Company Registration No. 05154485

First Rail Holdings Limited

Report and Financial Statements

31 March 2013



First Rail Holdings Limited

Report and financial statements 2013

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First Rail Holdings Limited

Report and financial statements 2013

Officers and professional advisers

Directors

Nicholas Chevis David Gausby Hugh Clancy Clive Burrows Timothy O'Toole Vernon Barker Kenneth Scott

Registered Office

50 Eastbourne Terrace, Paddington, London W2 6LG

Company Secretary

Paul Lewis

Auditor

Deloitte LLP Chartered Accountants London

First Rail Holdings Limited Directors' report

The directors present their annual report and the audited financial statements for the year ended 31 March 2013

Principal activities

The company is a holding company for some of FirstGroup plc's rail operations. In addition, it leases rolling stock to fellow FirstGroup plc companies and also bids for heavy rail operations.

Business review and future prospects

The company continues to provide services for the benefit of FirstGroup pic's rail operations and to lease its high-speed trains to First Greater Western Limited, a subsidiary undertaking

The company made an operating profit of £0 4m (2012 £4 2m operating loss) on turnover of £15 4m (2012 £13 2m)

The company engaged in bidding activity during the year, principally in relation to the cancelled competitions for InterCity West Coast and Great Western and the paused competitions for Essex Thameside and the combined Thameslink, Southern and Great Northern The Department for Transport ("DfT") reimbursed costs in respect of the InterCity West Coast franchise bid

During the year, Transport Scotland confirmed the extension of the First ScotRail franchise to March 2015 from its previous expiry date of November 2014 and the DfT confirmed extensions of the existing First Great Western and First Capital Connect franchises to October 2013 and March 2014, respectively. In October 2013, First Great Western agreed a new franchise agreement with the DfT, which will expire in September 2015. First Capital Connect is in discussions with the DfT for a new franchise agreement, which is expected to operate from April 2014 to September 2014.

In the year to 31 March 2014, bid submissions will be made in respect of the Essex Thameside franchise, the combined Thameslink, Southern and Great Northern franchise and the ScotRail sleeper franchise and bid activity is ongoing for the ScotRail franchise

An impairment charge of £5 0m was made against the investment in DSB First ApS in the year as current and projected trading indicates that there will be no recovery of this amount at the end of the franchise

The company's subsidiary undertaking, First Greater Western Limited, made the commercial decision not to take up the option to extend its franchise for a further three years beyond the initial franchise term of 2013. This resulted in that company making a contract provision of £59 9m in the year ended 31 March 2011. It recorded a further provision of £9 9m in the year ended 31 March 2013 due to incremental losses following the DfT exercising its option to extend the franchise to October 2013. At 31 March 2013 the company reported net liabilities of £42m. First Greater Western Limited has received a letter of support from FirstGroup plc to meet these liabilities.

The company made a one-off cash contribution to First Greater Western Limited of £46 4m in October 2013

The company looks forward to competing for future rail franchises

Principal risks and uncertainties

Legislation and regulation

Our business is subject to numerous laws and regulations covering a wide range of matters including health and safety, equipment, employment, environmental, insurance coverage and other operating issues. These laws and regulations are constantly subject to change. The costs associated with complying with the adoption of new legislation, regulations or other laws could adversely impact the results of our operations. The company has embedded operating policies and procedures to ensure complance with existing legislation and regulation. The company has access to FirstGroup pic's legal team, who oversee compliance and training programmes and advise on emerging issues.

First Rail Holdings Limited Directors' report

Principal risks and uncertainties (continued)

Lahour costs

Labour costs represent a significant component of the company's operating costs. Labour shortages, or low unemployment rates, could hinder the company's ability to recruit and retain qualified employees leading to a higher than expected increase in the cost of recruitment, training and other staff costs. To mitigate this risk, the company seeks to structure its recruitment and retain the right people.

