

Company Number: 07964782
Charity Number 1146767

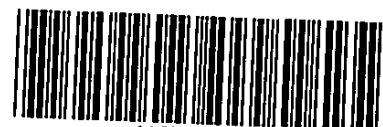
Befrienders Worldwide

**TRUSTEES' ANNUAL REPORT AND UNAUDITED FINANCIAL
STATEMENTS**

FOR THE PERIOD ENDED 28th February 2013

**Befrienders
Worldwide**
volunteer action to prevent suicide

SATURDAY



A03 *A2LPT84G* #53
23/11/2013
COMPANIES HOUSE

Legal and Administrative Details

Befrienders Worldwide, hereinafter referred to as 'BW' is a company limited by guarantee and a registered charity

Company Number

Registered in England and Wales 07964782

Charity number

1146767

Principal address and registered office

International House
39 Great Windmill Street
Piccadilly
London
W1D7LX

www.befrienders.org

Date of Incorporation 24th February 2012

Members of the International Board. both Trustees and Directors

Peter Barker	New Zealand Appointed February 2012	Director
Len Jones	UK Appointed February 2012	Treasurer
Brian Mishara	Canada Appointed February 2012	Vice Chairman
Robert Paris	Brazil Appointed February 2012	Director
Martin Taylor	UK Appointed February 2012	Chairman

Company Secretary

Len Jones appointed February 2012

Independent Examiner

Louise Hudson
Hudson LM Limited
Lower Berghill Farm
Whittington
Oswestry
Shropshire
SY11 4PD

Solicitors

Anthony Collins Solicitors LLP
134 Edmund Street
Birmingham
B3 2ES

Principal Banker

HSBC plc
130 New Street
Birmingham
B24JU

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CHAIRMAN'S REPORT

As Chair of BW I am pleased to present this first Annual Report since we became an independent charity on 1st April 2012

We have a strong Board of international Trustees meeting, either face to face or virtually, at least every quarter and we have introduced clear Governance policies and procedures. We have appointed a Director to lead the implementation of our strategy, working with our network of 169 help centres in 29 countries around the world.

At a meeting in Brazil (where we have a significant local presence with 78 help centres) in October 2012 our Board approved a new strategic vision and plan for the charity. In summary, within 5 years BW aims to become a high profile organisation which is well respected, influencing local and global policy agendas on suicide prevention. This will be supported by deep research, using our grass roots knowledge to pinpoint current and evolving areas of high risk for suicide. We aim also to have developed an accreditation system that will eventually be recognised as a global mark of best practice. Last but not least we aspire to be a strong and sustainable organisation with core central staff and volunteers working closely together.

We have prepared a detailed plan and timetable in support of this strategic vision. For example one major task has been the development of a new website. The role of this website, in addition to providing critical information about suicide, is to enable people in distress or seeking support to find the contact details for a help centre near to them. The website also contains a dedicated members area where our centres can connect with the rest of the BW network and can exchange ideas and best practice.

In summary we have so far made good progress in building the foundation for BW to pursue our core charitable objective, to improve the emotional and mental health of people who are experiencing feelings of distress and to reduce the incidence of suicide.

Martin Taylor
Chair

OPERATIONAL REVIEW

As Director, it has been a privilege to lead the implementation of BW's strategy and work with such dedicated volunteers. The network consists of approximately 8000 volunteers who work tirelessly to provide a much needed service for individuals in acute need.

It has been a year since BW became an independent incorporated charity and in that time we have been working on both establishing a strong base and developing new projects to support our centres in providing the best quality services with greater efficiency.

As the Chair of BW mentioned, we have redesigned and overhauled our website, which is a portal for individuals across the globe to seek help and advice. In addition we have incorporated an interactive 'area' into the site to enable our centres can to share their innovative and outstanding projects with each other, thereby increasing the network's reach to people in distress.

Another of our achievements this year was the development of new BW training materials. Our Training Task Force, made up of four committed volunteers, liaised with many different countries in the network to ensure the new training materials best suited our centres' needs. Currently, there are ten documents for our members to download from the website, covering basic listening skills training and supporting workshops, that can be used to ensure all volunteers' skills are up to date and refreshed.

