In accordance with Section 854 of the Companies Act 2006.

AR01 **Annual Return**



A fee is payable with this form Please see 'How to pay' on the last page.

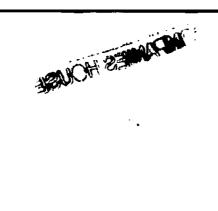
You can use the WebFiling service to file this form online. Please go to www.companieshouse.gov.uk

What this form is for You may use this form to confirm that the company information is correct as at the date of this return. You must file on Annual Poturn at

What this form is NOT for
You cannot use this form to give the compared of changes to the compared of changes to the compared of the compared X What this form is NOT for



	least once every year. relating to the company record	OT/04/2011 5 COMPANIES HOUSE		
Part 1	Company details			
	The section must be completed by all companies.	Filling in this form Please complete in typescript or in bold black capitals. All fields are mandatory unless specified or indicated by *		
A1	Company details	•••••••••••••••••••••••••••••••••••••••		
Company number	S C 1 7 7 1 1 4	• Company name change		
Company name in full	KFJ Call Centre Solutions	If your company has recently changed its name, please provide the company name as at the date of this return.		
A2	Return date			
Date of this return 9	Please give the annual return made up date. The return date must not be a future date. The annual return must be delivered within 28 days of the date given below.	ODate of this return Your company's return date is usually the anniversary of incorporation or the anniversary		
Date of this return 9	3 1 1 2 2 0 1 0	of the last annual return filed at Companies House. You may choose an earlier return date but it must no be a later date.		
A3	Principal business activity			
	Please show the trade classification code number(s) for the principal activity or activities. •	Principal business activity You must provide a trade classification code (SIC code) or a		
Classification code 1	7 4 8 7	description of your company's main business in this section.		
Classification code 2		A full list of the trade classification		
Classification code 3		codes are available on our website: www.companieshouse.gov.uk		
Classification code 4		· -		
	If you cannot determine a code, please give a brief description of your business activity below:			
Principal activity description	Other Business Activities			



A4 Company type • Please confirm your company type by ticking the appropriate box below (only Company type If you are unsure of your company one box must be ticked): type, please check your latest Public limited company certificate of incorporation or our Private company limited by shares $\overline{\mathbf{V}}$ www.companieshouse.gov.uk Private company limited by guarantee Private company limited by shares exempt under section 60 Private company limited by guarantee exempt under section 60 Private unlimited company with share capital Private unlimited company without share capital **A5** Registered office address @ Building name/number C/O NRG 10 O Change of registered office This must agree with the address Street that is held on the Companies House York Place record at the date of this return. If the registered office address has changed, you should complete form Post town AD01 and submit it together with County/Region this annual return. Edinburgh Postcode E H 1 3 lΕ Р A6 Single alternative inspection location (SAIL) of the company records (if applicable) 9 **●** SAIL address Building name/number This must agree with the address Street that is held on the Companies House record at the date of this return. If the address has changed, you should complete form AD02 and Post town submit it together with this annual County/Region return. Postcode **A7** Location of company records o O Location of company records Please tick the appropriate box to indicate which records are kept at the SAIL If the company records are held at address in Section A6: the registered office address, do not Register of members. tick any of the boxes in this section. Register of directors. Certain records must be kept by Directors' service contracts. every company while other records are only kept by certain company Directors' indemnities. types where appropriate. Register of secretaries. Records of resolutions etc. If the records are not kept at the SAIL address, they must be available Contracts relating to purchase of own shares. at the registered office. Documents relating to redemption or purchase of own share out of If any of the company records have capital by private company. moved from the registered office Register of debenture holders. to the address in Section A6 since Report to members of outcome of investigation by public company into the last annual return, you must interests in its shares. complete form AD03 and submit it together with this annual return. Register of interests in shares disclosed to public company. Instruments creating charges and register of charges: England and Wales or Northern Ireland. Instruments creating charges and register of charges: Scotland.

