

Registered number: 09366057

Opus 107 Limited

Annual report and financial statements

For the year ended 31 March 2023

Opus 107 Limited

Company Information

Directors	P C De Haan S C Johnson M G Greville J Thompson
Company secretary	S J Ghysen
Registered number	09366057
Registered office	133-137 Scudamore Road Leicester LE3 1UQ
Independent auditors	Kreston Reeves LLP Chartered Accountants & Statutory Auditor 37 St Margaret's Street Canterbury Kent CT1 2TU
Bankers	Bank of Scotland The Mound Edinburgh EH1 1YZ
Solicitors	Pinsent Masons LLP 3 Colmore Circus Birmingham B4 6BH

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Group strategic report
For the year ended 31 March 2023

Introduction

I am pleased to report another year of growth in revenue and operating profits, the first to include a full financial year for Adare SEC since its acquisition by the group. The results demonstrate the progress the group is making despite the challenging global and economic conditions, especially the major increases in energy costs.

Business review

Trading as Adare SEC, the group is an integrated business services group with a commitment to drive value for our clients and sustainable profit improvement, through the provision of increasingly digitally enabled solutions for all sectors of the transactional communications market.

The group has continued to see growth in all areas of the business with Revenue at £117.3m (2022 - £69.8m), Operating Profit at £2.1m (2022 - £0.6m) and EBITDA increased by £2.7m to £6.1m. This growth is supported by 480 employees who continue to demonstrate their commitment to finding solutions for our clients, putting them at the heart of all that we do.

The capability of the group continues to grow in the provision of increasingly digitally enabled solutions for all sectors of the transactional communications market and in guiding our clients through their digital transformation journey. Digital revenues have grown by 96% and Adare SEC currently has the global presidency of Quadient's Digital NOW programme which develops digital workflow solutions for a range of clients, improving Customer Experience and reducing communications costs for them. Adare SEC has received recognition for its digital solutions and was nominated for three awards at the 2022 UK IT Industry Awards including Best Financial Services IT Project in partnership with a large pensions provider, a project which drove a 200% increase in member engagement for our client.

The group's consolidation of the brands in its portfolio continues with all companies in the group going to market as Adare SEC. The directors believe this is the strongest brand and leverages the historical investment in the Adare SEC branding and marketing collateral. Following this decision, the directors have refreshed their vision with Reimagining Customer Communication.

Despite having to navigate a number of economic headwinds through this fiscal year the company has delivered a strong set of results.

	2023 £000	2022 £000
Revenue	117 298	69 777
Gross margin	33 219 28.3%	17 113 24.5%
Operating profit	2 135	593
EBITDA	6 129	3 451

Group strategic report (continued)
For the year ended 31 March 2023

Revenue grew by 68% to £117.3m, the prior period only includes 5 months of the Adare SEC Limited post-acquisition. Gross Margin increased from £17.1m to £33.2m with a 3.8% point increase to 28.3% and Operating Profit is up £1.5m, to £2.1m with EBITDA increased to £6.1m, a rise of 78%. Strong performance in the Critiqom business, focussed on Scotland and public sector clients, saw its revenue increase by 11% to £18.8m.

Following the acquisition of Adare SEC Limited, the group implemented a number of synergy cost savings to create a stronger business. Despite strong performance the directors made the difficult decision to close the Nottingham site and exited in December 2022 with all of the work moving to its Park Mill site in Huddersfield. A number of other measures were implemented and the full annualised financial impact of all these actions will be seen in the next financial year. The group has made a strong start to the new year and the results have exceeded the directors' expectations in the first quarter.

Our commitment to sustainable growth including environmental, social and economic aspects was recognised once again by being awarded EcoVadis Gold Sustainability Certification across all our sites. This places the group in the top 6% of businesses assessed through the scheme and the top 2% within our sector.

A non-cash impact in Other Comprehensive Income is a reduction in the Pension Asset of £3.3m to £1.8m. The increase in interest rates during the year led to a fall in the scheme's assets by £9.8m but the liabilities fell by £6.5m. A review of the investment strategy was undertaken after the year end and the group does not currently anticipate any further contributions to the scheme.

Principal risks and uncertainties

Competitive and pricing risks

The business-critical mailing activity is exposed to significant competitive and pricing risks which affect the ability to renew contracts and also win new work. The business manages those risks by ensuring that it is both competitive in terms of cost and leading edge in terms of technology, products and solutions that it offers. It has very long-term relationships with customers and suppliers and a strong experienced management team.

Credit risk

Trade debtors are managed in respect of credit and cash flow risk by policies concerning the credit offered to customers and the regular monitoring for both time and credit limits.

Liquidity risk

Liquidity is managed through forecasting of future cash flow requirements for the business and maintaining sufficient cash balances to support the operation.

Economic risk

The group is subject to many of the same general economic risks faced by other businesses in the sector. The group seeks to mitigate these risks by having a diverse customer base together with robust forecasting and planning. Currently the group is managing the economic risks posed by the increased cost of energy through passing the majority of it on as a surcharge to clients and through a programme to reduce usage of both gas and electricity. The group continues to make significant investment in cyber security.

Key Performance Indicators

The Directors regularly review and analyse a balanced scorecard of KPI's in order to assess and measure the group's performance and its financial position. These include turnover, profit margins, balance sheet indicators and cash flow.

Group strategic report (continued)
For the year ended 31 March 2023

Future

The forward view includes expansion of our service lines and continuing to adhere to our digital product roadmap. Once launched we are committed to the development, upgrade and maintenance of our products. We will also continue our investment into state-of-the-art printing and enclosing equipment and into our technology infrastructure which will include greater interoperability across our four sites.

Future market conditions remain highly competitive and will continue to be challenging in the medium-term. Consolidation of service providers continues but this activity also continues to create further opportunities for the group.

The group is well positioned to maintain our positive progress with increasing demand for our omnichannel customer communication solutions, which play a key role in helping our clients deliver on their digital transformational and mission critical business objectives.

Our focus remains on delivering true customer intimacy, by gaining a deep understanding of our clients' businesses, identifying our clients' unique needs, and delivering sustainable robust and regulatory compliant solutions.

Along with our acquisitions, we continue to invest in new solutions, products and services to support the needs of our existing and new clients successfully combined with production facilities that can meet the growing capacity requirements. We also continue to invest in our people who make the key difference in our business providing the energy and drive to meet the challenges we face moving forward.

We are well positioned to benefit positively from the changes in our market and have built a strong and capable business to meet the fast-changing needs of our clients. I would like to thank our employees for their continued hard work and dedication to making this company such a growing success.

Group strategic report (continued)
For the year ended 31 March 2023

Companies Act, s172 Statement

The directors of the company are confident that the strategy they have set for the company promotes the long-term success for the benefit of the company's stakeholders. The board has determined a number of measures of success central to the success of our strategy and these policies include:

People

The directors regard engaging with employees as a key focus and seek to drive increased employee engagement with effective two-way communication to train and attract the best talent. The directors aim to attract, nurture and develop an inclusive and diverse workforce and is proud to be a Real Living Wage employer.

Clients

The company's relationships with clients, both large and small, are critical to its long-term success. Client intimacy is a key objective across all areas of the business to improve our service and product offering.

The directors believe the company's size, technology and well recognised brand allows it to be adaptable to client needs and has earned its clients' trust to deliver on service levels across all of our products.

Shareholders

Representatives of the company's shareholders attend monthly Board meetings and presentations are made to its shareholders at least twice a year. The directors believe this ensures they are kept informed of the key commercial activities and decisions.

Community and Environment

The directors are committed to ensuring the company continues to operate a high standard of responsible and sustainable practise, working continually to raise expectations internally and through our supply chain. The directors seek to continuously lower environmental impact through Greenhouse Gas emissions, trade with those who comply with an Ethical Code and seek to improve social outcomes in the geographical areas we work within. To this end the company has been awarded and retained an EcoVadis Gold rating.

