Directors' report and financial statements for the year ended 31 March 2016

Company number SC160754

Scottish Charity number SC024115

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## Company information

Directors	Mr Fraser Patrick	-	Chairman
	Mr CF Scott Williamson	-	Treasurer

Mrs Yvonne Carling Mr Pete Glen Mr John Mitchell Mrs Isabel Shearer Mr Arnot Tippett

**Chief Executive Officer** Mrs Lucinda Godfrey

Mrs Lucinda Godfrey **Company Secretary** 

Miss Alison Fannin Observer

Registered office and 132-134 Seagate principal office

Dundee DDI 2HB

**Auditor** Henderson Loggie

**Chartered Accountants** The Vision Building 20 Greenmarket

Dundee DDI 4QB

**Bankers** Bank of Scotland

2 West Marketgait

Dundee DDI IQN

Company number SC160754

SC024115 **Charity number** 

### Report of the Board

The Board of Directors has pleasure in presenting its report and financial statements for the year ended 31 March 2016.

The company information set out on page I forms part of this report. The financial statements comply with current statutory requirements, the Memorandum and Articles of Association of the company and the Statement of Recommended Practice - Accounting and Reporting by Charities.

#### Structure, governance and management

Disabled and Carers Information Centre Association provides support services for young carers, carers and disabled people. The organisation trades under the name of the Dundee Carers Centre. The Centre also works with statutory agencies and carers/service users to establish mechanisms for effective consultation and involvement and works collaboratively with voluntary and statutory bodies and carers/service users to develop and support new initiatives.

The Centre employees a CEO and Deputy CEO who were remunerated this year based on review of performance which included meetings with staff and stakeholders. The Board of Trustees decided on remuneration of these posts based on a number of factors which included a benchmarking exercise with other comparable posts in Carers Centres in Scotland.

#### Company status

The company is limited by guarantee under the Companies Act 1985 and is a recognised charity (Charity number SC024115). The liability of the members is limited to £1.

Permission has been granted by the Secretary of State for Trade & Industry for the word "Limited" to be omitted.

### **Organisation**

The charity is managed by the Board of Directors which makes strategic and policy decisions. There is one standing committee: the Direct Payments Advisory Committee which is currently under review compliments the service provided for disabled clients of the charity.

### Director induction and training

There is a formal induction process for Directors. All new Directors are provided with a copy of the Articles and Memorandum, detailed guidance in the roles and responsibilities of directors, and information about the organisation and its activities. New Directors are invited to meet with the CEO and the staff who provide information on the daily running of the services provided.

There is an annual development meeting at which Directors review the development plan and strategy of the organisation.

An informal skills audit helps identify gaps in expertise which may be filled through recruitment or specific training needs.

#### **Staff**

The Directors approve the overall strategy of the organisation and delegate the operational management, development and administration to the Chief Executive Officer, Mrs Lucinda Godfrey.

## Report of the Board (continued)

### Other organisations

In pursuit of its charitable objectives, the charity works with disabled people, young carers, carers, other carer organisations, statutory, public, private and voluntary sectors.

## **Objectives and activities**

The main objectives and activities are:

- to relieve and to advance, promote, encourage and assist in the relief or alleviation of all kinds of
  physical and mental infirmity, sickness, disablement or handicap, including mental illness with
  particular, but not exclusive, reference to carers and those persons for whom they are caring;
- to alleviate the conditions of life among people with disabilities and among those who are caring
  or who have cared for elderly, sick, disabled, handicapped or otherwise infirm persons at home
  and who are in necessitous circumstances and of dependents of carers being dependents who are
  themselves in necessitous circumstances and, for that purpose, to promote the material welfare of
  such carers and people with disabilities as aforesaid;
- to advance education concerning caring for the needs of people with disabilities among carers and the public.

In brief, we provide a range of information and support services to carers and disabled people. We also work with other organisations to set up and manage projects relating to our objects.

### Risk Management

A risk assessment has been carried out in relation to the strategic, operational and financial risks which the charity faces and systems have been established to enable regular reports to be produced so that any necessary steps can be taken to manage these risks.

Risks identified in the year include loss of key staff and trustees, increase in policy and legislation for the groups we support, loss of funding and managing growth. These areas have all been mitigated for through an extensive period of review and strategic planning.

### Achievements and performance

The Centre continued to work towards the aims as identified in the Strategic Plan whilst undertaking significant work over the year to develop the Strategic Plan 2016-20. Overall the Centre achieved beyond expectation and had a year of extensive activity to manage due to new legislation and policy and a 12 month programme for the organisations 25th Anniversary year. The Centre also undertook significant buildings work to create an accessible space for people who use the Centre's services, C Gate. With the recruitment of four Team Managers in the year this increase in activity was manageable and resulted in success. There were also challenges in the year including a substantial flood in the newly opened C Gate which delayed access for a further five months.

The aims for the year included:

### Increase awareness of the Centre's services

The centre employed a marketing officer to increase the awareness and availability of short breaks and activities including the launch of the new Short Breaks Service and a new website.

## Report of the Board (continued)

The Centre also co-ordinated the first marketing campaign specifically for self-directed support which included promotional work and the production of a short film. The Centre continued to build on its social media profile and used the 25th Anniversary as an opportunity to undertake a number of awareness raising activities across the year including an Anniversary Ball.

