

Company Number: 08382931

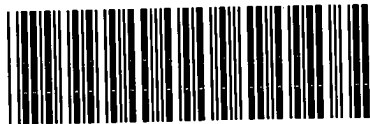
HEALTHWATCH KNOWSLEY C.I.C.
(A Company Limited by Guarantee)

Annual Report
&
Financial Statements

For the year Ended

31 March 2022

WEDNESDAY



ABJD2GDF

A16

21/12/2022

#333

COMPANIES HOUSE

Healthwatch Knowsley C.I.C. Financial Statements For the year ended 31 March 2022

Directors

T A Best
M F McDonagh
M Spreadbury

Registered Office

Old School House
St Johns Road
Huyton
Merseyside
L36 0UX

Company Registered Number

08382931

Bankers

Unity Trust Bank
Customers Services Centre
Nine Brindleyplace
Birmingham
B1 2HB

Healthwatch Knowsley C.I.C. Financial Statements For the year ended 31 March 2022

Contents

Pages

3	Directors' Report
4	Income and Expenditure Account
4	Other Comprehensive Income
5	Balance Sheet
6	Statement of Changes in Equity
7-9	Notes to the Financial Statements

Healthwatch Knowsley C.I.C.

Directors' Report

For the year ended 31 March 2022

The directors present their report and the financial statements of the company for the year ended 31 March 2022.

Principal Activities

The principal activities of the company are to carry on activities which benefit the community and in particular (without limitation) to deliver the statutory responsibilities of a Healthwatch organisation within the framework of the Health and Social Care Act 2012 and to promote equitable health and social care in determining services and activities that will meet the diverse needs of the people living in the borough of Knowsley and surrounding areas.

Directors

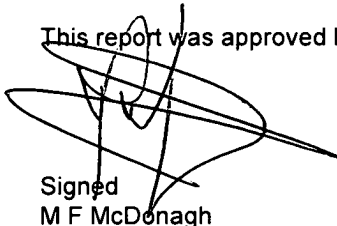
The directors who served during the year were as follows:

T A Best
M F McDonagh
M Spreadbury

Small Company Exemptions

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

This report was approved by the board on 11th November 2022 and signed on their behalf.



Signed
M F McDonagh

HEALTHWATCH KNOWSLEY C.I.C.

INCOME STATEMENT

FOR THE YEAR ENDED 31 MARCH 2022

	Note	2022 £	2021 £
TURNOVER		259,935	254,300
Cost of sales		1,202	(377)
GROSS PROFIT		258,733	254,677
Distribution costs and selling expenses		1,504	1,348
Administrative expenses		245,066	233,034
Other operating income		(15,471)	318
OPERATING PROFIT		27,634	19,977
PROFIT BEFORE TAXATION		27,634	19,977
Taxation		-	-
PROFIT AFTER TAXATION		27,634	19,977
PROFIT FOR THE FINANCIAL YEAR		£ 27,634	£ 19,977

The notes on pages 7-9 form part of these financial statements

HEALTHWATCH KNOWSLEY C.I.C.

Company registered number: 08382931

STATEMENT OF FINANCIAL POSITION AT 31 MARCH 2022

	Note	2022 £	2021 £
FIXED ASSETS			
Property, plant and equipment	2	6,033	3,126
CURRENT ASSETS			
Debtors	3	16,609	9,409
Cash at bank and in hand		179,517	156,214
		196,126	165,623
CREDITORS: Amounts falling due within one year	4	61,442	55,666
NET CURRENT ASSETS		134,684	109,957
NET ASSETS		£ 140,717	£ 113,083
CAPITAL AND RESERVES			
Retained earnings		140,717	113,083
SHAREHOLDERS' FUNDS		£ 140,717	£ 113,083

In approving these financial statements as directors of the company we hereby confirm the following:

For the year in question the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

- 1) ensuring that the company keeps accounting records which comply with Sections 386 and 386 of the Companies Act 2006, and
- 2) preparing financial statements that give a true and fair view of the state of affairs of the company at the end of each financial year and of its profit or loss for the financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to the financial statements, so far as they are applicable to the company.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with the provisions of FRS 102 Section 1A - small entities.

The accounts were approved by the board of directors on 11th November 2022



M F McDonagh, Director

The notes on pages 7-9 form part of these financial statements

HEALTHWATCH KNOWSLEY C.I.C. STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 MARCH 2022

	Retained earnings	Total equity
	£	£
At 31 March 2019	93,106	93,106
Profit for the year	19,977	19,977
At 31 March 2021 and 1 April 2021	113,083	113,083
Profit for the year	27,634	27,634
At 31 March 2022	<u>£ 140,717</u>	<u>£ 140,717</u>

The notes on pages 7-9 form part of these financial statements

HEALTHWATCH KNOWSLEY C.I.C.

