

COMPANY REGISTRATION NUMBER: 07483469
CHARITY REGISTRATION NUMBER: 1140962

Welsh Women's Aid
Company Limited by Guarantee
Financial Statements
31 March 2017



WALTER HUNTER & CO LIMITED
Chartered accountant & statutory auditor
24 Bridge Street
Newport
South Wales
NP20 4SF

Welsh Women's Aid

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2017

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Welsh Women's Aid

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Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2017

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2017.

Reference and administrative details

Registered charity name Welsh Women's Aid

Charity registration number 1140962

Company registration number 07483469

Principal office and registered office Pendragon House
Caxton Place
Cardiff
CF23 8XE

The trustees

C Arthur	(Interim Chair)
M Fackrell	(Treasurer)
D Dolby	
J Dymant	
R Eagles	
J Hobbs	
S James	
M Merrill	
P Walters	
J Taylor	
M Thomas	(Retired 31 January 2017)

Bank Unity Trust Bank

Auditor Walter Hunter & Co Limited
Chartered accountant & statutory auditor
24 Bridge Street
Newport
South Wales
NP20 4SF

Welsh Women's Aid

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2017

Structure, governance and management

Governing document

Welsh Women's Aid is governed by a Memorandum and Articles of Association and was incorporated in January 2011. Welsh Women's Aid was registered as a charity in March 2011.

As a registered charity and a Company Limited by Guarantee, Welsh Women's Aid is required to report annually to both the Charity Commission and Companies House. In the event of the organisation winding up, its members are required to contribute an amount not exceeding £1. Welsh Women's Aid's current governing document was updated in December 2013.

Recruitment and Appointment of Trustees

The Directors of the company are also the charity trustees.

All Trustees are recruited in line with Welsh Women's Aid Trustee Recruitment and Selection Policy and procedural framework. The Board is able to decide how many vacancies there are subject to the maximum of twelve persons and minimum of three persons. At least four Trustees should be recruited from Welsh Women's Aid membership of specialist services.

All Trustees are appointed for the skills and experience that they bring and their ability to assist Welsh Women's Aid in meeting its charitable objects. Candidates for all Trustee positions are interviewed, references are sought, and the recruitment panel recommendations are agreed by the Board. Trustees are confirmed at the AGM.

All terms of office are for a period of 3 years. Trustees who serve a three-year term are eligible for re-appointment for one additional term.

Trustees have the power to co-opt additional board members, who must retire at the next AGM but may stand for re-election as a Trustee. When considering co-opting members, the Board has regard to the requirement for any specialist skills and knowledge, such as fundraising/funding, HR, understanding of domestic abuse and other forms of violence against women, children and young people.

In 2016/17 the chair resigned their position having completed their 6 year term and an existing trustee was appointed to act as interim chair prior to a formal recruitment process to be actioned in 2017/18. One trustee temporarily stepped down due to maternity leave and will recommence their role as Treasurer in 2017/18.

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Year ended 31 March 2017

Board of Trustees induction and training

All new Trustees are provided with Welsh Women's Aid's Memorandum and Articles, Governance Policy which sets out their roles and responsibilities, a copy of 'The Essential Trustee' provided by the Charity Commission, and are invited to discuss any queries with the Chair.

New members of the Board undergo a comprehensive induction programme to brief them on the work of Welsh Women's Aid, the history of the women's aid movement, their legal obligations as Trustees, the Board's decision making processes, the functioning and structure of services, the business plan and recent financial performance. During induction, new Trustees meet key employees and other Trustees.

The Board is encouraged to participate in internal and external training events which will further their skills and knowledge in undertaking their roles. A skills audit is undertaken every two years to ensure that the Board has the right mix of skills and experience and the information to determine whether they need to recruit appropriately skilled external members.

Risk Management

A review of the organisation is undertaken annually, and to inform this process a risk assessment is undertaken by the Board, which identifies threats to the organisation. Systems have been established to mitigate those risks.

The Governance Sub-Group, Finance and Fundraising Sub-Group and HR and Employment Sub Group assist the decision making process by exploring risks and options in detail and, where appropriate, making recommendations to the Board. The Governance Sub-Group maintains oversight of the risk management process. Sub-Groups do not have decision making powers; they are a recommending body only.

Internal controls are made more robust by the existence of procedures for the authorisation of all transactions. Procedures are in place to ensure compliance with the Health and Safety of staff, Trustees, volunteers, clients and visitors to the organisation. These controls and procedures are periodically reviewed to ensure that they continue to meet the needs of the charity.

A key element in the management of financial risk is the setting of a reserves policy and its regular review by the Board. All significant new initiatives, major commitments and investment projects are subject to formal approval by the Board.

In 2016/17 there were no strategic risks assessed as critical. However, the sustainability of funding from the public sector continued to be assessed as high risk due to the delays in issuing commissioning guidance and the move to regional funding being driven by Welsh government

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Year ended 31 March 2017

Organisational Structure and Management

Welsh Women's Aid has a Board which meets quarterly and is responsible for the strategic direction and governance of the charity. There are three sub-committees that explore strategic options and key operational issues referred to them and make recommendations to the Board, which greatly enhances the decision making process. In 2016-17 these sub-committees focussed on Governance, Finance and Fundraising, HR and Employment.

The responsibility for the day to day management and delivery of services to meet the charity's objects is delegated to the Chief Executive Officer (CEO) and Senior Management Team (SMT).

The SMT shares the responsibility for reporting to the Board with the CEO, in relation to the management and implementation of the organisation's strategy, its priorities, progress reports on its operational plan and its financial position. Each member of the SMT is responsible for elements of the Strategic Delivery Plan.

Welsh Women's Aid staff remuneration is aligned to the NJC pay scales based on the evaluation of appointed roles. Application of cost of living pay increases are subject to funding and approval by trustees.

In 2016/17 Welsh Women's Aid maintained the PQASSO Quality Mark at Level 2 (awarded in the previous year). This is a nationally recognised award that offers both users and funders/commissioners external verification of the quality and credibility of an organisation.

Objectives and activities

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aims and objectives and in planning future activities.

The Welsh Women's Aid charitable objects are for the benefit of the community:

To promote the relief of distress and suffering experienced by, in particular but not exclusively, any women or her children from differing social groups who have or are experiencing domestic abuse and all other forms of 'violence against women', including the wider social and economic impacts.

