REPORT AND ACCOUNTS FOR THE YEAR ENDED 15 NOVEMBER 1999



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COMPANIES HOUSE

05/05/00

#### REPORT BY THE DIRECTORS

#### Principal activities and business review

The Group transacts life assurance, pensions, health insurance, investment management and banking business. The Company's principal operating subsidiaries are set out in Note 21. The operations of the Group are described in the Chairman's Statement and the Group Managing Director's Review.

#### Actuarial investigation

A summary of the Declaration of Bonuses by the directors is appended. The principal assumptions underlying the calculation of the long term business provision are set out in Note 16 to the accounts.

#### **Directors**

The names of the current directors are listed on page 2. In addition to these directors, Messrs King, Kuenssberg and Sutherland retired at the conclusion of the Annual General Meeting on 27 April 1999. Mr Shedden resigned as a director with effect from 14 December 1999 and Mr Ball will retire at the conclusion of the Annual General Meeting. Messrs Newlands and Stevenson were appointed as directors of the Company on 16 June 1999 and Messrs Garcia and Crombie were appointed as directors of the Company on 25 January 2000. The election of all four new directors will be proposed at the Annual General Meeting.

The directors who retire by rotation are Messrs Lumsden, Stewart and Stretton and their re-election will be proposed.

#### **Employees**

The Group is committed to an equal opportunities policy. The sole criterion for selection or promotion is the suitability of any applicant for the job regardless of ethnic origin, religion, sex, marital status or disablement. The Group will continue to employ, arrange for retraining, or retire on disability pension any member of staff who becomes disabled, as may be appropriate.

## Employee involvement

It is the Group's policy to have effective communication and consultation with staff. Staff involvement is achieved through meetings, briefings and newsletters which help to ensure that staff are fully aware of the organisation's goals and results. In addition, staff representatives are elected to a number of Area LINK Committees and to the National LINK Committee which meets formally with management twice a year to discuss matters of general staff interest or concern. Minutes of these meetings are made available to staff. Since the Company is mutual, there is no employees' share scheme.

## Use of voting rights

As an institutional investor the Group has a policy of always voting on resolutions at General Meetings of UK companies. If the Group intends to vote against such resolutions this will be made known to the company concerned beforehand.

## Derivative instruments

It is the Group's policy to permit the use of derivatives to hedge risks and to facilitate efficient portfolio management. Derivatives are not used for speculative purposes.

#### Year 2000 systems conversion

The overall cost of the Year 2000 systems conversion to the Group was £30.0m of which £13.0m was incurred in the current financial year (1998 - £11.2m). All such costs incurred have been included in net operating expenses. No significant Year 2000 system failures occurred. The Group is continuing to monitor the results of the systems conversion.

## Economic and Monetary Union

The Group has carried out extensive analysis of the implications of Economic and Monetary Union (EMU) on the Group's activities. A project team is currently identifying the necessary system changes required. The costs incurred to date have not been material and have been included in net operating expenses.

#### Supplier payment policy

It is the Group's policy to negotiate payment terms with principal suppliers and to pay in accordance with the terms agreed. For other suppliers, where goods and services have been supplied to specification, payment is made in accordance with the terms offered by the supplier. The average duration of amounts owing to suppliers at 15 November 1999 was 14 days (1998 15 days).

## Charitable and other donations

The Group supports charitable and other appropriate bodies through its Community Involvement Programme. To celebrate its 175th Anniversary, the Group launched an Appeal for charities in the UK. The sum raised will be matched by a donation from the Group. The Appeal runs until September 2000 and the total contributed at 15 November 1999 was £254,358. Other cash donations to charities in the UK amounted to £44,860 (1998 - £25,833). No contributions were made for political purposes.

## REPORT BY THE DIRECTORS (CONTINUED)

## **Environmental policy**

The Group readily accepts its responsibility towards the environment. An environmental manager concentrates on six main areas: energy use, purchasing, waste disposal, pollutants, transport and design.

## **Auditors**

Under the provisions of the Standard Life Assurance Company Act 1991, the re-appointment of the retiring auditors, PricewaterhouseCoopers, will be proposed at the Annual General Meeting. Authority will be sought for the directors to fix the remuneration of the auditors for the year to 15 November 2000.

On behalf of the Board of Directors

Marcia Campbell Secretary Edinburgh, 22 February 2000

## DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare accounts for each financial year which comply with the Companies Act 1985 and give a true and fair view of the state of affairs of the Group and the Company and of the results of the Group and the Company for that period. In addition, the directors should take all reasonable steps to ensure that adequate accounting records are maintained, that the assets of the Group are safeguarded and that fraud and other irregularities are prevented or detected.

The directors confirm that suitable accounting policies, consistently applied and supported by reasonable and prudent judgements and estimates, have been used in the preparation of the accounts of the Group for the year ended 15 November 1999. The directors also confirm that the accounts have been appropriately prepared on a going concern basis and that applicable accounting standards have been followed as described in the Accounting Policies.

#### CORPORATE GOVERNANCE

## Principles of Good Governance and Code of Best Practice

The directors consider that the Group complies with all recommendations contained in the Principles of Good Governance and Code of Best Practice ('the Combined Code') prepared by the Committee on Corporate Governance. Following the publication of the Internal Control Working Party's Guidance on the Combined Code ('Turnbull report'), the directors confirm that the Group had established the procedures necessary to implement the guidance prior to 15 November 1999.

#### Internal controls

The key procedures designed to provide effective internal control are set out in a Group Internal Control Policy which:

- (a) identifies the main business risks and the procedures to be followed in controlling and monitoring those risks;
- (b) clearly defines Group investment and lending policies;
- (c) requires regular monitoring and reporting of actual performance compared with the annual operating plan; and
- (d) clearly defines management responsibilities, authorities and certification requirements.

The Group Risk Management Committee comprises senior managers from different parts of the Group and ensures that the main business risks are identified and managed appropriately. The effectiveness of the internal controls is regularly reviewed by Group Audit & Compliance and reported to the Audit Committee. The business areas perform a process of control self assessment through which they are required to confirm compliance with their control objectives. The process is supervised by Group Audit & Compliance.

The directors acknowledge their overall responsibility for, and place a high degree of importance on, the Group's system of internal control. The Board has reviewed the Group's internal financial controls in accordance with the relevant guidance prior to the Turnbull report and other controls in accordance with the Group's existing procedures and believes they are effective for the period covered by this report. Any system can, however, provide only reasonable and not absolute assurance against material misstatement or loss.

## Going concern

The directors consider that the Group has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the accounts.

## Audit Committee

The Audit Committee is composed entirely of non-executive directors. The Committee's remit is to consider at its discretion any matters relating to the Group's financial affairs, internal controls, internal and external audit arrangements or regulatory compliance arrangements. The Committee normally meets four times a year. At least once a year the Committee meets with the external auditors without management being present.

#### DIRECTORS' REMUNERATION

## Remuneration and Appointments Committee

The Remuneration and Appointments Committee is a formal committee of the Board. Its members, who are all non-executive directors, are listed on page 2.

