# Trustees' report and unaudited financial statements

for the year ended 31 March 2020

Directors

A Hudson J Ritchie M D Hawley

M E Colling R Swiers J Maw

appointed 8 August 2019 appointed 4 December 2019 appointed 5 February 2020, resigned 31 July 2020 C Sherwood J Smith

Chair

Vice Chair Treasurer

The following directors also served during the period
A M Jenkinson removed 5 May 2019

Elected by

Board NYCC co-opted

Board

Board

NYCC co-opted

Board Board

Scarborough BC co-opted

Secretary

S Noble

Bankers

HSBC Bank PLC 33 St Nicholas Street Scarborough YO11 2HN

Independent examiners

Moore Chartered Accountants 12 Alma Square Scarborough Y011 1JU

Registered office

4 Elders Street Scarborough Y011 1DZ

Charity registration 1 112 726

Company registration England 05 538 079



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13/10/2020 COMPANIES HOUSE

(Limited by Guarantee)
formerly Scarborough and District Citizens Advice Bureau

Company registration 05 538 079

# Report of the trustees

for the year ended 31 March 2020

#### Introduction

The Trustees who are also directors of the charity for the purpose of company law, present their report with the financial statements of the charity for the year ended 31 March 2020. The trustees have adopted the provision of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### Board of trustees

The names of the trustees (directors) are stated on page one. The appointment and election of trustees are governed by the Articles of Association. The maximum number of trustees is fifteen and the minimum is three. A maximum of ten trustees may be elected at the annual general meeting. Trustees may also be nominated by member organisations or co-opted by the trustee board, provided the number of co-opted and nominated trustees does not exceed one third of the total number of trustees. The appointment of co-opted and nominated trustees shall be made at ordinary meetings of the trustee board. All trustees retire from office at the third annual general meeting following appointment but may be re-elected or re-appointed. Trustees are elected from the local community and must either reside or work in the area.

At each of the first three annual general meetings following incorporation, one third of the originally elected trustees shall retire in rotation but may be re-elected. Paid and volunteer workers of the charity are not eligible for appointment as trustees. A trustee shall not hold the office of Chair, Vice Chair or Treasurer for more than six consecutive years, but thereafter may be re-elected to the same position on an annual basis. The trustee board shall hold at least four meetings in each year. All trustees are inducted by the manager in accordance with Citizens Advice guidelines. Newly appointed trustees are provided with a comprehensive induction through the provision of training courses and mentoring by established trustees. Trustees are responsible for strategic decisions, service delivery and development and financial management.

#### Investments

The constitution authorises the trustees to make and hold investments using the general funds of the charity. There are currently no investments other than bank accounts.

#### Constitution, objects, policies and organisation

The charity is a company without share capital, governed by its Memorandum and Articles of Association. The liability of members in the event of winding up is limited by guarantee to an amount not exceeding £1 per member. The company is a registered charity (number 1 112 726).

The board of trustees is responsible for the governance of the charity and may from time to time appoint sub-committees as deemed necessary. Day to day operation of the service is the responsibility of the chief executive officer, A Benson, helped by the management team.

The charity's objects are to promote any charitable purpose for the benefit of the community in Scarborough and District, by the advancement of education, the protection and preservation of health and the relief of poverty, sickness and distress. Citizens Advice Scarborough and District aims to provide free, confidential, impartial and independent advice and information for the benefit of the local community, to exercise a responsible influence on the development of social policies and services and to ensure individuals do not suffer through a lack of knowledge or an inability to express their needs effectively

In addition to the continuing provision of advice services to the local community the primary objectives for the year were to secure additional funding to support people with mental health difficulties who need advice.

Existing advice provision is overseen by the service manager. Consolidation and future development are recommended to the trustees by the development group. Funding applications are made by the management team.

The Trustees set the pay and renumeration of the charity's key personnel, and the benchmarks used are the salaries of other key personnel at other LCA's equivalent to our size and complexity, as well of those of key personnel in local voluntary sector organisations in Scarborough District.

