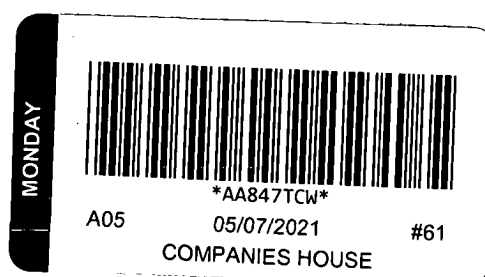


MASTERCARD EUROPE SERVICES LIMITED

(Company Registration Number: 09210818)

ANNUAL REPORT AND AUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2020



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**MASTERCARD EUROPE SERVICES LIMITED**

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**Company Information**

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<b>Directors</b>	Scarlet Pereira Eva Karin Aurora Fritz (appointed on 16 April 2021) Kelly Ann Devine (appointed on 16 April 2021)
<b>Company secretary</b>	John McLaren
<b>Registered number</b>	09210818 (England and Wales)
<b>Registered office</b>	10 Upper Bank Street Canary Wharf London E14 5NP
<b>Independent auditors</b>	PricewaterhouseCoopers LLP Chartered Accountants and Statutory Auditors 1 Embankment Place London WC2N 6RH
<b>Bankers</b>	Deutsche Bank AG Filiale London 10 Bishops Square London E1 6AO

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**MASTERCARD EUROPE SERVICES LIMITED**

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The directors present the strategic report of Mastercard Europe Services Limited ("the Company") for the year ended 31 December 2020.

#### Principal activities

The principal activity of the company is to act as holders of Mastercard's European product intellectual property assets. The Company is an operating company supporting Mastercard's European business and has a profit share agreement with Mastercard Europe SA. The activities were unchanged during the year and no significant changes to the principal business are expected in the forthcoming year.

#### Review of business, future outlook and key performance indicators

The Company results are set out in the Statement of comprehensive income on page 10. The Company Statement of financial position is set out on page 11.

The Company measures and monitors a number of key performance indicators, the most important of which are profit before income tax and net assets.

The Company's profit before income tax for the year was €931,137,000 (2019: €1,134,155,000).

The profit before income tax decrease on prior year is mainly due to a decrease in turnover from €1,348,408,000 compared with the prior year of €1,532,510,000. The decrease was due to the reduction in the profit share from Mastercard Europe SA as a result of the impact of COVID-19. COVID-19 impacted lower transaction volume in the current year. Operating expenses have increased by 4% to €414,376,000 (2019: €397,624,000) mainly due to additional employee costs as average numbers of contracted and seconded employees recharged to the entity increased to support the business growth during the year and a provision charge of €19,900,000 for legal cases.

On 20 November 2020, the Company sold its investment in Sone Marketing (SA) Proprietary Limited to Mastercard Southern Africa Pty Ltd for the purchase consideration of €2,993,000. This has resulted in a gain on disposal of €978,000 (2019: €nil) (see note 5).

The Company's net assets (being total assets less total liabilities) at the year end were €1,309,115,000 (2019: €788,397,000). The net assets have increased due to a large cash balance of €777,741,000 (2019: €286,576,000) held at the year end, as the directors made the decision to hold a higher cash balance to partially fund the acquisition of Nets Denmark A/S, which took place on 5 March 2021.

In March 2020, coronavirus ("COVID-19") was declared as a worldwide pandemic. The spread and the related disruption to the worldwide economy has affected companies across all industries. This has impacted the revenue within Mastercard Europe SA and therefore has reduced the profit share received by the Company.

In assessing the impact of COVID-19 on the company's strategy and future developments, the directors have carried out a detailed and comprehensive review of the business and its future prospects. The Company has been largely insulated from the effects of the virus to date and with resilient technology and business continuity measures in place have ensured continued operation. The Company expects therefore to largely continue its strategy as planned and detailed above.

#### Section 172 (1) Statement

The directors have a duty to promote the success of the Company which is a key consideration when determining the Company's strategy. The directors ensure they have suitable access to information to allow them to make informed business decisions and the directors consider whether they possess sufficient information regarding the stakeholder interests which are affected by their actions. In instances when the directors do not have all the information relevant to a decision, it is important to consider the expertise of others and care is taken to assess the source, quality and quantity of all information available. A principal key decision is a decision that the Company's directors make in supporting the implementation and achievement of the Company's long-term strategy.

The directors have made the following key decisions:

On 20 November 2020, the Company sold its investment in Sone Marketing (SA) Proprietary Limited to Mastercard Southern Africa Pty Ltd for the purchase consideration of €2,993,000.

**Section 172 (1) Statement (continued)**

Every individual stakeholder within the Company is, indirectly, an asset of the shareholders. The directors will continue to promote a culture which considers the interests of all stakeholders. The directors need to foster the Company's business relationships with suppliers, customers and HM Revenue and Customs ("HMRC"), which includes committing to partnerships that share the Mastercard dedication to conducting business in a legal, ethical, and socially responsible manner, to deliver the best possible value for the Company and mitigate the risk to the Company.

The directors aim to attract and retain talented employees from diverse backgrounds and industries by building a world-class culture based on integrity, respect and inclusion in which people have opportunities to do purpose-driven work that impacts customers, communities and co-workers globally.

**Principal risks, financial risks and uncertainties**

All businesses are subject to risk and many individual risks are macro-economic or social and common across many businesses. Many risks are to a greater or lesser degree controllable, but some are not controllable. Through its internal risk management process, the Company identifies business specific risks. It classifies the key risks as those which could materially damage the Company's strategy, reputation, business, profitability or assets and these risks are listed below. This list is in no particular order and is not an exhaustive list of all potential risks. Some risks may be unknown and it may transpire that others, currently considered immaterial, become material.

*Foreign exchange risk*

The Company incurs minimal costs in currencies other than GBP and EUR. The directors consider the exposure to foreign exchange variances to be minimal.

*Commercial relationships*

The Company is exposed to changes in relationships with both customers and suppliers. It is a key task for the operational management in each business unit to maintain and develop relationships with customers and suppliers.

*Regulation and compliance risk*

The Company has a dedicated team to set policy and ensure compliance with Anti Money Laundering (AML) and other legal, regulatory and licensing requirements, including launches in new countries. Money Laundering Reporting Officers (MLRO's) are employed to implement policies and monitor transactions.

*Brexit risk*

In a referendum held on 23 June 2016, the UK resolved to leave the European Union ('EU'). On 31 January 2020, the UK left the EU and entered an 11 month transition period until the end of 2020. A transitional period, during which the UK is no longer a member of the EU but is still subject to EU rules and remains a member of the Customs Union, concluded on 31 December 2020. The UK's future trading relationship with the EU remains subject to negotiation.

As Mastercard Europe Services Limited is an operating company supporting Mastercard's European business and has a profit share agreement with Mastercard Europe SA but does not have any customer contracts which could be impacted by changes in laws and regulations.

As a result, whilst the full impact is not known, as at the date of signing there has been no significant impact on the business, given the lack of direct UK exposure for the Company.

*Business continuity risk*

The outbreak of COVID-19 in 2020, resulted in the Company deploying business continuity plans to maintain stability across the business ensuring continued delivery of services. The Company continues to support the formal working from home posture for non-critical employees and business critical employees that are operating a shift rotation until further notice; no issues have been noted as a result of implementing these plans.

*Technology risk*

The unavailability of our systems or infrastructure needed to meet our business requirements is a risk to the Company. The Company has a dedicated team to monitor this risk.

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## MASTERCARD EUROPE SERVICES LIMITED

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Strategic report (continued)  
For the year ended 31 December 2020

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### Principal risks, financial risks and uncertainties (continued)

#### *Litigation risk*

Although the Company has not been directly named in any litigation actions, there are risks related to the litigation actions for which Mastercard Europe SA has been named that may have an impact on the future operating results of the Company. This is because the potential litigation costs for Mastercard Europe SA will have a negative impact on its results, which will impact the profit share agreement it has with the Company.

