Touch Local Limited

Annual Report and Consolidated Financial Statements Registered number 02885607 31 December 2019

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Officers and Professional Advisors

Directors

David L. Brown (resigned 28th January 2019) Jennifer Lada (resigned 1st April 2019) Matthew P. McClure (resigned 1st April 2019) Sharon Rowlands (appointed 15th May 2019) Christina L. Clohecy (appointed 15th May 2019) Jeffrey S. Neace (appointed 29th January 2019)

Secretary

Bird and Bird LLP 15 Fetter Lane London EC4A 1JP

Registered Office

12 New Fetter Lane London EC4A 1JP

Banker

NatWest Bank plc, Westminster Branch PO Box 3038 57 Victoria Street London SW1H 0HN

Solicitor

Bird & Bird LLP 15 Fetter Lane London EC4A 1JP

Auditor

KPMG LLP Chartered Accountants and Registered Auditor 15 Canada Square Canary Wharf London E14 5GL

Strategic Report

REVIEW OF THE BUSINESS AND FUTURE DEVELOPMENTS

During the year, Touch Local Limited ('the Company') provided a full range of Internet services to small businesses to help them compete and succeed online. The Company meets the needs of small businesses anywhere along their lifecycle with affordable, subscription-based solutions including website design and hosting, search engine optimization, online marketing campaigns, directory listings and eCommerce solutions.

On October 11, 2018, our parent company, Web.com Group, Inc., was acquired by Siris Capital Group, LLC, a leading private equity firm focused on making control investments in data, telecommunications, technology and technology-enabled business service companies. All of the outstanding shares were purchased for \$28.00 USD per share by Siris Capital. Accordingly, the Company de-listed from the NASDAQ exchange.

The Company expects its 2020 trading results to decrease in comparison to the 2019 trading results. This is a result of a restructure of a subset of our sales teams during 2019. During 2020, the Company is focused on profitable growth and improving the net profits of the Company.

KEY PERFORMANCE INDICATORS

During the year ended 31st December 2019, Touch Local Limited has made a profit of £167,000 (2018: loss £2,717,000). The Company had approximately 6,017 customers as of 31st December 2019 with average revenue per month of £124.53 as compared to approximately 7,426 customers as of 31st December 2018 with average revenue per month of £86.17. However, even with the decrease in the number of customers from a year ago, our revenues remained consistent as compared to the revenues from 2018. The average revenue per month (per customer) increased approximately 45% primarily due to our internal strategy to sell higher priced online marketing products to our customer base, such as search engine marketing and pay-per-click advertising. In addition, the costs to fulfil these services have increased the costs to fulfil online marketing products are higher than with traditional directory products and stand-alone websites.

PRINCIPAL RISKS AND UNCERTAINTIES

The principal risks facing the Company are as follows:

- We rely heavily on the reliability, security, and performance of or internally developed systems and processes, and any difficulties in maintaining these systems may result in service interruptions, decrease customer service, or increase expenditures.
- Providing online marketing service and products to our clients is a fragmented and changing market; if this
 market fails to grow, we will not be able to grow our business.
- A portion of our online marketing service and products are sold on a month-by-month basis, and if our customers are unable or choose not to subscribe to our web services, our revenue may decrease.
- Weakened global economic conditions may harm our industry, business and results of operations.

These risks are mitigated by constant monitoring by management. For the risks deemed to be high risk factors, management has developed a formal action plan that addresses this risk and assigned an owner who will closely monitor the process and take action as warranted.

FINANCIAL RISK MANAGEMENT

The most important components of financial risk to a company are interest rate risk, credit risk, market risk and cash flow risk. The only financial risk the directors consider relevant to this Company is cash flow risk. The key risk is that the proceeds from financial assets are not sufficient to fund the obligations arising from liabilities as they fall due. This risk is mitigated by the ultimate parent company being able to satisfy all obligations of the Company if they are unable to pay creditors.

Strategic Report (continued)

IMPACT DUE TO BREXIT

As with many other companies across the UK, the continuing political process has meant the full implications of Brexit for all aspects of our business still remain uncertain. We have assessed the Company's risks associated with the potential impact of the UK's departure from the EU and evaluated the potential impact this will have on the Company.

The risks identified relate to the following topics: business and economic environment, cross-border trade, cross-border labour, as well as political and regulatory uncertainty. UK management has assessed the impact and believe any impact would be immaterial to our financial statements.

IMPACT DUE TO COVID-19

The Directors have undertaken a review across the business for the impact of the spread of the coronavirus across the world, to the extent possible given the rapidly changing situation. The majority of the work continues to be carried out through remote working. The Covid-19 pandemic has increased the level of uncertainty around the future trading environment. Immediately following the outbreak, the board implemented regular meetings of management to undertake close monitoring of trading levels, perform scenario planning and develop action plans to deal with different future trading scenarios. Identified risks and changes have been explored and suitable mitigants were identified or put in place to the extent possible. The Directors are satisfied that the impact on the Company is manageable and does not impact its presentation as a going concern.

By order of the board

Christina L. Clohecy

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Director

Company registered number: 02885607

17 December 2020

Touch Local Limited 12 New Fetter Lane London EC4A 1JP

Directors' Report

The directors present their report and the audited financial statements for the year ended 31 December 2019.

