REGISTERED NUMBER: 06156809 (England and Wales)
REGISTERED CHARITY NUMBER: 1119081

CITIZENS ADVICE SERVICES CORBY & KETTERING

(A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL)

REPORT OF THE TRUSTEES
AND UNAUDITED FINANCIAL STATEMENTS FOR THE
YEAR ENDED 31ST MARCH 2018

SMITH HODGE & BAXTER

Accountants



REPORT AND ACCOUNTS - YEAR ENDED 31ST MARCH 2018

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REPORT OF THE TRUSTEES

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report together with the financial statements of the Charity for the year ended 31st March 2018. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) FRS 102 "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and Financial statements of the charity.

REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name:

Citizens Advice Services Corby & Kettering

Charity Registration:

1119081

Company Number:

06156809

Registered Office:

The Corby Cube Parkland Gateway George Street Corby

Northants NN17 1QG

Company Secretary:

Debbie Egan

Bank:

National Westminster Bank plc

25 Corporation Street

Corby Northants NN17 1NR

Independent Examiner:

P Tyler

Smith, Hodge & Baxter

Thorpe House 93 Headlands Kettering Northants NN15 6BL

Solicitors:

Seatons Solicitors

1 Alexandra Road

Corby Northants NN17 1PE

REPORT OF THE TRUSTEES (continued)

Directors and Trustees

The directors of the charitable company (the Charity) are its Trustees for the purpose of Charity law and throughout this report are collectively referred to as the Trustees.

The following Trustees (who are also directors) served during the year:

Trish Dewar (Chair – until 15 November 2017, Vice Chair from 15 November 2017)

Joy Lyman

Christopher Woolmer

James Wright (Resigned post year end)

Adrian Chambers

Paul Clarke (Chair – from 15 November 2017)

John Donnelly (Treasurer)

OBJECTIVES AND ACTIVITIES

Objects

The object of Citizens Advice Services Corby & Kettering is the promotion of any charitable purpose for the benefit of the communities of Corby and Kettering Borough by the advancement of education, the protection of health and the relief of poverty, sickness and distress. The Trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Trust's objectives and in planning its future activities.

Aims, Objectives, Strategies and Activities for the Period

Citizens Advice Services Corby & Kettering aims to provide free, confidential, impartial and independent advice and information for the benefit of the local community, to exercise a responsible influence on the development of social policies and services and to ensure that individuals do not suffer through a lack of knowledge or an inability to express their needs effectively.

In addition to the continuing provision of high quality advisory services to the local community, the primary objective of the period was to ensure that the level of services delivered were maintained at their current level despite a difficult economic climate. Increasing the number of volunteers also remained high priority.

The principal activity of Citizens Advice Services Corby & Kettering remained the provision of free, confidential, independent and impartial advice, information and counsel for members of the public. This is provided from our town centre offices through face-to-face consultations, telephone advice, home visits and various outreach services within the Borough. In addition, due to project funding, the following services were provided;

- Outreach services in Corby
- Money advice casework
- Outreach services in Kettering Borough libraries
- Home visiting
- Financial Capability Courses
- Energy Best Deal appointments
- Employability services

REPORT OF THE TRUSTEES (continued)

Charitable Activities

The key achievements in the year for the Charity were increasing the number of Volunteers recruited in both Adviser and Administration roles; continuation of advice services within Burton Latimer, Desborough and Rothwell libraries; attracting further funds to support new employability services; continued delivery on Energy Best Deal information to consumers; securing new funding to deliver outreach services in Corby

FINANCIAL REVIEW

Financial Position

Total incoming resources in the year were £346,821, of this £339,747 related to project restricted activities.

A surplus of £20,418was made in the year. At 31st March 2018 total reserves were £232,792 and net current assets.

Reserves Policy

Citizens Advice Services Corby & Kettering is required to ensure that free monies are available in each financial year to meet any reasonable foreseeable contingency. Therefore, the financial reserves we have set aside allow for sufficient cash flow to maintain the core service of the Organisation at a level equivalent to at least three (3) months normal operating expenditure. The Trustees have recently reviewed our redundancy liability and in the event that the Charity were to dissolve have ensured that funds are available to meet this.

