

Tandridge Voluntary Action

Annual Report and Financial Statements For the Year Ended 31 March 2021



Helping our community tva.org.uk

Member of NAVCA and NCVO
Company number 07313570 and Registered Charity Number 1137664



Contents

Chairman's Report	3
Trustees' Report for the year ended 31 March 2021	4
Review of Activities 2020-21	7
Independent Examiner's Report	12
Statement of Financial Activities	13
Balance Sheet	14
Notes to the Financial Statements	15



Facebook - @volunteertva

Twitter - volunteertva

Instagram – volunteertandridge



Chairman's Introduction

I am pleased to present TVA's Annual Report for 2020/21.

No person could have predicted in March last year the significance of the pandemic and the material effect of the two lockdowns. For charities such as TVA, it has resulted in additional pressures and constraints regarding the ability to operate, fundraise and deliver its services, coupled with the increased demand for those services. Throughout the year, TVA emerged as a key provider in the local community and voluntary sector and in its assistance to the NHS.

If it were not for the dedication, commitment and extended hours worked by all our staff, TVA could not have withstood and successfully negotiated the extraordinary challenges that the charity has faced this past year. The Board is indebted. In the addition, the Board and staff are admirably supported by a number of close volunteers without whom we could not have coped with the additional pressures placed on TVA. Praise must also be given to the unsung heroes, the volunteers who contributions are varied and who have played a vital role in what TVA has achieved during the pandemic. Our thanks to you all.

During the year there were significant changes to the composition of the Board with the resignation of five Trustees, including two chairpersons. The recruitment of new Trustees, however, has made TVA a stronger and a more dynamic organisation, with a good gender and skills mix.

Financial resources remain stretched. We thank our core funders – Surrey County Council, Tandridge District Council and the East Surrey Clinical Commissioning Group – for their continued and much valued and much needed support. TVA was most grateful to receive an additional £17K to cover Covid-19 costs from a variety of providers.

Readers of the accounts will notice that our reserves continue to diminish and that we have made a necessary provision of £16K to cover the potential costs of dilapidations to the Oxted Hub.

TVA's Befriending Scheme continues to flourish, although longer-term funding remains a primary source of concern. We wish to thank everyone who has contributed funds and we are especially grateful to some local parish councils and the Joint Strategic Commissioning Board for their much welcomed and necessary recent provision.

As a small, provincially based, charity, the next 18 months is going to be testing. I am delighted and honoured that the Board has invited me to become the Chairman of TVA. As many of you will know I was previously a Surrey Councillor and I have observed and attended the Board for a number of years. I trust that we can look forward to the year ahead with a greater degree of optimism.

Rose Thorn

Chairman

orn Rethorn



Trustees' Report for the year ended 31 March 2021

The Trustees are pleased to present their annual report together with the financial statements of the charity for the year ended 31 March 2021. The Trustees are also the Directors of TVA.

Constitution

Tandridge Voluntary Action was incorporated on 13 July 2010 as a company limited by guarantee, company number 07313570 and registered charity number 1137664.

Public Benefit Statement

The Trustees are satisfied that all the objectives and activities outlined in this report are undertaken for public benefit. The Trustees confirm that they have paid due regard to the Charity Commission guidance on public benefit and have complied with their duty under section 17 of the Charities Act 2011.

Vision

'A vibrant, inclusive, collaborative and responsive voluntary, community and faith sector (VCFS) in Tandridge, which enhances individual and community wellbeing'.

Mission

'To support, promote and strengthen the voluntary, community and faith sector (VCFS), for the enduring benefit of the people of Tandridge'.

Strategic Aims 2017-2021

- Raise the profile and perception of the voluntary, community and faith sector (VCFS), with TVA as a key point of contact for support and guidance.
- Develop the TVA service provision on evidence-led needs and gaps, with flexibility to respond to emerging issues and change.
- Recruit and match optimum numbers of volunteers with appropriate organisations.
- Strive for governance good practice, both internally and externally in the voluntary, community and faith sector.
- Assist VCFS organisations to access funding opportunities from a wide range of sources.



