

The Companies Act 2006

Community Interest Company Limited by Guarantee

Articles of Association
of
TEC Services Association C.I.C.



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INTERPRETATION

1. Defined Terms

In the Articles, unless the context requires otherwise, the following terms shall have the following meanings:

Term	Meaning
1.1 "Address"	includes a number or address used for the purposes of sending or receiving Documents by Electronic Means;
1.2 "Articles"	the Company's articles of association;
1.3 "Associate Member"	a member of the Company entitled to make representations in respect of the business of general meetings but shall not be entitled to vote;
1.4 "Authorised Representative"	means any individual nominated by a Member Organisation to act as its representative at any meeting of the Company in accordance with Article 40;
1.5 "asset-locked body"	means (i) a community interest company, a charity or a Permitted Industrial and Provident Society; or (ii) a body established outside the United Kingdom that is equivalent to any of those;
1.6 "bankruptcy"	includes individual insolvency proceedings in a jurisdiction other than England and Wales or Northern Ireland which have an effect similar to that of bankruptcy;
1.7 "CEO"	the Executive Director appointed to the Board of Directors in accordance with Article 22.6 to carry out the role of chief executive;
1.8 "Chair"	has the meaning given in Article 16;
1.9 "chairman of the meeting"	has the meaning given in Article 36;
1.10 "Circulation Date"	in relation to a written resolution, has the meaning given to it in the Companies Acts;
1.11 "Clear Days"	in relation to the period of a notice, that period excluding the day when the notice is given or

		deemed to be given and the day for which it is given or on which it is to take effect;
1.12	"community"	is to be construed in accordance with accordance with Section 35(5) of the Company's (Audit Investigations and Community Enterprise) Act 2004;
1.13	"Companies Acts"	means the Companies Acts (as defined in Section 2 of the Companies Act 2006), in so far as they apply to the Company;
1.14	"Company"	TEC Services Association C.I.C.;
1.15	"Conflict of Interest"	any direct or indirect interest of a Director (whether personal, by virtue of a duty of loyalty to another organisation or otherwise) that conflicts, or might conflict with the interests of the Company;
1.16	"Director"	a n Executive or Non-Executive Director of the Company, and includes any person occupying the position of Director, by whatever name called;
1.17	"Document"	includes, unless otherwise indicated, any Document sent or supplied in Electronic Form;
1.18	"Electronic Form" and "Electronic Means"	have the meanings respectively given to them in Section 1168 of the Companies Act 2006;
1.19	"Executive Director"	any persons appointed from time to time in accordance with these articles to operate in a senior managerial capacity;
1.20	"Full Member"	a member of the Company who shall have full voting rights and such other rights of membership conferred by the Companies Act 2006 subject to these Articles;
1.21	"Hard Copy Form"	has the meaning given to it in the Companies Act 2006;
1.22	"Memorandum"	the Company's memorandum of association;
1.23	"Nomination and Remuneration Committee"	means the Nomination and Remuneration committee constituted by the Board from time to time in accordance with article 11.1;
1.24	"Non-Executive Director"	
1.25	"paid"	means a person appointed from time to time pursuant to article 22.5 to serve on the Board as a Non-Executive Director;
		means paid or credited as paid;
1.26	"participate"	in relation to a Directors' meeting, has the meaning given in Article 15;
1.27	"Permitted Industrial Provident Society"	and an industrial and provident society which has a restriction on the use of its assets in accordance with Regulation 4 of the Community Benefit Societies

- (Restriction on Use of Assets) Regulations 2006 or Regulation 4 of the Community Benefit Societies (Restriction on Use of Assets) Regulations (Northern Ireland) 2006;
- 1.28 **"President"** an individual appointed to the role of President to carry out such duties as agreed by the Board of Directors from time to time in accordance with article 27;
- 1.29 **"Proxy Notice"** has the meaning given in Article 43;
- 1.30 **"the Regulator"** means the Regulator of Community Interest Companies;
- 1.31 **"Secretary"** the secretary of the Company (if any);
- 1.32 **"Skills Matrix"** means a matrix maintained by the Chair, on behalf of the Board of Directors, of the skills, experience and knowledge of the Board from time to time and, any shortfalls or requirements in respect of the same;
- 1.33 **"specified"** means specified in the memorandum and articles of association of the Company for the purposes of this paragraph;
- 1.34 **"subsidiary"** has the meaning given in section 1159 of the Companies Act 2006;
- 1.35 **"transfer"** includes every description of disposition, payment, release or distribution, and the creation or extinction of an estate or interest in, or right over, any property; and
- 1.36 **"Writing"** the representation or reproduction of words, symbols or other information in a visible form by any method or combination of methods, whether sent or supplied in Electronic Form or otherwise.
- 1.2 Subject to clause 6 of this Schedule, any reference in the Articles to an enactment includes a reference to that enactment as re-enacted or amended from time to time and to any subordinate legislation made under it.
- 1.3 Unless the context otherwise requires, other words or expressions contained in these Articles bear the same meaning as in the Companies Act 2006 as in force on the date when the Articles become binding on the Company.
- 1.4 The interpretation of these Articles is governed by the provisions set out in the Schedule at end of the Articles.

COMMUNITY AND INTEREST COMPANY AND ASSET LOCK

2. Community Interest Company

The Company is to be a community interest company.

