

Customer Interface 2 Limited

**Directors' report and financial
statements**

Company registration number 5416373

For the year ended 31 March 2011

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Directors' report

The directors present their directors' report and financial statements for Customer Interface 2 Limited (the "Company") for the year ended 31 March 2011

Principal activities

The Company was dormant throughout the period under review

Directors

The directors during the period under review were

K D Langford

I G H Leggett

Anthony Corriette was appointed Company Secretary on 7 December 2010

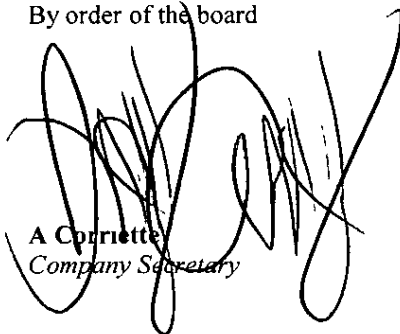
Disclosure of information to auditors

The directors who held office at the date of approval of this directors' report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditors are unaware, and each director has taken all the steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the Company's auditors are aware of that information

Auditors

In accordance with Section 480(1) of the Companies Act 2006, the Company, being eligible, has elected not to appoint auditors

By order of the board



A Corriette
Company Secretary

Media Centre
201 Wood Lane
London
W12 7TQ

28 October 2011


Balance Sheet
at 31 March 2011

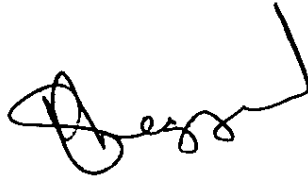
	<i>Note</i>	2011 £	2010 £
Current assets			
Debtors	3	100	100
Net assets		<u>100</u>	<u>100</u>
Capital and reserves			
Called up share capital	4	100	100
Shareholders' funds		<u>100</u>	<u>100</u>

The Company has not traded and received no income and incurred no expenditure. Consequently, during this financial year the Company made neither a profit nor a loss and was dormant throughout the financial year, therefore no profit or loss account has been prepared.

- a) For the year ended 31 March 2011 the Company was entitled to exemption under Section 480(1) of the Companies Act 2006
- b) Members have not required the company to obtain an audit in accordance with Section 476(1) of the Companies Act 2006
- c) The directors acknowledge their responsibility for
 - i) ensuring the Company keeps accounting records which comply with section 386 and 387,
 - ii) preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year, and of its profit or loss for the financial year, in accordance with the requirements of Section 394 and 395, and which otherwise comply with the requirements of the Companies Act relating to accounts, so far as applicable to the company

The Company's financial statements were approved and authorised by the Board of Directors on 28 October 2011 and were signed on its behalf by


K Langford
 Director


I Leggett
 Director

Notes

(forming part of the financial statements)

1 Accounting policies

The following accounting policies have been applied consistently in dealing with items that are considered material in relation to the Company's financial statements except as noted below

Basis of preparation

The financial statements have been prepared in accordance with applicable accounting standards and under the historical cost accounting rules

Under Financial Reporting Standard 1 the Company is exempt from the requirement to prepare a cash flow statement on the grounds that a parent undertaking includes the Company in its own published consolidated financial statements

As the Company is a wholly owned subsidiary controlled within the group headed by Dovetail Services (UK) Holdings Limited, the Company has taken advantage of the exemption contained in Financial Reporting Standard 8 and has therefore not disclosed transactions or balances with entities which form part of the group or investees of the group qualifying as related parties. The consolidated financial statements of Dovetail Services (UK) Holdings Limited, within which this Company is included, can be obtained from the address given in note 6

2 Debtors

	2011 £	2010 £
Other debtors	100	100
	<u>100</u>	<u>100</u>

3 Reconciliation of movements in deficit in equity shareholders' deficit/funds

	2011 £	2010 £
Opening and closing shareholders' funds	100	100
	<u>100</u>	<u>100</u>

4 Called up share capital

	2011 £	2010 £
<i>Authorised, allotted, called up and fully paid</i> Ordinary shares of £1 each	100	100
	<u>100</u>	<u>100</u>

Notes *(continued)*

5 Reserves

The company had no reserves at the year end

6 Ultimate parent company

At 31 March 2011 the Company's immediate parent company, Dovetail Services (UK) Holdings Limited, was owned 50% by BBC Worldwide Limited and 50% by Dennis Publishing Limited. The Company's joint ultimate controlling parties were therefore BBC Worldwide Limited and Dennis Publishing Limited.

The latest financial statements of Dovetail Services (UK) Holdings Limited and Dennis Publishing Limited are available from the Registrar of Companies, Companies Registration Office, Crown Way, Maindy, Cardiff CF4 3UZ.

The latest financial statements of BBC Worldwide Limited and the British Broadcasting Corporation may be obtained by writing to The Secretary, BBC Worldwide Limited, Media Centre, Media Village, 201 Wood Lane, London W12 7TQ.