

**Dimensions Personalised Support Limited**  
**Company number: 11596744**

**Report and Financial Statements**

**For the year ended**

**31 March 2020**

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## **Dimensions Personalised Support Limited**

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## **Dimensions Personalised Support Limited**

### **Advisors and other information**

Year ended 31 March 2020

|                                 |  |  |
|---------------------------------|--|--|
| Directors                       | Steve Scown<br>Calum Mercer<br>Anne Barnard<br>Mark Horlock (resigned September 2019)<br>Ian Goodacre (appointed March 2020) |  |
| Bankers                         | National Westminster Bank Plc<br>13 Market Place<br>Reading<br>RG1 2EP   | HSBC<br>Apex Plaza<br>Reading<br>RG1 1AX |
| Solicitors                      | Trowers & Hamlins<br>3 Bunhill Row<br>London<br>EC1Y EYZ   |  |
| Auditor                         | KPMG<br>66 Queen Square<br>Bristol<br>BS1 4BE  |  |
| Principal and registered office | 1430 Arlington Business Park<br>Theale<br>Reading<br>RG7 4SA   |  |

## **Dimensions Personalised Support Limited**

### **Report of the Directors**

For the year ended 31 March 2020

The directors present their report and financial statements of the company for the year ended 31 March 2020.

### **Structure, Governance and Management**

Dimensions Personalised Support Limited was established in 2018 and started trading in April 2019. It is a member of the Dimensions Group and recognises Dimensions (UK) Limited as the Parent.

The principal activity of the Company is the provision of personalised support to adults with learning disabilities and people who experience autism.

### **Risk Management**

The Board discusses and assesses the risk to which the Company is exposed. This risk management process is ongoing and members of the Executive Team, as appropriate, provide regular updates to the Board on a project-specific basis. Dimensions Personalised Support's Risk Management map is integrated with that of Dimensions (UK) Ltd and their Head of Quality, Compliance and Risk also advises during the ongoing review process.

### **Directors**

The directors who have served during the year were as follows:

Steve Scown  
Calum Mercer  
Anne Barnard  
Mark Horlock (resigned September 2019)  
Ian Goodacre (appointed March 2020)

The report of the directors has been prepared taking advantage of the small companies' exemption of section 419(2) of the Companies Act 2006.

The small companies' regime is being applied in preparing the financial statements (required by section 414(3)).

### **Directors' responsibilities**

The Directors are responsible for preparing the Director's Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law they have elected to prepare the financial statements in accordance with applicable law and Section 1A of FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (UK Generally Accepted Accounting Practice applicable to Smaller Entities).

### **Going concern**

The financial statements have been prepared on a going concern basis, under the historical cost convention and in accordance with the Financial Reporting Standard 102 (FRS 102) issued by the Financial Reporting Council. The board, after reviewing the company budgets for 2020/21 and the group's medium term financial position as detailed in the 2025 strategy including changes arising from the Covid-19 pandemic, is of the opinion that, taking account of severe but plausible downsides, the company has adequate resources to continue in business for the foreseeable future. The Board therefore continues to adopt the going concern basis of accounting in preparing the annual financial statements.

## **Dimensions Personalised Support Limited**

### **Report of the Directors**

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent; and
- assess the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern; and
- use the going concern basis of accounting unless they either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

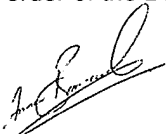
The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error, and have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the company and to prevent and detect fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

### **Provision of Information to Auditor**

The directors who were in office on the date of approval of these financial statements have confirmed, as far as they are aware, that there is no relevant audit information of which the auditor is unaware. Each of the directors has confirmed that they have taken all the steps that they ought to have taken as directors in order to make themselves aware of any relevant audit information and to establish that it has been communicated to the auditor.

By order of the Board



Anne Barnard  
Dimensions Personalised Support Limited  
1430 Arlington Business Park  
Theale RG7 4SA

## **Independent Auditor's Report to the Members of Dimensions Personalised Support Ltd**

### **Opinion**

We have audited the financial statements of Dimensions Personalised Support Limited ("the company") for the year ended 31 March 2020, which comprise the Profit and Loss Account, Balance Sheet, and related notes, including the accounting policies in note 1.

In our opinion the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2020 and of its profit for the year then ended;
- have been properly prepared in accordance with UK accounting standards applicable to smaller entities, including Section 1A of FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland*; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities are described below. We have fulfilled our ethical responsibilities under, and are independent of the company in accordance with, UK ethical requirements including the FRC Ethical Standard. We believe that the audit evidence we have obtained is a sufficient and appropriate basis for our opinion.

### **Going concern**

The directors have prepared the financial statements on the going concern basis as they do not intend to liquidate the company or to cease its operations, and as they have concluded that the company's financial position means that this is realistic. They have also concluded that there are no material uncertainties that could have cast significant doubt over its ability to continue as a going concern for at least a year from the date of approval of the financial statements ("the going concern period").