## Developments, activities and achievements

The charity's main objectives for the year were to provide, maintain and develop advice and information services for residents in Scarborough Borough. The principal activity of Citizens Advice Scarborough and District remained the provision of free, confidential, independent and impartial advice, information and counsel for members of the public. This is provided through two local Citizens Advice in the Borough of Scarborough and District. In addition to generalist advice the charity also provided specialist advisory services of Specialist Welfare Benefit and Debt provision.

During the year we helped 3,120 individual clients with a total of 14,609 issues (2018/19 equivalents 2,837 and 14,056). The Trustees are satisfied with the level of service, given the complexity of clients' issues currently presenting and the amount of available funding.

The charity relies heavily on the support of volunteers across all our services, helping out with the delivery of our core services as well as our business support services. The main roles supported are reception, adviser and specialist advisers and all volunteers agree to cover one day per week for six hours initially, although this can vary when on rota.

(Limited by Guarantee)
formerly Scarborough and District Citizens Advice Bureau

Company registration 05 538 079

# Report of the trustees

for the year ended 31 March 2020

#### Financial Review

In March 2020, Citizens Advice Scarborough & District had their service level agreement (SLA) with NYCC renewed for five years. In March 2020, Citizens Advice Scarborough & District had their service level agreement (SLA) with SBC renewed for three years. These two funding streams are essential in maintaining the viability of Citizens Advice Scarborough & District.

The SLA with NYCC was tendered for through a North Yorkshire wide consortium of Local Citizens Advices (CANY) and is for five years with an option to renew for two years; the financial sums of each contract year were set at the time of tendering.

The SLA with SBC was renewed for three years, however, the level of funding in each year is renewable as part of SBC's annual Budget Review process. In March 2020, SBC confirmed the level of funding would stay at the previous set level for 2019-20.

Incoming resources in the year were £374,085 (2019 £318,326) and these were used to provide free advice in line with the key objectives of the charity, the remaining surplus for the year was £4,122 (2019 deficit £10,152).

#### Future plans

The need for our advice services remains high, and Citizens Advice Scarborough and District has an ambition to increase its level of funding to enable us to continue to match the demand. We will therefore be placing much of our efforts during 20/21 in securing additional sources of funding, either alone or in partnership, so as to enable Citizens Advice Scarborough and District to maintain and enhance our services at a level that can meet the demand for both specialist and general advice services. This is particularly important given the issues and complications arising from Covid-19.

#### Statement of reserves policy

Citizens Advice Scarborough and District is required to ensure that free monies are available in each financial year to meet any reasonable foreseeable contingency. Citizens Advice Scarborough will maintain a projection of income for at least 3 years ahead and will ensure that this continues to be derived from as wide a variety of sources possible. We will take all necessary steps to ensure that at no time within this period would it be possible for the cessation of one or more funding streams to present so serious a challenge to the future of the organisation that it could not be managed so as to continue to provide a best value advice service.

In reviewing the potential costs that could arise should a significant reduction in income be incurred the Trustees have determined that 'free' reserves of £82,120 should be maintained which is equal to 3 months normal operating expenditure. The Trustees have additionally designated reserves to cover contractural commitments of £80,441, an IT reserve of £5,000 and an amount to be spent in Whitby of £10,000.

#### Relationships

Citizens Advice Scarborough and District is affiliated to Citizens Advice.

## Risks strategy

Citizens Advice Scarborough and District has worked on a Corporate Risk Management exercise. A risk management strategy and risk register were agreed by the Trustee Board. The Trustees recognise that any major risks to which the charity is exposed need to be reviewed and systems put in place to mitigate those risks. To that end Citizens Advice Scarborough and District is continually monitoring and managing its risk, reviewing the corporate risk register and ensuring action plans are in place to mitigate its key risks.

Included in external risks is that of the loss of funding. The effects of this have been minimised by the procedures in place, which have resulted in funding being secured from a variety of sources. The charity continues to seek to diversify its funding sources. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

## Public benefit

The trustees have paid due regard to the Charity Commission's guidance on public benefit in deciding the activities undertaken by the local Citizens Advice during the year. The trustees are satisfied that the information provided in the report and accounts meets the public benefit reporting requirements.

