In accordance with P ' 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

## LIQ03 Notice of progress report in voluntary winding up





COMPANIES HOUSE

28/09/2018

1	Company details	
Company number	0 1 6 1 1 6 1 6	→ Filling in this form Please complete in typescript or in
Company name in full	Fanhear Limited	bold black capitals.
2	Liquidator's name	1
Full forename(s)	Matthew Douglas	
Surname	Hardy	
3	Liquidator's address	
Building name/number	30 St. Paul's Square	
Street	Birmingham	
Post town	West Midlands	
County/Region		
Postcode	B 3 1 Q Z	
Country		
4	Liquidator's name <b>o</b>	
Full forename(s)		Other liquidator Use this section to tell us about
Surname		another liquidator.
5	Liquidator's address <b>®</b>	
Building name/number		Other liquidator
Street		Use this section to tell us about another liquidator.
Post town		
County/Region		
Postcode		
Country		

LIQ03 Notice of progress report in voluntary winding up Period of progress report ф О <sup>y</sup>2 Ö 8 <sup>y</sup>7 From date ď 11 <sup>d</sup>2 <sup>d</sup>9 8 Ö <sup>y</sup>2 ď 1 8 To date 7 **Progress report** ☑ The progress report is attached Sign and date Signature Liquidator's signature X X M. D. Hardy 0 9 ½ 0 1 8 2 6 Signature date

## Fanhear Limited (In Liquidation) Liquidator's Summary of Receipts & Payments

Statement of Affairs £		From 30/08/2017 To 29/08/2018	From 30/08/2016 To 29/08/2018 £
	ASSETS NOT PLEDGED		
6,000.00	Cash in Hand	NIL	6,000 00
2,327.48	Cash at Bank	NIL	1,967 78
NIL	Plant & Machinery	NIL	NIL
NIL	Stock in Trade	NIL	NIL
NIL	Corporation Tax Refund	NIL	NIL
	Insurance Settlement	NIL	4,101.80
		NIL	12,069.58
	COST OF REALISATIONS		
	Statutory Advertising	NIL	237.00
	Statement of Affairs Fee	NIL	2,500.00
	Stationery, Printing & Carriage	NIL	8.48
	Specific Bond	NIL	35 00
	Accountancy Fees	NIL	500.00
	Liquidator's Fees (Percentage Basis)	NIL	1,025.45
	Liquidators Fees (Fixed Basis)	NIL	7,500.00
	,	NIL	(11,805.93)
	UNSECURED CREDITORS		,
(2,520.00)	Trade & Expense Creditors	NIL	NIL
(135,274 00)	HM Revenue & Customs - APN	NIL	NIL
(3,946.81)	HM Revenue & Customs - VAT	NIL	NIL
(407 00)	Loan Accounts	NIL	NIL
,		NIL	NIL
	DISTRIBUTIONS		
(100.00)	Ordinary Shareholders	NIL	NIL
,	••••••••••	NIL	NIL
(133,920.33)		— ——— NIL	263.65
, . ,	REPRESENTED BY		
	Estate Bank A/c Non Interest Bearing		263 65
			263.65

Matthew Douglas Hardy Liquidator



30 St Paul's Square, Birmingham, B3 1QZ T 0121 200 2962 F 0121 236 8340 E info@poppletonandappleby co.uk www.poppletonandappleby.co.uk

## TO ALL KNOWN MEMBERS AND CREDITORS

Our Ref: MDH/GJB/SLH/JS/LG/F4I/CVLIR161500

26 September 2018

Dear Sirs

## Fanhear Limited ("the Company") - In Creditors' Voluntary Liquidation

I am pleased to provide my Annual Progress Report in the above matter.

Creditors will recall that M T Coyne was appointed as Liquidator of the Company on 30 August 2016. However, Mr Coyne was replaced by myself, M D Hardy, by an Order of the Court dated 29 November 2016. A copy of the Order is available on written request.

I attach at Appendix A statutory information that I am obliged to provide.

## **Executive Summary**

The Company undertook contracts for maintenance works in various locations around the UK. It held few assets, mainly aged items and its main asset at cessation was cash held in its current bank account.

My duties and functions as Liquidator are the realisation of the Company's assets, the agreement of the claims of Creditors, investigation of the Directors' conduct and the Company's affairs generally, and the eventual distribution of the Liquidation funds between the Creditors in accordance with their legal entitlements if there are sufficient funds to do so.

