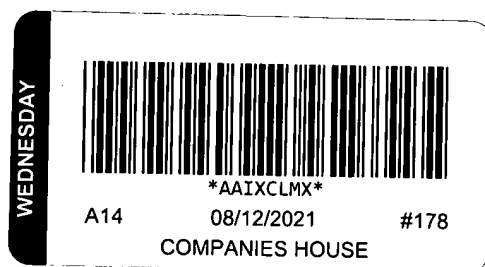


Dimensions Personalised Support Limited
Company number: 11596744

Report and Financial Statements

For the year ended

31 March 2021



Dimensions Personalised Support Limited

Contents

	Page(s)
Advisors and other Information	3
Directors' Report	4 - 5
Independent Auditor's Report to the members of Dimensions Personalised Support	6 - 8
Profit and loss account	9
Balance sheet	10
Notes to the financial statements	11 - 13

Dimensions Personalised Support Limited

Advisors and other information

Year ended 31 March 2021

Directors	Steve Scown Anne Barnard (retired 23rd September 2020) Calum Mercer Ian Goodacre (resigned 31st March 2021) Gordon Lyle (appointed 31st March 2021) Kevin Lewis (appointed 31st March 2021) Supriya (Sherry) Malik (appointed 31st March 2021) Delyth Lloyd Evans (appointed 31st March 2021) Nick Baldwin (appointed 31st March 2021) Angela McNab (appointed 31st March 2021) Noah Franklin (appointed 23rd September 2020) David Isenegger (appointed 31st March 2021)
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Company Secretary Jo Greenbank

Bankers	National Westminster Bank Plc 13 Market Place Reading RG1 2EP	HSBC Apex Plaza Reading RG1 1AX
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Solicitor	Trowers & Hamlins 3 Bunhill Row London EC1Y 5YZ
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Auditor	KPMG 66 Queen Square Bristol BS1 4BE
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Principal and registered office	1430 Arlington Business Park Theale Reading RG7 4SA
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Dimensions Personalised Support Limited

Report of the Directors

The directors present their report and financial statements of the company for the year ended 31 March 2021.

Structure, Governance and Management

Dimensions Personalised Support Limited was established in 2018 and started trading in April 2019. It is a member of the Dimensions Group and recognises Dimensions (UK) Limited as the Parent.

The principal activity of the Company is the provision of personalised support to adults with learning disabilities and people who experience autism. More contracts with various Local Authorities have been novated across from other members of the Dimensions group during the last year leading to the vastly increased turnover in DPS.

Risk Management

The Board discusses and assesses the risk to which the Company is exposed. This risk management process is ongoing and members of the Executive Team, as appropriate, provide regular updates to the Board on a project-specific basis. Dimensions Personalised Support's Risk Management map is integrated with that of Dimensions (UK) Ltd and their Head of Quality, Compliance and Risk also advises during the ongoing review process.

Directors

The directors who have served during the year were as follows:

Steve Scown
Anne Barnard (retired 23rd September 2020)
Calum Mercer
Ian Goodacre (resigned 31st March 2021)
Gordon Lyle (appointed 31st March 2021)
Kevin Lewis (appointed 31st March 2021)
Supriya 'Sherry' Malik (appointed 31st March 2021)
Delyth Lloyd Evans (appointed 31st March 2021)
Nick Baldwin (appointed 31st March 2021)
Angela McNab (appointed 31st March 2021)
Noah Franklin (appointed 23rd September 2020)
David Isenegger (appointed 31st March 2021)

The report of the directors has been prepared taking advantage of the small companies' exemption of section 419(2) of the Companies Act 2006.

The small companies' regime is being applied in preparing the financial statements (required by section 414(3)).

Going Concern

The directors, after reviewing the company's budget for 2021/22, which is incorporated into the Group's budget and cashflows, and the group's medium term financial position as detailed in the 2025 strategy, including changes arising from the Covid-19 pandemic, are of the opinion that, taking account of severe but plausible downsides, the company will have sufficient funds to meet its liabilities as they fall due for a period of at least 12 months from the date of approval of the financial statements. The Board therefore continue to adopt the going concern basis in preparing the annual financial statements.

Dimensions Personalised Support Limited

Report of the Directors

Directors' responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law they have elected to prepare the financial statements in accordance with applicable law and Section 1A of FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice applicable to Smaller Entities).

