

In accordance with Rule 6.28 of the Insolvency (England & Wales) Rules 2016 and Section 106(3) of the Insolvency Act 1986.

LIQ14

Notice of final account prior to dissolution in CVL



Companies House

For further information, please refer to our guidance at www.gov.uk/companieshouse

1 Company details

Company number 08699475

Company name in full Changing Lives Kent CIC

→ Filling in this form

Please complete in typescript or in bold black capitals.

2 Liquidator's name

Full forename (s) Adrian Paul

Surname Dante

3 Liquidator's address

Building name/number Opus Restructuring LLP

Street Kestrel House

Knightrider Street

Post town Maidstone

County/Region Kent

Postcode ME156LU

Country

4 Liquidator's name ①

Full forename(s) Joanne Kim

Surname Rolls

① Other Liquidator

Use this section to tell us about another liquidator.

5 Liquidator's address ②

Building name/number Opus Restructuring LLP

Street 4th Floor, Euston House

Post town 24 Eversholt Street

County/Region London

Post code NW11DB

Country

② Other Liquidator

Use this section to tell us about another liquidator.

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6**Liquidator's release**☐

Tick if one of more creditors objected to liquidator's release.

:

7**Final account**☐

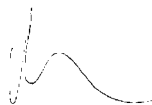
I attach a copy of the final account

8**Sign and date**

Liquidator's signature

Signature

X



X

Signature date

2

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1

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2

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Presenter Information	! Important information
You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.	All information on this form will appear on the public record.
Contact name Mark Percival	Where to send
Company name Opus Restructuring LLP	You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:
Address Kestrel House	The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.
Knightrider Street	
Post Town Maidstone	
County/Region Kent	
Post Code M E 1 5 6 L U	
Country	i Further Information
DX	For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk
Telephone 01622 804863	This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse
✓ Checklist	
We may return forms completed incorrectly or with information missing.	
Please make sure you have remembered the following:	
The company name and number match the information held on the public Register	
You have attached the required documents.	
You have signed the form.	

Continuation page

Name and address of insolvency practitioner

✓ **What this form is for**
Use this continuation page to tell us about another insolvency practitioner where more than 2 are already jointly appointed. Attach this to the relevant form. Use extra copies to tell us of additional insolvency practitioners.

✗ **What this form is NOT for**
You can't use this continuation page to tell us about an appointment, resignation, removal or vacation of office.

→ **Filling in this form**
Please complete in typescript or in bold black capitals.

All fields are mandatory unless specified or indicated by *

1 Appointment type

Tick to show the nature of the appointment:

- ☐ Administrator
- ☐ Administrative receiver
- ☐ Receiver
- ☐ Manager
- ☐ Nominee
- ☐ Supervisor
- ☐ Liquidator
- ☐ Provisional liquidator

● You can use this continuation page with the following forms:

- VAM1, VAM2, VAM3, VAM4, VAM6, VAM7
- CVA1, CVA3, CVA4
- AM02, AM03, AM04, AM05, AM06, AM07, AM08, AM09, AM10, AM12, AM13, AM14, AM19, AM20, AM21, AM22, AM23, AM24, AM25
- REC1, REC2, REC3
- LIQ02, LIQ03, LIQ05, LIQ13, LIQ14,
- WU07, WU15
- COM1, COM2, COM3, COM4
- NDISC

2 Insolvency practitioner's name

Full forename(s)

Surname

3 Insolvency practitioner's address

Building name/number

Street

Post town

County/Region

Postcode

Country

FINAL ACCOUNT

**CHANGING LIVES KENT CIC - IN CREDITORS' VOLUNTARY LIQUIDATION
("THE COMPANY")**

29 JUNE 2021 – 25 OCTOBER 2021

Opus Restructuring LLP
Kestrel House
Knightrider Street
Maidstone
ME15 6LU

Content

- Administration and Planning
- Enquiries and Investigations
- Realisation of Assets
- Creditors
- Ethical Considerations
- Fees and Expenses
- Creditors' Rights
- EU Regulations
- General Data Protection Regulations ("GDPR")
- Conclusion

