

Acorn Mobility Services Limited

Registered number: 02593771

Annual report and consolidated financial statements

For the year ended 30 September 2021



ACORN MOBILITY SERVICES LIMITED

COMPANY INFORMATION

Directors	J S Jakes N Wilson J Richardson P Bethell K Gledhill M J Oldham (Non Executive)
Registered number	02593771
Registered office	Telecom House Millennium Business Park Station Road, Steeton Bradford West Yorkshire BD20 6RB
Independent auditor	Mazars LLP Chartered Accountants & Statutory Auditor 5th Floor 3 Wellington Place Leeds LS1 4AP
Bankers	Lloyds Banking Group plc 2nd Floor Lisbon House 116 Wellington Street Leeds West Yorkshire LS1 4LT
Solicitors	Squire Patton Boggs (UK) LLP 6 Wellington Place Leeds West Yorkshire LS3 4AP

ACORN MOBILITY SERVICES LIMITED

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ACORN MOBILITY SERVICES LIMITED

GROUP STRATEGIC REPORT FOR THE YEAR ENDED 30 SEPTEMBER 2021

Introduction

The directors present their Group Strategic Report for the year ended 30 September 2021 for Acorn Mobility Services Limited and its subsidiaries ("Acorn").

Business review

The Group continued its principal activities throughout the current year. The principal activities continue to be the manufacturing, sales, installation and servicing of stairlifts.

As a major organisation in global stairlift manufacture, we put product quality and customer care at the forefront of our corporate values. Our stairlift products enable the elderly and those with restricted mobility to remain in their homes for longer and thereby retain the comfort of familiar surroundings. Our mission at Acorn is to develop the Acorn brand across the globe.

Key performance indicators

Management use a range of performance measures to monitor and manage the business. The performance measures are split into financial and non-financial key performance indicators as set out below.

	2021	2020
Turnover ('000)	£236,640	£230,583
Non UK turnover by country of destination (%)	66.8%	71.1%
Gross profit ('000)	£166,239	£163,913
Gross profit margin (%)	70.2%	71.1%
Operating profit ('000)	£57,737	£44,885
Operating profit margin (%)	24.4%	19.5%
Cash inflow from operating activities ('000)	£44,759	£40,545
Employees	1,310	1,460

Development and financial performance during the year

The 2021 financial year has been a successful year despite the continued challenge of COVID-19. Success is evidenced by the improved operating profit margins achieved year on year and an increase in cash generation.

As reported in the Consolidated Statement of Comprehensive Income, Group revenue has increased by 2.6% from £230.6m to £236.6m.

Efficiencies have been achieved throughout the business. Gross profit margin is 70.2% compared to 71.1% in the prior year. Operating profit has also increased from £44.9m to £57.7m and the operating margin has increased from 19.5% to 24.4%.

Strong profits were achieved, due to a full year impact of restructuring initiatives and changes to strategy successfully executed during the previous year.

ACORN MOBILITY SERVICES LIMITED

GROUP STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2021

Financial position at the reporting date

Total net assets have decreased from £22.6m to £19.0m. Dividends have increased from £26.6m to £50.8m.

There has been very positive cash movement. Net cash movements from operating activities are £44.8m versus £40.5m in the prior year. This reflects both improved operating profit performance in the year and an increase in deferred income.

Following a detailed review of operating efficiencies within the business the Group average headcount decreased from 1,460 to 1,310.

Future developments

The Board will continue to target ambitious sales growth, setting stretching budgets for existing operating units. The Group continues to reinvest in the business and pursue improvements in market share and in entering new geographic markets. This growth will be carefully managed so as to maintain gross margins and operating profit. Regional comparison and benchmarking will continue so as to promote best practice.

Research and development

The Group continues to invest in research and development working together with key suppliers to continuously improve and develop the comfort, safety and functionality of its products. During the year £130,382 (2020: £57,203) was spent directly on research and development projects and on securing and supporting licences, patents and intellectual property.

Principal risks and uncertainties

The Board of Directors connect regularly and review the principal risks facing the business liaising with the operating entities each of which have carefully chosen management with specific industry knowledge.

The principal risks and uncertainties facing the Group are as follows:

The impact of COVID-19 Coronavirus

Throughout the pandemic, Acorn continued to operate in order to service and protect the ongoing needs of customers.

In the prior year, during the first months of the pandemic, COVID-19 did have a significant impact on the Group's overall turnover and profitability. This impact was temporary. The business reacted and the recovery achieved was above forecast profitability.

Given the Group had significant cash of £11.2m, net assets of £19.0m and no bank debt as at 30 September 2021, which remains the case today, the directors consider the Group and Company are well placed to manage any ongoing risks associated with COVID 19 Coronavirus.

Market risk

The key market risks relate to economic slow down and competitive market pricing. To protect against these risks the Group operates in as wide a geographic coverage around the world as is possible so ensuring that this diversification of markets insulates from specific economic conditions in any particular market.

Our people are passionate about customer care and product quality. Procedures are in place to keep product costs contained to maintain optimal efficiency in each market and to ensure the business' ability to remain competitive at all times. Return of investment over marketing spend is closely monitored across all business operations to ensure value for money.

ACORN MOBILITY SERVICES LIMITED

GROUP STRATEGIC REPORT (CONTINUED)
FOR THE YEAR ENDED 30 SEPTEMBER 2021

Operational risk

As the global business enjoys growth, the key operational challenge is to ensure that our supply chains are able to cope and that the Group maintains compliance with local market requirements. Strong and integrated inventory management systems and regular forecasting shared with key suppliers ensures that the entire supply chain from factory through to install are aware of and able to respond to the growth requirements. Specific resource is committed to establishing and auditing legal, financial and operational compliance in all markets and that products have appropriate certifications and licences. Key product certifications secured are ISO 9386 2:200 (Worldwide), BS EN 81 40 (European), ISO 9386 2:2000 (British), ASME A18.1:2017 & A17.5:2014 (N America).

Foreign exchange risk

The Group generates non sterling surpluses and manages, where it can, its foreign currency exposure primarily by negotiating currency matches with its key supply partners that have USD and Euro outflows.

Financial risk

Financial risks are managed through strict internal management controls, accurate and timely management information and KPI reporting.

Impacts of Russian Forces entering Ukraine

The Board have carried out an assessment of the potential impact of Russian Forces entering Ukraine on the business, including the impact of mitigation measures and uncertainties. Given Ukraine is not part of the Group's supply chain, we believe the impact to be limited to increasing costs in utilities and also transport costs.

ACORN MOBILITY SERVICES LIMITED

GROUP STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2021

Directors' Statement of Compliance with duty to promote the success of the Group

The Directors consider that for the year ended 30 September 2021 they have acted in good faith, in order to promote the success of the Group, both in the short term and long term, for the benefit of all the Group's stakeholders, by giving specific regard to a range of matters set out in Section 172(1) as listed below:

- a) The likely consequences of any decision in the long term;
- b) The interests of the Group's employees
- c) The need to foster the Group's business relationships with suppliers, customers and others;
- d) The impact of the Group's operations on the community and the environment;
- e) The desirability of the Group maintaining a reputation for high standards of business conduct; and
- f) The need to act fairly as between stakeholders of the Group.

The directors make decisions by taking their legal duty into account and also the priorities and requirements of the stakeholders.

(a) The likely consequences of any decision in the long term

The directors take a multi perspective view with regards to the consequences of their decision making and business strategies, whilst also retaining a high level of regard for the company values, culture and our wider community.

The Group prioritises investments in its products, employees and company facilities. Consistent strong and sustainable results also translates into dividends.

