

Registered number: 07600905

## VISTA RETAIL SUPPORT HOLDINGS LIMITED

### ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 AUGUST 2021

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# **VISTA RETAIL SUPPORT HOLDINGS LIMITED**

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## **VISTA RETAIL SUPPORT HOLDINGS LIMITED**

### **COMPANY INFORMATION**

<b>Directors</b>	E C Rickus L Mayer-Page
<b>Company secretary</b>	K A Kerr
<b>Registered number</b>	07600905
<b>Registered office</b>	Unit 1b Wharfedale Road Cardiff CF23 7HB
<b>Independent Auditors</b>	PricewaterhouseCoopers LLP Chartered Accountants and Statutory Auditors One Kingsway Cardiff CF10 3PW

## **VISTA RETAIL SUPPORT HOLDINGS LIMITED**

### **STRATEGIC REPORT FOR THE YEAR ENDED 31 AUGUST 2021**

The directors present the Strategic Report of Vista Retail Support Holdings Limited (the "Company") for the year ended 31 August 2021.

#### **Business review**

The Company has acted as an intermediate holding company and has not traded during the year and management currently have no intentions to recommence any activity.

#### **Principal risks and uncertainties**

As the Company is an intermediate holding company, the principal risks and uncertainties are minimal. Management see no significant risks and uncertainties.

#### **Financial key performance indicators**

Given the straightforward nature of the business, the Company's directors are of the opinion that analysis using KPIs is not necessary for an understanding of the development, performance or position of the business.

This report was approved by the board and signed on its behalf by:

A handwritten signature in black ink, appearing to read 'E C Rickus', is written over a horizontal line.

**E C Rickus**  
Director

Date: 28 January 2022

## **VISTA RETAIL SUPPORT HOLDINGS LIMITED**

### **DIRECTORS' REPORT FOR THE YEAR ENDED 31 AUGUST 2021**

The directors present their annual report and the audited financial statements of Vista Retail Support Holdings Limited (the "Company") for the year ended 31 August 2021.

#### **Principal activities**

The principal activity of the Company is that of an intermediate holding company.

#### **Results and dividends**

The result for the financial year, amounted to £Nil (2020: £Nil).

No dividends were paid during the year (2020: £Nil).

#### **Directors**

The directors who served during the year and up to the date of signing the financial statements were:

E C Rickus  
L Mayer-Page

#### **Qualifying third party indemnity provisions**

As permitted by the Articles of Association, the directors have the benefit of an indemnity which is a qualifying third party indemnity provision as defined by Section 234 of the Companies Act 2006. The indemnity was in force throughout the last financial year and is currently in force. The Company also purchased and maintained throughout the financial year Directors' and Officers' liability insurance in respect of itself and its directors.

#### **Going concern**

These financial statements have been prepared on a going concern basis. This is on the basis that, Vista has grown the underlying business during the Pandemic, all customers are now back open and trading, cash has remained strong throughout and there is sufficient forecast headroom on all banking covenants.

#### **Future developments**

The Company has not traded during the year and management currently have no intentions to recommence any activity.

#### **Financial risk management**

Given the nature of the business, the Company is not exposed to any significant financial risks.

## **VISTA RETAIL SUPPORT HOLDINGS LIMITED**

### **DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 31 AUGUST 2021**

#### **Directors' responsibilities statement**

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulation.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable United Kingdom Accounting Standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and to enable them to ensure that the financial statements comply with the Companies Act 2006.

The directors are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

#### **Disclosure of information to auditors**

Each of the persons who are directors at the time when this Directors' Report is approved has confirmed that:

- so far as the director is aware, there is no relevant audit information of which the Company's auditors are unaware; and
- the director has taken all the steps that ought to have been taken as a director in order to be aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

#### **Independent auditors**

Under section 487(2) of the Companies Act 2006, PricewaterhouseCoopers LLP will be deemed to have been reappointed as auditors 28 days after these financial statements were sent to members or 28 days after the latest date prescribed for filing the financial statements with the registrar, whichever is earlier.