Appendices

- Appendix I - Statutory Information
- Appendix II – Receipts and Payments Account for the period 29 June 2021 to 25 October 2021 September 2021 ("the Liquidation")
- Appendix III - Detailed list of work undertaken in the Liquidation
- Appendix IV – Opus Restructuring LLP ("Opus") charge-out rates and disbursements information
- Appendix V - Time cost information for the Liquidation
- Appendix VI - Expenses summary for the Liquidation
- Appendix VII – Notice of Final Account
- Appendix VIII – Notice of No Dividend
- Appendix IX – Privacy Notice

ADMINISTRATION AND PLANNING

Statutory Information

Statutory information may be found at Appendix I.

The Joint Liquidators are required to meet a considerable number of statutory and regulatory obligations. Whilst many of these tasks do not have a direct benefit in enhancing realisations for the insolvent estate, they assist in the efficient and compliant progressing of the administration of the case, which ensures that work is carried out to high professional standards. A detailed list of these tasks may be found at Appendix III.

The Joint Liquidators have met their statutory and regulatory duties to report to creditors, as listed below. In consideration of the need for transparency and engagement with creditors, care has been taken to ensure that reports and other communications with creditors have provided useful details of the strategies pursued and the outcomes anticipated.

During the Liquidation, the following key documents have been drafted or issued:

- Letter to creditors and members re the Joint Liquidators' appointment; and
- This Final Account.

Other administration tasks

During the Liquidation, the following material tasks in this category were carried out:

- Reviewing and updating post-appointment checklist;
- Maintaining case files;
- Monitoring and maintaining an adequate statutory bond;
- Consulting with staff and liaising with Directors
- Maintaining and updating the estate cash book and bank accounts, including regular bank reconciliations;
- Discussions regarding strategy; and

ENQUIRIES AND INVESTIGATIONS

During the Liquidation, the Joint Liquidators carried out an initial review of the Company's affairs in the period prior to appointment. This included seeking information and explanations from the Directors by means of questionnaires, making enquiries of the Company's accountants, reviewing information received from creditors and collecting and examining the Company's bank statements, accounts and other records.

All three Directors have completed and returned their questionnaires as well as a completed Statement of Affairs.

The information obtained from this process enabled the Joint Liquidators to meet their statutory duty to submit a confidential report on the conduct of the directors to the Insolvency Service, which was submitted on 16 September 2021. This work was also carried out with the objective of making an initial assessment of whether there were any matters that may lead to any recoveries for the benefit of creditors. This would typically include any potential claims which may be brought against parties either connected to or who have past dealings with the Company. This initial assessment has been completed and the Joint Liquidators did not identify any further assets or actions which might lead to a recovery for creditors; the Insolvency Service have subsequently confirmed that this case does not warrant further investigation.

REALISATION OF ASSETS

Detailed below is key information about asset realisation and strategy, however, more details about the work undertaken may be found at Appendix III. The Joint Liquidators formulated and worked through a realisation strategy that sought to maximise realisations net of costs. The financial benefit of those efforts is described further below.

Pre-Appointment Sale of Goodwill

Adrian Dante, the Joint Liquidator, acted in an advisory role prior to his appointment as Joint Liquidator of the Company. In his capacity, he was assisting the Directors with a sale of goodwill which was sold for £2,000 plus VAT to another charity, also working in the catering sector. An assessment was made to ensure that no transaction at an undervalue had taken place, and it was concluded that the Directors had sold the goodwill for a fair price. On this basis, the Joint Liquidators did not request any additional funds from the Directors.

Disbursement payment from the Directors

The Joint Liquidators have requested additional funds from the Directors to enable them to cover their disbursements incurred in administering this assignment, i.e, statutory advertising, bonding etc. A payment was received of £447.88 on 18 August 2021 which has now been utilised to discharge such disbursements; please see this detailed at Appendix I.