(b) The interests of the Group's employees;

The Group's mission is to invest in its people and ensure the highest standards of training and development for all employees. We recognise high performance through reward and recognition. On 1 April 2020 Kate Gledhill was appointed as Group Human Resources Director in order to promote the Group values, culture and employee engagement.

(c) The need to foster the Group's business relationships with suppliers, customers and others;

We put customer care and product quality at the forefront of our corporate values. We strive to achieve the highest standards of customer care and service through being able to offer next day installation, ongoing aftercare and priority attention 365 days a year.

Our suppliers are fundamental to the quality of our product. We ensure that our preferred suppliers support our business goals and objectives for growth. Prompt supplier payment practices are followed.

(d) The impact of the Group's operations on the community and the environment;

We are proud to be part of the local and wider communities. We support various local charity run hospices and demonstrate our commitment through charity fund raising events and donation of stairlifts to those in palliative care.

We work closely with local colleges to provide apprenticeships and internships which lead to routes into employment.

(e) The desirability of the Group maintaining a reputation for high standards of business conduct;

Our mission is to be the best stairlift provider in the world. In order to achieve this our values include Integrity: acting responsibly and honestly to deliver on our promises and Ambition: taking pride in all we do and striving to improve.

ACORN MOBILITY SERVICES LIMITED

**GROUP STRATEGIC REPORT (CONTINUED)
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

All new employees receive induction training promoting our Group values. All employees have access to our Procedures and Codes of Conduct and understand the requirement to comply with the Group's high standards of business conduct at all times.

(f) The need to act fairly as between stakeholders of the Group;

Our values include Unity: working together as one team. We actively promote collaboration between company departments and global subsidiaries.

This report was approved by the board and signed on its behalf.


J Richardson (Jun 29, 2022 18:39 GMT+1)

J Richardson
Director

Date: Jun 29, 2022

ACORN MOBILITY SERVICES LIMITED

DIRECTORS' REPORT FOR THE YEAR ENDED 30 SEPTEMBER 2021

The directors present their report and the financial statements for the year ended 30 September 2021.

Directors' responsibilities statement

The directors are responsible for preparing the Group Strategic Report, the Directors' Report and the consolidated financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'. Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and the Group and of the profit or loss of the Group for that period.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies for the Group's financial statements and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Group will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Group's transactions and disclose with reasonable accuracy at any time the financial position of the Company and the Group and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Results and dividends

The profit for the year, after taxation, amounted to £47,881,364 (2020 - £34,730,287).

Dividends declared in the year totalled £50,815,878 (2020 - £26,581,296).

Directors

The directors who served during the year were:

J S Jakes
N Wilson
J Richardson
P Bethell
K Gledhill
M J Oldham (Non Executive)

ACORN MOBILITY SERVICES LIMITED

DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2021

Going concern

The Group's forecasts and projections, taking into account reasonable possible changes in trading performance and considering the ongoing impact of COVID 19, show that the Group should trade profitably in future years. In particular, the Group has a significant level of financial resources, and no bank debt or other financial liability with any restrictive or financial covenant. Given the nature of the business there is no significant credit risk exposure to any single counterparty.

As a consequence, the Directors believe that the Group is well placed in its sector to manage its business risks successfully, to have the expectation that the Group has adequate resources to continue trading successfully, and to fully comply with its regulatory requirements for the foreseeable future. Consequently, the Directors continue to adopt the going concern basis in preparing these financial statements.

Given the Group had significant cash of £11.2m, net assets of £19.0m and no bank debt as at 30 September 2021, which remains the case today, the directors consider the Group and Company are well placed to manage any ongoing risks associated with COVID 19 Coronavirus.

Employee involvement

Acorn Mobility Services Limited is an Investor in People, successfully retaining this important accreditation at the 3 year review in February 2022 and regularly communicates with its employees about how the business is performing via various methods. Two way communication is encouraged through one to one meetings, team meetings and through the Performance Development process. The business has a web based extranet company briefing system that is accessible to all staff around the world.

Disabled employees

Acorn Mobility Services Limited is an Equal Opportunities Employer and is committed to treating job applicants and employees equally, irrespective of colour, creed, race, nationality or ethnic origin, sex, marital status, disability or age.

Qualifying third party indemnity provisions

The Group had Directors' and Officers' insurance in place throughout the period.

ACORN MOBILITY SERVICES LIMITED

**DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

Energy and Carbon Reporting

The Company is required to report the emissions and energy consumption for the year ended 30 September 2021.

'Utility and Scope	2020/21 UK Consumption (kWh)	2019/20 UK Consumption (kWh)
Grid-Supplied Electricity (Scope 2)	844,665	718,799
Gaseous and other fuels (Scope 1)	3,515,709	2,404,833
Transportation (Scope 1)	6,744,638	5,780,104
Total	11,105,011	8,903,736

Utility and Scope	2020/21 UK Consumption (tCO2e)	2019/20 UK Consumption (tCO2e)
Grid-Supplied Electricity (Scope 2)	179.3	167.6
Gaseous and other fuels (Scope 1)	643.9	442.2
Transportation (Scope 1)	1,597.2	1,390.5
Total	2,420.5	2,000.3

Intensity Metric	2020/21 UK Intensity Metric	2019/20 UK Intensity Metric
tCO2e / £m	10.3	8.7
tCO2e / FTE	1.9	1.1

Scope 1 direct emissions (combustion of natural gas and transportation fuels) increased 22% and Scope 2 indirect emissions resulting from the consumption of electricity purchased and consumed in day to day business operations increased 7% year on year. This is a direct result of increased operational and manufacturing activity year on year. The previous year was impacted by the initial COVID-19 lockdowns.

Energy efficiency actions taken by the Company during the year include the installation of additional EV charging points, the installation of LED lighting within all head office buildings and the replacement of the heating and cooling system in one head office building in order to achieve better efficiency. The Company also continued working with Leeds Council trialing an electric van and also introduced a self charging system fitted to all trailers which enable tail lift and lights to be used without the need for trucks to be idling.

Matters covered in the strategic report

In accordance with s.414C(11) of Companies Act 2006 and as permitted by paragraph 1A of schedule 7 to the Large and Medium-sized Companies and Groups (Accounts and Reports) Regulation 2008, certain matters which are required to be disclosed in the Directors Report have been omitted as they are included within the Strategic Report on Page 1 to 5. These matters relate to Risks and Future Developments.

Disclosure of information to auditor

Each of the persons who are directors at the time when this Directors' Report is approved has confirmed that:

- so far as the director is aware, there is no relevant audit information of which the Company and the Group's auditor is unaware, and
- the director has taken all the steps that ought to have been taken as a director in order to be aware of any relevant audit information and to establish that the Company and the Group's auditor is aware of that information.

Post balance sheet events

After the year end dividends totalling £17,421,977 were declared.

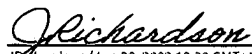
ACORN MOBILITY SERVICES LIMITED

**DIRECTORS' REPORT (CONTINUED)
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

Auditor

The auditor, Mazars LLP, will be proposed for reappointment in accordance with section 485 of the Companies Act 2006.

This report was approved by the board on Jun 29, 2022 and signed on its behalf.