Business Conduct

The directors are committed to conducting business ethically, with honesty and integrity, ensuring compliance with all relevant laws and regulations and do not tolerate any form of bribery, tax evasion, corruption or other unethical business conduct. Relevant policies and procedures include Anti-bribery, Whistleblowing, Modern Slavery and Equal Opportunities policies.

This report was approved by the board on 20 September 2023 and signed on its behalf.

S C Johnson
Director

Directors' report
For the year ended 31 March 2023

The directors present their report and the financial statements for the year ended 31 March 2023.

Principal activity

The group's principal activity is to own and operate subsidiary companies which operate as technology led communication solutions providers delivering greater control, quality and efficiency to their clients in their communications with their customers.

Results and dividends

The profit for the year, after taxation, amounted to £2,552,000 (2022 - loss £4,000).

During the year, the company did not pay any dividends (2022: £Nil). The directors do not recommend payment of a dividend in respect of the year.

Directors

The directors who served during the year were:

P C De Haan
S C Johnson
M G Greville
J Thompson

Financial management approach

The group has exposure to two main areas of risk – liquidity risk and customer credit exposure. The group has established a risk and financial management framework whose primary objective is to mitigate the group's exposure to risk in order to protect the group from events that may hinder its performance.

Liquidity risk

Liquidity risk is the risk that the group will encounter difficulty in meeting its financial obligations as they fall due. The group's objective in managing liquidity risk is to ensure that this does not arise. Having assessed future cash flow requirements the company expects to be able to meet its financial obligations through the cash flows that are generated from its operating activities. In the event that these cash flows would not be sufficient to enable the group to meet all of its obligations the group has available credit facilities provided by its bankers. With these facilities in place the group is in a position to meet its commitments and obligations as they fall due.

Customer credit exposure

The group regularly offers credit terms to its customers which allow for payment of the debt after delivery services or provision of finance. The group is at risk to the extent that a customer may be unable to pay the debt within those terms. This risk is mitigated by the strong on-going customer relationships and by only granting credit to customers who are able to demonstrate an appropriate payment history and satisfy credit worthiness procedures. Details of the group's trade debtors and loans given to individuals are shown in note 18.

Directors' report (continued)
For the year ended 31 March 2023

Engagement with employees

The directors give special attention to the health and safety of their employees and endeavour to ensure that as far as possible applications for employment, training and career development and promotion of disable persons is the same as other employees. Should employees become disable, every effort is made to ensure that their employment continues and appropriate retaining is provided. Consultation with employees and good industrial relations are actively promoted through comprehensive and agreed procedures included:

- Regular newsletters
- Regular team briefs
- Notice boards
- Regular meetings with the union
- Annual appraisals

These help achieve common awareness of employees in relation to financial and economic factors that affect the performance of the company.

Meetings with the union and team briefings ensure that employees' views can be taken into account in making decisions that are likely to affect their interests.

Engagement with suppliers, customers and others

For information regarding the engagement with suppliers, customers and others please see the s172 statement.

Directors' report (continued)
For the year ended 31 March 2023

Streamlined energy and carbon reporting (SECR)

The group has appointed CarbonQuota to independently assure the accuracy, completeness and consistency of energy use, greenhouse gas (GHG) emissions data and energy efficiency action.

The operational boundaries of this study comprise the scope 1 GHG emissions associated with combustion of gas and fuel for transport, scope 2 GHG emission associated with purchased electricity and scope 3 GHG emissions associated with business travel in rental vehicles and employee-owned vehicles. All other scope 1, 2 and 3 GHG emissions were excluded as permitted under SECR requirements for unquoted companies.

Methodology

In carrying out carbon footprint calculations and preparing this document, CarbonQuota has followed the requirements of the UK Government's SECR Guidelines and the general principles of the Greenhouse Gas Protocol (Corporate Standard), with further guidance from the Greenhouse Gas Protocol (Corporate Value Chain Accounting and Reporting Standard).

Within the organisational boundaries, a consistent approach was used to quantify and to document GHG emissions and removals by completing, as applicable, the following steps:

- 1. Identification of GHG sources and sinks:** identification of OPUS Trust Marketing Limited's GHG sources and sinks was carried out using CarbonQuota's industry expertise and previous experience, and guidance from international publications such as the GHG Protocol.
- 2. Selection of quantification methods:** the selected quantification method is based on the multiplication of GHG activity data by GHG emission or removal factors, which was thought to be the most appropriate approach for this study.
- 3. Selection and collection of GHG activity data:** The GHG activity data were collected from OPUS Trust Marketing Limited. Activity data used in this study is consistent with the quantification methods.
- 4. Selection or development of GHG emission or removal factors:** The most appropriate and current GHG emission factors have been selected from Defra/DECC 2020 greenhouse gas conversion factor repository (Defra/DECC 2022 used for 2022-2023 reporting year).
- 5. Calculation of GHG emissions and removals:** The calculations of the GHG emissions and removals have been carried out by multiplying the GHG activity data by GHG emission or removal factors. These calculations have been undertaken in a Microsoft Excel model.

The underlying primary data used by the group to provide summarised data to CarbonQuota for calculating the carbon footprint and energy footprint included utility company bills, supplier invoices and employee expense claims.

All IPCC 2007 GHGs were considered in the calculation of this organisational carbon footprint, which were converted to carbon dioxide equivalents (CO₂e) using the 2007 IPCC Global Warming Potentials (GWPs). Whilst more recent IPCC GWPs are available, the latest version of the main source of secondary data used in this study (i.e. Defra) currently uses IPCC 2007 GWPs.

The calculations were assured on behalf of CarbonQuota by Dr Matt Fishwick who found no evidence to suggest that they were not materially correct and were not a fair representation of the GHG data and information.

Directors' report (continued)
For the year ended 31 March 2023

Results

	GHG emissions (tCO ₂ e)	Energy (kWh)	GHG emissions (tCO ₂ e)	Energy (kWh)
Combustion of gas (scope 1)	261.93	1,424,514	185.82	1,010,582
Combustion of fuel oil for heating (scope 1)	354.08	1,322,567	308.10	1,150,833
Combustion of LPG (scope 1)	1.22	5,687	1.14	5,303
Combustion of fuel for transport (scope 1)	36.86	153,175	22.00	91,614
Purchased electricity, location- based (scope 2)	1,746.66	7,271,302	1,581.42	7,229,933
Business travel in rental cars or employee-owned vehicles where company is responsible for purchasing the fuel (scope 3)	23.25	88,825	27.96	116,194
TOTAL	2,423.99	10,266,570	2,126.44	9,604,459

Intensity Ratios

Intensity Ratio	tCO ₂ e	kWh	tCO ₂ e	kWh
Per FTE	4.65	19,686	4.48	20,252
Per £ million GBP turnover	22.18	93,959	18.13	81,890
Per tonne of purchased paper	0.331	1,403	0.284	1,285

Matters covered in the Group strategic report

For information regarding future developments and principal risks and uncertainties please refer to the Strategic Report.

Directors' report (continued)
For the year ended 31 March 2023

Disclosure of information to auditors

Each of the persons who are directors at the time when this Directors' report is approved has confirmed that:

- so far as the director is aware, there is no relevant audit information of which the company and the group's auditors are unaware, and
- the director has taken all the steps that ought to have been taken as a director in order to be aware of any relevant audit information and to establish that the company and the group's auditors are aware of that information.

Auditors

The auditors, Kreston Reeves LLP, will be proposed for reappointment in accordance with section 485 of the Companies Act 2006.

This report was approved by the board on 20 September 2023 and signed on its behalf.

S C Johnson

Director

Directors' responsibilities statement
For the year ended 31 March 2023

The directors are responsible for preparing the Group strategic report, the Directors' report and the consolidated financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'. Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and the group and of the profit or loss of the group for that period.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies for the group's financial statements and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the group will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and the group and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the group's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements and other information included in Directors' reports may differ from legislation in other jurisdictions.