CREDITORS

Irrespective of whether sufficient realisations are achieved to pay a dividend to creditors, the Joint Liquidators have had to carry out key tasks which are detailed in the list at Appendix III. The following sections explain the anticipated outcomes to creditors and any distributions paid.

Secured Creditors

There are no secured creditors in this matter.

Preferential Creditors

There are no preferential creditors in this matter.

Secondary Preferential Creditors

In any insolvency process started from 1 December 2020, HM Revenue & Customs ("HMRC") will now be treated as a secondary preferential creditor for any unpaid VAT, PAYE, Employees NIC and CIS deductions. This will mean that if there are sufficient funds available, any of the above amounts owed by the Company will be paid after any preferential creditors have been paid in full.

HMRC's preferential status does not apply in this matter, as HMRC are not due any liability.

Unsecured Creditors

The unsecured creditors as per the Statement of Affairs totals £60,002, of which, only Santander Bank Plc have submitted a claim totalling £50,106.16.

Prescribed Part

The prescribed part applies where the Company has granted a floating charge to a creditor after 15 September 2003. Where a floating charge over the Company's assets has been given a prescribed amount of the Company's net property after paying the preferential creditors must be made available to the unsecured creditors and the basis of this calculation is detailed below:

50% of the first £10,000 of the net property; and
20% of the remaining net property up to a maximum of £800,000.

As there is no Qualifying Floating Charge Holder, there is no prescribed part in this Liquidation.

Dividend Prospects

Due to the insufficient asset realisations achieved in this Liquidation, there will be no dividend payable to any class of creditor. Please see a Notice of No Dividend at Appendix VIII.

ETHICS

Please also be advised that the Joint Liquidators are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment.

General Ethical Considerations

Prior to the Joint Liquidator's appointment, a review of ethical issues was undertaken, and no ethical threats were identified. A further review has been carried out and no threats have been identified in respect of the management of the insolvency appointment over the Liquidation.

FEES AND EXPENSES

Pre-Appointment Costs

A fixed fee of £3,500 plus VAT and disbursements plus VAT was drawn pre-appointment by the Joint Liquidators, their authority to draw this fee was fixed by way of a signed Engagement Letter by the Directors. This fee is in respect of costs incurred in convening the required deemed consent procedure, the production of the Statement of Affairs and for work undertaken by the Joint Liquidators for the benefit of the Company and creditors in general.

The Joint Liquidators' fees

It is the firm's practice to ensure that work is conducted by the appropriate staff member at the appropriate level of experience. Junior members of staff deal with the day-to-day administration on cases and a manager and/or director/partner then oversees the work undertaken. Where the issues are complex and litigious, the work will be closely supervised or undertaken by a manager and/or director/partner.

As there were no assets to realise in this Liquidation, the Joint Liquidators did not seek a post-appointment fee resolution from creditors.

The time costs for the Liquidation total £5,357.50, representing 29.10 hours at an average hourly rate of £184.11. As discussed, no fees have been drawn in the Liquidation.

Expenses

An amended Statement of Insolvency Practice (SIP), SIP 9, was issued on 1 April 2021. The amended SIP 9 has changed some of the terminology and introduced additional disclosure requirements. The information below may therefore not reflect the information previously provided.

The expenses that have been incurred and paid during the Liquidation are detailed at Appendix II.

The Category 1 expenses incurred in the Liquidation total £414.22 plus VAT and are detailed at Appendix VI. These represent the simple reimbursement of actual out of pocket payments made in relation to the assignment.

Also detailed at Appendix VI, is the Joint Liquidators Category 2 disbursements in the amount of £70 plus VAT. As the Joint Liquidators did not seek approval to draw Category 2 disbursements, they have not been recovered.

It should also be noted that the Joint Liquidators have chosen not to recover the VAT incurred, totalling £739.78, as the cost that would be incurred in making a distribution would far outweigh any benefit for the creditors, given the time cost that would be incurred.