Welsh Women's Aid is a national domestic abuse and violence against women membership organisation, with nearly 40 years of experience in campaigning, shaping and influencing policy to be prioritised by government. Welsh Women's Aid represents and supports a federation of local independent charities delivering specialist domestic abuse and violence against women prevention services in Wales, as part of a UK network of provision. Welsh Women's Aid works to achieve improvements in national policy and practice for the benefit of members of the women's aid movement and others working in this area, and most importantly, their primary service users: women and children experiencing domestic abuse and other forms of violence against women.

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Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2017

Our medium term delivery plan is published in our Strategic Business Plan 2015-18 which sets out our vision, mission, values and planned activities in more detail.

Our Vision: A world in which women and children live free from actual or threatened domestic abuse and all forms of violence against women.

Our Mission: To prevent domestic abuse and violence against women and ensure high-quality services for survivors that are needs-led, gender-responsive and holistic.

Our Values: The values and principles that inform our work are founded on gender equality, human rights and non-discrimination:

Feminism and equality: We work within a feminist ethos and as part of the movement for social justice, which advocates for and proactively attains women's rights on the grounds of political, social, and economic equality.

Empowerment: We advocate a rights-based approach and create a context in which women and children can achieve self-determination and empowerment, so they can flourish and reach their full potential.

Collaboration: We are committed to working together with survivors, our membership and with external partners, sharing knowledge and expertise to maximise every opportunity to make progress towards our vision.

Integrity: We keep survivors voices at the centre of our work, and hold ourselves individually and collectively accountable for our actions and act according to our beliefs and values at all times.

Excellence: Our services evolve in response to emerging needs, changing populations and new/revised ways of thinking about violence against women and children, and we are committed to ensuring we deliver the best that we can possibly achieve.

Objectives and Priorities in 2016/17

Prevention:

To raise awareness; promote best practice to achieve prevention through education, public service delivery and in communities; campaign for gender equality and to challenge attitudes to reduce social tolerance of domestic abuse and all forms of violence against women. As an accredited Agored Cymru centre this includes delivering specialist training to a range of professionals across Wales so that they can better support and meet survivors' needs and reduce the risk posed by perpetrators.

Provision, protection and support:

To support specialist services across Wales to build their capacity, deliver high-quality support, and keep up to date on policy and practice developments. To represent and provide specialist services with a voice locally, regionally, nationally, and at a UK and international level. To provide national access to specialist help, information and support through the Live Fear Free Helpline, and manage and coordinate the Wales system of access to refuge provision for survivors via the Routes to Support system (formerly UK Refugees Online).

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To continue to provide refuge, advocacy and support for women and children in Colwyn Bay and Wrexham. It is not our intent to take more services into direct management, and we will do all we can to ensure that our federation of specialist services across Wales are supported to deliver independent, high-quality, needs-led, trauma-informed and gender-responsive services.

Partnership working:

Nationally and locally through the work of member services, to involve survivors in developing and reviewing services, and support women who have experienced abuse to become more involved in our work. This includes continually improving our understanding of survivors' experiences and how best to meet their needs.

To deliver consultancy, advice, guidance, support and training to promote coordinated community responses to violence and abuse, including supporting and advising commissioners where needed, on effective, evidence-based service models to achieve change that lasts. To work across Wales with specialist services, national and local government, health, housing, education, criminal justice, and community advice and support services, to make sure they meet needs, maximise safety, and work to end domestic abuse and all forms of violence against women in all that they do.

ENSURING OUR WORK DELIVERS OUR AIMS

All staff and Trustees are active in reviewing progress and achievements on a monthly and quarterly basis, as well as reviewing delivery against strategic objectives on an annual basis.

A robust review process helps Welsh Women's Aid to ensure aims, objectives and activities remain focused on charity objects, in accordance with charity commission guidance. The trustees set a list of key performance indicators against which progress is assessed at a strategic level against the Welsh Women's Aid strategic objectives allowing scrutiny and corrective action to be taken where necessary.

REVIEW OF ACTIVITIES AND HOW WE DELIVER PUBLIC BENEFIT

Progress and achievements in 2016/17

Welsh Women's Aid had a very successful year in 2016/17. As the umbrella organization in Wales representing specialist violence against women and domestic abuse services, we have successfully extended our influence in Wales, UK and internationally by engaging with local government, Welsh Government, Westminster and European Union to talk about the importance of addressing violence against women and our approach through the Change that Lasts model. This has resulted in changes and introduction (and in some cases) retraction of legislation.

Our standing as a leading light on violence against women has increased and we have started to further develop and pilot the Change that Lasts model which originally related to domestic abuse only, to include wider violence against women issues, perpetrators and children and young people.

We secured funding to set up survivor participation groups in South Wales and Gwent to increase engagement between representative survivors and commissioners in Wales.

We secured a 2-year funding stream to provide domestic abuse services in Wales with capacity building support to develop their ability to respond to commissioners and demonstrate their impact to funders and the wider public.

We recruited a fundraising manager in 2016 to increase our capacity, and the capacity of our members, to successfully access available funding streams and support the delivery of our objectives.

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Year ended 31 March 2017

Prevention

Media

We have increased our reach and influence using online communication and social media. Welsh Women's Aid's new website was launched at the beginning of February 2017. Since the launch of the updated website, page views have increased by 471% to over 22,000 views in the final quarter of the year,

Welsh Women's Aid social media presence has also increased, which has caused a higher footfall on all social media pages (a 19% increase of followers on Twitter and 19% increase of Facebook 'likers').

In 2016/17 we produced 91 traditional media releases through press releases, television and radio interviews and other requests from media outlets.

Events

This year, Welsh Women's Aid has organised numerous events, including the Children Matter Too event and "Still We Rise" for St Dwynwen's Day. Both events were widely attended and received positive feedback.

"It was absolutely outstanding, inspiring, I cried my eyes out, look! No mascara left" - Still We Rise attendee

Campaigns

Welsh Women's Aid ran a successful campaign, 'Save Refuge Services to Save Lives' regarding the impact of UK government plans to reduce the rate of housing benefit available to those in refuge and other supported housing to local housing allowance rates. WWA carried out a survey of all our member services and then developed a 'State of the Sector Report'. Following this campaign the UK Government made the announcement on 15th Sept 2016 that domestic abuse refugees will be exempt from the Local Housing Allowance cap on housing benefit rates in supported accommodation, until 2019.

WWA also played a key role in the Istanbul Convention Change campaign which successfully campaigned for The Preventing and Combating Violence Against Women and Domestic Violence (Ratification of Convention) Bill. This bill has now become law and will help the sector hold the UK government to account for violence against women services provision in the UK.