Independent auditors' report to the members of Opus 107 Limited

Opinion

We have audited the financial statements of Opus 107 Limited (the 'parent company') and its subsidiaries (the 'group') for the year ended 31 March 2023, which comprise the Consolidated statement of comprehensive income, the Consolidated balance sheet, the Company balance sheet, the Consolidated statement of cash flows, the Consolidated statement of changes in equity, the Company statement of changes in equity and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and of the parent company's affairs as at 31 March 2023 and of the group's loss for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's or the parent company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditors' report thereon. The directors are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Independent auditors' report to the members of Opus 107 Limited (continued)

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Group strategic report and the Directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Group strategic report and the Directors' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and the parent company and its environment obtained in the course of the audit, we have not identified material misstatements in the Group strategic report or the Directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of directors

As explained more fully in the Directors' responsibilities statement set out on page 10, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the group's and the parent company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the group or the parent company or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report to the members of Opus 107 Limited (continued)

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Group financial statements

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the group and industry, and through discussion with the directors and other management (as required by auditing standards), we identified that the principal risks of non-compliance with laws and regulations related to health and safety, anti-bribery, data protection including GDPR and employment law. We considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, Statement of Recommended Practice, taxation and pension legislation. We communicated identified laws and regulations throughout our team and remained alert to any indications of non-compliance throughout the audit. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries to increase revenue or reduce expenditure, management bias in accounting estimates and judgemental areas of the financial statements. Audit procedures performed by the engagement team included:

- Discussions with management and assessment of known or suspected instances of non-compliance with laws and regulations (including health and safety, anti-bribery, data protection including GDPR) and fraud; and
 - Assessment of identified fraud risk factors; and
- Discussions with appropriate personnel to gain further insight into the control systems implemented, and the risk of irregularity; and
- Challenging assumptions and judgements made by management in its significant accounting estimates; and
- Performing analytical procedures to identify any unusual or unexpected relationships, including related party transactions, that may indicate risks of material misstatement due to fraud; and
- Confirmation of related parties with management, and review of transactions throughout the period to identify any previously undisclosed transactions with related parties outside the normal course of business; and
- Performing analytical procedures with automated data analytics tools in certain trading subsidiaries to identify any unusual or unexpected relationships, including related party transactions, that may indicate risks of material misstatement due to fraud; and
 - Reading minutes of meetings of those charged with governance; and
- Review of significant and unusual transactions and evaluation of the underlying financial rationale supporting the transactions; and
- Identifying and testing journal entries, in particular any manual entries made at the year end for financial statement preparation.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance.

Independent auditors' report to the members of Opus 107 Limited (continued)

As part of an audit in accordance with ISAs (UK), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion of the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditors' report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an Auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Peter Manser FCA DChA (Senior statutory auditor)

for and on behalf of

Kreston Reeves LLP

Chartered Accountants

Statutory Auditor

Canterbury

20 September 2023

Consolidated statement of comprehensive income
For the year ended 31 March 2023

	Note	2023 £000	2022 £000
Turnover	4	117,298	69,777
Cost of sales		(84,079)	(52,664)
Gross profit		33,219	17,113
Distribution costs		(1,686)	(497)
Administrative expenses		(29,398)	(16,345)
Other operating income	5	-	307
Other operating charges		-	15
Operating profit	6	2,135	593
Exceptional administrative expenses	12	(778)	(1,649)
Total operating profit/(loss)		1,357	(1,056)
Interest payable and expenses	9	(954)	(370)
Other finance income	10	137	75
Profit/(loss) before taxation		540	(1,351)
Tax on profit/(loss)	11	2,012	1,347
Profit/(loss) for the financial year		2,552	(4)
Actuarial gains on defined benefit pension scheme	28	(3,395)	315
Other comprehensive income for the year		(3,395)	315
Total comprehensive income for the year		(843)	311
Profit/(loss) for the year attributable to:			
Owners of the parent company		2,552	(4)
		2,552	(4)

The notes on pages 22 to 51 form part of these financial statements.

Consolidated balance sheet
As at 31 March 2023

	Note	2023 £000	2022 £000
Fixed assets			
Intangible assets	14	7,256	8,086
Tangible assets	15	6,604	9,025
		<u>13,860</u>	<u>17,111</u>
Current assets			
Stocks	17	2,384	2,150
Debtors: amounts falling due after more than one year	18	4,635	1,860
Debtors: amounts falling due within one year	18	23,365	21,357
Cash at bank and in hand	19	2,319	3,291
		<u>32,703</u>	<u>28,658</u>
Creditors: amounts falling due within one year	20	(33,963)	(30,881)
Net current liabilities		<u>(1,260)</u>	<u>(2,223)</u>
Total assets less current liabilities		<u>12,600</u>	<u>14,888</u>
Creditors: amounts falling due after more than one year	21	(7,740)	(9,791)
Provisions for liabilities			
Other provisions	24	(12)	(2,664)
		<u>(12)</u>	<u>(2,664)</u>
Pension asset		1,801	5,059
Net assets		<u>6,649</u>	<u>7,492</u>
Capital and reserves			
Called up share capital	25	688	688
Merger reserve	26	1,206	1,206
Profit and loss account	26	4,755	5,598
		<u>6,649</u>	<u>7,492</u>

The financial statements were approved and authorised for issue by the board and were signed on its behalf on 20 September 2023.

S C Johnson
Director

The notes on pages 22 to 51 form part of these financial statements.

Company balance sheet
As at 31 March 2023

	Note	2023 £000	2022 £000
Fixed assets			
Investments	16	6,579	6,579
		<u>6,579</u>	<u>6,579</u>
Current assets			
Debtors: amounts falling due within one year	18	3	3
		<u>3</u>	<u>3</u>
Creditors: amounts falling due within one year	20	(46)	(31)
		<u>(43)</u>	<u>(28)</u>
Net current liabilities		<u>(43)</u>	<u>(28)</u>
Total assets less current liabilities		<u>6,536</u>	<u>6,551</u>
Net assets		<u>6,536</u>	<u>6,551</u>
Capital and reserves			
Called up share capital	25	688	688
Merger reserve	26	5,892	5,892
Profit and loss account	26	(44)	(29)
		<u>6,536</u>	<u>6,551</u>

The financial statements were approved and authorised for issue by the board and were signed on its behalf on 20 September 2023.

S C Johnson
Director

The notes on pages 22 to 51 form part of these financial statements.

Consolidated statement of changes in equity
For the year ended 31 March 2023

	Called up share capital £000	Merger reserve £000	Profit and loss account £000	Equity attributable to owners of parent company £000	Total equity £000
At 1 April 2022	688	1,206	5,598	7,492	7,492
Comprehensive income for the year					
Profit for the year	-	-	2,552	2,552	2,552
Actuarial losses on pension scheme	-	-	(3,395)	(3,395)	(3,395)
Other comprehensive income for the year	-	-	(3,395)	(3,395)	(3,395)
Total comprehensive income for the year	-	-	(843)	(843)	(843)
Contributions by and distributions to owners					
Shares issued during the year	1	-	-	1	1
At 31 March 2023	689	1,206	4,755	6,650	6,650

The notes on pages 22 to 51 form part of these financial statements.

Consolidated statement of changes in equity
For the year ended 31 March 2022

	Called up share capital £000	Merger reserve £000	Profit and loss account £000	Equity attributable to owners of parent company £000	Total equity £000
At 1 April 2021	687	1,206	5,287	7,180	7,180
Comprehensive income for the year					
Loss for the year	-	-	(4)	(4)	(4)
Actuarial gains on pension scheme	-	-	315	315	315
Total comprehensive income for the year	-	-	311	311	311
Contributions by and distributions to owners					
Shares issued during the year	1	-	-	1	1
At 31 March 2022	688	1,206	5,598	7,492	7,492

The notes on pages 22 to 51 form part of these financial statements.

Company statement of changes in equity
For the year ended 31 March 2023

	Called up share capital	Merger reserve	Profit and loss account	Total equity
	£000	£000	£000	£000
At 1 April 2022	688	5,892	(29)	6,551
Comprehensive income for the year				
Loss for the year	-	-	(15)	(15)
Contributions by and distributions to owners				
Shares issued during the year	1	-	-	1
At 31 March 2023	689	5,892	(44)	6,537

The notes on pages 22 to 51 form part of these financial statements.