Information about this insolvency process may be found on the R3 website at <https://opusllp.com/>. A copy of 'A Creditors' Guide to Fees' together with the firm's charge-out rate and disbursement policy may be found at <https://opusllp.com/>. A hard copy of both the Creditors' Guide and the firm's charge-out rate and disbursement policy may be obtained on request.

CREDITORS' RIGHTS

An unsecured creditor may, with the permission of the Court or with the concurrence of 5% in value of the unsecured creditors (including the creditor in question) request further details of the Joint Liquidator's remuneration and expenses, within 21 days of receipt of this report. Any secured creditor may request the same details in the same time limit.

An unsecured creditor may, with the permission of the Court or with the concurrence of 10% in value of the creditors (including the creditor in question), apply to Court to challenge the amount and/or basis of the Joint Liquidator's fees and the amount of any proposed expenses or expenses already incurred, within 8 weeks of receipt of this report. Any secured creditor may make a similar application to Court within the same time limit.

EU REGULATIONS

COMI proceedings, establishment proceedings or proceedings to which the EU Regulation as it has effect in the law of the United Kingdom does not apply.

THE GENERAL DATA PROTECTION REGULATION ("GDPR")

GDPR requires that individuals whose data is being held be contacted and provided with information about their rights. A Privacy Notice is attached at Appendix IX.

CONCLUSION

There are no other matters outstanding, and the affairs of the Company have been fully wound up, please see Appendix VII for more information.

Should you have any queries then please contact my colleague, Mark Percival, at this office or by email at mark.percival@opusllp.com.

Yours faithfully,

Adrian Dante
Signed _____
ADRIAN PAUL DANTE
Joint Liquidator

Appendix I

Statutory Information

Company Name	Changing Lives Kent CIC
Former Trading Name	N/a
Company Number	08699475
Registered Office	c/o Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU
Former Registered Office	31 Shorncliffe Road, Folkestone, Kent, CT20 2NQ
Officeholders	Adrian Paul Dante and Joanne Kim Rolls
Officeholders address	c/o Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU
Date of appointment	29 June 2021

Appendix II

Receipts and Payment Account for the Liquidation

S of A £		As Previously Reported	29/06/21 to 25/10/21	Total £
RECEIPTS				
NIL	Cash held in Client Account	NIL	4,200.00	4,200.00
NIL	Disbursement contribution from Director	NIL	447.88	447.88
NIL		NIL	4,647.88	4,647.88
PAYMENTS				
NIL	Statement of Affairs Fee	NIL	(3,500.00)	(3,500.00)
NIL	Statutory Advertising	NIL	(198.90)	(198.90)
NIL	Bank Charges	NIL	(4.20)	(4.20)
NIL	Vat Irrecoverable	NIL	(739.78)	(739.78)
NIL	Specific Bond	NIL	(20.00)	(20.00)
NIL	Software Fees - VisionBlue	NIL	(185.00)	(185.00)
0		NIL	(4,647.88)	(4,647.88)
0	CASH IN HAND	NIL	NIL	NIL

Appendix III

Detailed list of work undertaken during the Liquidation

Below is detailed information about the tasks undertaken by the Joint Liquidators