Principal Funding Sources

The Trustee Board extends their gratitude to Corby Borough Council & Kettering Borough Council who continue to support the core operating of the Charity. Additionally, project specific funding was received from; Citizens Advice, Corby Borough Council Homelessness, CLS Northamptonshire (NCC advice services contract), Big Lottery Awards for All and KHL Big Local.

Corby Borough Council and Kettering Borough Council provide premises to the Charity, further details of this can be seen in Note 12.

FUTURE PLANS

Citizens Advice Services Corby & Kettering will continue their work to ensure that the necessary funds are secured so that the services people need are in place when our help is needed. Strategic priorities for the next twelve (12) months are to seek new funding streams to support further project delivery and continue to further increase numbers of volunteer advisers. We will continue to ensure that we are fit for purpose and look forward to working with our Councils on their plans to create a new unitary authority.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Citizens Advice Services Corby & Kettering is a company limited by guarantee governed by its Memorandum and Articles of Association dated 13th March 2007. It is registered as a Charity with the Charity Commission. Members are elected from the local community and must either reside or work in the Boroughs of Corby or Kettering. However such applications require the approval of the Trustees. There are currently seven members, each of whom agrees to contribute £1 in the event of the Charity winding up.

REPORT OF THE TRUSTEES (continued)

Appointment of Trustees

As set out in the Articles of Association the first Trustees shall be those persons notified to Companies House as the first directors of the Charity. Trustees are not required to retire by rotation and remain as Trustees until they resign. There shall be a minimum number of three Trustees and a maximum number of fifteen Trustees.

The Trustees have the power to appoint additional Trustees or to fill a vacancy arising amongst the Trustees. The members have the power to nominate additional Trustees, or Trustees to fill a vacancy, at a general meeting.

Trustee induction and training

New Trustees undergo an orientation day to brief them on their legal obligations under Charity and company law, the content of the Memorandum and Articles of Association, the decision making processes, the business plan and recent financial performances of the Charity. Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role.

Organisational Structure

Citizens Advice Services Corby & Kettering is governed by its Trustee Board which is responsible for setting the strategic direction of the organisation and the policy of the Charity. The Trustees carry the ultimate responsibility for the conduct of Citizens Advice Services Corby & Kettering and for ensuring that the Charity satisfies its legal and contractual obligations. Trustees meet, as a minimum, quarterly and delegate the day-to-day operation of the organisation to senior management. The Trustee Board is independent from management.

Major Risks

Citizens Advice Services Corby & Kettering has carried out a risk assessment and a risk strategy has been agreed which is incorporated in the Organisation's Business and Development Plan. The Trustees recognise that any major risks to which the Charity might be exposed need to be reviewed and systems put in place to mitigate those risks.

Included in external risks is that of the loss of funding which is becoming increasingly difficult to replace. The Charity strives to minimize exposure through securing funding from diverse donors

Signed on behalf of the Trustees

D Egan, Secretary

24th October 2018

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF CITIZENS ADVICE SERVICES CORBY & KETTERING

I report on the accounts of the company for the year ended 31 March 2018 which are set out on pages 6 to 14.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of The Institute of Chartered Accountants England and Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

P Tyler Chartered Accountant (ICAEW) Smith Hodge & Baxter Thorpe House 93 Headlands KETTERING Northamptonshire NN15 6BL

