

**CUSTOMER CARE NORTH WEST LIMITED**  
**Abridged Accounts**  
**FOR THE YEAR ENDED 31 MAY 2021**

**CONTENTS**

Balance Sheet	1
Notes to the Accounts	2



**CUSTOMER CARE NORTH WEST LIMITED**  
**BALANCE SHEET**  
**AS AT 31 MAY 2021**

Registered number 08065746  
England and Wales

	Notes	2021	2020
		£	£
<b>Fixed Assets</b>			
Tangible assets	2	25,696	10,942
		<u>25,696</u>	<u>10,942</u>
<b>Current Assets</b>			
Debtors		72,936	53,192
Cash at bank and in hand		28,306	17,722
		<u>101,242</u>	<u>70,914</u>
<b>Creditors: amounts falling due within one year</b>		<u>( 137,399)</u>	<u>( 96,155)</u>
<b>Net current liabilities</b>		<u>( 36,157)</u>	<u>( 25,241)</u>
<b>Total assets less current liabilities</b>		<u>( 10,461)</u>	<u>( 14,299)</u>
<b>Net liabilities</b>		<u>( 10,461)</u>	<u>( 14,299)</u>
<b>Capital and Reserves</b>			
Called up share capital	3	1	1
Profit and loss account		<u>( 10,462)</u>	<u>( 14,300)</u>
<b>Shareholder's funds</b>		<u>( 10,461)</u>	<u>( 14,299)</u>

For the year ended 31 May 2021 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies. The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006. The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the special provisions applicable to companies subject to the small companies regime within Part 15 of Companies Act 2006.

100% of the company's members have consented to the director drawing up an abridged balance sheet for the year ended 31 May 2021.

As permitted by S444(5A) of the Companies Act 2006 the director has not delivered to the Registrar a copy of the company's Profit and Loss Account.

Steven Grundy  
Director

Approved by the board on 26 May 2023

**CUSTOMER CARE NORTH WEST LIMITED**  
**NOTES TO THE ABRIDGED ACCOUNTS**  
**FOR THE YEAR ENDED 31 MAY 2021**

**1. Accounting policies**

**Basis of Accounting**

The accounts have been prepared under the historical cost convention as modified by the revaluation of certain fixed assets and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

**Turnover**

Turnover consists of the invoiced value (excluding V.A.T.) receivable by the company in the ordinary course of business for goods supplied and for services supplied as a principal.

**Tangible fixed assets**

Depreciation is calculated to write off the cost, less estimated residual values, of tangible fixed assets over their estimated useful lives to the business. Where there is evidence of impairment, fixed assets are written down to recoverable amount. Any such write down would be charged to operating profit.

Motor vehicles 0.0%

**2. Fixed assets**

	Intangible fixed assets	Tangible fixed assets	Investments	Total
	£	£	£	£
Cost				
At 1 June 2020	-	40,566	-	40,566
Additions	-	23,320	-	23,320
At 31 May 2021	-	63,886	-	63,886
Depreciation				
At 1 June 2020	-	29,624	-	29,624
Provided in the year	-	8,566	-	8,566
At 31 May 2021	-	38,190	-	38,190
Net book value				
At 31 May 2021	-	25,696	-	25,696
At 31 May 2020	-	10,942	-	10,942

**3. Called up share capital**

	2021	2020
	£	£
Allotted, called up and fully paid		
1 ordinary share of £1.00 each	1	1

**4. Average number of employees**

	2021	2020
Average number of employees during the period	1	1