### Continue to develop services to meet identified need

Following undertaking research and a test of change the Centre received funding and established its Short Breaks Service using a brokerage approach to enable carers to design and plan their own short breaks. Following feedback from carers to identifying new ways for engagement we began a new piece of work called 'Caring Places' which seeks to;

Explore new ways of engaging with carers to deepen understandings of their lives, their skills and strengths and their hopes. Our purpose is not to simply to produce better descriptions of their experience, but to start a process of dialogue between carers and people who work in services that shares their unique and specific insights and knowledge and contributes to service design and commissioning.'

The Centre also continued to provide a variety of supports to carers, young carers and disabled people which enabled people to achieve their outcomes.

## Diversify income sources increasing long term sustainability

The Centre had set targets for community fundraising as part of the 25th Anniversary year that included a variety of activities and events which included a charity abseil, quizzes and a race night. This proved successful and a Community Fundraising Strategy is being developed to build on this success.

#### Maximise staff and volunteer potential to be the best that we can be

Following the creation of four new Team Manager posts the Centre embarked on the next stage of review which has involved a number of conversations between the Board of Trustees and the staff and volunteers. This gave the opportunity for feedback on the organisations performance and a review of the CEO and Depute. The staff felt that the Centre was a great place to work where there was flexibility and support in the workplace.

Work with partners to influence and implement strategy for carers and disabled people. There has been significant activity in this area over the year specifically in the introduction of the new Carers Act 2016 and also through the integration of Health and Social Care. The Centre has ensured the staff, carers and their families have had the opportunity to be consulted and involved in the decisions locally that will impact on them.

The Centre continues to monitor activity in a number of ways including through personal outcomes achieved, output monitoring and collating feedback from the people who use the services as well as from stakeholders.

#### **Financial Review**

The Centre continues to receive funding through a range of funders with main sources being Dundee City Council, NHS Tayside, The Big Lottery and the Scottish Government. All of these funds have enabled the Centre to progress on specific objectives within the organisations Strategic Plan including short breaks, support for young adult carers, self-directed support and providing generic supports to carers and young carers.

### Report of the Board (continued)

## Achievements and performance (continued)

Principal risks that have been identified include the external financial environment and austerity leading to substantial savings required by the public sector as well as managing the ongoing funding challenges that face all voluntary organisations. Through the Strategic planning process, it has been identified that advancement in social enterprise and community fundraising will enable the organisation to increase unrestricted income mitigating identified risks.

The movement for the year in unrestricted funds amounted to £16,532 and the movement for the year in restricted funds amounted to £(44,147). Unrestricted funds, as shown in the balance sheet at 31 March 2016, amounted to £177,508 and restricted funds amounted to £233,907, as detailed in note 15.

### **Reserves policy**

The Board holds a designated reserve to meet the legal requirements of paying redundancy to staff should the organisation require to be wound up.

An additional variable unrestricted reserve is held to defray variations in the running costs. The company's reserve policy is reviewed from time to time.

#### Plans for the future

The organisation is going through an extensive period of review which is being driven by significant work that has been undertaken to prepare the Strategic Plan 2016-20. This included conversations with carers, disabled people and key stakeholders locally and nationally as well as involvement from our staff and volunteers.

As part of the planning process the Directors looked at external factors that could influence the direction of the plan including the new Carers Act 2016 and Health and Social Care integration. The directors also considered the current financial landscape which has included a number of years of cuts and stand still budgets from the local authority as well as a reduction in the amount of funding available locally and nationally. The plan seeks to balance these challenges against the increasing need for the Centre's services and therefore doing less or reducing what we do is considered as not an option. The plan did seek to ensure the organisation was focusing its activities on the priorities of all stakeholders and that the organisations resources would be realigned to ensure effective delivery.

The Plan has been signed off and the key objectives for the four year period include the following.

Our current aims are to;

- Affirm the centrality of carers and disabled people
- Develop the Centre's positive, collaborative culture
- Explore the promotion of locality based developments
- Research social enterprise possibilities
- Engage more strategically with partners
- To continue to develop services that are as accessible/available as possible

Report of the Board (continued)

#### **Directors**

Directors are either elected by the membership to serve a term of four years when they are eligible to be re-elected, or appointed by the Board by the elected directors either to fill a casual vacancy or as an addition to the existing members (providing that this does not exceed the number specified in the Articles). Any director thus appointed is eligible for re-election at the next Annual General Meeting.

The directors, who for the purposes of charity law are also the trustees, at the date of this report are shown on page 1.

In addition, Ms Moira Ogilvie was a director until her resignation on 16 July 2015 and Mr Terence Walsh was a director until his resignation on 7 September 2015.

## **Related parties**

Blackadders LLP provide legal advice to the charity. One of the partners of Blackadders LLP is also a director of the charity. A summary of transactions with Blackadders LLP is set out in note 18 to the financial statements.

#### **Auditor**

The Board who held office at the date of approval of this report as set out above, each confirm that:

- so far as each Trustee is aware there is no relevant audit information of which the charitable company's auditor is unaware; and
- they have taken all the steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

#### Small company exemptions

This report has been prepared in accordance with the provisions applicable to companies subject to Section 1A FRS 102.

