

Company number 06541507

PRIVATE COMPANY LIMITED BY SHARES

SPECIAL RESOLUTION

of


CUSTOMER SERVICE SOLUTIONS UK LIMITED (Company)

29 October 2010

Pursuant to Chapter 2 of Part 13 of the Companies Act 2006, the directors of the Company confirm that the following resolution was passed as a special resolution (**Resolution**) in a meeting held on 29 October 2010 at 4 Wellington Circus, Nottingham, NG1 5AL

SPECIAL RESOLUTION

That the Company be and is hereby authorised pursuant to section 690 of the Companies Act 2006 and the Company's Articles of Association to purchase its own shares in accordance with a proposed contract to purchase in the form attached to the resolution and initialled by the signatories for the purpose of identification to be made between (1) the Company and (2) Susan Sheridan in respect of the sale to and the purchase by the Company of ten ordinary shares of £1 00 each in the capital of the Company for the sum of £750 to be paid out of the distributable profits of the Company, which contract is hereby approved and that any one director for the time being is hereby authorised to enter into the contract on behalf of the Company and to fulfil all obligations of the Company thereunder

Signed by Alistair Taylor	
Date	12.11.2010

Presented by

David Rice Associates Limited
4 Wellington Circus
Nottingham
NG1 5AL

SATURDAY



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20/11/2010

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COMPANIES HOUSE