Financial matters

The results for the year are given in the profit and loss account on page 7

No final dividend was paid in the year (2012 £Nil) Dividends of £22 m (2012 £21m) were received in the year

Supplier payment policy

It is the company's policy to abide by the payment terms agreed with suppliers whenever it is satisfied that the supplier has provided the goods and services in accordance with agreed terms and conditions. At 31 March 2013 the company had 27 days purchases outstanding (2012 29 days)

Financial assets

The company's principal financial assets are receivables from other group companies and bank balances

The company's credit risk is primarily attributable to its receivables from group companies. The amounts presented in the balance sheet are net of allowances for doubtful receivables. An allowance for impairment is made where there is an identified loss event which, based on previous experience, is evidence of a reduction in the recoverability of the cash flows. The credit risk on bank balances is limited because the counter parties are banks.

Directors

The directors who held office throughout the year, and to the date of signing of these financial statements, except as noted, were as follows

Nicholas Chevis David Gausby Hugh Clancy Clive Burrows Timothy O'Toole Vernon Barker Kenneth Scott

Employee involvement

Communication with employees is effected mainly through briefing meetings between the directors, the senior management and employees. The briefing meetings enable senior management to consult employees and to ascertain their views on matters likely to affect their interests.

Disabled persons

The company recognises its obligations to give disabled people full and fair consideration for all vacancies within the statutory medical requirement, which have to be met for certain grades of staff. Wherever reasonable and practicable, the company will retain newly disabled employees and at the same time provide full and fair opportunities for the career development of disabled people.

First Rail Holdings Limited Directors' report

Going concern

At 31 March 2013 the company had cash of £34 6m, net current assets of £41 2m and net assets of £52 2m

The directors have considered the going concern assumption given the current economic climate and have formed the conclusion that there is a reasonable expectation that the company will continue to operate in the foreseeable future. The directors have considered the company forecasts in forming this judgment.

After making enquiries and considering the above facts, the directors therefore have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the financial statements.

Audit information

Each of the persons who is a director at the date of approval of this report confirms that

- as far as the director is aware, there is no relevant audit information of which the company's auditor is unaware, and
- the director has taken all the steps that he ought to have taken as a director in order to make himself aware of any relevant audit information and to establish that the company's auditor is aware of that information

This confirmation is given and should be interpreted in accordance with the provision of Section 418 of the Companies Act 2006

Auditor

The company has passed an elective resolution dispensing with the requirement to appoint an auditor annually Deloitte LLP have indicated their willingness to continue as auditor of the company and are therefore deemed to be reappointed for a further term

Approved by the Board of Directors And signed by order of the Board

David Gausby Director

Milford House 1 Milford Street Swindon SN1 1HL

20 December 2013

First Rail Holdings Limited Directors' responsibilities statement

The directors are responsible for preparing the annual report and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgements and estimates that are reasonable and prudent,
- state whether applicable UK Accounting Standards have been followed, subject to any material departures
 disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Independent auditor's report to the member of First Rail Holdings Limited

We have audited the financial statements of First Rail Holdings Limited for the year ended 31 March 2013 which comprise the profit and loss account, the balance sheet, the reconciliation of movements in shareholder's funds and the related notes 1 to 22. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the company's member, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's member those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's member as a body, for our audit work, for this report, or for the opinions we have formed

Respective responsibilities of directors and auditor

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the annual report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion

In our opinion the financial statements

- give a true and fair view of the state of the company's affairs as at 31 March 2013 and of its profit for the year then
 ended.
- · have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, and
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matter prescribed in the Companies Act 2006

In our opinion the information in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- · certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

Mark Tolley (Senior Statutory Auditor) for and on behalf of Deloitte LLP Chartered Accountants and Statutory Auditor London, United Kingdom

1d/Illes

December 2013

First Rail Holdings Limited Profit and loss account Year ended 31 March 2013

	Notes	2013 £'000	2012 £'000
Turnover	2	15,441	13,193
Operating costs (net)		(17.006)	(14.705)
- General		(17,096)	(14,785)
- Bid costs (net)		(5,988)	(10,573)
- Management recharges		8,058	7,958
	3	(15,026)	(17,400)
Operating profit / (loss)		415	(4,207)
Income from fixed asset investments	8	22,000	21,000
Impairment of fixed asset investments	9	(4,982)	<u>-</u>
Profit before tax on ordinary activities	6	17,433	16,793
Tax (charge) / credit on profit on ordinary activities	7	(118)	1,218
Profit after taxation / Profit for the year	18	17,315	18,011
·			