General Description	Includes
Statutory and General Administration	
Statutory/advertising	Filing of documents to meet statutory requirements including annual receipts and payments accounts Advertising in accordance with statutory requirements Bonding the case for the value of the assets
Document maintenance/file review/checklist	Filing of documents Periodic file reviews documenting strategy Periodic reviews of the application of ethical, anti-money laundering and anti-bribery safeguards Maintenance of statutory and case progression task lists/diaries Updating checklists
Bank account administration	Preparing correspondence opening and closing accounts Requesting bank statements Bank account reconciliations
Planning / Review	Discussions regarding strategies to be pursued Meetings with team members
Books and records / storage	Liaising with Company Accountant to obtain access to the records
Tax	Producing forms VAT 769, VAT 7 and CT600
Pension scheme	Identifying whether there is a pension scheme
Reports	Circulating initial notice to creditors upon appointment Circulating final report to creditors
Closure	Review case to ensure all matters have been finalised Draft final report File documents with Registrar of Companies
Investigations	
SIP 2 Review	Collection of company books and records Reviewing questionnaires submitted by creditors and directors Reviewing company's books and records Preparation of deficiency statement
Statutory reporting on conduct of director(s)	Preparing statutory investigation reports Submission of report with the Insolvency Service
Realisation of Assets	
Realisation of bottling line equipment	Liaising with Director regarding pre-appointment sale of goodwill
Creditors and Distributions	
Creditor Communication	Review and prepare correspondence to creditors and their representatives via email and post
Dealing with proofs of debt	Receipting and filing POD when not related to a dividend
Employees	Liaising with employee Submitting claim to the Redundancy Payments Service

Appendix IV

Explanation of Opus Restructuring LLP's charging and expense recovery policies

Time recording

Work undertaken on cases is recorded in 6-minute units in an electronic time recording system. Time properly incurred on cases is charged at the hourly rate of the grade of staff undertaking the work that applies at the time the work is done. The current hourly charge-out rates are:

	Rates from 04.05.2020 £'s
Partner	250 – 425
Senior Manager / Director	275 – 350
Assistant Manager / Manager	250 – 275
Junior Administrator / Administrator / Senior Administrator	100 – 225
Cashier	150
Support Staff	100

Expense recovery

Expenses are categorised as either Category 1 or Category 2.

Category 1 expenses will generally comprise of external parties which will include the supplies of incidental services specifically identifiable to the case. Where these have initially been paid by Opus Restructuring LLP and then recharged to the case, approval from creditors is required and are identified as Category 2 expenses. The amount recharged is the exact amount incurred.

Examples of Category 1 expenses include but are not limited to case advertising, invoiced travel, agents' costs and expenses, solicitors' fees and expenses, external room hire, bank charges, Insolv case management charge and properly reimbursed expenses incurred by personnel in connection with the case (including business mileage up to the HMRC approved rate for cases commenced before 1 November 2011). Also included will be services specific to the case where these cannot practically be provided internally such as printing, room hire and document storage.

Category 2 expenses include elements of shared or allocated costs incurred by Opus and are recharged to the estate; they are not attributed to the estate by a third-party invoice, and they do not include a profit element. These disbursements are recoverable in full, subject to the basis of the disbursement charge being approved by creditors in advance. Examples of Category 2 expenses are photocopying, all business mileage (for cases commencing on or after 1 November 2011). Payment of Category 2 expenses require the approval of creditors.

Included in Category 2 expenses are costs incurred with associated parties. These include Forensic work undertaken by Opus Pear Tree Limited.

Examples of the current levels of Category 2 expenses recovered by Opus Restructuring LLP are as follows:

Storage (Company and IP records)	Multiple cases with costs allocated between cases but not invoiced separately
Business mileage per mile	£0.45

*The costs recharged are based upon the actual cost of the materials used or the costs which would have been incurred if that service had been sourced externally.