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2022

1. SIGNIFICANT ACCOUNTING POLICIES

1a. Statement of compliance

Healthwatch Knowsley C.I.C. is a company limited by guarantee incorporated in England.

Registered office:
Old School House
St Johns Road
Huyton
Merseyside
L36 0UX

Basis of accounting

These financial statements have been prepared in accordance with the provisions of Section 1A of Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

The financial statements have been prepared under the historical cost convention. The presentation currency is £ sterling.

1c. Revenue recognition

Income is recognised when goods have been delivered to customers such that risks and rewards of ownership have transferred to them.

1d. Taxation

Current or deferred tax for the year is recognised in profit or loss, except when they relate to items that are recognised in other comprehensive income or directly in equity, in which case, the current and deferred tax is also recognised in other comprehensive income or directly in equity respectively.

1e. Property, plant and equipment

Depreciation is provided, after taking account of any grants receivable, at the following annual rates in order to write off each asset over its estimated useful life.

Equipment	Reducing balance 20%
-----------	----------------------

1f. Short term debtors and creditors

Debtors and creditors receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in profit and loss.

HEALTHWATCH KNOWSLEY C.I.C.

NOTES TO THE ACCOUNTS (CONT.)

FOR THE YEAR ENDED 31 MARCH 2022

1. SIGNIFICANT ACCOUNTING POLICIES (CONT.)

1g. Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities.

For the purpose of statement of cash flows, bank overdrafts which are repayable on demand form an integral part of the Company's cash management are included as a component of cash and cash equivalents.

2. PROPERTY, PLANT AND EQUIPMENT

	Fixtures & Equipment £	Total £
Cost		
At 1 April 2021	4,857	4,857
Additions	4,415	4,415
	<hr/>	<hr/>
At 31 March 2022	9,272	9,272
	<hr/>	<hr/>
Depreciation		
At 1 April 2021	1,731	1,731
For the year	1,508	1,508
	<hr/>	<hr/>
At 31 March 2022	3,239	3,239
	<hr/>	<hr/>
Net Book Amounts		
At 31 March 2022	£ 6,033	£ 6,033
	<hr/>	<hr/>
At 31 March 2021	£ 3,126	£ 3,126
	<hr/>	<hr/>

3. DEBTORS

	2022 £	2021 £
Trade debtors	15,270	7,000
Prepayments	1,339	2,409
	<hr/>	<hr/>
	£ 16,609	£ 9,409
	<hr/>	<hr/>

HEALTHWATCH KNOWSLEY C.I.C. NOTES TO THE ACCOUNTS (CONT.) FOR THE YEAR ENDED 31 MARCH 2022

4. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Other creditors	54,968	50,135
Accruals and deferred income	6,474	5,533
	<u>£ 61,442</u>	<u>£ 55,668</u>

162048/15

CIC 34.

Community Interest Company Report

For official use
(Please leave blank)

--

*Please
complete in
typescript, or
in bold black
capitals.*

Company Name in
full

Healthwatch Knowsley C.I.C.

Company Number

08382931

Year Ending

31 March 2022

This template illustrates what the Regulator of Community Interest Companies considers to be best practice for completing a simplified community interest company report. All such reports must be delivered in accordance with section 34 of the Companies (Audit, Investigations and Community Enterprise) Act 2004 and contain the information required by Part 7 of the Community Interest Company Regulations 2005. For further guidance see chapter 8 of the Regulator's guidance notes and the alternate example provided for a more complex company with more detailed notes.

(N.B. A Filing Fee of £15 is payable on this document. Please enclose a cheque or postal order payable to Companies House)

PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a description of how they have benefited the community.

Healthwatch is the independent community champion created to gather and represent the views of the public on Health and Adult Social Care. We play a part at both a local and national level to make sure that peoples experiences of Health and Adult Social Care are taken into account by both service providers and commissioners.

How do we make a difference?