#### UK merchant litigation

Beginning in May 2012, a number of merchants filed claims or threatened litigation against certain Mastercard companies (including the Company) seeking damages for alleged anti-competitive conduct with respect to Mastercard's cross-border interchange fees and its UK and Ireland domestic interchange fees.

In January 2017, Mastercard received a liability judgment in its favour on all significant matters in a separate action brought by ten of the UK Merchant claimants. Three of the UK Merchant claimants appealed the judgment, and these appeals were combined with Mastercard's appeal of a 2016 judgment in favour of one UK merchant. In July 2018, the UK appellate court ruled against Mastercard on two of the three legal issues being considered, concluding that interchange rates restricted competition and that they were not objectively necessary for the payment networks. The appellate court sent the cases back to trial for reconsideration on the remaining issue concerning the "lawful" level of interchange. The UK Supreme Court granted the parties permission to appeal the appellate court's rulings and oral argument on the appeals was heard in January 2020. In June 2020 the UK Supreme Court ruled against Mastercard in some respects and concluded that interchange rates restricted competition. This is not a final ruling however and the Supreme Court has sent the cases back to trial for determination of key issues on liability and quantum (the first trial is scheduled to take place in October 2021). The litigation process on a limited number of other merchant claims, which were formerly stayed, has started. All other claims remain stayed.

#### UK consumer litigation

In September 2016, a proposed collective action was filed in the UK on behalf of UK consumers seeking damages for intra-EEA and domestic UK interchange fees that were allegedly passed on to consumers by merchants between 1992 and 2008. The complaint, which seeks to leverage the European Commission's 2007 decision on intra-EEA interchange fees, claims damages in an amount that exceeds £14 billion. In July 2017, the trial court denied the plaintiffs' application for the case to proceed as a collective action. In April 2019, the UK appellate court granted the plaintiffs' appeal of the trial court's decision and sent the case back to the trial court for a re-hearing on the plaintiffs' collective action application. Mastercard was granted permission to appeal the appellate court ruling to the UK Supreme Court and oral argument on that appeal was heard in May 2020. The UK Supreme Court ruled against Mastercard in December 2020 with the result that the case has been sent back to the trial court for a re-hearing in March 2021 on the plaintiffs' collective action application. The decision is still pending at the time of signing these financial statements.

#### UK Payment Systems Regulator

In 2019, Mastercard was informed by the UK Payment Systems Regulator (PSR) that Mastercard was a target of its confidential investigation into alleged anti-competitive conduct by public sector prepaid card program managers in the UK. This matter focused exclusively on historic behaviour. In March 2021, the PSR announced the resolution and settlement of this investigation. As part of the resolution, Mastercard has agreed to pay a maximum fine of £32 million. This matter has no prospective impact on Mastercard's on-going business. In connection with this matter, in the fourth quarter of 2020, the Company recorded a litigation charge of €20 million and the remaining charge in Mastercard Europe SA according to the profit share agreement in place.

This report was approved by the board on 16 June 2021 and signed on its behalf.



Scarlett Pereira  
Director

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Directors' report  
For the year ended 31 December 2020**

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The directors present their report and the audited financial statements of the Company for the year ended 31 December 2020.

**Directors**

The directors who held office throughout the year and up to the date of this report are:

Mark David Ashley Barnett (resigned on 9 April 2021)  
Scarlet Pereira  
Eva Karin Aurora Fritz (appointed on 16 April 2021)  
Kelly Ann Devine (appointed on 16 April 2021)

**Directors' indemnities**

As permitted by the Articles of Association, the directors have the benefit of an indemnity which is a qualifying third party indemnity provision as defined by Section 234 of the Companies Act 2006. The indemnities were in place throughout the financial period and to the date of signing these financial statements. The Company also purchased and maintained throughout the year directors' and officers' liability insurance in respect of itself and its directors.

**Dividends**

The directors declared and paid the following dividends during the year: 6 August 2020 €41,231,402 being €41,231,402 per ordinary share, 29 September 2020 €13,181,258 being €13,181,258 per ordinary share, 14 December 2020 €200,000,000 being €200,000,000 per ordinary share (2019: total dividends of €1,194,228,677 being €1,194,228,677 per ordinary share).

**Political contributions**

The Company made no political donations or incurred any political expenditure during the year (2019: €nil).

**Financial risk management**

The Company has limited exposure to financial risk as all material financial instruments are with Companies within the group headed by Mastercard Incorporated, its ultimate parent company. The Company's management of financial risk is included in the strategic report.

**Going concern**

These financial statements have been prepared on a going concern basis. In preparing the financial statements the directors have taken into account all information that could reasonably be expected to be available for the following 12 months from the date of signing the financial statements and beyond.

Given the current uncertain economic environment, caused largely by COVID-19, the directors have carried out a review of the business and have compared the forecast future performance and anticipated cashflows. To date the Company has been largely insulated from the effects of COVID-19.

The directors have considered the Company's profits in the year, the net assets, the recoverability of its investments and intangibles, the net assets, future profits projected, COVID-19, the Company's ongoing cash requirements, the latest litigation status, amounts due to Group undertakings and the letter of support received from Mastercard International Incorporated, the intermediate parent company.

As a result of the review and the support from Mastercard International Incorporated, the intermediate parent company, the directors are confident the Company has sufficient resources to continue as a going concern for at least 12 months from the date of signing these financial statements and on this basis, they consider that it is appropriate to prepare the financial statements on the going concern basis.

**Events after reporting year**

Please see note 21 for details of the Company's events after the reporting date.

**Future developments**

Please see the review of business, future outlook and key performance indicators section of the Strategic report on page 1 for details of the Company's future developments.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Directors' report (continued)**  
**For the year ended 31 December 2020**

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**Employees**

The business maintains regular cadence when it comes to engaging with employees in order to understand views and interests via an established Employee Engagement Survey as well as follow up Listening Groups to analyse the associated results in partnership with employee populations.

We also share important business information and updates via monthly 'all-employee' meetings hosted by directors, newsletters, Chatter page, corporate e-mails as well as via our extensive Mastercard intranet site.

The Company is committed to employment policies, which follow best practice, based on equal opportunities for all employees, irrespective of sex, race, colour, disability or marital status. The Company gives full and fair consideration to applications for employment from disabled persons, having regard to their particular aptitudes and abilities.

Appropriate arrangements are made for the continued employment and training, career development and promotion of disabled persons employed by the company. If members of staff become disabled the Company continues employment, either in the same or an alternative position, with appropriate retraining being given if necessary. Details on the number of persons employed and their gross remunerations are contained in note 7 to the financial statements.

**Employee involvement**

The Company systematically provides employees with information on matters of concern to them, consulting them or their representatives regularly, so that their views can be taken into account when making decisions that are likely to affect their interests. Employee involvement in the Company is encouraged, as achieving a common awareness on the part of all employees of the financial and economic factors affecting the Company plays a major role in maintaining its business.

**Suppliers, customers and others**

In the Strategic Report, within the Section 172 (1) Statement on page 1, the directors have summarised how they have engaged with suppliers, customers and others in a business relationship.

**Streamlined Energy and Carbon report (SECR)**

The Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 introduced the obligation for listed companies to report on their greenhouse gas (GHG) emissions. These requirements have been extended to certain non-listed companies, including Mastercard Europe Services Limited, by the UK Streamlined Energy & Carbon Reporting (SECR) regulations, released in 2019 by BEIS, in respect of the energy consumption and emissions for which we are responsible. We have assessed Mastercard Europe Services Limited's annual energy consumption (from gas, electricity and transport fuel usage) for the 2020 reporting period (1 January - 31 December 2020). This exercise concluded that our UK operations qualifies as a "low energy user", in-line with the criteria set out in the SECR regulations. To this end, Mastercard Europe Services Limited is not required to prepare detailed energy and carbon disclosures in-line with the SECR regulations. The Company is entitled to an exemption from preparing a Streamlined Energy & Carbon Report (SECR) as the Company is a low energy user, below the 40,000 kWh energy usage yearly threshold.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Directors' report (continued)**  
**For the year ended 31 December 2020**

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**Statement of directors' responsibilities in respect of the financial statements**

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulation.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law).