3. Asset Lock

- 3.1 The Company shall not transfer any of its assets other than for full consideration.
- 3.2 Provided the conditions in Article 3.3 are satisfied, Article 3.1 shall not apply to:
- (a) the transfer of assets to any specified asset-locked body, or (with the consent of the Regulator) to any other asset-locked body; and
 - (b) the transfer of assets made for the benefit of the community other than by way of a transfer of assets into an asset-locked body.
- 3.3 The conditions are that the transfer of assets must comply with any restrictions on the transfer of assets for less than full consideration which may be set out elsewhere in the Memorandum and Articles of the Company.
- 3.4 If:
- 3.4.1 the Company is wound up under the Insolvency Act 1986; and
 - 3.4.2 all its liabilities have been satisfied
- any residual assets shall be given or transferred to the asset-locked body specified in Article 3.5 below.
- 3.5 For the purposes of this Article 3, the following asset-locked body is specified as a potential recipient of the Company's assets under Articles 3.2 and 3.4:

Name: Carers UK

Charity Registration Number (if applicable): 246329

Company Registration Number (if applicable): 00864097

Registered Office: 20 Great Dover Street, London, SE1 4LX

4. Not for profit

The Company is not established or conducted for private gain: any surplus or assets are used principally for the benefit of the community.

OBJECTS, POWERS AND LIMITATION OF LIABILITY

5. Objects

The objects of the Company are to carry on activities which benefit the community and in particular (without limitation) to:

- 5.1 regulate the technology enabled care sector ("Sector");
- 5.2 set, raise and monitor standards of practice, products and services, for the ultimate benefit of patients, users and carers;
- 5.3 promote good working practice and identify and encourage excellence within the Sector;

- 5.4 promote awareness of the Sector and its activities;
- 5.5 provide information, advice and assistance to individuals and organisations in respect of the Sector;
- 5.6 promote the association as the spokesperson for the Sector.

6. Powers

To further its objects the Company may do all such lawful things as may further the Company's objects and, in particular, but, without limitation, may:

- 6.1 borrow or raise and secure the payment of money for any purpose including for the purposes of investment or of raising funds;
- 6.2 investigate complaints against members;
- 6.3 provide a principal forum for discussion and resolution of issues facing the Sector and consider legislation on issues relating to technology enabled care, monitor developments and to ensure the views of members are represented and interests developed on a national basis;
- 6.4 form links with, subscribe to and promote the aims and objects of other organisations and individuals who may have similar or sympathetic objects and to provide a vehicle for fostering the exchange of ideas and information between members and other organisations;
- 6.5 consider general questions affecting the interests of the membership at large, initiate and promote legislation in keeping with the objects of the Company and to petition Parliament in favour of or against any measure affecting the Sector or propose making changes in law or practice and appear in support of any such petition;
- 6.6 acquire by purchase, take on lease or otherwise, land, buildings and other property real or personal, which the association may from time to time think proper to acquire, for the purposes of the association, and which may be lawfully held by it; to sell, exchange, mortgage, surrender, or otherwise dispose of any such property; to allow the association's premises to be used for lectures, classes, examinations, meetings, arbitration's, sales by auction, and such other similar purposes as may be sanctioned by the directors appointed under the terms of the Articles of Association, and to charge for such use;
- 6.7 borrow money for the purposes of the association from members or other persons or corporations, and to secure money so borrowed, with interest, by bonds, debentures, or other obligations of the association and to charge such bonds, debentures, or other obligations upon the association's real or personal property, or any part of its property;
- 6.8 subscribe or guarantee money for or towards the expenses of meetings of members of the association or other persons or societies, or for charitable or benevolent objects, or for any public, general, or useful object.

7. Liability of Full Members

The liability of each Full Member is limited to £1, being the amount that each Full Member undertakes to contribute to the assets of the Company in the event of its being wound up while he or she is a Full Member or within one year after he or she ceases to be a Full Member, for:

- 7.1 payment of the Company's debts and liabilities contracted before he or she ceases to be a Full Member;
- 7.2 payment of the costs, charges and expenses of winding up; and
- 7.3 adjustment of the rights of the contributories among themselves.

DIRECTORS

DIRECTORS' POWERS AND RESPONSIBILITIES

8. Directors' general authority

Subject to the Articles, the Directors are responsible for the management of the Company's business, for which purpose they may exercise all the powers of the Company.

9. Members' reserve power

- 9.1 The Full Members may, by special resolution, direct the Directors to take, or refrain from taking, specific action.
- 9.2 No such special resolution invalidates anything which the Directors have done before the passing of the resolution.

10. Directors may delegate

- 10.1 Subject to the Articles, the Directors may delegate any of the powers which are conferred on them under the Articles:

- 10.1.1 to such person or committee;
- 10.1.2 by such means (including by power of attorney);
- 10.1.3 to such an extent;
- 10.1.4 in relation to such matters or territories; and
- 10.1.5 on such terms and conditions;
as they think fit.

- 10.2 If the Directors so specify, any such delegation may authorise further delegation of the Directors' powers by any person to whom they are delegated.

- 10.3 The Directors may revoke any delegation in whole or part, or alter its terms and conditions.

11. Committees

- 11.1 Committees to which the Directors delegate any of their powers may meet, adjourn or otherwise regulate their meetings as they think fit and determine the quorum necessary for the transaction of business, provided that the quorum shall never be less than half the number of members on the committee.