This report was approved by the board and signed on its behalf by:



**E C Rickus**  
Director

Date: 28 January 2022

**INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF VISTA RETAIL SUPPORT HOLDINGS LIMITED**

**Report on the audit of the financial statements**

**Opinion**

In our opinion, Vista Retail Support Holdings Limited's financial statements:

- give a true and fair view of the state of the Company's affairs as at 31 August 2021 and of its result for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law); and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual Report and Financial Statements (the "Annual Report"), which comprise: the Balance Sheet as at 31 August 2021; the Statement of Comprehensive Income and Statement of Changes in Equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

*Independence*

We remained independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

**Conclusions relating to going concern**

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the Company's ability to continue as a going concern.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

**Reporting on other information**

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

## VISTA RETAIL SUPPORT HOLDINGS LIMITED

### INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF VISTA RETAIL SUPPORT HOLDINGS LIMITED (CONTINUED)

With respect to the Strategic Report and Directors' Report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on our work undertaken in the course of the audit, the Companies Act 2006 requires us also to report certain opinions and matters as described below.

#### *Strategic Report and Directors' Report*

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic Report and Directors' Report for the year ended 31 August 2021 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic Report and Directors' Report.

#### **Responsibilities for the financial statements and the audit**

##### *Responsibilities of the directors for the financial statements*

As explained more fully in the Directors' responsibilities statement, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

##### *Auditors' responsibilities for the audit of the financial statements*

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Based on our understanding of the Company and industry, we identified that the principal risks of non-compliance with laws and regulations related to the Companies Act 2006, and we considered the extent to which non-compliance might have a material effect on the financial statements. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to the posting of inappropriate accounting entries designed to overstate the financial position of the Company. Audit procedures performed by the engagement team included:

- enquiring of management whether they had any knowledge of any instances of actual or potential non-compliance with laws and regulations or fraud;
- reviewing journal entries posted, particularly with regard to those considered to have unusual account combinations.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditors' report.



## VISTA RETAIL SUPPORT HOLDINGS LIMITED

### INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF VISTA RETAIL SUPPORT HOLDINGS LIMITED (CONTINUED)

#### *Use of this report*

This report, including the opinions, has been prepared for and only for the Company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

#### **Other required reporting**

##### **Companies Act 2006 exception reporting**

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not obtained all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the Company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.



Jonathan Bound (Senior Statutory Auditor)  
for and on behalf of PricewaterhouseCoopers LLP  
Chartered Accountants and Statutory Auditors  
Cardiff  
28 January 2022

**VISTA RETAIL SUPPORT HOLDINGS LIMITED****STATEMENT OF COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 31 AUGUST 2021**

The Company has not traded during the financial year or the preceding financial year. During these years, the Company received no income and incurred no expenditure and therefore made neither profit or loss.

**BALANCE SHEET  
AS AT 31 AUGUST 2021**

	Note	2021 £000	2020 £000
<b>Fixed assets</b>			
Investments	6	13,277	13,277
<b>Current assets</b>			
Cash at bank and in hand	7	1	1
Creditors: amounts falling due within one year	8	(9,272)	(9,272)
<b>Net current liabilities</b>		(9,271)	(9,271)
<b>Total assets less current liabilities</b>		<u>4,006</u>	<u>4,006</u>
<b>Capital and reserves</b>			
Called up share capital	9	10	10
Share premium account	10	2,790	2,790
Profit and loss account	10	1,206	1,206
<b>Total shareholders' funds</b>		<u>4,006</u>	<u>4,006</u>

The financial statements were approved and authorised for issue by the board and were signed on its behalf by:



**E C Rickus**  
Director

Date: 28 January 2022

The notes on pages 10 to 14 form part of these financial statements.