However, due to the limited nature of the Company's assets, a dividend to Creditors was unlikely.

## Liquidator's Actions Since Last Report

As Creditors will recall from my last report, the Company records showed that it was due a Corporation Tax ("CT") refund which was being withheld by HM Revenue & Customs in lieu of the conclusion of their investigation into an Employee Benefit Trust. After a number of discussions with the Accountants and HMRC undertaken by Mr Coyne and his staff, I received notification in January 2017 that the Accelerated Payment Notice had been withdrawn. Accordingly, I instructed the Company's former Accountants to revisit the position with regards to the CT refund that could now be repaid to the Company.

However, following much correspondence between myself, the Accountants and HMRC, HMRC have advised that their investigations, in fact, remain ongoing and that until these are satisfied, they will not release the CT refund. I have referred this to the Accountants for further review and am currently awaiting their response

Continued



During this reporting period, I have completed all statutory returns required of me as Liquidator and I have also completed and filed all necessary returns with HMRC.

## Receipts and Payments

I attach my Receipts and Payments Account for the current reporting period from 30 August 2017 to 29 August 2018. The account also represents the cumulative position for the entire period of the Liquidation being 30 August 2016 to 29 August 2018. The balance of funds are held in a non-interest bearing estate bank account.

## **Assets**

No further assets have been realised. The position with regards to the refund of CT remains uncertain.

## **Investigation**

During a previous reporting period, I undertook an initial investigation into the Company's affairs to establish whether there were any potential asset recoveries or conduct matters that justified further investigation, taking account of the public interest, potential recoveries, the funds likely to be available to fund an investigation, and the costs involved. Specifically, I recovered, listed and reviewed the Company's accounting records; obtained and reviewed copy bank statements for the 12 months prior to the Company ceasing to trade from the Company's bankers; and compared the information in the Company's last set of accounts with that contained in the Statement of Affairs lodged in the Liquidation and made enquiries about the reasons for the changes.

There were no matters that justified further investigation in the circumstances of this appointment.

In accordance with my statutory duties I am required, within three months of my appointment, to submit a confidential report to the Secretary of State in relation to the conduct of any past or present Director. I would confirm that my report was submitted during a previous reporting period in satisfaction of this requirement.

## **Costs of Liquidation**

## **Professional Fees**

Professional Advisors have been engaged to provide assistance during the course of the Liquidation.

As advised above, I instructed Jerroms, the Company's former Accountants and a firm regulated by the Institute of Chartered Accountants in England and Wales, to assist with the recovery of a Corporation Tax refund. They were deemed to be the most suitable choice as they have a full knowledge of the Company and had completed all previous returns for the Company. They have confirmed that they hold adequate professional indemnity insurance.

It was agreed that a payment would be made to Jerroms if the CT refund was secured. To date, as reported above, no such refund has been made by HMRC and one is now not likely. A summary setting out further details including the scope of their engagement, fees paid and future costs anticipated is attached at **Appendix B**.

The choice of professionals used is based on their experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of my fee arrangement with them. The fees charged have been reviewed and I am satisfied that they have been reasonable in the circumstances of the case.

Continued



## **Pre-Appointment Remuneration**

The Creditors previously authorised the payment of a fee of £2,500 for my assistance with preparing the Statement of Affairs and arranging the meeting of Creditors to appoint a Liquidator.

The fee for preparing the Statement of Affairs and arranging a meeting of Creditors to appoint a Liquidator was paid from first realisations in a previous reporting period and is shown in the enclosed Receipts and Payments account.

Creditors also resolved to approve the costs of the Company Accountants, Jerroms, for their assistance in the preparation of the Statement of Affairs. I would confirm that their fee, in the approved amount of £500 was settled in full in a previous reporting period.

## Liquidator's Expenses

I have incurred expenses of £30 in the current reporting period being 30 August 2017 to 29 August 2018. No expenses have been drawn during this period. A summary of the expenses in this matter can be found at **Appendix C**.

I obtained approval from the Creditors on 3 October 2016, to draw Category 2 disbursements in this matter.

As at 29 August 2018, I do not anticipate that the expenses I will incur in this matter will exceed the total expenses I estimated I would incur when my remuneration was authorised by the Creditors.

## Liquidator's Remuneration

The Liquidator's remuneration was approved on a fixed fee of £7,500 for all of the standard work performed in respect of the Liquidation. This amount has been drawn in full, being £7,500 during a previous reporting period, in respect of work done for which fees were approved as a fixed fee. No further fees will be drawn in this respect.

