

LOWER COST COMPLAINTS LIMITED

ABBREVIATED ACCOUNTS

YEAR ENDED 30 SEPTEMBER 2012

Company Registration Number - 5229359

ANDREWS & COMPANY

Accountants & Tax Consultants

28/06/13

L030

You consider that the company is exempt from an audit for the year ended 30 September 2012. You have acknowledged, on the balance sheet, your responsibilities for ensuring that the company keeps accounting records which comply with the Companies Act 2006, and for preparing accounts which give a true and fair view of the state of affairs of the company and of its profit or loss for the financial year.

In accordance with your instructions, we have prepared the accounts on pages 4 to 8 from the accounting records of the company and on the basis of information and explanations you have given us.

We have not carried out an audit or any other review, and consequently we do not express any opinion on these accounts.

28 June 2013

4 Grand Cinema Buildings
Poole Road
Bournemouth BH4 9DW

ANDREWS & COMPANY
Accountants & Tax Consultants

LOWER COST COMPLAINTS LIMITED

Company Number - 5229359

Abbreviated balance sheet**30 September 2012**

			2012		2011
	Notes	£	£	£	£
Fixed assets					
Tangible assets	2		13,097		576
Investments	2		221,089		45,497
			234,186		46,073
Current assets					
Debtors		360,885		259,020	
Cash at bank and in hand		474,348		85,170	
		835,233		344,190	
Creditors - Amounts falling due within one year		381,584		140,158	
Net current assets			453,649		204,032
Net assets			687,835		250,105
Capital and reserves					
Called up share capital	3		100		100
Profit and loss account			687,735		250,005
Shareholders' funds			687,835		250,105

These abbreviated accounts have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

For the financial year ended 30 September 2012, the company was entitled to exemption from audit under section 477 of the Companies Act 2006; and no notice has been deposited under section 476.

The members have not required the company to obtain an audit.

The director acknowledges her responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 28 June 2013.

.....)
 Director) NATASHA KIRK

LOWER COST COMPLAINTS LIMITED**Notes to the abbreviated accounts****For the year ended 30 September 2012****1. Accounting policies****Basis of accounting**

The accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Tangible fixed assets and depreciation

Depreciation is provided, after taking account of any grants receivable, at the following annual rates in order to write off each asset over its estimated useful life:

Computer equipment - 50% straight line

Fixtures and fittings - 25% reducing balance

2. Fixed assets

	Tangible fixed assets	Investments	Total
	£	£	£
Cost or valuation			
At 01 October 2011	1,907	45,497	47,404
Additions	19,227	175,592	194,819
	<hr/>	<hr/>	<hr/>
At 30 September 2012	21,134	221,089	242,223
	<hr/>	<hr/>	<hr/>
Depreciation			
At 01 October 2011	1,331		1,331
Charge for year	6,706		6,706
	<hr/>	<hr/>	<hr/>
At 30 September 2012	8,037		8,037
	<hr/>	<hr/>	<hr/>
Net Book Values			
At 30 September 2012	13,097	221,089	234,186
	<hr/>	<hr/>	<hr/>
At 01 October 2011	576	45,497	46,073

Listed investments

Listed investments comprise investments which are listed on the London Stock Exchange.

3. Called up share capital

	2012	2011
	£	£
There was no change in share capital during the year.		
Allotted, called up and fully paid		
Ordinary shares of £1 each	100	100
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section 1072 of the Companies Act 2006.