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BrightHouse Group Limited 5 Hercules Way Leavesden Watford WD25 7GS 18 January 2019

Ref: Audit/AS/LXC

Direct line: 0121 535 2146 Email: asodhi@uk.ey.com

Dear Sir

BrightHouse Group Limited UK Company Registered Number: 06250176

In accordance with section 516 of the Companies Act 2006, we write to notify you of our ceasing to hold office as auditor of BrightHouse Group Limited. This takes effect from the date on which you receive this letter.

In accordance with section 519(3B) of that Act, we confirm that there are no reasons and no matters, connected with our ceasing to hold office which we consider should be brought to the attention of the members or creditors of the company.

We draw your attention to the fact that BrightHouse Group Limited has its own statutory obligations where we have ceased to hold office (as detailed, in particular, in Sections, 520 and 523 of the Act), including, depending on the reasons, the requirement to notify the appropriate audit authority if we cease to hold office before the end of our term of office as auditors.

If you have any questions on your legal obligations we recommend that you seek legal advice.

Yours faithfully

Ernst & Young LLP

ICAEW Registration Number - C009126168

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THURSDAY

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