Under company law, directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable United Kingdom Accounting Standards, comprising FRS 101 have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

**Directors' confirmations**

In the case of each director in office at the date the Directors' Report is approved:

- so far as the director is aware, there is no relevant audit information of which the Company's auditors are unaware; and
- they have taken all the steps that they ought to have taken as a director in order to make themselves aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

This report was approved by the board on 16 June 2021 and signed on its behalf.

  
**Scarlett Pereira**  
Director

# Independent auditors' report to the members of Mastercard Europe Services Limited

## Report on the audit of the financial statements

### Opinion

In our opinion, Mastercard Europe Services Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2020 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law); and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual report and audited financial statements (the "Annual Report"), which comprise: the statement of financial position as at 31 December 2020; the statement of comprehensive income and the statement of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

### Conclusions relating to going concern

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the company's ability to continue as a going concern.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

## Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic report and Directors' report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on our work undertaken in the course of the audit, the Companies Act 2006 requires us also to report certain opinions and matters as described below.

### Strategic report and Directors' report

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic report and Directors' report for the year ended 31 December 2020 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic report and Directors' report.

## Responsibilities for the financial statements and the audit

### Responsibilities of the directors for the financial statements

As explained more fully in the statement of directors' responsibilities in respect of the financial statements, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

### Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Based on our understanding of the company and industry, we identified that the principal risks of non-compliance with laws and regulations related to but not limited to tax legislation and employment law in relevant jurisdictions, pensions regulations, general data protection regulation (GDPR), anti money laundering regulations and Payment Services Regulations 2017, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the financial statements such as the Companies Act 2006. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to potential management bias in accounting estimates including the impairment of intangible assets and carrying values of investments, and the inappropriate journal postings to manipulate financial results. Audit procedures performed by the engagement team included:

- Discussions with management and the Company's legal counsel, including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Challenging assumptions and judgements made by management in their significant accounting estimates;
- Review of the legal expenses;
- Identifying and testing unusual journal entries, in particular those with an unusual account combination; and
- Reviewing the financial statement disclosures and agreeing to underlying supporting documentation.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditors' report.

#### Use of this report

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

## Other required reporting

### Companies Act 2006 exception reporting

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not obtained all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

*Gemma Clark*

Gemma Clark (Senior Statutory Auditor)

for and on behalf of PricewaterhouseCoopers LLP

Chartered Accountants and Statutory Auditors

London

16 June 2021

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**MASTERCARD EUROPE SERVICES LIMITED**


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**Statement of comprehensive income**  
**For the year ended 31 December 2020**


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	Note	2020 €000	2019 €000
Revenue	3	1,348,408	1,532,510
Operating expenses <sup>1</sup>	4	(414,376)	(397,624)
<b>Operating profit</b>		<b>934,032</b>	<b>1,134,886</b>
Gain on disposal of subsidiary	5	978	-
Finance income	10	4	632
Finance expenses	10	(3,877)	(1,363)
<b>Profit before income tax</b>		<b>931,137</b>	<b>1,134,155</b>
Tax on profit	11	(156,006)	(227,124)
<b>Profit and total comprehensive income for the year</b>		<b>775,131</b>	<b>907,031</b>

The Statement of comprehensive income has been prepared on the basis that all operations are continuing operations.

The notes on pages 13 to 34 form an integral part of these financial statements.

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**MASTERCARD EUROPE SERVICES LIMITED**

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
**Statement of financial position  
As at 31 December 2020**

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	Note	2020 €000	2019 €000
<b>ASSETS</b>			
<b>Non-current assets</b>			
Property, plant and equipment	12	3,786	5,130
Intangible assets	13	130,586	279,757
Investments	14	2,747	8,752
Deferred tax asset	11	125,509	93,865
		<u>262,628</u>	<u>387,504</u>
<b>Current assets</b>			
Trade and other receivables	15	533,144	423,354
Cash and cash equivalents		777,741	286,576
		<u>1,310,885</u>	<u>709,930</u>
<b>Total assets</b>		<u><u>1,573,513</u></u>	<u><u>1,097,434</u></u>
<b>EQUITY AND LIABILITIES</b>			
<b>Capital and reserves</b>			
Ordinary shares	17	-	-
Retained earnings		1,309,115	788,397
<b>Total equity</b>		<u>1,309,115</u>	<u>788,397</u>
<b>Current liabilities</b>			
Trade and other payables	16	264,398	309,037
<b>Total liabilities</b>		<u>264,398</u>	<u>309,037</u>
<b>Total equity and liabilities</b>		<u><u>1,573,513</u></u>	<u><u>1,097,434</u></u>

The notes on pages 13 to 34 form an integral part of these financial statements.

The financial statements on pages 10 to 34 were approved and authorised for issue by the board on 16 June 2021 and signed on its behalf by:

  
Scarlet Pereira  
Director  
Company registration number: 09210818

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Statement of changes in equity  
For the year ended 31 December 2020**

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	Ordinary shares €000	Share premium €000	Retained earnings €000	Total equity €000
As at 1 January 2019	-	-	1,075,595	1,075,595
Profit and total comprehensive income for the year	-	-	907,031	907,031
Dividends (note 18)	-	-	(1,194,229)	(1,194,229)
As at 31 December 2019	-	-	788,397	788,397
Profit and total comprehensive income for the year	-	-	775,131	775,131
Dividends (note 18)	-	-	(254,413)	(254,413)
As at 31 December 2020	-	-	1,309,115	1,309,115

The expense related to share based payments as shown in note 8 is offset by recharges from Mastercard Incorporated to an equal amount under IFRS 2 in both 2019 and 2020.

The notes on pages 13 to 34 form an integral part of these financial statements.

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## MASTERCARD EUROPE SERVICES LIMITED

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### Notes to the financial statements For the year ended 31 December 2020

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#### 1. Company information

Mastercard Europe Services Limited is a private limited liability company limited by shares and incorporated and domiciled in England and Wales in the United Kingdom.

#### 2. Accounting policies

##### 2.1 Basis of preparation

The financial statements of the Company have been prepared in accordance with The Companies Act 2006 as applicable to companies using Financial Reporting Standard 101 (FRS 101), the Statement of financial position has been presented using the IFRS presentation. The financial statements have been prepared under the historical cost convention.

The principal accounting policies, which have been consistently applied, are set out below. The preparation of financial statements in conformity with FRS 101 requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 2.3.

The following exemptions from the requirements of IFRS have been applied in the preparation of these financial statements, in accordance with FRS 101:

The Company has taken advantage of the following disclosure exemptions under FRS 101:

- a) the requirements of paragraphs 91-99 of IFRS 13 Fair Value Measurement;
- b) the requirements of IFRS 7 Financial Instruments: Disclosures;
- c) the requirements of Paragraph 38 of IAS 1, 'Presentation of financial statements' - comparative information requirements in respect of:
  - i) Paragraph 79(a)(iv) of IAS 1;
  - ii) Paragraph 73(e) of IAS 16, 'Property, plant and equipment'; and
  - iii) Paragraph 118(e) of IAS 38, 'Intangible assets' (reconciliations between the carrying amount at the beginning and end of the period).
- d) the requirements of IAS 7 Statement of Cash Flows;
- e) the requirements of paragraph 17 of IAS 24 Related Party Disclosures;
- f) the requirements of paragraphs 30 and 31 of IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors;
- g) The requirements of IAS 24 Related Party Disclosures to disclose related party transactions entered into between two or more members of a group;
- h) the requirements of paragraphs 62, B64(d), B64(e), B64(g), B64(h), B64(j) to B64(m), B64(n)(ii), B64(o)(ii), B64(p), B64(q)(ii), B66 and B67 of IFRS 3 Business Combinations; and
- i) the requirements of IFRS 15 disclosure exemptions from the second sentence of paragraph 110, and paragraphs 113(a), 114, 115, 118, 119(a) to (c), 120 to 127 and 129.

