# REGISTERED COMPANY NUMBER: 08911475 (England and Wales) REGISTERED CHARITY NUMBER: 1158313

## REPORT OF THE TRUSTEES AND

#### UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

**FOR** 

INDEPENDENT CHOICES GREATER MANCHESTER

Sedulo Accountants Limited Chartered Certified Accountants 62-66 Deansgate Manchester M3 2EN

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# REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

#### Objectives and aims

In 2020 we updated our aims with the charities commission to

- To provide support for victims and survivors of domestic violence and abuse for people aged 16 or over and their families, throughout the United Kingdom
- Also to advance public and professional education and understanding of the issues of domestic violence/ abuse throughout the UK

#### The Focus of our Work

In order to meet the above aims and objectives, we provide a Domestic Abuse Helpline and Community Helpline Language Service which operates on Monday to Friday from 10am to 4pm excluding public holidays. We provide emotional support, advice, signposting and safety planning to women experiencing domestic abuse and referral to refuge provision across the UK. We also provide advocacy in appropriate cases.

Our Community Helpline Language Service offers a helpline service that is culturally sensitive to the needs of South Asian women and workers who speak Urdu and Punjabi. We were successful in receiving short term grant funding to deliver Honour Based Abuse and Forced Marriage awareness sessions and a community event. We also extended our CHLS opening hours to be in line with the general helpline.

This year we continue to deliver our LGBTQ+ Independent Domestic Abuse Domestic Violence Advisor (IDVA) service across Greater Manchester. We received 77 referrals over 12 months with continuous awareness raising of the service offer with Greater Manchester IDVA teams and victim services. We deliver the service in partnership with the LGBT Foundation and we worked closely with Greater Manchester Police who are the main referring agency.

On the helpline we took 3498 calls and made 1024 calls. The total number of incoming and outgoing calls was 4522. We are noticing an increase in the complexity of the calls we are supporting, from clients with complex needs.

We offer training on all aspects of domestic abuse and awareness raising sessions to agencies and community groups across Greater Manchester.

We worked together with Safety 4 Sisters to deliver the Homeless link project with the aim to support women with NRPF (No Recourse to Public Funds) experiencing domestic violence/abuse. The project sought to prevent homelessness, provide places of safety and improve the experience for women who sought support from professionals by training. We provided advice and practical support on over 400 calls for women who had NRPF through the Helpline, which included support around immigration issues, NRPF, honour-based violence/abuse and safety planning whilst considering cultural issues and barriers this group may face. The project provided 25 migrant victims/ survivors with crisis grants which provided practical assistance, accommodation, either in a Bed & Breakfast or in a Refuge & sustenance, We also delivered a bespoke training package to professionals specifically for women with NRPF focusing on barriers and experiences migrant women with severe and multiple disadvantages face.

Independent Choices Greater Manchester is the administrator of the End the Fear website which is a Greater Manchester website that offers advice and up to date developments on all aspects of domestic abuse. The website is targeted at both victim/survivors of domestic abuse and professionals.

# REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

## **OBJECTIVES AND ACTIVITIES**

## **Reserves Policy and Funds**

The Board of Trustees has a policy in place to ensure that there are sufficient funds kept in reserve to enable the charity to continue to operate for 6 months if funding was significantly reduced. Budgeted expenditure for 2020/21 was £179,706 against actual expenditure of £179,164. Funding available to the charity as at 31/03/21 was £255,814. The charity continues to work closely with funders to deliver high quality essential services.

#### **Principal Funding Sources**

The principal funding sources for the charity's activities are by way of contract and grant income primarily from Manchester Local Authority, Greater Manchester Police and Crime Commissioner and Donations. Income for the financial year 2020 -21 amounted to £ 191,339. The Board of Trustees are aware of the risks regarding future funding with on-going central and local government cuts, so the identification of potential funding sources and partners continues to be a priority to ensure the future sustainability and service delivery of the charity.

#### **Future Plans**

We would like to thank everyone who has worked with us, volunteered for us and supported us this year. We look forward to continuing to work with you.

The Board have decided, with regret, not to continue providing the LGBTQ+ IDVA service across Greater Manchester in 2021/22.

In 2021/2022 we intend to introduce a free phone number to ensure that all victims are able to access the support offered by the Greater Manchester Domestic Abuse Helpline

We look forward to welcoming back our dedicated volunteers onto the helpline. We are also looking to welcoming a host of new yolunteers to the team and extending our volunteer programme to include new and exciting roles.

With the staff team, volunteers and trustees firmly committed to Independent Choices Greater Manchester we are confident that the future will be a positive one which will ensure we are providing expert support for victims and survivors of domestic violence and abuse their families & family and we are advancing public and professional education and understanding of the issues of domestic abuse/ violence.