- We are part of, and answerable to the local community of Knowsley. Healthwatch Knowsley has a community led board and management committee who lead on the key engagement activities of Healthwatch. Reflecting on the work undertaken in 2021-22, as an organisation we have responded and reacted to a challenging and ever changing environment. Our aim continues to be able to listen to Knowsley people, to understand their views and the impact of concerning situations, such as reduced access to health services and extended waiting times for hospital procedures.
- The impact of the coronavirus pandemic on the people of Knowsley was significant and still remains. However, it is pleasing that we have been able to contribute to the arrangements for the vaccination activities, sense checking with community members their views on vaccinations and how we can best respond to vaccination hesitancy within the borough. Offering transport options to people who needed support to access their vaccination appointment, as well as helping to shape the plans and locations for outreach offers has helped to reach into local communities and encourage vaccination uptake.
- We improve local health and adult social care services through the community feedback we capture. During this year, we have spoken to 2,993 people from Knowsley about the Health or Social Care services they have accessed. A further 3,145 plus responses have been received through online surveying activities linked to long waiting times, the vaccination programme and mental health and wellbeing.
- We provide information about the care choices the community have. This reporting period we have signposted 1,293 people to local services, including advice and information about topics such as mental health, access to dental services and vaccination advice and support with booking appointments.
- We have continued hold services to account for the care they provide through the production of reports and sharing of patient experience trends.

(If applicable, please just state "A social audit report covering these points is attached").

(Please continue on separate continuation sheet if necessary.)

PART 2 – CONSULTATION WITH STAKEHOLDERS – Please indicate who the company's stakeholders are; how the stakeholders have been consulted and what action, if any, has the company taken in response to feedback from its consultations? If there has been no consultation, this should be made clear.

Community consultations are on-going throughout the year with community members providing feedback on the services they have accessed locally. This has led to the activities of the company reported above.

- Our service is continually reaching out to gain feedback from Knowsley community members who are our key stakeholders. 153,294 people accessed information via the Healthwatch Knowsley website and social media platforms.
- Healthwatch Knowsley and the Care Quality Commission collaborated to provide patients the opportunity to comment about the quality of care provided by Aston Healthcare group of GP practices. This resulted in receiving 1144 comments from community members about the group of surgeries. Using this feedback we produced a report helping to inform the inspection process.
- Within summer 2021, Healthwatch Knowsley worked with the local authority and the Clinical Commissioning Group to provide support to the 'Grab a Jab' campaign through offering transport to anyone who was struggling to attend vaccination appointments due to transport issues. Information captured from community members also helped to inform the locations of mobile vaccination units. A focus group was held to support the plans to review the provision of Intermediate Care. This was the start of a planning process and activities to review potential options. The stated aim is to keep people as independent as possible, for as long as possible in their own home.
- From September 2021, Healthwatch Knowsley took part in a national campaign to look at people's experiences of long waiting times during the pandemic. A survey was shared with community members, groups and organisations and received 244 responses. Feedback highlighted some of the key issues people have faced when accessing hospital care and treatment during the pandemic.
- During winter 2022, Healthwatch Knowsley looked at the impact the pandemic has had on people's mental health and wellbeing through an online survey shared with the community. The 697 responses helped to understand people's views on accessing mental health services and support during the pandemic. Healthwatch Knowsley was invited to work with Healthwatch England and the Commitment to Carers Programme team at NHS England and Improvement. This activity was a focused piece of work aimed at understanding the views of Carers regarding their experience of a hospital discharge.

(If applicable, please just state "A social audit report covering these points is attached").

PART 3 – DIRECTORS’ REMUNERATION – if you have provided full details in your accounts you need not reproduce it here. Please clearly identify the information within the accounts and confirm that, “There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director’s loss of office, which require to be disclosed” (See example with full notes). If no remuneration was received you must state that “no remuneration was received” below.

No remuneration was received

PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION – Please insert full details of any transfers of assets other than for full consideration e.g. Donations to outside bodies. If this does not apply you must state that “no transfer of assets other than for full consideration has been made” below.

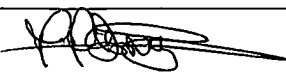
No transfer of assets other than for full consideration has been made

(Please continue on separate continuation sheet if necessary.)

PART 5 – SIGNATORY

The original report must be signed by a director or secretary of the company

Signed



Date

11/11/22

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Office held (delete as appropriate) Director/Secretary

Healthwatch Knowsley

The Old School House, St Johns Road, Huyton

L36 0UX

Tel 0151 449 3954

DX Number

DX Exchange

When you have completed and signed the form, please attach it to the accounts and send both forms by post to the Registrar of Companies at:

For companies registered in England and Wales: Companies House, Crown Way, Cardiff, CF14 3UZ
DX 33050 Cardiff

For companies registered in Scotland: Companies House, 4th Floor, Edinburgh Quay 2, 139
Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh or LP – 4 Edinburgh 2

For companies registered in Northern Ireland: Companies House, 2nd Floor, The Linenhall, 32-38
Linenhall Street, Belfast, BT2 8BG

The accounts and CIC34 **cannot** be filed online

(N.B. Please enclose a cheque for £15 payable to Companies House)