RESULTS AND DIVIDENDS

Consolidated financial statements have been prepared comprising the results of the Touch Local Limited ('the Company') and its wholly owned subsidiaries: Touch (NW) Limited, Enable Media Limited and Central Index Limited. The subsidiaries of Touch Local Limited, which are all incorporated in Great Britain and registered in England, are exempt from the audit of their individual accounts due to the existence of a parental guarantee given by this parent undertaking of this group which prepares these consolidated accounts. The consolidated profit for the year ended 31 December 2019 after taxation amounted to £167,000 (2018: loss £2,717,000). The profit attributable to the Company for the year ended 31st December 2019 after taxation, amounted to £495,000 (2018: Profit £100,000).

The directors do not recommend any dividend on the ordinary shares in respect of the year ended 31 December 2019 (2018; £nil).

DIRECTORS

The directors who held office during the year were as follows:

David L. Brown (resigned 28th January 2019) Jennifer Lada (resigned 1st April 2019) Matthew P. McClure (resigned 1st April 2019) Sharon Rowlands (appointed 15th May 2019) Christina L. Clohecy (appointed 15th May 2019) Jeffrey S. Neace (appointed 29th January 2019)

POLITICAL CONTRIBUTIONS

Neither the Company nor any of its subsidiaries made any political donations or incurred any political expenditure during the year ended 31st December 2019.

DISCLOSURE OF INFORMATION TO AUDITOR

The directors who held office at the date of approval of this directors' report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditor is unaware; and each director has taken all the steps that he ought to have taken as a director to make himself aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

GOING CONCERN

The Directors have assessed the impacts of Covid-19 on Touch Local Limited and its subsidiaries (collectively known as "the Group") and any available funding, if required, from its immediate parent company, Web.com Inc. In order to model a severe but plausible downside scenario due to CoVID-19, the Directors have modified cash flow assumptions to significantly reduce revenue and earnings up to December 2021 for the Group. Based on the downside sensitivities applied, the Directors believe the Group and Company have sufficient cash reserves and will be able to fund ongoing operations.

Directors' Report (continued)

GOING CONCERN (continued)

The Directors considered both the Group's and the Company's trading up to the point of signing these financial statements. During the period through 31 October 2020, the Group's and the Company's trading results are in line with management's expectations. As at 31 October 2020, the Group and the Company have cash balances of £686,000 and £252,000 respectively. While the Directors expect the Group and the Company to continue to generate revenues, the impact of Covid-19 has meant there is an element of uncertainty over predicting what will happen in the future. The Group's and the Company's ability to remain cash positive depends on continuing to retain the current customer base while securing new customers, which the Directors expect to continue to secure. The Group and the Company have relatively low level of fixed costs and can reduce discretionary costs or make operational changes in order to preserve cash.

While the forecasts are dependent on Web.com Inc. not seeking repayment of the amounts currently due from the Group, which as at 31 December 2019 amounted to £750,000 (2018: £398,000), Web.com Inc. has indicated that it has no intention to recall the amounts due from the Group in the twelve-month period from the date of approval of these financial statements. Furthermore, the Directors of Web.com Inc have reasonable expectation that the parent company has sufficient cash reserves after considering the current trading performances of Web.com Inc and do not foresee a need to recall the amounts owed by the Group.

Consequently, the Directors are confident that the Group and Company will have sufficient cash reserves to support ongoing operations for at least twelve months from the date of approval of these financial statements and therefore have prepared these financial statements on a going concern basis.

OTHER INFORMATION

An indication of likely future developments in the business and particulars of significant events which have occurred since the end of the financial year have been included in the Strategic Report on page 2.

AUDITOR

Pursuant to Section 487 of the Companies Act 2006, the auditor will be deemed reappointed and KPMG LLP will therefore continue in office.

By order of the board

Christina L. Clohecy

Touch Local Limited 12 New Fetter Lane

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Director

London EC4A 1JP

Company registered number: 02885607

17 December 2020

STATEMENT OF DIRECTORS' RESPONSIBILITIES IN RESPECT OF THE STRATEGIC REPORT, THE DIRECTORS' REPORT AND THE FINANCIAL STATEMENTS

The directors are responsible for preparing the Strategic Report, the Directors' Report and the consolidated financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law they have elected to prepare the group and parent company financial statements in accordance with UK accounting standards and applicable law (UK Generally Accepted Accounting Practice), including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the group and parent company and of the groups profit or loss for that period.