## Trustees' responsibilities statement

The trustees (who are also directors of the charity for purposes of company law) are responsible for preparing the Report of the trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income or expenditure, of the charitable company for that year. In preparing these financial statements the directors are required to:

- · select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis, unless it is inappropriate to assume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the Statement of Recommended Practice -Accounting and reporting by Charities and in accordance with the special provisions of Part 15 of the Companies\_Act 2006 relating to small companies.

A Hudson Chair, on behalf on the Board

Dated 9/10/2020

# Independent examiner's report to the trustees of Citizens Advice Scarborough & District Ltd.

for the year ended 31 March 2020

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2020 set out on pages 5 to 12.

#### Responsibilities and basis of report

As the charity's trustees of the company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your Charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

#### Independent examiner's statement

The company's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Institute of Chartered Accountants in England and Wales

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- 1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
- 2. the accounts do not accord with those records; or
- 3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
- 4. the accounts have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

### Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Section 145 of the Charities Act 2011. Our work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our work, for this report, or for the conclusions we have formed.

Sarah-Jane Sargent FCA Chartered Accountant Moore Chartered Accountants 12-13 Alma Square Scarborough YO11 1JU

Dated 9/10/2020

# Statement of financial activities

(incorporating an income and expenditure account) for the year ended 31 March 2020

			Continuing operations	_	
,				Total	Total
		Unrestricted	Restricted	funds	funds
		funds	funds	2020	2019
Income and endowments	•	£	£	£	£
Donations and legacies					
- Donations		2,152	•	2,152	1,736
Income from investments		_,		_,,,	.,,
- Bank interest receivable		1,943	ē	1,943	1,681
Income from charitable activities		.,		1,5.15	.,,,,,
- Generalist advice SBC	note 9	72,375	_	72,375	70,498
- Generalist advice NYCC	note 9	53,744		53,744	51,945
- Other	note 9	8,547	_	8,547	10,609
- Comic Relief	11010 0	0,01,	<u>.</u>	5,547	46,090
- Hospital	note 11	_	38,000	38,000	24,361
- EBDx		-	30,335	-	14,500
- Eastfield	note 11	_	7,950	7,950	7,950
- MASDAP	note 11	-	53,910	53,910	52,906
- Barrowcliff Big Local	note 11	_	-	55,5 15	2,040
- Help to claim	note 11		47,794	47,794	5,873
- Henry Smith	note 11	_	45,000	45,000	0,070
- Moneywatch	note 11	_	22,750	22,750	17,543
- Access to Justice Foundation	note 11		8,906	8,906	3,094
-Two Ridings Community Foundation	note 11		7,500	7,500	2,500
-Sanctuary		-	,,555	,,555	5,000
Total income and endowments		138,761	231,810	370,571	318,326
•					
Expenditure					
Expenditure on charitable activities					
- Generalist advice SBC	note 9	68,586	-	68,586	81,526
- Generalist advice NYCC	note 9	53,341		53,341	63,719
- Other	note 9	9,382	-	9,382	8,326
- Comic Relief	note 11		<u>.</u> •	_ <del>-</del>	46,090
- Hospital	note 11	-	38,000	38,000	24,361
- EBDx	note 11	•	•	-	14,500
- Eastfield	note 11	-	7,950	7,950	7,950
- MASDAP	note 11	•	53,910	53,910	52,906
- Barrowcliff Big Local	note 11	-	· -	•	2,040
- Help to claim	note 11	•	47,688	47,688	5,873
- Henry Smith	note 11	-	45,000	45,000	
- Moneywatch	note 11	•	28,346	28,346	11,947
- Access to Justice Foundation	note 11	-	8,906	8,906	3,094
- Two Ridings Community Foundation .	note 11	. •	8,854	8,854	1,146
- Sanctuary		404.000		200.000	5,000
Total expenditure		131,309	238,654	369,963	328,478
Net income/(expenditure) and movement in for	unds for the year	7,452	(6,844)	608	(10,152)
Balances brought forward at 31 March 2019	<b>,</b>	248,335	6,950	255,285	265,437
•			·		
Balances carried forward at 31 March 2020	•	255,787	106	255,893	255,285
				<u></u>	

Continuing operations
All income and expenditure has arisen from continuing activities