Appendix V

Time cost information for the Liquidation

Classification of work function	Partner/ Director	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost	Average Hourly Rate
Administration & Planning							
Case Closure	0.00	0.10	3.90	0.00	4.00	707.50	176.88
Internal Documentation and IT	0.00	0.00	0.30	1.30	1.60	182.50	114.06
Case Planning	0.00	1.50	1.80	0.00	3.30	690.00	209.09
Case Reviews including MR1s/MR2s	0.00	1.30	2.10	0.00	3.40	692.50	203.68
Administrative Set Up	0.00	0.00	0.00	0.20	0.20	20.00	100.00
Appointment Notification	0.00	0.30	3.80	0.00	4.10	740.00	180.49
Statutory Reporting and Compliance	0.00	0.00	0.60	0.00	0.60	105.00	175.00
Firms Administration - Feeing etc	0.00	0.00	1.20	0.00	1.20	210.00	175.00
Cashiering	0.00	0.00	0.40	0.80	1.20	190.00	158.33
Final meeting - documents, circular and attendance	0.00	0.00	0.30	0.00	0.30	52.50	175.00
Post appointment VAT	0.00	0.10	0.70	0.00	0.80	147.50	184.38
	0.00	3.30	15.10	2.30	20.70	3,737.50	180.56
Investigations							
Other Investigations	0.00	0.30	0.40	0.00	0.70	145.00	207.14
Analysis of financial records	0.00	0.50	0.30	0.00	0.80	177.50	221.88
CDDA Reports	0.00	1.10	4.00	0.00	5.10	975.00	191.18
Correspondence with director	0.00	0.10	0.80	0.00	0.90	165.00	183.33
	0.00	2.00	5.50	0.00	7.50	1,462.50	195.00
Realisation of Assets							
Insurance	0.00	0.00	0.40	0.00	0.40	70.00	175.00
	0.00	0.00	0.40	0.00	0.40	70.00	175.00

Creditors							
Employee claims	0.00	0.00	0.50	0.00	0.50	87.50	175.00
	0.00	0.00	0.50	0.00	0.50	87.50	175.00
Total hours	0.00	5.30	21.50	2.30	29.10		
Time costs	0.00	1,325.00	3,762.50	270.00	5,357.50		
Average hourly rate	0.00	250.00	175.00	117.39	184.11		
Summary of Fees							
Time spent in administering the Assignment	Hours			29.10			
Total value of time spent to 25 October 2021	£			5,357.50			
Total Joint Liquidators’ fees charged to 25 October 2021	£			NIL			
Disbursements							
Description	Total Incurred £			Total Recovered £			
CAT 1 Bonding	20.00			20.00			
CAT 1 Postage	10.32			0.00			

Appendix VI

Expenses summary for the Liquidation

Below are details of the Joint Liquidators' expenses for the Liquidation

Expenses	Original expenses estimate £	Actual expenses incurred in the Liquidation £	Reason for any excess (if the expenses are likely to, or have, exceeded the original estimate)
Category 1 Expenses			
Agents Fees	-	-	
Advertising	-	198.90	
Document storage	-	-	
INSOLV fee	-	185.00	
Bonding	-	20.00	
Postage	-	10.32	
Total	-	414.22	
Category 2 Expenses			
Photocopying	-	-	
Virtual Meeting	-	-	
Virtual Cabinet fee	-	50.00	
Red Flag Search	-	10.00	
SmartSearch (x2)	-	10.00	
Total		70.00	

NOTICE THAT THE COMPANY'S AFFAIRS ARE FULLY WOUND UP

Company Name: Changing Lives Kent CIC ("the Company")
Company Number: 08699475

This Notice is given under Rule 6.28 of the Insolvency (England & Wales) Rules 2016 ("the Rules"). It is delivered by the Joint Liquidators of the Company, c/o Adrian Paul Dante and Joanne Kim Rolls of Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU, (telephone number 01622 804863), who were appointed by the members and creditors.

The Joint Liquidators gives notice that the Company's affairs are fully wound up.

Creditors have the right:

- To request information from the Joint Liquidators under Rule 18.9 of the Rules;
- To challenge the Joint Liquidators' remuneration and expenses under Rule 18.34 of the Rules; and
- To object to the release of the Joint Liquidators by giving notice in writing below before the end of the prescribed period to:

Adrian Paul Dante and Joanne Kim Rolls of Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU.

The prescribed period ends at the later of: (i) eight weeks after delivery of this notice, or (ii) if any request for information under Rule 18.9 of the Rules or any application to court under that Rule or Rule 18.34 of the Rules is made, when that request or application is finally determined.

The Joint Liquidators will vacate office under Section 171 of the Insolvency Act 1986 ("the Act") on delivering to the Registrar of Companies the final account and notice saying whether any creditor has objected to release.