Children Matter

This year, WWA continued to champion the voices of children and young people by supporting specialist services to deliver the S.T.A.R programme. This year, WWA held focus groups to conduct quality assurance and evaluate the impact of the S.T.A.R programmes. CYP who attended gave positive feedback and described positive impact on their lives, including being more knowledgeable about VAWDASV, feeling more confident in themselves and improving their attitudes towards school.

'you know what to look out for in the relationship, so you know if this is happening, it's not going to be good' Focus Group contributor

'I definitely feel more confident... and less uncomfortable in situations' Focus Group contributor

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WWA began working in partnership with the National Union of Students and Welsh university campuses to develop a preventative approach to violence against women in further education establishments, including the Bystander Initiative, to students and staff. Interest in the initiative has been high, and training has begun to challenge abuse in universities and the 'lad culture'.

- In 2016/17 4,500 children and young people benefitted from Children Matter STAR programmes in community settings.
- 350 professionals were trained to deliver STAR programmes to children.

National Training Partnership

Considerable work has been conducted this year to improve the profile of WWA National Training Partnership which is resourced by the WWA Training Team and WWA members. This has included ensuring that the Welsh Government Ask and Act Training contract was developed and piloted and implementing the WWA training strategy.

We delivered 114 training sessions to approximately 1,578 professionals and survivors across all areas in Wales. This represents a significant increase in activity compared to 2015/16 (8 training sessions delivered to 114 people).

Feedback from the training delivered is overwhelmingly positive with the results from 336 evaluation forms across all the training delivered showing that:

- 83% said that they would be interested in further training
- 95% agreed that their levels of skill, confidence and knowledge related to the training delivered had increased
- 95% described their experience of the training as "good" or "excellent".

Provision, Protection and Support

In 2016/17

- 14,129 women, men, children and young people were provided with refuge and community based advocacy and support by Welsh Women's Aid and its member services.
- 249 survivors of domestic abuse could not be accommodated by refuges in Wales because there was no space available in the service contacted when they needed help.

Influencing the National Agenda

WWA played an integral role in ensuring the sector influenced the development of the National VAWDASV Strategy 2016-2021. WWA consulted member organisations to inform a robust written response to the Welsh Government as well as providing evidence to the Post Legislative review. Our influence ensured that the National Strategy recognised the government's responsibilities under the Istanbul Convention, included survivor recommendations, recognised the Change that Lasts model and prioritised developing a model for sustainable funding for the specialist sector. In total WWA produced 19 consultation responses to national issues and 9 policy briefings informed by the views of our members.

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Year ended 31 March 2017

Providing expertise and support-

Commissioners - WWA worked with a number of commissioners to provide expertise to inform commissioning of specialist services. WWA supported the development of local VAWDASV strategies and commissioning frameworks in Powys, Neath and Port Talbot, Cardiff and Gwent. We supported strategic commissioning by researching and providing data for needs assessments, advise on effective service models and approaches and help to develop service specifications and facilitate engagement of the specialist sector and survivors voices.

We worked with specialist services to support the South Wales Police and Crime Commissioner to apply for Home Office funding to pilot the Change that Lasts model, widening the scope of the model to include wider violence against women issues and perpetrators as well as domestic abuse. This application was successful and is due to commence in 2017/18.

Specialist Services/Member support - Under the terms of our membership agreement, members receive regular communication, updates and consultation, access to individual support from the WWA team, application to the National Quality Service Standards and discounted access to seminars, webinars and training. We also provide bespoke capacity building support to member organisations to enable them to engage with commissioning/funding processes and ensure they are 'commission ready'.

Delivering support for member services is a priority, and in 2016/17, the engagement team carried out in excess of 500 support visits and contacts to specialist services through the year. This included 24 electronic member update bulletins being circulated, to provide fortnightly policy, practice, research and events updates relating to domestic abuse, sexual violence and violence against women in addition to themed updates related to emerging issues and 13 regional workshops.

National Data Gathering and Reporting

This year WWA has engaged with members to update and improve the data collection method for gathering information on demand for services in Wales. The methodology, return and timeliness of data submissions has improved, so that Welsh statistics are more reliable and robust.

Data gathered by specialist services in Wales is collated and analysed to inform Welsh Government to assist with the development of national strategy and national outcome measures. The information was also used to inform regional plans, needs assessments, national and international campaigns and research.

Support was also provided for members with specific data analysis requests to enable their funding applications to be more robust and to improve reports to funders on outcomes and impact of the services they provide.

National Quality Service Standards

The NQSS form a set of accredited criteria against which dedicated specialist domestic abuse services can evidence their quality of provision. The NQSS support the aims of the Violence against Women Domestic Abuse and Sexual Violence (Wales) Act 2015 in its duty to ensure services commissioned by the public sector in Wales are of a high quality. The principles underpinning the NQSS reflect the contribution of survivors to the development of gender responsive, needs led, specialist services.

WWA has been supporting its members and direct services to achieve the Wales National Quality Service Standards and following 2 years of support, 50% of the membership have engaged in the assessment process, 2 services have achieved full passes, whilst 8 others have conditional passes and are being supported to receive the full standard.

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Year ended 31 March 2017

Capacity Building Support for Specialist Services

Enhanced consultancy support was provided for specialist domestic abuse services across all areas of Wales to access a range of bespoke and partnership support to help them engage in commissioning processes, maximise funding opportunities, improve strategic planning and develop partnership working arrangements. Following an initial phase of capacity building support further funding was secured in 2016/17 for a 2 year programme of bespoke support to coincide with the implementation of regional commissioning.

- In 2016/17 18 specialist services took up the offer of support either collaboratively or individually which represents a 72% rate of take up of support.

Direct Services Colwyn & Wrexham

During 2016/17, 837 survivors aged over 18 were supported directly and indirectly through WWA Wrexham and WWA Colwyn. Of these, 704 survivors were supported through refuges, community support, one stop shop, IDVA service and several programmes. An additional 133 survivors were supported indirectly while helping them to reach the right service or allocating them to different refuges.

Additionally, 105 children were supported in WWA Colwyn through specialist programmes for children.

121 survivors (54 women and 67 children) were accommodated in refuges. This year, both services achieved the NQSS (see page9).

In WWA Wrexham, a group of survivors taking part in the 'Friendship Forum' created an inspirational poetry booklet. This was launched at the St Dwynwen's Day event in Swansea as well as locally.

In WWA Colwyn, 100% of the survivors who accessed refuge said they felt safe.

