In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

LIQ03 Notice of progress report in voluntary winding up



For further information, please refer to our guidance at www.gov.uk/companieshouse

1	Company details			
Company number	0 7 4 4 6 9 7 0	→ Filling in this form Please complete in typescript or in bold black capitals.		
Company name in full	Veoo Ltd			
		_		
2	Liquidator's name			
Full forename(s)	Andrew John			
Surname	Whelan			
3	Liquidator's address			
Building name/number	Unit 2 Spinnaker Court			
Street	1C Becketts Place	_		
		_		
Post town	Hampton Wick			
County/Region	Kingston upon Thames			
Postcode	KT14EQ			
Country		_		
4	Liquidator's name o			
Full forename(s)	Douglas John	Other liquidator Use this section to tell us about		
Surname	Pinteau	another liquidator.		
5	Liquidator's address 🛭			
Building name/number	Unit 2 Spinnaker Court	Other liquidator		
Street	1C Becketts Place	Use this section to tell us about another liquidator.		
		_		
Post town	Hampton Wick			
County/Region	Kingston upon Thames			
Postcode	KT14EQ			
Country		_		

LIQ03 Notice of progress report in voluntary winding up

6	Period of progress report		
From date	$\begin{bmatrix} \frac{1}{2} & \frac{1}{4} & 0 & \frac{1}{8} & \frac{1}{2} & \frac{1}{9} & \frac{1}{2} & \frac{1}{9} $		
To date			
7 Progress report			
	☑ The progress report is attached		
8 Sign and date			
Liquidator's signature	Signature X		
Signature date			

Presenter information

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name	Chris Radford		
Company name	WSM Marks Bloom LLP		
Address	Unit 2 Spinnaker Court		
	1C Becketts Place		
Post town	Hampton Wick		
County/Region	Kingston upon Thames		
Postcode	K T 1 4 E Q		
Country			
DX			
Telephone	020 8939 8240		

10

Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

Important information

All information on this form will appear on the public record.

■ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

t Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

ANNUAL PROGRESS REPORT FOR THE YEAR TO 23 AUGUST 2021

14 OCTOBER 2021

CONTENTS

- 1 Introduction and Statutory Information
- **2** Progress of the Liquidation
- 3 Creditors
- 4 Joint Liquidators' Remuneration
- 5 Creditors' Rights
- 6 Next Report

ATTACHMENTS

Receipts and Payments Account from 24 August 2020 to 23 August 2021

Additional Information in relation to the Joint Liquidators' Fees, Expenses & use of Subcontractors

1 Introduction and Statutory Information

- 1.1 I, Douglas John Pinteau of WSM Marks Bloom LLP, Unit 2 Spinnaker Court, 1C Becketts Place, Hampton Wick, Kingston upon Thames KT1 4EQ, was appointed as Joint Liquidator of Veoo Limited ('the Company') on 24 August 2020, together with my colleague, Andrew John Whelan. This progress report covers the period from 24 August 2020 to 23 August 2021 ('the Period') and should be read in conjunction with previous progress reports from the administration that preceded the liquidation.
- 1.2 Information about the way that we will use and store personal data on insolvency appointments can be found in the Privacy Notice at http://wsm.co.uk/insolvency/. If you are unable to download this, please contact us and a hard copy will be provided to you.
- 1.3 The principal trading address of the Company was 4th Floor, 22-25 Eastcastle Street, London, W1W 8DF. The principal trading activity was that of a telephony services provider. The business traded under the Company's name.
- 1.4 The registered office of the Company was changed during the preceding administration, from 4th Floor, 22-25 Eastcastle Street, London, W1W 8DF to Unit 2 Spinnaker Court, 1C Becketts Place, Hampton Wick, Kingston upon Thames KT1 4EQ. Its registered number is 07446970.

2 Progress of the Liquidation

2.1 This section of the report provides creditors with an update on the progress made in the liquidation during the Period.

Attached is our receipts and payments account for the Period.

Administration (including statutory compliance & reporting)

- 2.2 An office holder must comply with certain statutory obligations under the Insolvency Act 1986 and other related legislation.
- 2.3 This work will not necessarily bring any financial benefit to creditors, but is required on every case by statute.

Realisation of Assets

Share buy-back

- 2.4 The Company holds shares in Pocket App Ltd. Presently, we are liaising with the directors of Pocket App Ltd as regards a prospective buy-back of those shares. Creditors will be updated with the details of any such transaction, in subsequent reporting.
- 2.5 No consideration has been received, by the Company, in respect for these shares during the Period.

Surplus from administration

2.6 During the Period, the Joint Liquidators realised the sum of £179,046.06 comprising the surplus from the preceding administration. No other recoveries are expected in this regard.

VAT refund

- 2.7 Monies relating to a VAT receivable, accrued during the administration, were received during the Period. This amounted to £13,858.70; no further recoveries are expected as regards pre-appointment VAT.
- 2.8 Funds are held in an interest-bearing account with Metro Bank plc. Although interest has accrued during the Period, none was paid during the Period. Since the end of the Period, this matter has been resolved, with credit interest being back-dated to the Joint Liquidators' appointment. Respective credits will be applied in due course.
- 2.9 It is anticipated that the work the Joint Liquidators and staff have undertaken to date will bring a financial benefit to creditors, by way of a distribution to unsecured creditors. The realisations made are sufficient to meet the costs and expenses of the liquidation.