This report was approved by the Board on 23 August 2016.

Signed on behalf of the Board

Jane R. Wink

**Fraser Patrick** 

Director

## Statement of directors' responsibilities

The directors (who are also trustees of Disabled and Carers Information Centre Association for the purposes of charity law) are responsible for preparing the Report of the Board and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005, the Charities Accounts (Scotland) Regulations 2006 (as amended) and the provisions of the charity's constitution. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Independent auditor's report to the directors and members of Disabled and Carers Information Centre Association

We have audited the financial statements of Disabled and Carers Information Centre Association for the year ended 31 March 2016 which comprise the income and expenditure account, balance sheet, statement of financial activities and related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

This report is made exclusively to the members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the directors, as a body, in accordance with Section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and Regulation 10 of the Charities Accounts (Scotland) Regulations 2006 (as amended). Our audit work has been undertaken so that we might state to the members and the directors those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity, its members as a body and its directors as a body, for our audit work, for this report, or for the opinions we have formed.

### Respective responsibilities of directors and auditors

As explained more fully in the Directors' Responsibilities Statement set out on page 6, the directors (who are also the trustees of the charitable company for the purposes of charity law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

We have been appointed as auditor under Section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and report to you in accordance with regulations made under that Act. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

#### Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the directors; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Report of the Board to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

#### **Opinion on financial statements**

In our opinion the financial statements:

- give a true and fair view of the charitable company's affairs as at 31 March 2016 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and Regulation 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

Independent auditor's report to the directors and members of Disabled and Carers Information Centre Association (continued)

## Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Report of the Board for the financial year for which the financial statements are prepared is consistent with the financial statements.

### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charity Accounts (Scotland) Regulations 2006 (as amended) requires us to report to you if, in our opinion:

- the information given in the Report of the Board is inconsistent in any material respect with the financial statements; or
- proper accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit; or
- the directors were not entitled to prepare the financial statements in accordance with the small companies regime.

lan J Cameron [Senior Statutory Auditor]

For and on behalf of

Henderson Loggie, Statutory Auditor

(Henderson Loggie is eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006)

Dundee

29 Aug. 2016

## Income and expenditure account for the year ended 31 March 2016

	Note	2016 £	2015 £
Operating income	2	1,354,442	1,176,932
Staff costs Other operating costs	4 6	1,032,045 620,556	899,418 498,902
		1,652,601	1,398,320
Operating deficit	5	(298,159)	(221,388)
Other income	3	265,547	196,692
Deficit on ordinary activities		(32,612) =====	(24,696)

## Balance sheet at 31 March 2016

			2016		2015
	Note	£	2016 £	£	2015 £
Fixed assets Tangible assets	10		193,308		171,257
•	10		175,500		,
Current assets Debtors Cash at bank and in hand	П	46,955 301,054		108,097 280,135	
		348,009		388,232	
Creditors Amounts falling due within one year	12	(122,193)		(120,459)	
Net current assets			225,816		267,773
Creditors					
Amounts falling due after one year	13		(7,709)		-
Net assets			411,415		439,030
Capital and reserves					
Restricted funds	15		233,907		278,054
Unrestricted funds	15		177,508		160,976
			411,415		439,030
			=====		=====

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements were approved by the Board on 23 August 2016 and signed on its behalf by

**CF Scott Williamson** 

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**Treasurer** 

The notes on pages 14 to 29 form part of these financial statements.

## Statement of financial activities for year ended 31 March 2016

	Note	Unrestricted funds	Unrestricted designated funds	Restricted funds £	Total funds 2016 £	Total funds 2015 £
Income Donations and legacies Charitable activities Investments		75,904 157,293 114	- - -	135,758 1,274,950 -	211,662 1,432,243 114	145,604 1,364,617 -
Total income	2,3	233,311		1,410,708	1,644,019	1,510,221
Expenses Raising funds Charitable activities	7 8	(48,050) (183,263)	(4,000)	(1,436,321)	(48,050) (1,623,584)	(44,185) (1,357,135)
Total expenses		(231,313)	(4,000)	(1,436,321)	(1,671,634)	(1,401,320)
Net incoming/(outgoin resources before trans		I,998 (8,752)	(4,000) 27,286	(25,613) (18,534)	(27,615)	108,901
Net (outgoing)/incominesources after transfe	_	(6,754)	23,286	(44,147)	(27,615)	108,901
Fund balances brought forward at 1 April 2016		35,308	125,668	278,054	439,030	330,129
Fund balances carried forward at 31 March 20	016	28,554	148,954	233,907	411,415	439,030

## Statement of cashflows for the year ended 31 March 2016

		2016	2015
	Note	£	£
Cashflows from operating activities:			
Net cash provided by operating activities	19	56,420	82,185
Cash flows from investing activities:			
Dividends, interest and rents from investments		114	-
Purchase of property, plant and equipment		(46,648)	(168,139)
Net cash used in investing activities		(46,534)	(168,139)
ract cash used in investing activities		(40,334)	(100,137)
Cash flows from financing activities:			
Proceeds from Energy Trust Ioan		13,343	-
Payment of Energy Trust Ioan		(2,310)	-
Net cash provided by financing activities		11,033	
river cash provided by infancing activities		11,033	<del>-</del>
Change in cash and cash equivalents in the reporting period		20,919	(85,954)
Cash and cash equivalents at the beginning of the reporting			
period		280,135	366,089
Cash and cash equivalents at the end of the reporting		301,054	280,135
period		=====	=====

#### Notes to the financial statements

## 1 Accounting Policies

## Status of the company

Disabled and Carers Information Centre Association is a company limited by guarantee and does not have a share capital. Each member has undertaken to contribute an amount not exceeding one pound towards any deficit arising in the event of the company being wound up.