In preparing each of the group and parent company financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures
 disclosed and explained in the financial statements;
- assess the group and parent company's ability to continue as a going concern, disclosing, as applicable, matters
 related to going concern; and
- use the going concern basis of accounting unless they either intend to liquidate the group or the parent company or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the parent company's transactions and disclose with reasonable accuracy at any time the financial position of the parent company and enable them to ensure that its financial statements comply with the Companies Act 2006. They are responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error, and have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the group and to prevent and detect fraud and other irregularities.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TOUCH LOCAL LIMITED

Opinion

We have audited the financial statements of Touch Local Limited ("the company") for the year ended 31 December 2019 which comprise the Consolidated Profit and Loss Account and Other Comprehensive Income, Consolidated Balance Sheet, Company Balance Sheet, Consolidated Statement of Changes in Equity, Company Statement of Changes in Equity, Consolidated Cash Flows Statement and related notes, including the accounting policies in note

In our opinion the financial statements:

- give a true and fair view of the state of the group's and of the parent company's affairs as at 31 December 2019 and of the group's profit for the year then ended;
- have been properly prepared in accordance with UK accounting standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland*; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities are described below. We have fulfilled our ethical responsibilities under, and are independent of the group in accordance with, UK ethical requirements including the FRC Ethical Standard. We believe that the audit evidence we have obtained is a sufficient and appropriate basis for our opinion.

Going concern

The directors have prepared the financial statements on the going concern basis as they do not intend to liquidate the group or the company or to cease their operations, and as they have concluded that the group and the company's financial position means that this is realistic. They have also concluded that there are no material uncertainties that could have cast significant doubt over their ability to continue as a going concern for at least a year from the date of approval of the financial statements ("the going concern period").

We are required to report to you if we have concluded that the use of the going concern basis of accounting is inappropriate or there is an undisclosed material uncertainty that may cast significant doubt over the use of that basis for a period of at least a year from the date of approval of the financial statements. In our evaluation of the directors' conclusions, we considered the inherent risks to the group's business model and analysed how those risks might affect the group and company's financial resources or ability to continue operations over the going concern period. We have nothing to report in these respects.

However, as we cannot predict all future events or conditions and as subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the group or the company will continue in operation.

Strategic report and directors' report

The directors are responsible for the strategic report and the directors' report. Our opinion on the financial statements does not cover those reports and we do not express an audit opinion thereon.

Our responsibility is to read the strategic report and the directors' report and, in doing so, consider whether, based on our financial statements audit work, the information therein is materially misstated or inconsistent with the financial statements or our audit knowledge. Based solely on that work:

- we have not identified material misstatements in the strategic report and the directors' report;
- in our opinion the information given in those reports for the financial year is consistent with the financial statements; and

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TOUCH LOCAL LIMITED (continued)

• in our opinion those reports have been prepared in accordance with the Companies Act 2006.

Matters on which we are required to report by exception

Under the Companies Act 2006, we are required to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent company financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in these respects.

Directors' responsibilities

As explained more fully in their statement set out on page 6, the directors are responsible for: the preparation of the financial statements and for being satisfied that they give a true and fair view; such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error; assessing the group and parent company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern; and using the going concern basis of accounting unless they either intend to liquidate the group or the parent company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue our opinion in an auditor's report. Reasonable assurance is a high level of assurance, but does not guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

A fuller description of our responsibilities is provided on the FRC's website at www.frc.org.uk/auditorsresponsibilities.

The purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Frederic Caharel (Senior Statutory Auditor) for and on behalf of KPMG LLP, Statutory Auditor

Chartered Accountants 15 Canada Square, London, E14 5GL

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17 December 2020

Consolidated Profit and Loss Account and Other Comprehensive Income

for the year ended 31st December 2019

	Note	2019 £000	2018 £000
Turnover	2	10,044	8,122
Cost of sales		(3,510)	(3,408)
Gross profit		6,534	4,714
Administrative expenses	3	(6,367)	(7,431)
Operating profit/(loss)		167	(2,717)
Interest payable and similar expenses		-	-
Profit/(loss) before taxation		167	(2,717)
Tax on profit	6		
Profit/(loss) for the financial year		167	(2,717)
Other comprehensive income			
Total comprehensive income/(loss) for the year		167	(2,717)

The accompanying notes on pages 15 to 28 are an integral part of these financial statements

There are no other gains or losses other than the profit for the year of £167,000 (2018: loss £2,717,000).

Consolidated Balance Sheet

as at 31st December 2019

		2019		2018	
	Notes	£'000	£'000	£'000	£'000
FIXED ASSETS					
Intangible assets	7		130		4
Tangible assets	8		39		20
CURRENT ASSETS		_	169	_	24
Debtors	10	979		1,206	
Cash at bank and in hand		566		149	
TOTAL CURRENT ASSETS		1,545		1.355	
CREDITORS: amounts falling due within one year	II	(3,294)		(3,851)	
NET CURRENT LIABILITIES			(1,749)		(2,496)
TOTAL ASSETS LESS CURRENT LIABILITIES			(1,580)		(2,472)
CREDITORS: amounts falling due after more than one year				-	
NET LIABILITIES			(1,580)	_	(2.472)
CAPITAL AND RESERVES					
Called-up share capital	12		1		1
Share premium account			23,695		23,695
Capital redemption reserve			12,200		12,200
Profit and loss account			(45,575)		(45,742)
Capital contribution			8,099		7,374
SHAREHOLDERS' DEFICIT			(1,580)		(2,472)

The accompanying notes on pages 15 to 28 are an integral part of these financial statements.