(Limited by Guarantee)
formerly Scarborough and District Citizens Advice Bureau

# **Balance sheet**

as at 31 March 2020

Fixed assets Tangible assets	Note		2020 £	2020 £	2019 £	2019 £
Current assets Debtors Cash at bank and in hand	5		32,876 266,804		32,326 252,099	
Creditors: amounts falling due within one year	. 6	_	299,680 43,787		284,425 29,140	
Net current assets  Total assets less current liabilities				255,893 255,893		255,285 255,285
Funds Unrestricted income funds - General - Designated	10			160,346 95,441		152,894 95,441
Restricted income funds	. 11			255,787 106 255,893		248,335 6,950 255,285

The financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and in accordance with the Financial Reporting Standard 102.

For the year in question the company was entitled to exemption from an audit under section 477 of the Companies Act 2006. The members have not required the company to obtain an audit of its accounts for the period in accordance with s476. The directors acknowledge their responsibilities for:

- ensuring that the company keeps accounting records which comply with sections 386 and 387 of the Companies Act 2006; and
- preparing accounts which give a true and fair view of the state of affairs of the company, as at the end of the financial year, and of its profit or loss for the financial year in accordance with the requirements of sections 394 and 395 of the Companies Act 2006, and which otherwise comply with b) the requirements of that Act relating to accounts, so far as applicable to the company.

Approved by the board of directors and authorised for issue on

A Hudson

MD Hawley Treasurer

(Limited by Guarantee) formerly Scarborough and District Citizens Advice Bureau

Company registration 05 538 079

# Notes to the accounts

for the year ended 31 March 2020

#### Accounting policies

The financial statements of the charity, which is a company limited by quarantee and a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting for Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Charities Act 2011, the Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

#### 1.01 Incoming resources

All incoming resources are included in the statement of financial activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. Income of a revenue nature is deferred where it is received in advance to be expended in the following period or it relates to a fundraising event held in the following period. Capital grants are included in the statement of financial activities at the point of receipt or when the charity is legally entitled to the grant. As required by the Statement of Recommended Practice 'Accounting and Reporting by Charities', capital grants are not deferred over the lives of the assets they fund. In accordance with the Charities SORP (FRS 102) the contribution of unpaid general volunteers is not recognised in the accounts. The amount of government grant income included in these accounts is £128,298 (2019 -£127,751). The charity has a presentation and functional currency of Pound Sterling (GBP).

#### 1.02 Resources expended

All expenditure is accounted for on an accruals basis. Expenditure included under charitable activities comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them. Expenditure is accounted for on an accruals basis by including creditors for unpaid expenses incurred. Operating lease rentals are charged against profits of the period to which they relate. Costs are allocated based on the hours worked on each project. Governance costs which are included within support costs are those costs associated with meeting the constitutional and statutory requirement of the charity, these include fees to the independent examiners of £3,180 (2019 - £2,880) which include statutory accounts preparation services. All costs include VAT which is not recoverable.

### 1.03 Tangible fixed assets, capital grants and depreciation

The charity's policy is to recognise grants received in respect of assets in full as income in the statement of financial activities and to capitalise and depreciate tangible assets. Individual fixed assets costing £1,000 or more are capitalised at cost.

Depreciation of fixed assets has been provided at rates which are anticipated to amortise the cost less residual value on a straight line basis over the assets' expected useful lives

Short leasehold property improvements

Over the length of the lease

Computer equipment Fixtures and fittings

3 years 5 years

#### 1.04 Fund accounting

Unrestricted income funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity. Restricted income funds are funds to be used in accordance with specific restrictions imposed by donors or funds which have been raised for a particular purpose. The aim and use of each restricted fund is set out in the notes to the financial statements.

# 1.05 Financial Instruments

The charity only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities such as trade, other debtors and creditors. Debt instruments that are payable or receivable within one year, typically debtors or creditors, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration expected to be paid or received.

# 1.06 Preparation of the accounts on a going concern basis

Having considered the finances of the organisation and the present funding environment, the Trustees are confident that the organisation is and continues to be for the foreseeable future, a going concern.