We have started discussions with Greater Manchester local authorities to review the End the Fear website to ensure it continued relevance and improve accessibility.

We are increasing our social media profile and presence to engage with a wider audience.

#### STRUCTURE, GOVERNANCE AND MANAGEMENT

#### **Governing document**

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

#### REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

08911475 (England and Wales)

Registered Charity number

1158313

# REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

#### Registered office

PO Box 390 Windrush Millennium Centre Moss Side Manchester M16 7WE

#### **Trustees**

L Richards (resigned 14.7.21)

S E Bevan-Chair

L P Shentall

E Neuman (resigned 11.6.20)

D Thackray

D Smith (appointed 12.7.21)

## **Company Secretary**

H C Brewer

#### Independent Examiner

Sedulo Accountants Limited Chartered Certified Accountants 62-66 Deansgate Manchester M3 2EN

Approved by order of the board of trustees on .....

...). and signed on its behalf by:

111 1202

S E Bevan- Chair - Trustee

# INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF INDEPENDENT CHOICES GREATER MANCHESTER

Independent examiner's report to the trustees of Independent Choices Greater Manchester ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

#### Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- 1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
- 2. the accounts do not accord with those records; or
- 3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Daniel Wilson

**FCCA** 

Sedulo Accountants Limited Chartered Certified Accountants 62-66 Deansgate

Manchester

M3 2EN

Date 07/12/1024

# STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds	Restricted fund £	31.3.21 Total funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM Donations and legacies		47,439	143,900	191,339	190,277
Investment income	2	-	<u>-</u>	<u>-</u>	532
Total		47,439	143,900	191,339	190,809
EXPENDITURE ON					
Raising funds	3	25,963	38,806	64,769	37,995
Charitable activities Costs of Generating Funds		29,901	84,494	114,395	132,866
Total		55,864	123,300	179,164	170,861
NET INCOME/(EXPENDITURE)		(8,425)	20,600	12,175	19,948
RECONCILIATION OF FUNDS					
Total funds brought forward		243,639	-	243,639	223,691
TOTAL FUNDS CARRIED FORWARD		235,214	20,600	255,814	243,639

#### BALANCE SHEET 31 MARCH 2021

	Notes	Unrestricted funds	Restricted fund	31.3.21 Total funds £	31.3.20 Total funds
CURRENT ASSETS Cash at bank and in hand	Notes	235,214	20,600	255,814	243,639
NET CURRENT ASSETS		235,214	20,600	255,814	243,639
TOTAL ASSETS LESS CURRENT LIABILITIES		235,214	20,600	255,814	243,639
NET ASSETS		235,214	20,600	255,814	243,639
FUNDS Unrestricted funds Restricted funds	7			235,214 20,600	243,639
TOTAL FUNDS				255,814	243,639

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on  $\frac{1}{1}$   $\frac{$ 

S E Bevan- Chair - Trustee

# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

#### 1. ACCOUNTING POLICIES

#### Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

#### Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

#### Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

#### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

#### Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

#### Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

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# NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