These financial statements were approved by the board of directors on 30th of November 2020 and were signed on its behalf by:

Christina L. Clohecy

Marshens Hallickey

Director

Company registered number: 02885607

Touch Local Limited 12 New Fetter Lane London EC4A 1JP

Company Balance Sheet

as at 31st December 2019

		2019		2018	
	Notes	£'000	£'000	£,000	£'000
FIXED ASSETS					
Intangible assets	7		130		4
Tangible assets	8		-		-
CURRENT ASSETS		_	130		4
Debtors	10	6,396		5,446	
Cash at bank and in hand		343		34	
TOTAL CURRENT ASSETS		6,739		5,480	
CREDITORS: amounts falling due within one year	11	(749)		(584)	
NET CURRENT ASSETS	_		5,990		4,896
TOTAL ASSETS LESS CURRENT LIABILITIES			6,120		4,900
CREDITORS: amounts falling due after more than one year		**			
NET ASSETS			6,120	_	4,900
CAPITAL AND RES ERVES					
Called-up share capital	12		1		1
Share premium account			23,695		23,695
Capital redemption reserve			12,200		12,200
Profit and loss account			(37,462)		(37,957)
Capital contribution			7,686		6,961
S HAREHOLDERS' FUNDS		_	6,120		4,900

The accompanying notes on pages 15 to 28 are an integral part of these financial statements.

These financial statements were approved by the board of directors on 30th of November 2020 and were signed on its behalf by:

And have I Chiley.
Christina L. Clohecy

Director

Company registered number: 02885607

Touch Local Limited 12 New Fetter Lane London EC4A 1JP

Consolidated Statement of Changes in Equity

Balance at 1 January 2018 Total comprehensive loss for the period Transactions with owners, recorded directly in equity Balance at 31 December 2018 Total comprehensive income for the period Profit or loss Total comprehensive income for the period	Called up Share Capital £000	Share Premium Account £000 23,695 23,695	Capital Redemption Reserve £000 12,200	Profit and loss account £000 (43,025) (2,717) (45,742)	Capital Contribution £000 5,927 1,447 7,374	Shareholders Deficit £000 (1,202) (2,717) 1,447 (2,472)
Transactions with owners, recorded directly in equity Total contributions by and distributions to owners			1 1		725	725
Balance at 31 December 2019		23,695	12,200	(45,575)	8,099	(1,580)

The accompanying notes on pages 15 to 28 are an integral part of these financial statements.

Company Statement of Changes in Equity

The accompanying notes on pages 15 to 28 are an integral part of these financial statements.

Consolidated Cash Flows Statement

	2019	2018
	£000	£000
Cash flows from operating activities		
Profit/(loss) for the year	167	(2,717)
Adjustments for:		
Stock Compensation	-	714
Depreciation, amortisation and impairment	39	18
	206	(1,985)
Decrease in trade and other debtors	227	151
(Decrease)/Increase in trade and other creditors	(557)	1,110
Net cash used for operating activities	(124)	(724)
Cash flows from investing activities		
Acqusition of Tangible Fixed Assets	(26)	(26)
Capitalised Development Costs	(158)	-
Net cash used for investing activities	(184)	(26)
Cash flows from financing activities		
Proceeds from parent company related to capital contribution	725	2,017
Repurchase of equity shares		(1,284)
Net cash provided by financing activities	725	733
Net increase/(decrease) in cash and cash equivalents	417	(17)
Cash and cash equivalents at 1 January	149	166
Cash and cash equivalents at 31 December	566	149

The accompanying notes on pages 15 to 28 are an integral part of these financial statements.

Notes to the Financial Statements

(forming part of the financial statements)

1 Accounting policies

Touch Local Limited (the "Company") is a company limited by shares and incorporated and domiciled in the UK. These group and parent financial statements were prepared in accordance with Financial Reporting Standard 102 *The Financial Reporting Standard* applicable in England and Republic of Ireland ("FRS 102"). The presentation currency of these financial statements is sterling. All amounts in financial statements have been rounded to the nearest £1,000. The parent company is included in the consolidated financial statements, and is considered to be a qualifying entity under FRS102 paragraphs 1.8 to 1.12. The following exemptions available under FRS 102 in respect of certain disclosures for the parent company financial statements have been applied:

- The reconciliation of the number of shares outstanding from the beginning to the end of the period has not been included a second time;
- No separate parent company Cash Flow Statement with related notes is included;
- Key Management Personnel compensation has not been included a second time;
- The disclosures required by FRS 102.11 Basic Financial Instrument and FRS 102.12 Other Financial Instrument Issues in respect of financial instruments not falling within the fair value accounting rules of Paragraph 36(4) of Schedule 1.

The Company has made no measurement and recognition adjustments. The accounting policies set out below have, unless otherwise stated, been applied consistently to all periods presented in these financial statements.

1.1 Measurement convention

The financial statements are prepared on the historical cost basis.

1.2 Going concern

Notwithstanding net current liabilities of £1,749,000 (2018: £2,496,000) as at 31 December 2019, a profit for the year then ended of £167,000 (2018: loss £2,717,000), and operating cash outflows for the year of £124,000 (2018: cash outflow £724,000), the consolidated financial statements for Touch Local Limited have been prepared on a going concern basis which the directors consider to be appropriate for the following reasons.