We are required to report to you if we have concluded that the use of the going concern basis of accounting is inappropriate or there is an undisclosed material uncertainty that may cast significant doubt over the use of that basis for a period of at least a year from the date of approval of the financial statements. In our evaluation of the directors' conclusions, we considered the inherent risks to the company's business model and analysed how those risks might affect the company's financial resources or ability to continue operations over the going concern period. We have nothing to report in these respects.

However, as we cannot predict all future events or conditions and as subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the company will continue in operation.

### **Directors' report**

The directors are responsible for the directors' report. Our opinion on the financial statements does not cover that report and we do not express an audit opinion thereon.

Our responsibility is to read the directors' report and, in doing so, consider whether, based on our financial statements audit work, the information therein is materially misstated or inconsistent with the financial statements or our audit knowledge. Based solely on that work:

- we have not identified material misstatements in the directors' report;
- in our opinion the information given in that report for the financial year is consistent with the financial statements; and
- in our opinion that report has been prepared in accordance with the Companies Act 2006.

### **Matters on which we are required to report by exception**

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or

## Independent Auditor's Report to the Members of Dimensions Personalised Support Ltd

- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the directors were not entitled to prepare the financial statements in accordance with the small companies regime, take advantage of the small companies exemption in preparing the directors' report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

We have nothing to report in these respects.

### Directors' responsibilities

As explained more fully in their statement set out on page 4, the directors are responsible for: the preparation of the financial statements and for being satisfied that they give a true and fair view; such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error; assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern; and using the going concern basis of accounting unless they either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

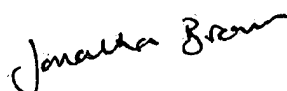
### Auditor's responsibilities

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue our opinion in an auditor's report. Reasonable assurance is a high level of assurance, but does not guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

A fuller description of our responsibilities is provided on the FRC's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities).

### The purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.



**Jonathan Brown (Senior Statutory Auditor)**  
**for and on behalf of KPMG LLP, Statutory Auditor**  
Chartered Accountants  
66 Queen Square  
Bristol  
BS1 4BE

17 July 2020

**Dimensions Personalised Support Limited**  
**Profit and Loss account**  
for the year ended 31st March 2020

|  | <i>Note</i> | Total funds<br>2020<br>£'000 | Total funds<br>2019<br>£'000 |
|--|-------------|------------------------------|------------------------------|
| <b>Turnover</b>                                      |             | <b>6,090</b>                 | -                            |
| Cost of sales  |             | <b>(5,968)</b>               | -                            |
| <b>Gross profit</b>                                  |             | <b>122</b>                   | -                            |
| Administrative costs                                 |             | <b>(5)</b>                   | -                            |
| <b>Operating profit</b>                              |             | <b>117</b>                   | -                            |
| <b>Profit on ordinary activities before taxation</b> |             | <b>117</b>                   | -                            |
| Tax on profit for the year                           | 3           | -                            | -                            |
| <b>Profit on ordinary activities after taxation</b>  |             | <b>117</b>                   | -                            |
| Retained profit brought forward                      |             |                              |                              |
| <b>Retained profit carried forward</b>               |             | <b>117</b>                   | -                            |

The notes on pages 10 to 12 form part of these Financial Statements.

The figures above relate to continuing activities.

There are no other items to be included in the statement of other comprehensive income and therefore this has not been produced.

Dimensions Personalised Support Limited was established in 2018 and started trading in April 2019. The company therefore has no prior year figures to compare with.




**Dimensions Personalised Support Limited**  
**Balance Sheet**  
as at 31st March 2020  
Company number: 11596744

|  | Note | 2020<br>£'000 | 2019<br>£'000 |
|--|------|---------------|---------------|
| <b>Current assets</b>                          |      |               |               |
| Debtors  | 5    | 1,766         | -             |
| Cash at bank and in hand                       |      | 2,101         | -             |
|  |      | <hr/>         | <hr/>         |
| Total current assets                           |      | 3,867         | -             |
| <b>Liabilities:</b>                            |      |               |               |
| Creditors: amounts falling due within one year | 6    | (3,750)       | -             |
|  |      | <hr/>         | <hr/>         |
| Net Current Assets                             |      | 117           | -             |
|  |      | <hr/>         | <hr/>         |
| <b>Net assets</b>                              |      | 117           | -             |
|  |      | <hr/>         | <hr/>         |
| <b>Capital and reserves</b>                    |      |               |               |
| Called-up share capital                        |      | -             | -             |
| Profit and loss account                        |      | 117           | -             |
|  |      | <hr/>         | <hr/>         |
|  |      | 117           | -             |
|  |      | <hr/>         | <hr/>         |

The accompanying notes form part of these financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime under the Companies Act 2006 and FRS 102.

The financial statements were approved by the directors and authorised for issue on 15 July 2020 and signed on their behalf by:

  
.....  
A Barnard  
Director

  
.....  
J Fletcher  
Company Secretary

**Dimensions Personalised Support Limited**  
**Notes to the financial statements for the year ended 31 March 2020**

**1 Accounting policies**

The company is limited by shares and incorporated in England. The address of the registered office is given in the company information on page 2 of these financial statements. The company's principal activity is the provision of personalised support for adults with learning disabilities and people who experience autism.