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent; and
- assess the company's ability to continue as a going concern, disclosing, as applicable, matter related to going concern; and
- use the going concern basis of accounting unless they either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

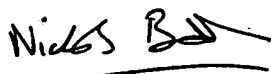
The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error, and have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the company and to prevent and detect fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Provision of Information to Auditor

The directors who were in office on the date of approval of these financial statements have confirmed, as far as they are aware, that there is no relevant audit information of which the auditor is unaware. Each of the directors has confirmed that they have taken all the steps that they ought to have taken as directors in order to make themselves aware of any relevant audit information and to establish that it has been communicated to the auditor.

By order of the Board



Nick Baldwin (chair)
Dimensions Personalised Support Limited
1430 Arlington Business Park
Theale RG7 4SA

Independent Auditor's Report to the Members of Dimensions Personalised Support Ltd

Opinion

We have audited the financial statements of Dimensions Personalised Support Limited ("the company") for the year ended 31 March 2021, which comprise the Profit and Loss Account, Balance Sheet, and related notes, including the accounting policies in note 1.

In our opinion the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2021 and of its profit for the year then ended;
- have been properly prepared in accordance with UK accounting standards applicable to smaller entities, including Section 1A of FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland*; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities are described below. We have fulfilled our ethical responsibilities under, and are independent of the company in accordance with UK ethical requirements including the FRC Ethical Standard, and the provisions available for small entities, in the circumstances set out in note 1 to the financial statements. We believe that the audit evidence we have obtained is a sufficient and appropriate basis for our opinion.

Going concern

The directors have prepared the financial statements on the going concern basis as they do not intend to liquidate the company or to cease its operations, and as they have concluded that the company's financial position means that this is realistic. They have also concluded that there are no material uncertainties that could have cast significant doubt over its ability to continue as a going concern for at least a year from the date of approval of the financial statements ("the going concern period").

In our evaluation of the directors' conclusions, we considered the inherent risks to the company's business model and analysed how those risks might affect the company's financial resources or ability to continue operations over the going concern period.

Our conclusions based on this work:

- we consider that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate;
- we have not identified, and concur with the directors' assessment that there is not, a material uncertainty related to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for the going concern period.

However, as we cannot predict all future events or conditions and as subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the above conclusions are not a guarantee that the company will continue in operation.

Fraud and breaches of laws and regulations – ability to detect

To identify risks of material misstatement due to fraud ("fraud risks") we assessed events or conditions that could indicate an incentive or pressure to commit fraud or provide an opportunity to commit fraud. Our risk assessment procedures included:

- Enquiring of directors, the audit committee, internal audit and inspection of policy documentation as to the Company's high-level policies and procedures to prevent and detect fraud, including the internal audit function, and the Company's channel for "whistleblowing", as well as whether they have knowledge of any actual, suspected or alleged fraud.
- Reading Board, audit committee, financial and resources committee minutes.
- Using analytical procedures to identify any unusual or unexpected relationships.
- Obtaining a copy of the Company's fraud register.

We communicated identified fraud risks throughout the audit team and remained alert to any indications of fraud throughout the audit

Independent Auditor's Report to the Members of Dimensions Personalised Support Ltd

As required by auditing standards, and taking into account possible pressures to meet performance targets, we perform procedures to address the risk of management override of controls and the risk of fraudulent revenue recognition, in particular the risk that income is recorded in the wrong period and the risk that Company's management may be in a position to make inappropriate accounting entries.

We did not identify any additional fraud risks.

In determining the audit procedures we took into account the results of our evaluation and testing of the operating effectiveness of the company-wide fraud risk management controls

We also performed procedures including:

- Identifying journal entries to test based on risk criteria and comparing the identified entries to supporting documentation. These included journals with unusual posting to revenue, journals with unusual posting to cash, and unbalanced journal entries.

Identifying and responding to risks of material misstatement due to non-compliance with laws and regulations

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, and through discussion with the directors [and other management] (as required by auditing standards), and from inspection of the company's regulatory and legal correspondence and discussed with the directors and other management the policies and procedures regarding compliance with laws and regulations.

As the company is regulated, our assessment of risks involved gaining an understanding of the control environment including the entity's procedures for complying with regulatory requirements.

We communicated identified laws and regulations throughout our team and remained alert to any indications of non-compliance throughout the audit.