The Joint Liquidators will be released under Section 173 of the Act at the same time as vacating office unless any of the Company's creditors objected to release.

Relevant extracts of the Rules referred to above are provided overleaf.

Signed: Adrian Dante
ADRIAN PAUL DANTE
Joint Liquidator

Dated: 25/10/21

RELEVANT EXTRACTS OF RULES 18.9 AND 18.34 OF THE INSOLVENCY (ENGLAND & WALES) RULES 2016

Rule 18.9

- (1) The following may make a written request to the office-holder for further information about remuneration or expenses set out in a final report under rule 18.14:
- a secured creditor;
 - an unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors (including the creditor in question); or
 - any unsecured creditor with the permission of the court.
- (2) A request or an application to the court for permission by such a person or persons must be made or filed with the court (as applicable) within 21 days of receipt of the report by the person, or by the last of them in the case of an application by more than one creditor.

Rule 18.34

- (1) This rule applies to an application in a winding-up made by a person mentioned in paragraph (2) on the grounds that:
- the remuneration charged by the office-holder is in all the circumstances excessive;
 - the basis fixed for the office-holder's remuneration under rules 18.16, 18.18, 18.19, 18.20 and 18.21 (as applicable) is inappropriate; or
 - the expenses incurred by the office-holder are in all the circumstances excessive.
- (2) The following may make such an application for one or more of the orders set out in rule 18.36 or 18.37 as applicable:
- a secured creditor; or
 - an unsecured creditor with either
 - (i) the concurrence of at least 10% in value of the unsecured creditors (including that creditor), or
 - (ii) the permission of the court.
- (3) The application by a creditor must be made no later than eight weeks after receipt by the applicant of the final report or account under rule 18.14 which first reports the charging of the remuneration or the incurring of the expenses in question.

Appendix VIII

NOTICE OF NO DIVIDEND

Company Name: Changing Lives Kent CIC ("the Company")
Company Number: 08699475

This Notice is given under Rule 6.28 of the Insolvency (England & Wales) Rules 2016 ("the Rules"). It is delivered by the Joint Liquidators of the Company, c/o Adrian Paul Dante and Joanne Kim Rolls of Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU, (telephone number 01622 804863), who were appointed by the members and creditors.

The Joint Liquidators gives notice confirming that no dividend will be declared in the Liquidation of the Company.

The funds realised have already been distributed or used or allocated for paying the expenses of the Liquidation.

The Joint Liquidators will now proceed to conclude the Liquidation and therefore any claims against the assets of the Company are required to be established by 20 December 2021.

Signed: *Adrian Dante*
ADRIAN PAUL DANTE
Joint Liquidator

Dated: 25/10/21

Privacy Notice

The following information is provided to comply with the requirements of the General Data Protection Regulation.

This privacy statement describes why and how we collect and use personal data and provides information about individuals' rights. It applies to personal data provided to us, both by individuals themselves or by others. We may use personal data provided to us for any of the purposes described in this privacy statement or as otherwise stated at the point of collection.

Identity and contact details of the controller and where applicable, the controller's representative and the data protection officer	<p>Where an insolvency practitioner of Opus Restructuring LLP is not appointed as office holder, the data controller is either the company/individual on whose instructions Opus Restructuring LLP is acting or it is Opus Restructuring LLP. The contact details of Opus Restructuring LLP are: Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU, telephone number 01622 804863, info@opusllp.com.</p> <p>Where an insolvency practitioner of Opus Restructuring LLP is appointed as office holder and the data processing is carried out as part of their statutory duties, the office holder(s) is/are the data controllers. The Insolvency practitioner(s) can be contacted at: Opus Restructuring LLP are: Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU, 01622 804863, info@opusllp.com.</p>
How we use your personal information	<p>The purpose for which personal information is processed may include any or all of the following:</p> <ul style="list-style-type: none"> • deliver services and meet legal responsibilities • verify identity where this is required • communication by post, email or telephone • understand needs and how they may be met • maintain records • process financial transactions • prevent and detect crime, fraud or corruption • may also need to use data to defend or take legal actions related to the above
Lawful basis for the processing	<p>Most processing is carried out to comply with our legal obligations under statute and other regulatory obligations related to the insolvency process. We also believe our processing is for the legitimate interests of all stakeholders in the insolvency process, as they are entitled to be kept informed and may wish to engagement in the insolvency process. Where Opus Restructuring LLP has engaged with a client to perform a service, we will be required to process data to provide the service in accordance with the contractual terms.</p>
What personal information we hold	<p>The categories are: contact details, financial information and location. In rare cases, we may hold some special category data, e.g. trade union membership or information about individual's health, which will be necessary to administer the insolvency process in line with our legal obligations.</p>