The Company is a wholly-owned subsidiary of Mastercard Holdings LP and is included in the consolidated financial statements of Mastercard Incorporated which are publicly available. Consequently, the Company has taken advantage of the exemption from preparing consolidated financial statements under the terms of section 401 of the Companies Act 2006.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**2. Accounting policies (continued)****2.2 Going concern**

These financial statements have been prepared on a going concern basis. In preparing the financial statements the directors have taken into account all information that could reasonably be expected to be available for the following 12 months from the date of signing the financial statements and beyond.

Given the current uncertain economic environment, caused largely by COVID-19, the directors have carried out a review of the business and have compared the forecast future performance and anticipated cashflows. To date the Company has been largely insulated from the effects of COVID-19.

The directors have considered the Company's profits in the year, the net assets, the recoverability of its investments and intangibles, the net assets, future profits projected, COVID-19, the Company's ongoing cash requirements, the latest litigation status, amounts due to Group undertakings and the letter of support received from Mastercard International Incorporated, the intermediate parent company.

As a result of the review and the support from Mastercard International Incorporated, the intermediate parent company, the directors are confident the Company has sufficient resources to continue as a going concern for at least 12 months from the date of signing these financial statements and on this basis, they consider that it is appropriate to prepare the financial statements on the going concern basis.

**2.3 Significant judgements and sources of estimation uncertainty**

In preparing the financial statements, management is required to make estimates and assumptions that affect the amounts represented in the financial statements and related disclosures. Use of available information and the application of judgement is inherent in the formation of estimates. Actual results in the future could differ from these estimates which may be material to the financial statements.

Significant judgements and estimates in the application of the accounting policy include:

**Intangibles:** Useful life of purchased intangibles require management's estimation and judgement. The Company determines the estimated useful lives, residual values and related amortisation charges for its purchased intangibles with reference to the estimated periods that the Company intends to derive future economic benefits from the use of these assets. Management will revise the amortisation charge where useful lives or residual values are materially different from those previously estimated. Actual economic lives may differ from estimated useful lives and actual residual values may differ from estimated residual values. Periodic review could potentially result in a change in amortisable lives and residual values and therefore amortisation expenses in the future periods. Please refer to Intangible assets accounting policy and note 13 for details.

**Recoverability of investments -** The Company conducts impairment reviews of investments in subsidiaries whenever events or changes in circumstances indicate that their carrying amounts may not be recoverable or tests for impairment annually in accordance with the relevant accounting standards. Determining whether an asset is impaired requires an estimation of the recoverable amount, which requires the Company to estimate the value in use based on future cash flows and a suitable discount rate in order to calculate the present value.

The assessment is prepared using budgets, prepared by the company to forecast 2021, and International Monetary Fund ("IMF") forecast GDP growth rates to project growth to 2025. Group wide weighted average cost of capital ("WACC") and long term growth rate, determined based on IMF data, are used for computing terminal value of future cash flows. All four inputs are deemed reasonable for calculation the recoverability of investments. The level of uncertainty associated is minimal due to headroom the Company has when carrying out its assessment.

**2.4 New and amended standards adopted by the Company**

The Company has applied all standards and amendments, which are mandatory for 31 December 2020 reporting periods. These amendments did not have any impact on the amounts recognised in prior periods and are not expected to significantly affect the current or future periods. Certain new accounting standards and interpretations have been published that are not mandatory for 31 December 2020 reporting periods and have not been early adopted by the group. These standards are not expected to have a material impact on the entity in the current or future reporting periods and on foreseeable future transactions.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**2. Accounting policies (continued)****2.5 Foreign exchange****Functional and presentation currency**

Items included in the financial statements of the Company are measured using the currency of the primary economic environment in which the Company operates ('the functional currency'). The financial statements are presented in Euro, which is the Company's functional currency and presentation currency.

**Transactions and balances**

Transactions in foreign currencies are translated to the Company's functional currencies at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at the balance sheet date are retranslated to the functional currency at the foreign exchange rate ruling at that date. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transaction. Non-monetary assets and liabilities denominated in foreign currencies that are stated at fair value are retranslated to the functional currency at foreign exchange rates ruling at the dates the fair value was determined. Foreign exchange differences arising on translation are recognised in the profit and loss account.

**2.6 Revenue**

Revenue is recognised to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the Company expects to be entitled in exchange for those goods or services.

Revenue recognition is based on a five-step model which requires, for each customer contract, that the transaction price is apportioned to the separate performance obligations set out in the contract on a relative standalone selling price basis, and recognised as revenue at the point at which control of goods or services is transferred to the customer. In determining the transaction price, variable revenue is included in the transaction price where it is highly probable that it will be realised. Revenue is taken into account where it is expected to be collectible.

The Company's revenue represents share of profits from Mastercard's European business.

Under the IFRS 15 standard, the performance obligation of the Company is holding the Intellectual property and incurring other support costs. This is recognised over time. The amount of consideration is not known until profit is calculated by the counterparty in the profit share agreement, and revenue is only recognised to the extent it is highly probable not to reverse.

**2.7 Property, plant and equipment**

Property, plant and equipment is stated at cost less accumulated depreciation and accumulated impairment losses.

Where parts of an item of Property, plant and equipment have different useful lives, they are accounted for as separate items of Property, plant and equipment.

Depreciation is charged to the profit and loss account on a straight-line basis over the estimated useful lives of each part of an item of Property, plant and equipment. Land is not depreciated. The estimated useful lives are as follows:

- Computer equipment - 3 years
- Fixtures and fittings - 5 years

Depreciation methods, useful lives and residual values are reviewed at each statement of financial position date.

Leasehold improvements are amortised over the shorter of their respective lease periods and estimated useful economic life. The assets' residual values, useful lives and depreciation method are reviewed and adjusted.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected to arise from the continued use of the asset. Any gain or loss arising on the derecognition of the asset is included in the statement of comprehensive income in the period of derecognition.

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**MASTERCARD EUROPE SERVICES LIMITED**

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Notes to the financial statements (continued)  
For the year ended 31 December 2020

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**2. Accounting policies (continued)**

**2.8 Business combinations**

Business combinations are accounted for using the acquisition method as at the acquisition date, which is the date on which control is transferred to the Company.

For acquisitions the Company measures goodwill at the acquisition date as:

- the fair value of the consideration (excluding contingent consideration) transferred; plus
- estimated amount of contingent consideration (see below); plus
- the recognised amount of any non-controlling interests in the acquiree; plus
- the fair value of the existing equity interest in the acquiree; less
- the net recognised amount (generally fair value) of the identifiable assets acquired and liabilities assumed.

Costs related to the acquisition, other than those associated with the issue of debt or equity securities, are expensed as incurred.

Any contingent consideration payable is recognised at fair value at the acquisition date. If the contingent consideration is classified as equity, it is not remeasured and settlement is accounted for within equity. Otherwise, subsequent changes to the fair value of the contingent consideration are recognised in profit or loss.

**2.9 Intangible assets**

Goodwill is stated at cost less any accumulated impairment losses. Goodwill is allocated to cash-generating units. It is not amortised but is tested annually for impairment. This is not in accordance with The Large and Medium-sized Companies and Groups (Accounts and Reports) Regulations 2008 which requires that all goodwill be amortised. The directors consider that this would fail to give a true and fair view of the profit for the year and that the economic measure of performance in any period is properly made by reference only to any impairment that may have arisen. It is not practicable to quantify the effect on the financial statements of this departure.

*Software, Product intellectual property and Other intangibles*

Expenditure on internally generated goodwill and brands is recognised in the profit and loss account as an expense as incurred.