All activities in the current and preceding year relate to continuing operations

No separate statement of total recognised gains and losses is presented as all gains or losses for the current and preceding year passed through the profit and loss account

First Rail Holdings Limited Reconciliation of movements in shareholders' funds Year ended 31 March 2013

	2013 £'000	2012 £'000
Profit for the financial year Share based payments	17,315	18,011
Net addition to shareholder's funds	17,315	18,016
Opening shareholder's funds	34,836	16,820
Closing shareholder's funds	52,151	34,836

First Rail Holdings Limited Balance sheet 31 March 2013

	Notes	2013 £'000	2012 £'000
Fixed assets			
Investments	9	<u>-</u>	4,154
Tangible assets	10	11,908	14,058
		11,908	18,212
Current assets			
Stock	11	25	-
Debtors	12	18,027	14,303
Cash at bank and in hand	13	34,567	50,220
		52,619	64,523
Creditors: amounts falling due within one year	14	(11,828)	(46,343)
Net current assets		40,791	18,180
Total assets less current habilities		52,699	36,392
Provisions for liabilities and charges	15	(548)	(1,556)
Net assets		52,151	34,836
Financed by:			
Capital and reserves			
Called up share capital	17	<u>-</u>	
Profit and loss account	18	52,151	34,836
Shareholders' funds		52,151	34,836

The financial statements of First Rail Holdings Limited, registered number 05154485 were approved by the Board of Directors on 20 December 2013

Signed on behalf of the Board of Directors

David Gausby Director

1. Principal accounting policies

The following accounting policies have been applied consistently throughout the current and preceding year in dealing with items which are considered material in relation to the company's financial statements

Basis of preparation

The financial statements have been prepared under the historical cost convention and in accordance with applicable United Kingdom law and accounting standards. The going concern basis has been applied as described in the going concern statement in the Directors' Report on page 4

Cash flow statement

The company is a wholly owned subsidiary of FirstGroup plc, a company registered in Scotland Accordingly, the company has taken advantage of the exemption offered by Financial Reporting Standard 1, enabling it not to produce a cash flow statement as the parent company has included a consolidated cash flow statement within its group financial statements

Investments

Fixed asset investments are stated at cost, net of any provision for impairment

Group accounts

Group accounts are not presented as the company is a wholly owned subsidiary undertaking of FirstGroup plc, which is incorporated in Great Britain and registered in Scotland. In accordance with Section 400 of the Companies Act 2006, no consolidated accounts have been prepared. Accordingly, these accounts present information about the company as an individual undertaking and not about its group.

Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost, net of depreciation and any provision for impairment

Depreciation is provided to write off the cost less residual value of tangible fixed assets over their estimated useful economic lives

Rolling stock - 10

- 10 to 15 years

Information technology

- 3 to 5 years

Stock

Stock is valued at the lower of cost or net realisable value

Taxation

UK corporation tax is provided at amounts expected to be paid (or recovered) using tax rates and laws that have been enacted or substantively enacted by the balance sheet date

The taxation liability is reduced wholly or in part by the surrender of losses by group undertakings. The tax benefits arising from group relief are recognised in the financial statements of the surrendering undertaking.

The charge for taxation is based on the profit for the year and takes into account taxation deferred because of timing differences between the treatment of certain items for taxation and accounting purposes. Deferred taxation is not provided on timing differences arising from the revaluation of fixed assets where there is no commitment to sell the asset. Deferred tax assets are recognised to the extent that it is regarded as more likely than not that they will be recovered. Deferred tax assets and liabilities are not discounted.

Leases and hire purchase

All leases are operating leases and the rental charges are taken to the profit and loss account on a straight-line basis over the life of the lease Benefits received and receivable as an incentive to enter into an operating lease are spread on a straight-line basis over the lease term

1. Principal accounting policies (continued)

Turnover

Turnover represents the amounts receivable from third party contracts as well as rolling stock leased to FirstGroup plc's rail operations. Turnover is recognised in the period by reference to the stage of completion of the services provided

The whole of the turnover and profit on ordinary activities before taxation derives from the company's principal activities within the United Kingdom. The company has one principal class of business, namely, the provision of management services and rolling stock to other group companies.