### **Basis of accounting**

The financial statements are prepared under the historical cost convention and include the results of the operations of the company as indicated in the Directors' Report, all of which are continuing.

The financial statements have been prepared in accordance with applicable accounting standards and the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2016) – Charities SORP (FRS102), the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS102) and the Companies Act 2006.

Disabled and Carers Information Centre Association meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

#### Reconciliation with previous Generally Accepted Accounting Practice

In preparing the financial statements, the directors have considered whether in applying the accounting policies required by FRS102 and the charities SORP FRS102 a restatement of comparative items was needed. No restatements were required. The transition date was I April 2014.

#### **Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of trade discounts due.

#### Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

## **Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discount.

Notes to the financial statements (continued)

## I Accounting Policies (continued)

#### Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

### **Going concern**

At the time of approving the financial statements, the directors have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future.

#### **Grants**

Grants and other income received towards Disabled and Carers Information Centre Association property are credited directly to a deferred capital grant account, thereafter being released to the income and expenditure account at the same rate as the depreciation on the assets to which the grants relate.

Government grants towards revenue expenditure are credited to revenue in the year to which they relate.

#### **Funds**

With the adoption of the FRS102 SORP all income and expenditure is dealt with through the statement of financial activities. Funds are classified as either restricted funds or unrestricted funds, defined as follows:

**Restricted funds** are funds subject to specific purposes, which may be declared by the donor or with their authority (eg. by the restrictive wording of an appeal).

**Designated funds** comprise unrestricted funds that have been set aside by the Board for particular purposes.

**Unrestricted funds** are expendable at the discretion of the Board in furtherance of the objects of the Disabled and Carers Information Centre Association.

A transfer is made from unrestricted funds to restricted funds to compensate fully all restricted funds which would otherwise be in deficit at the accounting date.

#### Income

Voluntary income including donations, gifts and legacies and grants that provide core funding or are of a general nature are recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability. Such income is only deferred when:

- the donor specifies that the grant or donation must only be used in future accounting periods; or
- the donor has imposed conditions which must be met before the charity has unconditional entitlement.

Notes to the financial statements (continued)

## I Accounting Policies (continued)

### Income (continued)

Investment income is recognised on a receivable basis.

Income from charitable activities includes income received under a contract or where entitlement to grant funding is subject to specific performance conditions, is recognised as earned as the related goods or services are provided. Grant income included in this category provides funding to support performance activities and is recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability.

Grants and other income received in respect of capital expenditure are credited to the income and expenditure account over the expected useful lives of the assets to which they relate. The balance of such grants is included in restricted funds.

#### **Expenses**

Expenditure is recognised when a liability is incurred. Contractual arrangements and performance related grants are recognised as goods or services are supplied. Other grant payments are recognised when a constructive obligation arises that results in the payment being unavoidable.

- Costs of generating funds are those costs incurred in attracting voluntary income that raises funds.
- Charitable activities include expenditure associated with the delivery of its activities and include both the direct costs and support costs relating to these activities.
- Governance costs include those incurred in the governance of the charity and its assets and are primarily associated with constitutional and statutory requirements.
- Support costs include central functions and have been allocated to activity cost
  categories on a basis consistent with the use of the resources eg allocating property
  costs by floor areas, or per capita, staff costs by the time spent and other costs by
  their usage. Support costs have been allocated directly to the relevant expenditure
  within charitable activities.

#### Irrecoverable VAT

All resources expended are classified under activity heading that aggregate all costs related to the category. Irrecoverable VAT is charged against the category of resources expended for which it was incurred.

#### **Pension**

The company makes contributions to stakeholder and/or personal pension schemes on behalf of its employees. Contributions to these funds are charged to the income and expenditure account as incurred.

## Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset over its expected useful life as follows:

Tenants improvements
Furnishings and office equipment

- 10 years straight line basis
- 5 years straight line basis

## Notes to the financial statements (continued)

## I Accounting policies (continued)

## Tangible fixed assets and depreciation (continued)

Tenants improvements costing more than £1,000 are capitalised at cost.

Furniture and equipment costing more than £1,000 are capitalised at cost.

Replacement IT equipment is not depreciated.

## **Operating leases**

Operating lease payments are charged to the income and expenditure account in the period in which they become payable.