#### Executive directors' remuneration

The remuneration of each executive director is determined by the Board after taking advice from the Remuneration and Appointments Committee and taking into account the remuneration paid by comparable companies within the insurance and other sectors.

The remuneration includes a salary with pension entitlement and a non-pensionable annual bonus of up to a maximum set individually for each executive director, varying between 25% and 35% of salary, based on the Board's assessment of the attainment of corporate objectives.

Executive directors are also entitled to bonuses under long term bonus plans. Bonus awards are payable after three years if the Group's performance, assessed against peer groups on a range of criteria, is above average over the three year period. The main criteria are investment performance, unit costs and growth in business, and have been chosen to reflect the best interests of customers. The maximum bonus is again set individually for each executive director, varying between 50% and 70% of salary, and is payable only for upper quartile performance or better on all criteria. Proportional bonuses are payable on retirement during the three year period. Two plans have been established, under which payments will be determined in 2001 and 2002, and it is expected that similar plans will be introduced maturing in later years.

#### Non-executive directors' remuneration

The remuneration of non-executive directors is determined by the Board after taking advice from the Group Managing Director and taking into account the remuneration paid by comparable companies within the insurance and other sectors. No bonuses are payable to non-executive directors including the Chairman and Deputy Chairman.

#### Directors' pensions

Executive directors are members of the UK Staff Pension Scheme which provides pensions on a final salary basis. Certain of the UK non-executive directors are members of the Retirement Benefits Scheme for Directors which provides pensions based on final remuneration. A similar pension entitlement is provided to certain of the Canadian non-executive directors on a unfunded basis. Non-executive directors appointed after 16 November 1995 are not entitled to pension benefits.

## Service contracts and external appointments

There are no directors' service contracts with a notice period in excess of one year or with provisions for pre-determined compensation on termination. Executive directors cannot take up any material outside appointment without the prior approval of the Board.

The details of the remuneration, including accrued pension entitlements, for each director are shown in Note 7 to the accounts.

PROFIT AND LOSS ACCOUNT for the year ended 15 November 1999

## TECHNICAL ACCOUNT - LONG TERM BUSINESS

		GROUP		COMPANY	
	Notes	1999	1998	1999	1998
		£m	£m	£m	£m
Earned premiums, net of reinsurance	_				
Gross premiums written	1	5,623.0	4,959.3	5,142.1	4,750.7
Outward reinsurance premiums		(36.2)	(28.8)	(2,142.0)	(1,577.8)
		5,586.8	4,930.5	3,000.1	3,172.9
Investment income	2	5,098.3	3,601.7	4,119.7	3,075.2
Unrealised gains on investments	2	4,118.3	4,211.2	2,971.5	3,496.3
Other technical income, net of reinsurance	3	311.5	309.4	286.9	292.2
		15,114.9	13,052.8	10,378.2	10,036.6
Claims incurred, net of reinsurance			4.000.0	4.540.0	
Claims paid - gross amount		4,614.5	4,390.2	4,542.9	4,254.2
- reinsurers' share		(20.2)	(15.5)	(912.7)	(839.9)
		4,594.3	4,374.7	3,630.2	3,414.3
Change in provision for claims		15.9	17.3	15.8	17.0
	4	4,610.2	4,392.0	3,646.0	3,431.3
Changes in other technical provisions,		<del></del>			<del></del> -
net of reinsurance					
Long term business provision					
- gross amount		3,594.2	4,642.2	3,589.5	4,644.6
- reinsurers' share		36.2	(64.2)	37.0	(63.2)
		3,630.4	4,578.0	3,626.5	4,581.4
Technical provisions for linked liabilities					
- gross amount		3,705.7	2,532.5	3,241.2	2,469.5
- reinsurers' share			<del>-</del>	(2,800.2)	(1,676.4)
		3,705.7	2,532.5	441.0	793.1
		<del></del>	<del></del>	<del></del>	
Technical provisions for general business		41.1	18.8	13.6	4.6
		7,377.2	7,129.3	4,081.1	5,379.1
Net operating expenses	5	649.4	602.6	547.9	519.7
Investment expenses and charges	2	86.2	78.8	54.3	77.7
Other technical charges, net of reinsurance	3	310.1	222.8	78.8	63.6
Tax attributable to the long term business	9	369.2	310.4	257.5	248.3
Transfer to the fund for future appropriations	15	1,712.6	316.9	1,712.6	316.9
		3,127.5	1,531.5	2,651.1	1,226.2
		15,114.9	13,052.8	10,378.2	10,036.6
					<del></del>
Balance on the technical account - long term business		-	-		

All recognised gains and losses are dealt with in the Profit and Loss Account. All of the amounts above are in respect of continuing operations.

## BALANCE SHEET as at 15 November 1999

		GROUP		COMPANY	
10.00000	Notes	1999 £m	1998 £m	1999 £m	1998 £m
ASSETS					
Investments Land and buildings Investments in group undertakings and	10	4,671.5	4,585.4	4,172.5	4,182.7
participating interests Other financial investments	11 10	340.2 52,222.8	347.0 43,522.7	1,439.8 46,664.2	1,015.1 41,538.2
		57,234.5	48,455.1	52,276.5	46,736.0
Assets held to cover linked liabilities	12	18,013.4	14,278.0	3,783.4	3,372.0
Reinsurers' share of technical provisions Long term business Linked liabilities		412.9	449.1 -	419.0 13,038.9	456.0 10,238.7
		412.9	449.1	13,457.9	10,694.7
Debtors Direct insurance operations Other debtors	13	112.7 701.9	164.5 457.1	62.1 679.5	119.3 434.9
		814.6	621.6	741.6	554.2
Other assets Tangible assets Cash at bank and in hand	14	77.1 63.9	74.4 48.5	65.8 27.1	64.4 13.5
		141.0	122.9	92.9	77.9
Prepayments and accrued income Accrued interest and rent Deferred acquisition costs		435.3 951.4	462.3 853.1	417.5 942.1	453.8 845.1
		1,386.7	1,315.4	1,359.6	1,298.9
Total assets		78,003.1	65,242.1	71,711.9	62,733.7

**BALANCE SHEET** as at 15 November 1999

		GROUP		COMPANY	
	Notes	1999 £m	1998 £m	1999 £m	1998 £m
LIABILITIES					
Fund for future appropriations	15	12,151.8	10,435.0	12,151.8	10,435.0
Technical provisions	15				
Long term business	16	41,343.6	37,434.1	41,274.4	37,366.7
Claims outstanding Linked liabilities		114.2	98.5	113.5	97.9
General business		18,013.4 220.9	14,278.0 171.2	16,822.3 118.5	13,610.7 96.3
		59,692.1	51,981.8	58,328.7	51,171.6
Deposits received from reinsurers		35.5	30.1	35.5	30.1
Provisions for other risks and charges	17	300.3	284.0	300.3	284.0
Creditors	18				
Direct insurance operations		149.7	155.0	148.6	149.4
Amounts owed to credit institutions	19	446.7	66.1	47.8	63.3
Bank customer accounts Other creditors including taxation and social security	18	3,841.8 1,295.8	1,593.4 639.8	666.6	566.2
		5,734.0	2,454.3	863.0	778.9
Accruals and deferred income		89.4	56.9	32.6	34.1
Total liabilities		78,003.1	65,242.1	71,711.9	62,733.7

On behalf of the Board of Directors

John Trott

lain Lumsden

Chairman Juto 7 14 Group Finance Director dai halle

Edinburgh, 22 February 2000

#### **ACCOUNTING POLICIES**

#### (a) Basis of presentation

Except as detailed below, the accounts have been prepared in accordance with the provisions of Section 255A and Schedule 9A to the Companies Act 1985, which cover the disclosures applicable to insurance companies.