11.2 The Board of Directors may impose certain conditions when delegating, including conditions that:

11.2.1 the relevant powers are to be exercised exclusively by the committee to whom the Board delegates;

11.2.2 no expenditure may be incurred by a committee unless within a budget previously agreed by the Board of Directors or with the written consent of the Board of Directors.

11.3 All proceedings and acts of any committee shall be fully and promptly reported to the Board of Directors.

11.4 The Directors may make rules of procedure for all or any committees, which prevail over rules derived from the Articles if they are not consistent with them.

DECISION-MAKING BY DIRECTORS

12. Directors to take decisions collectively

Any decision of the Directors must be either a majority decision at a meeting or a decision taken in accordance with Article 18.

13. Calling a Directors' meeting

13.1 Directors' meetings shall take place no less than once per quarter. Two Directors may (and the Secretary, if any, must at the request of two Directors) call a Directors' meeting.

13.2 A Directors' meeting must be called by at least seven Clear Days' notice unless either:

13.2.1 all the Directors agree; or

13.2.2 urgent circumstances require shorter notice.

13.3 Notice of Directors' meetings must be given to each Director.

13.4 Every notice calling a Directors' meeting must specify:

13.4.1 the place, day and time of the meeting; and

13.4.2 if it is anticipated that Directors participating in the meeting will not be in the same place, how it is proposed that they should communicate with each other during the meeting.

13.5 Notice of Directors' meetings need not be in Writing.

13.6 Notice of Directors' meetings may be sent by Electronic Means to an Address provided by the Director for the purpose.

14. Participation in Directors' meetings

14.1 Subject to the Articles, Directors participate in a Directors' meeting, or part of a Directors' meeting, when:

14.1.1 the meeting has been called and takes place in accordance with the Articles; and

14.1.2 they can each communicate to the others any information or opinions they have on any particular item of the business of the meeting.

14.2 In determining whether Directors are participating in a Directors' meeting, it is irrelevant where any Director is or how they communicate with each other.

14.3 If all the Directors participating in a meeting are not in the same place, they may decide that the meeting is to be treated as taking place wherever any of them is.

15. Quorum for Directors' meetings

15.1 At a Directors' meeting, unless a quorum is participating, no proposal is to be voted on, except a proposal to call another meeting.

15.2 The quorum for Directors' meetings may be fixed from time to time by a decision of the Directors, but it must never be less than four, comprising of at least two Executive Directors appointed by Article 22.5 and no less than half the number of Non-Executive Directors in office.

15.3 If the total number of Executive Directors for the time being is less than the quorum required, the Directors must not take any decision other than a decision:

15.3.1 to direct the Nomination and Remuneration Committee to appoint further Executive Directors; or

15.3.2 to call a general meeting so as to enable the Full Members to appoint further Directors.

16. Chairing of Directors' meetings

16.1 A Chair may be appointed to the Board of Directors in accordance with article 24.

17. Decision making at a meeting

17.1 Questions arising at a Directors' meeting shall be decided by a majority of votes.

17.2 In accordance with article 17.1, a decision by the Board of Directors shall be decided by a simple majority of votes, provided that a minimum of one (1) Executive Director votes in favour of the decision. However, if no Executive Director has voted in favour of the decision, the decision may pass provided that at least 75% of the Directors vote in favour.

17.3 In all proceedings of Directors each Director must not have more than one vote.

17.4 In case of an equality of votes, the Chair shall have a second or casting vote.

18. Decisions without a meeting

18.1 The Directors may take a unanimous decision without a Directors' meeting by indicating to each other by any means, including without limitation by Electronic Means, that they share a common view on a matter. Such a decision may, but need not, take the form of a resolution in Writing, copies of which have been signed by each Director or to which each Director has otherwise indicated agreement in Writing.

18.2 A decision which is made in accordance with Article 18.1 shall be as valid and effectual as if it had been passed at a meeting duly convened and held, provided the following conditions are complied with:

18.2.1 approval from each Director must be received by one person being either such person as all the Directors have nominated in advance for that purpose or such other person as volunteers if necessary ("the Recipient"), which person may, for the avoidance of doubt, be one of the Directors;

18.2.2 following receipt of responses from all of the Directors, the Recipient must communicate to all of the Directors by any means whether the resolution has been formally approved by the Directors in accordance with this Article 18.2;

18.2.3 the date of the decision shall be the date of the communication from the Recipient confirming formal approval;

18.2.4 the Recipient must prepare a minute of the decision in accordance with Article 48.

19. Conflicts of interest

19.1 Whenever a Director finds himself or herself in a situation that is reasonably likely to give rise to a Conflict of Interest, he or she must declare his or her interest to the Directors unless, or except to the extent that, the other Directors are or ought reasonably to be aware of it already.

19.2 If any question arises as to whether a Director has a Conflict of Interest, the question shall be decided by a majority decision of the other Directors.

19.3 Whenever a matter is to be discussed at a meeting or decided in accordance with Article 19 and a Director has a Conflict of Interest in respect of that matter then, subject to Article 20, he or she must:

19.3.1 remain only for such part of the meeting as in the view of the other Directors is necessary to inform the debate;

19.3.2 not be counted in the quorum for that part of the meeting; and

19.3.3 withdraw during the vote and have no vote on the matter.