The Liquidator was also authorised to draw 25% in respect of all realisations in the Liquidation but excluding the cash held by this Firm prior to the appointment and also the cash at bank. Based on the realisations that have been achieved to 29 August 2018, the Liquidator is entitled to remuneration of £1,025. This amount was drawn in full in a previous reporting period. If realisations are made in respect of the CT refund, then further fees may be drawn. However, at this time, this is unlikely.

There is certain work that I am required by the insolvency legislation to undertake in connection with the Liquidation that provides no financial benefit for the Creditors A description of the routine work undertaken since my appointment as Liquidator is contained in **Appendix D**.

## **Outcome for Creditors**

## Secured & Preferential Creditors

There were no Secured or Preferential Creditors anticipated in this matter and no claims have been received.

## **Unsecured Creditors**

The position as regards Unsecured Creditors can be summarised as follows:

Creditor	Estimated Statement of Affairs Value of Unsecured Claims (£)	Number of Claims Received to Date	Value of Unsecured Creditor Claims To Date (£)
Trade Creditors	2,520	1	2,520
Crown Departments - APN	135,274	N/A	Nil
Crown Departments – VAT	3,947	None	Nil
Associated Parties / Loan Accounts	4,070	None	Nil
Totals	145,811	1	2,520

I confirm that there will be no dividend declared for the Unsecured Creditors as funds realised have been allocated to pay the costs and fees of the procedure. A formal notice in relation to the dividend position has also been circulated to Creditors as part of this progress report.

There have been no returns to Shareholders.

## Conclusion

As described herein, there are a number of matters which remain ongoing at the time of this report. I will continue to progress those matters and to satisfy my statutory functions with a view to bringing the Liquidation to a close upon resolution of the same. Further information will be circulated to Creditors in due course.

I have attached at Appendix E, a Statement of Creditors rights in relation to these proceedings.

If Creditors have any queries regarding the conduct of the Liquidation, or if they want hard copies of any of the documents made available online, they should contact Sharon Hill by email at sharonh@poppletonandappleby.co.uk, or by phone on 0121 200 2962.

Yours faithfully For and on behalf of Fanhear Limited

M. D. Hardy Matthew Douglas Hardy

Liquidator

Encs

## APPENDIX A

## STATUTORY INFORMATION

Company Name: Fanhear Limited

Registered Office: 30 St. Paul's Square, Birmingham, West Midlands, B3 1QZ

Former Registered Office: 2115-2117 Ground Floor, Oak Tree Court Coventry Road,

Sheldon, Birmingham, B26 3EA

Registered Number: 01611616

Liquidator's Name: Matthew Douglas Hardy

Liquidator's Address: 30 St Paul's Square, Birmingham, West Midlands, B3 1QZ

Liquidators' Date of

29 November 2016 Appointment:

Former Liquidator: Martin Thomas Coyne

Former Liquidators' Date of

Appointment:

30 August 2016

Former Liquidator's Address: 35 Ludgate Hill, Birmingham, B3 1EH

# SUMMARY OF PROFESSIONAL COSTS

	Scope of Work	Agreed Fee	Budgeted	Fees	Fees Unbilled Costs	Estimated	Current
		Structure	Costs £	Paid £	and Disbursements (WIP C/F) £	Future Costs £	- လိ
Jerroms Revier respe	Review position in respect of the CT	Fixed fee	200	Ī	None	Unknown	200
Totals			200	Nii	None	None Unknown	500

## Notes:

The choice of professional engaged is based on their experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of my fee arrangement with them. The fees charged have been reviewed and I am satisfied that they have been reasonable in the circumstances of the case.

# LIQUIDATOR'S COSTS AND EXPENSES

Category 1 Disbursement	Amount Incurred in Previous Reporting Periods (£)	Amount Paid in Previous Reporting Periods (£)	Amount Paid in Amount Incurred in Amount Paid in vious Reporting Current Reporting Current Periods (£) Reporting (£) Reporting	Amount Paid in Current Reporting Period (£)	t Paid in Further Further Current Costs to be Costs to be eporting Incurred Paid (£)	Further Costs to be Paid (£)	Revised Budget (£)
Statutory Advertising	237	237	Z	IZ.	Z	Ë	237
Postage	80	80	Ī	Z	9	9	14
Bond	35	35	Z	Z	Z	Z	35
Totals	280	280	Nil	Ë	9	9	286