Over the next year we will further develop these projects and enhance and diversify our funding sources. This will ensure that BW can continue to bring together and support likeminded individuals willing to dedicate themselves to hear and to help those in distress around the world.

Vija Shunmoogum
Director

TREASURER'S REPORT

As the newly appointed Treasurer I am pleased to report a surplus for the year, which has been achieved by careful stewardship of the Charity's funds and careful monitoring of our expenditure in the first year of operations. We have achieved the funding milestones set by the Samaritans and with their grant funding have been able to put in place the human and IT resources needed as a strong platform for development. The result for the year has strengthened our asset base so that accumulated funds are now available for further investment and are held entirely as cash balances. BW is committed to openness and transparency in its dealings with members, donors, beneficiaries and other key stakeholders, and believes that any such surpluses should be fully applied to our charitable objectives.

Income and Expenses

Our primary income sources of income has been the Grants made by the Samaritans which have been supplied under the terms of a Grant agreement and the total grant of £126000 is available in four equal installments over two years. One of the key objectives during this period is also to develop a membership subscription model, as we raise the profile of BW internationally. With this income we will be able to provide better value for our members. We continue to review the membership income and focus on expenses to find innovative ways to provide global value for money.

Balance sheet

We continue the policy of maintaining high levels of liquidity and access to cash. This is in order to fund the projects that have been specifically identified. We have also a small amount of funds available to develop the 'Twinning model' which is a specifically designated fund.

These funds in the balance sheet will shortly be used and it is important that we continue to spend this money for the general benefit of both members and prospective members. Due to the imminent nature of our projects we have not locked in cash or investments for long periods so that we have reasonable access to liquidity and that these funds can flow through the balance sheet back to the members in pursuit of our charitable objectives.

Management Information systems

Under the stewardship of the Board, the accounting and management information systems are being reviewed in all areas to ensure they are fit for purpose and support our stakeholders.

We are currently also reviewing our performance measurement approach and establishing key performance indicators to help manage our operational processes and judge our performance against the strategic plan.

I am confident that we will continue to enhance systems and procedures to ensure the charitable objectives are met and are transparent to all.

Len Jones
Treasurer

Report of the Board of Trustees

Charitable objective

Our charitable objective is to improve the emotional and mental health of people who are experiencing feelings of distress and to reduce the incidence of suicide by, but not limited to,

- encouraging worldwide the establishment and development of centres specializing in this work
- identifying best practices and supporting and promoting the application of these practices by the centres

Mission

Our mission is to be a principal resource in emotional support and to share research which can lead to innovative service practices delivered by volunteers

BW strategic objectives

Strategy

2012 – 2017

Strengthen, Connect and Develop – Together

- BW's vision is to contribute to a society where suicide is understood both locally and globally, leading to fewer deaths by suicide
- We value giving a person the opportunity to explore feelings which can cause distress, the importance of being listened to, in confidence, anonymously, without prejudice and that a person has the fundamental decision about their own life
- We impact suicide and suicidal behaviour through a network of 165 independent emotional support centres in 29 countries. These centres provide an open space for those in distress to talk and be listened to. This service is provided via telephone helplines, sms messaging, face to face, outreach, partnerships and the internet

The Global context

- According to UN body the World Health Organisation, suicide is the global cause for 1 death every 40 seconds
- In many countries suicide is still illegal, making it a stigma, a taboo. This leads to secrecy and false information, making it very difficult for those who need support getting it.
- It can also mean that those providing the support can feel isolated and unsupported within their own country
- As a closed topic, it means that gathering research on suicide is difficult. It means that many coroners do not record deaths as suicides skewing world data. This means that the statistics we do have are from a small proportion of society, where suicide is no longer viewed as wrong.
- A trusted source for suicide statistics are our centres who are working in the field and at a local level to make a difference in their immediate vicinity. These centres have a true picture of what is occurring with regards to suicidal behaviour within their country. As individual centres they provide vital local support, as a network they make a global difference