19.4 When a Director has a Conflict of Interest which he or she has declared to the Directors, he or she shall not be in breach of his or her duties to the Company by withholding confidential information from the Company if to disclose it would result in a breach of any other duty or obligation of confidence owed by him or her.

20. Directors' power to authorise a conflict of interest

20.1 The Directors have power to authorise a Director to be in a position of Conflict of Interest provided:

20.1.1 in relation to the decision to authorise a Conflict of Interest, the conflicted Director must comply with Article 20.3;

20.1.2 in authorising a Conflict of Interest, the Directors can decide the manner in which the Conflict of Interest may be dealt with and, for the avoidance of doubt, they can decide that the Director with a Conflict of Interest can participate in a vote on the matter and can be counted in the quorum;

20.1.3 the decision to authorise a Conflict of Interest can impose such terms as the Directors think fit and is subject always to their right to vary or terminate the authorisation; and

20.2 If a matter, or office, employment or position, has been authorised by the Directors in accordance with Article 20.1 then, even if he or she has been authorised to remain at the meeting by the other Directors, the Director may absent himself or herself from meetings of the Directors at which anything relating to that matter, or that office, employment or position, will or may be discussed.

20.3 A Director shall not be accountable to the Company for any benefit which he or she derives from any matter, or from any office, employment or position, which has been authorised by the Directors in accordance with Article 20.1 (subject to any limits or conditions to which such approval was subject).

21. Register of Directors' interests

The Directors shall cause a register of Directors' interests to be kept. A Director must declare the nature and extent of any interest, direct or indirect, which he or she has in a proposed transaction or arrangement with the Company or in any transaction or arrangement entered into by the Company which has not previously been declared.

APPOINTMENT AND RETIREMENT OF DIRECTORS

22. Composition of the Board of Directors

22.1 The Board shall consist of a maximum of 15 Directors.

22.2 Subject to Article 22.1, the Board of Directors will comprise:

22.2.1 the Chair appointed in accordance with Article 24.1;

22.2.2 the Executive Directors including the CEO; and

22.2.3 the Non-Executive Directors.

22.3 If at any time the number of Executive Directors exceeds the number of Non-Executive Directors, the Executive Directors shall at the next meeting of the Board of Directors agree to take steps to appoint such number of Non-Executive Directors as necessary to ensure the number of Non-Executive Directors exceeds the number of Executive Directors.

22.4 Save for the appointment of the CEO, the Executive Directors shall be appointed to the Board of Directors by a decision of the Nomination and Remuneration Committee in accordance with Article 11.1.

22.5 The Non-Executive Directors shall be appointed to the Board of Directors by a decision of the Board of Directors following a formal recruitment process that is competence based. Each candidate for the position of Non-Executive Director shall be assessed against the Skills Matrix as appropriate and selected based on their ability, expertise and experience to fulfil the specific role and capabilities identified by the Board of Directors for that particular position.

- 22.6 The Nomination and Remuneration Committee will convene from time to time to lead the process for the appointment of the Chair, the CEO, the Executive Directors and the Non-Executive Directors, when vacancies arise. The Executive Directors (excluding the CEO) shall be appointed to the Board of Directors by a decision of the Nomination and Remuneration Committee. The Nomination and Remuneration Committee shall make recommendations to the Board of Directors in respect of the individuals to be appointed to the Board of Directors as Non-Executive Directors, the Chair and the CEO. The appointment of the Non-Executive Directors, the Chair and the CEO shall require a decision of the Board of Directors. The Nomination and Remuneration Committee shall operate under such terms of reference as are adopted by the Board of Directors from time to time. The Nomination and Remuneration Committee shall be comprised of such individuals who are appointed to the Nomination and Remuneration Committee from time to time by a decision of the Board of Directors.

23. Termination of Director's appointment

A person ceases to be a Director as soon as:

- (a) that person ceases to be a Director by virtue of any provision of the Companies Acts, or is prohibited from being a Director by law;
- (b) a bankruptcy order is made against that person, or an order is made against that person in individual insolvency proceedings in a jurisdiction other than England and Wales or Northern Ireland which have an effect similar to that of bankruptcy;
- (c) a composition is made with that person's creditors generally in satisfaction of that person's debts;
- (d) notification is received by the Company from the Director that the Director is resigning from office, and such resignation has taken effect in accordance with its terms (but only if at least two Directors will remain in office when such resignation has taken effect);
- (e) the Director fails to attend three consecutive meetings of the Directors and the Directors resolve that the Director be removed for this reason; or
- (f) at a general meeting of the Company, a resolution is passed that the Director be removed from office, provided the meeting has invited the views of the Director concerned and considered the matter in the light of such views.

24. Term, Retirement and Re-appointment

- 24.1 The Chair shall be appointed to the Board of Directors following a formal recruitment process that is competence based, carried out by the Nomination and Remuneration Committee. Candidates for the position of Chair shall be assessed against the relevant sections of the Skills Matrix as appropriate and selected based on their ability to fulfil the role of Chair.
- 24.2 The Chair shall serve for an initial term of three years. At the expiry of the term, the Chair may be reappointed by the Board of Directors (following a recommendation by the Nominations and Remuneration Committee) for a further term of three years. The Board of Directors may resolve (following a recommendation by the Nominations and Remuneration Committee) that a Chair who has served two terms of three years may be re-appointed for a further term with a length of term to be decided by the Board of Directors.