**VISTA RETAIL SUPPORT HOLDINGS LIMITED**

**STATEMENT OF CHANGES IN EQUITY  
FOR THE YEAR ENDED 31 AUGUST 2021**

	<b>Called up share capital</b>	<b>Share premium account</b>	<b>Profit and loss account</b>	<b>Total shareholders' funds</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
At 1 September 2019	10	2,790	1,206	4,006
At 31 August 2020 and 1 September 2020	10	2,790	1,206	4,006
At 31 August 2021	10	2,790	1,206	4,006

The notes on pages 10 to 14 form part of these financial statements.

## VISTA RETAIL SUPPORT HOLDINGS LIMITED

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 AUGUST 2021

#### 1. General information

Vista Retail Support Holdings Limited (the "Company") is a holding company.

The Company is a private company limited by shares and is incorporated and domiciled in England and Wales. The address of its registered office is: Unit 1b Wharfedale Road, Cardiff, CF23 7HB.

#### 2. Accounting policies

##### 2.1 Basis of preparation of financial statements

The financial statements have been prepared on a going concern basis, under the historical cost convention and in accordance with Financial Reporting Standard 102, the Financial Reporting Standard applicable in the UK and the Republic of Ireland and the Companies Act 2006.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgement in applying the Company's accounting policies (see note 3).

The following principal accounting policies have been applied consistently throughout the year:

##### 2.2 Financial reporting standard 102 - reduced disclosure exemptions

The Company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland":

- the requirements of Section 4 Statement of Financial Position paragraph 4.12(a)(iv);
- the requirements of Section 7 Statement of Cash Flows;
- the requirements of Section 3 Financial Statement Presentation paragraph 3.17(d);
- the requirements of Section 11 Financial Instruments paragraphs 11.42, 11.44 to 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of Section 12 Other Financial Instruments paragraphs 12.26 to 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirements of Section 33 Related Party Disclosures paragraph 33.7.

This information is included in the consolidated financial statements of Scenic Topco Limited as at 31 August 2021 and these financial statements may be obtained from Unit 1b, Pentwyn Business Park, Wharfedale Road, Pentwyn, Cardiff, CF23 7HB.

##### 2.3 Consolidation

The Company is itself a subsidiary company and is exempt from the requirement to prepare group financial statements by virtue of section 400 of the Companies Act 2006. These financial statements therefore present information about the Company as an individual undertaking and not about its group.

##### 2.4 Going concern

These financial statements have been prepared on a going concern basis. This is on the basis that, Vista has grown the underlying business during the Pandemic, all customers are now back open and trading, cash has remained strong throughout and there is sufficient forecast headroom on all banking covenants.

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 AUGUST 2021**

**2. Accounting policies (continued)**

**2.5 Investments**

Investments in subsidiaries are measured at cost less accumulated impairment.

**2.6 Cash and cash equivalents**

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

**2.7 Financial instruments**

The Company only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors and creditors, loans from banks and other third parties, loans to related parties and investments in non-puttable ordinary shares.

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at present value of the future cash flows and subsequently at amortised cost using the effective interest method. Debt instruments that are payable or receivable within one year, typically trade debtors and creditors, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration expected to be paid or received. However, if the arrangements of a short-term instrument constitute a financing transaction, like the payment of a trade debt deferred beyond normal business terms or financed at a rate of interest that is not a market rate or in case of an out-right short-term loan that is not at market rate, the financial asset or liability is measured, initially at the present value of future cash flows discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost.

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Comprehensive Income.

For financial assets measured at amortised cost, the impairment loss is measured as the difference between an asset's carrying amount and the present value of estimated cash flows discounted at the asset's original effective interest rate. If a financial asset has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract.