J Richardson (Jun 29, 2022 18:39 GMT+1)

J Richardson
Director

ACORN MOBILITY SERVICES LIMITED

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ACORN MOBILITY SERVICES LIMITED

Opinion

We have audited the consolidated financial statements of Acorn Mobility Services Limited (the 'Parent Company') and its subsidiaries (the 'Group') for the year ended 30 September 2021 which comprise the Consolidated Statement of Comprehensive Income, the Consolidated and Company Statement of Financial Position, the Consolidated and Company Statement of Changes in Equity, the Consolidated Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Group's and Parent Company's affairs as at 30 September 2021 and of the Group's profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Group and the Parent Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's and the parent company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

ACORN MOBILITY SERVICES LIMITED

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ACORN MOBILITY SERVICES LIMITED

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and the Directors' Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In light of the knowledge and understanding of the Group and Parent Company and their environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or the Directors' Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the Parent Company, or returns adequate for our audit have not been received from branches not visited by us; or
- the Parent Company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Directors

As explained more fully in the directors' responsibilities statement set out on page 6, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Group's and the Parent Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or the Parent Company or to cease operations, or have no realistic alternative but to do so.

ACORN MOBILITY SERVICES LIMITED

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ACORN MOBILITY SERVICES LIMITED

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud.

Based on our understanding of the group and the parent company and their industry, we considered that non-compliance with the following laws and regulations might have a material effect on the financial statements: non-compliance with implementation of government support schemes relating to COVID-19 and tax legislation.

To help us identify instances of non-compliance with these laws and regulations, and in identifying and assessing the risks of material misstatement in respect to non-compliance, our procedures included, but were not limited to:

- Inquiring of management and, where appropriate, those charged with governance, as to whether the group and the parent company is in compliance with laws and regulations, and discussing their policies and procedures regarding compliance with laws and regulations;
- Inspecting correspondence, if any, with relevant licensing or regulatory authorities;
- Communicating identified laws and regulations to the engagement team and remaining alert to any indications of non-compliance throughout our audit; and
- Considering the risk of acts by the group and the parent company which were contrary to applicable laws and regulations, including fraud.

We also considered those laws and regulations that have a direct effect on the preparation of the financial statements, such tax legislation, the Companies Act 2006.

In addition, we evaluated the directors' and management's incentives and opportunities for fraudulent manipulation of the financial statements, including the risk of management override of controls, and determined that the principal risks related posting manual journal entries to manipulate financial performance, management bias through judgements and assumptions in significant accounting estimates, in particular in relation to warranty provisions and warranty unbundling, revenue recognition (which we pinpointed to the cut-off assertion, specifically the deferral of Extended Service Agreement (ESA) and Annual Service Agreement (ASA)), and significant one-off or unusual transactions.

Our audit procedures in relation to fraud included but were not limited to:

- Making enquiries of the directors and management on whether they had knowledge of any actual, suspected or alleged fraud;
- Gaining an understanding of the internal controls established to mitigate risks related to fraud;
- Discussing amongst the engagement team the risks of fraud; and
- Addressing the risks of fraud through management override of controls by performing journal entry testing.

There are inherent limitations in the audit procedures described above and the primary responsibility for the prevention and detection of irregularities including fraud rests with management. As with any audit, there

ACORN MOBILITY SERVICES LIMITED


INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ACORN MOBILITY SERVICES LIMITED

remained a risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal controls.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the Company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the company's members as a body for our audit work, for this report, or for the opinions we have formed.


Shaun Mullins (Jun 30, 2022 10:28 GMT+1)

Shaun Mullins (Senior Statutory Auditor) for and on behalf of Mazars LLP

Chartered Accountants and Statutory Auditor

Mazars LLP
Chartered Accountants and Statutory Auditor
5th Floor
3 Wellington Place
Leeds
LS1 4AP

Date: Jun 30, 2022

ACORN MOBILITY SERVICES LIMITED

**CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

	Note	2021 £	2020 £
Turnover	4	236,639,753	230,582,826
Cost of sales		(70,400,787)	(66,669,536)
Gross profit		166,238,966	163,913,290
Distribution costs		(25,379,349)	(31,551,640)
Administrative expenses		(83,124,119)	(88,867,104)
Other operating income	5	1,904	1,390,864
Operating profit	6	57,737,402	44,885,410
Interest receivable and similar income	10	17,634	18,144
Interest payable and expenses	11	(5,416)	-
Profit before tax		57,749,620	44,903,554
Tax on profit	12	(9,868,256)	(10,173,267)
Profit for the financial year		47,881,364	34,730,287
Other comprehensive income:			
Items that will not be reclassified to profit or loss:			
Foreign exchange movement		(630,607)	(525,134)
		(630,607)	(525,134)
Total comprehensive income for the year		47,250,757	34,205,153

The notes on pages 22 to 46 form part of these financial statements.

ACORN MOBILITY SERVICES LIMITED
REGISTERED NUMBER: 02593771

CONSOLIDATED STATEMENT OF FINANCIAL POSITION
AS AT 30 SEPTEMBER 2021

	Note	2021 £	2020 £
Fixed assets			
Intangible assets	14	4,550,375	5,055,972
Tangible assets	15	17,221,856	18,051,107
		<u>21,772,231</u>	<u>23,107,079</u>
Current assets			
Stocks	17	26,387,605	20,640,107
Debtors: amounts falling due within one year	18	10,804,088	9,511,685
Cash at bank and in hand	19	11,192,067	19,853,838
		<u>48,383,760</u>	<u>50,005,630</u>
Creditors: amounts falling due within one year	20	(39,723,142)	(40,198,052)
Net current assets		<u>8,660,618</u>	<u>9,807,578</u>
Total assets less current liabilities		<u>30,432,849</u>	<u>32,914,657</u>
Creditors: amounts falling due after more than one year	21	(9,439,404)	(7,899,724)
Provisions for liabilities			
Deferred tax	23	(782,660)	(880,806)
Other provisions	24	(1,167,164)	(1,525,385)
		<u>(1,949,824)</u>	<u>(2,406,191)</u>
Net assets		<u><u>19,043,621</u></u>	<u><u>22,608,742</u></u>
Capital and reserves			
Called up share capital	25	10,002	10,002
Foreign exchange reserve	26	288,138	918,745
Profit and loss account	26	18,745,481	21,679,995
		<u><u>19,043,621</u></u>	<u><u>22,608,742</u></u>

The financial statements were approved and authorised for issue by the board and were signed on its behalf on

Jun 29, 2022

J Richardson

J Richardson (Jun 29, 2022 18:39 GMT+1)

J Richardson

Director

The notes on pages 22 to 46 form part of these financial statements.

ACORN MOBILITY SERVICES LIMITED
REGISTERED NUMBER: 02593771

COMPANY STATEMENT OF FINANCIAL POSITION
AS AT 30 SEPTEMBER 2021

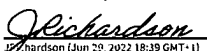
	Note	2021 £	2020 £
Fixed assets			
Tangible assets	15	10,991,761	11,999,976
Investments	16	16,901,080	16,901,080
		<u>27,892,841</u>	<u>28,901,056</u>
Current assets			
Stocks	17	5,132,147	3,900,130
Debtors: amounts falling due within one year	18	13,218,254	9,928,131
Cash at bank and in hand	19	3,761,808	8,880,412
		<u>22,112,209</u>	<u>22,708,673</u>
Creditors: amounts falling due within one year	20	(22,624,664)	(18,355,400)
Net current (liabilities)/assets		<u>(512,455)</u>	<u>4,353,273</u>
Total assets less current liabilities		<u>27,380,386</u>	<u>33,254,329</u>
Creditors: amounts falling due after more than one year	21	(9,223,154)	(9,214,959)
Provisions for liabilities			
Deferred taxation	23	(493,725)	(467,019)
Other provisions	24	(446,625)	(443,726)
		<u>(940,350)</u>	<u>(910,745)</u>
Net assets excluding pension asset		<u>17,216,882</u>	<u>23,128,625</u>
Net assets		<u>17,216,882</u>	<u>23,128,625</u>
Capital and reserves			
Called up share capital	25	10,002	10,002
Profit and loss account carried forward	26	17,206,880	23,118,623
		<u>17,216,882</u>	<u>23,128,625</u>

ACORN MOBILITY SERVICES LIMITED
REGISTERED NUMBER: 02593771

COMPANY STATEMENT OF FINANCIAL POSITION (CONTINUED)
AS AT 30 SEPTEMBER 2021

The Company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of Comprehensive Income in these financial statements. The profit after tax of the Parent Company for the year was £44,904,134 (2020: £34,892,323).