The Directors have assessed the impacts of Covid-19 on Touch Local Limited and its subsidiaries (collectively known as "the Group") and any available funding, if required, from its immediate parent company, Web.com Inc. In order to model a severe but plausible downside scenario due to CoVID-19, the Directors have modified cash flow assumptions to significantly reduce revenue and earnings up to December 2021 for the Group. Based on the downside sensitivities applied, the Directors believe the Group and Company have sufficient cash reserves and will be able to fund ongoing operations.

The Directors considered both the Group's and the Company's trading up to the point of signing these financial statements. During the period through 31 October 2020, the Group's and the Company's trading results are in line with management's expectations. As at 31 October 2020, the Group and the Company have cash balances of £686,000 and £252,000 respectively. While the Directors expect the Group and the Company to continue to generate revenues, the impact of Covid-19 has meant there is an element of uncertainty over predicting what will happen in the future. The Group's and the Company's ability to remain cash positive depends on continuing to retain the current customer base while securing new customers, which the Directors expect to continue to secure. The Group and the Company have relatively low level of fixed costs and can reduce discretionary costs or make operational changes in order to preserve cash

While the forecasts are dependent on Wcb.com Inc. not seeking repayment of the amounts currently due from the Group, which as at 31 December 2019 amounted to £750,000 (2018: £398,000), Web.com Inc. has indicated that it has no intention to recall the amounts due from the Group in the twelve-month period from the date of approval of these financial statements. Furthermore, the Directors of Web.com Inc have reasonable expectation that the parent company has sufficient cash reserves after considering the current trading performances of Web.com Inc and do not foresee a need to recall the amounts owed by the Group.

1 Accounting policies (continued)

1.2 Going concern (continued)

Consequently, the Directors are confident that the Group and Company will have sufficient cash reserves to support ongoing operations for at least twelve months from the date of approval of these financial statements and therefore have prepared these financial statements on a going concern basis.

1.3 Basis of consolidation

The consolidated financial statements incorporate the results of Touch Local Limited and all of its subsidiary undertakings as at 31 December 2019. A subsidiary is an entity that is controlled by the parent. The results of subsidiary undertakings are included in the consolidated profit and loss account from the date that control commences until the date that control ceases. Control is established when the Company has the power to govern the operating and financial policies of an entity so as to obtain benefits from its activities. In assessing control, the Group takes into consideration potential voting rights that are currently exercisable. In the parent financial statements, investments in subsidiaries are carried at cost less impairment.

Under Section 408 of the Companies Act 2006 the Company is exempt from the requirement to present its own profit and loss account.

1.4 Foreign currency

Transactions in foreign currencies are translated to the Company's functional currency at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at the balance sheet date are retranslated to the functional currency at the foreign exchange rate ruling at that date. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transaction. Non-monetary assets and liabilities denominated in foreign currencies that are stated at fair value are retranslated to the functional currency at foreign exchange rates ruling at the dates the fair value was determined. Foreign exchange differences arising on translation are recognised in the profit and loss account.

1.5 Basic financial instruments

Trade and other debtors: creditors

Trade and other debtors are recognised initially at transaction price less attributable transaction costs. Trade and other creditors are recognised initially at transaction price plus attributable transaction costs. Subsequent to initial recognition they are measured at amortised cost using the effective interest method, less any impairment losses in the case of trade debtors. If the arrangement constitutes a financing transaction, for example if payment is deferred beyond normal business terms, then it is measured at the present value of future payments discounted at a market rate of instrument for a similar debt instrument.

Investments in preference and ordinary shares

Investments in equity instruments are measured initially at fair value, which is normally the transaction price. Transaction costs are excluded if the investments are subsequently measured at fair value through profit and loss. Subsequent to initial recognition investments that can be measured reliably are measured at fair value with changes recognition in profit or loss. Other investments are measured at cost less impairment in profit or loss.

Cash and cash equivalents

Cash and cash equivalents comprise cash balances and call deposits. Bank overdrafts that are repayable on demand and form an integral part of the Company's cash management are included as a component of cash and cash equivalents for the purpose only of the cash flow statement.

1 Accounting policies (continued)

1.6 Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of tangible fixed assets have different useful lives, they are accounted for as separate items of tangible fixed assets, for example land is treated separately from buildings. The Company assesses at each reporting date whether tangible fixed assets (including those leased under a finance lease) are impaired. Depreciation is charged to the profit and loss account on a straight-line basis over the estimated useful lives of each part of an item of tangible fixed assets. Leased assets are depreciated over the shorter of the lease term or its useful lives. Land is not depreciated. The estimated useful lives are as follows:

- plant, vehicles, and equipment 3-4 years
- leasehold improvements 4 years or up to the length of the lease, whichever is shorter

Depreciation methods, useful lives and residual values are reviewed if there is an indication of a significant change since last annual reporting date in the pattern by which the Company expects to consume an asset's future economic benefits.

1.7 Intangibles

Licences

The fair value of acquired licences are amortised over their estimated useful lives or 20 years, whichever is the shorter. Provision is made for any impairment.