2	Grants and fees receivable	Unrestricted Funds £	Restricted Funds £	2016 Total £	2015 Total £
	Income from charitable activit	ties			
	Local Authority				
	- ILS funding - Dundee	-	39,184	39,184	39,184
	- Angus	-	52,901	52,901	52,377
	- ILS Payroll - Dundee	-	20,017	20,017	20,017
	Dundee City Council Social W	ork (			
	- Welfare Rights	-	23,653	23,653	22,871
	- Carers Support	-	27,239	27,239	25,560
	- Young Carers Project	-	181,217	181,217	161,817
	- UPBEET	-	22,810	22,810	22,810
	- YCP Services Co-ordinator	•	•	-	20,182
	NHS Carer Information Strate	egy Fund			
	- Welfare Rights	- 6, 1	-	-	5,000
	- Hospital Project	•	-	-	22,124
	- Primary Health Care Project	•	61,299	61,299	38,500
	- Deputy Manager	-	21,582	21,582	21,680
	- BME Project	-	46,799	46,799	48,000
	- Young Carers Card	-		•	3,063
	Dundee City Council, The Cha Integrated Care Fund	ange Fund /			
	<ul> <li>Early Intervention Service</li> </ul>	•	39,000	39,000	32,230
	<ul> <li>Health and Wellbeing</li> </ul>	•	-	-	59,876
	<ul> <li>Volunteer Activities</li> </ul>	-	-	-	26,894
	<ul> <li>Moving and handling</li> </ul>	-	-	-	14,842
	<ul> <li>Short breaks service</li> </ul>	-	205,000	205,000	-
	- ICF Media	-	30,000	30,000	-
	- ICF Carers Engagement	-	15,000	15,000	-
	Carried forward	-	785,701	785,701	637,027

Grants and fees receivable	(continued)		•	
	Unrestricted	Restricted	2016	2015
	Funds	Funds	Total	Total
	£	£	£	£
Income from charitable acti	ivities (continued)			
Brought forward	•	785,701	785,701	637,027
Sundry grants received				
- YCP Services Co-ordinator	-			20,000
- Outreach	•	15,000	15,000	14,000
- Carers Support - Robertson T	rust -	10,000	10,000	10,000
- Shared Care Scotland		14,511	14,511	25,937
- Forestry Commission Scotland	d -	-	-	3,072
- ADP Carers Support	-	-	-	6,613
SCVO		0.530	0.530	2.700
- Community Jobs Scotland	•	8,539	8,539	3,799
Big Lottery Fund		1.42.240	142.240	125.012
- UPBEET project	-	143,260	143,260	135,813
- Big Fund Young Start	•	22,903	22,903	24,387
- Welfare Rights	•	137,471	137,471	115,015
Scottish Government - Self Directed Support in Sco	tland -	100,844	100,844	91,189
Children in Need	Ciario	27,279	27,279	71,107
•	•	21,217	21,217	•
Miscellaneous  Department of Work & Pension	ne			
- Early Intervention Services	19	4,123	4,123	
- Short breaks	<u>.</u>	1,264	1,264	_
- SHOLL DI CARS				
	-	1,270,895	1,270,895	1,086,852
Capital grants - building refi	it		<del></del>	
- Donations/grants	•	24,030	24,030	110,597
- Trust income, other	-	- 1,000	-	26,000
		24,030	24,030	 136,597
				130,377
Voluntary income				
Core funding grants				
- NHS Tayside	23,606	-	23,606	25,285
- Dundee City Council	22,064	-	22,064	22,064
Communications and outreach	•	25,200	25,200	25,200
YCP Trust income	-	•		12,531
Trust income, other	-	-	-	5,000
Short break youth worker	•	6,500	6,500	
Tartan	1,300	4,877	6,177	-
	46,970	36,577	83,547	90,080
<b>-</b>				1 313 533
Total grant income	46,970 =====	1,331,502 ======	1,378,472 ======	1,313,529 ======
	<del>-</del>	· <del></del>		

## Notes to the financial statements (continued)

3	Other income				
		Unrestricted	Restricted	2016	2015
		Funds	Funds	Total	Total
		£	£	£	£
	Donations	30,233	47,871	78,104	55,524
	Bank interest	114	•	114	-
	Management fees	135,585	31,335	166,920	141,168
	C Gate meeting space income	20,409	•	20,409	-
		186,341	79,206	265,547	196,692
		=====	======	======	=====

#### 4 Staff numbers and costs

The aggregate remuneration and associated costs of employees was

	Unrestricted	Restricted	2016	2015
	funds	Funds	Total	Total
	£	£	£	£
Salaries	135,433	782,878	918,311	809,741
Social security costs	13,400	64,352	77,752	68,511
Pension costs	6,619	29,363	35,982	21,166
	155,452	876,593	1,032,045	899,418
	=====	=====	======	=====

No employee received a salary of more than £60,000 (2015 - £60,000).

No remuneration was paid to any directors for the year (2015 - same). Expenses of £97 (2015 -£368) were paid to 2(2015 - 2) directors.

The average monthly number of employees (head count basis) during the year was 48 (39.9 FTE) excluding directors (2015 -42 or 33.7 FTE).