The financial statements were approved and authorised for issue by the board and were signed on its behalf on Jun 29, 2022


J Richardson [Jun 29, 2022 18:39 GMT+1]

J Richardson
Director

The notes on pages 22 to 46 form part of these financial statements.

ACORN MOBILITY SERVICES LIMITED

**CONSOLIDATED STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

	Called up share capital	Foreign exchange reserve	Profit and loss account	Total equity
	£	£	£	£
At 1 October 2020	10,002	918,745	21,679,995	22,608,742
Comprehensive income for the year				
Profit for the year	-	-	47,881,364	47,881,364
Movement on foreign exchange reserve	-	(630,607)	-	(630,607)
Total comprehensive income for the year	-	(630,607)	47,881,364	47,250,757
Distributions to owners				
Dividends: Equity capital	-	-	(50,815,878)	(50,815,878)
Total transactions with owners	-	-	(50,815,878)	(50,815,878)
At 30 September 2021	10,002	288,138	18,745,481	19,043,621

**CONSOLIDATED STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 SEPTEMBER 2020**

	Called up share capital	Foreign exchange reserve	Profit and loss account	Total equity
	£	£	£	£
At 1 October 2019	10,002	1,563,535	13,531,004	15,104,541
Comprehensive income for the year				
Profit for the year	-	-	34,730,287	34,730,287
Movement on foreign exchange reserve	-	(644,790)	-	(644,790)
Total comprehensive income for the year	-	(644,790)	34,730,287	34,085,497
Distributions to owners				
Dividends: Equity capital	-	-	(26,581,296)	(26,581,296)
Total transactions with owners	-	-	(26,581,296)	(26,581,296)
At 30 September 2020	10,002	918,745	21,679,995	22,608,742

The notes on pages 22 to 46 form part of these financial statements.

ACORN MOBILITY SERVICES LIMITED

**COMPANY STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

	Called up share capital	Profit and loss account	Total equity
	£	£	£
At 1 October 2020	10,002	23,118,623	23,128,625
Comprehensive income for the year			
Profit for the year	-	44,904,135	44,904,135
Distributions to owners			
Dividends: Equity capital	-	(50,815,878)	(50,815,878)
Total transactions with owners	-	(50,815,878)	(50,815,878)
At 30 September 2021	10,002	17,206,880	17,216,882

**COMPANY STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 SEPTEMBER 2020**

	Called up share capital	Profit and loss account	Total equity
	£	£	£
At 1 October 2019	10,002	14,807,596	14,817,598
Comprehensive income for the year			
Profit for the year	-	34,892,323	34,892,323
Distributions to owners			
Dividends: Equity capital	-	(26,581,296)	(26,581,296)
Total transactions with owners	-	(26,581,296)	(26,581,296)
At 30 September 2020	10,002	23,118,623	23,128,625

The notes on pages 22 to 46 form part of these financial statements.

ACORN MOBILITY SERVICES LIMITED

**CONSOLIDATED STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

	2021 £	2020 £
Cash flows from operating activities		
Profit for the financial year	47,881,364	34,730,287
Adjustments for:		
Amortisation of intangible assets	505,597	505,597
Depreciation of tangible assets	2,519,815	2,499,728
Loss on disposal of tangible assets	30,716	15,888
Sundry income received	(1,904)	-
Interest paid	5,416	-
Interest received	(17,634)	(18,144)
Taxation charge	9,868,256	10,173,267
(Increase)/decrease in stocks	(5,747,498)	774,971
(Increase)/decrease in debtors	(1,545,966)	571,151
Increase/(decrease) in creditors	2,339,979	(1,269,535)
Increase in amounts owed to associates	1,951,585	-
Decrease in provisions	(358,221)	(109,352)
Corporation tax (paid)	(12,939,633)	(7,433,230)
Foreign exchange	266,707	104,809
Net cash generated from operating activities	44,758,579	40,545,437
Cash flows from investing activities		
Purchase of tangible fixed assets	(2,293,044)	(4,404,807)
Sale of tangible fixed assets	305,057	1,161,662
Sundry income received	1,904	-
Interest received	17,634	18,144
Net cash from investing activities	(1,968,449)	(3,225,001)

ACORN MOBILITY SERVICES LIMITED

CONSOLIDATED STATEMENT OF CASH FLOWS (CONTINUED)
FOR THE YEAR ENDED 30 SEPTEMBER 2021

	2021 £	2020 £
Cash flows from financing activities		
Dividends paid	(50,815,878)	(26,581,296)
Interest paid	(5,416)	-
	<hr/>	<hr/>
Net cash used in financing activities	(50,821,294)	(26,581,296)
	<hr/>	<hr/>
Net (decrease)/increase in cash and cash equivalents	(8,031,164)	10,739,140
Cash and cash equivalents at beginning of year	19,853,838	9,759,488
Foreign exchange gains and losses	(630,607)	(644,790)
	<hr/>	<hr/>
Cash and cash equivalents at the end of year	11,192,067	19,853,838
	<hr/> <hr/>	<hr/> <hr/>
Cash and cash equivalents at the end of year comprise:		
Cash at bank and in hand	11,192,067	19,853,838
	<hr/>	<hr/>
	<hr/> <hr/>	<hr/> <hr/>

The notes on pages 22 to 46 form part of these financial statements.

ACORN MOBILITY SERVICES LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2021

1. General information

Acorn Mobility Services Limited ('the Company') is a private company limited by shares incorporated in England and Wales.

The address of its registered office is: Telecom House, Millennium Business Park, Steeton, Bradford, West Yorkshire, BD20 6RB.

The principal activities continue to be the manufacturing, sale, installation and servicing of stairlifts.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention unless otherwise specified within these accounting policies and in accordance with Financial Reporting Standard 102, the Financial Reporting Standard applicable in the UK and the Republic of Ireland and the Companies Act 2006.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires Group management to exercise judgment in applying the Group's accounting policies (see note 3).

The Company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of Comprehensive Income in these financial statements.

2.2 Basis of consolidation

The consolidated financial statements present the results of the Company and its own subsidiaries ("the Group") as if they form a single entity. Intercompany transactions and balances between group companies are therefore eliminated in full.

The consolidated financial statements incorporate the results of business combinations using the purchase method. In the Statement of Financial Position, the acquiree's identifiable assets, liabilities and contingent liabilities are initially recognised at their fair values at the acquisition date. The results of acquired operations are included in the Consolidated Statement of Comprehensive Income from the date on which control is obtained. They are deconsolidated from the date control ceases.

2.3 Financial reporting standard 102 - reduced disclosure exemptions

The parent company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland":

- the requirements of Section 7 Statement of Cash Flows;
- the requirements of Section 3 Financial Statement Presentation paragraph 3.17(d);
- the requirements of Section 11 Financial Instruments paragraphs 11.42, 11.44 to 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of Section 12 Other Financial Instruments paragraphs 12.26 to 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirements of Section 33 Related Party Disclosures paragraph 33.7.