AR01

Annual Return

Officers of the company Part 2 Continuation pages This section should include details of the company at the date to which this Please use a continuation page annual return is made up. if you need to enter more officer → For a secretary who is an individual, go to Section B1. → For a corporate secretary, go to Section C1. → For a director who is an individual, go to Section D1. → For a corporate director, go to Section E1. Secretary **B1** Secretary's details • Secretary appointments Please use this section to list all the secretaries of the company. You may not use this form to For a corporate secretary, complete Section C1-C4. appoint a secretary. To do this, please complete form AP03 and Title* submit it together with this annual Full forename(s) Wayham Hutcheson Corporate details Surname Moran Please use Section C1-C4 to enter corporate secretary details. Former name(s) @ Secretary details All details must agree with those previously notified to Companies House. If you have made changes since the last annual return and have not notified us, please complete form CH03. Former name(s) Please provide any previous names which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes. Secretary's service address 6 **B2** Service address Building name/number If you have previously notified Street Companies House that the service Adderstone Crescent address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the Post town address. Jesmond This information will appear on the County/Region Newcastle upon Tyne public record. Postcode E 2 2 Н Country **England**

Corporate secretary

C1	Corporate secretary's details [©]				
Corporate body/firm name	Please use this section to list all the corporate secretaries of the company.	◆ Corporate secretary appointments You cannot use this form to appoint a corporate secretary. To do this, please complete form APO4 and submit it together with this annual			
Building name/number		return. Corporate secretary details			
Street		All details must agree with those previously notified to Companies House. If you have made changes since the last annual return and have			
Post town		not notified us, please complete form CH04.			
County/Region		This information will appear on the			
Postcode		public record.			
Country					
C2	Location of the registry of the corporate body or firm				
	Is the corporate secretary registered within the European Economic Area (EEA)? → Yes Complete Section C3 only → No Complete Section C4 only				
C 3	EEA companies				
	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register.	⊘ EEA A full list of countries of the EEA can be found in our guidance:			
Where the company/ firm is registered 9		www.companieshouse.gov.uk This is the register mentioned in Article 3 of the First Company Law			
Registration number		Directive (68/151/EEC).			
C4	Non-EEA companies				
	Please give details of the legal form of the corporate body or firm and the law by which it is governed. If applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register.	Non-EEA Where you have provided details of the register (including state) where the company or firm is registered, you must also provide its number in			
Legal form of the corporate body or firm		that register.			
Governing law					
If applicable, where the company/firm is registered •					
If applicable, the registration number					

Director

D1	Director's details •				
	Please use this section to list all the directors of the company. For a corporate director, complete Section E1-E4.	O Director appointments You cannot use this form to appoint a director. To do this, please			
Title*	Mrs	complete form AP01 and submit it together with this annual return.			
Full forename(s)	Catherine Lorna	Corporate details			
Surname	Moran	Please use Section E1-E4 to enter corporate director details.			
Former name(s)		Director details All details must agree with those previously notified to Companies House. If you have made changes			
Country/State of residence	England	since the last annual return and have not notified us, please			
Nationality	British	complete form CH01.			
Date of birth	δ 7 δ 6 1 9 5 δ	• Former name(s) Please provide any previous names			
Business occupation (if any)	Chief Executive	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.			
D2	Director's service address O				
Building name/numbe	13	Service address If you have previously notified			
Street	Adderstone Crescent	Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the			
Post town	Jesmond	address.			
County/Region	Newcastle upon Tyne	This information will appear on the public record.			
Postcode	NE2 2 HH	F			
Country	England				

Director

D1	Director's details •				
	Please use this section to list all the directors of the company. For a corporate director, complete Section E1-E4.	Director appointments You cannot use this form to appoint a director. To do this, please			
Title*	Mr	complete form AP01 and submit it together with this annual return.			
Full forename(s)	Wayham Hutcheson	Corporate details Please use Section E1-E4 to enter			
Surname	Moran	corporate director details.			
Former name(s) •		Director details All details must agree with those previously notified to Companies House. If you have made changes			
Country/State of residence	England	since the last annual return and have not notified us, please			
Nationality	British	complete form CH01.			
Date of birth	0 5 0 2 4 7	Please provide any previous names			
Business occupation (if any)	Finance Director/Company Secretary	which have been used for business purposes during the period of this return. Married women do not need to give former names			
		unless previously used for business purposes.			
D2	Director's service address [©]				
Building name/number	13	Service address If you have previously notified			
Street	Adderstone Crescent	Companies House that the service address is at 'The Company's			
		Registered Office', please state 'The Company's Registered Office' in the			
Post town	Jesmond	address.			
County/Region	Newcastle upon Tyne	This information will appear on the public record.			
Postcode	N E 2 2 H H				
Country	England				

