Registered number 06883950

Charity number 1141396

Swan Advice Network Report and Financial Statements 31 March 2020

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Swan Advice Network Company Information

Executive committee

Chris Davis (Chair)
Susan Charles (Vice Chair)
Dr Paul Richards (Treasurer)
Cllr Charles Gerrish
Cllr Tony Crouch
Dr Paul Richards

(Resigned 26/09/2020) (Interim Treasurer from 13/10/2020)

Secretary

Sue Bright

Manager

Sarah Williams

Independent Examiner

Mr J L Battle FCCA MAAT 12 Spencer Drive Midsomer Norton Radstock BA3 2DN

Bankers

Unity Trust Bank Nine Brindley Place 4 Oozells Square Birmingham B1 2HB

Registered office

Leigh House 1 Wells Road Radstock Bath & North East Somerset BA3 3RN

Registered number

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Report of the Executive Committee

The committee presents its report and accounts for the year ended 31 March 2020.

Purpose

SWAN's purpose, as set out in its Memorandum and Articles of Association is to provide a range of advice and access services aimed at alleviating need and hardship in Bath and North East Somerset (BANES) and the surrounding areas.

To achieve this purpose the charity pursues the following objectives:

- · To provide transport to access services and activities
- To support tackling loneliness in our communities, including through transport services
- · To provide advice, on site and through outreach
- · To work with other agencies to target services and improve access to services
- · To maintain the process of organisational development
- · To establish continuous streams of funding for SWAN's work

Organisational Development

SWAN reviews its activities each year looking at what we have achieved and the outcomes of our work. The review looks at the success of each activity and the benefits brought to the people we are set up to help. We have referred to the information contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

How Our Activities Deliver Public Benefit

Our main activities and those we help are summarised below. Our purpose limits the services we provide to residents in BANES and the surrounding areas and our funding limits the number of people we can help. Our services are provided free to our clients although donations towards the costs of our transport journeys are accepted.

Achievement and Performance

Volunteer Transport Scheme

SWAN's transport service falls into 3 projects: Supporting People, Community Transport and Access to Health. The Supporting People project provides transport to enable clients of social services to access a range of activities, whether it be shopping or attending a luncheon club, day care or further education. It is also used to enable disabled people on low income to access activities that they would not normally be able to get to. The Access to Health project enables passengers with a low income to get to health-related appointments and Community Transport covers any other destination.

In total SWAN's transport service has undertaken 5044 journeys this year – an 8% or 432 journey decrease on last year. This included 102 cancelled journeys due to Coronavirus and then lockdown in March meaning no journeys at all in the last week of that month. The BANES funded Supporting People transport undertook 2123 journeys – an 8% increase on last year. SWAN undertook 1272 health related journeys and 1649 other journeys. After a 37% rise in demand for Community Transport journeys in 18/19 that level of increase could not have been sustained and even without the start of the pandemic we might have expected these journeys to plateau. SWAN has averaged 420 journeys per month during 19/20.

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Report of the Executive Committee

Social Sessions for Older, Vulnerable and Isolated People

As part of the developmental work related to loneliness, SWAN has continued to deliver social sessions for older, vulnerable and isolated people ("Cuppa and Chat"). The project meets monthly at local cafes and participants are SWAN's existing beneficiaries who are now forming friendships. Attendance is affected by passenger's health and medical appointments but 16 have come along, all have wanted to come again, and more were planning to attend the March session which was cancelled just ahead of lockdown.

Impact of Coronavirus

As already indicated, the Coronavirus affected our activities during March 2020 with a reduction and then cessation of journeys and our Cuppa and Chat session cancelled. Our Book Keeper was asked to stay at home due to his age as were our volunteer drivers. Staff were asked to work from home where possible and the Manager went into the office once a week. Demand for the service ceased while the elderly and vulnerable were advised to stay at home.

Transport staff continued to work for April and May maintaining contact with our lonely and isolated passengers and with our volunteers. Furlough was utilised in June and to a lesser extent in July and August whilst waiting for the results of funding applications to help through this period which are now secured. Some transport recommenced in July and we have applied the NHS Patient Transport guidelines to our service. We will continue to plan and adapt our services and fundraising in light of the ongoing pandemic and government advice.

Use of Volunteers

During this year the transport service had 28 volunteer drivers and we also benefited from the services of 1 administration volunteer in our office. Our trustees are all volunteers.

Financial Review

Financial position at year end

Following a successful grant funding search the incoming resources for the year amounted to £111475 and expenditure was £97146.

Reserves Policy

The Executive Committee has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets (the free reserves) held by the charity should be at least 3 months operating costs (circa £24,600). SWAN's free reserves at end of 2019/20 stood at £24757 (2018/19 £27953).