By Strengthening

We will strengthen our network to deliver consistent services

- Investing in a robust global and regional structure that will support the centres in the delivery of their services
- Building the skills, competences and capacity of our centres to be more responsive to global suicide prevention issues
- Setting up new methods of evaluating our service to ensure consistency worldwide

By Connecting

We will connect our members to increase public awareness of the BW services and prevent isolation

We will do this by

- Building stronger relationships between our centres so that they feel connected and are supported by each other
- Investing in wider collaboration, partnerships and strategic relationships around the world raising public awareness of suicide and reducing the stigma associated with it
- Committing to a technological platform that will lead to easily accessible information sharing within the network

By Developing

We will develop the network to build upon the credibility of BW

- Improving effectiveness through the development and agreement of global best practice standards for the delivery of emotional support services
- Providing research based information on suicide and suicidal behaviour becoming a global voice on international suicide prevention
- Reaching out to more people in distress by strategically developing new centres in areas of deprivation or high suicide rates

'The strength of our network lies in our members' – working together to support each other in providing emotional support and reducing the number of suicides globally'

Trustees Annual Report of Befrienders Worldwide

The Board of Befrienders Worldwide submits its annual report and financial statements for the year ended 28th February 2013

Charitable Objective

To improve the emotional and mental health of people who are experiencing feelings of distress and despair and to reduce the incidences of suicide

The organisation

BW is a body incorporated under the Companies Act 2006 as a company limited by guarantee and not having a share capital. The governing documents are the Memorandum and Articles of Association as approved by the members. It is also registered as a charity with the Charity Commission (registered number 1146767).

The Board of Trustees

BW is governed by a Board of Trustees, which comprises a Chairman, Treasurer and a minimum of three other board members. The day to day affairs of the Charity are managed by the Director and the operational team.

On appointment trustees are required to complete a register of interests and are given a Trustee Handbook that includes the Memorandum and Articles of Association and policies and procedures on issues such as diversity, equal opportunities, levels and delegation of authority, and other guidance. There is also a formal induction process and trustees may undertake relevant training where appropriate.

All trustees are non-executive and work for BW in a voluntary capacity. The current Chair of the Board and all trustees are listed on page 2.

Principal activity

The Board of Trustees is responsible for the overall governance and strategic direction of BW. They meet regularly during the year to consider, determine and review strategy and policy and to receive reports from the Director and Regional Coordinators.

The strategy and activities of BW are based on the charitable objective to improve the emotional and mental health of people who are experiencing feelings of distress and despair and to reduce the incidences of suicide. In shaping the activities for this financial year, the Trustees have considered the Charity Commission's guidance on public benefit.

Public benefit remit

Specifically our activities include the encouragement worldwide of establishing and developing centres who specialise in our work, developing and providing education and training tools and services, identifying best practices and supporting and promoting the application of these practices by the centres, developing technological platforms for communication and improved service delivery by the centres, encouraging and promoting applicable research, establishing partnerships with other relationship organisations, and developing material for public awareness campaigns.

Results for the year

The results of BW for the year ended 28 February 2013 are set out in the attached financial statements. A surplus of £9,939 was added to the accumulated fund after a transfer of £9,788 to Designated Funds.

Further review of the group's activities for the period is given in the Operating and Financial Review.

Review of the financial position

The financial statements include the results of BW Limited for the year ending 28th February 2013. Total incoming resources amounted to £94,221, with a resulting surplus of £19,727. A total of £9,788 has been transferred to the Designated Funds leaving a surplus of £9,939 in the General Fund.

Fixed assets

At the date of the balance sheet we have not capitalised the expenditure on the website which amounted to £9,480. This is because we have received Grant monies in the same period which were conditional upon the development of a website and so therefore these costs have been expended in the Statement of Financial Activities to coincide with the timing of the relevant receipt of the funds.