Key management personnel remuneration amounted to £120,724 (2015 - £71,112)

#### **Operating deficit** 5

	2016 £	2015 £
Operating deficit is stated after charging/(crediting):		
Auditor's remuneration	6,500	6,330
	=====	=====

6	Other operating	ng costs				
				B	2016	2015
			Unrestricted Funds	Restricted Funds	Total Funds	Total Funds
			runas £	runas £	runas £	runds £
	Activities		9,709	190,449	200,158	175,795
	Recruitment cost	rs	1,128	9,903	11,031	11,131
	Staff training		331	8,092	8,423	5,532
	Premises rent an	d rates	27,698	29,461	57,159	42,949
		nance and utilities	8,038	18,297	26,335	29,840
	Staff travel and a	ccommodation	1,410	9,179	10,589	10,722
	Print, post and st		2,264	13,484	15,748	17,441
	Telephone	,	1,322	15,657	16,979	16,842
	Maintenance and	repairs	9,058	33,933	42,991	45,580
	Depreciation	•	5,564	19,033	24,597	3,096
	Release from cap	oital grants	•	(19,033)	(19,033)	(3,000)
	Insurance	J	2,582	5,618	8,200	6,994
	Sundries	,	61	127	188	-
	Professional fees		8,723	170,213	178,936	128,301
	Auditor's remun	eration	849	5,651	6,500	6,330
	Bank charges		148	32	180	92
	Temporary staff	and staff wellbeing	545	5,656	6,201	749
	Subcontractors e	etc	-	24,923	24,923	-
	Board meeting ex	xpenses	431	20	45 I	508
			79,861	540,695	620,556	498,902
			====	=====	=====	=====
7	Raising funds					
					2016	2015
		Unrestricted	Designated	Restricted	Total	Total
		£	£	£	£	£
	Staff salaries	48,050	-	-	48,050	44,185
		48,050	-	-	48,050	44,185
		=====	=====	====	=====	=====

	penditure			2016	2015
	Unrestricted	Designated	Restricted	Total	Total
	£	£	£	£	£
Activities	9,709	-	190,449	200,158	175,795
Staff costs	82,945	-	876,593	959,538	833,135
Recruitment costs	1,128	-	9,903	11,031	11,131
Staff training	331	-	8,092	8,423	5,532
Premises rent / rates			ŕ	•	
	27,698	-	29,461	57,159	42,949
Premises					
maintenance and					
utilities	8,038	-	18,297	26,335	29,840
Staff travel and					
accommodation	1,410	-	9,179	10,589	10,722
Print post and	•				
stationery	2,264	-	13,484	15,748	17,441
Telephone	1,322	-	15,657	16,979	16,842
Maintenance and	, -				
repairs	9,058	-	33,933	42,991	45,580
Depreciation	1,564	4,000	19,033	24,597	3,096
Insurance	2,582	-	5,618	8,200	6,994
Sundries	61	-	127	188	-
Professional fees	8,723	-	170,213	178,936	128,301
Bank charges	148	-	32	180	92
Temporary staff and					
staff wellbeing	545	-	5,656	6,201	749
Subcontractors etc	•	-	24,923	24,923	-
Governance costs -					
note 9	25,737	-	5,671	31,408	28,936
	183,263	4,000	1,436,321	1,623,584	1,357,135
	=====	====	======	======	======
Governance costs					
Staff costs	24,457	•	-	24,457	22,098
Auditor's					
remuneration	849	-	5,651	6,500	6,330
Board meeting				4-4	
expenses	431			<b>451</b>	508
•	25,737	<u>-</u>	5,671	31,408	28,936

10	Fixed assets	Tenants	Furniture &	
		improvements	equipment	Total
		£	£	£
	Cost			
	As at 1 April 2015	168,139	25,739	193,878
	Additions in year	46,648	-	46,648
	At 31 March 2016	214,787	25,739	240,526
	Depreciation			
	As at 1 April 2015	-	22,621	22,621
	Charge for year	21,479	3,118	24,597
	As at 31 March 2016	21,479	25,739	47,218
	Net book value			
	As at 31 March 2016	193,308	-	193,308
		=====	====	. =====
٠	As at 31 March 2015	168,139	3,118	171,257
		. =====	====	=====
11	Debtors		2016	2015
			£	£
	Trade debtors		4,532	68,512
	Other debtors		42,423	39,585
			46,955	108,097
			=====	
12	Creditors			
	Amounts falling due within one year:			
	Other creditors and provisions  Deferred income		78,295 43,898	88,864 31,595
	Deterred income			
			122,193	120,459
			=====	=====

## Notes to the financial statements (continued)

12	Creditors (continued)		
	Deferred income	2016	2015
		£	£
	Opening income in advance	31,595	55,126
	Release in year	(31,595)	(55,126)
	Closing income in advance	43,898	31,595

Deferred income comprises income received in advance from Angus Council and Big Lottery Funds.

31,595

43,898

13	Creditors		
		2016	2015
		£	£
	Loans greater than one year	7,709	-
		====	====

## 14 Pensions

The amount of pension contributions outstanding at the year end was £6,047 (2015 - £3,641).