'[Staff] listen and made me feel safe and understood... I feel content and happy. Talking helped me'

In WWA Wrexham, 100% of survivors who were supported through drop in/community services reported having improved feelings of safety and improved confidence since.

'I'm a stronger person, I know my worth'

Live Fear Free Helpline

The LFF Helpline managed 30,036 contacts through phone, email and webchat during this period. We introduced a new service of accessibility for the helpline, the webchat service. Since August 2016, we have received 151 webchat contacts.

The LFF Helpline launched its new services in November 2016 at the Millennium Centre in Cardiff, which gave survivors the opportunity to speak about their experiences and the impact of the service on their lives, in which a survivor said that contacting the LFF Helpline when she needed specialist information and support was a 'life line'. A variety of speakers and visitors attended the event including the Cabinet Secretary.

The numbers achieved this year at the LFF Helpline represent a 7% increase in telephone contact and a 62% increase in contacts via a combination of emails and webchat from 2015/16.

The LFF Helpline won an award from The Helpline Partnership on 'Helpline Impact' in November 2016. This award recognised the contribution that was made to the helpline sector over the longer term and being an example to others.

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The LFF Helpline received 100% positive feedback from all of our agency feedback forms that were evaluated by professionals during this period (216 forms in total).

During 2016/17, a sample of 2,831 outcomes forms were completed of which 92 % of survivors had increased their confidence and had been provided with several empowering options after speaking to a helpline support worker.

'Young lady I spoke to was brilliant, calm, patient and very kind. Made me feel like I could take my time to explain properly.'

Partnership Working

Survivor Participation

This year, survivors have been increasingly placed at the centre of WWA processes and policies. Survivors now sit on recruitment panels for our direct services and speak at events organised both by WWA and externally. This year, survivors accessing the Friendship Forum in WWA Wrexham have produced their own book of poetry in association with the Welsh Poet Laureate.

As well as these inclusions, the Survivors Empowering and Educating Services (SEEdS) project is piloting a model of participation which provides female victims of violence and abuse in Cardiff and the Vale and Gwent opportunities to acquire accredited training and skills to enable them to deliver a Survivor Participation Project. The project is harnessing survivors existing skills, knowledge and local experience to enable them to participate in a variety of roles with the ultimate aim of empowering and educating services to improve their responses to violence and abuse. 12 participants were recruited and trained and have engaged widely with commissioners, service providers, policy-makers and survivors to influence improvements in accessibility, availability and effectiveness of services.

In 2016/17 we continued to advocate on behalf of specialist services in Wales, as we aim to ensure the voice of services and survivors are at the heart of decisions made in government and other sectors.

This year, WWA has worked in partnership with many different organisations, including sister federations across the UK. Working with Women's Aid Federation England, we were able to pilot the "Ask Me" project in Wales, recruiting and training local ambassadors in Powys to raise awareness of domestic abuse and access to local specialist services and the Live Fear Free Helpline.

WWA has also addressed concerns raised by survivors through the "Are you Listening" Report through working with CAFCASS to improve their policies and procedures in relation to VAWDASV in Family Courts.

Powerful messages directly from survivors for the family courts system, which, along with the Act led to CAFCASS Cymru reviewing its responses to cases where domestic abuse is a feature and ensuring that its practitioner population received adequate training and information around the complexities of domestic abuse.

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After being heavily involved with the creation and scrutiny of the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 (the Act), we continued to scrutinise the secondary legislation and guidance to be issued, including significant contribution to the Welsh Government VAWDASV Strategic Delivery Plan.

Several contributions were made to national consultation responses including guidance on the commissioning of services; guidance on multi-agency collaboration; guidance on working with perpetrators; Ask and Act and the National Training Framework guidance; and Information and Guidance on domestic abuse and sexual violence: Safeguarding older people in Wales.

In Wales, evidence from specialist services was also provided to inform: the Renting Homes Bill, the refreshed Equality Objectives, the Transgender Action Plan, the guidance on raising the ambitions and educational attainment of children who are looked after in Wales, the green paper "Our Health - Our Health Service", statutory guidance and indicators for the Well-being of Future Generations (Wales) Act 2015, the Refugee and Asylum Seeker Delivery Plan, guidance on Managing The Night-Time Economy, the 2015-17 Welsh Government Budget, the Wales Audit Office review of council funding of third sector services, and the Together for Mental Health Delivery Plan: 2016-19.

At a UK level, evidence from specialist services was provided to inform: the Westminster All Party Parliamentary Group on Domestic Violence Hearing on Family Courts, the Home Affairs Select Committee Prostitution Inquiry, and the Home Office consultation on introducing a Stalking Protection Order. We continue to raise issues such as the impact of cuts to Legal Aid, and the impact of welfare reform on survivors and specialist services.

Financial review

In 2016/17 the organisation had an in year deficit of £71,532 primarily covered by reserves. As a result, restricted funds decreased by £89,995. As at 31 March 2017 the charity reported retained funds of £1,171,429 represented by £589,495 of unrestricted funds and £581,934 of restricted funds.

The majority of the organisation's income is grant funded and we recognise the need to build a suitable level of reserves to meet the needs of the charity. Our aim is to maintain a level of unrestricted reserves equalling 3 months running costs in order to continue services until alternative sources of income are secured in the instance of a loss of key funding. The current level of funding equates to 3.8 months of running costs.

The Welsh Government is the principal funder providing 59% of the charity's income. Wrexham County Borough Council and Conwy Council provide funding for direct services in Wrexham and Colwyn Bay amounting to 16% of the charity's income. The remaining income is from a variety of sources including donations, member subscriptions, foundations and other public sector bodies.

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Plans for future periods

2017/18 will be a challenging year as our services nationally and locally face a changing future, as a result of, declining government and public authority expenditure; public policy priorities and legislative changes, brought about by government elections and UK referendums; the continuing impact of technology on our service delivery; proposed changes to Wales local authority structures and boundaries; and new commissioning, financing and evaluation methods.

During periods of change in what has become an increasingly competitive environment, we remain firm in our vision and mission so that survivors of abuse across Wales benefit from local, specialist, high-quality services and so that we work towards the eradication of domestic abuse and violence against women in the medium to long term. We will prioritise the delivery of more effective support, leadership and collaboration during this period, and the provision of an influential voice for the domestic abuse/violence against women third sector and for survivors in Wales.