# 1.07 Critical judgements in applying the company's policies

The trustees do not consider that there are any significant judgements which have had to be made in preparing these financial statements and they also do not consider that any of the estimates and assumptions used in the preparation of these financial statements have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

2 Staff costs	2020	2019
	£	£
Wages and salaries	248,277	223,128
Social security costs	16,496	15,656
Other pension costs	8,825	4,060
	273,598	242,844

The average number of employees by monthly headcount was 16 (2019 -16).

The total key management personnel compensation was £92,836 (2019-£92,945). No employee earned in excess of £60,000 in either year.

Trustees received no remuneration or benefits in either year. Trustees received reimbursement of travel expenses of £nil (2019 - £nil) in the year and there were no other related party transactions.

# Notes to the accounts for the year ended 31 March 2020

3	Comparatives for the statement of financial activities			
	•	Unrestricted	Restricted	Total
	•	funds	funds	funds
		2019	2019	2019
Inco	me and endowments	£	£	£
Dona	ations and legacies			
	nations	1,736	-	1,736
Inco	me from investments			
- Ba	nk interest receivable	1,681	•	1,681
	me from charitable activities	.,		.,
	neralist advice SBC	70,498	-	70,498
	neralist advice NYCC	51,945		51,945
- Otl		10,609	-	10,609
- Co	mic Relief	,	46,090	46,090
- Ho	spital		24,361	24,361
- EB			14,500	14,500
- Ea	stfield .		7,950	7,950
- MA	SDAP		52,906	52,906
	rrowdiff Big Local		2,040	2.040
	p to claim		5.873	5.873
	nctuary		5,000	5,000
	neywatch		17,543	17,543
	cess to Justice Foundation		3,094	3,094
	Ridings Community Foundation		2,500	2,500
		-	2,200	2,000
		.136,469	181,857	318,326
•	nditure			
	nditure on charitable activities			
	neralist advice SBC	81,526	•	81,526
	neralist advice NYCC	63,719		63,719
- Ot		8,326	•	8,326
	mic Relief	• <i>'</i>	46,090	46,090
- Ho		-	. 24,361	24,361
EB	- · · · · · · · · · · · · · · · · · · ·		14,500	14,500
_	stfield		7,950	7,950
	SDAP		52,906	52,906
	rowcliff Big Local		2,040	2,040
	p to claim		5,873	5,873
	nctuary		5,000	5,000
	neywatch	-	11,947	11,947
	ess to Justice Foundation	-	3,094	3,094
-Two	Ridings Community Foundation		1,146	1,146
Total	expenditure	153,571	174,907	328,478
Net in	ncome/(expenditure) and movement in funds for the year	(17,102)	6,950	(10,152)
Balan	ces brought forward	265,437	-	265,437
Balar	nces carried forward	248,335	6,950	255,285

(Limited by Guarantee) formerly Scarborough and District Citizens Advice Bureau

Company registration 05 538 079

# Notes to the accounts

for the year ended 31 March 2020

4	Tangible assets	Short leasehold property improvements	Fixtures fittings, tools & equipment	Total		
	Cost	£	£	£		
	As at 31.03.19	46.415	10,507	56,922		
	Additions	•		•		
	Disposals		_	_		
	Dioposalo					
	As at 31.03.20	46,415	10,507	56,922		
	Depreciation					
	As at 31.03.19	46,415	10,507	56,922		
	Charge for period	40,415	10,007	00,522		
	On disposals	<u>-</u>	<del>-</del>	-		
	On disposals	•	-	-		
	As at 31.03.20	46,415	10,507	56,922		
	Not book value					
	Net book value					
	As at 31.03.19	<del></del>	-	-		
	As at 31.03.20	<del></del>	•	-		
5	Debtors				2020	2019
			•	•	£	· £
	Trade debtors				28,569	19,689
	Other debtors			•	3,018	11,750
	Prepayments and accrued income				1,289	887
						•
				-	32,876	32,326
				-		
			•		• •	
6	Creditors: amounts falling due within one year				2020	2019
					£	· £
	Trade creditors	•		-	8.862	~
	Other creditors				8,008	3,126
					0,000	
	Taxation and social security					4,488
	Accruals				3,030	2,880
	Deferred income				23,887	18,646
				_		
				_	43,787	29,140
	Deferred income relates to funding received before the year end previous year.	for future periods, an an	nount of £18,646 (2019 - £19,1	34) has been released in	n the current perio	d from the
7	Operating leases				2020	2019
•	Oher erring leases					
	The company is committed to total future operating lease rentals leases payable	under non-cancellable			£	£
	• •					
	Within one year				11,953	20,703
	Within two to five years				,	8,750
	THE MITTER OF THE PORTS					0,700
				_	11,953	29,453
				_	11,933	29,433