Corporate director

E1	Corporate director's details •	-
Carparata haduffirm	Please use this section to list all the corporate director's of the company.	O Corporate director appointments You cannot use this form to appoint a corporate director. To do this, please complete form APO2 and
Corporate body/firm name		submit it together with this annual return.
Building name/number		Corporate director details All details must agree with those
Street	previously notified to Companies House. If you have made changes since the last annual return and have not notified us, please complete	
Post town		form CH02. This information will appear on the
County/Region		public record.
Postcode		
Country		
E2	Location of the registry of the corporate body or firm	
	Is the corporate director registered within the European Economic Area (EEA)? → Yes Complete Section E3 only → No Complete Section E4 only	
E3	EEA companies 9	
	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register.	● EEA A full list of countries of the EEA can be found in our guidance: www.companieshouse.gov.uk
Where the company/ firm is registered €		This is the register mentioned in Article 3 of the First Company Law
Registration number		Directive (68/151/EEC).
E4	Non-EEA companies	
	Please give details of the legal form of the corporate body or firm and the law by which it is governed. If applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register.	Non-EEA Where you have provided details of the register (including state) where the company or firm is registered, you must also provide its number in
Legal form of the corporate body or firm		that register
Governing law		
If applicable, where the company/firm is registered •		
If applicable, the registration number		

Part 3	Statement of capital o					
					ould reflect the company's status at the made up date of ual return.	
F1	Share capital	in pound sterling ((£)			
		w each class of shares he ly complete Section F1	ld in pound sterling. and then go to Section F4.			
Class of shares (E.g. Ordinary/Preference etc	.)	Amount paid up on each share ②	Amount (if any) unpaid on each share 0	Number of share	es 0	Aggregate nominal value •
Ordinary		1.00	0.00	2		£ 2.00
						£
						£
		ļ				
			Totals	2		£ 2.00
F2	Share capital	in other currencies	5	-		
Please complete the ta Please complete a sep		w any class of shares held ch currency.	d in other currencies.			
Currency						
Class of shares (E.g. Ordinary/Preference etc	.)	Amount paid up on each share	Amount (if any) unpaid on each share	Number of sha	es O	Aggregate nominal value 4
			Totals			<u> </u>
Currency						
Class of shares (E.g. Ordinary/Preference etc	.)	Amount paid up on each share	Amount (if any) unpaid on each share	Number of sha	res 0	Aggregate nominal value @
				ļ		
	····-			i 		
F3	Totals					
	issued share cap		nd total aggregate nominal	value of	Please I	ggregate nominal value ist total aggregate values in it currencies separately. For
Total number of shares	2					e: £100 + €100 + \$10 etc.
Total aggregate nominal value 😉	£2.00					
 Including both the nomi share premium. Total number of issued s 		 Number of shares issu nominal value of each 	share. Plea	ntinuation Pag ase use a Staten ge if necessary,		tal continuation

F4	Statement of capital (Voting rights)				
	Please give the prescribed particulars of rights attached to shares for each class of share shown in the statement of capital share tables in Sections F1 and F2 .	<u> </u>			
Class of share	Ordinary				
Voting rights	Full Voting Rights				
Class of share					
Voting rights					
Class of share					
Voting rights					
Class of share					
Voting rights					

Part 4	Shareholders	
	Does your company have share capital? → Yes Complete the sections below. → No Go to Part 5 (Signature).	This should reflect the shareholder details at the made up date of this annual return.
G1	Traded public companies ®	<u> </u>
	Please tick the box if your company was a traded public company at any time during the period of this return.	● Traded company definition A traded company means a compart any of whose shares are admitted the trading on a regulated market.
G2	List of past and present shareholders	
	Private and non-traded public companies are required to provide a 'full list' if one was not included with either of the last two returns.	:
	Traded public companies are required to provide a list of shareholders who held at least 5% of the issued shares of any share class if a list was not provided with either of the last two returns.	
	Please tick the appropriate box below:	
	A full list of shareholders for a private or non-traded public company is enclosed. Please complete Section G3 ; or	
	A list of shareholders holding at least 5% of the issued shares of any share class for a traded public company is enclosed. Please complete Section G4.	
	 A list of shareholder changes is enclosed. → For private or non-traded public companies, please complete Section G3. → For traded public companies, please complete Section G4. 	
	☐ There were no shareholder changes in this period.→ Go to Part 5 (Signature).	
	Please tick the appropriate box below to indicate the format of your shareholder details:	
	 The list of shareholders is enclosed on paper. The list of shareholders is enclosed in another format. 	
	<u> </u>	<u> </u>