Trustees and Directors

The Trustees serving during the year:

Peter Damesick Chairman (resigned 26 June 2020)

Andrew Giles Acting Chairman

Barbara Forrest Treasurer

John Thompson

Jayne Godden-Miller

Roger Stent Chairman (resigned 30 October 2020)

Catherine Booth (resigned 3 October 2020)

Janet Wright (resigned 6 November 2020)

Janet Wright (resigned 6 November 2020)
Janet Griffiths (resigned 1 November 2020)
Thomas Sherlock (appointed 3 September 2020)

Mel Johnson (appointed 3 September 2020) Graham (Jon) Stone (appointed 2 October 2020)

Cllr Elizabeth Parker (district council representative)
Cllr Rose Thorn (county council representative)

Rose Thorn joined the Board of Trustees on 30 April 2021 as Chairman.

TVA Employees:

Lynne Martin General Manager
Stella Clare Office Administrator
Julia Davies Volunteering Manager

Helen Hammer Volunteering Manager

Lucy Darlow Coordinator, Tandridge Befriending Scheme

Bankers: NatWest Bank 12 Station Road East, Oxted, Surrey RH8 0PR

(appointed 2 October 2020)

Registered Office: The Community Hub

1st Floor, Library Building

14 Gresham Road Oxted RH8 0BQ

Independent

Examiner: David Wheeler FCCA

Braidwood Wheeler & Co.

Goodman House, 13a West Street, Reigate, RH2, 9BL.



Financial Review

The financial statements on pages 13 to 20 show the detail of TVA finances for the past year. A summary of movements on all funds is shown in Note 11 to the accounts.

TVA is pleased that it has continued to receive financial support from Surrey County Council, Tandridge District Council and NHS East Surrey Clinical Commissioning Group. Core funding from these sources was at the same level as previous years. Surrey County Council continued to provide funding for the cost of the rent due to the Council for TVA's lease of the Oxted Community Hub premises.

Funds

The General Fund represents funds which may be used for any of the charitable purposes of TVA.

The Designated Fund represents the receipt of a grant in 2010/2011 from the Surrey County Council (SCC)/Surrey Strategic Partnership. This was part of the Local Public Service Agreement Allocation (LPSA) given to TVA and other voluntary service bodies in Surrey. The TVA Board decided to use this unrestricted money to support TVA activities over 10 years.

Restricted Funds are those which may only be used for the charitable objects specified by the donor. These are detailed in Note 11 of the accounts.

Reserves Policy

Reserves are necessary to ensure that the objectives and activities of TVA are not immediately curtailed in the event of a reduction of income or increase in costs. The Trustees' policy has been to maintain General Fund reserves at an amount representing at least six months' normal General Fund expenditure. TVA also needs reserves to meet potential liabilities that may occur on expiry of the lease on the Oxted premises. The General Fund balance at 31st March 2021 was £66,888 (2020 £91,103).

Going Concern

The Trustees consider that the charity has adequate resources to continue in operational existence for the foreseeable future. Accordingly, the Trustees continue to adopt the going concern basis in preparing the annual report and accounts.

Risk Assessment and Management

The principal area of risk for TVA is identified as financial sustainability in the event of a reduction or withdrawal of funding to support core operations by the existing core funding providers. This risk is monitored through close liaison with TVA's funders. TVA aims to maintain sufficient reserves to mitigate the risk of immediate curtailment of activities which loss of funding would cause.



Review of Activities 2020 - 2021

TVA has been a key player with partner organisations and communities in responding locally to the COVID 19 pandemic from March 2020 through to April 2021 and beyond.

TVA led on recruiting volunteers, connecting this resource with local community groups and activities. We have proactively supported the 25 new groups in the district, and we advised and offered signposting to existing charities.

'Thank you for all the wonderful information you have been sending out about services in Tandridge at the moment.

Really, really useful to have it and have it in one place!

TVA worked with many partner organisations to help unblock issues and respond to local concerns and issues, so that vulnerable people could be supported.

'Brilliant! This is a really helpful post - thank you team TVA'!