Our work in 2017/18 will continue to focus on our strategic priorities of prevention; provision, protection and support; and partnership working. Our strategic objectives for 2017/18 are to ensure:

- Domestic abuse/violence against women is understood, challenged and prevented, and women's and children's ability to have healthy relationships is increased.
- Specialist services are strengthened and supported to effectively meet diverse needs; and survivors have early access to effective support which maximises safety, health and well-being.
- More effective response to domestic abuse/violence against women by agencies and communities, and government and services are more accountable to women and children.

Internally, we will also work to ensure our overall efficiency and effectiveness is improved, we lead on evidence-based services, our capacity, fundraising and supporter base is increased, we enhance and improve delivery and impact of direct services, and strengthen our internal and external communications.

This will include, for example, supporting member services and making sure that survivors get the help and support they need, through providing training, guidance and toolkits, that support professionals to provide effective and appropriate support to survivors; and using our influence and networks to ensure survivors voices are heard and remain at the centre of any existing or developing interventions. In 2017/18 we will continue to support implementation of the Act and accompanying Welsh Government programme of strategic delivery, the formulation of national outcome measures, the development of a sustainable funding model for the sector and support the develop of regional strategies and needs assessments to address the commissioning of effective violence against women prevention, protection and support. We will ensure that the interests and experiences of our member services and of survivors remains at the centre of any approach to improve practice and prevent violence and abuse.

In 2017/18 we will commence consultation with our members, supporters, survivors and stakeholders to establish the strategic priorities and business plan for 2019 to 2022.

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Trustees' responsibilities statement

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

Each of the persons who is a trustee at the date of approval of this report confirms that:

- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

The trustees' annual report was approved on 22 November 2017 and signed on behalf of the board of trustees by:



C Arthur (Interim Chair)
Trustee

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid

Year ended 31 March 2017

We have audited the financial statements of Welsh Women's Aid for the year ended 31 March 2017 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

This report is made solely to the charity's members, as a body, in accordance with chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of trustees and auditor

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charity's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the trustees' report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2017 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid *(continued)*

Year ended 31 March 2017

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; and
- the trustees were not entitled to take advantage of the small companies exemption in preparing the Strategic report.



Jonathan Rhodes BSC FCA (Senior Statutory Auditor)

For and on behalf of
Walter Hunter & Co Limited
Chartered accountant & statutory auditor

24 Bridge Street
Newport
South Wales
NP20 4SF

22 November 2017

Welsh Women's Aid

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

31 March 2017

		Unrestricted funds £	2017 Restricted funds £	Total funds £	2016 Total funds £
	Note				
Income and endowments					
Donations and legacies	5	53,367	–	53,367	54,957
Charitable activities	6	5,464	1,680,843	1,686,307	1,660,204
Other trading activities	7	2,767	128,164	130,931	148,271
Investment income	8	338	–	338	1,512
Total income		<u>61,936</u>	<u>1,809,007</u>	<u>1,870,943</u>	<u>1,864,944</u>
Expenditure					
Expenditure on charitable activities	9,10	15,722	1,926,753	1,942,475	1,881,993
Total expenditure		<u>15,722</u>	<u>1,926,753</u>	<u>1,942,475</u>	<u>1,881,993</u>
Net expenditure and net movement in funds before transfer					
		46,214	(117,746)	(71,532)	(17,049)
Transfer	15	(27,751)	27,751	–	–
Net Expenditure for the year		<u>18,463</u>	<u>(89,995)</u>	<u>(71,532)</u>	<u>(17,049)</u>
Reconciliation of funds					
Total funds brought forward		571,032	671,929	1,242,961	1,260,010
Total funds carried forward		<u>589,495</u>	<u>581,934</u>	<u>1,171,429</u>	<u>1,242,961</u>

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 20 to 35 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Statement of Financial Position

31 March 2017

		2017	2016
		£	£
Fixed assets			
Tangible fixed assets	16	488,196	511,691
Current assets			
Debtors	17	461,029	132,329
Cash at bank and in hand		406,190	814,088
		<u>867,219</u>	<u>946,417</u>
Creditors: amounts falling due within one year	18	<u>183,986</u>	<u>215,147</u>
Net current assets		<u>683,233</u>	<u>731,270</u>
Total assets less current liabilities		<u>1,171,429</u>	<u>1,242,961</u>
Net assets		<u>1,171,429</u>	<u>1,242,961</u>
Funds of the charity			
Restricted funds		581,934	671,929
Unrestricted funds		589,495	571,032
Total charity funds	20	<u>1,171,429</u>	<u>1,242,961</u>

These financial statements were approved by the board of trustees and authorised for issue on 22 November 2017, and are signed on behalf of the board by:



C Arthur
Interim Chair

The notes on pages 20 to 35 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Statement of Cash Flows

Year ended 31 March 2017

	2017 £	2016 £
Cash flows from operating activities		
Net expenditure	(71,532)	(17,049)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	43,481	32,394
Other interest receivable and similar income	(338)	(1,512)
Interest payable and similar charges	584	—
Accrued expenses/(income)	37,288	(20,207)
<i>Changes in:</i>		
Trade and other debtors	(328,700)	(114,262)
Trade and other creditors	(68,449)	103,472
Cash generated from operations	(387,666)	(17,164)
Interest paid	(584)	—
Interest received	338	1,512
Net cash used in operating activities	<u>(387,912)</u>	<u>(15,652)</u>
Cash flows from investing activities		
Purchase of tangible assets	(20,743)	(74,154)
Proceeds from sale of tangible assets	757	30
Net cash used in investing activities	<u>(19,986)</u>	<u>(74,124)</u>
Net decrease in cash and cash equivalents	(407,898)	(89,776)
Cash and cash equivalents at beginning of year	814,088	903,862
Cash and cash equivalents at end of year	<u>406,190</u>	<u>814,086</u>

The notes on pages 20 to 35 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2017

1. General information

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is Pendragon House, Caxton Place, Cardiff, CF23 8XE.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis.

Going concern

There are no material uncertainties about the charity's ability to continue.

Transition to FRS 102

The entity transitioned from previous UK GAAP to FRS 102 as at 1 April 2015. Details of how FRS 102 has affected the reported financial position and financial performance is given in note 25.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Any proposed transfer between funds would be considered on the particular circumstances.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

All fixed assets are initially recorded at cost.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold Property	- 2% p.a. Reducing balance basis
Equipment	- 25% p.a. Reducing balance basis

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

3. Accounting policies *(continued)*

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

4. Limited by guarantee

The charity is incorporated under the Companies Act 2006 and is limited by guarantee, each member having undertaken to contribute such amounts not exceeding one pound as may be required in the event of the company being wound up whilst he or she is still a member or within one year thereafter.

There are 23 members of the company.