This information is included in the consolidated financial statements herein.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

2. Accounting policies (continued)

2.4 Going concern

The Group's forecasts and projections, taking into account reasonable possible changes in trading performance and considering the ongoing impact of COVID 19, show that the Group should trade profitably in future years. In particular, the Group has a significant level of financial resources, and no bank debt or other financial liability with any restrictive or financial covenant. Given the nature of the business there is no significant credit risk exposure to any single counterparty.

As a consequence, the directors believe that the Group is well placed in its sector to manage its business risks successfully, to have the expectation that the Group has adequate resources to continue trading successfully, and to fully comply with its regulatory requirements for the foreseeable future. Consequently, the Directors continue to adopt the going concern basis in preparing these financial statements.

Given the Group had significant cash of £11.2m, net assets of £19.0m and no bank debt as at 30 September 2021, which remains the case today, the directors consider the Group and Company are well placed to manage any ongoing risks associated with COVID 19 Coronavirus.

2.5 Foreign currency translation

Functional and presentation currency

The Group and Company financial statements are presented in pound sterling. The company's functional currency is pound sterling, however the group has overseas subsidiaries which have functional currencies other than pound sterling.

Transactions and balances

Foreign currency transactions are translated into the functional currency using the spot exchange rates at the dates of the transactions.

At each period end foreign currency monetary items are translated using the closing rate. Non-monetary items measured at historical cost are translated using the exchange rate at the date of the transaction and non-monetary items measured at fair value are measured using the exchange rate when fair value was determined.

Foreign exchange gains and losses resulting from the settlement of transactions and from the translation at period-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in profit or loss except when deferred in other comprehensive income as qualifying cash flow hedges.

Foreign exchange gains and losses that relate to borrowings and cash and cash equivalents are presented in the Consolidated Statement of Comprehensive Income within 'finance income or costs'. All other foreign exchange gains and losses are presented in profit or loss within 'other operating income'.

On consolidation, the results of overseas operations are translated into Sterling at rates approximating to those ruling when the transactions took place. All assets and liabilities of overseas operations are translated at the rate ruling at the reporting date. Exchange differences arising on translating the opening net assets at opening rate and the results of overseas operations at actual rate are recognised in other comprehensive income.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

2. Accounting policies (continued)

2.6 Revenue

The principal activities of the Group are manufacturing, sale, installation and servicing of Stairlifts. Revenue in respect of stairlift sales is recognised on installation. Customer deposits received in advance of the installation date are deferred to the balance sheet until the installation is complete.

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Group and the revenue can be reliably measured. Revenue is measured as the fair value of the consideration received or receivable, excluding discounts, rebates, value added tax and other sales taxes. The following criteria must also be met before revenue is recognised:

Sale of goods

Revenue from the sale of goods is recognised when all of the following conditions are satisfied:

- the Group has transferred the significant risks and rewards of ownership to the buyer;
- the Group retains neither continuing managerial involvement to the degree usually associated with ownership nor effective control over the goods sold;
- the amount of revenue can be measured reliably;
- it is probable that the Group will receive the consideration due under the transaction; and
- the costs incurred or to be incurred in respect of the transaction can be measured reliably.

Rendering of services

Service agreements are available to suit customers' needs. Where a service agreement spans more than one accounting period, revenue is deferred on a time apportioned basis. If the Company has completed its service obligations within the period the full revenue in respect of the service agreement is recognised.

2.7 Operating leases: the Group as lessee

Rentals paid under operating leases are charged to profit or loss on a straight line basis over the lease term.

Benefits received and receivable as an incentive to sign an operating lease are recognised on a straight line basis over the lease term, unless another systematic basis is representative of the time pattern of the lessee's benefit from the use of the leased asset.

2.8 Research and development

In the research phase of an internal project it is not possible to demonstrate that the project will generate future economic benefits and hence all expenditure on research shall be recognised as an expense when it is incurred. Intangible assets are recognised from the development phase of a project if and only if certain specific criteria are met in order to demonstrate the asset will generate probable future economic benefits and that its cost can be reliably measured. The capitalised development costs are subsequently amortised on a straight line basis over their useful economic lives.

If it is not possible to distinguish between the research phase and the development phase of an internal project, the expenditure is treated as if it were all incurred in the research phase only.

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

2. Accounting policies (continued)**2.9 Government grants**

Grants are accounted under the accruals model as permitted by FRS 102. Grants of a revenue nature are recognised in the Consolidated Statement of Comprehensive Income in the same period as the related expenditure.

Government grants received are recognised as Sundry Income within Other Operating Income within the Statement of Comprehensive Income.

2.10 Interest income

Interest income is recognised in profit or loss using the effective interest method.

2.11 Finance costs

Finance costs are charged to profit or loss over the term of the debt using the effective interest method so that the amount charged is at a constant rate on the carrying amount. Issue costs are initially recognised as a reduction in the proceeds of the associated capital instrument.

2.12 Pensions**Defined contribution pension plan**

The Group operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the Group pays fixed contributions into a separate entity. Once the contributions have been paid the Group has no further payment obligations.

The contributions are recognised as an expense in profit or loss when they fall due. Amounts not paid are shown in accruals as a liability in the Statement of Financial Position. The assets of the plan are held separately from the Group in independently administered funds.

ACORN MOBILITY SERVICES LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2021

2. Accounting policies (continued)

2.13 Current and deferred taxation

The tax expense for the year comprises current and deferred tax. Tax is recognised in profit or loss except that a charge attributable to an item of income and expense recognised as other comprehensive income or to an item recognised directly in equity is also recognised in other comprehensive income or directly in equity respectively.

The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the reporting date in the countries where the Company and the Group operate and generate income.

Deferred tax balances are recognised in respect of all timing differences that have originated but not reversed by the Statement of Financial Position date, except that:

- The recognition of deferred tax assets is limited to the extent that it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits;
- Any deferred tax balances are reversed if and when all conditions for retaining associated tax allowances have been met; and
- Where they relate to timing differences in respect of interests in subsidiaries, associates, branches and joint ventures and the Group can control the reversal of the timing differences and such reversal is not considered probable in the foreseeable future.

Deferred tax balances are not recognised in respect of permanent differences except in respect of business combinations, when deferred tax is recognised on the differences between the fair values of assets acquired and the future tax deductions available for them and the differences between the fair values of liabilities acquired and the amount that will be assessed for tax. Deferred tax is determined using tax rates and laws that have been enacted or substantively enacted by the reporting date.

2.14 Intangible assets

Goodwill

Goodwill represents the difference between amounts paid on the cost of a business combination and the acquirer's interest in the fair value of the Group's share of its identifiable assets and liabilities of the acquiree at the date of acquisition. Subsequent to initial recognition, goodwill is measured at cost less accumulated amortisation and accumulated impairment losses. Goodwill is amortised on a straight line basis to the Consolidated Statement of Comprehensive Income over its useful economic life of ten years.

Other intangible assets

Intangible assets are initially recognised at cost. After recognition, under the cost model, intangible assets are measured at cost less any accumulated amortisation and any accumulated impairment losses.

All intangible assets are considered to have a finite useful life. If a reliable estimate of the useful life cannot be made, the useful life shall not exceed ten years.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

2. Accounting policies (continued)

2.15 Tangible fixed assets

Tangible fixed assets under the cost model are stated at historical cost less accumulated depreciation and any accumulated impairment losses. Historical cost includes expenditure that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management.

Depreciation is charged so as to allocate the cost of assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Freehold property	- 2% straight line
Leasehold improvements	- 10% or over the term of the lease
Plant & machinery	- 10% to 33% straight line
Motor vehicles	- 25% straight line
Other fixed assets	- 4% - 11% straight line

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted prospectively if appropriate, or if there is an indication of a significant change since the last reporting date.

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in profit or loss.

