

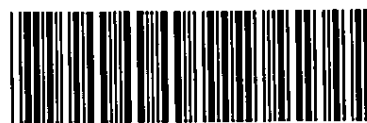
REGISTERED NUMBER: 6541507 (England and Wales)

ABBREVIATED UNAUDITED ACCOUNTS FOR THE YEAR ENDED 31ST MARCH 2010

FOR

CUSTOMER SERVICE SOLUTIONS UK LIMITED

SATURDAY



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COMPANIES HOUSE

CUSTOMER SERVICE SOLUTIONS UK LIMITED

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FOR THE YEAR ENDED 31ST MARCH 2010**

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CUSTOMER SERVICE SOLUTIONS UK LIMITED

**COMPANY INFORMATION
FOR THE YEAR ENDED 31ST MARCH 2010**

DIRECTORS:

Mrs Alison Mary Taylor
Alistair Robert Taylor
Martyn Alan Fisher

SECRETARY:

Alistair Robert Taylor

REGISTERED OFFICE:

4 Wellington Circus
Nottingham
Nottinghamshire
NG1 5AL

REGISTERED NUMBER:

6541507 (England and Wales)

ACCOUNTANTS:

David Rice Associates Ltd
4 Wellington Circus
Nottingham
Nottinghamshire
NG1 5AL

CUSTOMER SERVICE SOLUTIONS UK LIMITED

**ABBREVIATED BALANCE SHEET
31ST MARCH 2010**

	Notes	2010 £	£	2009 £	£
FIXED ASSETS					
Tangible assets	2		789		647
CURRENT ASSETS					
Debtors		5,537		1,030	
Cash at bank		10,665		1,647	
		<u>16,202</u>		<u>2,677</u>	
CREDITORS					
Amounts falling due within one year		<u>9,229</u>		<u>6,027</u>	
NET CURRENT ASSETS/(LIABILITIES)			<u>6,973</u>		<u>(3,350)</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			<u>7,762</u>		<u>(2,703)</u>
PROVISIONS FOR LIABILITIES			<u>165</u>		<u>-</u>
NET ASSETS/(LIABILITIES)			<u><u>7,597</u></u>		<u><u>(2,703)</u></u>
CAPITAL AND RESERVES					
Called up share capital	3		70		70
Profit and loss account			<u>7,527</u>		<u>(2,773)</u>
SHAREHOLDERS' FUNDS			<u><u>7,597</u></u>		<u><u>(2,703)</u></u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2010

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2010 in accordance with Section 476 of the Companies Act 2006

The directors acknowledge their responsibilities for

- ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company

The notes form part of these abbreviated accounts

CUSTOMER SERVICE SOLUTIONS UK LIMITED

ABBREVIATED BALANCE SHEET - continued
31ST MARCH 2010

The abbreviated accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies

The financial statements were approved by the Board of Directors on 19th November 2010 and were signed on its behalf by

A handwritten signature in black ink, appearing to read 'A. Taylor', is written above the name of the director.

Alistair Robert Taylor - Director

The notes form part of these abbreviated accounts

CUSTOMER SERVICE SOLUTIONS UK LIMITED

NOTES TO THE ABBREVIATED ACCOUNTS FOR THE YEAR ENDED 31ST MARCH 2010

1 ACCOUNTING POLICIES

Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008)

Turnover

Turnover represents net invoiced sales of services, excluding value added tax

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life

Fixtures and fittings - 25% on reducing balance

Deferred tax

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the profit and loss account on a straight line basis over the period of the lease

2 TANGIBLE FIXED ASSETS

	Total £
COST	
At 1st April 2009	863
Additions	405
	<hr/>
At 31st March 2010	1,268
	<hr/>
DEPRECIATION	
At 1st April 2009	216
Charge for year	263
	<hr/>
At 31st March 2010	479
	<hr/>
NET BOOK VALUE	
At 31st March 2010	789
	<hr/>
At 31st March 2009	647
	<hr/>

CUSTOMER SERVICE SOLUTIONS UK LIMITED

**NOTES TO THE ABBREVIATED ACCOUNTS - continued
FOR THE YEAR ENDED 31ST MARCH 2010**

3 CALLED UP SHARE CAPITAL

Allotted, issued and fully paid		Nominal value £1	2010 £ 70 <u> </u>	2009 £ 70 <u> </u>
Number	Class			
70	Ordinary			

**CHARTERED CERTIFIED ACCOUNTANTS' REPORT TO THE BOARD OF DIRECTORS
ON THE UNAUDITED FINANCIAL STATEMENTS OF
CUSTOMER SERVICE SOLUTIONS UK LIMITED**

The following reproduces the text of the report prepared for the directors in respect of the company's annual unaudited financial statements, from which the unaudited abbreviated accounts (set out on pages two to five) have been prepared.

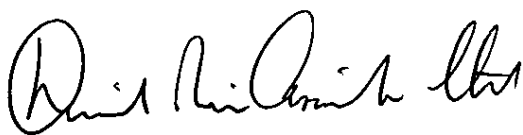
In order to assist you to fulfil your duties under the Companies Act 2006, we have prepared for your approval the financial statements of Customer Service Solutions UK Limited for the year ended 31st March 2010 which comprise the Profit and Loss Account, the Balance Sheet and the related notes from the company's accounting records and from information and explanations you have given us

As a practising member firm of the Association of Chartered Certified Accountants, we are subject to its ethical and other professional requirements which are detailed at [http://rulebook accaglobal com](http://rulebook.accaglobal.com)

This report is made solely to the Board of Directors of Customer Service Solutions UK Limited, as a body, in accordance with our terms of engagement. Our work has been undertaken solely to prepare for your approval the financial statements of Customer Service Solutions UK Limited and state those matters that we have agreed to state to the Board of Directors of Customer Service Solutions UK Limited, as a body, in this report in accordance with the requirements of the Association of Chartered Certified Accountants as detailed at [http://www accaglobal com/factsheet163](http://www.accaglobal.com/factsheet163). To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and its Board of Directors, as a body, for our work or for this report

It is your duty to ensure that Customer Service Solutions UK Limited has kept adequate accounting records and to prepare statutory financial statements that give a true and fair view of the assets, liabilities, financial position and profit of Customer Service Solutions UK Limited. You consider that Customer Service Solutions UK Limited is exempt from the statutory audit requirement for the year

We have not been instructed to carry out an audit or a review of the financial statements of Customer Service Solutions UK Limited. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the statutory financial statements



David Rice Associates Ltd
4 Wellington Circus
Nottingham
Nottinghamshire
NG1 5AL

19th November 2010

This page does not form part of the abbreviated accounts