Reserves policy

The Board of Trustees are of the opinion that reserves should be at least at a level to ensure the charity can run efficiently and meet the needs of the membership and sustain its development. It is BW's long-term objective to build the accumulated reserves to cover its running costs.

BW follows a policy to retain general funds to cover its overheads. As we develop the membership model and income becomes more predictable (outside of general fund raising) we will enhance the level of reserves to ensure we have cover for at least six months running costs. The value of the Unrestricted Funds at 28th February 2013 was £10778 which represented 3 months of unrestricted expenditure.

A part of the Reserves are treated as Designated Funds and are set aside for specific purposes in the near future (Designated funds consist of the monies received for the 'Twinning' Project). In addition, cash and readily available funds are maintained at a level to at least meet all current liabilities at any given time.

Key risks and uncertainties

The Board reviews and maintains the risk register in conjunction with the Company's executive team.

This process ensures that the Trustees have assessed the risks to which BW is exposed and put mitigation plans into place in order to minimise potential risk.

The process looks at the likelihood and impact of a potential risk and scores are allocated to both categories which allow the Trustees to identify Major, Medium and Minor level risks. This aids prioritisation and once risk mitigation plans are put in place it also provides an opportunity to judge whether the mitigation has been effective and if further action is required.

Risks reviewed cover four key areas:

- Governance – covers all aspects of Strategy, Charitable Purpose/Public Benefit and the Memorandum and Articles of Association
- Operational activities – covers delivery of core activities, day to day operations, health & safety, HR activities
- Finance – covers all aspects of financial risk
- External environment changes and development – covers competitor activities, changes in the operating environment, changes within the Charity's stakeholder groups

Investments

BW will seek to maximise the return on assets while not making investments that could put the Company at significant risk. At present all cash is held on current account due to the impending nature of the projected expenditure. The Board anticipates raising additional income in order to meet its charitable objectives and eventually to be in a position whereby it has sufficient funds to invest, remembering that any surpluses are used for the benefit of the membership.

Financial outlook

The budget for the coming year will show we are committed to allocating resources to invest in the necessary infrastructure changes to deliver our five year strategy using the designated funds. Caution and prudence are the hallmarks of the current financial plan in view of the continuing challenging economic climate.

Going concern

The Grant agreement with the Samaritans will come to an end in March 2014, and, although the preconditions have been met, the Trustees have allocated further resources to fundraising and are actively seeking to raise membership subscriptions and find alternative funders through Grants and other fundraising activities. The Trustees therefore have adopted the going concern basis in the preparation of these financial statements.

Statement of directors' responsibilities for the financial statements

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). The financial statements are required by law to give a true and fair view of the state of affairs of BW and of the surplus or deficit for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently,
- make judgements and estimates that are reasonable and prudent, and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The directors are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for ensuring that the report of the Board of Trustees and other information included in the Annual Report is prepared in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice. The directors are responsible for the maintenance and integrity of the corporate and financial information on the Charity's website.

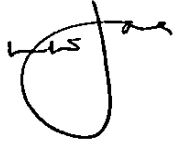
Small company provisions

This report has been prepared in accordance with the small companies regime under the Companies Act 2006

By order of the Board

Len Jones – Company Secretary

28 October 2013

A handwritten signature in black ink, appearing to be 'Len Jones', written over a large, faint circular stamp or watermark.

Independent Examiner's report to the trustees of Befrienders Worldwide Charitable Company for the year ending 28th February 2013

I report on the accounts of the company for the year ended 28 February 2013, which are set out on pages 13 to 19

Respective responsibilities of trustees and examiner

As explained more fully in the Trustees' Responsibilities Statement set out on page 10, the trustees (who are also the directors of the charity for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to

- Examine the accounts under section 145 of the 2011 Act,
- To follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act, and
- To state whether particular matters have come to my attention

Basis of independent examiner's report

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

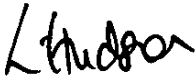
Independent examiner's statement

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that in any material respect the requirements

- a to keep accounting records in accordance with section 386 of the Companies Act 2006,
- b and to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met