Category 2 Disbursement	Amount Incurred in Previous Reporting Periods (£)	Amount Paid in Previous Reporting Periods (£)	Amount Paid in Amount Incurred in evious Reporting Current Reporting Periods (£)	Amount Paid in Current Reporting Period (£)	It Paid in Further Further Current Costs to be Costs to be eporting Incurred Paid (£) (£)	Further Costs to be Paid (£)	Revised Budget (£)
Storage	15	Ni	30	Ī	155	200	200
Totals	15	Nil	30	Nil	155	200	200

## ROUTINE WORK UNDERTAKEN IN CREDITORS' VOLUNTARY LIQUIDATIONS

## 1. Administration & Planning

- Preparing documentation required.
  - o Preparation of statements of insolvency practice checklists.
  - o Preparation and continued review of case checklist to ensure compliance on all statutory and best practice matters.
  - o Preparation, completion and review of independence and ethics checklists.
  - o Completion of relevant post Liquidation VAT forms for HM Revenue & Customs.
  - Completion of relevant post Liquidation Corporation Tax Forms for HM Revenue & Customs.
- Dealing with all routine correspondence, e mails and telephone calls.
  - o Includes correspondence with Creditors, Shareholders and other Stakeholders.
  - o Internal correspondence between Insolvency Practitioner, managers and case administrators.
  - o Deal with correspondence from Companies House.
  - o Dealing with correspondence from HM Revenue & Customs.
  - o Ensuring that a member of staff is generally available to deal with telephone queries.
  - o Ensuring that email correspondence is dealt with within the Firm's response policy.
- Maintaining physical case files and electronic case details in our computerised systems.
  - o Data input of details pertaining to assets and liabilities onto bespoke software system.
  - o Input and management of case diary onto bespoke software system.
  - o Filing and scanning of electronic and written correspondence to relevant files.

## Review and storage.

- Prepare and complete periodic case reviews, to include review on progression, ethics and independence checks.
- Liaise with storage Agents in relation to books and records recovered from the Company.
- Liaise with external review agencies to ensure progression and compliance of case.
- o Case bordereau reviews and maintenance.
- · Case planning and administration.
  - Hold internal meetings to discuss case strategy and progression
  - Drafting case notes to ensure strategy remains appropriate.
  - o Overseeing and managing work conducted by case administrators.
- · Preparing reports to interested parties.
  - o Annual progress reports to Creditors, Members and Stakeholders where appropriate.
- Cashiering
  - Maintaining and managing the Liquidator's cashbook and bank account(s).
    - Maintenance of cashier file.
    - Review level of turnover on bank account.
    - Invest funds onto deposit accounts, where appropriate.
    - Input of transactional data during the Liquidation.
    - Completion of journals where appropriate.
    - Review bank statements and complete bank reconciliations
    - Physical banking of cheques to account.
    - Paying costs and expenses from the case account.

- o Ensuring statutory lodgements and taxation affair obligations are met.
  - Preparation of relevant VAT forms for HM Revenue & Customs.
  - Preparation of relevant Corporation Tax Forms to HM Revenue & Customs.
  - Preparation of statutory forms to Companies House, to include progress and final reports.

## 2. Creditors

- Dealing with Creditor correspondence, emails and telephone calls.
  - o Attendance to queries within Firm policy timescales
  - o Lodging of Creditor claims.
  - o Reviewing and adjudicating upon proofs of debts received from Creditors.
  - o Maintaining Creditor information within our computerised systems.
- Preparing reports to Creditors and other interested parties.
  - o Preparation and circulation of statutory reports to Creditors, Members and Stakeholders.

## 3. Asset Realisations

Liaising with HMRC and Accountants regarding CT refund.

## STATUTORY DISCLOSURE REQUIREMENTS

Legislative requirements state that when an Insolvency Practitioner reports to Members and Creditors, there are certain statutory statements he must make. In order to fully comply with these conditions, we have set out below the statements which apply in these proceedings in this Appendix, rather than in the report itself, with the intention of keeping the report informative for Members and Creditors who are more likely to be interested in the practical points arising in the insolvency.

The statement which forms part of this statutory report which also need to be considered along with it is as follows:-

 Please note that no funds have been held with the Insolvency Services Account at any time during the Liquidation, therefore, it has been neither possible nor necessary to reconcile this account with the Secretary of State.