Date: 24/10/2018

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2018

	Notes	Unrestricted Undesignated Funds	Designated Funds	Restricted Income Funds 31.03.18	Total Funds 31.03.18	Total Funds 31.03.17
INCOMING RESOURCES Incoming and endowments	2	1 41145	1 41145	<u>5,1103.110</u>	51105110	51.00.17
from donations agencies Investments	2A 2B	2,574	- -	-	2,574	1,578 45
Incoming resources from charitable activities	2C	4,500	-	339,747	344,247	277,732
Total incoming resources		7,074	<u></u>	339,747	346,821	£279,355
RESOURCES EXPENDED	3			<u></u>		
Expenditure on charitable activities		7,074		319,329	326,403	321,332
Total expenditure		7,074	-	319,329	326,403	£321,332
NET INCOMING/(EXPEND BEFORE TRANSFERS	OITURE)	-	•	20,418	20,418	(41,977)
TRANSFERS		-	•	-	-	-
NET INCOMING/(EXPEND	ITURE)					
AFTER TRANSFERS		•	,	20,418	-	(41,977)
Total funds brought forward		22,374	190,000	-	212,374	254,351
Total funds carried forward		22,374	190,000	20,418	232,792	£212,374
Total funds carried forward		22,374	190,000	20,418	232,792	£212,374

There were no endowment funds for the year.

There were no recognised gains or losses for the period to 31 March 2018 other than those included in the Statement of Financial Activities.

All activities were continuing during the period.

The notes on pages 8 to 14 form part of these accounts

BALANCE SHEET AT 31ST MARCH 2018

	<u>Notes</u>	20	<u>)18</u>	<u>20</u>	<u>)17</u>
FIXED ASSETS Tangible assets	7		-		631
CURRENT ASSETS Debtors Cash at bank and in hand	8	20,607 340,077		6,656 354,383	
		360,684		361,039	
CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	G 9	(127,892)		(149,296)	
NET CURRENT ASSETS			232,792		211,743
TOTAL ASSETS LESS CURRENT LIABILITIES	10		232,792		212,374
THE FUNDS OF THE CHARITY: UNRESTRICTED FUNDS DESIGNATED FUNDS RESTRICTED FUNDS	11 11 12		22,374 190,000 20,418		22,374 190,000
TOTAL CHARITY FUNDS			£232,792		£212,374

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2018.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2018 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard 102 (FRS 102).

The financial statements were approved by the Board of Trustees on 24th October 2018 and were signed on its behalf by:

P Clarke

Notes on pages 8 to 14 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2018

1. ACCOUNTING POLICIES

The following accounting policies have been used consistently in dealing with items which are considered material in relation to the Charity's financial statements.

Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Companies Act 2006 and the requirements of the Statement of Recommended Practice (SORP FRS 102), Accounting and Reporting by Charities.

ASSETS

Tangible Fixed Assets for use by Charity

Fixed assets are recorded at cost or, in cases where fixed assets have been donated to Citizens Advice Services Corby & Kettering at the original cost to that Charity.

Depreciation

Depreciation has been provided at the following rates in order to write down cost or valuation, less estimated residual value, of all tangible fixed assets by equal annual instalments over their expected useful lives.

Furniture 25% Reducing balance Equipment 331/3% Straight line

INCOMING RESOURCES

Recognition of incoming resources

These are included in the Statement of Financial Activities (SoFA) when:

- the Charity becomes entitled to the resources;
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Incoming resources with related expenditure

Where incoming resources have related expenditure (as with fundraising or contract income) the incoming resources and related expenditure are reported gross in the SoFA.

Grants and donations

Grants and donations are only included in the SoFA when the Charity has unconditional entitlement to the resources.

Contractual income and performance related grants

This is only included in the SoFA once the related goods or services have been delivered.

Gifts in kind

Gifts in kind are accounted for at a reasonable estimate of their value to the Charity or the amount actually realised.

Gifts in kind for sale or distribution are included in the accounts as gifts only when sold or distributed by the Charity.

Gifts in kind for use by the Charity are included in the SoFA as incoming resources when receivable.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2018

Donated services and facilities

These are only included in incoming resources (with an equivalent amount in resources expended) where the benefit to the Charity is reasonably quantifiable, measurable and material. The value placed on these resources is the estimated value to the Charity of the service or facility received.

Volunteer help

The value of any voluntary help received is not included in the accounts but is described in the Trustees' annual report.

Investment income

This is included in the accounts when receivable

EXPENDITURE AND LIABILITIES

Liability recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the Charity to pay out resources.