Included within expenses are charges relating to operating lease rentals of £27,141 (2019 - £27,141).

Pension schemes

The trust operates one defined contribution pension scheme. The assets of the scheme are held separately from those of the trust in independently administered funds. The pension cost charge represents contributions payable to the funds amounting to £8,825 (2019 - £4,060). No outstanding contributions were included in creditors (2019 - £nil).

# Notes to the accounts

for the year ended 31 March 2020

Unrestricted funds - analysis in support of statement of financial activities

	Generalist Ad	vice		Support	·	Total	Total
	SBC	NYCC	Other	Costs		2020	2019
	£	£	£	£		£	£
Income from charitable activities							
Grants	73,530	54,768	-	-		128,298	127,751
Other income			8,547	-		8,547	10,609
Match funding transfer	(1,155)	(1,024)	· -			(2,179)	(5,308)
mater terreting trainers	72,375	53,744	8,547			134,666	133,052
	. = , - · ·	•	-•-				
Expenditure on charitable activities							
Office expenses		[ ] [	4,781	20,577		25,358	31,014
Staff & volunteer expenses	1	51	3,373	12,964		16,388	7,084
Other		1 11	1,228	142		1,370	32
Depreciation		1 11					-
Premises expenses	1	1 11	1	31,347		31,347	29,516
Salaries	43,355	33,228		66,750		143,333	154,189
Support costs recharged	25,231	20,062		(131,780)		(86,487)	(68,264)
	68,586	53,341	9,382			131,309	153,571
Governance costs	•	•					
AGM	· .			237		237	61
Accountancy ·		-11	.	3,180		3,180	2,880
Trustee expenses		-	-	]			-1
Other			625	360	•	985	145
Recharged as support costs		] .]}	(625)	(3,777)		(4,402)	(3,086)
Trecharges as support costs		۔ ب		- 3,,,,			
	3,789	403	(835)			3,357	(20,519)
	3,703		(000)			7,00	1-1-1-1-7

10 Unrestricted funds - summary and transfers .

•		M			
	31.03.20	Transfers	Incoming	Outgoing	31.03.19
	£	£	£	£	£
Undesignated	160,346	-	138,761	(131,309)	152,894
Designated:					
- contractual commitment reserve	80,441	-	•	-	80,441
- IT reserve	5,000	-	-	•	5,000
- Whitby	10,000	-	-	-	10,000
	255,787		138,761	(131,309)	248,335

The contractual commitment reserve is to ensure the charity is able to cover contractual payments to staff such as redundancy and committed lease payments. The IT reserve is to ensure the charity is able to continue to service and update computers.

A bequest received during the previous financial year from a Whitby resident, whilst not restricted, has been designated for expenditure within Whitby.