Company statement of changes in equity
For the year ended 31 March 2022

	Called up share capital	Merger reserve	Profit and loss account	Total equity
	£000	£000	£000	£000
At 1 April 2021	687	5,892	(7)	6,572
Comprehensive income for the year				
Loss for the year	-	-	(22)	(22)
Contributions by and distributions to owners				
Shares issued during the year	1	-	-	1
At 31 March 2022	688	5,892	(29)	6,551

The notes on pages 22 to 51 form part of these financial statements.

Consolidated statement of cash flows
For the year ended 31 March 2023

	2023	2022
	£000	£000
Cash flows from operating activities		
Profit/(loss) for the financial year	2,552	(4)
Adjustments for:		
Amortisation of intangible assets	922	507
Depreciation of tangible assets	3,008	1,931
Loss on disposal of tangible assets	(3)	-
Government grants	-	(307)
Interest paid	954	370
Interest received	(137)	(315)
Taxation charge	(2,012)	(1,347)
(Increase) in stocks	(234)	(1,890)
(Increase) in debtors	(2,760)	(14,614)
(Increase)/decrease in amounts owed by participating interests	(8)	-
(Decrease)/increase in creditors	(530)	15,367
(Decrease)/increase in provisions	(2,652)	2,654
Corporation tax received	-	1
Net cash generated from operating activities	(900)	2,353
Cash flows from investing activities		
Purchase of intangible fixed assets	(92)	(126)
Purchase of tangible fixed assets	(595)	(343)
Sale of tangible fixed assets	3	-
Government grants received	-	307
Purchase of fixed asset investments	-	(8,057)
HP interest paid	(321)	(61)
Net cash from investing activities	(1,005)	(8,280)

Consolidated statement of cash flows (continued)
For the year ended 31 March 2023

	2023 £000	2022 £000
Cash flows from financing activities		
New secured loans	-	1,542
Repayment of/new finance leases	(2,266)	176
Interest paid	(633)	(309)
Net cash used in financing activities	<u>(2,899)</u>	<u>1,409</u>
Net (decrease) in cash and cash equivalents	<u>(4,804)</u>	<u>(4,518)</u>
Cash and cash equivalents at beginning of year	(643)	3,875
Cash and cash equivalents at the end of year	<u><u>(5,447)</u></u>	<u><u>(643)</u></u>
Cash and cash equivalents at the end of year comprise:		
Cash at bank and in hand	2,319	3,291
Bank overdrafts	(7,766)	(3,934)
	<u><u>(5,447)</u></u>	<u><u>(643)</u></u>

The notes on pages 22 to 51 form part of these financial statements.

Notes to the financial statements
For the year ended 31 March 2023

1. General information

Opus 107 Limited is a limited liability company incorporated in England.

The address of the registered office is 133 Scudamore Road, Braunstone Frith Industrial Estate, Leicester, LE3 1UQ.

The company number is 09366057.

The principal activity of the company is to act as the ultimate parent holding company for a group whose activities during the year was business critical mailing.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention unless otherwise specified within these accounting policies and in accordance with Financial Reporting Standard 102, the Financial Reporting Standard applicable in the UK and the Republic of Ireland and the Companies Act 2006.

The company's functional and presentational currency is Pounds Sterling.

The company's financial statements are presented to the nearest thousand.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires group management to exercise judgement in applying the group's accounting policies (see note 3).

The company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of comprehensive income in these financial statements.

The following principal accounting policies have been applied:

2.2 Basis of consolidation

The consolidated financial statements present the results of the company and its own subsidiaries ("the group") as if they form a single entity. Intercompany transactions and balances between group companies are therefore eliminated in full.

The consolidated financial statements incorporate the results of business combinations using the purchase method. In the Balance sheet, the acquiree's identifiable assets, liabilities and contingent liabilities are initially recognised at their fair values at the acquisition date. The results of acquired operations are included in the Consolidated statement of comprehensive income from the date on which control is obtained. They are deconsolidated from the date control ceases.

In accordance with the transitional exemption available in FRS 102, the group has chosen not to retrospectively apply the standard to business combinations that occurred before the date of transition to FRS 102, being 01 April 2014.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.3 Foreign currency translation

Functional and presentation currency

The company's functional and presentational currency is GBP.

Transactions and balances

Foreign currency transactions are translated into the functional currency using the spot exchange rates at the dates of the transactions.

At each period end foreign currency monetary items are translated using the closing rate. Non-monetary items measured at historical cost are translated using the exchange rate at the date of the transaction and non-monetary items measured at fair value are measured using the exchange rate when fair value was determined.

Foreign exchange gains and losses resulting from the settlement of transactions and from the translation at period-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in profit or loss except when deferred in other comprehensive income as qualifying cash flow hedges.

Foreign exchange gains and losses that relate to borrowings and cash and cash equivalents are presented in the Consolidated statement of comprehensive income within 'finance income or costs'. All other foreign exchange gains and losses are presented in profit or loss within 'other operating income'.

On consolidation, the results of overseas operations are translated into Sterling at rates approximating to those ruling when the transactions took place. All assets and liabilities of overseas operations are translated at the rate ruling at the reporting date. Exchange differences arising on translating the opening net assets at opening rate and the results of overseas operations at actual rate are recognised in other comprehensive income.

2.4 Revenue

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the group and the revenue can be reliably measured. Revenue is measured as the fair value of the consideration received or receivable, excluding discounts, rebates, value added tax and other sales taxes. The following criteria must also be met before revenue is recognised:

Rendering of services

Revenue from a contract to provide services is recognised in the period in which the services are provided in accordance with the stage of completion of the contract when all of the following conditions are satisfied:

- the amount of revenue can be measured reliably;
- it is probable that the group will receive the consideration due under the contract;
- the stage of completion of the contract at the end of the reporting period can be measured reliably; and
- the costs incurred and the costs to complete the contract can be measured reliably.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.5 Operating leases: the group as lessee

Rentals paid under operating leases are charged to profit or loss on a straight-line basis over the lease term.

2.6 Government grants

Grants are accounted under the accruals model as permitted by FRS 102. Grants relating to expenditure on tangible fixed assets are credited to profit or loss at the same rate as the depreciation on the assets to which the grant relates. The deferred element of grants is included in creditors as deferred income.

Grants of a revenue nature are recognised in the Consolidated statement of comprehensive income in the same period as the related expenditure.

2.7 Finance costs

Finance costs are charged to profit or loss over the term of the debt using the effective interest method so that the amount charged is at a constant rate on the carrying amount. Issue costs are initially recognised as a reduction in the proceeds of the associated capital instrument.

2.8 Borrowing costs

All borrowing costs are recognised in profit or loss in the year in which they are incurred.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.9 Pensions

Defined contribution pension plan

The group operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the group pays fixed contributions into a separate entity. Once the contributions have been paid the group has no further payment obligations.

The contributions are recognised as an expense in profit or loss when they fall due. Amounts not paid are shown in accruals as a liability in the Balance sheet. The assets of the plan are held separately from the group in independently administered funds.

Defined benefit pension plan

The group operates a defined benefit plan for certain employees. A defined benefit plan defines the pension benefit that the employee will receive on retirement, usually dependent upon several factors including but not limited to age, length of service and remuneration. A defined benefit plan is a pension plan that is not a defined contribution plan.

The liability recognised in the Balance sheet in respect of the defined benefit plan is the present value of the defined benefit obligation at the end of the balance sheet date less the fair value of plan assets at the balance sheet date (if any) out of which the obligations are to be settled.

The defined benefit obligation is calculated using the projected unit credit method. Annually the company engages independent actuaries to calculate the obligation. The present value is determined by discounting the estimated future payments using market yields on high quality corporate bonds that are denominated in sterling and that have terms approximating to the estimated period of the future payments ('discount rate').

The fair value of plan assets is measured in accordance with the FRS 102 fair value hierarchy and in accordance with the group's policy for similarly held assets. This includes the use of appropriate valuation techniques.

Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to other comprehensive income. These amounts together with the return on plan assets, less amounts included in net interest, are disclosed as 'Remeasurement of net defined benefit liability'.

The cost of the defined benefit plan, recognised in profit or loss as employee costs, except where included in the cost of an asset, comprises:

- a) the increase in net pension benefit liability arising from employee service during the period; and
- b) the cost of plan introductions, benefit changes, curtailments and settlements.

The net interest cost is calculated by applying the discount rate to the net balance of the defined benefit obligation and the fair value of plan assets. This cost is recognised in profit or loss as a 'finance expense'.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.10 Current and deferred taxation

The tax expense for the year comprises current and deferred tax. Tax is recognised in profit or loss except that a charge attributable to an item of income and expense recognised as other comprehensive income or to an item recognised directly in equity is also recognised in other comprehensive income or directly in equity respectively.

The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the balance sheet date in the countries where the company and the group operate and generate income.

Deferred tax balances are recognised in respect of all timing differences that have originated but not reversed by the balance sheet date, except that:

- The recognition of deferred tax assets is limited to the extent that it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits;
- Any deferred tax balances are reversed if and when all conditions for retaining associated tax allowances have been met; and
- Where they relate to timing differences in respect of interests in subsidiaries, associates, branches and joint ventures and the group can control the reversal of the timing differences and such reversal is not considered probable in the foreseeable future.

Deferred tax balances are not recognised in respect of permanent differences except in respect of business combinations, when deferred tax is recognised on the differences between the fair values of assets acquired and the future tax deductions available for them and the differences between the fair values of liabilities acquired and the amount that will be assessed for tax. Deferred tax is determined using tax rates and laws that have been enacted or substantively enacted by the balance sheet date.

2.11 Exceptional items

Exceptional items are transactions that fall within the ordinary activities of the group but are presented separately due to their size or incidence.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.12 Intangible assets

Goodwill

Goodwill represents the difference between amounts paid on the cost of a business combination and the acquirer's interest in the fair value of the identifiable assets and liabilities of the acquiree at the date of acquisition. Subsequent to initial recognition, goodwill is measured at cost less accumulated amortisation and accumulated impairment losses. Goodwill is amortised on a straight-line basis to the Consolidated statement of comprehensive income over its useful economic life.

Other intangible assets

Intangible assets are initially recognised at cost. After recognition, under the cost model, intangible assets are measured at cost less any accumulated amortisation and any accumulated impairment losses.

All intangible assets are considered to have a finite useful life. If a reliable estimate of the useful life cannot be made, the useful life shall not exceed ten years.

The estimated useful lives range as follows:

Development expenditure	-	5 years
Goodwill	-	7 - 10 years
Computer software	-	3 - 7 years

Acquired computer software licences are capitalised on the basis of the costs incurred to acquire and bring to use the specific software. These costs are amortised over their estimated useful lives of three to seven years.

Costs associated with maintaining computer software programmes are recognised as an expense as incurred. Development costs that are directly attributable to the design and testing of identifiable and unique software products controlled by the company are recognised as intangible assets when the following criteria are met:

- it is technically feasible to complete the software product so that it will be available for use;
- management intends to complete the software product and use or sell it;
- there is an ability to use or sell the software product;
- it can be demonstrated how the software product will generate probable future economic benefits;
- adequate technical, financial and other resources to complete the development and to use or sell the software product are available; and
- the expenditure attributable to the software product during its development can be reliably measured.

Directly attributable costs that are capitalised as part of the software product include the software product include the software development employee costs and an appropriate portion of relevant overheads. Other development expenditures that do not meet these criteria are recognised as an expense as incurred. Development costs previously recognised as an expense are not recognised as an asset in the subsequent period.

Computer software development costs recognised as assets are amortised over their estimated useful lives, which does not exceed seven years.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.13 Tangible fixed assets

Tangible fixed assets under the cost model are stated at historical cost less accumulated depreciation and any accumulated impairment losses. Historical cost includes expenditure that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management.

The group adds to the carrying amount of an item of fixed assets the cost of replacing part of such an item when that cost is incurred, if the replacement part is expected to provide incremental future benefits to the group. The carrying amount of the replaced part is derecognised. Repairs and maintenance are charged to profit or loss during the period in which they are incurred.

Depreciation is charged so as to allocate the cost of assets less their residual value over their estimated useful lives, using the straight-line method.

The estimated useful lives range as follows:

Short-term Leasehold Property	- over the minimum lease duration
Plant and machinery	- between 3 and 10 years
Office equipment	- between 3 and 5 years
Capital in progress	- Not depreciated until brought into use

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted prospectively if appropriate, or if there is an indication of a significant change since the last reporting date.

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in profit or loss.

2.14 Valuation of investments

Investments in subsidiaries are measured at cost less accumulated impairment.

2.15 Leasing and hire purchase

Assets obtained under hire purchase contracts and finance leases are capitalised as tangible fixed assets. Assets acquired by finance lease are depreciated over the shorter of the lease term and their useful lives. Assets acquired by hire purchase are depreciated over their useful lives. Finance leases are those where substantially all of the benefits and risks of ownership are assumed by the company. Obligations under such agreements are included in creditors net of finance charge allocated to future periods. The finance element of the rental payment is charged to the profit and loss account so as to produce a constant periodic rate of charge on the net obligation outstanding in each period.

2.16 Stocks

Stocks are stated at the lower of cost and net realisable value, being the estimated selling price less costs to complete and sell. Cost is based on the cost of purchase on a first in, first out basis. Work in progress and finished goods include labour and attributable overheads.

At each balance sheet date, stocks are assessed for impairment. If stock is impaired, the carrying amount is reduced to its selling price less costs to complete and sell. The impairment loss is recognised immediately in profit or loss.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.17 Debtors

Short-term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

2.18 Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

In the Consolidated statement of cash flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the group's cash management.

2.19 Creditors

Short-term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

2.20 Provisions for liabilities

Provisions are made where an event has taken place that gives the group a legal or constructive obligation that probably requires settlement by a transfer of economic benefit, and a reliable estimate can be made of the amount of the obligation.

Provisions are charged as an expense to profit or loss in the year that the group becomes aware of the obligation, and are measured at the best estimate at the balance sheet date of the expenditure required to settle the obligation, taking into account relevant risks and uncertainties.

When payments are eventually made, they are charged to the provision carried in the Balance sheet.

Notes to the financial statements
For the year ended 31 March 2023

2. Accounting policies (continued)

2.21 Financial instruments

The Group only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors and creditors, loans from banks and other third parties, loans to related parties and investments in ordinary shares.

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at present value of the future cash flows and subsequently at amortised cost using the effective interest method. Debt instruments that are payable or receivable within one year, typically trade debtors and creditors, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration expected to be paid or received. However, if the arrangements of a short-term instrument constitute a financing transaction, like the payment of a trade debt deferred beyond normal business terms or in case of an out-right short-term loan that is not at market rate, the financial asset or liability is measured, initially at the present value of future cash flows discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost, unless it qualifies as a loan from a director in the case of a small company, or a public benefit entity concessionary loan.

Investments in non-derivative instruments that are equity to the issuer are measured:

- at fair value with changes recognised in the Consolidated Profit and Loss Account if the shares are publicly traded or their fair value can otherwise be measured reliably;
- at cost less impairment for all other investments.

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Consolidated Profit and Loss Account.

For financial assets measured at amortised cost, the impairment loss is measured as the difference between an asset's carrying amount and the present value of estimated cash flows discounted at the asset's original effective interest rate. If a financial asset has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract.

For financial assets measured at cost less impairment, the impairment loss is measured as the difference between an asset's carrying amount and best estimate of the recoverable amount, which is an approximation of the amount that the Group would receive for the asset if it were to be sold at the balance sheet date.