Governance costs

Include costs of the preparation and examination of statutory accounts, the costs of trustee meetings and cost of any legal advice to Trustees on governance or constitutional matters.

Grants with performance conditions

Where the Charity gives a grant with conditions for its payment being a specific level of service or output to be provided, such grants are only recognised in the SoFA once the recipient of the grant has provided the specified service or output.

Grants payable without performance conditions

These are only recognised in the accounts when a commitment has been made and there are no conditions to be met relating to the grant which remain in the control of the Charity.

Value Added Tax

As the majority of Citizens Advice Services Corby & Kettering's activities are classified as exempt or non-business activities for the purposes of value added tax, Citizens Advice Services Corby & Kettering is unable to reclaim any value added tax which it suffers on its purchases

Taxation

No provision has been made for corporate tax or deferred tax as the charitable organisation is a registered Charity and is, therefore, exempt from taxation.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2018

2. ANALYSIS OF INCOMING RESOURCES

2A VOLUNTARY INCOME	2018 £	2017 £
Donations and legacies	2,574	1,578
2B INVESTMENT INCOME		
Interest received	-	45

2C INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	Unrestricted	Restricted		
	Funds	Funds	Total	Total
	<u>2018</u>	<u>2018</u>	<u>2018</u>	<u>2017</u>
	£	£	£	£
Awards for All	-	9,980	9,980	-
Big Local	-	8,080	8,080	-
ESF	-	8,996	8,996	-
CLS - NCC	4,500	61,047	65,547	67,925
Corby Borough Council	-	28,000	28,000	28,000
Corby Borough Council Homelessness	-	19,367	19,367	19,367
Corby Children's Centres	-	-	-	7,000
Kettering Borough Council	-	80,000	80,000	70,000
KBC Housing	-	30,000	30,000	-
CITA Energy Advice	-	31,678	31,678	75,440
Other	-	62,599	62,599	10,000
	£4,500	£339,747	£344,247	£277,732

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2018

3. ANALYSIS OF RESOURCES EXPENDED

	3 CHARITABLE ACTIVITIES	Unrestricted Funds 2018 £	Restricted Funds 2018	Total 2018 £	Total <u>2017</u> £
	Volunteer and travel expenses	1,549	20,081	21,630	18,562
	Training and conference fees	-	1,419	1,419	2,942
	Rent, rates and utilities	356	6,095	6,451	11,405
	Other expenses	1,192	7,429	8,621	6,979
	Citizens Advice Membership	1,347	3,523	4,870	1,162
	Wages and salaries (note 4)	-,	265,320	265,320	261,111
	Telephone	1,397	7,000	8,397	9,446
	Printing, postage and stationery	323	4,434	4,757	7,015
	Subscriptions	390	1,277	1,667	-
	Depreciation	230	401	631	210
	Independent examiners fee	290	2,350	2,640	2,500
		7,074	319,329	326,403	£321,332
4.	EMPLOYEES				
			<u>2018</u>		<u>2017</u>
	Staff costs were as follows:-		£		£
	Gross wages, salaries and benefits in kind	l	248,637		244,238
	Employer's national insurance costs		15,378		16,112
	Pension		1,305		761
			265,320		261,111
			2018		2017
	Staff numbers were as follows:-			•	
	Management		3		3
	Other		11		11
	All relate to work on Charitable Activities	S	14		14
	771	477' 1 ' 17			

There were no 'high paid' staff in the year. 'High paid' is currently defined in statute as being £60,000 per annum.

5. TRUSTEES

	<u>2018</u>	<u>2017</u>
	£	£
Out of pocket expenses reimbursed to Trustees:-		
Number of Trustees who were paid expenses	-	-
,		

