning	31,761	-	31,761
Charitable Events (including WellChild Awards)	114,846	-	114,846
Communications	302,965	-	302,965
Family Involvement and Participation (including Wolfram Syndrome Family Coordinator)	81,673	105,082	186,755
Projects	42,314	3,500	45,814
<b>Total Charitable Activities Expenditure</b>	<u>896,198</u>	<u>800,612</u>	<u>1,696,810</u>
<b>Total Expenditure</b>	<u>1,779,524</u>	<u>800,612</u>	<u>2,580,136</u>
<b>NET INCOME BEFORE TRANSFERS BETWEEN FUNDS</b>	159,668	204,503	364,171
Transfers between funds	209,488	(209,488)	-
<b>NET MOVEMENT IN FUNDS</b>	369,156	(4,985)	364,171
<b>Reconciliation of Funds:</b>			
Total Funds Brought Forward (1 April 2019)	990,431	313,294	1,303,725
<b>Total Funds Carried Forward (31 March 2020)</b>	<u>1,339,587</u>	<u>308,309</u>	<u>1,667,896</u>