2. Turnover

		2013 £'000	2012 £'000
	Lease of rolling stock	1,679	1,679
	Group management services	13,762	11,514
		15,441	13,193
3.	Operating costs (net)	2013 £'000	2012 £'000
	General		
	Staff costs (see note below)	3,438	4,456
	Other external charges	11,389	8,134
	Management recharges	(8,058)	(7,958)
	Bid and mobilisation costs	23,260	10,573
	Bid and mobilisation reimbursement	(17,272)	-
	Depreciation	1,965	2,085
	Rentals payable under operating leases other	304	110
		15,026	17,400
			

In the year ended 31 March 2013 the company was engaged in bidding activity, principally in relation to the cancelled competitions for InterCity West Coast and Great Western and the paused competitions for Essex Thameside and the combined Thameslink, Southern and Great Northern. The company incurred bid costs of £18 605m (2012 £10 573m). In addition, the company incurred mobilisation costs of £4 655m in relation to the InterCity West Coast franchise award. The bid and mobilisation costs include staff costs of £9 185m (2012 £2 889m). The DfT reimbursed costs in respect of the InterCity West Coast franchise bid of £12 617m and mobilisation costs committed up to the date of cancellation of that franchise award of £4 655m. The tax effect of the net bid and mobilisation costs / income was a credit of £1 4m (2012 £2 7m credit)

4 Employee numbers and costs

The average number of persons employed by the company (including directors) during the year was as follows

2013 No.	2012 No
91	63
£'000	£'000
10,683	6,197
1,233	589
707	559
12,623	7,345
	£'000 10,683 1,233 707

Directors' remuneration

Certain directors received remuneration from FirstGroup plc, the ultimate parent company, in the current and prior years, details of which are disclosed in its accounts—It is not considered practicable to allocate this between services provided to that company, and services provided in their capacity as directors to First Rail Holdings Limited—Details of retirement benefits accruing to the directors under the group defined benefit schemes are detailed in the financial statements of FirstGroup plc

The remuneration of the directors during the year paid by First Rail Holdings Limited was as follows

	2013	2012
	£'000	£'000
Aggregate emoluments (excluding pension contributions)	2,234	1,224

Directors' emoluments include salary, fees, bonuses, sums paid by way of expense allowances subject to UK income tax and the money value of other non-cash benefits and exclude share options, company pension contributions and payments made under long-term incentive schemes

The emoluments of the highest paid director amounted to

	2013	2012
	£'000	£'000
Aggregate emoluments	767	339
		
Defined benefit scheme		
Accrued pension at end of year	36	-
Accrued lump sum at end of year	23	-

The highest paid director did not exercise share options during the year and did not become entitled to receive shares under the FirstGroup long-term incentive plan

6 Profit on ordinary activities

Audit fees of £4,249 (2012 £4,657) were incurred during the year Deloitte LLP provided no other services in either year

7. Tax charge / (credit) on profit on ordinary activities

	2013 £'000	2012 £'000
Current taxation		
- Group relief payable/(receivable)	571	(984)
- Adjustment in respect of prior years	555	
Total current taxation	1,126	(984)
Deferred taxation		
- Origination and reversal of timing differences	(453)	(101)
- Effect of decrease in tax rate on opening deferred tax balance	(43)	(138)
- Adjustment in respect of prior years	(512)	5
Total deferred taxation	(1,008)	(234)
Total tax charge / (credit) on profit on ordinary activities	118	(1,218)

The standard rate of taxation for the year, based on the UK standard rate of corporation tax, is 24 % (2012 26%) The actual current tax charge for the current year differed from the standard rate for the reasons set out in the following reconciliation

	2013	2012
	%	%
Standard rate of taxation	24 0	26 0
Factors affecting charge		
- Capital allowances in excess of depreciation	2 7	06
- Profit from fixed asset investments not chargeable for tax	(30 3)	(32.5)
- Disallowable expenses	6 9	•
- Adjustment in respect of prior year	3 2	
Current taxation rate for the year	6.5	(5 9)

During the period the UK government enacted legislation to reduce the main rate of UK corporation tax to 23% with effect from 1 April 2013. The impact of this rate reduction has reduced the deferred tax liability on UK timing differences.