Creditors (claims and distributions)

- 2.10 A Liquidator is not only required to deal with correspondence and claims from unsecured creditors (which may include retention of title claims), but also those of any secured and preferential creditors of the Company. This may involve separate reporting to any secured creditor and dealing with distributions from asset realisations caught under their security, most typically a debenture.
- 2.11 Claims from preferential creditors typically involve employee claims and payments made on behalf of the Company by the Redundancy Payments Service following dismissal. In this case, there are no preferential creditors.
- 2.12 The above work will not necessarily bring any financial benefit to creditors generally, however, a Liquidator is required by statute to undertake this work. Similarly, if a distribution is to be paid to any class of creditor, work will be required to agree those claims and process the dividend payments to each relevant class of creditor. The more creditors a company has, the more time and cost will be involved by the Liquidator in dealing with those claims. In this case, the Joint Liquidators have spent significant time dealing with creditors' claims, as it is clear that there is a prospect of a dividend being paid to creditors.
- 2.13 In order to assist progressing matters with a view to the declaration of a dividend to unsecured creditors, we have instructed AZ Secure Ltd to assist with the claims adjudication process chasing creditor claims, reviewing same, requesting further information and raising further queries where required and providing a suggestion to the Joint Liquidators as to the quantum to be accepted for dividend purposes. There is a very significant amount of work required to finalise the creditor claims due to the number and quantum of claims, the large number of foreign creditors, and the

- complexities with the three different insolvency processes (e.g. that claims in the CVA do not automatically carry forward to the liquidation).
- 2.14 This firm was chosen for this work since a connected company and its shared staff was heavily involved in advising the Company and dealing with its creditors prior to the Company's Company Voluntary Arrangement. The team members involved therefore have a solid knowledge of various of the creditor claims and have dealt with the parties previously. It is therefore considered beneficial in terms of cost and time efficiency for this work to be undertaken by a third party. The agreed basis of renumeration for the services are on time cost.
- 2.15 It will ultimately be for the Joint Liquidators to agree or reject creditors' claims, and in what quantum.
- 2.16 Further information on the anticipated outcome for creditors in this case can be found at section 3 of this report.

Investigations

- 2.17 Some of the work the Liquidator is required to undertake is to comply with legislation such as the Company Directors' Disqualification Act 1986 ('CDDA 1986') and Statement of Insolvency Practice 2 Investigations by Office Holders in Administration and Insolvent Liquidations and may not necessarily bring any financial benefit to creditors, unless these investigations reveal potential asset recoveries that the Liquidator can pursue for the benefit of creditors.
- 2.18 We submitted a report on the conduct of the Directors of the Company to the Department for Business, Energy & Industrial Strategy under the CDDA 1986 during the preceding administration. As this is a confidential report, we are unable to disclose the contents.
- 2.19 Our investigations remain ongoing, as regards the potential antecedent activity which led to the tribunal claim from the Phone-paid Services Authority ('PSA'). We are liaising with the PSA, requesting further information required to determine whether further investigations are necessary.
- 2.20 At this stage, we do not expect to ask creditors for funding towards any further investigation, nor litigation. However, this option has not been completely ruled out. No funding has been requested of third parties to date.

Matters still to be dealt with

- 2.21 As regards the share buy-back, it is expected that this matter will be resolved in the year ending 23 August 2022. We are currently negotiating the final figure of the consideration.
- 2.22 As detailed above, the creditor claims adjudication process remains ongoing. Once this is finalised, an unsecured distribution to creditors will be declared and paid.
- 2.23 Notwithstanding the above, once the aforementioned investigations have been concluded, along with the Joint Liquidators' remuneration basis being agreed and paid, we will look to close out the liquidation.

3 Creditors

Secured Creditors

- 3.1 Both secured creditors, Redd Factors Ltd and Web Zone Ltd, were settled in full during the administration. Details can be found in the Joint Administrators' report of 14 August 2020.
- 3.2 No claims from secured creditors have been received during the Period, nor are any expected.

Preferential Creditors

- 3.3 Notwithstanding preferential claims adjudicated during the preceding administration, and further, paid during that administration, a further preferential claim was received from the Redundancy Payments Service during the Period.
- 3.4 This claim was received on 1 December 2020, comprising a subrogated claim for pension contributions, totalling £1,583.56. This claim was settled in full during the Period.
- 3.5 All preferential claims have been settled in full. Given preferential dividends paid during the administration, and the dividend described above, no further preferential claims are expected.