The accounts have been prepared in accordance with applicable accounting standards and with the Association of British Insurers' Statement of Recommended Practice on Accounting for Insurance Business issued in December 1998. However, there is conflict between the requirements of Statement of Standard Accounting Practice (SSAP)19 - Accounting for Investment Properties and the requirements of Schedule 9A in respect of the depreciation of investment properties. Explanation of departures of the Group's accounting policy from the requirements of the Companies Act 1985 is given in accounting policy (e).

## (b) Basis of consolidation

The Group accounts consolidate the profit and loss accounts and balance sheets of The Standard Life Assurance Company and its principal subsidiary undertakings. The profit and loss accounts of general insurance subsidiaries and non-insurance subsidiaries are consolidated into other technical income and other technical charges in the Group technical account for long term business.

#### (c) Premiums

Premiums are accounted for when due for payment. For unit-linked business the due date for payment is taken as the date when the liability is established.

#### (d) Claims

Maturity claims and annuities are accounted for when due for payment. Surrenders are accounted for when paid or, if earlier, on the date when the policy ceases to be included within the calculation of the long term business provision and/or the technical provision for linked liabilities. Death claims and all other claims are accounted for when notified

Claims payable include the direct costs of settlement. Reinsurance recoveries are accounted for in the same period as the related claim.

## (e) Investments

## (i) Investment valuations

Listed investments are included in the balance sheet at mid-market value, and unlisted investments, mortgages and loans at directors' valuation. Units in authorised unit trusts are included at market value. Shares in group undertakings are included on a net assets basis. Land and buildings, other than those occupied by the Group, are included at open market value as determined by qualified valuers employed by the Company. Land and buildings occupied by the Group are included at market value based on vacant possession.

Under the Companies Act 1985 land and buildings are required to be depreciated over their expected useful economic lives. In respect of investment properties, this requirement conflicts with the generally accepted accounting principle set out in SSAP 19, that no depreciation should be provided in respect of such investments. The directors consider that to depreciate the investment properties would not give a true and fair view and accordingly the provisions of SSAP 19 have been adopted. Depreciation is only one of the factors reflected in the annual valuations, and the amounts which might otherwise have been shown cannot reasonably be separately identified or quantified. In respect of the freehold properties occupied by the Group, it is the Group's practice to maintain them in a continuous state of sound repair. Accordingly the directors consider that the lives of these assets and their residual values (based on prices prevailing at the time of acquisition or subsequent valuation) are such that their depreciation is insignificant and is thus not provided.

## (ii) Investment income and expenses

Investment income includes dividends, interest, rents, gains and losses on the realisation of investments and related expenses. Dividends are recorded on the date on which the shares are quoted ex-dividend. Interest, rents and expenses are accounted for on an accruals basis.

#### (iii) Investment gains and losses

Realised gains and losses on investments are calculated as the difference between net sales proceeds and their original cost. Unrealised gains and losses are calculated as the difference between the current valuation of investments and their valuation at the last balance sheet date or subsequent acquisition. Realised and unrealised gains and losses are dealt with through the technical account.

## ACCOUNTING POLICIES (CONTINUED)

## (f) Long term business provision

The long term business provision is determined by the Company's Appointed Actuary following his annual investigation of the long term business. The calculation uses the net premium valuation method and, as such, includes explicit provision for vested bonuses (including those vesting following the current valuation). Implicit provision is made for future reversionary bonuses by means of reductions in the valuation rate of interest.

## (g) Fund for future appropriations

The fund for future appropriations incorporates amounts which have yet to be allocated to participating policyholders. Transfers to and from the fund reflect the excess or deficiency of income (including premiums and investment gains and losses) over expenses (including claims) and amounts required to be allocated to policyholders in each accounting period.

#### (h) Deferred acquisition costs

The costs of acquiring new insurance contracts and the renewal of existing insurance contracts which are incurred during a financial year but which relate to a subsequent financial year, are deferred to the extent that they are recoverable out of future margins. Such costs are determined for non-unitised business by means of a Zillmer adjustment applied to the net premium valuation of the long term business provision. Deferred acquisition costs for unitised business are determined explicitly.

The rate of amortisation of the deferred acquisition cost asset is consistent with a prudent assessment of the expected pattern of receipt of the future margins over the period the relevant contracts are expected to remain in force.

## (i) Tangible assets

Tangible assets are capitalised and depreciated by equal annual instalments over their estimated useful lives which range from two to ten years.

## (j) Taxation

Deferred taxation is provided on all material timing differences unless the liability is unlikely to become payable in the foreseeable future. In addition, deferred taxation is provided on unrealised capital gains in the valuation of linked business and where, for taxation purposes, a realisation is deemed to occur.

Following the publication of the Financial Reporting Standard 16 - Current Tax, the treatment of tax relating to UK dividend income has been revised. Tax credits on dividend income from UK companies are no longer shown as part of the tax charge and are now deducted from investment income. The change in treatment has no impact on the results for the year. The appropriate comparative figures have been restated.

## (k) Pension costs

Charges in respect of employer's contributions are calculated on a basis which spreads the cost over the service lives of scheme members.

## (1) Foreign currencies

Assets and liabilities in currencies other than sterling are translated at the rates of exchange ruling on the balance sheet date. Transactions of foreign branches and subsidiary undertakings are translated at the rates of exchange ruling on the balance sheet date. Other foreign currency transactions are translated at the rate of exchange ruling on the date on which the transaction occurred. Exchange differences arising from the retranslation of the opening net investment in foreign branches and subsidiary undertakings are taken directly to the fund for future appropriations.