Goodwill

Goodwill is stated at cost less any accumulated amortisation and accumulated impairment losses. Goodwill is allocated to cash-generating units or group of cash-generating units that are expected to benefit from the synergies of the business combination from which it arose.

Research and development

Expenditure on research activities is recognised in the profit and loss account as an expense as incurred.

Expenditure on development activities may be capitalised if the product or process is technically and commercially feasible and the Company intends and has the technical ability and sufficient resources to complete development, future economic benefits are probable and if the Company can measure reliably the expenditure attributable to the intangible asset during its development. Development activities involve design for, construction or testing of the production of new or substantially improved products or processes. The expenditure capitalised includes the cost of materials, direct labour and an appropriate proportion of overheads and capitalised borrowing costs. Other development expenditure is recognised in the profit and loss account as an expense as incurred. Capitalised development expenditure is stated at cost less accumulated amortisation and less accumulated impairment losses. Amortisation period for the capitalised development is 3 years.

1.8 Investment

Fixed asset investments are shown at cost less provision or impairment.

1.9 Provisions

A provision is recognised in the balance sheet when the Company has a present legal or constructive obligation as a result of a past event, that can be reliably measured, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are recognised at the best estimate of the amount required to settle the obligation at the reporting date.

1 Accounting policies (continued)

1.10 Turnover

Turnover represents the amounts derived from the provision of services which fall within the Company's ordinary activities, stated net of value added tax.

All revenue except third party reseller arrangements is recognised equally over the length of the contract using a daily recognition method. Third party reseller arrangements revenue is recognised when earned.

Turnover is generated by one class of business and in three geographic areas, the United Kingdom, Europe, and South Africa.

1.11 Expenses

Operating lease

Payments (excluding costs for services and insurance) made under operating leases are recognised in the profit and loss account on a straight-line basis over the term of the lease unless the payments to the lessor are structured to increase in line with expected general inflation; in which case the payments related to the structured increases are recognised as incurred. Lease incentives received are recognised in profit and loss over the term of the lease as an integral part of the total lease expense.

1.12 Taxation

Tax on the profit or loss for the year comprises current and deferred tax. Tax is recognised in the profit and loss account except to the extent that it relates to items recognised directly in equity or other comprehensive income, in which case it is recognised directly in equity or other comprehensive income.

Current tax is the expected tax payable or receivable on the taxable income or loss for the year, using tax rates enacted or substantively enacted at the balance sheet date, and any adjustment to tax payable in respect of previous years.

Deferred tax is provided on timing differences which arise from the inclusion of income and expenses in tax assessments in periods different from those in which they are recognised in the financial statements. The following timing differences are not provided for: differences between accumulated depreciation and tax allowances for the cost of a fixed asset if and when all conditions for retaining the tax allowances have been met; and differences relating to investments in subsidiaries, to the extent that it is not probable that they will reverse in the foreseeable future and the reporting entity is able to control the reversal of the timing difference. Deferred tax is not recognised on permanent differences arising because certain types of income or expense are non-taxable or are disallowable for tax or because certain tax charges or allowances are greater or smaller than the corresponding income or expense.

Deferred tax is provided in respect of the additional tax that will be paid or avoided on differences between the amount at which an asset (other than goodwill) or liability is recognised in a business combination and the corresponding amount that can be deducted or assessed for tax. Goodwill is adjusted by the amount of such deferred tax.

Deferred tax is measured at the tax rate that is expected to apply to the reversal of the related difference, using tax rates enacted or substantively enacted at the balance sheet date. Deferred tax balances are not discounted.

Unrelieved tax losses and other deferred tax assets are recognised only to the extent that is it probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits.

audit of the Group and Company's financial statements

2 Turnover			
		2019	2018
		€000	£000
Rendering of services		10,044	8,122
Total turnover		10,044	8,122
By geographical market		2019 £000	2018 £000
by geographical market		2000	2000
Switzerland		183	-
South Africa		254	130
Germany		307	154
United Kingdom		9,300	7,838
Total turnover		10,044	8,122
3 Expenses and auditor's remuneration Included in the profit/less are the following.	2019 £'000	2018 £ '000	
Included in the profit/loss are the following:			
Amortisation of intangible assets	32	11	
Depreciation of tangible assets	7	7	
Operating lease expense of rent	214	244	
The analysis of auditors' remuneration is as follows:			
	2019 £'000	2018 £ '000	
Fees payable to the company's auditors for the	* 000	£ 000	
audit of the Crayn and Company's Grangial statements	16	25	

36

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4 Directors' remuneration

The following directors were in office during the year and were not paid by any of the companies in the Touch Local Group:

David L. Brown (resigned 28th January 2019) Jennifer Lada (resigned 1st April 2019) Matthew P. McClure (resigned 1st April 2019) Sharon Rowlands (appointed 15th May 2019) Christina L. Clohecy (appointed 15th May 2019) Jeffrey S. Neace (appointed 29th January 2019)

Due to the nature of the operations of the Group, the remuneration of the directors for their services to the Company is not contained in the records of the Company, as the amount of work performed by the directors for the Company is immaterial. The directors are remunerated for their services to the group as a whole, which is disclosed in the holding Company, Web.com Group, Inc., and consolidated financial statements of Web.com Group, Inc. Further details are disclosed in note 16.