# Notes to the accounts

for the year ended 31 March 2020

# 11 Restricted funds

·	Comic Relief £	MAPS DAP (formerly MASDAP) £	Hospital Project £	Eastfield £	EBDx £	Barrowcliff Big Local £	Sub Total c/f	
As at 31.03.19	•	-	-	-	-	-	-	
Income from charitable activities								
Grants Match funding transfer Other income		51,731 2,179	38,000	7,950			97,681 2,179	
Expenditure on charitable activities		53,910	38,000	7,950	-	-	99,860	
Office expenses Staff & volunteer expenses Other Depreciation		240 2,134	148 73	227 146			615 2,353 0 -	
Premises expenses Salaries Professional fees		31,104	21,496	4,318			0 56,918	
Support costs recharged		. 20,432	16,283	3,259			39,974	
	-	53,910	38,000	7,950	•	-	99,860	
As at 31.03.20		-		-			<u>.</u>	•
Represented by: Debtors								
Cash at bank and in hand	-	•	-	-			-	
			<u> </u>	•		•	<u>-</u>	
	Sub total b/i	Help to claim	Henry Smith	MoneyWatch	Access to Justice Foundation	Two Ridings Community Foundation	Total 2020	Total 2019
As at 31.03.19	total	Help to claim £	Henry Smith £	MoneyWatch £ 5,596	Justice	Community		
As at 31.03.19 · Income from charitable activities	total b/f			£	Justice Foundation	Community Foundation £	2020 . £	2019
income from charitable activities Grants Match funding transfer	total b/f			£	Justice Foundation	Community Foundation £	2020 . £	2019 £ - 175,653 5,308
Income from charitable activities Grants Match funding transfer Other income	total b/l £ -	ε	£	£ 5,596	Justice Foundation £	Community Foundation £ 1,354	2020 £ 6,950	2019 £ -
Income from charitable activities Grants Match funding transfer Other income	b/f £ - 97,681 2,179 -	47,794	£ 45,000	£ 5,596	Justice Foundation £ - - 8,906	Community Foundation £ 1,354	2020 £ 6,950 229,631 2,179	2019 £ - 175,653 5,308 896
Income from charitable activities Grants Match funding transfer Other income  Expenditure on charitable activities Office expenses Staff & volunteer expenses Other Depreciation Premises expenses Salaries	97,681 2,179 99,860	47,794 47,794	45,000 - 45,000	£ 5,596	Justice Foundation £ - - 8,906	Community Foundation £ 1,354	2020 £ 6,950 229,631 2,179 - 231,810	2019 £ 175,653 5,308 896 181,857
Income from charitable activities Grants Match funding transfer Other income  Expenditure on charitable activities Office expenses Staff & volunteer expenses Other Depreciation Premises expenses	97,681 2,179 99,860	47,794 47,794 149 855	45,000 45,000	£ 5,596  22,750  22,750	Justice Foundation £	Community Foundation £ 1,354  7,500  7,500	2020 £ 6,950 229,631 2,179 231,810 764 3,579 12,922	2019 £ 175,653 5,308 896 181,857 1,643 2,985 10,278
Income from charitable activities Grants Match funding transfer Other income  Expenditure on charitable activities Office expenses Staff & volunteer expenses Other Depreciation Premises expenses Salaries Professional fees	97,681 2,179 99,860	47,794 47,794 149 855	45,000 45,000 111 12,922 23,745	£ 5,596 22,750 22,750 260	Justice Foundation	Community Foundation £ 1,354  7,500  7,500	2020 £ 6,950 229,631 2,179 231,810 764 3,579 12,922 - 130,264	2019 £ 175,653 5,308 896 181,857 1,643 2,985 10,278
Income from charitable activities Grants Match funding transfer Other income  Expenditure on charitable activities Office expenses Staff & volunteer expenses Other Depreciation Premises expenses Salaries Professional fees	97,681 2,179 99,860 615 2,353 - - 56,918 - 39,974	47,794 47,794 149 855 24,380 22,304	45,000 45,000 111 12,922 23,745 8,222	22,750 22,750 22,750 260 18,092 9,994	### Justice Foundation	Community Foundation £ 1,354  7,500  7,500  2,256 6,598	2020 £ 6,950 229,631 2,179  231,810 764 3,579 12,922  130,264  91,125	2019 £ - 175,653 5,308 896 181,857 - 1,643 2,985 10,278 - 88,655 - 71,346
Income from charitable activities Grants Match funding transfer Other income  Expenditure on charitable activities Office expenses Staff & volunteer expenses Other Depreciation Premises expenses Salaries Professional fees Support costs recharged  As at 31.03.20 Represented by:	97,681 2,179 99,860 615 2,353 - - 56,918 - 39,974	47,794 47,794 149 855 24,380 22,304 47,688	45,000 45,000 111 12,922 23,745 8,222	22,750 22,750 22,750 260 18,092 9,994	### Justice Foundation	Community Foundation £ 1,354  7,500  7,500  2,256 6,598	2020 £ 6,950 229,631 2,179 231,810 764 3,679 12,922 - 130,264 91,125 238,654	2019 £ 175,653 5,308 896 181,857 1,643 2,985 10,278 88,655 71,346
Income from charitable activities Grants Match funding transfer Other income  Expenditure on charitable activities Office expenses Staff & volunteer expenses Other Depreciation Premises expenses Salaries Professional fees Support costs recharged  As at 31,03,20	97,681 2,179 99,860 615 2,353 - - 56,918 - 39,974	47,794 47,794 149 855 24,380 22,304 47,688	45,000 45,000 111 12,922 23,745 8,222	22,750 22,750 22,750 260 18,092 9,994	### Justice Foundation	Community Foundation £ 1,354  7,500  7,500  2,256 6,598	2020 £ 6,950 229,631 2,179 231,810 764 3,679 12,922 - 130,264 91,125 238,654	2019 £ 175,653 5,308 896 181,857 1,643 2,985 10,278 88,655 71,346