5. Donations and legacies

	Unrestricted Funds £	Total Funds 2017 £	Unrestricted Funds £	Total Funds 2016 £
Donations	14,637	14,637	37,300	37,300
Legacies	26,080	26,080	–	–
Grants				
Wrexham County Borough Council -				
Student placement grant	–	–	2,872	2,872
Jobs Growth Wales	–	–	2,335	2,335
Memberships	12,650	12,650	12,450	12,450
	<u>53,367</u>	<u>53,367</u>	<u>54,957</u>	<u>54,957</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

6. Charitable activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £
Services as part of direct charitable activities	5,464	11,445	16,909
Training income	–	40,855	40,855
Welsh Government Grant - Live Fear Free Helpline	–	455,000	455,000
Welsh Government Grant - Core Funding	–	367,000	367,000
Welsh Government Grant - Children's project	–	197,538	197,538
Welsh Government - Ask and Act training contract	–	82,581	82,581
Welsh Government Grant - Capital Funding	–	4,007	4,007
Welsh Government - Survivors Focus Group	–	–	–
Welsh Government - Education Resources	–	–	–
Wrexham County Borough Council - Supporting People and Programme Grant	–	99,190	99,190
Wrexham County Borough Council - Independent Domestic Abuse Advocate funding	–	89,820	89,820
Wrexham - Morgan Foundation Grant	–	–	–
Wrexham County Borough Council - Outreach Housing Grant	–	36,175	36,175
Wrexham - Student placement	–	1,648	1,648
Conwy County Borough Council - Supporting People and Programme Grant	–	113,523	113,523
Conwy County Borough Council - Families First Grant	–	28,617	28,617
Conwy County Borough Council - Young Person Support Worker Grant	–	15,000	15,000
Colwyn - Student Placement	–	710	710
Conwy County Borough Council - Outreach Housing Grant	–	–	–
North Wales Police & Crime Commissioner - Independent Domestic Abuse Advocate	–	–	–
South Wales Police & Crime Commissioner - Survivor funding SEEdS	–	19,994	19,994
Lloyds TSB Foundation England and Wales	–	25,222	25,222
Lloyds TSB Foundation England and Wales – additional project	–	13,860	13,860
Llankelly Chase	–	24,508	24,508
ASK Me project	–	23,850	23,850
Pilgrim Trust	–	15,000	15,000
Gwent - VAWDASV Needs Assessment	–	10,000	10,000
Cardiff VAWDASV Consultancy	–	5,300	5,300
Powys County Borough Council	–	–	–
	<u>5,464</u>	<u>1,680,843</u>	<u>1,686,307</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

6. Charitable activities *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2016 £
Services as part of direct charitable activities	–	–	–
Training income	17,137	–	17,137
Welsh Government Grant - Live Fear Free Helpline	–	470,000	470,000
Welsh Government Grant - Core Funding	–	367,000	367,000
Welsh Government Grant - Children's project	–	197,538	197,538
Welsh Government - Ask and Act training contract	–	49,705	49,705
Welsh Government Grant - Capital Funding	–	74,346	74,346
Welsh Government - Survivors Focus Group	–	12,700	12,700
Welsh Government - Education Resources	–	9,205	9,205
Wrexham County Borough Council - Supporting People and Programme Grant	–	106,190	106,190
Wrexham County Borough Council - Independent Domestic Abuse Advocate funding	–	10,000	10,000
Wrexham - Morgan Foundation Grant	–	12,500	12,500
Wrexham County Borough Council - Outreach Housing Grant	–	36,675	36,675
Wrexham - Student placement	–	–	–
Conwy County Borough Council - Supporting People and Programme Grant	–	98,523	98,523
Conwy County Borough Council - Families First Grant	–	28,617	28,617
Conwy County Borough Council - Young Person Support Worker Grant	–	15,000	15,000
Colwyn - Student Placement	–	–	–
Conwy County Borough Council - Outreach Housing Grant	–	16,848	16,848
North Wales Police & Crime Commissioner - Independent Domestic Abuse Advocate	–	74,820	74,820
South Wales Police & Crime Commissioner - Survivor funding SEEdS	–	–	–
Lloyds TSB Foundation England and Wales	–	53,400	53,400
Lloyds TSB Foundation England and Wales – additional project	–	–	–
Llankelly Chase	–	–	–
ASK Me project	–	–	–
Pilgrim Trust	–	–	–
Gwent - VAWDASV Needs Assessment	–	–	–
Cardiff VAWDASV Consultancy	–	–	–
Powys County Borough Council	–	10,000	10,000
	<u>17,137</u>	<u>1,643,067</u>	<u>1,660,204</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

7. Other trading activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £
Fundraising events	2,767	–	2,767
Rental Income	–	128,164	128,164
	<u>2,767</u>	<u>128,164</u>	<u>130,931</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2016 £
Fundraising events	764	–	764
Rental Income	–	147,507	147,507
	<u>764</u>	<u>147,507</u>	<u>148,271</u>

8. Investment income

	Unrestricted Funds £	Total Funds 2017 £	Unrestricted Funds £	Total Funds 2016 £
Bank interest receivable	<u>338</u>	<u>338</u>	<u>1,512</u>	<u>1,512</u>

9. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £
Core Services	4,379	388,555	392,934
Training	–	127,912	127,912
Welsh Government Childrens Services	–	130,294	130,294
Welsh Government Live Fear Free Helpline	–	462,883	462,883
Welsh Government Survivors focus group	–	–	–
Wrexham Refuge	–	154,138	154,138
Wrexham IDVA	–	93,991	93,991
Wrexham Temple Row	–	57,287	57,287
Wrexham Wish	–	–	–
Conwy County Borough Council SPPG	–	83,821	83,821
Conwy County Borough Council Housing	–	59,889	59,889
Conwy County Borough Council Families First	–	40,601	40,601
South Wales Police & Crime Commissioner funding	–	–	–
SEEdS	–	4,479	4,479
Lloyds TSB Foundation England and Wales	–	26,450	26,450
Pilgrim Trust	–	14,045	14,045
Gwent VAWDASV Needs Assessment	–	11,320	11,320
Powys County Borough Council	–	–	–
Support costs	<u>11,343</u>	<u>271,088</u>	<u>282,431</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