## 15 Funds

	Opening balance	Income in year £	Expenditure in year £	Transfers in year £	Closing balance
Restricted funds	_	_	_		
NHS Tayside (capital)	3,000	-	(3,000)	-	-
Welfare Rights	6,492	161,262	(160,113)	-	7,641
YCP	-	218,812	(218,812)	-	-
Carers Support	-	37,239	(37,239)	-	-
Communications	111	12,600	(12,577)	-	134
Primary Health Care			, ,		
Project	-	61,539	(61,539)	-	-
BME Project	1,537	48,131	(49,668)	-	-
Deputy CEO	23	50,601	(50,624)	-	-
Young Carers Activities	7,719	116	-	-	7,835
Carers Activities	8,303	7,136	(9,750)	-	5,689
UPBEET Project	39,863	166,271	(197,654)	-	8,480
Carried forward	67,048	763,707	(800,976)		29,779

15	Funds (continued)					
		Opening	Income	Expenditure	Transfers	Closing
		balance	in year	in year	in year	balance
		£	£	£	£	£
	Brought forward	67,048	763,707	(800,976)	-	29,779
	Self Directed Support in					
	Scotland	37,151	100,844	(131,654)	-	6,341
	Early Intervention Service	-	40,264	(40,264)	-	-
	Short breaks service	269	209,123	(209,392)	-	-
	Community Jobs Scotland	-	8,539	(8,539)	-	_
	Outreach '	8,037	27,600	(32,407)	-	3,230
	Short Breaks Youth Worker	-	32,023	(32,023)	-	-
	Moving and handling	8,868	-	(7,652)	-	1,216
	ILS payroll - Dundee	-	20,017	(19,964)	-	53
	Independent Living Services					
	<ul><li>– Dundee</li></ul>	53	39,259	(39,299)	-	13
	Independent Living Services					
	- Angus	1,396	52,901	(52,648)	-	1,649
	Shared Care Scotland	12,604	15,107	(17,087)	-	10,624
	25th Anniversary	6,031	21,417	(8,914)	(18,534)	-
	Seagate House	136,597	24,030	(16,033)	-	144,594
	ICF Carers Engagement	-	15,000	(1,813)	-	13,187
	ICF Media	-	30,000	(6,779)	-	23,221
	Tartan	-	4,877	(4,877)	-	-
	Counselling	-	6,000	(6,000)	•	-
	Total restricted funds	278,054	1,410,708	(1,436,321)	(18,534)	233,907
		======	======	======	=====	======
	Designated funds					
	Redundancy reserve	62,112	-	-	17,888	80,000
	Service provision reserve	23,556	-	-	9,398	32,954
	Seagate House	40,000	-	(4,000)	-	36,000
	•					
		125,668	-	(4,000)	27,286	148,954
		=====	=====	====	=====	=====
	Unrestricted funds					
	Centre	33,352	184,724	(176,525)	(13,453)	28,098
	Counselling	-	7,594	(7,594)	-	-
	Payroll	1,956	17,181	(15,661)	(3,476)	-
	Seagate	-	22,512	(30,689)	8,177	-
	Tartan	-	1,300	(844)	-	456
		35,308	233,311	(231,313)	(8,752)	28,554
		33,306	======	(231,313) ======	(0,732)	20,334
	Total unrestricted funds	160,976	233,311	(235,313)	18,534	177,508
		=====	======	======	=====	=====
	Funds totals	439,030	1,644,019	(1,671,634)	-	411,415
		=====	=======	=======	======	=====

Notes to the financial statements (continued)

## 15 Funds (continued)

### **Purposes of restricted funds**

## NHS Tayside (capital)

This fund has enabled the Centre to purchase furniture for reception and public areas.

## Welfare Rights - Big Lottery, Dundee City Council, Social Work Department

The Centre has offered a welfare rights service since 1999 and assists carers and disabled people to access benefits and income to promote financial inclusion. The project has achieved National Standards accreditation for Information and Advice. In the year the service received additional funding for a five year period from the Big Lottery Fund to substantially increase the services provided.

### Young Carers Project (YCP) - Dundee City Council, Social Work Department

These funds support the work of the Young Carers Project providing a service for young people who have a caring role. This is mainly undertaken through 1:1 support, group work, consultation and activities. The project also undertakes awareness raising by delivering training and through involvement in strategic networks.

### Carers Support - Dundee City Council, Social Work Department

Funding received to fund a Carers Support Worker to provide information and support to carers. Through emotional and practical support this work enables carers to continue in their caring role whilst safeguarding their own health and wellbeing.

#### Communications, Dundee City Council, Social Work Department

To support the organisations communication with carers, professionals and the public through publications, internet and in the media.

## Primary Health Care Project - NHS Carer Information Strategy Fund

This funding enables the Centre to work with Primary Health Care Professionals to identify and support carers to improve their health and wellbeing whilst continuing in their caring role.

### **BME Project - NHS Carers Information Strategy Fund**

This project provides individual and group support to carers and disabled people who might feel isolated and further marginalised due to cultural and language barriers. The project has also developed a comprehensive training programme for carers.

#### **Deputy CEO- NHS Carers Information Strategy Fund**

The funds for this role help support the core functions and consultation and involvement.

Notes to the financial statements (continued)

## 15 Funds (continued)

## **Young Carers Activities**

This fund has mainly supported transport and activities costs required to enable young carers to participate in activities and have a break from their caring role.

#### **Carers Activities**

This fund enables carers to get respite by participating in a number of activities and outings, these have included the Christmas party, pampering day and theatre trips.

## **UPBEET Project - Big Lottery, Dundee City Council, Social Work Department Fund and Big Lottery**

This project offers specific support to young carers aged 15 - 30 years who are not in education, employment or training due to their caring role. The project aims to ensure that young people are not undertaking inappropriate caring roles and gives them the skills required to access further opportunities.