- 24.3 Non-Executive Directors shall serve for an initial term of three years, unless otherwise decided by the Board of Directors. At the expiry of the term, a Non-Executive Director may be reappointed by the Board of Directors (following a recommendation by the Chair) for a further term of three years or such other length of term as the Board of Directors may otherwise decide. The Board of Directors may resolve that a Non-Executive Director who has served two terms of three years may be re-appointed for a further term up to a maximum of three years. A Non-Executive Director may serve a maximum of three terms of three years each.
- 24.4 Executive Directors (excluding the CEO) shall be appointed by the Nomination and Remuneration Committee in accordance with Article 2.6 for such time and at such remuneration and upon such conditions as the Board of Directors may think fit and any Executive Director may be removed by the Board of Directors.

25. Directors' remuneration

- 25.1 Directors may undertake any services for the Company that the Directors decide.
- 25.2 Directors (including, for the avoidance of doubt, the President, Non-Executive Directors and the Chair) are entitled to such remuneration as the Directors may determine, taking into consideration recommendations made by the Nomination and Remuneration Committee:
- (a) for their services to the Company as Directors; and
 - (b) for any other service which they undertake for the Company.
- 25.3 Subject to the Articles, a Director's remuneration may:
- (a) take any form; and
 - (b) include any arrangements in connection with the payment of a pension, allowance or gratuity, or any death, sickness or disability benefits, to or in respect of that Director.
- 25.4 Unless the Directors decide otherwise, Directors' remuneration accrues from day to day.
- 25.5 Unless the Directors decide otherwise, Directors are not accountable to the Company for any remuneration which they receive as Directors or other officers or employees of the Company's subsidiaries or of any other body corporate in which the Company is interested.

26. Directors' expenses

The Company may pay any reasonable expenses which the Directors properly incur in connection with their attendance at:

- (a) meetings of Directors or committees of Directors;
- (b) general meetings; or
- (c) separate meetings of any class of members or of the holders of any debentures of the Company,

or otherwise in connection with the exercise of their powers and the discharge of their responsibilities in relation to the Company.

27. President

- 27.1 The Directors may from time to time resolve to appoint a President of the Company who shall remain in office for a period of four years or such other term as the Board of Directors may determine pursuant to article 27.2. Nothing in these articles shall oblige the Directors to appoint such President which shall be entirely in the discretion of the Directors. The Board of Directors may from time to time invite the President to attend meetings of the Board of Directors, however, for the avoidance of doubt, the President shall not be entitled to vote at such meetings.
- 27.2 The President office shall be determined upon the expiry of four years or such other term as the Board of Directors may determine in the event of the following:-
- (a) he or she resigns his or her office by notice in writing to the Company;
 - (b) becomes of unsound mind;
 - (c) ceases to be a member;
 - (d) becomes bankrupt or has a receiving order made against him or make an arrangement or composition with his or her creditors generally; or
 - (e) the appointment is otherwise determined by the Board.

MEMBERS

BECOMING AND CEASING TO BE A MEMBER

28. Becoming a member

- 28.1 The subscribers to the Memorandum are the first members of the Company.
- 28.2 Such other persons as are admitted to membership in accordance with the Articles shall be members of the Company.
- 28.3 No person shall be admitted a member of the Company unless he or she is approved by the Directors.
- 28.4 Every person who wishes to become a member shall deliver to the Company an application for membership in such form (and containing such information) as the Directors require and executed by him or her.

29. Termination of membership

- 29.1 Membership is not transferable to anyone else.
- 29.2 Membership is terminated if:
- 29.2.1 the member dies or ceases to exist;
 - 29.2.2 otherwise in accordance with the Articles; or
 - 29.2.3 at a meeting of the Directors at which at least half of the Directors are present, a resolution is passed resolving that the member be expelled on the ground that his or her continued membership is harmful to or is likely to become harmful to the interests of the Company. Such a resolution may not be passed unless the member has been given at least fourteen Clear Days' notice that the resolution is to be proposed, specifying the circumstances alleged to justify expulsion, and has been afforded a

reasonable opportunity of being heard by or of making written representations to the Directors. A member expelled by such a resolution will nevertheless remain liable to pay to the Company any subscription or other sum owed by him or her.

ORGANISATION OF GENERAL MEETINGS

30. General meetings

- 30.1 The Directors may call a general meeting at any time.
- 30.2 The Directors must call a general meeting if required to do so by the members under the Companies Acts.

31. Length of notice

All general meetings must be called by either:

- 31.1 at least fourteen Clear Days' notice; or
- 31.2 shorter notice if it is so agreed by a majority of the members having a right to attend and vote at that meeting. Any such majority must together represent at least 90% of the total voting rights at that meeting of all the members.

32. Contents of notice

- 32.1 Every notice calling a general meeting must specify the place, day and time of the meeting, whether it is a general or an annual general meeting, and the general nature of the business to be transacted.
- 32.2 If a special resolution is to be proposed, the notice must include the proposed resolution and specify that it is proposed as a special resolution.
- 32.3 In every notice calling a meeting of the Company there must appear with reasonable prominence a statement informing the member of his or her rights to appoint another person as his or her proxy at a general meeting.