## NOTES ON THE ACCOUNTS

## 1. SEGMENTAL ANALYSIS

## (a) Gross premiums written

	GROUP		COMPANY	
	' 1999 Gross £m	1998 Gross £m	1999 Gross £m	1998 Gross £m
Long term business	~	21.1	2111	2211
Individual premiums Premiums under group contracts	4,131.9 1,491.1	3,990.5 968.8	4,115.5 1,026.6	3,974.7 776.0
Total	5,623.0	4,959.3	5,142.1	4,750.7
Regular premiums Single premiums	2,501.9 3,121.1	2,168.2 2,791.1	2,398.6 2,743.5	2,162.6 2,588.1
Total	5,623.0	4,959.3	5,142.1	4,750.7
Participating contracts Non-participating contracts Linked contracts	1,847.3 914.7 2,861.0	1,720.5 927.0 2,311.8	1,841.5 914.7 2,385.9	1,708.4 927.0 2,115.3
Total	5,623.0	4,959.3	5,142.1	4,750.7
Life and annuity business Pension business Permanent health insurance	2,795.2 2,818.2 9.6	2,370.5 2,580.3 8.5	2,314.3 2,818.2 9.6	2,161.9 2,580.3 8.5
Total	5,623.0	4,959.3	5,142.1	4,750.7
UK business Other European business Canadian business	4,405.6 221.2 996.2	4,068.9 252.7 637.7	4,405.6 204.5 532.0	4,068.9 236.7 445.1
Total	5,623.0	4,959.3	5,142.1	4,750.7

## NOTES ON THE ACCOUNTS (CONTINUED)

## 1. SEGMENTAL ANALYSIS (CONTINUED)

## (b) New business

	GROUP		COMPANY		
	1999	1998	1999	1998	
	Gross	Gross	Gross	Gross	
	£m	£m	${f fm}$	£m	
Long term business					
Individual premiums	2,403.0	2,391.5	2,388.3	2,379.6	
Premiums under group contracts	1,187.8	762.1	778.0	569.5	
G 4		<del></del>	<u> </u>		
Total	3,590.8	3,153.6	3,166.3	2,949.1	
Regular premiums	469.6	362.5	422.8	361.0	
Single premiums	3,121.2	2,791.1	2,743.5	2,588.1	
Total	3,590.8	3,153.6	3,166.3	2,949.1	
	644.0	5640	52.C #	557.0	
Participating contracts	541.2	564.9	536.7	557.0	
Non-participating contracts	756.7	835.9	756.7	835.9	
Linked contracts	2,292.9	1,752.8	1,872.9	1,556.2	
Total	3,590.8	3,153.6	3,166.3	2,949.1	
Yes also was the lands and	1,498.3	1,226.0	1,073.8	1,021.5	
Life and annuity business	2,087.6	1,225.3	2,087.6	1,925.3	
Pension business  Permanent health insurance	2,067.0 4.9	2.3	2,087.0 4.9	2.3	
remailent health modiance	<b>———</b>		<b></b>		
Total	3,590.8	3,153.6	3,166.3	2,949.1	
UK business	2,605.0	2,373.4	2,605.0	2,373.4	
Other European business	151.6	183.3	136.7	171.4	
Canadian business	834.2	596.9	424.6	404.3	
Total	3,590.8	3,153.6	3,166.3	2,949.1	
Total new business					
Long term business	3,590.8	3,153.6	3,166.3	2,949.1	
Unit trusts, OEICs and mutual funds	295.0	209.4	<u>.</u>	· -	
Investment management contracts	201.7	192.9	-	-	
General business	41.8	34.5	22.3	12.0	
	4,129.3	3,590.4	3,188.6	2,961.1	

The Company new business figures are shown gross of reinsurance to subsidiary undertakings of £1,561.9m (£1,072.4m).

## NOTES ON THE ACCOUNTS (CONTINUED)

## 1. SEGMENTAL ANALYSIS (CONTINUED)

In classifying new business premiums the following basis of recognition is adopted:

- (i) new recurrent single premium contracts are included in regular new business premiums to the extent that they are deemed likely to renew;
- (ii) DSS rebates on certain pensions products are included as single premiums;
- (iii) pensions vested into annuity contracts under existing group defined benefit pension schemes are not included as new business; and
- (iv) products substituted due to the exercise of standard contract terms are not included in the new business statistics.

Regular new business premiums are included on an annualised basis where they are received other than annually.

It is considered inappropriate to analyse net assets and profits between different business segments.

## 2. INVESTMENT RETURN - LONG TERM BUSINESS

		GROUP		COMPANY	
		1999	1998	1999 S	1998
(n)	Investment income and gains	£m	£m	£m	£m
(a)	Investillent income and gams				
	Investment income				
	Participating interests	20.6	13.7	20.6	13.7
	Group undertakings	-	-	22.0	12.8
	Other investments - land and buildings	304.5	265.4	263.5	226.8
	- other	2,315.5	2,245.3	1,935.4	1,920.6
		2,640.6	2,524.4	2,241.5	2,173.9
	Gains on realisation of investments	2,457.7	1,077.3	1,878.2	901.3
		5,098.3	3,601.7	4,119.7	3,075.2
	Movement in unrealised gains	4,118.3	4,211.2	2,971.5	3,496.3
		9,216.6	7,812.9	7,091.2	6,571.5
(b)	Investment expenses and charges				
	Interest payable on bank loans and overdrafts	(2.1)	(1.3)	(1.6)	(0.4)
	Interest payable on other loans	(10.3)	(10.6)	(10.3)	(10.6)
		(12.4)	(11.9)	(11.9)	(11.0)
	Investment management expenses	(73.8)	(66.9)	(42.4)	(66.7)
		(86.2)	(78.8)	(54.3)	(77.7)
	Total investment return	9,130.4	7,734.1	7,036.9	6,493.8

## 3. OTHER TECHNICAL INCOME AND CHARGES

Other technical income comprises general business income, management charges received and non-insurance subsidiary income, including banking business operating income. Other technical charges comprise general business payments to policyholders and overheads, along with non-insurance subsidiary expenses and taxation, including banking business expenses.

Included within other technical income are general business premiums of £185.6m (£154.2m) for the Group and £71.5m (£53.2m) for the Company. Included within other technical charges are general business claims of £157.0m (£131.6m) for the Group and £60.4m (£48.7m) for the Company.

The banking business figures included within these headings are shown in Note 20.

## 4. CLAIMS INCURRED

1999	4000		
1999	1998	1999	1998
£m	£m	£m	£m
268.3	253.3	202.2	200.1
1,257.9	1,311.7	1,109.7	1,152.6
2,037.9	1,834.8	1,288.3	1,086.6
1,012.0	960.9	1,011.8	960.7
4,576.1	4,360.7	3,612.0	3,400.0
34.1	31.3	34.0	31.3
4,610.2	4,392.0	3,646.0	3,431.3
	£m  268.3 1,257.9 2,037.9 1,012.0  4,576.1 34.1	£m £m  268.3 253.3 1,257.9 1,311.7 2,037.9 1,834.8 1,012.0 960.9  4,576.1 4,360.7 34.1 31.3	£m £m £m  268.3 253.3 202.2 1,257.9 1,311.7 1,109.7 2,037.9 1,834.8 1,288.3 1,012.0 960.9 1,011.8  4,576.1 4,360.7 3,612.0 34.1 31.3 34.0

## 5. NET OPERATING EXPENSES

	GROUP		COMPANY	
	1999	1998	1999	1998
	£m	£m	£m	£m
Acquisition costs	522.0	482.3	517.9	479.3
Change in deferred acquisition costs	(97.0)	(83.5)	(97.0)	(83.5)
Administrative expenses	226.2	205.1	218.1	204.8
	651.2	603.9	639.0	600.6
Reinsurance commissions	(1.8)	(1.3)	(91.1)	(80.9)
	649.4	602.6	547.9	519.7

The total commission accounted for during the year in respect of direct insurance, excluding payments to employees, was £313.6m (£259.4m) for the Group and £223.2m (£179.5m) for the Company.