Financial assets and liabilities are offset and the net amount reported in the Balance Sheet when there is an enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

2.22 Invoice financing

The group uses Invoice Financing through the Royal Bank of Scotland plc to accelerate the receipt of funds due from debtors. No rights are transferred to the finance provider, all benefits and risks remain with the company and all finance is potentially repayable therefore linked presentation is not appropriate. Accordingly debtors disclosed in full within the Balance Sheet and the associated finance is disclosed within creditors due within one year.

Notes to the financial statements
For the year ended 31 March 2023

3. Judgements in applying accounting policies and key sources of estimation uncertainty

The preparation of the financial statements requires the directors to make judgemental, estimates and assumptions that can affect the amounts reported for assets and liabilities, and the results for the year. The nature of estimation is such though that actual outcomes could differ significantly from those estimates.

The following are the group's key sources of estimation uncertainty:

Lease commitments

The group has entered into a range of lease commitments in respect of property, plant and equipment. The classification of these leases as either financial or operating leases requires the directors to consider whether the terms and conditions of each lease are such that the group has acquired the risks and rewards associated with the ownership of the underlying assets.

Goodwill and intangible assets

The Group has recognised goodwill and other intangible assets arising from business combinations with a carrying value of £7,257,000 (2022 - £8,086,000) at the reporting date (see note 14). On acquisition the Group determines a reliable estimate of the useful life of goodwill and intangible assets based upon factors such as the expected use of the acquired business, forecasts of expected future results and cash flows, and any legal, regulatory or contractual provisions that can limit useful life.

At each subsequent reporting date the directors consider whether there are any factors such as technological advancements or changes in market conditions that indicate a need to reconsider the useful life of goodwill and intangible assets.

Tangible fixed assets

The Group has recognised tangible fixed assets with a carrying value of £6,604,000 (2022 - £9,025,000) at the reporting date (see note 15). These assets are stated at their cost less provision for depreciation and impairment. The Group's accounting policy sets out the approach to calculating depreciation for immaterial assets acquired. For material assets such as land and buildings the company determines at acquisition reliable estimates for the useful life of the asset, its residual value and decommissioning costs. These estimates are based upon such factors as the expected use of the acquired asset and market conditions. At subsequent reporting dates the directors consider whether there are any factors such as technological advancements or changes in market conditions that indicate a need to reconsider the estimates used.

Notes to the financial statements
For the year ended 31 March 2023

3. Judgements in applying accounting policies (continued)

Where there are indicators that the carrying value of tangible assets may be impaired the Group undertakes tests to determine the recoverable amount of assets. These tests require estimates of the fair value of assets less cost to sell and of their value in use. Wherever possible the estimate of the fair value of assets is based upon observable market prices less incremental cost for disposing of the asset. The value in use calculation is based upon a discounted cash flow model, based upon the Group's forecasts for the foreseeable future which do not include any restructuring activities that the Group is not yet committed to or significant future investments that will enhance the asset's performance. The recoverable amount is most sensitive to the discount rate used for the discounted cash flow model as well expected future cash flows and the growth rate used for extrapolation purposes.

Taxation

Provision has been made in the financial statements for a deferred tax asset amounting to £4,893,000 (2022 - £2,879,000) at the reporting date (see note 23). This provision is based upon estimates of the availability of future taxable profits, the timing of the reversal of timing differences upon which the provision is based and the tax rates that will be in force at that time together with an assessment of the impact of future tax planning strategies.

Impairment of trade receivables

The group makes an estimate of the recoverable value of trade and other debtors. When assessing impairments of trade and other receivables, management considers factors including the credit rating of the receivable, the ageing profile of receivables and historical experience.

Defined benefit pension scheme

The group has an obligation to pay pension benefits to certain employees. Although the scheme is closed to future accrual, the cost of these benefits and the present value of the obligation depend on a number of factors, including; life expectancy, assets valuation and the discount rate on corporate bonds. Management estimates these factors in determining the net pension obligation/asset in the balance sheet. The assumptions reflect historical experience and current trends.

4. Turnover

Turnover represents amounts derived from the provision of goods and services which fall within the company's ordinary activities after deduction of trade discounts and value added tax.

5. Other operating income

	2023	2022
	£000	£000
Government grants receivable	-	307
	<u>-</u>	<u>307</u>

Government grants are income received from the Coronavirus Job Retention Scheme during the year.

Notes to the financial statements
For the year ended 31 March 2023

6. Operating profit/(loss)

The operating profit/(loss) is stated after charging:

	2023	2022
	£000	£000
Depreciation of tangible fixed assets	3,008	2,322
(Profit)/loss on disposal of fixed assets	(3)	-
Amortisation of intangible assets, including goodwill	922	514
Other operating lease rentals	1,642	1,167
Defined contribution pension cost	578	420

7. Auditors' remuneration

During the year, the group obtained the following services from the company's auditors and their associates:

	2023	2022
	£000	£000
Fees payable to the company's auditors and their associates for the audit of the consolidated and parent company's financial statements	74	71
Fees payable to the group's auditors in respect of:		
Preparation of the group's annual financial statements	8	9

Notes to the financial statements
For the year ended 31 March 2023

8. Employees

Staff costs, including directors' remuneration, were as follows:

	Group	Group	Company	Company
	2023	2022	2023	2022
	£000	£000	£000	£000
Wages and salaries	19,663	12,192	-	-
Social security costs	2,054	1,244	-	-
Cost of defined contribution scheme	578	420	-	-
	22,295	13,856	-	-

The average monthly number of employees, including the directors, during the year was as follows:

	Group	Group	Company	Company
	2023	2022	2023	2022
	No.	No.	No.	No.
Production	260	133	-	-
Sales and distribution	77	44	-	-
Administration	143	150	4	2
	480	327	4	2

9. Interest payable and similar expenses

	2023	2022
	£000	£000
Other loan interest payable	633	309
Finance leases and hire purchase contracts	321	61
	954	370

10. Other finance costs

	2023	2022
	£000	£000
Net interest on net defined benefit liability	137	75
	137	75

Notes to the financial statements
For the year ended 31 March 2023

11. Taxation

	2023	2022
	£000	£000
Corporation tax		
Adjustments in respect of previous periods	2	-
Total current tax	2	-
Deferred tax		
Origination and reversal of timing differences	(1,263)	767
Utilisation of losses	(751)	(2,114)
Total deferred tax	(2,014)	(1,347)
Taxation on loss on ordinary activities	(2,012)	(1,347)

Notes to the financial statements
For the year ended 31 March 2023

11. Taxation (continued)

Factors affecting tax charge for the year

The tax assessed for the year is lower than (2022 - lower than) the standard rate of corporation tax in the UK of 19% (2022 - 19%). The differences are explained below:

	2023	2022
	£000	£000
Profit on ordinary activities before tax	<u>540</u>	<u>(1,351)</u>
Profit on ordinary activities multiplied by standard rate of corporation tax in the UK of 19% (2022 - 19%)	103	(257)
Effects of:		
Expenses not deductible for tax purposes, other than goodwill amortisation and impairment	(249)	(57)
Utilisation of tax losses	332	706
Depreciation in excess of capital allowances	8	(201)
Deferred tax movement leading to a (decrease) increase in taxation	(2,015)	(1,347)
Group relief	(191)	(191)
Total tax charge for the year	<u>(2,012)</u>	<u>(1,347)</u>

Notes to the financial statements
For the year ended 31 March 2023

11. Taxation (continued)

Factors that may affect future tax charges

The group has unutilised losses of approximately £13,403k (2022: £11,119k) being carried forward for offset against future taxable income. A deferred tax asset has been recognised in respect of a proportion of these losses which the directors are confident will be utilised within the foreseeable future based upon their projections of the company's future profitability. As a consequence a deferred tax asset of £3,350,000 (2022: £2,599,000) has been recognised in respect of unutilised losses, which forms part of the total recognised deferred tax asset of £4,893,000 (2022: £2,879,000).

As part of the Finance Bill 2021, which was substantively enacted on 1 April 2022, the corporation tax main rate is to remain at 19% until 31 March 2023.

Following the end of the accounting period, the UK government have announced that the main rate will increase on 1 April 2023 to 25%, for companies with taxable profits above £250,000. Companies with taxable profits below £50,000 will continue to pay 19% and marginal relief will apply between these thresholds. This change was enacted on 1 April 2022.