33. Service of notice

Notice of general meetings must be given to every member, to the Directors and to the auditors of the Company.

34. Attendance and speaking at general meetings

- 34.1 A person is able to exercise the right to speak at a general meeting when that person is in a position to communicate to all those attending the meeting, during the meeting, any information or opinions which that person has on the business of the meeting.
- 34.2 A person is able to exercise the right to vote at a general meeting when:
 - 34.2.1 that person is able to vote, during the meeting, on resolutions put to the vote at the meeting; and

34.2.2 that person's vote can be taken into account in determining whether or not such resolutions are passed at the same time as the votes of all the other persons attending the meeting.

34.3 The Directors may make whatever arrangements they consider appropriate to enable those attending a general meeting to exercise their rights to speak or vote at it.

34.4 In determining attendance at a general meeting, it is immaterial whether any two or more members attending it are in the same place as each other.

34.5 Two or more persons who are not in the same place as each other attend a general meeting if their circumstances are such that if they have (or were to have) rights to speak and vote at that meeting, they are (or would be) able to exercise them.

35. Quorum for general meetings

35.1 No business (other than the appointment of the chair of the meeting) may be transacted at any general meeting unless a quorum is present.

35.2 Fifteen persons entitled to vote on the business to be transacted (each being a Full Member, a proxy for a Full Member or a duly Authorised Representative of a Full Member) shall be a quorum.

35.3 If a quorum is not present within half an hour from the time appointed for the meeting, the meeting shall stand adjourned to the same day in the next week at the same time and place, or to such time and place as the Directors may determine, and if at the adjourned meeting a quorum is not present within half an hour from the time appointed for the meeting those present and entitled to vote shall be a quorum.

36. Chairing general meetings

36.1 The Chair (if any) or in his or her absence some other Director nominated by the Directors will preside as chair of every general meeting.

36.2 If neither the Chair nor such other Director nominated in accordance with Article 36.1 (if any) is present within fifteen minutes after the time appointed for holding the meeting and willing to act, the Directors present shall elect one of their number to chair the meeting and, if there is only one Director present and willing to act, he or she shall be chair of the meeting.

36.3 If no Director is willing to act as chair of the meeting, or if no Director is present within fifteen minutes after the time appointed for holding the meeting, the members present in person or by proxy and entitled to vote must choose one of their number to be chair of the meeting, save that a proxy holder who is not a Full Member entitled to vote shall not be entitled to be appointed chair of the meeting.

37. Attendance and speaking by Directors and non-members

37.1 A Director may, even if not a member, attend and speak at any general meeting.

37.2 The chair of the meeting may permit other persons who are not members of the Company to attend and speak at a general meeting.

38. Adjournment

- 38.1 The chair of the meeting may adjourn a general meeting at which a quorum is present if:
- 38.1.1 the meeting consents to an adjournment; or
- 38.1.2 it appears to the chair of the meeting that an adjournment is necessary to protect the safety of any person attending the meeting or ensure that the business of the meeting is conducted in an orderly manner.
- 38.2 The chair of the meeting must adjourn a general meeting if directed to do so by the meeting.
- 38.3 When adjourning a general meeting, the chair of the meeting must:
- 38.3.1 either specify the time and place to which it is adjourned or state that it is to continue at a time and place to be fixed by the Directors; and
- 38.3.2 have regard to any directions as to the time and place of any adjournment which have been given by the meeting.
- 38.4 If the continuation of an adjourned meeting is to take place more than fourteen days after it was adjourned, the Company must give at least seven Clear Days' notice of it:
- 38.4.1 to the same persons to whom notice of the Company's general meetings is required to be given; and
- 38.4.2 containing the same information which such notice is required to contain.
- 38.5 No business may be transacted at an adjourned general meeting which could not properly have been transacted at the meeting if the adjournment had not taken place.

VOTING AT GENERAL MEETINGS

39. Voting: general

- 39.1 A resolution put to the vote of a general meeting must be decided on a show of hands unless a poll is duly demanded in accordance with the Articles.
- 39.2 A person who is not a Full Member of the Company shall not have any right to vote at a general meeting of the Company; but this is without prejudice to any right to vote on a resolution affecting the rights attached to a class of the Company's debentures.
- 39.3 Article 39.2 shall not prevent a person who is a proxy for a Full Member or a duly Authorised Representative from voting at a general meeting of the Company.

40. Votes

- 40.1 On a vote on a resolution on a show of hands at a meeting every person present in person (whether a Full Member, proxy or Authorised Representative of a Full Member) and entitled to vote shall have a maximum of one vote.
- 40.2 On a vote on a resolution on a poll at a meeting every Full Member present in person or by proxy or Authorised Representative shall have one vote.

40.3 In the case of an equality of votes, whether on a show of hands or on a poll, the chair of the meeting shall not be entitled to a casting vote in addition to any other vote he or she may have.

40.4 No Full Member shall be entitled to vote at any general meeting unless all monies presently payable by him, her or it to the Company have been paid.