<p>Who we share our data with</p>	<p>Personal data held by us may be transferred to:</p> <p>Other member firms and/or Other offices Details of our member firm/other office locations are available here www.opusllp.com. We may share personal data with other member firms/other offices where necessary for administrative purposes and to provide professional services to our clients.</p> <p>Third party organisations that provide applications/functionality, data processing or IT services to us We use third parties to support us in providing our services and to help provide, run and manage our internal IT systems. For example, providers of information technology, cloud based software as a service providers, identity management, website hosting and management, data analysis, data back-up, security and storage services. The servers powering and facilitating that cloud infrastructure are located in secure data centres around the world, and personal data may be stored in any one of them.</p> <p>Third party organisations that otherwise assist us in providing goods, services or information</p> <p>Auditors and other professional advisers</p> <p>Law enforcement or other government and regulatory agencies or to other third parties as required by, and in accordance with, applicable law or regulation Occasionally, we may receive requests from third parties with authority to obtain disclosure of personal data, such as to check that we are complying with applicable law and regulation, to investigate an alleged crime, to establish, exercise or defend legal rights. We will only fulfil requests for personal data where we are permitted to do so in accordance with applicable law or regulation.</p>
<p>How long we retain your personal information</p>	<p>We retain personal data for as long as is necessary to achieve the purpose listed above and for any other permissible related purpose. For example, we retain most records until the time limit for claims arising from the activities has expired or otherwise to comply with statutory or regulatory requirements regarding the retention of such records.</p>
<p>Your rights</p>	<p>The GDPR provides the following rights for individuals:</p> <p>Right to inform This privacy notice meets our requirement to inform you of our processing of your data.</p> <p>Access to personal data You have a right of access to personal data held by us as a data controller. This right may be exercised by contacting us at: Opus</p>

	<p>Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU, 01622 804863, info@opusllp.com. We will aim to respond to any requests for information promptly, and in any event within one month.</p> <p>Amendment of personal data To update personal data submitted to us, you may email us at info@opusllp.com or, where appropriate, contact us via the relevant website registration page or by amending the personal details held on relevant applications with which you registered.</p> <p>Rights that do not apply in these particular circumstances Not all of the rights under the GDPR are available as one of the reasons we are holding your data is on the basis of it being a legal obligation and therefore the right to erasure, data portability and to object do not apply.</p>
Right to withdraw consent	The data received was not based upon obtaining consent and therefore the right to withdraw consent does not apply.
Changes to our privacy statement	We keep this privacy statement under regular review and will place any updates on our website. Paper copies of the privacy statement may also be obtained by writing to us at Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU.
Complaints	<p>Should you want to complain about our use of personal data, please contact us at Opus Restructuring LLP, Kestrel House, Knightrider Street, Maidstone, Kent, ME15 6LU.</p> <p>You also have the right to lodge a complaint with the Information Commissioner's Office ("ICO") (the UK data protection regulator). For further information on your rights and how to complain to the ICO, please refer to the ICO website.</p>
Who provided the personal data	The personal data we have used to contact you was provided by the company/individual (or persons acting on their behalf) on whose instructions we are acting or in relation to which our insolvency practitioner has been appointed. We also access information from the Registrar of Companies and other similar public-access data providers.