Auditors' remuneration in relation to audit services was £622,877 (£610,243) for the Group and £313,221 (£346,825) for the Company.

Remuneration to the auditors of the Company in respect of non-audit services to the Company was £604,898 (£642,374) and in respect of non-audit services to UK subsidiaries was £78,504 (£138,407).

## NOTES ON THE ACCOUNTS (CONTINUED)

## 6. STAFF COSTS

The average number of persons employed by the Group during the year was:

	1999	1998
United Kingdom Canada	9,440 1,991	8,216 2,295
Other	549	505
	11,980	11,016
Insurance	10,451	10,192
Investment Banking	641 888	609 215
	11,980	11,016
The aggregate remuneration payable in respect of those employees was:		1000
	1999 £m	1998 £m
Wages and salaries	268.6	237.6
Social security costs Other pension costs	25.8 28.2	21.6 26.2
	322.6	285.4
7. DIRECTORS' REMUNERATION	1999 £000	1998 £000
Salaries and benefits Performance related bonuses	1,165.5 368.9	1,079.6 292.3
	1,534.4	1,371.9
Unfunded pensions paid to former non-executive directors Fees to non-executive directors	4.2 319.0	4.0 254.5
	1,857.6	1,630.4
	<del></del>	

The remuneration, excluding pension contributions, of the executive directors was as follows:

•					Perfor	rmance		
	Basi	ic salary	Ben	efits	related i	bonuses	Т	l'otal
	1999	1998	1999	1998	1999	1998	1999	19:
	£000	£000	£000	£000	£000	£000	£000	ŦĴŰ
Scott Bell	440.0	370.0	17.4	17.8	145.4	120.6	602.8	508
Jim Stretton	330.0	275.0	16.0	16.6	91.1	76.9	437.1	368
Iain Lumsden	270.0	225.0	16.0	15.7	74.5	62.9	360.5	303
Tom King	71.6	150.0	4.5	9.5	57.9	31.9	134.0	191
	1,111.6	1,020.0	53.9	59.6	368.9	292.3	1,534.4	1,371

Tom King retired on 27 April 1999. His performance related bonus includes £43,123 relating to bonuses awarded under the long term bonus plans established in 1997 and 1998. All other performance related bonus figures shown were earned in respect of the stated year's performance.

## NOTES ON THE ACCOUNTS (CONTINUED)

## 7. DIRECTORS' REMUNERATION (CONTINUED)

In addition, estimated bonus awards not yet payable under the long term bonus plans were as follows:

	Estimated awards relating to the year ended 15 November 1998 £000	Estimated awards relating to the year ended 15 November 1999 £000	Estimated awards at 15 November 1999 £000
Scott Bell	65.0	138.0	203.0
Jim Stretton	48.3	101.4	149.7
Iain Lumsden	33.9	72.2	106.1
	147.2	311.6	458.8
	<del></del>	<del></del>	

The figures shown are estimates of the proportion of the final awards under each plan in respect of the period to 15 November 1999.

Executive directors are members of the UK Staff Pension Scheme which provides pensions on a final salary basis (see Note 8 for additional details). Certain of the UK non-executive directors are members of the Retirement Benefits Scheme for Directors which provides pensions based on final remuneration. Both schemes are non-contributory for members. A similar pension entitlement is provided to certain of the Canadian non-executive directors on an unfunded basis.

For new entrants to the UK Staff Pension Scheme the normal retirement age is 60. Members are able to achieve the maximum pension of two-thirds of their salary at normal retirement age after 40 years' service. No additional lump sum is payable at retirement. For death during pensionable service, a lump sum equal to four times salary is payable together with a spouse's pension of one-third of the member's pensionable salary. For death in retirement, a spouse's pension of two-thirds of the member's pension is payable.

The normal retirement age under the Retirement Benefits Scheme for Directors is 65. Members are able to achieve the maximum pension of one-half of their pensionable earnings at normal retirement age after 25 years' service. Pensionable earnings are equal to the annual fees payable to an ordinary non-executive director, adjusted where appropriate to take into account the higher fees earned during periods served as Chairman or Deputy Chairman. At retirement a lump sum equal to three times the member's annual pension is payable. For death during pensionable service, a lump sum equal to three times pensionable earnings is payable together with a spouse's pension of one-third of the member's pensionable salary. For death in retirement, a spouse's pension of 8/9ths of the member's pension is payable.

In both schemes children's allowances are payable, usually up to the age of 18, and protection is offered in the event of disablement. Post-retirement pension increases are discretionary, but the practice has been generally to award annual increases in line with inflation.

	Age at 15 Nov 99	Years of pensionable		Additional pension earned during	Accrued entitlement		
		service at 15 Nov 99	year ended 15 Nov 99 £000	15 Nov 99 £000	15 Nov 98 £000		
Scott Bell	57	37	50.4	278.0	227.6		
Jim Stretton	55	34	37.6	194.9	157.3		
Iain Lumsden	53	32	28.8	148.5	119.7		
Tom King	57*	31*	18.1*	106.6*	88.5		
John Trott	61	7	2.7	7.0	4.3		
Geoff Ball	56	12	1.6	6.1	4.5		
Nick Kuenssberg	56*	10*	1.3*	5.5*	4.2		
Norman Lessels	61	19	4.9	22.2	17.3		
Brian Stewart	54	6	1.0	3.1	2.1		
Donald Sutherland	59*	8*	(0.4)*	2.7*	3.1		

<sup>\*</sup> At retirement on 27 April 1999.

The pension entitlement shown is that which would be paid annually on retirement based on service to 15 November 1999.

Members of the schemes have the option to pay additional voluntary contributions to secure additional pension. These are not included in the above table.

NOTES ON THE ACCOUNTS (CONTINUED)

## 7. DIRECTORS' REMUNERATION (CONTINUED)

The fees and expenses, excluding pension contributions, paid to non-executive directors by Group companies were as follows:

	1999	1998
	£000	£000
John Trott	84.8	58.0
Jean-Claude Delorme	47.1	31.4
Geoff Ball	20.0	16.0
Bob Beamish	20.0	20.0
Nick Kuenssberg (retired 27 April 1999)	9.2	16.7
Norman Lessels	32.5	40.4
Sir Nicholas Monck	28.3	20.0
David Newlands (appointed 16 June 1999)	11.4	_
Fred Shedden	25.0	20.0
Hugh Stevenson (appointed 16 June 1999)	11.9	-
Brian Stewart	20.0	16.0
Donald Sutherland (retired 27 April 1999)	8.8	16.0
	319.0	254.5

All directors have taken out insurance contracts with the Group on normal terms. During the year to 15 November 1999 the directors contributed £0.9m (£0.2m) to products sold by the Group.