Some key facts about Tandridge shielded residents:

- 3191 in Tandridge (which is 3.8% of the total shielded population in Surrey)
- 896 residents received the Government food parcels
- 176 of these residents had an emergency food parcel from the Spectrum in Guildford
- 388 residents have had a welfare visit by a local police Community Support Officer or by Team Rubicon.

The Tandridge Befriending Scheme was further developed to become a phone befriending scheme at this challenging time, with over 30 new friends matched for sustainable friendships in the first few weeks of the pandemic. This went beyond the 'check and chat', with a plan for long lasting friendships beyond the pandemic, new friends meeting face to face in gardens or outdoor spaces as soon as they were able.

With the support of key funders, including Surrey County Council, Tandridge District Council, East Surrey Clinical Commissioning Group, parish councils, Rotary clubs, Community Foundation for Surrey – Tandridge Voluntary Action -

- Recruited and referred hundreds of new volunteers in Tandridge, following them up, recording their profiles, placing many of them in local communities, to volunteer in community groups, supporting vulnerable or isolated people. Among other things, these volunteers shopped, picked up prescriptions, walked dogs, embarked on new supportive friendships on the telephone. We also created a pool of volunteers for Tandridge, available for any emerging support.
- 'I have always been impressed by TVA and the good work you do but over the last few weeks this has been on another level. The support you have all provided to the Residents through the co-ordination of volunteers, on-boarding new volunteers and working with colleagues here has been outstanding.'



- Mapped the numerous community groups and initiatives and kept this information current.
 This helped district partners and colleagues with taking phone calls, answering calls for
 help, directing people to their local support networks. We worked closely with Tandridge
 District Council colleagues; additional funding facilitated us stepping up on this involvement.
- Shared helplines information for 'out of hours', and compiled information on foodbanks and deliveries, so that people could find a way to obtain food.
- Promoted updates and information on the TVA website, with constant, accessible links and a marked increase in website hits.
- Provided information, guidance, support on social media.
- Provided advice and signposting on governance, safeguarding, volunteer support to local groups to name a few areas.
- Shared new funding source information as they become available for charities in the area, facilitating access to new funds for local organisations enabling a better response on the ground.
- Established a new 'phone befriending scheme with new volunteer befrienders joining the scheme.
- Supported the follow-up needed from Tandridge District Council phone calls made to the
 initial first group of 800-1000 vulnerable people around the Easter weekend and afterwards
 signposting to local community groups or relevant bodies, if they were not directly TVA
 related. TVA also supported partners and communities in responding to emerging needs as
 hundreds of local residents were followed up by the district council.
- PPE promoted the need for all assistance, providing local intelligence on the sewing groups in the area, to inform the SCC coordination of home-made PPE.
- Explored support for pharmacies, working with partners to help with any identified localities needing extra help.

'The course this morning was brilliantly presented and really informative.

Thank you for allowing me to be involved'.

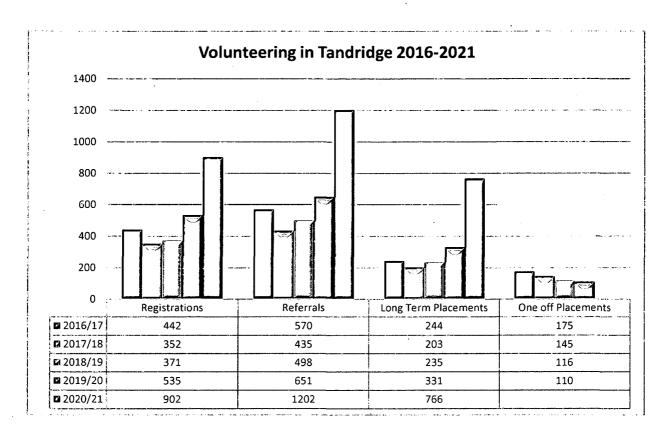
As the lockdown is eased, TVA worked with district and county council colleagues to understand changing needs at a community level, and to strengthen and support relevant charities and community groups, seeing through a further spike in the virus through the winter of 2020-2021, and helping build recovery mechanisms.

'It was clear that you and the TVA team have adapted to the Zoom era well'.