2.16 Impairment of fixed assets and goodwill

Assets that are subject to depreciation or amortisation are assessed at each reporting date to determine whether there is any indication that the assets are impaired. Where there is any indication that an asset may be impaired, the carrying value of the asset (or cash-generating unit to which the asset has been allocated) is tested for impairment. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's (or CGU's) fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (CGUs). Non-financial assets that have been previously impaired are reviewed at each reporting date to assess whether there is any indication that the impairment losses recognised in prior periods may no longer exist or may have decreased.

2.17 Valuation of investments

Investments in subsidiaries are measured at cost less accumulated impairment.

2.18 Stocks

Stocks are stated at the lower of cost and net realisable value, being the estimated selling price less costs to complete and sell. Cost is based on the cost of purchase on a first in, first out basis. Work in progress and finished goods include labour and attributable overheads.

At each reporting date, stocks are assessed for impairment. If stock is impaired, the carrying amount is reduced to its selling price less costs to complete and sell. The impairment loss is recognised immediately in profit or loss.

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

2. Accounting policies (continued)**2.19 Debtors**

Short term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

2.20 Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

2.21 Creditors

Short term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

2.22 Holiday pay accrual

A liability is recognised to the extent of any unused holiday pay entitlement which is accrued at the Statement of Financial Position date and carried forward to future periods. This is measured at the undiscounted salary cost of the future holiday entitlement so accrued at the Statement of Financial Position date.

2.23 Provisions for liabilities

Provisions are made where an event has taken place that gives the Group a legal or constructive obligation that probably requires settlement by a transfer of economic benefit, and a reliable estimate can be made of the amount of the obligation.

Provisions are charged as an expense to profit or loss in the year that the Group becomes aware of the obligation, and are measured at the best estimate at the Statement of Financial Position date of the expenditure required to settle the obligation, taking into account relevant risks and uncertainties.

When payments are eventually made, they are charged to the provision carried in the Statement of Financial Position.

A warranty cost provision is accrued using historic data to show the average parts and labour costs incurred per warranty sold. The total warranty cost provision is calculated as the average warranty costs incurred per warranty sold multiplied by the number of unexpired warranties at the year-end.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

2. Accounting policies (continued)

2.24 Financial instruments

The Group only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors and creditors, loans from banks and other third parties, loans to related parties and investments in non-puttable ordinary shares.

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at present value of the future cash flows and subsequently at amortised cost using the effective interest method. Debt instruments that are payable or receivable within one year, typically trade debtors and creditors, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration expected to be paid or received. However, if the arrangements of a short-term instrument constitute a financing transaction, like the payment of a trade debt deferred beyond normal business terms or financed at a rate of interest that is not a market rate or in the case of an out-right short-term loan not at market rate, the financial asset or liability is measured, initially, at the present value of the future cash flow discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost.

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Consolidated Statement of Comprehensive Income.

For financial assets measured at amortised cost, the impairment loss is measured as the difference between an asset's carrying amount and the present value of estimated cash flows discounted at the asset's original effective interest rate. If a financial asset has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract.

For financial assets measured at cost less impairment, the impairment loss is measured as the difference between an asset's carrying amount and best estimate of the recoverable amount, which is an approximation of the amount that the Group would receive for the asset if it were to be sold at the reporting date.

Financial assets and liabilities are offset and the net amount reported in the Statement of Financial Position when there is an enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

2.25 Dividends

Equity dividends are recognised when they become legally payable. Interim equity dividends are recognised when paid. Final equity dividends are recognised when approved by the shareholders at an annual general meeting.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

3. Judgments in applying accounting policies and key sources of estimation uncertainty

The critical judgements that the directors have made in the process of applying the Group's accounting policies that have the most significant effect on the amounts recognised in the statutory financial statements are discussed below.

Assessing impairment indicators

In assessing whether there have been any indicators of impairment assets, the directors have considered both external and internal sources of information such as market conditions, counterparty credit ratings and experience of recoverability and where applicable, the ability of the asset to be operated as planned. No impairment indicators noted in the year.

Key sources of estimation uncertainty

The key assumptions concerning the future, and other key sources of estimation uncertainty, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

(i) Warranty unbundling

Stairlifts are sold inclusive of a one or two year warranty depending on the jurisdiction in which the sale occurs. Under FRS 102 the revenue associated to the sale of the stairlift and the warranty contract must be recognised separately, with the warranty income being deferred and released to the Statement of Comprehensive Income on a straight line basis over the period of the warranty.

The value associated to the contract is based on historic data to show the average parts and labour costs incurred per contract. Judgement is applied by management to ensure a reasonable profit margin is applied to these calculated costs.

(ii) Warranty cost provision

Management calculate a provision for the expected cost of attending to claims on unexpired warranties. The provision incorporates key judgements including the average percentage of customers who make warranty claims and the average cost of parts and labour used to rectify the issue.

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

4. Turnover

An analysis of turnover by class of business is as follows:

	2021 £	2020 £
Sale of goods	201,603,667	215,850,189
Rendering of services	35,036,086	14,732,637
	<u>236,639,753</u>	<u>230,582,826</u>

Analysis of turnover by country of destination:

	2021 £	2020 £
United Kingdom	78,668,449	66,751,931
Rest of Europe	33,603,750	32,987,837
Rest of the World	124,367,554	130,843,058
	<u>236,639,753</u>	<u>230,582,826</u>

5. Other operating income

	2021 £	2020 £
Government grants	1,904	1,390,864
	<u>1,904</u>	<u>1,390,864</u>

6. Operating profit

The operating profit is stated after charging/(crediting):

	2021 £	2020 £
Depreciation of tangible fixed assets	2,519,815	2,499,728
Amortisation of intangible assets	505,597	505,597
Exchange differences	555,897	(121,920)
Defined contribution pension cost	1,477,796	1,483,207
Operating lease expenses	3,146,605	3,027,582
	<u></u>	<u></u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

7. Auditor's remuneration

	2021 £	2020 £
Fees payable to the Group's auditor and its associates for the audit of the Group's annual financial statements	151,073	146,398
	<u>151,073</u>	<u>146,398</u>
Fees payable to the Group's auditor and its associates in respect of:		
Other services	43,283	47,823
	<u>43,283</u>	<u>47,823</u>

8. Employees

Staff costs, including directors' remuneration, were as follows:

	Group 2021 £	Group 2020 £
Wages and salaries	51,752,070	57,288,003
Social security costs	4,163,265	4,560,759
Cost of defined contribution scheme	1,477,796	1,483,207
	<u>57,393,131</u>	<u>63,331,969</u>

The average monthly number of employees, including the directors, during the year was as follows:

	2021 No.	2020 No.
Office, administration, sales and installation	1,118	1,256
Production	192	204
	<u>1,310</u>	<u>1,460</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

9. Directors' emoluments

	2021 £	2020 £
Directors' emoluments	636,050	447,995
Company contributions to defined contribution pension schemes	88,955	44,896
Amounts paid to third parties in respect of management services	38,040	38,040
	<u>763,045</u>	<u>530,931</u>

During the year retirement benefits were accruing to 3 directors (2020 - 3) in respect of defined contribution pension schemes.

The highest paid director received remuneration of £172,800 (2020 - £125,302).

The value of the company's contributions paid to a defined contribution pension scheme in respect of the highest paid director amounted to £4,907 (2020 - £15,000).