#### 8. PENSION COSTS

The Group operates pension schemes for its employees providing benefits based on final pensionable pay. The two main schemes operate for employees in the UK and Canada. The contributions to the schemes are determined by qualified actuaries employed by the Company using the projected unit credit method. With effect from 1 March 1998, employees in Canada have the option to have their current year of service credited on a defined contribution basis. The contributions for that option are equivalent to the amount that the Company would have otherwise determined under the defined benefit option, using the projected unit credit method. The valuations on which the 1999 charge was based were as at 15 November 1997 for the UK scheme and as at 15 November 1996 for the Canadian scheme. The Group's total pension cost for the year was £28,2m (£26.2m) of which £26.9m (£22.7m) related to the UK scheme and £0.6m (£2.8m) related to the Canadian scheme. In addition a provision of £15.5m (£15.2m) is included in creditors in respect of benefits not funded within the Canadian scheme.

The main schemes operate as follows:

## United Kingdom

The scheme is valued on a triennial basis with the most recent valuation at 15 November 1997. On that date, the market value of the assets held in a separate trustee administered fund was £497.0m. For the purpose of the valuation it was assumed that the investment return would exceed the rate of increase in salaries by 1.5% per annum and would exceed the rate of increase in present and future pensions by 4% per annum. The actuarial value of the scheme's assets represented 104.9% of the benefits which had accrued to members, after allowing for expected future increases in earnings and pensions. The actuary recommended future contributions be increased from 14.6% to 16.4% of total pensionable pay.

#### Canada

The scheme is valued on a triennial basis with the most recent valuation at 15 November 1999. On that date, the market value of the assets held in a separate trustee administered fund was £67.5m. For the purpose of the valuation it was assumed that the investment return would exceed the rate of increase in salaries by 2% per annum and would exceed the rate of increase in present and future pensions by 4.75% per annum. The actuarial value of the scheme's assets represented 141.5% of the benefits which had accrued to members, after allowing for expected future increases in earnings and pensions. The actuary recommended future contributions be increased from 8.6% to 9.9% of total pensionable pay.

## NOTES ON THE ACCOUNTS (CONTINUED)

#### 9. TAX CHARGE

•	The Grands	GROUP		COMPANY		
		1999 £m	1998 £m	1999 £m	1998 £m	
	UK corporation tax	237.7	139.0	209.5	121.2	
	Double tax relief	(1.7)	(0.9)	(1.7)	(8.0)	
	Overseas tax	34.0	32.6	31.0	30.0	
	Deferred tax	109.8	152.9	29.3	111.1	
	Over provision in respect of prior years	(10.6)	(13.2)	. (10.6)	(13.2)	
		369.2	310.4	257.5	248.3	
		<del></del>				

## 10. INVESTMENTS

(a) LAND AND BUILDINGS

**GROUP** 

	Curren	Current value		Cost	
	1999	1998	1999	1998	
	£m	£m	£m	£m	
Freehold	3,528.1	3,401.7	2,733.2	2,666.2	
Long leasehold	1,060.9	1,111.8	645.7	729.3	
Short leasehold	82.5	71.9	76.4	69.6	
	4,671.5	4,585.4	3,455.3	3,465.1	
	<del></del>				

The book value of land and buildings occupied by the Group amounted to £304.5m (£242.7m).

## COMPANY

	Current value		Cost	
	1999	1998	1999	1998
	£m	$\mathbf{\ell}\mathbf{m}$	£m	£m
Freehold	3,030.2	3,000.7	2,292.1	2,310.6
Long leasehold	1,060.7	1,110.5	645.5	728.0
Short leasehold	81.6	71.5	72.4	66.3
	4,172.5	4,182.7	3,010.0	3,104.9

The book value of land and buildings occupied by the Company amounted to £299.7m (£242.7m).

Land and buildings are valued by the Company's own qualified valuers. Independent professional valuers carried out valuations of 23% in value of the Group's properties and 24% in value of the Company's properties at 15 November 1999. Their valuations did not differ materially from the value placed on these properties by the Company's own qualified valuers. The independent valuations were carried out by Montagu Evans (Chartered Surveyors) in the UK, Knight Frank (Chartered Surveyors) in France and appropriately qualified valuers in Canada.

## THE STANDARD LIFE ASSURANCE COMPANY NOTES ON THE ACCOUNTS (CONTINUED)

## 10. INVESTMENTS (CONTINUED)

## (b) OTHER FINANCIAL INVESTMENTS

**GROUP** 

	Current value		Cost	
	1999 £m	1998 £m	1999 £m	1998 £m
Shares and other variable yield securities and units in unit trusts	29,868.6	23,959.2	14,570.8	12,279.3
Debt securities and other fixed income securities	16,244.2	16,084.2	15,054.0	14,206.9
Loans secured by mortgages	5,139.0	1,852.1	5,038.3	1,690.5
Loans secured on policies	133.3	118.3	133.3	118.3
Other loans	20.1	9.1	20.1	9.1
Deposits with credit institutions	817.6	1,499.8	817.6	1,499.8
	52,222.8	43,522.7	35,634.1	29,803.9

Included in the figures above are listed investments valued at £38,536.2m (£34,213.8m).

## COMPANY

	Current value		Cost		
	1999 £m	1998 £m	1999 £m	1998 £m	
Shares and other variable yield securities and units in unit trusts	29,702.3	23,861.8	14,447.4	12,210.8	
Debt securities and other fixed income securities	14,519.5	14,313.7	13,337.2	12,451.4	
Loans secured by mortgages	1,796.1	1,818.1	1,695.3	1,656.5	
Loans secured on policies	133.3	118.3	133.3	118.3	
Other loans	18.8	8.4	18.8	8.4	
Deposits with credit institutions	494.2	1,417.9	494.2	1,417.9	
	46,664.2	41,538.2	30,126.2	27,863.3	

Included in the figures above are listed investments valued at £37,976.7m (£33,970.3m).

NOTES ON THE ACCOUNTS (CONTINUED)

## 11. INVESTMENTS IN GROUP UNDERTAKINGS AND PARTICIPATING INTERESTS

GROUP

GROUP	Curren	t value	Co	st
	1999	1998	1999	1998
	£m	£m	£m	£m
Participating interests  Debt securities issued by, and loans to, undertakings	311.8	300.9	168.1	171.5
in which the Group has a participating interest	28.4	46.1	24.0	39.7
	340.2	347.0	192.1	211.2
COMPANY				
Shares in group undertakings Debt securities issued by, and loans to, group	472.0	252.4	571.5	302.7
undertakings	627.6	415.7	602.2	370.6
Participating interests  Debt securities issued by, and loans to, undertakings	311.8	300.9	168.1	171.5
in which the Company has a participating interest	28.4	46.1	24.0	39.7
	1,439.8	1,015.1	1,365.8	884.5

Included in the Group and Company figures above are listed investments valued at £313.4m (£273.9m).