Deferred taxes have been measured using rates substantively enacted at the reporting date and reflected in these financial statements.

12. Exceptional items

	2023	2022
	£000	£000
Restructuring costs	778	1,615
Relocation costs	-	34
	<u>778</u>	<u>1,649</u>

13. Parent company loss for the year

The company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of comprehensive income in these financial statements. The loss after tax of the parent company for the year was £15,000 (2022 - loss £22,000).

Notes to the financial statements
For the year ended 31 March 2023

14. Intangible assets

Group

	Computer software	Goodwill	Total
	£000	£000	£000
Cost			
At 1 April 2022	164	9,523	9,687
Additions	92	-	92
Disposals	-	(238)	(238)
At 31 March 2023	<u>256</u>	<u>9,285</u>	<u>9,541</u>
Amortisation			
At 1 April 2022	50	1,550	1,600
Charge for the year on owned assets	54	868	922
On disposals	-	(238)	(238)
At 31 March 2023	<u>104</u>	<u>2,180</u>	<u>2,284</u>
Net book value			
At 31 March 2023	<u>152</u>	<u>7,105</u>	<u>7,257</u>
At 31 March 2022	<u>114</u>	<u>7,972</u>	<u>8,086</u>

Notes to the financial statements
For the year ended 31 March 2023

15. Tangible fixed assets

Group

	Short-term leasehold improvements £000	Plant and machinery £000	Office equipment £000	Capital work in progress £000	Total £000
Cost					
At 1 April 2022	759	15,786	176	125	16,846
Additions	-	595	-	-	595
Disposals	-	-	(16)	-	(16)
Transfers between classes	-	116	-	(116)	-
At 31 March 2023	<u>759</u>	<u>16,497</u>	<u>160</u>	<u>9</u>	<u>17,425</u>
Depreciation					
At 1 April 2022	325	7,363	132	-	7,820
Charge for the year on owned assets	176	2,809	23	-	3,008
Disposals	-	-	(7)	-	(7)
At 31 March 2023	<u>501</u>	<u>10,172</u>	<u>148</u>	<u>-</u>	<u>10,821</u>
Net book value					
At 31 March 2023	<u>258</u>	<u>6,325</u>	<u>12</u>	<u>9</u>	<u>6,604</u>
At 31 March 2022	<u>433</u>	<u>8,423</u>	<u>44</u>	<u>125</u>	<u>9,025</u>

The net book value of assets held under finance leases or hire purchase contracts, included above, are as follows:

	2023 £000	2022 £000
Plant and machinery	<u>3,564</u>	<u>5,079</u>
	<u>3,564</u>	<u>5,079</u>

Notes to the financial statements
For the year ended 31 March 2023

16. Fixed asset investments

Company

	Investments in subsidiary companies £000
Cost or valuation	
At 1 April 2022	6,579
At 31 March 2023	<u>6,579</u>

Direct subsidiary undertakings

The following were direct subsidiary undertakings of the company:

Name	Registered office	Class of shares	Holding
Opus Trust Marketing Limited	England	Ordinary	100 %
Opus Trust Communications Limited	England	Ordinary	100 %

The aggregate of the share capital and reserves as at 31 March 2023 and the profit or loss for the year ended on that date for the subsidiary undertakings were as follows:

Name	Aggregate of share capital and reserves £000	Profit/(Loss) £000
Opus Trust Marketing Limited	6,862	277
Opus Trust Communications Limited	-	-

Indirect subsidiary undertakings

The following were indirect subsidiary undertakings of the company:

Name	Registered office	Class of shares	Holding
Document Outsourcing Group Limited	Scotland	Ordinary	100 %
Critiqom Limited	Scotland	Ordinary	100 %
Document Centric Solutions Ltd.	England	Ordinary	100 %
Primepost Limited	Scotland	Ordinary	100 %
Document Outsourcing Limited	Scotland	Ordinary	100 %
Adare SEC Limited	England	Ordinary	100 %
Adare SEC (Nottingham) Limited	England	Ordinary	100 %

Notes to the financial statements**For the year ended 31 March 2023****Indirect subsidiary undertakings (continued)**

The aggregate of the share capital and reserves as at 31 March 2023 and the profit or loss for the year ended on that date for the subsidiary undertakings were as follows:

Name	Aggregate of share capital and reserves	Profit/(Loss)
	£000	£000
Document Outsourcing Group Limited	838	-
Critiqom Limited	3,249	1,069
Document Centric Solutions Ltd.	-	219
Primepost Limited	-	-
Document Outsourcing Limited	-	-
Adare SEC Limited	7,847	(1,690)
Adare SEC (Nottingham) Limited	-	-

17. Stocks

	Group 2023 £000	Group 2022 £000
Raw materials	1,689	1,575
Work in progress (goods to be sold)	96	43
Finished goods and goods for resale	599	532
	<u>2,384</u>	<u>2,150</u>

Notes to the financial statements
For the year ended 31 March 2023

18. Debtors

	Group 2023 £000	Group 2022 £000	Company 2023 £000	Company 2022 £000
Due after more than one year				
Deferred tax asset	4,635	1,860	-	-
	4,635	1,860	-	-
	Group 2023 £000	Group 2022 £000	Company 2023 £000	Company 2022 £000
Due within one year				
Trade debtors	19,886	18,456	-	-
Amounts owed by connected companies	8	-	-	-
Other debtors	387	253	2	2
Called up share capital not paid	1	1	1	1
Prepayments	2,825	1,629	-	-
Deferred taxation	258	1,018	-	-
	23,365	21,357	3	3

19. Cash and cash equivalents

	Group 2023 £000	Group 2022 £000
Cash at bank and in hand	2,319	3,291
Less: bank overdrafts	(7,766)	(3,934)
	(5,447)	(643)

Notes to the financial statements
For the year ended 31 March 2023

20. Creditors: Amounts falling due within one year

	Group	Group	Company	Company
	2023	2022	2023	2022
	£000	£000	£000	£000
Invoice discounting facility	7,766	3,934	-	-
Trade creditors	14,345	13,559	-	-
Amounts owed to group undertakings	-	-	41	27
Corporation tax	38	38	-	-
Other taxation and social security	3,161	4,673	-	-
Obligations under finance lease and hire purchase contracts	1,674	1,642	-	-
Other creditors	1,472	1,064	1	1
Accruals and deferred income	5,507	5,971	4	3
	<u>33,963</u>	<u>30,881</u>	<u>46</u>	<u>31</u>

Invoice discounting of £7,766,000 (2022: £3,934,000) relates to finance provided in respect of Confidential Invoice Discounting by the Royal Bank of Scotland plc. The facility is secured by way of charge over the assets of the group. Interest is payable at a rate of 1.5% above the bank base rate.

Overdraft facilities is secured by a fixed and floating charge over the whole assets of the group and cross guarantees within the group.

Amounts due under hire purchase and finance lease creditors are secured on the assets financed under these agreements.

21. Creditors: Amounts falling due after more than one year

	Group	Group
	2023	2022
	£000	£000
Net obligations under finance leases and hire purchase contracts	2,488	4,785
Loan from company under common control	5,000	5,000
Accruals and deferred income	252	6
	<u>7,740</u>	<u>9,791</u>

The loan from company under common control is secured on a fixed and floating charge over the property of the company or undertaking of the company. Interest is charged at 8% per annum.