The potential effect of these laws and regulations on the financial statements varies considerably.

Firstly, the Company is subject to laws and regulations that directly affect the financial statements including financial reporting legislation (including related companies legislation), taxation legislation, pensions legislation and specific disclosures required by housing legislation and we assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items.

Secondly, the Company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation or the need to include significant provisions. We identified the following areas as those most likely to have such an effect anti-bribery, health and safety and employment law recognizing the nature of the company's activities. Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the directors and other management and inspection of regulatory and legal correspondence, if any. Therefore, if a breach of operational regulations is not disclosed to us or evident from relevant correspondence, an audit will not detect that breach.

Directors' report

The directors are responsible for the directors' report. Our opinion on the financial statements does not cover that report and we do not express an audit opinion thereon.

Our responsibility is to read the directors' report and, in doing so, consider whether, based on our financial statements audit work, the information therein is materially misstated or inconsistent with the financial statements or our audit knowledge. Based solely on that work:

- we have not identified material misstatements in the directors' report;
- in our opinion the information given in that report for the financial year is consistent with the financial statements; and
- in our opinion that report has been prepared in accordance with the Companies Act 2006.

Independent Auditor's Report to the Members of Dimensions Personalised Support Ltd

Matters on which we are required to report by exception

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the directors' report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

We have nothing to report in these respects.

Directors' responsibilities

As explained more fully in their statement set out on page 5, the directors are responsible for: the preparation of the financial statements and for being satisfied that they give a true and fair view; such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error; assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern; and using the going concern basis of accounting unless they either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

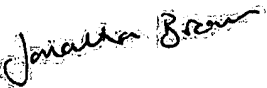
Auditor's responsibilities

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue our opinion in an auditor's report. Reasonable assurance is a high level of assurance, but does not guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

A fuller description of our responsibilities is provided on the FRC's website at www.frc.org.uk/auditorsresponsibilities.

The purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.



Jonathan Brown (Senior Statutory Auditor)
for and on behalf of KPMG LLP, Statutory Auditor
Chartered Accountants
66 Queen Square
Bristol
BS1 4BE
2 September 2021

Dimensions Personalised Support Limited
Profit and Loss account
for the year ended 31st March 2021

	<i>Note</i>	Total funds 2021 £'000	Total funds 2020 £'000
Turnover		23,169	6,090
Cost of sales		(22,708)	(5,968)
Gross profit		461	122
Administrative costs		-	(5)
Operating profit		461	117
Profit on ordinary activities before taxation		461	117
Tax on profit for the year	3	-	-
Profit on ordinary activities after taxation		461	117
Retained profit brought forward		117	-
Gift aid distribution to parent Charity		(117)	-
Retained profit carried forward		461	117

The notes on pages 10 to 12 form part of these Financial Statements.

The figures above relate to continuing activities.

There are no other items to be included in the statement of other comprehensive income and therefore this has not been produced.

Dimensions Personalised Support Limited
Balance Sheet

as at 31st March 2021

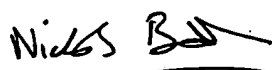
Company number: 11596744

	Note	2021 £'000	2020 £'000
Current assets			
Debtors	5	4,916	1,766
Cash at bank and in hand		1,136	2,101
		<hr/>	<hr/>
Total current assets		6,052	3,867
Liabilities:			
Creditors: amounts falling due within one year	6	(5,591)	(3,750)
		<hr/>	<hr/>
Net Current Assets		461	117
		<hr/>	<hr/>
Net assets		461	117
		<hr/>	<hr/>
Capital and reserves			
Called-up share capital		-	-
Profit and loss account		461	117
		<hr/>	<hr/>
		461	117
		<hr/>	<hr/>

The accompanying notes form part of these financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime under the Companies Act 2006 and FRS 102.

The financial statements were approved by the directors and authorised for issue on 13 August 2021 and signed on their behalf by:



Nick Baldwin
Director



Jo Greenbank
Company Secretary

Dimensions Personalised Support Limited
Notes to the financial statements for the year ended 31 March 2021

1 Accounting policies

The company is limited by shares and incorporated in England. The address of the registered office is given in the company information on page 3 of these financial statements. The company's principal activity is the provision of personalised support for adults with learning disabilities and people who experience autism.