15,722 1,926,753 **1,942,475**

9. Expenditure on charitable activities by fund type *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2016 £
Core Services	72,806	350,132	422,938
Training	–	93,515	93,515
Welsh Government Childrens Services	–	173,069	173,069
Welsh Government Live Fear Free Helpline	–	401,312	401,312
Welsh Government Survivors focus group	–	11,430	11,430
Wrexham Refuge	–	160,867	160,867
Wrexham IDVA	–	89,467	89,467
Wrexham Temple Row	–	19,169	19,169
Wrexham Wish	–	23,875	23,875
Conwy County Borough Council SPPG	–	92,112	92,112
Conwy County Borough Council Housing	–	79,723	79,723
Conwy County Borough Council Families First	–	41,490	41,490
South Wales Police & Crime Commissioner funding	–	–	–
SEEdS	–	–	–
Lloyds TSB Foundation England and Wales	–	–	–
Pilgrim Trust	–	–	–
Gwent VAWDASV Needs Assessment	–	–	–
Powys County Borough Council	–	9,299	9,299
Support costs	59,353	204,374	263,727
	<u>132,159</u>	<u>1,749,834</u>	<u>1,881,993</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

10. Expenditure on charitable activities by activity type

	Activities undertaken directly	Support costs	Total funds 2017	Total fund 2016
	£	£	£	£
Core Services	392,934	52,777	445,711	508,096
Training	127,912	15,635	143,547	102,476
Welsh Government Childrens Services	130,294	67,571	197,865	197,538
Welsh Government Live Fear Free Helpline	462,883	40,752	503,635	464,007
Welsh Government Survivors focus group	—	—	—	12,700
Wrexham Refuge	154,138	23,035	177,173	178,868
Wrexham IDVA	93,991	7,715	101,706	98,703
Wrexham Temple Row	57,287	4,260	61,547	36,675
Wrexham Wish	—	—	—	26,258
Conwy County Borough Council SPPG	83,821	32,181	116,002	116,727
Conwy County Borough Council Housing	59,889	7,419	67,308	85,136
Conwy County Borough Council Families First	40,601	3,137	43,738	44,809
South Wales Police & Crime Commissioner funding SEEdS	4,479	4,967	9,446	—
Lloyds TSB Foundation England and Wales	26,450	6,930	33,380	—
ASK Me project	—	6,162	6,162	—
Pilgrim Trust	14,045	4,590	18,635	—
Gwent VAWDASV Needs Assessment	11,320	—	11,320	—
Cardiff VAWDASV	—	5,300	5,300	—
Powys County Borough Council	—	—	—	10,000
	<u>1,660,044</u>	<u>282,431</u>	<u>1,942,475</u>	<u>1,881,993</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

11. Analysis of support costs

	Unrestricted	Training	Welsh Government Childrens services	Welsh Government Live Fear Free Helpline	Wrexham Refuge	Wrexham Independent Domestic Abuse Advocate	Wrexham Temple Row	Conwy County Borough Council SPPG	Conwy County Borough Council Housing
	£	£	£	£	£	£	£	£	£
Staff costs	20,261	13,589	56,473	32,366	18,054	7,715	4,223	6,597	7,417
Premises/ general office	11,128	–	6,098	–	–	–	–	–	–
Communications and IT	–	–	5,000	–	–	–	–	–	–
Finance costs	529	–	–	–	3	–	37	13	2
Governance costs	6,484	–	–	–	1,858	–	–	–	–
Business support office costs	14,375	2,046	–	8,386	3,120	–	–	25,571	–
	<u>52,777</u>	<u>15,635</u>	<u>67,571</u>	<u>40,752</u>	<u>23,035</u>	<u>7,715</u>	<u>4,260</u>	<u>32,181</u>	<u>7,419</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

11. Analysis of support costs *(continued)*

	Conwy County Borough Council Families First £	South Wales Police & Crime Commissioner £	Lloyds TSB Foundation England and Wales £	ASK Me Project £	Cardiff VAWDASV £	Pilgrim Trust £	Total 2017 £	Total 2016 £
Staff costs	3,137	4,582	6,327	3,472	4,900	2,726	191,839	156,618
Premises /general office	—	—	—	—	—	—	17,226	7,735
Communications and IT	—	—	—	—	—	—	5,000	9,352
Finance costs	—	—	—	—	—	—	584	84
Governance costs	—	—	—	—	—	—	8,342	12,085
Business support office costs	—	385	603	2,690	400	1,864	59,440	77,853
	<u>3,137</u>	<u>4,967</u>	<u>6,930</u>	<u>6,162</u>	<u>5,300</u>	<u>4,590</u>	<u>282,431</u>	<u>263,727</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

12. Net expenditure

Net expenditure is stated after charging/(crediting):

	2017	2016
	£	£
Staff pension contributions	67,929	35,865
Depreciation of tangible fixed assets	43,481	32,394
Auditors' remuneration:		
- audit of the financial statements	3,780	3,708

13. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2017	2016
	£	£
Wages and salaries	1,163,227	1,184,225
Social security costs	99,281	103,094
Employer contributions to pension plans	67,929	35,865
	<u>1,330,437</u>	<u>1,323,184</u>

The average head count of employees during the year was 53 (2016: 52). The average number of full-time equivalent employees during the year is analysed as follows:

	2017	2016
	No.	No.
Administrative staff	8	8
Service delivery	38	36
	<u>46</u>	<u>44</u>

The number of employees whose remuneration for the year fell within the following bands, were:

	2017	2016
	No.	No.
£60,000 to £69,999	<u>1</u>	<u>1</u>

14. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

During the year £1,905 of expenses were reimbursed to five trustees (2016: £1,772).

15. Transfers between funds

Net transfers detailed in note 20 relate to deficits made on certain projects during the year.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

16. Tangible fixed assets

	Land and buildings £	Equipment £	Total £
Cost			
At 1 April 2016	439,672	194,072	633,744
Additions	—	20,743	20,743
Disposals	—	(9,534)	(9,534)
At 31 March 2017	439,672	205,281	644,953
Depreciation			
At 1 April 2016	34,882	87,171	122,053
Charge for the year	8,793	34,688	43,481
Disposals	—	(8,777)	(8,777)
At 31 March 2017	43,675	113,082	156,757
Carrying amount			
At 31 March 2017	395,997	92,199	488,196
At 31 March 2016	404,790	106,901	511,691

17. Debtors

	2017 £	2016 £
Trade debtors	445,849	130,615
Prepayments and accrued income	15,180	1,714
	461,029	132,329

The increase in trade debtors at the end of the year approximately corresponds to the decrease in cash (see cash flow statement on page 19) and is attributable to a change in the payment profile from Welsh Government.