5 Staff numbers and costs

The average number of persons employed by the Company (including directors) during the year, analysed by category, was as follows:

	2019	2018
Average number of persons employed (including director	rs)	
Administrative	14	13
Operational	96	116
Total	110	129_
Staff costs during the period (including directors)	2019 £ '000	2018 £ '000
Wages and salaries	3,429	4,344
Social security costs	308	440
Stock based compensation	-	714
Pension contributions	57	41
Total	3,794	5,539

6 Taxation

There is no current UK tax charge for the year (2018: £nil) due to tax losses arising in the period. The company has tax losses amounting to £45,436,000 (2018: £45,519,000) on which no deferred tax assets had been recognised because of the uncertainty of future profits with which to utilise against these losses.

Total tax expense recognised in the profit and loss account:

	2019 £ '000	2018 £ '000
Current tax		
Current tax on income for the period	=	•
Adjustments in respect of prior periods		
Total current tax	*	-
Deferred tax (see note l)		
Origination and reversal of timing differences	•	-
Change in tax rate	-	-
Adjustments arising from a change in tax status of the company		
Total deferred tax	-	-
Totaltax		_

6 Taxation (continued)

Analysis of current tax recognized in profit and loss:

	2019 £ '000	2018 £ '000
UK corporation tax	-	-
Double taxation relief	-	-
Foreign tax		
Total current tax recognised in profit and loss	-	

Recognition of effective tax rate:

Tax assessed for the period is lower (2018: lower) than the standard rate of corporation tax in the UK for the year ended 31 December 2019 of 19% (2018: 19%). The differences are explained below:

	2019 £'000	2018 £'000
Profit/(loss) before tax	167 167	(2,717) (2,717)
Tax using the UK corporation tax rate of 19% (2018: 19%) Expesses not deductible for tax purposes Deferred tax not recognised on other timing differences Current year losses for which no deferred tax asset was recognised Tax losses brought forward	32 5 (9) 70 (98)	(516) 6 (84) 594
Total tax expense included in profit or loss		

Factors that may affect future tax charges

Changes to the UK corporation tax rates were substantively enacted as part of Finance Bill 2016 (on 6 September 2016). These included reductions to the main rate to reduce the rate to 17% from 1 April 2020.

Deferred taxes at the reporting date have been measured using these enacted tax rates and reflected in these financial statements.

In November 2019, the Prime Minister announced that he intended to cancel the future reduction in corporation tax rate from 19% to 17%. This announcement does not constitute substantive enactment and therefore deferred taxes at the reporting date continue to be measured at the enacted tax rate of 17%. Subsequently, the corporation tax rate remains at 19% after 1 April 2020.

There were no other factors that may affect future tax charges.

The above changes to the rate of corporation tax will impact the amount of future cash tax payments to be made by the Company.

7 Intangible assets and goodwill

		Development			
GROUP	Goodwill	Licenses	Costs	Total	
	£ '000	£ '000	£ '000	£ '000	
Cost					
Balance at 1 January 2019	834	586	358	1,778	
Additions			158	158	
Balance at 31 December 2019	834	586	516	1,936	
Amortisation and impairment					
Balance at 1 January 2019	834	586	354	1,774	
Amortisation for the year			32	32	
Balance at 31 December 2019	834	586	386	1,806	
Net book value					
At 1 January 2019	-		4	4	
At 31 December 2019			130	130	

	Development				
COMPANY	Licenses	Costs	Total		
	£ '000	£ '000	£ '000		
Cost					
Balance at 1 January 2019	521	358	879		
Additions		158_	158_		
Balance at 31 December 2019	521	516	1,037		
Amortisation and impairment					
Balance at 1 January 2019	521	354	875		
Amortisation for the year		32	32		
Balance at 31 December 2019	521	386	907		
Net book value					
At 1 January 2019		4	4		
At 31 December 2019		130	130		

8 Tangible fixed assets

GROUP	Leas ehold Improvements £ '000	Plant, Vehicles and Equipment £ '000	Total £ '000
Cost			
Balance at 1 January 2019	533	1,034	1,567
Additions	6	20	26
Disposals			
Balance at 31 December 2019	539	1,054	1,593
Depreciation			
Balance at 1 January 2019	514	1,033	1,547
Charges for the year	7	-	7
Disposals			
Balance at 31 December 2019	521	1,033	1,554
Net book value			
At 1 January 2019	19	1	20
At 31 December 2019	18	21	39

COMPANY	Leasehold Improvements £ '000	Plant, Vehicles and Equipment £ '000	Total £ '000
Cost			
Balance at 1 January 2019	291	622	913
Additions	-	-	-
Disposals			
Balance at 31 December 2019	291	622	913
Depreciation			
Balance at 1 January 2019	291	622	913
Charges for the year	-	-	-
Disposals			
Balance at 31 December 2019	291	622	913
Net book value			
At 1 January 2019		 :	
At 31 December 2019	<u> </u>		

9 Fixed asset investments

The trading subsidiaries of Touch Local limited, below, which are all domiciled and registered in the UK, are exempt from the audit of their individual accounts (Section 479a of the companies act 2006) due to the existence of a parental guarantee given by this parent undertaking of this group which prepares these consolidated accounts:

Net book value as at 1 January 2019 and 31 December 2019 10

Proportion of voting rights and ordinary share capital

		snare capita	18
Name of Company	Registered Address	owned	Nature of business
	12 New Fetter Lane,		
Touch NW Limited - 04144911	London, EC4A 1JP	100%	Non-trading
	12 New Fetter Lane,		
Touch Jobs Limited - 04140442	London, EC4A 1JP	100%	Non-trading
	12 New Fetter Lane,		
Enable Media Limited - 0517875	9 London, EC4A 1JP	100%	Marketing and web services
	12 New Fetter Lane,		
AskAlix Limited - 03762890	London, EC4A 1JP	100%	Non-trading
	12 New Fetter Lane,		
Central Index Limited - 06002202	London, EC4A 1JP	100%	White label online business directories

10 Debtors

	£ '000	£ '000	£ '000	£ '000
Trade Debtors	353	714	142	409
Other Debtors	41	22	6	24
Prepayments and accrued income	576	396	193	237
Amounts due from group undertakings	-	•	6,046	4,702
Amounts due from ultimate parent	9	74	9	74
	979	1,206	6,396	5,446

11 Creditors

_	Group		Company	
	2019	2018	2019	2018
	£ '000	£ '000	£ '000	£ '000
Trade Creditors	386	366	193	103
Taxes and social security	559	621	42	158
Accruals	162	472	61	123
Deferred Income	1,437	1,994	82	200
Amounts owed to group undertakings	· -	- -	371	-
Amounts owed to ultimate parent	750	-	-	-
` _	3,294	3,453	749	584

12 Called-up Share Capital

31 December 2019	Number	Amount £
Alloted, called up and fully paid Ordinary Shares of 0.01p each	11,240,688	1,124
31 December 2018	Number	Amount £
Alloted, called up and fully paid Ordinary Shares of 0.01p each	11,240,688	1,124

The Ordinary Shares shall be entitled to the following rights:

Voting in general meetings

The holders of the Ordinary Shares shall be entitled to receive notice of and to attend and vote at the general meeting of the Company.

Dividends

All dividends declared by the Company shall be payable the holders of the Ordinary Shares pari passu as if the same were one class of the Shares and shall be distributed pro rata according to the number of Shares held by them respectively.

Capital rights

On a return of assets on a liquidation or a winding-up, reduction of capital or otherwise, the assets of the Company remaining after payment of such liabilities as it is necessary to discharge to effect the distribution shall be distributed based on a complex formula laid out in the Articles of Association.

13 Operating Leases

Croun

Non-cancellable operating lease rentals are payable as follows:

Group		
	2019	2018
	£ '000	000' £
Within one year	110	110
Within two to five years	136	246
Over five years	-	
	246	356
Company		
	2019	2018
	£ '000	£ '000

14 Share based payments

Stock Options

Within one year Within two to five years

Over five years

Compensation expense related to stock option plans for the year ended 31 December 2019 was £nil (2018: £312,000). Of the £312,000 recognized in the year ended 31 December 2018, £175,000 was due to accelerated vesting related to the acquisition of Web.com by (Siris Capital Group, LLC).

Restricted Options

Compensation expense related to the restricted stock plans for the year ended December 31, 2019 was £nil (2018: £226,000). Of the £226,000 recognized in the year ended 31 December 2018, £159,000 was due to accelerate vesting related to the acquisition of Web.com by (Siris Capital Group, LLC).

15 Related Parties

The Group has related party transactions with Web.com Group, the ultimate parent of Touch Local Limited and subsidiaries. Web.com Group provides services for domain registration, as well as, administrative support from the United States. At 31 December 2019, the Group owed Web.com Group the amount of £750,000 (2018: £398,000). Web.com Group, Inc. not seeking repayment of these amounts currently due. In addition, Web.com Group has committed to provide additional financial support, if necessary.

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16 Ultimate parent company and parent company of larger group

The Company is a subsidiary undertaking of Web.com Group, Inc. The ultimate controlling party is Siris Capital Group (601 Lexington Avenue, 59th Floor New York, NY 10022).

The smallest and largest group in which the results of the Company and its group are consolidated is that headed by Web.com Group Inc. (5335 Gate Parkway, Jacksonville, Florida 32256). The consolidated financial statements may be obtained from 5335 Gate Parkway, Jacksonville, Florida, 32256.

17 Subsequent Events

The global coronavirus (COVID-19) outbreak, with hundreds of thousands of cases reported in 2020 to date and the virus spreading to countries across Europe and the world, has severely disrupted business activity in the markets in which the Company operates. The Company has successfully moved all its operations to working from home with no material impact on the delivery of client service. However, given these conditions, we expect lower levels of underlying business activity and an increase in the number of business insolvencies in the coming months.

We have modelled various potential impacts on the Group's and Company's revenues and created contingency plans to adapt our cost base accordingly.

The directors continue to monitor closely the development of the coronavirus outbreak and its impact on market conditions. If current economic conditions persist, management will take additional actions to mitigate the impact. There are no other post balance sheet events material to these financial statements.