2.				
	INVESTMENT INCOME	•		
			31.3.21	31.3.20
	Deposit account interest		£	£ 532
	Deposit account interest		===	====
3.	RAISING FUNDS			·
	Raising donations and legacies			,
	·		31.3.21 £	31.3.20 £
	Partner costs		9,600	
	Support costs		45,569	37,995
			55,169	37,995
٠.	TRUSTEES' REMUNERATION AND BENEFITS			
	There were no trustees' remuneration or other benefits for to 31 March 2020.	the year ended 31 Marc	h 2021 nor for	the year ende
	Trustees' expenses			
	During the year ended 31 March 2021 trustees' expenses of £ni	1 (2020 0160)		
	During the year chaed 31 March 2021 trustees expenses of En	1 (2020: £460) were paid	•	
<b>.</b> .	STAFF COSTS	1 (2020: £460) were paid		
5				
	STAFF COSTS		31.3.21	31.3.20
	STAFF COSTS		•	31.3.20
• .	STAFF COSTS  The average monthly number of employees during the year wa		31.3.21	
	STAFF COSTS  The average monthly number of employees during the year was Support Workers  No employees received emoluments in excess of £60,000.	s as follows:	31.3.21	
	STAFF COSTS  The average monthly number of employees during the year was Support Workers	s as follows:	31.3.21	
	STAFF COSTS  The average monthly number of employees during the year was Support Workers  No employees received emoluments in excess of £60,000.	s as follows:  CIAL ACTIVITIES  Unrestricted funds	31.3.21 6 Restricted fund	Total funds
	STAFF COSTS  The average monthly number of employees during the year was Support Workers  No employees received emoluments in excess of £60,000.	s as follows:  CIAL ACTIVITIES  Unrestricted	31.3.216	6 ====================================
	STAFF COSTS  The average monthly number of employees during the year was Support Workers  No employees received emoluments in excess of £60,000.  COMPARATIVES FOR THE STATEMENT OF FINANCE.	s as follows:  CIAL ACTIVITIES  Unrestricted funds	31.3.21 6 Restricted fund	Total funds
	STAFF COSTS  The average monthly number of employees during the year was Support Workers  No employees received emoluments in excess of £60,000.  COMPARATIVES FOR THE STATEMENT OF FINANCE INCOME AND ENDOWMENTS FROM	S as follows:  CIAL ACTIVITIES  Unrestricted funds £	31.3.21 6 Restricted fund	Total funds £
	STAFF COSTS  The average monthly number of employees during the year was Support Workers  No employees received emoluments in excess of £60,000.  COMPARATIVES FOR THE STATEMENT OF FINANCE INCOME AND ENDOWMENTS FROM Donations and legacies	S as follows:  CIAL ACTIVITIES  Unrestricted funds £  190,277	31.3.21 6 Restricted fund	Total funds
	STAFF COSTS  The average monthly number of employees during the year was Support Workers  No employees received emoluments in excess of £60,000.  COMPARATIVES FOR THE STATEMENT OF FINANCE INCOME AND ENDOWMENTS FROM Donations and legacies  Investment income	CIAL ACTIVITIES Unrestricted funds £ 190,277 532	31.3.21 6 Restricted fund	Total funds £ 190,277 532

# NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

6.	COMPARATIVES FOR THE STATEMENT OF FINAL	Unrestricted funds	Restricted fund £	Total funds £
	Charitable activities Costs of Generating Funds	132,866	-	132,866
	Total .	170,861		170,861
	NET INCOME	19,948	· <u>-</u>	19,948
	RECONCILIATION OF FUNDS			
	Total funds brought forward	223,691	-	223,691
	TOTAL FUNDS CARRIED FORWARD	243,639		243,639
7.	MOVEMENT IN FUNDS	At 1.4.20	Net movement in funds	At 31.3.21
-	Unrestricted funds	£	£	£
	General fund	243,639	(8,425)	235,214
	Restricted funds Restricted Funds	· · ·	20,600	20,600
	TOTAL FUNDS	243,639	12,175	255,814
	Net movement in funds, included in the above are as follows	:	,	
		Incoming resources £	Resources expended £	Movement in funds
٠	Unrestricted funds General fund	47,439	(55,864)	(8,425)
	Restricted funds Restricted Funds	143,900	(123,300)	20,600
	TOTAL FUNDS	191,339	(179,164)	. 12,175

# NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

## 7. MOVEMENT IN FUNDS - continued

#### Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
Unrestricted funds General fund	223,691	19,948	243,639
TOTAL FUNDS	223,691	19,948	243,639
Comparative net movement in funds, included in the above are as for	ollows:		
	Incoming resources	Resources expended £	Movement in funds
Unrestricted funds General fund	190,809	(170,861)	19,948
TOTAL FUNDS	190,809	(170,861)	19,948

## 8. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

# DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	31.3.21 £	31.3.20 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	3,971	-
Grants	187,368	190,277
	191,339	190,277
Investment income		
Deposit account interest	<del>_</del>	532
Total incoming resources	191,339	190,809
EXPENDITURE		
Raising donations and legacies Partner costs	9,600	_
rather costs	7,000	_
Charitable activities		
Wages	100,781	117,051
Social security	7,053	7,037
Pensions	6,561	6,940
Trustees Expenses	-	460 123
Volunteer Expenses	<del>-</del>	. 123
	114,395	131,611
Support costs	•	
Finance	100	
Bank charges	120	135
Other		
Travelling	111	1,643
Rent and rates	14,214	13,399
Telephone	3,336	2,079
Events and meetings	<del>.</del>	480
Insurance	1,471	1,449
IT costs	4,008	6,239
Subscriptions and memberships	742	840
Repairs and renewals	592	70 5 5 2 7
Training		5,527
Carried forward	24,474	31,726

# DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	31.3.21	31.3.20
	£	£
Other		
Brought forward	24,474	31,726
Consultancy fees	25,364	1,255
Postage, stationery and advert	670	1,019
Sundries	651	2,000
	51,159	36,000
Governance costs	•	
Accountancy and legal fees	3,890	3,115
Total resources expended	179,164	170,861
Net income	12,175	19,948