18. Creditors: amounts falling due within one year

	2017 £	2016 £
Trade creditors	92,647	163,573
Accruals and deferred income	63,242	25,954
Social security and other taxes	28,097	25,620
	183,986	215,147

19. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £67,929 (2016: £35,865).

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

20. Analysis of charitable funds

Unrestricted funds					
	At 1 April 2016 £	Income £	Expenditure £	Transfers £	At 31 March 2017 £
Unrestricted	571,032	61,936	(15,722)	(27,751)	589,495
					=====
Restricted funds					
	At 1 April 2016 £	Income £	Expenditure £	Transfers £	At 31 March 2017 £
Core Services	–	368,947	(374,436)	5,489	–
Training	–	127,885	(143,547)	–	(15,662)
Welsh Government Childrens Services	–	197,538	(197,866)	328	–
Welsh Government Live Fear Free Helpline	59,605	458,166	(501,663)	–	16,108
Wrexham refuge	–	180,855	(177,171)	(3,684)	–
Wrexham Temple Row	–	37,823	(61,544)	23,721	–
Wrexham Independent Domestic Abuse Advocate	–	89,820	(101,706)	11,886	–
Wrexham Direct Services	102,839	–	–	(31,923)	70,916
Conwy County Borough Council SPPG	–	114,233	(116,001)	1,768	–
Conwy County Borough Council - Housing	–	48,382	(69,192)	20,810	–
Conwy County Borough Council Families First	–	43,617	(43,827)	210	–
Colwyn Direct Services	20,706	–	–	(20,706)	–
South Wales Police & Crime Commissioner - Survivor funding SEEdS	–	19,994	(9,446)	–	10,548
Lloyds TSB Foundation England and Wales	28,365	25,222	(33,381)	–	20,206
Lloyds TSB Foundation England and Wales – additional project	–	13,860	(13,860)	–	–
Llankelly Chase	–	24,508	(20,142)	–	4,366
ASK Me project	–	23,850	(6,162)	–	17,688
Pilgrim Trust	–	15,000	(18,635)	–	(3,635)
Gwent VAWDASV Needs Assessment	–	10,000	(11,321)	1,321	–
Cardiff VAWDASV	–	5,300	(5,300)	–	–
National Violence Against Women Centre of Excellence	404,790	–	(8,793)	–	395,997
Capital Equipment I.T. Accreditation Project	74,155 (18,531)	4,007 –	(12,760) –	– 18,531	65,402 –
	<u>671,929</u>	<u>1,809,007</u>	<u>(1,926,753)</u>	<u>27,751</u>	<u>581,934</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

20. Analysis of charitable funds *(continued)*

Welsh Government Core Services

Providing support to Welsh Women's Aid membership, advice and consultation relating to policy and legislation, service development and research, representing the voice of specialist services, executive and organizational management.

Welsh Government Childrens Services

Providing support to specialist services who work with children and young people effected by violence against women, domestic abuse and sexual violence. Training for professionals in the delivery of the STAR Programme and identification and dissemination of preventative programmes.

Welsh Government Live Fear Free Helpline

National 24/7 helpline for survivors of violence against women, domestic abuse and sexual violence including women, men and children. Support for professionals working with survivors and advice to concerned members of the public.

Wrexham County Borough Council Supporting People

Providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Housing

Providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Independent Domestic Abuse Advocacy

Maximising the safety of victims who are at risk of harm from domestic violence and support through the court process.

Wrexham Direct Services

Reserve allocated to develop services for the Wrexham area.

Conwy Council Supporting People

Providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Housing

Providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Families First

Providing specialist support to children effected by violence against women, domestic abuse and sexual violence.

Colwyn Bay Direct Services

Reserve allocated to develop services for the Colwyn Bay area.

South Wales Police and Crime Commissioner Survivor Participation Project

To implement and support survivor groups to empower and educate services in South Wales to improve their responses to victims of domestic abuse and sexual violence.

Lloyds Bank Foundation Capacity Building Project

Support to specialist domestic services (our membership) to improve commission-readiness.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

20. Analysis of charitable funds *(continued)*

Llankelly Chase Change that Lasts Project

To develop a holistic model of delivery and engage with commissioners about the approach.

Ask Me Project

Community based project in Powys to train ambassadors to raise awareness of violence against women and the specialist support available in the area. Delivered in partnership with Women's Aid England.

Pilgrim's Trust Survivor Participation Project

To implement and support survivor groups to empower and educate services in Wales to improve their responses to victims of domestic abuse and sexual violence.

Gwent Partnership Board VAWDASV Strategy and Needs Assessment

Support the Gwent VAWDASV Regional Board to produce a draft strategy and needs assessment for violence against women, domestic abuse and sexual violence.

Cardiff Council Service Specification for VAWDASV

Support Cardiff Council to develop its VAWDASV service specification.

National Violence Against Women Centre of Excellence

Capital reserve related to the purchase of Pendragon House.

Capital Equipment

Capital reserve related to the purchase of IT equipment.

21. Analysis of Net Assets between funds

	Tangible fixed assets	Net current assets	Total
	£	£	£
Restricted Income Funds:			
National Violence Against Women Centre of Excellence	395,997	—	395,997
Capital Equipment I.T.	65,402	—	65,402
Training	—	(15,662)	(15,662)
Welsh Government Live Fear Free Helpline	—	16,108	16,108
Wrexham Direct Services	—	70,916	70,916
South Wales Police & Crime Commissioner - Survivor funding SEEDS	—	10,548	10,548
Lloyds TSB Foundation England and Wales	—	20,206	20,206
Llankelly Chase	—	4,366	4,366
ASK Me project	—	17,688	17,688
Pilgrim Trust	—	(3,635)	(3,635)
	—	—	—
	461,399	120,535	581,934
Unrestricted Income Funds	26,797	562,698	589,495
Total Funds	488,196	683,233	1,171,429

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2017

22. Operating lease commitments

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2017	2016
	£	£
Later than 1 year and not later than 5 years	57,002	57,002
Later than 5 years	49,045	49,045
	<u>106,047</u>	<u>106,047</u>

23. Limitation of auditors liability

By way of a members' resolution dated 14th November 2016, the company has agreed to enter into a limited liability agreement with its auditors whereby their exposure to legal claims is limited to £100,000 per claim.

24. Related parties

There were no related party transactions incurred during the year other than trustees expenses within note 15.

25. Transition to FRS 102

These are the first financial statements that comply with FRS 102. The company transitioned to FRS 102 on 1st April 2015. No transitional adjustments were required in equity or profit or loss for the year.