The significant accounting policies applied in the preparation of these financial statements are set out below.

- a) The financial statements have been prepared on a going concern basis, under the historical cost convention and in accordance with the Financial Reporting Standard 102 (FRS 102) issued by the Financial Reporting Council. The board, after reviewing the company budgets for 2020/21 and the group's medium term financial position as detailed in the 2025 strategy including changes arising from the Covid-19 pandemic, is of the opinion that, taking account of severe but plausible downsides, the company has adequate resources to continue in business for the foreseeable future. The Board therefore continues to adopt the going concern basis of accounting in preparing the annual financial statements.
- b) Small company disclosure exemptions  
Dimensions Personalised Support Limited meets the definition of a qualifying entity under section 1A of FRS102 for small companies and has therefore taken advantage of the disclosure exemptions available to it.

Exemptions have been taken in relation to:

- financial instrument disclosures
- items of income, expenses, gains or losses relating to financial instruments
- exposure to and management of financial risks
- key management personnel
- presentation of a cash flow statement

- c) Turnover and revenue recognition  
Turnover represents care charges for services provided in the year for care and support living.  
Rent receivable under a tenancy agreement is recognised on an accruals basis.  
Trading receipts are recognised when the receipts have been received.

**2 Operating profit**

This is stated after charging:

|                         | 2020<br>£'000 | 2019<br>£'000 |
|-------------------------|---------------|---------------|
| Auditor's remuneration: |               |               |
| Audit                   | 5             | -             |
|                         | <hr/>         | <hr/>         |
|                         | 5             | -             |
|                         | <hr/>         | <hr/>         |

**Dimensions Personalised Support Limited**  
**Notes to the financial statements for the year ended 31 March 2020**

**3 Tax on profit on ordinary activities**

Analysis of tax charge for the year:

|                         | 2020<br>£'000 | 2019<br>£'000 |
|-------------------------|---------------|---------------|
| Profit for the year     | 117           | -             |
| Tax charge for the year | -             | -             |
| Reconciliation          |               |               |
| Profit for the year     | 117           | -             |
| Tax at 19%              | 22            | -             |
| Effect of gift aid      | (22)          | -             |
| Tax due                 | 117           | -             |

In order that the profits of the company may fully benefit the parent charity, Dimensions UK, payments will be made to Dimensions UK representing the profits for the year within 9 months of the year end.

**4 Staff**

The company has no employees and therefore no staff costs are incurred.

All work is subcontracted out to other companies within the group and administrative services are supplied as part of the subcontract.

No amounts in respect of Directors' Remuneration were paid during the year (2019: £nil)

**5 Debtors**

|                                  | 2020<br>£'000 | 2019<br>£'000 |
|----------------------------------|---------------|---------------|
| Trade debtors                    | 1,758         | -             |
| Prepayments and accrued income   | 8             | -             |
| Amounts due from group companies | -             | -             |
|                                  | 1,766         | -             |

**6 Creditors: Amounts falling due within one year**

|                                | 2020<br>£'000 | 2019<br>£'000 |
|--------------------------------|---------------|---------------|
| Amounts due to group companies | 2,801         | -             |
| Taxation and social security   | 949           | -             |
|                                | 3,750         | -             |

**Dimensions Personalised Support Limited**  
**Notes to the financial statements for the year ended 31 March 2020**

**7 Share capital**

|   | <b>2020</b> | <b>2019</b> |
|---|-------------|-------------|
|   | <b>£</b>    | <b>£</b>    |
| Allotted, called up and fully paid ordinary shares of £1 each | <u>1</u>    | <u>1</u>    |

**8 Ultimate parent company**

The company's ultimate parent company and controlling party is Dimensions (UK) Limited, a charitable registered society under the Co-operative and Community Benefit Societies Act 2014 registered number 31192R.

The principal purpose and activities of Dimensions (UK) limited and its subsidiaries is the provision of person-centred support packages, with housing, for people with learning disabilities and autism.

The public can obtain the consolidated accounts of Dimensions (UK) Limited that include the company's accounts via the website [www.dimensions-uk.org](http://www.dimensions-uk.org) or by writing to the registered office address on page 2 of this report.

**9 Related party transactions**

Dimensions Personalised Support Limited subcontracts its work to other members of the group. The other members charge Dimensions Personalised Support Limited 98% of the contract value for delivering the contract. The charges in the year were:

|                         | <b>2020</b>  | <b>2019</b>  |
|-------------------------|--------------|--------------|
|                         | <b>£'000</b> | <b>£'000</b> |
| Dimensions (UK) Limited | 5,929        | -            |
| Outreach 3 Way Limited  | 39           | -            |

**10 Off-balance sheet arrangements**

Dimensions Personalised Support Limited, along with the other entities in the Dimensions Group, is party to a £10m revolving credit facility with HSBC plc whereby the liabilities to HSBC of each of the entities within the Dimensions Group are cross guaranteed by the others.