Note other costs include onward grants made to Scarborough, Whitby and Ryedale Mind £12,922 (2019 £10,310). This charity acts as an agent for these total grant funds of £12,922 (2019 £10,310) received and paid on.

(Limited by Guarantee) formerly Scarborough and District Citizens Advice Bureau Company registration 05 538 079

# Notes to the accounts

for the year ended 31 March 2020

#### 11 Restricted funds (continued)

Good Finances - Good Health. A three year project assisting clients with mental health problems in partnership with Scarborough and Ryedale Mind. This project came to an end in December 2018.

Money and Pensions Service Debt Advice Project delivering face to face specialist debt advice. This contract is renewed annually at present, but will most likely be commissioned for a three year period at some point in 20-21. We have held some iteration of funding for this work, from various government funders since 2007.

#### **Hospital Project**

Project to provide welfare benefit and general advice in the cancer care unit at Scarborough Hospital. This project is generously funded by York Against Cancer, on a year by year basis. Current funding ends in December 2020, but there are already discussions around this funding being renewed for a two or three year contract at that point.

One year grant funded by the Eastfield Parish Council for the purpose of delivering generalist advice to the residents of the Eastfield area of Scarborough. This funding is reviewed every year, but has been awarded since 2007.

# Energy Best Deal Extra (EBDx)

Six month grant to provide one to one appointments relating to advice on all energy related matters, and to promote awareness of assistance available and energy saving tips

Two month project to provide generalist advice service for Barrowcliff residents, provided out of the Gallows Close Community Centre.

Service delivery of Help to Claim project, which provides face to face, telephony and digital support services that help clients make a claim for Universal Credit. This funding will currently run until the end of March 2021.

Sanctuary
Project to deliver financial capability and money advice to Sanctuary Tenants in the Gallows Close area. This project ran for four months, and was funded by Sanctuary Housing.

#### **Henry Smith**

A three year project advising and assisting clients with mental health problems in partnership with Scarborough & Ryedale Mind. This project comes to an end in June 2022

#### MoneyWatch

Three year project to provide money advice and financial capability work to serving Armed Forces and Emergency Service personnel, as well as Veterans of these services and their immediate families, working in conjunction with FirstLight Trust. This funding is provided by the MOD Libor Fund, and is administered through Citizens Advice. The funding continues until July 2021.

## Access to Justice Foundation

Funding for one year providing additional resource to undertake welfare benefits tribunal submissions and representation. This funding ended in December 2019.

# Two Ridings Community Foundation

Funding for one year to promote and engage young people in social action in the local area. This funding came to an end in December 2019.

12	Analysis of net assets between funds	General fund	Designated funds	Restricted funds	2020 Total funds
		£	£	£	£
	Fund balances are represented by:				
	Tangible fixed assets		-	-	-
	Cash at bank and in hand	167,743	95,441	3,620	266,804
	Other net current assets/(net current liabilities)	(10,911)	-	-	(10,911)
		156 832	95 441	3 620	255 803

## Post balance sheet events

Trustees have considered the impact of Covid-19 on our business model and have adapted our work as required by government legislation and health and safety regulations. Trustees will continue to monitor the situation and adapt the organisation's work as necessary.