Future planning and recovery saw online workshop sessions sharing new ideas around digital working and communications, support for mental health, responding to the needs of key charities and their volunteer coordinators, working with Voluntary Action Reigate and Banstead to develop strategic planning processes and good practice in local charities, to plan for a robust future in an uncertain time.

'What a great event. Thank you so much for organising and chairing so brilliantly. I thought the agenda worked really well and there seemed to be a great energy in the group. This opportunity feels like a great catalyst for moving ideas on to the next level and hopefully relinquishing and challenges people are facing'.





Befriending Scheme

The friendship scheme, supporting lonely or isolated people in the district by matching them with a volunteer friend, ran a telephone survey in November 2020, with some heartening results.

An extraordinary 97% of the scheme respondents said that they look forward to a visit or contact with their friend, and 94% said that their friend 'cheers them up', giving them positive feelings of hope and 'something to look forward to'. As one befriendee put it – 'having her (as a friend) has helped with my dementia. When you are alone you forget how to talk to people'.

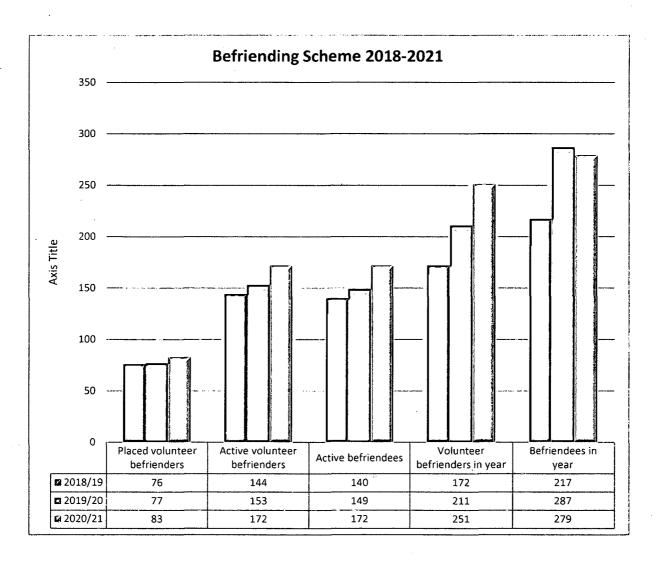
For many this friendship scheme provides a lifeline to the outside world, giving a sense of value. One befriendee said – 'I would never have admitted it would be good to have a friend, but this has given me confidence'.

The success of the scheme is also validated by the length of time that the friendships continue to be enjoyed, with 82% lasting over 3 years. The survey told us -

- Some members have ongoing or long-term health conditions that may prevent them from accessing the community. Many friendships result in members being able to access the community for the first time in months, which can be life changing.
- 11 members received specialist aphasia conversational support from trained volunteers.
- 20 members have had a stroke resulting in reduced mobility but do not require conversation support.



- 26 members have been diagnosed with dementia, Alzheimer's, or memory loss.
- 56 members have been referred by agencies because they are lonely or socially isolated.
- 117 live alone with 59 of them having no family or friends nearby to support them.
- 12 members have been diagnosed with mental health issues or depression and anxiety.
- 18 members have either loss of sight or severe deterioration.





Statement of Trustees' Responsibilities

The charity trustees (who are also the Directors of Tandridge Voluntary Action for the purposes of company law) are responsible for preparing the Trustees' Annual Report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare the financial statements for each year which give a true and fair view of the charitable company and of the income and expenditure of the charity for that period. In preparing the financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the charity and the financial information included on the charity's website in accordance with legislation in the United Kingdom governing the preparation and dissemination of financial statements.

On behalf of the Trustees

ustee

september

2021



Independent Examiner's Report to the Trustees of Tandridge Voluntary Action

I report to the trustees on my examination of the accounts of Tandridge Voluntary Action for the year ended 31 March 2021 which are set out on pages 13 to 20.