Intangible assets that are acquired by the Company are stated at cost less accumulated amortisation and less accumulated impairment losses.

The cost of an intangible asset acquired in a business combination is its fair value at the acquisition date.

*Amortisation*

Amortisation is charged to the profit and loss account on a straight-line basis over the estimated useful lives of intangible assets unless such lives are indefinite. Intangible assets with an indefinite useful life and goodwill are systematically tested for impairment at each balance sheet date. The remaining Intangible assets are amortised from the date they are available for use. The estimated useful lives are as follows:

- Software - 3 years
- Product intellectual property - 7 years
- Other intangibles - 9 years

Other intangibles are Customer relationships that were acquired as part of 5one acquisition. Amortisation period of 9 years was agreed as part of the valuation.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**2. Accounting policies (continued)****2.10 Financial instruments****(i) Recognition and initial measurement**

Trade receivables and debt securities issued are initially recognised when they are originated. All other financial assets and financial liabilities are initially recognised when the Company becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without a significant financing component) or financial liability is initially measured at fair value plus, for an item not at fair value through profit or loss (FVTPL), transaction costs that are directly attributable to its acquisition or issue. A trade receivable without a significant financing component is initially measured at the transaction price.

**(ii) Classification and subsequent measurement****Financial assets****(a) Classification**

On initial recognition, a financial asset is classified as measured at: amortised cost; FVOCI - equity investment; or FVTPL.

Financial assets are not reclassified subsequent to their initial recognition unless the Company changes its business model for managing financial assets in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

A financial asset is measured at amortised cost if it meets both of the following conditions:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

A debt investment is measured at FVOCI if it meets both of the following conditions:

- it is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

On initial recognition of an equity investment that is not held for trading, the Company may irrevocably elect to present subsequent changes in the investment's fair value in OCI. This election is made on an investment-by-investment basis.

All financial assets not classified as measured at amortised cost or FVOCI as described above are measured at FVTPL. This includes all derivative financial assets.

Investments in subsidiaries are carried at cost less impairment. Gains or losses on disposal of investments are determined by comparing the sale proceeds with the net book value and are recognised in the statement of comprehensive income.

**Cash and cash equivalents**

Cash and cash equivalents include cash on hand and deposits held at call with banks.

**2. Accounting policies (continued)**

**2.10 Financial instruments (continued)**

**(ii) Classification and subsequent measurement (continued)**

**Financial assets (continued)**

**b) Subsequent measurement and gains and losses.**

*Financial assets at FVTPL* - these assets (other than derivatives designated as hedging instruments) are subsequently measured at fair value. Net gains and losses, including any interest or dividend income, are recognised in profit or loss.

*Financial assets at amortised cost* - These assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairment are recognised in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.

*Debt investments at FVOCI* - these assets are subsequently measured at fair value. Interest income calculated using the effective interest method, foreign exchange gains and losses and impairment are recognised in profit or loss. Other net gains and losses are recognised in OCI. On derecognition, gains and losses accumulated in OCI are reclassified to profit or loss.

*Equity investments at FVOCI* - these assets are subsequently measured at fair value. Dividends are recognised as income in profit or loss unless the dividend clearly represents a recovery of part of the cost of the investment. Other net gains and losses are recognised in OCI and are never reclassified to profit or loss.

**Financial liabilities and equity**

Financial instruments issued by the Company are treated as equity only to the extent that they meet the following two conditions:

- they include no contractual obligations upon the Company to deliver cash or other financial assets or to exchange financial assets or financial liabilities with another party under conditions that are potentially unfavourable to the Company; and
- where the instrument will or may be settled in the Company's own equity instruments, it is either a non-derivative that includes no obligation to deliver a variable number of the Company's own equity instruments or is a derivative that will be settled by the Company's exchanging a fixed amount of cash or other financial assets for a fixed number of its own equity instruments.

To the extent that this definition is not met, the proceeds of issue are classified as a financial liability. Where the instrument so classified takes the legal form of the Company's own shares, the amounts presented in these financial statements for called up share capital and share premium account exclude amounts in relation to those shares.

Financial liabilities are classified as measured at amortised cost or FVTPL. A financial liability is classified as at FVTPL if it is classified as held-for-trading, it is a derivative or it is designated as such on initial recognition. Financial liabilities at FVTPL are measured at fair value and net gains and losses, including any interest expense, are recognised in profit or loss. Other financial liabilities are subsequently measured at amortised cost using the effective interest method. Interest expense and foreign exchange gains and losses are recognised in profit or loss. Any gain or loss on derecognition is also recognised in profit or loss.

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**MASTERCARD EUROPE SERVICES LIMITED**

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Notes to the financial statements (continued)  
For the year ended 31 December 2020

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**2. Accounting policies (continued)**

**2.10 Financial instruments (continued)**

**(iii) Impairment**

The Company recognises loss allowances for expected credit losses (ECLs) on financial assets measured at amortised cost, debt investments measured at FVOCI and contract assets (as defined in IFRS 15).

The Company measures loss allowances at an amount equal to lifetime ECL, except for other debt securities and bank balances for which credit risk (i.e. the risk of default occurring over the expected life of the financial instrument) has not increased significantly since initial recognition which are measured as 12-month ECL.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating ECL, the Company considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Company's historical experience and informed credit assessment and including forward-looking information.

Lifetime ECLs are the ECLs that result from all possible default events over the expected life of a financial instrument.

12-month ECLs are the portion of ECLs that result from default events that are possible within the 12 months after the reporting date (or a shorter period if the expected life of the instrument is less than 12 months).

The maximum period considered when estimating ECLs is the maximum contractual period over which the Company is exposed to credit risk.

*Measurement of ECLs*

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Company expects to receive). ECLs are discounted at the effective interest rate of the financial asset.

*Credit-impaired financial assets*

At each reporting date, the Company assesses whether financial assets carried at amortised cost and debt securities at FVOCI are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

*Write-offs*

The gross carrying amount of a financial asset is written off (either partially or in full) to the extent that there is no realistic prospect of recovery.

**2. Accounting policies (continued)**

**2.11 Impairment of non-financial assets**

The carrying amounts of the Company's non-financial assets, other than deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. For goodwill, and intangible assets that have indefinite useful lives or that are not yet available for use, the recoverable amount is estimated each year at the same time.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purpose of impairment testing, assets that cannot be tested individually are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets (the "cash-generating unit"). The goodwill acquired in a business combination, for the purpose of impairment testing, is allocated to cash-generating units, or ("CGU"). Subject to an operating segment ceiling test, for the purposes of goodwill impairment testing, CGUs to which goodwill has been allocated are aggregated so that the level at which impairment is tested reflects the lowest level at which goodwill is monitored for internal reporting purposes. Goodwill acquired in a business combination is allocated to groups of CGUs that are expected to benefit from the synergies of the combination.

An impairment loss is recognised if the carrying amount of an asset or its CGU exceeds its estimated recoverable amount. Impairment losses are recognised in profit or loss. Impairment losses recognised in respect of CGUs are allocated first to reduce the carrying amount of any goodwill allocated to the units, and then to reduce the carrying amounts of the other assets in the unit (group of units) on a pro rata basis.

An impairment loss in respect of goodwill is not reversed.

In respect of other assets, impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**2. Accounting policies (continued)**

**2.12 Share based employee remuneration**

Mastercard Incorporated operates a number of equity-settled, share-based compensation plans, under which the company receives services from employees as consideration for equity instruments (restricted stock units, performance stock units and stock options). The awards are granted by Mastercard Incorporated and the company has no obligation to settle the awards. The fair value of the employee services received in exchange for the grant of the awards is recognised as an expense. A credit is recognised directly in shareholders' funds. The total amount to be expensed is determined by reference to the fair value of the awards granted:

- including any market performance conditions (for example, an entity's share price);
- excluding the impact of any service and non market performance vesting conditions (for example, profitability, sales growth targets and remaining an employee of the entity over a specified time period); and
- including the impact of any non-vesting conditions (for example, the requirement for employees to save).