40.5 The following provisions apply to any organisation that is a member ("a Member Organisation"):

40.5.1 a Member Organisation may nominate any individual to act as its representative ("an Authorised Representative") at any meeting of the Company;

40.5.2 the Member Organisation must give notice in Writing to the Company of the name of its Authorised Representative. The Authorised Representative will not be entitled to represent the Member Organisation at any meeting of the Company unless such notice has been received by the Company. The Authorised Representative may continue to represent the Member Organisation until notice in Writing is received by the Company to the contrary;

40.5.3 a Member Organisation may appoint an Authorised Representative to represent it at a particular meeting of the Company or at all meetings of the Company until notice in Writing to the contrary is received by the Company;

40.5.4 any notice in Writing received by the Company shall be conclusive evidence of the Authorised Representative's authority to represent the Member Organisation or that his or her authority has been revoked. The Company shall not be required to consider whether the Authorised Representative has been properly appointed by the Member Organisation;

40.5.5 an individual appointed by a Member Organisation to act as its Authorised Representative is entitled to exercise (on behalf of the Member Organisation) the same powers as the Member Organisation could exercise if it were an individual member;

40.5.6 on a vote on a resolution at a meeting of the Company, the Authorised Representative has the same voting rights as the Member Organisation would be entitled to if it was an individual Full Member present in person at the meeting; and

40.5.7 the power to appoint an Authorised Representative under this Article 40.5 is without prejudice to any rights which the Member Organisation has under the Companies Acts and the Articles to appoint a proxy or a corporate representative.

41. Poll votes

41.1 A poll on a resolution may be demanded:

41.1.1 in advance of the general meeting where it is to be put to the vote; or

41.1.2 at a general meeting, either before a show of hands on that resolution or immediately after the result of a show of hands on that resolution is declared.

41.2 A poll may be demanded by:

41.2.1 the chair of the meeting;

41.2.2 the Directors;

41.2.3 two or more persons having the right to vote on the resolution;

41.2.4 any person, who, by virtue of being appointed proxy for one or more Full Members having the right to vote at the meeting, holds two or more votes; or

41.2.5 a person or persons representing not less than one tenth of the total voting rights of all the Full Members having the right to vote on the resolution.

41.3 A demand for a poll may be withdrawn if:

41.3.1 the poll has not yet been taken; and

41.3.2 the chair of the meeting consents to the withdrawal.

41.4 Polls must be taken immediately and in such manner as the chair of the meeting directs.

42. Errors and disputes

42.1 No objection may be raised to the qualification of any person voting at a general meeting except at the meeting or adjourned meeting at which the vote objected to is tendered, and every vote not disallowed at the meeting is valid.

42.2 Any such objection must be referred to the chair of the meeting whose decision is final.

43. Content of proxy notices

43.1 Proxies may only validly be appointed by a notice in writing (a "Proxy Notice") which:

- (a) states the name and address of the member appointing the proxy;
- (b) identifies the person appointed to be that member's proxy and the general meeting in relation to which that person is appointed;
- (c) is signed by or on behalf of the member appointing the proxy, or is authenticated in such manner as the Directors may determine; and
- (d) is delivered to the Company in accordance with the Articles and any instructions contained in the notice of the general meeting to which they relate.

43.2 The Company may require Proxy Notices to be delivered in a particular form, and may specify different forms for different purposes.

43.3 Proxy Notices may specify how the proxy appointed under them is to vote (or that the proxy is to abstain from voting) on one or more resolutions.

43.4 Unless a Proxy Notice indicates otherwise, it must be treated as:

- (a) allowing the person appointed under it as a proxy discretion as to how to vote on any ancillary or procedural resolutions put to the meeting; and
- (b) appointing that person as a proxy in relation to any adjournment of the general meeting to which it relates as well as the meeting itself.

44. Delivery of proxy notices

- 44.1 A person who is entitled to attend, speak or vote (either on a show of hands or on a poll) at a general meeting remains so entitled in respect of that meeting or any adjournment of it, even though a valid Proxy Notice has been delivered to the Company by or on behalf of that person.
- 44.2 An appointment under a Proxy Notice may be revoked by delivering to the Company a notice in Writing given by or on behalf of the person by whom or on whose behalf the Proxy Notice was given.
- 44.3 A notice revoking the appointment of a proxy only takes effect if it is delivered before the start of the meeting or adjourned meeting to which it relates.

45. Amendments to resolutions

- 45.1 An ordinary resolution to be proposed at a general meeting may be amended by ordinary resolution if:
 - 45.1.1 notice of the proposed amendment is given to the Company in Writing by a person entitled to vote at the general meeting at which it is to be proposed not less than 48 hours before the meeting is to take place (or such later time as the chair of the meeting may determine); and
 - 45.1.2 the proposed amendment does not, in the reasonable opinion of the chair of the meeting, materially alter the scope of the resolution.
- 45.2 A special resolution to be proposed at a general meeting may be amended by ordinary resolution, if:
 - 45.2.1 the chair of the meeting proposes the amendment at the general meeting at which the resolution is to be proposed; and
 - 45.2.2 the amendment does not go beyond what is necessary to correct a grammatical or other non-substantive error in the resolution.
- 45.3 If the chair of the meeting, acting in good faith, wrongly decides that an amendment to a resolution is out of order, the chair's error does not invalidate the vote on that resolution.

WRITTEN RESOLUTIONS

46. Written resolutions

- 46.1 Subject to Article 46.3, a written resolution of the Company passed in accordance with this Article 46 shall have effect as if passed by the Company in general meeting:
 - 46.1.1 A written resolution is passed as an ordinary resolution if it is passed by a simple majority of the total voting rights of eligible members.
 - 46.1.2 A written resolution is passed as a special resolution if it is passed by members representing not less than 75% of the total voting rights of eligible members. A written resolution is not a special resolution unless it states that it was proposed as a special resolution.