Respective responsibilities and basis of report

Having satisfied myself that the accounts of the charitable company are not required to be audited under part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's accounts as required under section 145 of the 2011 Act and in carrying out my examination I have followed all the directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1. Accounting records were not kept in respect of the charity as required by section 130 of the Act; or
- 2. That accounts do not accord with those records; or
- 3. That accounts do not comply with the applicable requirements concerning the form and content of the accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than the requirement that the accounts give a "true and fair view" which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Name:

David Wheeler FCCA Braidwood Wheeler & Co

Qualification:

Chartered Certified Accountants

Address:

Goodman House,

13a West Street,

Reigate, RH2 9BL

Signed:

and where

Date:

3... September 2021



Statement of Financial Activities (including the Income and Expenditure Account)

For the Year ended 31 March 2021

					_
		Restricted	Unrestricted	Total Funds	Total Funds
		funds	funds	2021	2020
	Notes	£	£	£	£
Income					
Grants	2	61,169	67,569	128,738	111,448
Investment income	3	-	1,646	1,646	1,559
Sundry income	4	11,713	3,873	15,586	22,811
Total income		72,882	73,088	145,970	135,818
Expenditure					
Charitable activities	5	71,524	105,432	176,956	155,034
Governance costs	5		2,792	2,792	2,859
Total expenditure		71,524	108,224	179,748	157,893
Net income		1,358	(35,136)	(33,778)	(22,075)
		•	, , ,	, , ,	
Transfer between funds		-	-	-	-
Net movement in funds	•	1,358	(35,136)	(33,778)	(22,075)
RECONCILIATION OF					
FUNDS					
Funds at 1 April 2020	_	3,176	102,024	105,200	127,275
Total funds carried					
forward at 31 March 2021	11	A 524	66 000	74 433	105 200
707I	11	4,534	66,888	71,422	105,200

The above statement of financial activities, all of which are derived from continuing operations, includes all recognised gains and losses for the year.



Balance Sheet

As at 31 March 2021

		2021	2020
Notes		£	£
		8,273	9,409
•		94,242	113,584
		102,515	122,993
9		(15,093)	(17,793)
10		(16,000)	-
	£	71,422	105,200
11		4,534	3,176
-11		-	10,921
11		66,888	91,103
	£	71,422	105,200
	9 10 11 11	9 10 £ 11 11 11	8,273 94,242 102,515 9 (15,093) 10 (16,000) £ 71,422 11 4,534 11 - 11 66,888

For the year ended 31 March 2021 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

No members have required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to small companies' regime.

The financial statements were approved by the TVA Trustees Board on September 2021 and signed on its behalf by –

X = X

.ndr**€**w Giles

Treasurer Barbara Forrest

Helping our community



Notes to the Financial Statements For the year ended 31 March 2021

1 Accounting policies

Tandridge Voluntary Action is a company limited by guarantee and incorporated in England and Wales. The registered office is The Community Hub, 1st Floor Library Building, 14 Gresham Road, Oxted, Surrey RH8 0BQ.

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) – (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2006.

Tandridge Voluntary Action meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historic cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest £.

b) Preparation of the accounts on a going concern basis

The Trustees have reviewed the results for the year ended 31 March 2021 and the operations and cash flows since then and are satisfied that these accounts should be prepared on a going concern basis.

1.1 Fund accounting

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity.

Designated funds are unrestricted funds earmarked by the Trustees for particular purposes.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

1.2 Income

Income is accounted for as and when received, with the exception of certain income which is recognised in the period specified by the donor.



1.3 Expenditure

All expenditure is recognised on the accruals basis of accounting. Expenditure includes any VAT which cannot be recovered and is reported as part of the expenditure to which it relates.

Governance costs are those associated with constitutional requirements.

All costs are allocated between the expenditure categories of the statement of financial activities on a basis designed to reflect the use of the resource.