Non market performance and service conditions are included in assumptions about the number of awards options that are expected to vest.

Mastercard Incorporated estimates the fair value of its non-qualified stock option awards using a Black-Scholes valuation model. The fair value of restricted stock units is determined and fixed on the grant date based on the Mastercard Incorporated stock price, adjusted for the exclusion of dividend equivalents. The Monte Carlo simulation valuation model is used to determine the grant date fair value of performance stock units granted. All share-based compensation expenses are recorded in general and administrative expenses.

The total expense is recognised straight-line over the vesting period, which is the period over which all of the specified vesting conditions are to be satisfied. In addition, in some circumstances employees may provide services in advance of the grant date and therefore the grant date fair value is estimated for the purposes of recognising the expense during the period between service commencement period and grant date.

At the end of each reporting period, the company revises its estimates of the number of options that are expected to vest based on the non-market vesting conditions. It recognises the impact of the revision to original estimates, if any, in the income statement, with a corresponding adjustment to equity.

Mastercard Incorporated recharges expenses related to share based payments, which are debited to shareholders' funds.

**Restricted stock units**

A restricted stock unit (RSU) award is denominated in common shares that will be settled either by delivery of common shares or the payment of cash based upon the value of a specified number of common shares. Mastercard grants restricted stock units periodically to employees in accordance with the restricted stock unit agreement.

Mastercard's RSUs are time based awards that typically vest at the end of a three year requisite service period (cliff vesting). In 2020, Mastercard amended the vesting terms for the March 2020 RSU's awarded and for all future awards, where by the stock units now vest annually over a four year service period.

These awards are conditioned upon the employee's continued employment with the company as of the vesting date.

**Performance stock units**

A performance stock unit (PSU) consists of the right to receive common shares or cash, as provided in the particular award agreement, upon achievement of a performance goal or goals. The performance unit award shall be earned in accordance with the agreement over a performance period. These awards typically vest at the end of a three year performance period (cliff vesting). These awards are conditioned upon the employee's continued employment with the Company and the achievement of the performance goals established by the committee and set forth in the employee's grant statement.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**2. Accounting policies (continued)****2.12 Share based employee remuneration (continued)****Stock options**

A Stock option (option) shall entitle the participant to receive common shares upon exercise of such option. The committee may provide for grant or vesting of options conditioned upon the performance of services, the achievement of performance goals or the execution of, and/or compliance with, a non competition or non solicitation agreement, or any combination of the above. The exercise price per share for an award shall not be less than the fair market value per share as of the grant date. The option period fixed by the committee for any award shall be no longer than ten years from the option's grant date. The standard rate at which an option shall be exercisable shall be twenty five percent on each of the first four anniversaries of the grant.

**2.13 Finance Income and expense**

Finance expenses include interest payable.

Finance income includes interest receivable on funds invested.

Finance income and expense is recognised in profit or loss as it accrues, using the effective interest method.

Dividend income is recognised in the profit and loss account on the date the entity's right to receive payments is established.

Foreign currency gains and losses are reported on a net basis as part of operating expense.

**2.14 Capital and reserves****Ordinary shares**

Represents the nominal value of shares issued.

**Retained earnings**

Represents the reserves for net gains and losses recognised in the statement of comprehensive income.

**2.15 Income taxes**

Tax on the profit or loss for the year comprises current and deferred tax. Tax is recognised in the profit and loss account except to the extent that it relates to items recognised directly in equity or other comprehensive income, in which case it is recognised directly in equity or other comprehensive income.

Current tax is the expected tax payable or receivable on the taxable income or loss for the year, using tax rates enacted or substantively enacted at the balance sheet date, and any adjustment to tax payable in respect of previous years.

Deferred tax is provided on temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. The following temporary differences are not provided for:

- differences relating to investments in subsidiaries to the extent that they will probably not reverse in the foreseeable future.

The amount of deferred tax provided is based on the expected manner of realisation or settlement of the carrying amount of assets and liabilities, using tax rates enacted or substantively enacted at the balance sheet date.

A deferred tax asset is recognised only to the extent that it is probable that future taxable profits will be available against which the temporary difference can be utilised.

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**3. Revenue**

	2020 €000	2019 €000
Profit share from Mastercard Europe SA	1,348,408	1,532,510
	<u>1,348,408</u>	<u>1,532,510</u>

No further geographical analysis of revenue, profit before tax or net assets is deemed necessary as the Company's activities take place substantially within Europe and are all part of one business segment being the principal activity of the Company.

**4. Operating expenses**

	2020 €000	2019 €000
Employee costs (note 7)	147,179	138,651
Depreciation of owned property, plant and equipment (note 12)	2,766	2,257
Amortisation of intangible assets (note 13)	149,114	150,319
Auditors' remuneration – audit fees (note 6)	226	306
Impairment of investments (note 14)	10,284	-
Advertising and marketing	17,799	20,588
Loss on disposal of property, plant and equipment	12	6
Net foreign exchange (gains)/losses	(4,083)	2,994
Litigation costs	19,900	-
Other operating expenses	71,179	82,503
	<u>414,376</u>	<u>397,624</u>

**5. Gain on disposal of subsidiary**

	2020 €000	2019 €000
Profit on disposal of subsidiary	978	-
	<u>978</u>	<u>-</u>

On 20 November 2020, the Company sold its investment in Sone Marketing (SA) Proprietary Limited to Mastercard Southern Africa Pty Ltd for the purchase consideration of €2,992,768. This has resulted in a gain on disposal of €977,719 (2019: €nil) (see note 14).

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**6. Auditors' remuneration**

Audit fees for the financial statements for the year ended 31 December 2020 were €54,179 (2019: €60,148).

The Company incurred costs on behalf of other Mastercard group company audits of €136,750 (2019: €181,605). Additional costs were incurred in the current period related to year ended 31 December 2019 of €34,803. There were no non-audit fees (2019: €nil) paid to the auditors.

**7. Employee costs**

Employees are contracted and seconded to Mastercard UK Management Services Limited and costs are recharged to this entity in full; costs received as a recharge are included below with the employee numbers detailed within Mastercard UK Management Services Limited.

Employee costs consist of:

	2020 €000	2019 €000
Wages and salaries	99,537	94,246
Social security costs	16,772	18,358
Other pension costs	7,874	6,473
Share based payment charges	22,996	19,574
	<u>147,179</u>	<u>138,651</u>

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**MASTERCARD EUROPE SERVICES LIMITED**


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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**


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**8. Share based employee remuneration**
**RSU movements during the year**

The activity related to share based employee remuneration for permanent staff contracted to Mastercard UK Management Services Limited, as noted in employee costs (note 7), is as follows.

There were 193,190 RSUs as at 1 January 2020, brought forward from previous periods (2019: 226,640). During 2020, 60,042 Mastercard RSUs were awarded (2019: 66,592)

Other movements of RSUs during the year net to a decrease of 74,548 (2019: 100,042) of which 1,689 RSUs were forfeited in the year (2019: 15,311) and 71,796 RSUs were vested (2019: 94,865). The remaining movements relate to transfers in and out. There were 178,684 RSUs outstanding at the reporting date (2019: 193,190). Outstanding awards vest between February 2021 and March 2024, being between one and four years after their grant date.

Due to the nature of these awards, they are exercised at the point of vesting and for nil consideration.