### **Self Directed Support in Scotland - Scottish Government**

A Learning and Development Worker will establish learning networks across the City with all stakeholders to share experience of SDS. The worker will also identify different learning approaches to support PA employers. An SDS Broker will work with people to encourage individuals and their families to identify the changes they want to make to their lives. This work includes a formal partnership with Angus Carers Centre supported by a Memorandum of Understanding as they are sub contracted to do an element of the work in the Angus area specifically around short breaks.

## Early Intervention Service – Dundee City Council, The Change Fund / Integrated Care Fund

This project provides an additional resource to our adult support team who will be working with the Early Intervention Service to increase identification, assessment and support to carers. The project will also have an element of workforce and carers training. The Change Fund is specifically for improving outcomes for older people.

## Short Breaks Service - Dundee City Council, The Change Fund / Integrated Care Fund

Following tests of change and short breaks research that have been commissioned through the Change Fund we have developed a Short Breaks Service which uses a brokerage approach to support carers and their families to design short breaks to meet their outcomes.

### Community Jobs Scotland - SCVO

Community Jobs Scotland is a partnership between the Scottish Government, SCVO and Social Enterprise Scotland. The key purpose is to support young people into sustainable employment through providing meaningful paid work experience in the third sector. The Centre has been able to provide four job opportunities for young people in Dundee.

Notes to the financial statements (continued)

### 15 Funds (continued)

## Outreach, Dundee City Council, Social Work Department

Support for carers through 1:1 emotional support and various groups.

## Short Breaks Youthworker - BIG Fund Young Start

This funding enables the centre to provide a range of short break opportunities for young carers and their families and to carry out consultation around developing better and more appropriate short breaks.

## Moving and Handling, Dundee City Council, The Change Fund

The funding provides dedicated moving and handling training for carers through a range of independent providers, with the aim of improving their health and wellbeing.

### ILS Payroll Dundee, Dundee City Council, Social Work Department

Provides a payroll service to employers who are accessing a direct payment.

### ILS Dundee, Dundee City Council, Social Work Department

To ensure that people receive the information and support required to manage their Direct Payment including the provision of a payroll service to continue to meet their assessed need.

### **ILS Angus, Angus Council**

To ensure that supported People understand the nature and effect of each of the options for self-directed support and are confident in their selection. To provide information and support to people to manage their Direct Payment effectively.

### Shared Care Scotland, Creative Breaks Fund

The Creative Breaks programme is funded by the Scottish Government as part of their commitment to the development of Short Breaks for the benefit of carers and those they care for. This funding enables carers and the people they care for to have access to flexible and personalised short breaks.

### 25th Anniversary

As part of the Centre's 25th year a number of fundraising activities took place including a charity ball, race night and abseil.

## **Seagate House**

To undertake building works to create a space for carers, disabled people and their families to access the support and services they need. All funds received have been spent in the year, and this fund will be released in line with depreciation on the tenant's improvements from the next financial year. Tenant's improvements are shown within note 10 of the accounts.

Notes to the financial statements (continued)

## 15 Funds (continued)

## Carer Engagement, Dundee City Council, Integrated Care Fund

To undertake effective engagement as identified in the Draft Dundee Carers Strategic Commissioning Statement, 'Working in partnership with carers is essential as they are key contributors and must be involved in service improvement, re-design and commissioning.'

## Media Campaign, Dundee City Council, Integrated Care Fund

Lead on a media marketing campaign to increase awareness enabling carers to identify themselves and access supports and to improve public awareness of the role of carers in our communities.

## Tartan Project, Dundee Voluntary Action, Reshaping Care Capacity Building Small Grants Fund

Funding was received to further develop the Centre's tartan which included appointing a textiles worker to support carers to design and make a range of products for sale.

## Counselling

The counselling service is provided for carers aged 16 and over, to give them time and opportunity to address any issues related to the caring role in a safe place with trained and experienced counsellors. The project runs alongside our general support services for all carers and is staffed by one part time member of staff along with a number of volunteer counsellors.

Funding from various sources, all to be used in furtherance of the charity's objectives.

## 16 Analysis of net assets between funds

	Unrestricted £	Designated £	Restricted £	Total £
Tangible fixed assets	12,714	36,000	144,594	193,308
Net assets	15,840	112,954	89,313	218,107
	28,554 ======	148,954	233,907	411,415

## Notes to the financial statements (continued)

17	Commitments under operating leases	2016	2015
		£	£
	Office equipment		
	Amount payable next year where lease expires:		
	Within the second and fifth years	20,919	27,063
	Outwith five years	2,484	-
		23,403	27,063
		====	====
	Land and buildings		
	Amount payable next year where lease expires:		
	Outwith five years	519,750	558,250
	•	=====	======

## 18 Related party transactions

## Transactions with related parties

The company received legal advice from Blackadders LLP of which one of the partners is also a director of the company. Cost of legal advice from Blackadders LLP amounted to £1,753 (2015 - £7,697).

## 19 Reconciliation of net income to net cash from operating activities

	2016 £	2015 £
Net income/(expenditure) for the reporting period	_	_
(as per the statement of financial activities)	(27,615)	108,901
Adjustments for: Depreciation charges	24,597	3,096
Interest income Decrease/(increase) in debtors	(114) 61,142	- (65,702)
Increase/(decrease) in creditors	(1,590)	35,890
Net cash provided by operating activities	56,420 =====	82,185 =====