Unsecured Creditors

- 3.6 The Joint Liquidators have received unsecured creditor claims totalling £3,806,960.46 from 43 creditors. We have yet to receive claims from 126 creditors whose debts total £5,865,259.22 as per the directors' statement of affairs. We are proceeding with the adjudication of these claims in conjunction with AZ Secure Ltd, as detailed above.
- 3.7 As the Company granted floating charges to secured creditors after 15 September 2003, the Joint Liquidators are required to create a fund out of the Company's net floating charge property for unsecured creditors (known as the Prescribed Part). The creditors holding these charges were settled in full during the administration, and the amount of the Prescribed Part fund arising from these secured dividends was £100,000. This is less than the remaining funds in the case.
- 3.8 There will be a dividend to unsecured creditors from this case, although the timing is currently uncertain.

4 Joint Liquidators' Remuneration

- 4.1 None of the fee bases proposed and approved by creditors during the administration involved elements that would be carried over to cover the time spent by the Joint Liquidators once the Company had moved into liquidation.
- 4.2 We have not yet delivered a proposal for the basis of our remuneration as Joint Liquidators to creditors. We intend to do so during the second year of the liquidation. To date, the Joint Liquidators have drawn no remuneration.

- 4.3 Attached is additional information in relation to this firm's policy on staffing, the use of subcontractors and expenses. Since our appointment, no category 2 expenses have been taken.
- 4.4 A copy of 'A Creditors' Guide to Liquidators' Fees' is available on request or can be downloaded from wsm.co.uk/insolvency/creditors-guides.

5 Creditors' Rights

- 5.1 Within 21 days of the receipt of this report, a secured creditor, or an unsecured creditor (with the concurrence of at least 5% in value of the unsecured creditors) may request in writing that the Liquidator provide further information about his remuneration or expenses which have been itemised in this progress report.
- 5.2 Any secured creditor, or an unsecured creditor (with the concurrence of at least 10% in value of the unsecured creditors) may within 8 weeks of receipt of this progress report make an application to court on the grounds that, in all the circumstances, the basis fixed for the Liquidators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred by the Liquidators, as set out in this progress report, are excessive.

6 Next Report

6.1 The Joint Liquidators are required to provide a further report on the progress of the liquidation within two months of the next anniversary of the liquidation, unless we have concluded matters prior to this, in which case we will write to all creditors with our final account.

D J Pinteau

Joint Liquidator

14 October 2021

Veoo Ltd (In Liquidation) Joint Liquidators' Summary of Receipts & Payments

From 18/09/2019 To 23/08/2021	From 24/08/2020 To 23/08/2021	ent airs
<u> </u>	£	£
		ASSET REALISATIONS
179,046.06	179,046.06	Balance from Administration
13,858.70	13,858.70	VAT Refund
192,904.76	192,904.76	
, , , , , , , , , , , , , , , , , , , ,		COST OF REALISATIONS
340.00	340.00	Specific Bond
175.00	175.00	Statutory Advertising
(515.00	(515.00)	
(3.3.3.3.	(=====)	PREFERENTIAL CREDITORS
1,583.56	1,583.56	RPO Arrears & Holiday Pay
(1,583.56	(1,583.56)	
190,806.20	190,806.20	
100 771 00		REPRESENTED BY
190,771.20		Current A/c
35.00		Vat Receivable
190,806.20		

ADDITIONAL INFORMATION IN RELATION TO THE JOINT LIQUIDATORS' FEES, EXPENSES & USE OF SUBCONTRACTORS

Policy

Detailed below is WSM Marks Bloom LLP's policy in relation to staff allocation and the use of subcontractors, professional advisors and expenses.

Staff allocation and the use of subcontractors

The general approach to resourcing our assignments is to allocate staff with the skills and experience to meet the specific requirements of the case. The constitution of the case team will usually consist of a Partner, a Manager, and an Administrator or Assistant. The exact constitution of the case team will depend on the anticipated size and complexity of the assignment and the experience requirements of the assignment.

On this case we have utilised the services of the following subcontractors. It is considered that the cost of subcontracting this work to specialist contractors will be less than, the cost of these services being undertaken by the Joint Liquidators or their staff, and the outsourcing of this work will bring greater efficiency to this element of the work necessary in the liquidation.

Service	Provider	Work to be done	Basis of fee arrangement	Cost to date £	
Creditor claim collection and adjudication	AZ Secure Ltd	As per report	Time costs	5,400	16,000

Professional advisors

We have not used any professional advisors during the liquidation to date.

Joint Liquidators' Expenses

The following expenses have been incurred during the Period and have been paid from the funds in the liquidation account.

	Paid during the Period £	Anticipated further cost £	Total anticipated cost
Statutory advertising	175.00	Nil	175.00
Specific penalty bond	340.00	Nil	340.00
Postage	Nil	Nil	30.00

Category 1 expenses do not require approval by creditors. The type of expenses that may be charged as a Category 1 expense to a case generally comprise of external supplies of incidental services specifically identifiable to the case, such as postage, case advertising, invoiced travel and external printing, room hire and document storage. Also chargeable will be any properly reimbursed expenses incurred by personnel in connection with the case.

Category 2 expenses do require approval from creditors. These are costs which are directly referable to the appointment in question but are not payments which are made to an independent third party and may include shared or allocated costs that can be allocated to the appointment on a proper and reasonable basis such as internal room hire, or document storage. We would confirm that this firm does not seek to charge any Category 2 expenses.