Financial assets and liabilities are offset and the net amount reported in the Balance Sheet when there is an enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

**2.8 Creditors**

Short term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 AUGUST 2021**

**2. Accounting policies (continued)**

**2.9 Current taxation**

Tax is recognised in the Statement of Comprehensive Income except that a charge attributable to an item of income and expense recognised as other comprehensive income or to an item recognised directly in equity is also recognised in other comprehensive income or directly in equity respectively.

The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the Balance Sheet date in the countries where the Company operates and generates income.

**3. Judgements in applying accounting policies and key sources of estimation uncertainty**

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The Company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results.

There are not considered to be any judgement or estimates that have a material effect on the financial statements.

**4. Auditors' remuneration**

Audit fees of £2k (2020: £2k) were borne by the subsidiary company, Vista Retail Support Limited.

**5. Directors' remuneration**

The Company has no employees other than the directors (2020: none), who did not receive any remuneration (2020: £Nil).

# VISTA RETAIL SUPPORT HOLDINGS LIMITED

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 AUGUST 2021

### 6. Investments

	Investments in subsidiary companies £000
<b>Cost and net book value</b>	
At 1 September 2020	13,277
At 31 August 2021	<u>13,277</u>

### Subsidiary undertakings

The following were subsidiary undertakings of the Company:

Name	Registered office	Principal activity	Class of shares	Holding
Vista Support Services Group Limited	Unit 1b Wharfedale Road, Cardiff, CF23 7HB	Dormant	Ordinary	100%
Vista Retail Support Limited	Unit 1b Pentwyn Business Centre, Wharfedale Road, Pentwyn, Cardiff, CF23 7HB	Maintenance of Electronic Point of Sale (EPOS) equipment and ancillary services to the retail and leisure market	Ordinary	100%
Vista Trustee Limited	Unit 1b Wharfedale Road, Cardiff, CF23 7HB	Dormant	Ordinary	100%

The directors believe that the carrying value of the investments is supported by their underlying net assets.

### 7. Cash at bank and in hand

	2021 £000	2020 £000
Cash at bank and in hand	<u>1</u>	<u>1</u>

### 8. Creditors: amounts falling due within one year

	2021 £000	2020 £000
Amounts owed to group undertakings	<u>9,272</u>	<u>9,272</u>

Amounts owed to group undertakings are unsecured, interest free and repayable on demand.

## VISTA RETAIL SUPPORT HOLDINGS LIMITED

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 AUGUST 2021

#### 9. Called up share capital

	2021 £000	2020 £000
<b>Allotted, called up and fully paid</b>		
577,142 (2020: 577,142) Ordinary shares of £0.01 (2020: £0.01) each	6	6
432,858 (2020: 432,858) Preferred Ordinary shares of £0.01 (2020: £0.01) each	4	4
	<u>10</u>	<u>10</u>

The members holding Preferred Ordinary shares may at any time convert all the Preferred Ordinary shares into the same number of fully paid Ordinary shares.

All Preferred Ordinary shares rank pari passu in all other respects with Ordinary shares.

#### 10. Reserves

##### Share premium account

Share premium represents the amount subscribed for share capital in excess of the nominal value.

##### Profit and loss account

The profit and loss account represents the accumulated profits, losses and distributions of the Company.

#### 11. Contingent liabilities

The Company entered into joint and several guarantees on 25th October 2017 with certain fellow group companies in relation to amounts owed to HSBC. At 31 August 2021, the liabilities covered by these guarantees totalled £10,387,500 (2020: £12,406,810).

#### 12. Ultimate parent undertaking and controlling party

The immediate parent company is Vista Retail Support Group Limited and the ultimate parent company is Scenic Topco Limited, which is the parent undertaking of the smallest and largest group to consolidate these financial statements. Copies of Scenic Topco Limited consolidated financial statements can be obtained from the Company Secretary at Unit 1b, Pentwyn Business Park, Wharfedale Road, Pentwyn, Cardiff, CF237HB.

Due to the shareholding in place at Scenic Topco Limited, the directors consider there to be no ultimate controlling party.