Notes to the financial statements
For the year ended 31 March 2023

22. Hire purchase and finance leases

Minimum lease payments under hire purchase fall due as follows:

	Group	Group
	2023	2022
	£000	£000
Within one year	2,488	1,642
Between 1-2 years	1,673	4,539
Between 2-5 years	-	246
	<u>4,161</u>	<u>6,427</u>

23. Deferred taxation

Group

	2023	2022
	£000	£000
At beginning of year	2,878	558
Charged to profit or loss	2,014	1,452
Arising on business combinations	-	869
At end of year	<u>4,892</u>	<u>2,879</u>

	Group	Group
	2023	2022
	£000	£000
Accelerated capital allowances	1,543	279
Tax losses carried forward	3,350	2,599
	<u>4,893</u>	<u>2,878</u>

Asset - due after one year	4,635	1,860	-	-
Asset - due within one year	258	1,018	-	-
	<u>4,893</u>	<u>2,878</u>	<u>-</u>	<u>-</u>

Notes to the financial statements
For the year ended 31 March 2023

24. Provisions**Group**

	Restructure provision £000
At 1 April 2022	2,664
Charged to profit or loss	12
Utilised in year	(2,664)
At 31 March 2023	<u>12</u>

25. Share capital

	2023 £000	2022 £000
Allotted, called up and fully paid		
1,372,972 (2022 - 1,372,972) Ordinary shares of £0.001 each	1	1
343,602,749 (2022 - 343,602,749) Ordinary deferred shares of £0.001 each	344	344
341,869,779 (2022 - 341,869,779) B Deferred shares of £0.001 each	342	342
880,000 (2022 - 560,000) B shares of £0.001 each	1	1
320,000 (2022 -) B Ordinary shares of £0.001 each	-	-
	<u>688</u>	<u>688</u>

26. Reserves**Merger Reserve**

This reserve comprises the additional cost of the investment over the nominal value of the company's share capital.

Profit and loss account

This reserve comprises all current and prior period retained profits and losses after deducting any distributions made to the company's shareholders.

Notes to the financial statements
For the year ended 31 March 2023

27. Analysis of net debt

	At 1 April 2022	Cash flows	At 31 March
	£000	£000	2023
			£000
Cash at bank and in hand	3,291	(972)	2,319
Invoice discounting	(3,934)	(3,832)	(7,766)
Debt due within 1 year	(9)	(1)	(10)
Finance leases	(6,428)	2,267	(4,161)
	<u>(7,080)</u>	<u>(2,538)</u>	<u>(9,618)</u>

Notes to the financial statements
For the year ended 31 March 2023

28. Pension commitments

The group operates four defined contributions pension schemes. The assets of the schemes are held separately from those of the group in independently administered funds. The pension cost charge represents contributions payable by the company to the funds and amounted to £578,000 (2022: £420,000). Contributions totalling £132,000 (2022: £104,000) were payable to the fund at the balance sheet date and were included within creditors.

Defined benefit scheme

The group operates a Defined benefit pension scheme.

One of the group's subsidiaries, Adare SEC Limited, sponsors the Halcyon Business Solutions Pension Scheme, a funded defined benefit pension scheme in the UK. The scheme is administered within a separate trust independent of the Company and is supervised by independent trustees. The trustees are responsible for ensuring that the correct benefits are paid, that the scheme is appropriately funded and that scheme assets are appropriately invested.

The Scheme provides pensions and lump sums to members on retirement and to their dependants on their death. Members who leave service before retirement are entitled to a deferred pension. The Scheme closed to accrual of benefits on 30 March 2003.

A formal actuarial valuation was carried out as at 31 January 2021. The results of that valuation have been projected to 31 March 2023 by a qualified independent actuary. The figures in the following disclosure were measured using the Projected Unit Method.

Responsibility for making good any deficit within the Scheme lies with the Company. Under the Schedule of Contributions agreed as part of the 2021 valuation, the Company expects to make no further contributions to the Scheme from 31 March 2022. The Trustees are required to use prudent assumptions to value the liabilities and costs of the scheme whereas the accounting assumptions must be best estimates.

Reconciliation of present value of plan liabilities:

	2023	2022
	£000	£000
Reconciliation of present value of plan liabilities		
At the beginning of the year	29,160	-
At date of acquisition	-	34,673
Interest cost	772	765
Actuarial gains/losses	(6,156)	(4,445)
Benefits paid	(1,116)	(1,833)
At the end of the year	22,660	29,160

Notes to the financial statements
For the year ended 31 March 2023

28. Pension commitments (continued)

Reconciliation of present value of plan assets:

	2023 £000	2022 £000
At the beginning of the year	34,219	-
At date of acquisition	-	36,222
Interest income	909	840
Return on assets (excluding amount included in net interest expense)	(9,551)	(4,130)
Contributions	-	3,120
Benefits paid	(1,116)	(1,833)
At the end of the year	24,461	34,219

Composition of plan assets:

	2023 £000	2022 £000
Gilts	5,427	3,177
Index Linked	3,111	4,279
Absolute return fund	15,355	24,382
Cash in transit	-	853
Cash	189	1,025
Insured pensioner asset	379	503
Total plan assets	24,461	34,219

	2023 £000	2022 £000
Fair value of plan assets	24,461	34,219
Present value of plan liabilities	(22,660)	(29,160)
Net pension scheme asset	1,801	5,059

Notes to the financial statements
For the year ended 31 March 2023

28. Pension commitments (continued)

The amounts recognised in profit or loss are as follows:

	2023	2022
	£000	£000
Interest on obligation	<u>(137)</u>	<u>(75)</u>
Total	<u>(137)</u>	<u>(75)</u>
Remeasurements of net asset:		
Actual return on scheme assets	9,551	4,130
Actuarial (gains)/losses	<u>(6,156)</u>	<u>(4,445)</u>
Charge / (credit) recorded in other comprehensive income	<u>3,395</u>	<u>(315)</u>

The return on plan assets was:

	2023	2022
	£000	£000
Interest income	909	840
Return on plan assets (excluding amount included in net interest expense)	(9,551)	(4,130)
Actuarial losses	<u>3,395</u>	<u>315</u>
Total return in plan assets	<u>(5,247)</u>	<u>(2,975)</u>

Notes to the financial statements
For the year ended 31 March 2023

28. Pension commitments (continued)

Principal actuarial assumptions at the balance sheet date:

	2023	2022
Liability discount rate	4.80%	2.70%
Revaluation of deferred pensions:		
Pre 2030	2.50%	2.80%
Post 2030	3.50%	3.80%
Increases for pensions in payment:		
Pre 2030 (accrued post 97)	2.50%	2.80%
Post 2030 (accrued post 97)	3.50%	3.70%
Proportion of employees commuting pension for cash	100.00%	100.00%
Inflation assumption - RPI	3.50%	3.80%
Inflation assumption - CPI:		
Pre 2030	2.50%	2.80%
Post 2030	3.50%	3.80%
Mortality rates		
- for a male aged 65 now	87.3	87.4
- at 65 for a male aged 45 now	88.6	88.7
- for a female aged 65 now	89.5	89.8
- at 65 for a female member aged 45 now	90.9	91.3

29. Commitments under operating leases

At 31 March 2023 the group and the company had future minimum lease payments due under non-cancellable operating leases for each of the following periods:

	Group	Group
	2023	2022
	£000	£000
Not later than 1 year	1,226	2,701
Later than 1 year and not later than 5 years	1,673	5,081
	<u>2,899</u>	<u>7,782</u>

Notes to the financial statements
For the year ended 31 March 2023

30. Other financial commitments

Confidential Invoice Discounting is provided by arrangement with Royal Bank of Scotland plc. All of the group's trade debtors were financed in such a manner with the corresponding liability disclosed within creditors.

The group has obtained financing facilities provided by Clydesdale Bank Plc. The facility is secured by a charge over the company's property and assets. At the year end there were no liabilities outstanding in respect of this.

31. Related party transactions

During the year the group entered into transactions, in the ordinary course of business, with related parties. Transactions entered into, and trading balances outstanding at 31 March 2022, are as follows:

	2023	2022
	£000	£000
Purchases from companies under common control	1,158	574
Amounts due from companies under common control	8	8
Loans due to companies under common control	5,000	5,000
Amounts due from companies under common control	258	-
Loan interest to companies under common control	198	-

All directors, including directors of the subsidiary company Opus Trust Marketing Limited, and senior employees who have authority and responsibility for planning, directing and controlling the activities of the Group are considered to be key management personnel. Total compensation payable in respect of these individuals is £638,000 (2022: £841,000).

32. Controlling party

There is no controlling party.

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