2 Income from activities to further the Charity's objects

	Restricted funds	Unrestricted funds £	Total Funds 2021 £	Total Funds 2020 £
Surrey County Council - Core services	-	30,025	30,025	30,025
Rent	30,272	-	30,272	28,153
NHS East Surrey CCG	-	20,044	20,044	20,044
Tandridge District Council - Core services	-	17,500	17,500	17,500
- Service charge	7,108	-	7,108	6,421
Community Foundation	6,666	-	6,666	5,334
Covid 19 funding	17,123	. -	17,123	3,000
Councillor grants – amounts spent	-	-	-	971
Total Grants	61,169	67,569	128,738	111,448

3 Investment Income

	Restricted	Unrestricted funds	Total Funds 2021	Total Funds 2020
	£	£	£	£
Interest receivable		1,646	1,646	1,559



4 Sundry Income

•	Restricted	Unrestricted	Total Funds	Total Funds
	funds	funds	2021	2020
	£	£	£	£
Rent receivable	-	162	162	520
Membership subscriptions	-	1,737	1,737	2,165
Other services	11,713	1,974	13,687	20,126
Total sundry income	11,713	3,873	15,586	22,811

5 Total Expenditure

i otai Expenditure					
		Restricted	Unrestricted	Total Funds	Total Funds
		funds	funds	2021	2020
		£	£	£	£
Salaries, NI and pension	6	29,512	79,109	108,621	95,394
Rent and service charge		37,380	-	37,380	34,574
Travelling expenses		745	367	1,112	2,521
Other expenses		3,887	25,956	29,843	22,545
Charitable activities		71,524	105,432	176,956	155,034
Governance costs		<u> </u>	2,792	2,792	2,859
Total resources expended		71,524	108,224	179,748	157,893

Included in Governance costs is the Independent Examiners Fee of £1,200 (2020 -£1,200).



6 Analysis of staff costs

Number	Ωf	emn	عموييما
Number	u	emb	Ovees

The average monthly of employees during the	year was:-		2021 Number	2020 Number
Full time manager			1	1
Part time office administrators/co-ordinators		_	4	4
		_	5	5
		_		
	Restricted	Unrestricted	Total funds	Total funds
	funds	funds	2021	2020
Employment costs	£	£	£	£
Salaries and wages	27,782	74,463	102,245	89,674
Social security costs	1,623	2,426	4,049	3,422
Pension costs	107	2,220	2,327	2,298
_	29,512	79,109	108,621	95,394

7 Trustee remuneration and related party transactions

No trustee or person related to the charity received any remuneration during the year. No trustee received financial assistance in the year.

8 Taxation

As a charity, Tandridge Voluntary Action is exempt from tax on income and gains falling within Part 11 of the Corporation Tax Act at 2010 or s256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

No tax charges have arisen in the charity.

9 Creditors: amounts falling due within one year

f	£
-	-
Westway funds - 4,7	20
Taxes and social security 2,149 2,	42
Accrued expenses 4,714 5,	71
Deferred income 8,230 5,	60
15,093 17,	93



10 Creditors: amounts falling due after more than one year

		2021	2020
		£	£
Dilapidations provision	_	16,000	
		16,000	

The dilapidation provision is an estimate the share which relates to Tandridge Voluntary Action for possible dilapidations due on the termination of the lease of the Oxted Hub.

11 Movements of funds

				Transfer/	
•	Balance at 1 April 2020	Income	Expenditure	Repayment	Balance at 31 March 2021
	£	£	£	£	£
Restricted Funds					
Hub Rent Fund	-	37,380	(37,380)	-	-
Covid 19 funds	857	17,123	(15,115)	-	2,865
Befriending Scheme	2,319	18,379	(19,029)	-	1,669
	3,176	72,882	(71,524)	-	4,534
Unrestricted Funds					
Designated LPSA	10,921	-	-	(10,921)	-
General fund	91,103	73,088	(108,224)	10,921	66,888
Total Unrestricted Funds	102,024	73,088	(108,224)	-	66,888
Total Funds	105,200	145,970	(179,748)	-	71,422

12 Lease commitments

As at the year end the charity has commitments under operating leases amounting to £109,304 (2020 - £139,576). The lease was renewed on 11 November 2019 and is a five year lease with a three month notice break clause.



13 Analysis of net assets between funds

	Restricted £	Designated £	Unrestricted £	Total £
Debtors .	7,108	-	1,165	8,273
Cash at bank and in hand	5,395	-	88,847	94,242
Current liabilities	(7,969)	-	(7,124)	(15,093)
Liabilities over one year Total	<u>-</u>		(16,000)	(16,000)
	4,534	-	66,888	71,422