Details of Mastercard RSUs outstanding as at 31 December and their vest dates, are as follows:

Vest date	As at 31 December 2020			As at 31 December 2019		
	Grant date	RSUs outstanding (no.)	market value per RSU US \$	Grant date	RSUs outstanding (no.)	market value per RSU US \$
			Remaining contract life Years			Remaining contract life Years
28/02/2020	-	-	-	69,352	109.79	0.2
31/03/2020	-	-	-	684	109.71	0.3
30/09/2020	-	-	-	2,334	139.30	0.8
28/02/2021	49,223	170.69	0.2	50,661	170.69	1.2
01/03/2021	14,442	286.35	3.1	-	-	-
01/04/2021	296	225.43	2.3	-	-	-
17/04/2021	436	238.26	1.3	-	-	-
01/07/2021	1,283	194.90	0.5	1,283	194.90	1.5
30/09/2021	1,245	221.02	0.8	1,245	221.02	1.8
31/12/2021	405	185.22	1.0	405	185.22	2.0
28/02/2022	64,751	223.58	1.1	65,775	223.58	2.2
01/03/2022	14,442	286.35	3.1	-	-	-
31/03/2022	638	235.35	0.8	425	235.35	2.3
01/04/2022	296	225.43	2.3	-	-	-
17/04/2022	438	238.26	1.3	-	-	-
30/06/2022	951	263.01	1.5	951	263.01	2.5
30/09/2022	75	267.15	1.8	75	267.15	2.8
01/03/2023	14,442	286.35	3.1	-	-	-
01/04/2023	296	225.43	2.3	-	-	-
01/03/2024	15,025	286.35	3.1	-	-	-
	<b>178,684</b>			<b>193,190</b>		

For shares vested during the period, the weighted-average share price at the exercise dates was \$283.45 (2019: \$223.69).

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**MASTERCARD EUROPE SERVICES LIMITED**


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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**8. Share based employee remuneration (continued)**

**PSU movements during the year**

There were 40,092 PSUs as at 1 January 2020, brought forward from previous periods (2019: 57,336). During 2020, 9,203 Mastercard PSUs were awarded (2019: 2,807).

Other movements of PSUs during the year net to a decrease of 28,120 (2019: 20,051) of which none were forfeited in the year (2019: none) and 28,120 PSUs were vested (2019: 35,432). The remaining movement relates to changes in performance. There were 21,175 PSUs outstanding at the reporting date (2019: 40,092). Outstanding awards vest between February 2021 and February 2023, being three years after their grant date.

Due to the nature of these awards, they are exercised at the point of vesting and for nil consideration.

Details of Mastercard PSUs outstanding as at 31 December and their vest dates, are as follows:

Vest date	As at 31 December 2020			As at 31 December 2019		
	PSUs outstanding (no.)	Grant date market value per PSU US \$	Remaining contract life Years	PSUs outstanding (no.)	Grant date market value per PSU US \$	Remaining contract life Years
28/02/2020	-	-	-	28,120	126.25	0.2
28/02/2021	7,844	229.29	0.2	7,844	226.29	1.2
28/02/2022	4,128	229.91	1.2	4,128	229.91	2.2
01/03/2023	9,203	291.18	2.2	-	-	-
	<u>21,175</u>			<u>40,092</u>		

For shares vested during the period, the weighted-average share price at the date of exercise was \$281.97 (2019: \$224.77).

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**8. Share based employee remuneration (continued)****Stock option movements during the year**

There were 572,938 options as at 1 January 2020, brought forward from previous periods (2019: 649,293). During 2020, 24,208 Mastercard options were awarded (2019: 45,920).

Other movements of options during the year net to a decrease of 94,378 (2019: 122,275) of which none were forfeited in the year (2019: 17,545) and 94,378 options were exercised (2019: 136,290). The remaining movement relates to transfers in and out. There were 502,768 options outstanding at the reporting date (2019: 572,938). Outstanding awards expire between 2021 and 2030, being ten years after their grant date.

There were 94,378 Options exercised in 2020 (2019: 136,290) at a weighted-average price of \$80.23 (2019: \$79.65). The related weighted average share price at the time of exercise was \$311.79 (2019: \$234.16).

Details of Mastercard Options outstanding as of 31 December and their vest dates are as follows:

Expiration date	As at 31 December 2020		As at 31 December 2019	
	Options outstanding (no.)	Weighted average remaining contract life Years	Options outstanding (no.)	Weighted average remaining contract life Years
12/04/2020	-	-	13,520	0.3
01/03/2021	-	-	14,040	1.2
01/03/2022	9,280	1.2	9,280	2.2
01/03/2023	11,160	2.2	11,160	3.2
01/03/2024	16,444	3.2	18,965	4.2
01/03/2025	65,790	4.2	103,384	5.2
01/03/2026	119,420	5.2	126,147	6.2
01/03/2027	128,769	6.2	142,225	7.2
01/03/2028	74,236	7.2	79,813	8.2
01/03/2029	53,461	8.2	54,404	9.2
01/03/2030	24,208	9.2	-	-
	<u>502,768</u>		<u>572,938</u>	

**9. Directors' emoluments**

The directors did not receive any identifiable emoluments in respect of their services to the Company (2019: Nil). The emoluments of the directors are paid by another entity in the Mastercard group.

The directors are undertaking executive duties on a number of fellow Mastercard subsidiaries, and it is not possible to make an accurate apportionment of their emoluments in respect of each of the subsidiaries.

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**MASTERCARD EUROPE SERVICES LIMITED**

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Notes to the financial statements (continued)  
For the year ended 31 December 2020

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**10. Finance income and expenses**

	2020 €000	2019 €000
<b>Finance income</b>		
Finance income	4	632
	<u>4</u>	<u>632</u>
<b>Finance expenses</b>		
Finance expense	(3,877)	(1,363)
	<u>(3,877)</u>	<u>(1,363)</u>

**11. Tax on profit**

Recognised in the statement of comprehensive income

	2020 €000	2019 €000
<b>Current tax</b>		
Current tax on profit for the year	192,229	234,841
Adjustments in respect of prior years	(4,579)	9,543
<b>Total current tax</b>	<u>187,650</u>	<u>244,384</u>
<b>Deferred tax</b>		
Current year	(20,608)	(18,356)
Remeasurement of deferred tax for changes in tax rates	(11,042)	-
Adjustments in respect of prior years	6	1,096
<b>Total deferred tax</b>	<u>(31,644)</u>	<u>(17,260)</u>
<b>Total tax expense for the year</b>	<u>156,006</u>	<u>227,124</u>

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**MASTERCARD EUROPE SERVICES LIMITED**


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Notes to the financial statements (continued)  
For the year ended 31 December 2020

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**11. Tax on profit (continued)**

The expense for the year can be reconciled to the profit per the statement of comprehensive income as follows:

	2020 €000	2019 €000
Profit before income tax	931,137	1,134,155
Profit before income tax at the standard UK rate of 19.00% (2019: 19.00%)	176,916	215,489
Effects of:		
Expenses not deductible for tax purposes	5,889	175
Remeasurement of deferred tax for changes in tax rates	(11,042)	-
Differences between current and deferred tax rates applicable	-	2,028
Fixed asset differences	47	391
Income not taxable	(336)	(246)
Group relief	(8,183)	(4,291)
Adjustments in respect of prior years	(4,325)	10,650
Effect of exchange rate differences	(2,960)	2,920
Deferred tax asset not recognised	-	8
Total tax expense for the year	156,006	227,124

Deferred tax (assets) and liabilities are attributable to the following:

	2020 €000	2019 €000
Accelerated capital allowances	(125,509)	(93,865)
	<u>(125,509)</u>	<u>(93,865)</u>

Movement in deferred tax during the year:

	2020 €000	2019 €000
Provision at start of year	(93,865)	(76,605)
Adjustments in respect of prior years	6	1,096
Deferred tax charge to statement of comprehensive income	(31,650)	(18,356)
Provision at the end of the year	<u>(125,509)</u>	<u>(93,865)</u>

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**MASTERCARD EUROPE SERVICES LIMITED**


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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**


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**11. Tax on profit (continued)**

A UK corporation tax rate of 19% (effective from 1 April 2020) was substantively enacted on 17 March 2020, reversing the previously enacted reduction in the rate from 19% to 17%. This increases the company's current tax charge accordingly. In the 3 March 2021 Budget it was announced that the UK tax rate will increase to 25% from 1 April 2023. This will have a consequential effect on the company's future tax charge. The deferred tax asset at the balance sheet date has been calculated at 19% (2019: 17%).