10. Interest receivable

	2021 £	2020 £
Bank interest received	-	15,868
Other interest receivable	17,634	2,276
	<u>17,634</u>	<u>18,144</u>

11. Interest payable and similar expenses

	2021 £	2020 £
Bank interest payable	5,416	-
	<u>5,416</u>	<u>-</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

12. Taxation

	2021 £	2020 £
Corporation tax		
Current tax on profits for the year	5,432,648	4,522,291
	<u>5,432,648</u>	<u>4,522,291</u>
Foreign tax		
Foreign tax on income for the year	4,280,191	5,089,318
	<u>9,712,839</u>	<u>9,611,609</u>
Total current tax		
Deferred tax		
Origination and reversal of timing differences	155,417	561,658
	<u>155,417</u>	<u>561,658</u>
Total deferred tax		
Taxation on profit on ordinary activities	<u>9,868,256</u>	<u>10,173,267</u>

Factors affecting tax charge for the year

The tax assessed for the year is lower than (2020 - higher than) the standard rate of corporation tax in the UK of 19% (2020 - 19%). The differences are explained below:

	2021 £	2020 £
Profit on ordinary activities before tax	<u>57,749,620</u>	<u>44,903,554</u>
Profit on ordinary activities multiplied by standard rate of corporation tax in the UK of 19% (2019 - 19%)	10,972,428	8,531,675
Effects of:		
Expenses not deductible for tax purposes	41,819	13,828
Research and Development and patent box tax credits leading to a decrease in the tax charge	(1,209,000)	(890,069)
Differences in corporation tax rate of subsidiaries during the period	980,251	1,429,745
Other adjustments	(917,242)	1,088,088
Total tax charge for the year	<u>9,868,256</u>	<u>10,173,267</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

12. Taxation (continued)**Factors that may affect future tax charges**

The Group has estimated tax losses of £2,259,650 (2020: £3,134,257) to carry forward against future profits in specific subsidiary companies.

The UK Government announced in the 2021 budget that from 1 April 2023, the rate of corporation tax in the United Kingdom will increase from 19% to 25%. Companies with profits of £50,000 or less will continue to be taxed at 19%, which is a new small profits rate. Where taxable profits are between £50,000 and £250,000, the higher 25% rate will apply but with a marginal relief applying as profits increase.

13. Dividends

	2021 £	2020 £
Dividends paid on equity capital	50,815,878	26,581,296
	<u>50,815,878</u>	<u>26,581,296</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

14. Intangible assets**Group**

	Data £	Software £	Goodwill £	Total £
Cost				
At 1 October 2020	452,876	17,020	10,768,580	11,238,476
At 30 September 2021	452,876	17,020	10,768,580	11,238,476
Amortisation				
At 1 October 2020	452,876	17,020	5,712,608	6,182,504
Charge for the year	-	-	505,597	505,597
At 30 September 2021	452,876	17,020	6,218,205	6,688,101
Net book value				
At 30 September 2021	-	-	4,550,375	4,550,375
At 30 September 2020	-	-	5,055,972	5,055,972

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

14. Intangible assets (continued)**Company**

	Data £	Software £	Goodwill £	Total £
Cost				
At 1 October 2020	452,876	17,020	602,788	1,072,684
At 30 September 2021	452,876	17,020	602,788	1,072,684
Amortisation				
At 1 October 2020	452,876	17,020	602,788	1,072,684
At 30 September 2021	452,876	17,020	602,788	1,072,684
Net book value				
At 30 September 2021	-	-	-	-
At 30 September 2020	-	-	-	-

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

15. Tangible fixed assets

Group

	Land and buildings £	Plant & machinery £	Motor vehicles £	Other fixed assets £	Total £
Cost					
At 1 October 2020	10,646,530	10,476,469	8,973,543	8,939,974	39,036,516
Additions	1,196,739	318,612	777,693	-	2,293,044
Disposals	(5,084)	(657,879)	(1,176,602)	-	(1,839,565)
Exchange adjustments	(236,321)	(163,479)	(279,626)	-	(679,426)
At 30 September 2021	<u>11,601,864</u>	<u>9,973,723</u>	<u>8,295,008</u>	<u>8,939,974</u>	<u>38,810,569</u>
Depreciation					
At 1 October 2020	2,679,518	8,497,371	5,817,039	3,991,481	20,985,409
Charge for the year on owned assets	330,849	790,528	1,035,200	363,238	2,519,815
Disposals	-	(641,536)	(923,338)	-	(1,564,874)
Exchange adjustments	(65,057)	(106,786)	(179,794)	-	(351,637)
At 30 September 2021	<u>2,945,310</u>	<u>8,539,577</u>	<u>5,749,107</u>	<u>4,354,719</u>	<u>21,588,713</u>
Net book value					
At 30 September 2021	<u>8,656,554</u>	<u>1,434,146</u>	<u>2,545,901</u>	<u>4,585,255</u>	<u>17,221,856</u>
At 30 September 2020	<u>7,967,012</u>	<u>1,979,098</u>	<u>3,156,504</u>	<u>4,948,493</u>	<u>18,051,107</u>

The net book value of land and buildings may be further analysed as follows:

	2021 £	2020 £
Freehold	8,090,589	7,310,043
Long leasehold	565,965	656,969
	<u>8,656,554</u>	<u>7,967,012</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

15. Tangible fixed assets (continued)

Company

	Land and buildings £	Plant & machinery £	Motor vehicles £	Other fixed assets £	Total £
Cost					
At 1 October 2020	6,314,701	6,859,176	2,946,029	8,939,974	25,059,880
Additions	-	199,227	82,625	-	281,852
Disposals	-	(557,763)	(142,224)	-	(699,987)
At 30 September 2021	6,314,701	6,500,640	2,886,430	8,939,974	24,641,745
Depreciation					
At 1 October 2020	1,197,417	6,070,513	1,800,493	3,991,481	13,059,904
Charge for the year on owned assets	114,602	378,061	415,162	363,238	1,271,063
Disposals	-	(544,682)	(136,301)	-	(680,983)
At 30 September 2021	1,312,019	5,903,892	2,079,354	4,354,719	13,649,984
Net book value					
At 30 September 2021	5,002,682	596,748	807,076	4,585,255	10,991,761
At 30 September 2020	5,117,284	788,663	1,145,536	4,948,493	11,999,976

The net book value of land and buildings may be further analysed as follows:

	2021 £	2020 £
Freehold	5,002,682	5,117,284
	<u>5,002,682</u>	<u>5,117,284</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

16. Fixed asset investments**Company**

	Investments in subsidiary companies £
Cost	
At 1 October 2020	16,923,965
At 30 September 2021	<u>16,923,965</u>
Impairment	
At 1 October 2020	22,885
At 30 September 2021	<u>22,885</u>
Net book value	
At 30 September 2021	<u>16,901,080</u>
At 30 September 2020	<u>16,901,080</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

16. Fixed asset investments (continued)**Subsidiary undertakings**

The following were subsidiary undertakings of the Company:

Name	Registered office	Class of shares	Holding
Acorn Stairlifts (Pty) Limited *	Unit F, 6 Narabang Way, Belrose, NSW 2085, Australia	Ordinary	100%
Acorn BVBA	Nijverheidslaan 1, 1853 Strombeek-Bever, Belgium	Ordinary	100%
Acorn Stairlifts (Canada) Inc	Unit 101, 5555 N Service Rd, Burlington, ON L7L 6W6, Canada	Ordinary	100%
Acorn Stairlifts Inc	7001 Lake Ellenor Dr, Orlando, FL 32809, USA	Ordinary	100%
Acorn Treppenlift GmbH	Schwanenhöfe, Erkrather Straße 234b, 40233 Düsseldorf	Ordinary	100%
Acorn Montascale SRL	Via Mario Guintini, 192, 56021 Comune di Cascina (PI), Italy	Ordinary	100%
Acorn Monte-Escalier SAS	27 Boulevard Saint Martin, 75003, Paris, France	Ordinary	100%
Brooks Stairlifts Limited	Telecom House, Millennium Business Park, Station Road, Steeton, Bradford, BD20 6RB, UK	Ordinary	100%
Alexander Pollock Limited	Hospital Road, Haddington, East Lothian, EH41 3PD, UK	Ordinary	100%
Acorn Stairlifts (Pty) Limited **	Unit 15 Prema Park, No. 12 Engine Road, Montague Gardens, Cape Town 7441, South Africa	Ordinary	100%
Acorn Stairlifts Limited	33 Sir John Rogerson's Quay, Dublin 2, Ireland	Ordinary	100%
Acorn Monte-Escalier SNC ***	30 Avenue General Leclerc, Batiment Le Saxo, 38200 Vienne	Ordinary	100%

* Acorn Stairlifts (Pty) Limited: subsidiary incorporated in Australia.