Signed



Louise Hudson F C C A A C A
Lower Berghill Farm, Whittington,
Oswestry, Shropshire, SY11 4PD
Date 28 October 2013

BEFRIENDERS WORLDWIDE
STATEMENT OF FINANCIAL ACTIVITIES
(Incorporating Income and Expenditure Account)

for the year ended 28th February 2013

		General Fund	Designated Fund	Year ended 28 th February 2013
	Note	£	£	£
Incoming resources				
Incoming resources from generated funds				
Grants received		81133		81133
Donations		3500	9788	13288
Incoming Resources from Chantable Activities				
Research		0	0	
Membership		0	0	
Total Incoming Resources		84633	9788	94421
Resources expended				
Cost of generating funds				
Regional Conferences		12968		12968
Charitable activities				
Membership activities and services		0		0
Other		49239		49239
Charitable activities	4	62207	-	62207
Governance	4	12487		12487
Total resources expended		74694		74694
Net Incoming Resources before transfers				
Transfers to Designated funds	12	9939	9788	19727
Net Movement in Resources for the year		0	0	19727
Total Funds C/Fwd at 28th February 2013		9939	9788	19727

All operations detailed above are continuing and there have been no recognised gains or losses other than those included above

The notes on pages 15-19 form part of these financial statements

**BEFRIENDERS WORLDWIDE
BALANCE SHEET
As at 28th February 2013**

		28 th February 2013
	Note	£
Tangible Fixed Assets	2(d) & 8	0
Investments		0
		<u>0</u>
Current Assets		
Debtors	9	500
Cash at bank and in hand		20067
		<u>20567</u>
Creditors and deferred income	10	840
Amounts falling due within one year		0
		<u></u>
Net Current Assets		19727
		<u></u>
Total Net Assets		<u>19727</u>
Reserves	12	
General Fund		9939
Designated Funds		9788
		<u></u>
Total Funds		<u>19727</u>

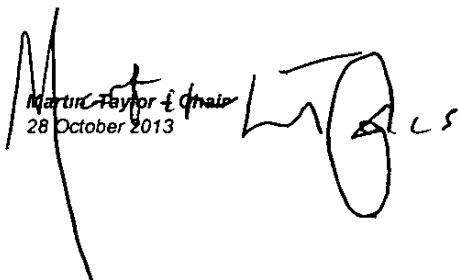
The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime

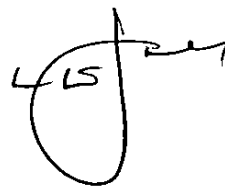
For the period ended 28 February 2013 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies

The trustees have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006

The trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts

Approved by the Board Trustees
and signed on its behalf by


Martin Taylor - Chair
28 October 2013


Len Jones - Treasurer

Notes to the Financial Statements

1 Organisation

BW is incorporated under the Companies Act 2006 as a company limited by guarantee and not having a share capital. Under the terms of the guarantee the Company's members may be liable to pay a sum not exceeding £1 each in the event of a winding up.

2 Accounting Policies

a) Convention

The financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards and the 2005 Statement of Recommended Practice 'Accounting and Reporting by Charities' and the Charities Act 2011.

The financial statements have been prepared on the going concern basis. Further details on the assessment made are given in the Report of the Trustees.

b) Membership subscriptions

Annual Individual Membership subscriptions are recognised on a receipts basis. At the date of this report the Board are considering the charges to be made in respect of membership and these will be accounted for on a receipts basis as they arise.

c) Expenditure

Expenditure headings include an allocation of staff salaries and associated costs based upon an assessment of time spent. Similarly, a proportion of establishment and facilities costs is also allocated based upon a formula that reflects the usage of such resources by the various sectors of the organisation. Governance costs represent the allocation of staff time and associated costs spent in managing and administering the Charity.

d) Tangible fixed assets and depreciation

Each class of tangible fixed asset is included at cost. There is no minimum value below which fixed assets are not capitalised. Fixed assets are depreciated over their estimated useful life on a straight-line basis. Any such write-downs are charged to operating surplus. Where Grants receivable in respect of acquisition of fixed assets have been accounted for as income, the respective fixed assets have been written off.