## 12. ASSETS HELD TO COVER LINKED LIABILITIES

The cost of assets held to cover linked liabilities was £13,717.9m (£11,161.0m) for the Group and £3,069.1m (£2,763.5m) for the Company.

## 13. OTHER DEBTORS

	GROUP		COMPANY	
	1999 £m	1998 £m	1999 £m	1998 £m
Outstanding sales of investments Group undertakings Taxation recoverable Other debtors	463.8 - 3.5 234.6	307.2 - 4.1 145.8	463.8 111.1 104.6	307.2 60.8 - 66.9
	701.9	457.1	679.5	434.9

## NOTES ON THE ACCOUNTS (CONTINUED)

## 14. TANGIBLE ASSETS

GROUP	Motor vehicles £m	Computer equipment £m	Furniture and machinery £m	Total £m
Cost				
At 16 November 1998	12.3	165.0	71.1	248.4
Exchange revaluation	-	2.7	-	2.7
Additions	2.5	33.4	11.4	47.3
Disposals	(2.6)	(18.8)	(5.8)	(27.2)
At 15 November 1999	12.2	182.3	76.7	271.2
Depreciation				
At 16 November 1998	10.5	98.4	65.1	174.0
Exchange revaluation	-	1.4	0.2	1.6
Disposals	(2.5)	(18.8)	(4.0)	(25.3)
Charge for year	2.4	32.8	8.6	43.8
At 15 November 1999	10.4	113.8	69.9	194.1
Net book value		<del></del>	<del></del>	
At 15 November 1999	1.8	68.5	6.8	77.1
At 15 November 1998	1.8	66.6	6.0	74.4

COMPANY	Motor vehicles £m	Computer equipment £m	Furniture and machinery £m	Total £m
Cost				
At 16 November 1998	11.4	153.2	67.7	232.3
Exchange revaluation	-	2.8	0.1	2.9
Additions	2.3	25.9	11.0	39.2
Disposals	(2.4)	(17.1)	(3.8)	(23.3)
At 15 November 1999	11.3	164.8	75.0	251.1
Depreciation				
At 16 November 1998	10.3	93.3	64.3	167.9
Exchange revaluation	-	1.5	0.2	1.7
Disposals	(2.4)	(17.1)	(3.8)	(23.3)
Charge for year	2.1	28.6	8.3	39.0
At 15 November 1999	10.0	106.3	69.0	185.3
Net book value		<del></del>		
At 15 November 1999	1.3	58.5	6.0	65.8
At 15 November 1998	1.1	59.9	3.4	64.4

The Company charge for depreciation for the year ended 15 November 1998 was £40.9m.

# THE STANDARD LIFE ASSURANCE COMPANY NOTES ON THE ACCOUNTS (CONTINUED)

## 15. POLICYHOLDER LIABILITIES AND FUND FOR FUTURE APPROPRIATIONS

GROUP	Long term business provision £m	Claims outstanding £m	Technical provision for linked liabilities £m	Technical provision for general business £m	Fund for future appropriations £rn
At 16 November 1998	37,434.1	98.5	14,278.0	171.2	10,435.0
Exchange rate adjustment	315.3	(0.2)	29.7	8.6	4.2
Movement in technical provisions for the year	3,594.2	15.9	3,705.7	41.1	-
Transfer to the fund for future appropriations	-	-	-	-	1,712.6
At 15 November 1999	41,343.6	114.2	18,013.4	220.9	12,151.8
COMPANY					
	Long term business provision £m	Claims outstanding £m	Technical provision for linked liabilities £m	Technical provision for general business £m	Fund for future appropriations £m
At 16 November 1998	37,366.7	97.9	13,610.7	96.3	10,435.0
Exchange rate adjustment	318.2	(0.2)	(29.6)	8.6	4.2
Movement in technical provisions for the year	3,589.5	15.8	3,241.2	13.6	-
	3,589.5	15.8	3,241.2	13.6	1,712.6

The cost of bonuses for the year ended 15 November 1999 is included in the movement in the long term business provision and amounts to £1,349.4m (£1,160.4m) for both the Group and the Company.

NOTES ON THE ACCOUNTS (CONTINUED)

## 16. LONG TERM BUSINESS PROVISION

The long term business provision was calculated by the Appointed Actuary using a net premium method. The principal assumptions used to calculate the long term business provision for UK contracts were as follows:

Rates	of interest use	a

1. Assurances	1999	1998
Pension - with profit - without profit	2.75% 4.50%	3.25% 4.50%
Other - with profit - without profit	2.25% 3.50%	2.50% 3.50%
2. Annuities Individual	4.50%	4.50%
Group reversionary bonus	2.75%	3.25%
Other group	4.50%	4.50%
Mortality tables used		12 CO 14

1. Assurances	AM80 ult - 4 years	AM80 ult
2. Annuities		
Individual and group, in deferment	AM80/AF80 ult - 4 years	AM80/AF80 ult - 4 years
Individual, after vesting	65% IM80/75% IF80 (C=2010)	75% IM80/85% IF80 (C=2010)
Group after vesting	80% PMA80/100% PFA80 (C=2010)	80% PMA80/100% PFA80 (C=2010)

The long term business provision for overseas business was calculated on a basis consistent with the UK approach but using appropriate mortality and interest rates.

## NOTES ON THE ACCOUNTS (CONTINUED)

## 17. PROVISIONS FOR OTHER RISKS AND CHARGES

	GROUP		COMPANY	
	1999	1998	1999	1998
	£m	£m	£m	£m
Provision for deferred taxation	•			
Opening provision	284.0	183.9	284.0	183.9
Exchange rate adjustment	(2.3)	(0.1)	(2.3)	(0.1)
Transfer to current taxation	(11.2)	(8.8)	(11.2)	(8.8)
Deferred tax charge for period	109.8	152.9	29.3	111.1
Charged in respect of linked liabilities	(80.0)	(43.9)	0.5	(2.1)
Closing provision	300.3	284.0	300.3	284.0
Liability provided in the balance sheet				
Unrealised gains on investments	102.7	43.4	102.7	43.4
Deferred acquisition costs	83.5	78.3	83.5	78.3
Short term timing differences	114.1	162.3	114.1	162.3
	300.3	284.0	300.3	284.0
Potential liability not provided for in the balance sheet				
Unrealised gains on investments	505.0	358.0	494.0	349.0

In addition, the potential liability not provided in respect of linked assets was £11m (£8m) for the Group and £Nil (£Nil) for the Company. The transfer to current taxation comprises amounts provided in prior years which will be payable within one year of the balance sheet date.

## 18. CREDITORS

Except as indicated in Note 19, all creditors are payable within a period of five years.