G3

Private or non-traded public companies – list of past and present shareholders

This section should only be completed by companies that have not traded on a regulated market at any time during the period of this return.

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year.

You must provide a 'full list' of all company shareholders on:

- The company's first annual return following incorporation;
- Every third annual return after a full list has been provided.

Please list the company shareholders in alphabetical order.

Joint shareholders should be listed consecutively.

Further shareholders

Please use a 'Private or non-traded public companies – list of past and present shareholders' continuation page if necessary.

	Shares or stock currently held		Shares or stock transferred (if appropriate)		
hareholder's Name Address not required)	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer	
(FJ Holdings Limited	Ordinary	2		1 1	
,				1 1	
				I I	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	
				I I	
				1 1	
				l l	
				1 1	

G4

Traded public companies - list of past and present shareholders

This section should show the shareholders that hold at least 5% of any class of share(s) of the company at the date of this return. It should only be completed by public companies that have traded on a regulated market at any time during the period of this return.

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year.

You must provide a 'full list' of all company shareholders on:

- The company's first annual return following incorporation;
- Every third annual return after a full list has been provided.

Please list the company shareholders in alphabetical order.

Joint shareholders should be listed consecutively.

Further shareholders
Please use a 'Traded public
companies – list of past and present
shareholders' continuation page if
necessary.

,		Shares or stock currently held	Shares or stock transferred (if appropriate)	
Shareholder's details	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer
Name				1 1
Address			<u></u>	1 1
				1 1
Name				1 1
Address				1 1
				1 1
Name				1 1
Address				1 1
				1 1
Name				1 1
Address				, ,
				1 1

Part 5	Signature			
	This must be completed by all companies.	• Societas Europaea If the form is being filed on behalf		
	I am signing this form on behalf of the company.	of a Societas Europaea (SE) please delete 'director' and insert details		
Signature	Signature X MWS CM	of which organ of the SE the person signing has membership. Person authorised		
	M MMM M	Under either section 270 or 274 of the Companies Act 2006.		
	This form may be signed by: Director •, Secretary, Person authorised •, Charity commission receiver and manager, CIC manager, Judicial factor.			

Presenter information You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record. **Gavin Healy** Northern Recruitment Group Limited Lloyds Court 56 Grey Street Newcastle upon Tyne Tyne & Wear н E England DX 0191 2604440 Checklist We may return forms completed incorrectly or with information missing. Please make sure you have remembered the following: ☐ The company name and number match the

information held on the public Register.

You have completed your principal business activity.

registered office address.

(if applicable).

You have signed the form.You have enclosed the correct fee.

secretary and director details.

☐ You have not used this form to make changes to the

☐ You have not used this form to make changes to

☐ You have fully completed the Statement of capital

Important information

Please note that all information on this form will appear on the public record.

£ How to pay

A fee of £30 is payable to Companies House in respect of an Annual Return

Make cheques or postal orders payable to 'Companies House.'

Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the appropriate address below:

For companies registered in England and Wales: The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

For companies registered in Scotland: The Registrar of Companies, Companies House, Fourth floor, Edinburgh Quay 2, 139 Fountainbridge, Edinburgh, Scotland, EH3 9FF. DX ED235 Edinburgh 1 or LP - 4 Edinburgh 2 (Legal Post).

For companies registered in Northern Ireland: The Registrar of Companies, Companies House, Second Floor, The Linenhall, 32-38 Linenhall Street,, Belfast, Northern Ireland, BT2 8BG. DX 481 N.R. Belfast 1.

Further information

For further information, please see the guidance notes on the website at www.companieshouse.gov.uk or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.companieshouse.gov.uk