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2018

6.	FEES FOR INDEPENDENT EXAMINATION	<u>2018</u>	<u>2017</u>
		£	£
	Independent examiner's fees for reporting on the accounts	£2,640	£2,500
7.	TANGIBLE FIXED ASSETS		
		Furniture and Equipment	<u>Total</u>
	COST	£	£
	At 1 April 2018	26,881	26,881
	Additions	-	-
	Disposals		
	At 31st March 2018	26,881	26,881
	DEPRECIATION		
	At 1 April 2018	26,250	26,250
	Charge for year	631	631
	Eliminated on Disposal		
	At 31st March 2018	26,881	26,881
	NET BOOK VALUE		
	At 31st March 2018	£ -	£ -
	At 31st March 2017	£631	£361
8.	DEBTORS		
		2018 £	<u>2017</u> £
	Debtors	20,607	6,509 147
	Prepayments		
		£20,607	£6,656
0	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	<u> </u>	
9.	CREDITORS; AMOUNTS FALLING DUE WITHIN ONE YEAR	<u>2018</u>	<u>2017</u>
		£	£
	Other creditors	£127,892	£149,296
		, \	

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2018

10. ANALYSIS OF NET ASSETS BETWEEN FUNDS

General	Designated	Restricted	Total
<u>Funds</u>	<u>Funds</u>	Funds	<u>Funds</u>
£	£	£	£
-	-	-	_
150,266	190,000	20,418	360,684
(127,892)	-	- .	(127,892)
£22,374	£190,000	£20,418	£232,792
	Funds £ 150,266 (127,892)	Funds £ £ 150,266 190,000 (127,892) -	Funds Funds Funds £ £ £ 150,266 190,000 20,418 (127,892) - -

11. UNRESTRICTED FUNDS

	<u>01.04.17</u>	Incoming	Outgoing	<u>Transfer</u>	<u>31.03.18</u>
	£	£	£	£	£
General purpose fund					
- undesignated	22,374	7,074	(7,074)	-	22,374
Designated funds	190,000	-	-	-	190,000
					
	£212,374	£4,870	(£7,074)	£ -	£212,374
					

The level of designated funds are set by the Trustees on an annual basis after due consideration of likely future expenditure. As such the Trustees decide upon allocations to or from designated funds.

At 31 March 2018 the Trustees had allocated the designated funds as follows:

Redundancy costs (in the event the charity ceased)
 3 months operating costs
 £100,000
 £90,000

12. RESTRICTED FUNDS

	01.04.17	Incoming	Outgoing	Transfers	<u>31.03.18</u>
	£	£	£	£	£
Awards for All	-	9,980	(9,980)	-	-
Big Local	-	8,080	(8,080)	-	-
ESF funds	-	8,996	(8,996)	-	-
CLS - NCC	-	61,047	(61,047)	-	-
Corby Borough Council (CBC)	-	28,000	(28,000)	-	-
CBC Homelessness	-	19,367	(19,367)	-	-
Kettering Borough Council (KBC	C) -	80,000	(80,000)	-	-
KBC Housing	-	30,000	(30,000)	-	-
CITA Energy Advice	. -	31,678	(21,308)	-	10,370
Other	-	62,599	(52,551)	-	10,048
	<u>f</u>	£339,747	£(319,329)		£20,418
	~	=====	======	~	====

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31ST MARCH 2018

12. RESTRICTED FUNDS (continued)

- CLS Northamptonshire sub-contract delivery partner on the Northants County Council advice services contract providing casework services in debt, benefits and housing advice
- ▶ Big Local provided funding for outreach worker within the Corby Kingswood and Hazelwood Community Centres.
- > CBC Homelessness provide funding to support a part-time money advice worker.
- > Corby Borough Council provide funding to support the core service and also specialist benefits advice
- > Kettering Borough Council provide funding to support the core service and also specialist debt advice
- Energy funding relates to providing support for consumers to ensure that energy best deals are being identified
- ESF funds provides the funding to support long term unemployed people by removing the barriers that prevent them from entering employment

13. DONATED FACILITIES

Corby Borough Council (CBC) provides premises (and associated utilities) to the charity at no charge. Kettering Borough Council (KBC) also provides premises to the charity at no charge. The Trustees recognising this valuable contribution to the charity's activities, but as a donated facility, its commercial value should not be reflected in these accounts.

14. TRANSACTIONS WITH RELATED PARTIES

Other than as described in Note 5, there are no transactions with related parties during the year.