** Acorn Stairlifts (Pty) Limited: subsidiary incorporated in South Africa.

*** Acorn Monte-Escalier SNC is an indirect subsidiary of Acorn Mobility Services Limited.

The principal activity of all above subsidiaries is the sale, installation and servicing of stairlifts, other than Alexander Pollock Limited whose principal activity is Metal Engraving. Acorn Mobility Services Limited also has a number of dormant subsidiaries.

The following companies were exempt from the requirements relating to the audit of individual financial statements by virtue of section 479A of the Companies Act 2006:

Brooks Stairlifts Limited
Alexander Pollock Limited

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

17. Stocks

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Raw materials and consumables	648,975	701,604	628,634	687,830
Finished goods and goods for resale	25,738,630	19,938,503	4,503,513	3,212,300
	<u>26,387,605</u>	<u>20,640,107</u>	<u>5,132,147</u>	<u>3,900,130</u>

18. Debtors

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Trade debtors	3,907,432	3,986,159	1,013,162	726,674
Amounts owed by group undertakings	-	-	9,904,684	7,501,847
Other debtors	4,330,950	2,474,176	1,694,859	1,177,315
Prepayments and accrued income	1,798,634	2,030,715	605,549	522,295
Deferred taxation	767,072	1,020,635	-	-
	<u>10,804,088</u>	<u>9,511,685</u>	<u>13,218,254</u>	<u>9,928,131</u>

19. Cash and cash equivalents

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Cash at bank and in hand	11,192,067	19,853,838	3,761,808	8,880,412
	<u>11,192,067</u>	<u>19,853,838</u>	<u>3,761,808</u>	<u>8,880,412</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
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20. Creditors: Amounts falling due within one year

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Payments received on account	2,404,439	2,244,800	790,705	920,231
Trade creditors	5,032,305	4,144,190	2,955,527	1,622,741
Amounts owed to group undertakings	-	-	2,435,906	1,075,836
Amounts owed to associates	3,276,385	1,324,800	3,241,151	1,324,800
Corporation tax	1,526,766	4,753,560	608,248	874,610
Other taxation and social security	776,164	713,670	403,019	347,948
Other creditors	1,929,315	2,351,243	623,451	1,105,240
Accruals and deferred income	24,777,768	24,665,789	11,566,657	11,083,994
	<u>39,723,142</u>	<u>40,198,052</u>	<u>22,624,664</u>	<u>18,355,400</u>

The Group has granted a debenture in the form of a fixed and floating charge on the assets to secure any liabilities arising to its bankers.

The Group has granted an import guarantee to HM Revenue & Customs to the value of £400,000 (2020 - £400,000).

21. Creditors: Amounts falling due after more than one year

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Amounts owed to group undertakings	-	-	1,315,307	1,315,307
Accruals and deferred income	9,439,404	7,899,724	7,907,847	7,899,652
	<u>9,439,404</u>	<u>7,899,724</u>	<u>9,223,154</u>	<u>9,214,959</u>

22. Accruals and deferred income

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Due between one and two years	6,618,856	3,648,212	6,301,682	3,648,140
Due between two and five years	2,820,452	4,251,492	1,606,069	4,251,492
Due in greater than five years	96	20	96	20
	<u>9,439,404</u>	<u>7,899,724</u>	<u>7,907,847</u>	<u>7,899,652</u>

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

23. Deferred taxation

Group

	2021 £	2020 £
At beginning of year	139,829	701,487
Charged to profit or loss	(155,417)	(561,658)
At end of year	(15,588)	139,829

Company

	2021 £	2020 £
At beginning of year	(467,019)	21,478
Charged to the profit or loss	(26,706)	(488,497)
At end of year	(493,725)	(467,019)

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Accelerated capital allowances	(782,192)	(880,338)	(493,725)	(467,019)
Tax losses carried forward	422,964	579,563	-	-
Other timing difference	343,640	440,604	-	-
	(15,588)	139,829	(493,725)	(467,019)
Comprising:				
Asset	767,072	1,020,635	-	-
Liability	(782,660)	(880,806)	(493,725)	(467,019)
	(15,588)	139,829	(493,725)	(467,019)

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

24. Provisions**Group**

	Warranty provision £
At 1 October 2020	1,525,385
Charged to profit or loss	(358,221)
At 30 September 2021	1,167,164

Company

	Warranty provision £	Total £
At 1 October 2020	443,726	443,726
Charged to profit or loss	2,899	2,899
At 30 September 2021	446,625	446,625

25. Share capital

	2021 £	2020 £
Allotted, called up and fully paid		
10,002 (2020 - 10,002) Ordinary shares of £1.00 each	10,002	10,002

The Company has one class of Ordinary shares which carry voting rights but no right to fixed income.

26. Reserves**Foreign exchange reserve**

The foreign exchange reserve represents the cumulative movement in foreign currencies of the subsidiary undertakings, when translating into the Group's reporting currency for consolidation.

Profit & loss account

The profit and loss account represents the accumulated profits and losses of the Group or Company less dividends paid.

ACORN MOBILITY SERVICES LIMITED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 SEPTEMBER 2021**

27. Pension commitments

The Group operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the Group in an independently administered fund. The pension cost charge represents contributions payable by the Group to the fund and amounted to £1,477,796 (2020: £1,461,420). Contributions totalling £99,401 (2020: £87,177) were payable to the fund at the reporting date and are included in creditors.

28. Commitments under operating leases

At 30 September 2021 the Group and the Company had future minimum lease payments due under non-cancellable operating leases for each of the following periods:

	Group 2021 £	Group 2020 £	Company 2021 £	Company 2020 £
Not later than 1 year	2,729,316	2,799,132	52,000	52,000
Later than 1 year and not later than 5 years	3,129,658	2,780,545	-	-
Later than 5 years	95,229	-	-	-
	<u>5,954,203</u>	<u>5,579,677</u>	<u>52,000</u>	<u>52,000</u>

29. Related party transactions

The Company has taken advantage of the exemption conferred by FRS 102 Section 33 not to disclose transactions with members of the group 100% owned by Acorn Mobility Services Limited.

During the year the Group entered into transactions with entities under common control. The Group sold goods and services with a value of £1,186 (2020: £6,671) and purchased goods and services of £68,844,519 (2020: £68,237,046) to entities under common control. Amounts owed to such companies at the year end was £3,650,244 (2020: £2,298,166).

Dividends totalling £50,815,878 (2020: £26,581,296) were declared in the year. At the year end an amount totalling £17,845 was owed to the ultimate controlling party (2020: £30,294).

30. Post balance sheet events

After the year end dividends totalling £17,421,977 were declared.

31. Controlling party

The ultimate controlling party is J S Jakes, a director and 100% shareholder of the Company.