In the 3 March 2021 Budget it was announced that the UK tax rate will increase to 25% from 1 April 2023. This will have a consequential effect on the company's future tax charge. If this rate change had been substantively enacted at the current balance sheet date the deferred tax asset would have increased by €39,634,395.

**12. Property, plant and equipment**

	Leasehold improvements €000	Fixtures and fittings €000	Computer equipment €000	Total €000
<b>Cost</b>				
As at 1 January 2020	127	134	10,734	10,995
Additions	-	-	1,651	1,651
Disposals	(127)	(122)	(539)	(788)
<b>As at 31 December 2020</b>	<b>-</b>	<b>12</b>	<b>11,846</b>	<b>11,858</b>
<b>Accumulated depreciation</b>				
As at 1 January 2020	31	9	5,825	5,865
Charge for the year	-	3	2,763	2,766
Disposals	(31)	-	(528)	(559)
<b>As at 31 December 2020</b>	<b>-</b>	<b>12</b>	<b>8,060</b>	<b>8,072</b>
<b>Net book value</b>				
As at 31 December 2020	-	-	3,786	3,786
As at 31 December 2019	96	125	4,909	5,130

## MASTERCARD EUROPE SERVICES LIMITED

### Notes to the financial statements (continued) For the year ended 31 December 2020

#### 13. Intangible assets

	Goodwill €000	Software €000	Product intellectual property €000	Other intangibles €000	Total €000
<b>Cost</b>					
As at 1 January 2020	5,941	4,639	1,042,296	1,734	1,054,610
Foreign exchange adjustment	-	(57)	-	-	(57)
Asset retirement	-	(320)	-	-	(320)
<b>As at 31 December 2020</b>	<b>5,941</b>	<b>4,262</b>	<b>1,042,296</b>	<b>1,734</b>	<b>1,054,233</b>
<b>Accumulated amortisation</b>					
As at 1 January 2020	-	4,544	769,314	995	774,853
Charge for the year	-	22	148,899	193	149,114
Asset retirement	-	(320)	-	-	(320)
<b>As at 31 December 2020</b>	<b>-</b>	<b>4,246</b>	<b>918,213</b>	<b>1,188</b>	<b>923,647</b>
<b>Net book value</b>					
As at 31 December 2020	5,941	16	124,083	546	130,586
As at 31 December 2019	5,941	95	272,982	739	279,757

The Company purchased intangible assets from Mastercard Europe S.A. (MCE) on 31 October 2014. These assets comprise the technical, customer and commercial know-how relating to the suite of payment solutions and programs within MCE (also referred to as 'the product intangibles'). These assets are amortised over 7 years starting from the purchase date.

Product intellectual property has a net book value of €124,083,000 and a remaining life of 1 year (2019: €272,982,000 and a remaining life of 2 years).

The Company purchased 5one Marketing Limited (5one UK) on 29 December 2016, the difference between the assets and liabilities recorded was recognised as goodwill. Following this transaction 5one UK transferred its assets to the Company.

Intangible asset amortisation is recorded in other operating expenses in the Statement of comprehensive income.

## MASTERCARD EUROPE SERVICES LIMITED

### Notes to the financial statements (continued) For the year ended 31 December 2020

#### 14. Investments

Cost and net book value	€000
As at 1 January 2020	8,752
Additions	6,294
Impairment	(10,284)
Disposals	(2,015)
As at 31 December 2020	2,747

The Company's movements in investments during the year are as follows:

- A new investment in Masabi Group Limited by €4,644,000 (2019: €nil) by the conversion of an interest free loan provided by the Company. As a result of the Company's annual impairment review an impairment of €9,192,000 (2019: €nil) was recognised in the profit and loss account.
- A new investment in Lyfpay by €1,549,000 (2019: €nil). The Investment was not recorded in prior years and is considered immaterial to require a restatement and therefore has been included as an addition in the current year. As a result of the Company's annual impairment review, an impairment of €1,092,000 (2019: €nil) was recognised in the Profit and Loss Account.
- Increase investment in Apis Growth Fund II L.P. by €101,000 (2019: €777,000).
- The Company sold its investment in 5one Marketing (SA) Proprietary Limited to Mastercard Southern Africa Pty Ltd for the purchase consideration of €2,993,000. This has resulted in a gain on disposal of €978,000 (2019: €nil) (see note 5).

The directors believe that the carrying value of the investments is supported by the value of their underlying net assets.

The Company had the following investments as of 31 December 2020:

Name	Address	Country of incorporation	Percentage Held 2020	Percentage Held 2019	Value of investment €000	Principal activity
Masabi Group Limited	37 Beviden Street, London, England, N1 6BH	UK	7.64%	7.64%	nil	Trading company
Divido Financial Services Limited	Office 7, 35-37 Ludgate Hill, London, England, EC4M 7JN	UK	3%	3%	1,250	Trading company
Lyfpay	4 rue Frédéric-Guillaume Raiffeisen, 67000 Strasbourg, France	France	2.53%	2.53%	457	Trading company
Apis Growth Fund II L.P.	6th Floor, 44 Great Marlborough St, London, England W1F 7JL	UK	0.009%	0.009%	1,040	Trading fund
5one Marketing (SA) Proprietary Limited	Regent Square, Block A, 1st Floor, Corner Doncaster Road & Rosemead Avenue, Kenilworth, Cape Town, South Africa 7708	South Africa	-%	100%	nil	Trading company

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**15. Trade and other receivables**

	2020 €000	2019 €000
Amounts due from related parties	510,897	412,525
VAT receivable	3,061	2,685
Corporation tax	18,082	-
Other receivables	1,104	6,144
Prepayments	-	2,000
	<u>533,144</u>	<u>423,354</u>

Amounts due from related parties are unsecured, non-interest bearing, repayable on demand and have no fixed date of repayment.

**16. Trade and other payables**

	2020 €000	2019 €000
Trade payables	7,231	4,283
Amounts owed to group undertakings	234,893	203,651
Corporation tax and social security	-	95,196
Other payables	856	2,324
Accruals	21,418	3,583
	<u>264,398</u>	<u>309,037</u>

Amounts owed to group undertakings are unsecured, non-interest bearing, repayable on demand and have no fixed date of repayment.

**17. Ordinary shares**

	2020 €000	2019 €000
Allotted and fully paid	-	-
1 (2019: 1) Ordinary shares of £1 each	<u>-</u>	<u>-</u>

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**MASTERCARD EUROPE SERVICES LIMITED**

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**Notes to the financial statements (continued)**  
**For the year ended 31 December 2020**

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**18. Dividends**

The directors declared and paid the following dividends during the year: 6 August 2020 €41,231,402 being €41,231,402 per ordinary share, 29 September 2020 €13,181,258 being €13,181,258 per ordinary share, 14 December 2020 €200,000,000 being €200,000,000 per ordinary share (2019: total dividends of €1,194,228,677 being €1,194,228,677 per ordinary share).

**19. Related parties**

The Company is exempt the requirements of IAS 24 Related Party Disclosures to disclose related party transactions entered into between two or more members of the group.

**20. Immediate and ultimate holding company**

The Company's immediate parent undertaking is Mastercard Holdings LP, a company incorporated and domiciled in the United Kingdom.

The ultimate parent undertaking and controlling party is Mastercard Incorporated, a company incorporated and domiciled in the United States of America.

Mastercard Incorporated is the parent of the smallest and largest group of undertakings to consolidate these financial statements at 31 December 2020. The consolidated financial statements of Mastercard Incorporated are available from its registered office at 2000 Purchase Street, Purchase, New York.

**21. Events after the reporting year***Dividends*

On 12 February 2021 the Directors declared a dividend of €250,780,200 being €250,780,200 per ordinary share.

On 4 May 2021 the Directors declared a dividend of €200,000,000 being €200,000,000 per ordinary share.

No other subsequent events were noted.