e) Cash flow statement

Under the provisions of Financial Reporting Standard No. 1, issued by the Accounting Standards Board, the company is not required to produce a Cash Flow Statement. However, in future a Cash Flow Statement will be prepared.

f) Foreign currency

Assets and liabilities denominated in foreign currency are translated into sterling at the rates of exchange ruling at 28th February 2013. Exchange differences are taken to the Statement of Financial Activities.

g) Leases

Rentals payable under operating leases are charged to the Statement of Financial Activities on a straight line basis over the terms of the leases.

h) Designated funds

Designated funds are those which the trustees have set aside for particular future purposes. These funds form part of the unrestricted funds and can be used at the discretion of the trustees.

3 Activity

All the incoming resources arise from the UK and the total is analysed as follows

Grants	86%
Twinning Income	10%
Donations	4%

Membership activities and services

It is intended that this income and expenditure relates to the membership activities, events and services designed to assist centres in the management of their service delivery at local level, to keep up to date with professional developments and current management thinking and to benefit from being a part of a large membership organisation. This includes the cost of activities and events that support membership including the publication and mailing of Training material and other technical literature as well as general Newsletters

4 Expenditure Analysis

				Year ended 28 February 2013
	Staff Costs £	Other £	Direct Costs £	Total £
Charitable activities				
Membership activities				
Other	35306	12967	13934	62207
Governance costs *	12487			

All direct costs are attributed to the relevant cost centres. Staff costs are apportioned on the basis of time spent by staff directly engaged in the relevant activities in furtherance of the objects of the Charity

*Governance costs include, Trustees Travel and expenses plus set up costs and support costs and Independent Examination fees

The expenditure shown above includes

	Year ended 28 th February 2013 £
Depreciation	0
Operating leases	0
Equipment	0
Property	2115
Trustees reimbursed expenses	8952

6 Employees and Directors

The average number of staff employed during the year was 1

	Year ended 28 th February 2013
	£
Wages and salaries	30978
Social Security costs	4328
Pension costs	0
Medical scheme	0
Total staff emoluments	<u>35306</u>

6. Employees and Directors (continued)

One employee was employed and was paid in excess of £35000 for the year

No trustee or person related or connected by business to them, has received any remuneration from the charity during the year

During the year, the total expenses reimbursed to the trustees amounted to £8952

This primarily represents reimbursed travelling expenses incurred in attending trustees' meetings and the cost of meetings, training and induction expenses. In addition, the Charity has a professional indemnity insurance policy, which includes cover for the trustees. The annual premium payable is £417

7 Taxation

The Association has charitable status and is exempt from Corporation Tax

8. Tangible Fixed Assets

There were no Tangible fixed asset acquisitions during the period under review

9 Debtors

28th February 2013

Cash Floats	500
Sundry debtors	0
Prepayments	0
	<u>500</u>

10 Creditors and Deferred Income

28th February 2013

Creditors

Accruals and deferred income	840
Tax and Social Security	0
	<hr/>
	840

11 Operating Lease Commitments

At the period end, the company was committed to make the following payments during the next year in respect of operating leases

	Year ended 30 September 2013
	Land and Buildings
	£
Leases which expire	
Within one year	0

Rental costs in respect of operating leases are charged to the statement of financial activities on a straight-line basis over the term of the leases

12 Funds

	Total	General Fund	Designated Twinning Fund
	£	£	£
Movement in funds for the year	19727	9939	9788
Balance at 28 th February 2013	19727	9939	9788

The General fund represents the free funds of the charity, which are not designated for specific purposes

Designated funds

The Twinning Fund is intended to provide for the global expansion of centres and encourage relationships with developing centres and existing centres for their mutual benefit