- 46.2 In relation to a resolution proposed as a written resolution of the Company the eligible members are the members who would have been entitled to vote on the resolution on the circulation date of the resolution.
- 46.3 A members' resolution under the Companies Acts removing a Director or an auditor before the expiration of his or her term of office may not be passed as a written resolution.
- 46.4 A copy of the written resolution must be sent to every member together with a statement informing the Full Member how to signify their agreement to the resolution and the date by which the resolution must be passed if it is not to lapse. Communications in relation to written notices shall be sent to the Company's auditors in accordance with the Companies Acts.
- 46.5 A Full Member signifies their agreement to a proposed written resolution when the Company receives from him or her an authenticated Document identifying the resolution to which it relates and indicating his or her agreement to the resolution.
- 46.5.1 If the Document is sent to the Company in Hard Copy Form, it is authenticated if it bears the member's signature.
- 46.5.2 If the Document is sent to the Company by Electronic Means, it is authenticated if it bears the member's signature or if the identity of the member is confirmed in a manner agreed by the Directors or if it is accompanied by a statement of the identity of the member and the Company has no reason to doubt the truth of that statement or if it is from an email Address notified by the member to the Company for the purposes of receiving Documents or information by Electronic Means.
- 46.6 A written resolution is passed when the required majority of eligible members have signified their agreement to it.
- 46.7 A proposed written resolution lapses if it is not passed within twenty-eight days beginning with the circulation date.

ADMINISTRATIVE ARRANGEMENTS AND MISCELLANEOUS

47. Means of communication to be used

- 47.1 Subject to the Articles, anything sent or supplied by or to the Company under the Articles may be sent or supplied in any way in which the Companies Act 2006 provides for Documents or information which are authorised or required by any provision of that Act to be sent or supplied by or to the Company.
- 47.2 Subject to the Articles, any notice or Document to be sent or supplied to a Director in connection with the taking of decisions by Directors may also be sent or supplied by the means by which that Director has asked to be sent or supplied with such notices or Documents for the time being.
- 47.3 A Director may agree with the Company that notices or Documents sent to that Director in a particular way are to be deemed to have been received within an agreed time of their being sent, and for the agreed time to be less than forty-eight hours.

48. Irregularities

The proceedings at any meeting or on the taking of any poll or the passing of a written resolution or the making of any decision shall not be invalidated by reason of any accidental

informality or irregularity (including any accidental omission to give or any non-receipt of notice) or any want of qualification in any of the persons present or voting or by reason of any business being considered which is not referred to in the notice unless a provision of the Companies Acts specifies that such informality, irregularity or want of qualification shall invalidate it.

49. Minutes

49.1 The Directors must cause minutes to be made in books kept for the purpose:

49.1.1 of all appointments of officers made by the Directors;

49.1.2 of all resolutions of the Company and of the Directors; and

49.1.3 of all proceedings at meetings of the Company and of the Directors, including the names of the Directors present at each such meeting;

and any such minute, if purported to be signed (or in the case of minutes of Directors' meetings signed or authenticated) by the chair of the meeting at which the proceedings were had, or by the chair of the next succeeding meeting, shall, as against any member or Director of the Company, be sufficient evidence of the proceedings.

49.2 The minutes must be kept for at least ten years from the date of the meeting, resolution or decision.

50. Records and accounts

The Directors shall comply with the requirements of the Companies Acts as to maintaining a members' register, keeping financial records, the audit or examination of accounts and the preparation and transmission to the Registrar of Companies and the Regulator of:

50.1 annual reports;

50.2 annual returns; and

50.3 annual statements of account.

51. Indemnity

51.1 Subject to Article 51.2, a relevant Director of the Company or an associated company may be indemnified out of the Company's assets against:

(a) any liability incurred by that Director in connection with any negligence, default, breach of duty or breach of trust in relation to the Company or an associated company;

(b) any liability incurred by that Director in connection with the activities of the Company or an associated company in its capacity as a trustee of an occupational pension scheme (as defined in section 235(6) of the Companies Act 2006); and

(c) any other liability incurred by that Director as an officer of the Company or an associated company.

51.2 This Article does not authorise any indemnity which would be prohibited or rendered void by any provision of the Companies Acts or by any other provision of law.

51.3 In this Article:

- (a) companies are associated if one is a subsidiary of the other or both are subsidiaries of the same body corporate; and
- (b) a “relevant Director” means any Director or former Director of the Company or an associated company.

52. Insurance

52.1 The Directors may decide to purchase and maintain insurance, at the expense of the Company, for the benefit of any relevant Director in respect of any relevant loss.

52.2 In this Article:

- (a) a “relevant Director” means any Director or former Director of the Company or an associated company;
- (b) a “relevant loss” means any loss or liability which has been or may be incurred by a relevant Director in connection with that Director’s duties or powers in relation to the Company, any associated company or any pension fund or employees’ share scheme of the company or associated company; and
- (c) companies are associated if one is a subsidiary of the other or both are subsidiaries of the same body corporate.

53. Exclusion of model articles

The relevant model articles for a company limited by guarantee are hereby expressly excluded.