In addition, it has established designated funds for a sickness reserve (£5,000) and redundancy provision for a worst-case scenario (£19,850). This represents a reserve target of £49,450.

At this level the Executive Committee feels that SWAN would be able to continue the current activities of the charity in the event of a significant drop in funding. Were that to occur, it would obviously be necessary to consider how the funding would be replaced or activities changed.

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Report of the Executive Committee

Risk Review

The Executive Committee was mid review of the risks to which the charity is exposed and mitigating actions as the Coronavirus struck. The major risks to funding are being addressed by seeking opportunities to diversify activities, such as the work on loneliness, and so open up the possibility of wider funding sources. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are periodically renewed to ensure that they still meet the needs of the charity. A detailed financial policy defines clear financial responsibility, safeguards and accountability

Restricted funds

Details of grants and donations received with a restricted purpose are as follows:

BANES Social Services: Commissioned service to provide transport for social services clients

BANES Community Transport: Provision of community transport in BANES

Curo Communities Grant: Community transport in BANES

Local Giving: Online donations for transport services

Midsomer Norton Town Council: Upgrade of Swan computer hardware and software

Westfield Parish Council: Transport into and out of the Westfield area

Radstock Parish Council: Transport into and out of the Radstock area

Keynsham Town Council: Transport service into and out of the Keynsham area

The Edward Gostling Foundation: Salary costs for the transport service

Garfield Weston: Community Transport and Access to Health services

Clutton Parish Council: Community transport provision for Clutton residents

Ralph and Irma Sperring Trust: To keep pace with demand for transport services within a 5-mile

radius of Midsomer Norton

Paulton Parish Council: Transport into and out of Paulton

Quartet Catalyst Grant: Cuppa and Chat provision in BANES

Ainsworth Family Fund: Transport service

Leathersellers: Community Transport and Access to Health

Groundwork UK (Avison Young): Exclusively for the transport and Cuppa and Chat services

Timsbury Parish Council: Transport into and out of Timsbury

Peasedown Parish Council: Transport into and out of Peasedown St John

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Report of the Executive Committee

Plans for the Future and Post Covid Recovery

SWAN's immediate plans are to do what is required to maintain its transport services and contact with clients through the Coronavirus pandemic. SWAN will follow the Government's Coronavirus Guidance for the Charity Sector and the Charity SORP Guidance. Through and beyond Covid 19, Swan will aim to rebuild resilience where possible and feasible, Swan will further the development of ideas of how SWAN can develop its services and contribute to tackling loneliness. These plans include effort to:

- · continue to explore new sources of funding
- · recruit more volunteer drivers to meet increased demand
- · engage additional volunteers to support office work where and when appropriate
- · extend the Cuppa and Chat sessions
- evaluate how these sessions can link to other activities, possibly supported by other charities and organisations in BANES.

Structure, Governance and Management

SWAN is a charitable company limited by guarantee, incorporated on 21 April 2009. It was originally registered with the Charity Commission as a charity on 30 October 1989. The company was established under a Memorandum of Association which established the objects of the charitable company, and it is governed under its Articles of Association.

The liability of the members is limited. Under the Memorandum of Association, in the event of the charitable company being wound up its members are required to contribute if required an amount not exceeding £10 to the charitable company's assets.

Recruitment and Appointment of Executive Committee Members

The directors of the company are also charity trustees for the purposes of charity law and under the company's Articles of Association are known as members of the Executive Committee.

All members of the Executive Committee give their time voluntarily and received no benefits from the charity.

At each annual general meeting, one-third of members of the Executive Committee retire, based on length of service, and are eligible for re-appointment subject to available vacancies and to their recommendation for re-appointment by the Executive Committee.

Appointment of new Executive Committee members is through a recruitment process, followed by a recommendation of the Executive Committee to the annual general meeting for formal approval.

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Report of the Executive Committee

The recruitment process can include advertising through the local volunteer centre and appropriate online volunteering organisations, articles in local media, giving talks to local organisations and direct contact. Whenever necessary specific skills will be sought. Prospective new members initially meet with the Manager, and if both sides wish to proceed they are then invited to attend at least one meeting of the Executive Committee as an observer and to give more details of what they could contribute as a member. Their appointment may then proceed, as above, subject to first ascertaining that the applicant is eligible to become both a company director and a charity trustee.

Trustees' responsibilities in relation to the financial statements

The trustees (who are also directors of SWAN for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (UK Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- · select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement as to disclosure to our Independent Examiners

In so far as the trustees are aware at the time of approving our trustees' annual report:

- there is no relevant information, being information needed by the examiner in connection with preparing their report, of which the charitable company's examiner is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant information and to establish that the examiner is aware of that information.