List of Centres

Africa – Merab Mulindi, Regional Co-ordinator

Samaritans, Kenya – Kenya

Befrienders Mauritius – Mauritius

Befrienders South Africa, Botshabelo – South Africa

Befrienders South Africa, Bloemfontein – South Africa

Befrienders South Africa, Setshabelo – South Africa

Befrienders South Africa, Uitenhage – South Africa

Samaritans, Bulawayo – Zimbabwe

Samaritans, Harare – Zimbabwe

Australasia/Pacific – Kevin Crombie, Regional Co-ordinator

Samaritans Crisis Line (Subiaco) – Australia

Samaritans Manawatu – New Zealand

Rotura Lifelink/ Youthline Service Inc – New Zealand

Samaritans Horowhenua – New Zealand

Samaritans Hutt Valley – New Zealand

Samaritans of Wanganui – New Zealand

Samaritans of Wellington Inc – New Zealand

Eastern Europe – Tanja Bokun, Regional Co-ordinator

Center SRCE – Serbia

S O S Telefonos Lelkiségy Szolgálat, Szeged – Hungary

Youth Psychological Aid Centre (YPAC) – Lithuania

Olsztyńskie Stowarzyszenie Pomocy Telefonicznej – Poland

East Asia – Pornthip Yoskittipatt, Regional Co-ordinator

Suicide Prevention Services (Hong Kong) – China

The Samaritans (Hong Kong) – China

Befrienders International Tokyo – Japan

Befrienders Miyazaki – Japan

BI Suicide Prevention Centre, Osaka – Japan

- BW Suicide Prevention Centre Kumano – Japan
- The Befrienders Society, Johor Bahru – Malaysia

Befrienders Ipoh – Malaysia

Befrienders Kota Kinabalu – Malaysia

Befrienders Kuala Lumpur – Malaysia

Befrienders Malacca – Malaysia

Befrienders Penang – Malaysia

Befrienders Seremban – Malaysia

National Council of Befrienders Malaysia – Malaysia

Samaritans of Thailand – Thailand

Samaritans of Chiang Mai – Thailand

Samaritans of Singapore – Singapore

Latin America – Luiza Delavechia, Regional Co-ordinator

Centro de Valorização da Vida – Brazil [80 affiliated centres]

Centro Valorización de la Vida Samaritanos – Argentina

Samaritan Branch, Kingstown – St Vincent and the Grenadines

N/S/W Europe – Neville Milner, Regional Co-ordinator

Samaritans Onlus – Italy

Cyprus Samaritans – Cyprus

SOS Help – France

Voz de Apoio – Portugal

Kirken SoS I Norge – Norway

Samaritans of Spain - Spain

Någon Att Tala Med – Sweden

North America – Gary Beckmann, Regional Co-ordinator

Samaritans Inc (Boston-Framingham) – USA

The Samaritans of Cape Cod and the Islands – USA

- Suicide Prevention Center, Didi Hirsch CMHC (California) – USA
- Samaritans Keene – USA
- The Samaritans of New York – USA

South Asia – Melanie Paranavitana, Regional Co-ordinator

Sneha – India

Roshni, Hyderabad – India

Lifeline Kolkata – India

Befrienders India – India

Sumatiri Befrienders – India

Maithri Cohin – India

Maitreyi – India

Saath – India

Aasra – India

Samaritans Helpline Mumbai – India

The National Council of Sri Lanka Sumithrayo – Sri Lanka

Sri Lanka Sumithrayo, Kandy – Sri Lanka

Sri Lanka Sumithrayo, Bandarawela – Sri Lanka

Sri Lanka Sumithrayo, Katunayaka – Sri Lanka

Sri Lanka Sumithrayo, Kurunegala – Sri Lanka

Sri Lanka Sumithrayo, Matale – Sri Lanka

Sri Lanka Sumithrayo, Colombo – Sri Lanka

Sri Lanka Sumithrayo, Panduwasnuwara – Sri Lanka

Sri Lanka Sumithrayo, Mawanella – Sri Lanka

Sri Lanka Sumithrayo, Panadura – Sri Lanka

Sri Lanka Sumithrayo, Kohuwala – Sri Lanka