## Comments as Regards Liquidator's Remuneration:-

- For further information with regards to this firm's policy on fees and disbursements as well as
  general guidance regarding a Liquidator's' fees in a Creditors' Voluntary Liquidation, you may
  download a Creditors' Guide to Fees on our website at www.poppletonandappleby.co.uk and
  choose the following options: Creditors Login, Creditors' Guidance Notes, then choose, A
  Creditors' Guide to a Liquidator's Fees Effective from October 2015 and April 2017.
- An unsecured Creditor may, with the permission of the Court, or with the concurrence of 5% in value of the unsecured Creditors (including the Creditor in question), request further details of the Liquidator's remuneration and expenses within 21 days of their receipt of this report. Any secured Creditor may request the same details in the same time limit.
- An unsecured Creditor may, with the permission of the Court, or with the concurrence of 10% in value of the unsecured Creditors (including the Creditor in question), apply to Court to challenge the amount of remuneration charged by the Liquidator as being excessive, and/or the basis of the Liquidator's remuneration, and/or the amount of the expenses incurred as being excessive, within 8 weeks of their receipt of this report. Any secured Creditor may make a similar application to court within the same time limit.
- A hard copy of these documents can be provided on request.

## Provision of Services Regulations Summary for Poppleton & Appleby

To comply with the Provision of Services Regulations, some general information about this
Firm can be found on our website at http://www.poppletonandappleby.co.uk. To access,
choose the following options: Creditors Login, Creditors' Guidance Notes, Provision of
Services Regulations Summary for Poppleton & Appleby, Provision of Services.

## Fanhear Limited (In Liquidation) Liquidator's Summary of Receipts & Payments

From 30/08/2016 To 29/08/2018 £	From 30/08/2017 To 29/08/2018 £		Statement of Affairs £
		ASSETS NOT PLEDGED	
6,000.00	NIL	Cash in Hand	6,000.00
1,967.78	NIL	Cash at Bank	2,327.48
NIL	NiL	Plant & Machinery	NIL
NIL	NIL	Stock in Trade	NIL
NIL	NIL	Corporation Tax Refund	NIL.
4,101.80	NIL	Insurance Settlement	
12,069 58	NIL		
		COST OF REALISATIONS	
237.00	NIL	Statutory Advertising	
2,500.00	NIL.	Statement of Affairs Fee	
8.48	NIL	Stationery, Printing & Carriage	
35.00	NIL	Specific Bond	
500.00	NIL	Accountancy Fees	
1,025 45	NIL	Liquidator's Fees (Percentage Basis)	
7,500.00	NIL	Liquidators Fees (Fixed Basis)	
(11,805.93)	NIL	,	
,		UNSECURED CREDITORS	
NIL	NIL	Trade & Expense Creditors	(2,520.00)
NIL	NIL	HM Revenue & Customs - APN	135,274.00)
NIL	NIL	HM Revenue & Customs - VAT	(3,946.81)
NIL	NIL	Loan Accounts	(407 00)
NIL	NIL		
		DISTRIBUTIONS	
NIL.	NIL	Ordinary Shareholders	(100.00)
NIL	NIL		
263.65	NIL	DEDDE OF LITER DV	133,920.33)
263.65		REPRESENTED BY Estate Bank A/c Non Interest Bearing	
263.65			

## **Notice About Final Dividend Position**

## Fanhear Limited ("the Company") - In Creditors' Voluntary Liquidation

Company registered number: 01611616

Notice is given under Rule 14.36 of The Insolvency (England and Wales) Rules 2016, by Matthew Douglas Hardy, the Liquidator, to the Creditors of Fanhear Limited, that no dividend will be declared to Unsecured Creditors

A dividend will not be declared to Unsecured Creditors as the funds realised have been used to make payments to meet the expenses of the Liquidation.

Creditors requiring further information regarding the above, should either contact me at 30 St. Paul's Square, Birmingham, West Midlands, B3 1QZ, or contact Sharon Hill by telephone on 0121 200 2962, or by email at sharonh@poppletonandappleby.co.uk.

DATED THIS 26TH DAY OF SEPTEMBER 2018

Matthew Douglas Hardy

Liquidator

## **Presenter information** You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record. Julie Simcox Poppleton & Appleby Address 30 St. Paul's Square Birmingham West Midlands Post town County/Region Postcode В 3 Country DХ felephone 0121 200 2962 Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

## Important information

All information on this form will appear on the public record.

## Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

## Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse