

Unaudited Financial Statements for the Year Ended 31st May 2021

for

Customer Care Expert Ltd

Contents of the Financial Statements
for the Year Ended 31st May 2021

	Page
Company Information	1
Balance Sheet	2
Notes to the Financial Statements	3

Customer Care Expert Ltd
Company Information
for the Year Ended 31st May 2021

DIRECTOR:	E Eyo
REGISTERED OFFICE:	10 Honey Spot Crescent Widnes Cheshire WA8 3AL
REGISTERED NUMBER:	07723171 (England and Wales)
ACCOUNTANTS:	Holland & Co. Chartered Accountants 102/104 Widnes Road Widnes Cheshire WA8 6AX

Balance Sheet
31st May 2021

	Notes	31.5.21 £	31.5.20 £
CURRENT ASSETS			
Debtors	4	755	10,445
Cash at bank		<u>42,968</u>	<u>36,140</u>
		43,723	46,585
CREDITORS			
Amounts falling due within one year	5	<u>42,968</u>	<u>32,737</u>
NET CURRENT ASSETS		<u>755</u>	<u>13,848</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>755</u>	<u>13,848</u>
CAPITAL AND RESERVES			
Called up share capital		2	2
Retained earnings		<u>753</u>	<u>13,846</u>
SHAREHOLDERS' FUNDS		<u>755</u>	<u>13,848</u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st May 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st May 2021 in accordance with Section 476 of the Companies Act 2006.

The director acknowledges his responsibilities for:

- (a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The financial statements have been prepared and delivered in accordance with the provisions applicable to companies subject to the small companies regime.

In accordance with Section 444 of the Companies Act 2006, the Income Statement has not been delivered.

The financial statements were approved by the director and authorised for issue on 17th June 2021 and were signed by:

E Eyo - Director

Notes to the Financial Statements
for the Year Ended 31st May 20211. **STATUTORY INFORMATION**

Customer Care Expert Ltd is a private company, limited by shares, registered in England and Wales. The company's registered number and registered office address can be found on the Company Information page.

2. **ACCOUNTING POLICIES****Basis of preparing the financial statements**

These financial statements have been prepared in accordance with Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" including the provisions of Section 1A "Small Entities" and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Turnover

Turnover is measured at the fair value of the consideration received or receivable, excluding discounts, rebates, value added tax and other sales taxes.

Taxation

Taxation for the year comprises current and deferred tax. Tax is recognised in the Income Statement, except to the extent that it relates to items recognised in other comprehensive income or directly in equity.

Current or deferred taxation assets and liabilities are not discounted.

Current tax is recognised at the amount of tax payable using the tax rates and laws that have been enacted or substantively enacted by the balance sheet date.

Deferred tax

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date.

Timing differences arise from the inclusion of income and expenses in tax assessments in periods different from those in which they are recognised in financial statements. Deferred tax is measured using tax rates and laws that have been enacted or substantively enacted by the year end and that are expected to apply to the reversal of the timing difference.

Unrelieved tax losses and other deferred tax assets are recognised only to the extent that it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits.

3. **EMPLOYEES AND DIRECTORS**

The average number of employees during the year was 1 (2020 - 1).

4. **DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	31.5.21	31.5.20
	£	£
Trade debtors	-	9,690
Other debtors	755	755
	<u>755</u>	<u>10,445</u>

5. **CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	31.5.21	31.5.20
	£	£
Taxation and social security	33,177	31,677
Other creditors	9,791	1,060
	<u>42,968</u>	<u>32,737</u>

Notes to the Financial Statements - continued
for the Year Ended 31st May 2021

6. RELATED PARTY DISCLOSURES

During the year, total dividends of £13,851 (2020 - £33,397) were paid to the director .

In other creditors, £8,901.78 is owed to Mr E Eyo in the form of a directors loan account at the Year Ended 31/05/2021. At the Year Ended 31/05/2020 the balance owed by Mr E Eyo was £NIL.

No interest is to be charged on the loan, but is repayable on demand.

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.