This report has been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime and Statement of Recommended Practice - Accounting and Reporting by Charities.

This report was approved by the board on 13 October 2020 and signed by its order.

Chris Davis

Susan Charles Vice Chair

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Swan Advice Network Accountants' Report

Independent examiner's report to the trustees of Swan Advice Network

I report on the accounts of the company for the year ended 31st March 2020, which are set out on pages 10 to 17.

Respective responsibilities of trustees and examiner

The charity's trustees (who are also directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 (2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- a) examine the accounts under section 145 of the 2011 Act;
- b) to follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- c) to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect, the requirements:
 a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- b) to prepare accounts which accord with the accounting records and comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice Accounting and Reporting by Charities have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Mr J L Battle FCCA MAAT

12 Spencer Drive Midsomer Norton

Radstock

BA3 2DN

13 October 2020

Swan Advice Network Statement of Financial Activities for the year ended 31 March 2020

	Notes	Unrestricted Funds	Funds		Total Funds 2019	
Income	2	£	£	£	£ 	ę
Donations Charitable activities	:	17,443 -	69,492 24,540	86,935 24,540	59,783 18,361	
Total income		17,443	94,032	111,475	78,144	
Expenditure Cost of raising funds:	3	6,000	-	6,000	-	
Charitable activities		11,877	79,269	91,146	96,824	٠,
Net income/(expenditure) and net movement in funds for the year	34 *	(434)	14,763	14,329	(18,680)	•
Reconciliation of funds	•					
Total funds brought forward		54,153	1,932	56,085	74,765	٠
Balance transfers		-	-	-	-	
Total funds carried forward		53,719	16,695	70,414	56,085	

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The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

Registered number:

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Balance Sheet

as at 31 March 2020

	Notes		2020 £		2019 £
Fixed assets Tangible assets	5		1,330		
Current assets Debtors Cash at bank and in hand	6	1,306 71,086 72,392	,	1,576 56,171 57,747	
Creditors: amounts falling do within one year	u e 7	(3,308)		(1,662)	
Net current assets	_		69,084		56,085
Net assets		_	70,414		56,085
Funds Unrestricted funds Restricted funds	9		53,719 16,695		54,153 1,932
Total funds		_	70,414	_	56,085

The trustees are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit in accordance with section 476 of the Act.

The trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared and delivered in accordance with the special provisions applicable to companies subject to the small companies regime.

Mr Charles Gerrish

Interim treasurer

Approved by the board of trustees on 13 October 2020

Swan Advice Network Statement of Cash Flows for the year ended 31 March 2020

•	Notes	2020 £	2019 £
Cash used in operating activities	10	16,245	(19,768)
Purchase of Office Equipment		(1,330)	-
Net increase/(decrease) in cash		14,915	(19,768)
Cash at bank and in hand less overdrafts at 1 April		56,171	58,706
Cash at bank and in hand less overdrafts at 31 March		71,086	38,938
Consisting of:	·		
Cash at bank and in hand		71,086	56,171

1 Accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below:

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting By Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Fund Accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are unrestricted funds earmarked by the Executive Committee for particular purposes.

Restricted Funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

Incoming resources

All incoming resources are included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income.

Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Donated services and facilities are included at the value to the charity where this can be quantified.

The value of services provided by volunteers has not been included in these accounts.

Investment income is included when receivable.

Incoming resources from charitable trading activity are accounted for when earned.

Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

Resources expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered.

Costs of generating funds comprises those costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the examiner's fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

Taxation

The company is exempt from corporation tax on its charitable activities only.

Pensions

The company operates a defined contribution pension scheme. Contributions are charged to the income and expenditure account as they become payable in accordance with the rules of the scheme.

2 Income	Unrestricted £	Restricted £	2020 £	2019 £
Donations				
Donations	15,013	-	15,013	16,589
LocalGiving	-	70	70	10
Miscellaneous	930	-	930	169
BANES				
Social Services Transport	-	27,164	27,164	20,711
Community Transport	-	15,431	15,431	15,431
Curo	-	500	500	-
Midsomer Norton Town Council	-	1,257	1,257	-
Paulton Parish Council	=	150	150	-
Keynsham Town Council	•	800	800	600
Westfield Parish Council		. 1,000	1,000	1,000
Quartet Community Foundation	-	4,845	4,845	3,000
The Edward Gostling Foundation	-	5,000	5,000	-
Clutton Parish Council	-	75	75 `	-
Edgar E Lawley Foundation	1,500	-	1,500	-
Radstock Town Council	-	1,000	1,000	1,000
Ralph and Irma Sperring trust	-	1,000	1,000	1,000
Garfield Weston Limited	-	5,000	5,000	-
Ainsworth Family Fund	-	2,450	2,450	-
Leathersellers	-	1,500	1,500	_
Groundwork UK	-	2,250	2,250	-
Timsbury Parish Council	-	-	-	100
Midsomer Norton Journal	-	-	-	173
	17,443	69,492	86,935	59,783
Income from charitable activities	3			
Invoiced transport payments	.	24,540	24,540	18,361
Total Income	17,443	94.032	111,475	78,144

3	Analysis of Expenditure	2020 £	2019 £
	Cost of raising funds		
	Staff costs	6,000	
	Expenditure on charitable activities	47.044	
	Staff costs	47,941	53,211
	Telephone and postage	1,908	1,742
	Stationery, printing and publicity	514	1,000
	Computer costs	1,133 689	972 336
	Publications and subscriptions Training costs	009	397
	Premises costs	4,429	4,380
	Professional fees	106	331
	Sundry expenses	970	874
	Repairs and renewals	73	184
	Bank charges	450	519
	Volunteer driver expenses	27,590	28,281
	Office insurance	839	769
	Travel	411	733
	Governance costs		
	Professional fees	3,645	2,595
	Independent examiner's fees	448	500
		97,146	96,824
4	Employees	2020 Number	2019 Number
	Average number of persons employed by the company	4	4
5	Tangible fixed assets		
			Plant and
			machinery
			etc
	Cost		£
	Additions		1,330
	At 31 March 2020		1,330
	Depreciation		
	At 31 March 2020		-
	Net book value		4 000
	At 31 March 2020		1,330
6	Debtors	2020	2019
		£	£
	Sundry debtors	1,306	915
	Prepayments		661
		1,306_	1,576

7	Creditors: amounts falling due within one year	2020 £	2019 £
	Sundry creditors	2,159	63
	Accruals and deferred grants	1,149	1,599
		3,308	1,662

8 Related party transactions

There were no related party transactions for the year ended 31 March 2020.

9	Movement in funds	1st April 2019	Received	Utilised	Balance transfers	31st March 2020
		£	£	£	£	£
	Unrestricted funds					
	Edgar E Lawley Foundation	-	1,500	(375)	, -	1,125
	Designated funds					
	Sickness reserve	7,000	-	-	(2,000)	5,000
	Redundancy reserve	19,200	-	-	650	19,850
	General Fund	27,953	15,943	(17,502)	1,350	27,744
	_ _	54,153	17,443	(17,877)	. •	53,719
	Restricted funds					
	B.A.N.E.S					
	Social Services Transport	-	27,164	(27,164)	-	-
	Community Transport	-	15,431	(15,431)	-	-
	Curo	-	500	(369)		131
	Local Giving	-	70	(70)	-	- "
	Midsomer Norton Town Council	-	1,257	(1,257)	-	-
	Westfield Parish Council	-	1,000	(419)	-	581
	Radstock Town Council	917	1,000	(917)	-	1,000
	Keynsham Town Council	-	800	(602)	-	198
	The Edward Gostling Foundation	-	5,000	(1,248)	-	3,752
	Garfield Weston Limited	-	5,000	(1,664)	-	3,336
	Clutton Parish Council	-	75	(75)	-	-
	Quartet Wellness/Surviving Winter	750	-	(750)	-	-
	Ralph and Irma Sperring Trust	-	1,000	· (498)	-	502
	Paulton Parish Council	-	150	(126)	-	24
	Quartet Community Foundation	-	4,845	(1,209)	-	3,636
	Ainsworth Family Fund	-	2,450	(1,224)	-	1,226
	Leathersellers.	-	1,500	(625)	-	875
	Groundwork UK	-	2,250	(816)	-	1,434
	Timsbury Town Council	92	-	(92)	-	-
	Midsomer Norton Journal	-		-	-	-
	Peasedown Parish Council	173	-	(173)	<u> </u>	
		1,932	69,492	(54,729)	-	16,695
	Invoiced transport payments	-	24,540	(24,540)	-	-
	_	1,932	94,032	(79,269)	•	16,695
	_		 			

10 Reconciliation of net movement in funds to net cash flow from operating activities

	2020 £	2019 £
Net Movement in funds	14,329	(18,680)
Adjustments for:		
(Increase)/Decrease in debtors	270	(52)
Increase/(Decrease) in creditors	1,646	(1,036)
Net Cash used in operating activities	16,245	(19,768)

11 Other information

Swan Advice Network is a private company limited by guarantee and incorporated in England. Its registered office is:

Leigh House 1 Wells Road Radstock Bath & North East Somerset BA3 3RN