GROUP		COM	PANY
1999	1998	1999	1998
£m	£m	£m	£m
310.6	329.4	309.0	329.4
259.0	-	-	•
195.5	-	-	-
78.1	•	-	-
172.4	104.7	171.8	104.4
37.9	37.3	-	~
15.3	13.8	3.9	3.2
227.0	154.6	181.9	129.2
1,295.8	639.8	666.6	566.2
	1999 £m 310.6 259.0 195.5 78.1 172.4 37.9 15.3 227.0	1999 1998 £m £m  310.6 329.4 259.0 - 195.5 - 78.1 - 172.4 104.7 37.9 37.3 15.3 13.8 227.0 154.6	1999

## 19. BORROWINGS

	GROUP		COMPANY	
	1999	1998	1999	1998
	£m	£m	£m	£m
Amounts owed to credit institutions	446.7	66.1	47.8	63.3
Certificates of deposit	259.0	-	-	-
Euro commercial paper	195.5	-	-	-
US\$ commerical paper	78.1	-	=	-
Mortgages secured on investments	15.3	13.8	3.9	3.2
Total borrowings	994.6	79.9	51.7	66.5
Borrowings are repayable as follows:				
Within one year or on demand	981.3	66.1	48.3	63.3
Between one and two years	1.3	-	-	-
Between two and five years	5.3	12.0	1 <i>.</i> 5	1.4
After five years	6.7	1.8	1.9	1.8
	994.6	79.9	51.7	66.5

## 20. SUMMARY OF STANDARD LIFE BANK LIMITED CONSOLIDATED PROFIT & LOSS ACCOUNT AND BALANCE SHEET

	1999 £m	1998 £m
PROFIT & LOSS ACCOUNT		
Interest receivable Interest payable	193.1 (171.5)	43.6 (40.6)
Net interest income Other operating (expenses)/income	21.6 (6.6)	3.0 1.7
Net operating income Administrative expenses, depreciation and amortisation	15.0 (72.1)	4.7 (19.5)
Loss for the year	(57.1)	(14.8)
BALANCE SHEET		
Assets		
Loans and advances to banks Loans and advances to customers Debt securities Other assets	260.5 3,310.8 1,577.7 54.0	54.0 1,621.4 6.0
	5,203.0	1,681.4
Liabilities		
Deposits by banks Customer accounts Debt securities in issue Subordinated liabilities Other liabilities	396.8 3,841.8 532.6 140.0 65.6	1,593.4
	4,976.8	1,618.2
Total shareholders' funds	226.2	63.2
Commitments to lend	1,956.4	

Standard Life Bank Limited has guaranteed the liabilities of its subsidiary undertaking, Standard Life Funding B.V., in connection with the subsidiary undertaking's issuance of commercial paper. The guarantee is for a maximum of US\$2 billion and Euro 2 billion in relation to the US commercial paper and Euro commercial paper programmes respectively.

NOTES ON THE ACCOUNTS (CONTINUED)

## 21. SUBSIDIARY UNDERTAKINGS

The following are particulars of the Company's main subsidiaries which are wholly owned:

	Country of registration or		Year	
Name	incorporation	Share class	end	Nature of business
Standard Life Investment Funds Limited	Scotland	Ordinary Shares	15 Nov	Life assurance
Standard Life Pension Funds Limited	Scotland	Limited by guarantee	15 Nov	Life assurance
Standard Life Investments Limited	Scotland	Ordinary Shares	15 Nov	Investment management
Standard Life Investments (Mutual Funds) Limited*	Scotland	Ordinary Shares	15 Nov	OEIC and PEP management
Standard Life Trust Management Limited*	Scotland	Ordinary Shares	15 Nov	Unit trust management
Standard Life Bank Limited	Scotland	Ordinary Shares	15 Nov	Banking
Prime Health Limited The Standard Life Assurance Company of	England	Ordinary Shares	15 Nov	General insurance
Canada	Canada	Class 'A' Shares	31 Oct	Life assurance
Standard Life Portfolio Management Limited*	Canada	Common Shares	31 Dec	Investment management
Standard Life Trust Company	Canada	Class 'A' Shares	31 Oct	Financial services
Performa Financial Group Limited	Canada	Common Shares	15 Nov	Financial services
Prosperity SA de Vida y Pensiones	Spain	Ordinary Shares	31 Dec	Life assurance
Prosperity SA de Seguros Generales	Spain	Ordinary Shares	31 Dec	General insurance

<sup>\*</sup> owned by a subsidiary undertaking of the Company

To meet local conditions certain overseas subsidiaries have different financial year ends. For those subsidiary undertakings with 31 December year ends, management accounts to dates within two months of 15 November are used for consolidation purposes.

## 22. PARTICIPATING INTERESTS AND SIGNIFICANT SHAREHOLDINGS

At 15 November 1999, the Company held shares of one-fifth or more in nominal value of the allotted shares of at least one class of the equity capital of a number of undertakings, but to provide details of all of them would result in particulars of excessive length. Those holdings which principally affect the amount of the revenue or assets of the Company are as follows:

Name	Country of registration or incorporation	Share class and proportion held		Nature of business
Hammerson plc	England	Ordinary Shares	20.6%	Property investment
Monarch Development Corporation	Canada	Common Shares	22.0%	Property investment

Neither of the above are considered to be associated undertakings since the Company does not exercise significant influence over these undertakings.

## 23. CAPITAL COMMITMENTS

	GROUP		COMPANY	
	1999	1998	1999	1998
	£m	£m	£m	£m
Capital expenditure contracted for but no provision				
made in the accounts	25.5	53.5	25.5	53.5

AUDITORS' REPORT
TO THE MEMBERS OF THE STANDARD LIFE ASSURANCE COMPANY

We have audited the accounts on pages 17 to 37.

Respective responsibilities of directors and auditors

The directors are responsible for preparing the Annual Report. As described on page 22, this includes responsibility for preparing the accounts in accordance with applicable United Kingdom accounting standards. Our responsibilities, as independent auditors, are established in the United Kingdom primarily by statute, the Auditing Practices Board, and by our profession's ethical guidance.

We report to you our opinion as to whether the accounts give a true and fair view and are properly prepared in accordance with the United Kingdom Companies Act. We also report to you if, in our opinion, the directors' report is not consistent with the accounts, if the Company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the Company is not disclosed.

We read the other information contained in the Annual Report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the accounts.

We also, at the request of the directors (because the Company applies the Stock Exchange Listing Rules as if it is a listed company), review whether the statement on page 15 reflects the Company's compliance with the seven provisions of the Combined Code specified by the Stock Exchange for review by auditors of listed companies and we report if it does not. We are not required to consider whether the directors' statements on internal control cover all risks and controls, or to form an opinion on the effectiveness of the Group's corporate governance procedures or its risk and control procedures.

#### Basis of opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the accounts. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the accounts, and of whether the accounting policies are appropriate to the circumstances of the Group and the Company, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the accounts.

#### Opinion

In our opinion the accounts give a true and fair view of the state of affairs of the Group and the Company as at 15 November 1999 and the results of the Group and the Company for the year then ended and have been properly prepared in accordance with the provisions of the Companies Act 1985.

**PRICEWATERHOUSECOOPERS** 

Chartered Accountants and Registered Auditors

Edinburgh

22 February 2000