The significant accounting policies applied in the preparation of these financial statements are set out below.

a) The financial statements have been prepared on a going concern basis, under the historical cost convention and in accordance with the Financial Reporting Standard 102 (FRS 102) issued by the Financial Reporting Council. The directors, after reviewing the company's budget for 2021/22, which is incorporated into the Group's budget and cashflows, and the group's medium term financial position as detailed in the 2025 strategy, including changes arising from the Covid-19 pandemic, are of the opinion that, taking account of severe but plausible downsides, the company will have sufficient funds to meet its liabilities as they fall due for a period of at least 12 months from the date of approval of the financial statements. The Board therefore continue to adopt the going concern basis in preparing the annual financial statements.

b) Small company disclosure exemptions

Dimensions Personalised Support Limited meets the definition of a qualifying entity under section 1A of FRS102 for small companies and has therefore taken advantage of the disclosure exemptions available to it.

Exemptions have been taken in relation to:

- financial instrument disclosures
- items of income, expenses, gains or losses relating to financial instruments
- exposure to and management of financial risks
- key management personnel
- presentation of a cash flow statement

c) Turnover and revenue recognition

Turnover represents care charges for services provided in the year for care and support living.

Rent receivable under a tenancy agreement is recognised on an accruals basis.

Trading receipts are recognised when the receipts have been received.

2 Operating profit

This is stated after charging:

	2021 £'000	2020 £'000
Auditor's remuneration:		
Audit of the financial statements	5	5
	<hr/>	<hr/>
	5	5
	<hr/>	<hr/>

Dimensions Personalised Support Limited

Notes to the financial statements for the year ended 31 March 2021

3 Tax on profit on ordinary activities

Analysis of tax charge for the year:

	2021	2020
	£'000	£'000
Profit for the year	461	117
	<hr/>	<hr/>
Tax charge for the year	-	-
	<hr/>	<hr/>
Reconciliation		
Profit for the year	461	117
Tax at 19%	88	22
Effect of gift aid	(88)	(22)
	<hr/>	<hr/>
Tax Due	-	-
	<hr/>	<hr/>

In order that the profits of the company may fully benefit the parent charity, Dimensions UK, payments will be made to Dimensions UK representing the profits for the year within 9 months of the year end.

4 Staff

The company has no employees and therefore no staff costs are incurred.

All work is subcontracted out to other companies within the group and administrative services are supplied as part of the subcontract.

No amounts in respect of Directors' Remuneration were paid during the year (2020: £nil)

5 Debtors

	2021	2020
	£'000	£'000
Trade debtors	4,908	1,758
Prepayments and accrued income	8	8
Amounts due from group companies	-	-
	<hr/>	<hr/>
	4,916	1,766
	<hr/>	<hr/>

6 Creditors: Amounts falling due within one year

	2021	2020
	£'000	£'000
Amounts due to group companies	3,490	2,801
Taxation and social security	2,101	949
	<hr/>	<hr/>
	5,591	3,750
	<hr/>	<hr/>

Dimensions Personalised Support Limited**Notes to the financial statements for the year ended 31 March 2021****7 Share capital**

Ordinary shares of £1 each

	2021		2020	
	No	£	No	£
Allotted, called up and fully paid	1	1	1	1

8 Ultimate parent company

The company's ultimate parent company and controlling party is Dimensions (UK) Limited, a charitable registered society under the Co-operative and Community Benefit Societies Act 2014 registered number 31192R.

The principal purpose and activities of Dimensions (UK) Limited and its subsidiaries is the provision of person-centred support packages, with housing, for people with learning disabilities and autism.

The public can obtain the consolidated accounts of Dimensions (UK) Limited that include the company's accounts via the website www.dimensions-uk.org or by writing to the registered office address on page 2 of this report.

9 Related party transactions

Dimensions Personalised Support Limited subcontracts its work to other members of the group. The other members charge Dimensions Personalised Support Limited 98% of the contract value for delivering the contract. The charges in the year were:

	2021	2020
	£'000	£'000
Dimensions (UK) Limited	22,733	5,929
Outreach 3 Way Limited	(25)	39

10 Off-balance sheet arrangements

Dimensions Personalised Support Limited, along with the other entities in the Dimensions Group, is party to a £10m revolving credit facility with HSBC plc (which began on 7 April 2017 and ends on 7 Apr 2024) whereby the liabilities to HSBC of each of the entities within the Dimensions Group are cross guaranteed by the others.