

CARE OPINION CIC

Company limited by guarantee

**Company Registration Number:
10824578 (England and Wales)**

Unaudited statutory accounts for the year ended 31 March 2023

Period of accounts

Start date: 1 April 2022

End date: 31 March 2023

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Contents of the Financial Statements for the Period Ended 31 March 2023

Directors report

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Balance sheet notes

Community Interest Report

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Directors' report period ended 31 March 2023

The directors present their report with the financial statements of the company for the period ended 31 March 2023

Principal activities of the company

Operation of the www.careopinion.org.uk website in the UK - providing an independent feedback platform for users of UK health and social care services.

Directors

The directors shown below have held office during the whole of the period from
1 April 2022 to 31 March 2023

Dr JF. Munro
MA Rivas-Aguilar
K Clifford
F R Gilmore

Secretary RD Padwick

The above report has been prepared in accordance with the special provisions in part 15 of the Companies Act 2006

This report was approved by the board of directors on
26 June 2023

And signed on behalf of the board by:

Name: Dr JF. Munro
Status: Director

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Balance sheet

As at 31 March 2023

	<i>Notes</i>	<i>2023</i>	<i>2022</i>
		£	£
Fixed assets			
Tangible assets:	3	200,062	171,436
Total fixed assets:		<u>200,062</u>	<u>171,436</u>
Current assets			
Stocks:	4	3,630	3,630
Debtors:	5	35,966	89,658
Cash at bank and in hand:		49,205	88,954
Total current assets:		<u>88,801</u>	<u>182,242</u>
Creditors: amounts falling due within one year:	6	(243,078)	(330,336)
Net current assets (liabilities):		<u>(154,277)</u>	<u>(148,094)</u>
Total assets less current liabilities:		<u>45,785</u>	<u>23,342</u>
Total net assets (liabilities):		<u>45,785</u>	<u>23,342</u>
Members' funds			
Profit and loss account:		45,785	23,342
Total members' funds:		<u>45,785</u>	<u>23,342</u>

The notes form part of these financial statements

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Balance sheet statements

For the year ending 31 March 2023 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared and delivered in accordance with the provisions applicable to companies subject to the small companies regime.

The directors have chosen not to file a copy of the company's profit and loss account.

**This report was approved by the board of directors on 26 June 2023
and signed on behalf of the board by:**

Name: Dr JF. Munro
Status: Director

The notes form part of these financial statements

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Notes to the Financial Statements

for the Period Ended 31 March 2023

1. Accounting policies

Basis of measurement and preparation

These financial statements have been prepared in accordance with the provisions of Section 1A (Small Entities) of Financial Reporting Standard 102

Turnover policy

Turnover represents the value, net of value added tax, of subscriptions received and other services provided to customers and subscribers. All turnover is attributable to markets within the UK.

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Notes to the Financial Statements for the Period Ended 31 March 2023

2. Employees

	2023	2022
Average number of employees during the period	13	12

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Notes to the Financial Statements for the Period Ended 31 March 2023

3. Tangible assets

	Land & buildings	Plant & machinery	Fixtures & fittings	Office equipment	Motor vehicles	Total
Cost	£	£	£	£	£	£
At 1 April 2022			274,868			274,868
Additions			63,930			63,930
Disposals						
Revaluations						
Transfers						
At 31 March 2023			338,798			338,798
Depreciation						
At 1 April 2022			103,432			103,432
Charge for year			35,304			35,304
On disposals						
Other adjustments						
At 31 March 2023			138,736			138,736
Net book value						
At 31 March 2023			200,062			200,062
At 31 March 2022			171,436			171,436

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Notes to the Financial Statements for the Period Ended 31 March 2023

4. Stocks

	<i>2023</i>	<i>2022</i>
	£	£
Stocks	3,630	3,630
Total	<u>3,630</u>	<u>3,630</u>

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Notes to the Financial Statements for the Period Ended 31 March 2023

5. Debtors

	<i>2023</i>	<i>2022</i>
	£	£
Trade debtors	35,966	66,394
Other debtors		23,264
Total	<u>35,966</u>	<u>89,658</u>

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Notes to the Financial Statements

for the Period Ended 31 March 2023

6. Creditors: amounts falling due within one year note

	2023	2022
	£	£
Trade creditors	2,777	3,287
Taxation and social security	26,047	40,552
Accruals and deferred income	112,456	215,943
Other creditors	101,798	70,554
Total	<u>243,078</u>	<u>330,336</u>

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Notes to the Financial Statements for the Period Ended 31 March 2023

7. Financial Commitments

Total future minimum lease payments under non-cancellable operating lease rentals are £3,456 (2022- £3,150)

COMMUNITY INTEREST ANNUAL REPORT

CARE OPINION CIC

Company Number: 10824578 (England and Wales)

Year Ending: 31 March 2023

Company activities and impact

The company operates the website careopinion.org.uk – a feedback platform for users of UK wide Health and Social Care services. The website enables users of health and social care services to feedback anonymously and safely about their experiences of care with a view to making services better through service improvements. The wider community of the UK benefit from the shared learning and service improvements that are generated as a result of the platform. Care Opinion innovates in the public interest. We will keep listening, learning and improving, so that we find simpler, safer and more effective ways for people to share their experiences of care. When things can be seen and shared, they can be improved. We encourage transparency in health/care services, and we will be open, honest and clear in all our activities. Everyone's story matters. We will treat everyone as equals and will nurture trust and respect in all our relationships. We will work to make our service accessible and helpful to the widest range of people we can. Care Opinion believes that people are most open to learning and change when they feel valued and heard. We will make our activities, conversations and connections encouraging, constructive and supportive. Care Opinion encourages humanity believing that effective health and care services have at their heart the humanity of those who rely on them, and those who provide them. We will keep people (story authors, customers and our own team) and their stories at the heart of everything we do to the benefit of the wider population. In the last year Care Opinion consolidated its work in all parts of the UK including Northern Ireland and Scotland, and also expanded the support team to ensure that its values of re-investing any surplus in service improvement is kept.

Consultation with stakeholders

No consultation with stakeholders

Directors' remuneration

£134,424 of Directors remuneration was paid. This amount was the total paid to two full time directors and excludes pension contributions.

Transfer of assets

No transfer of assets other than for full consideration

This report was approved by the board of directors on
26 June 2023

And signed on behalf of the board by:

Name: Dr JF Munro

Status: Director

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.