It was expected that further legislation would be included within Finance Bill 2013 to reduce the rate further to 22% for the financial year commencing 1 April 2014. However, government has subsequently announced that the rate will instead be reduced to 21% from 1 April 2014 and then again to 20% from 1 April 2015. None of these expected future rate reductions have been substantively enacted at the balance sheet date and, therefore, are not included in these financial statements.

The effective tax rate for the period to 31 March 2014 and 31 March 2015 is expected to reduce accordingly

8. Income from fixed asset investments

9.

Dividend income from subsidiary undertakings	2013 £'000 22,000	2012 £'000 21,000
	·	
Fixed asset investments		
		£'000
Cost		
At 1 April 2012		5,343
Additions		828
At 31 March 2013		6,171
Provisions for impairment		
At 1 April 2012		(1,189)
Impairment		(4,982)
At 31 March 2013		6,171
Net book value		
At 31 March 2013		-
At 31 March 2012		4 154
At 31 Walti 2012		4,154

During 2009, the company subscribed for 30% of the share capital of DSB First ApS as part of a joint venture agreement with Danske Stantsbaner (Danish State Railways, "DSB"), who subscribed 70% DSB First ApS is the management company for two operating companies. The provision for impairment of £1 2m against the original investment in DSB First ApS was made in the year ended 31 March 2011 due to operational and financial uncertainties in the underlying trading companies of DSB First ApS, which arose in late March 2011. The company invested DKK35 million (£4 2m) into DSB First ApS during the year ended 31 March 2012 in order to re-capitalise these trading entities. The Swedish franchise ceased operations in December 2011 and another operator now delivers the services. In the year ended 31 March 2013, the company invested a further DKK7 4 million (£0 8m) into DSB First ApS in connection with the liquidation of its Swedish subsidiary company. The Danish company continues to trade, however, current and projected trading indicates that there will be no recovery of the £5m carrying value at the end of the franchise and a full impairment charge has been recognised.

Subsidiary undertakings

At the end of the year the principal subsidiary undertakings of the company, all of whom are wholly owned and operate UK rail franchises, were

First Capital Connect Limited First Greater Western Limited First ScotRail Limited

Group accounts are not presented as the company is a wholly owned subsidiary undertaking of FirstGroup plc, which is incorporated in Great Britain and registered in Scotland. Accordingly, these accounts present information about the company as an individual undertaking and not about its group.

10 Tangible fixed asse	ts
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	l angible fixed assets			
		Rolling stock £'000	Information technology £'000	Total £'000
	Cost At 1 April 2012 Disposals	20,992	2,544 (185)	23,536 (185)
	At 31 March 2013	20,992	2,359	23,351
	Accumulated depreciation At 1 April 2012 Charge for the year	7,618 1,499	1,860 466	9,478 1,965
	At 31 March 2013	9,117	2,326	11,443
	Net book value At 31 March 2013	11,875	33	11,908
	At 31 March 2012	13,374	684	14,058
11.	Stock		2013 £'000	2012 £'000
	Spare parts		25	-
12.	Debtors. Amounts due within one year			
			2013 £'000	2012 £'000
	Trade debtors Amounts owed by group undertakings VAT Prepayments and accrued income		134 9,163 112 8,618	63 13,165 1,075
			18,027	14,303
13	Cash at bank and in hand			
			2013 £'000	2012 £'000
	Bank deposit		34,567	50,220

14. Creditors: amounts falling due within one year	
Trade creditors Amounts owed to group undertakings Accruals and deferred income 2013 £'000 1,423 1,423 8,217	2012 £'000 2,615 37,071 6,657
11,828	46,343
15. Provisions for liabilities and charges	
_	Deferred tax £'000
At 1 April 2012 Credited to the profit and loss account	1,556 (1,008)
At 31 March 2013	548
Details of the deferred tax provision are given in note 16	
16. Deferred taxation	
Provision for deferred taxation consists of the following amounts	
2013 £'000 Capital allowances in excess of depreciation 1,058 Other timing differences (510)	2012 £'000 1,769 (213)
Deferred tax provision 548	1,556
17 Called up share capital	
2013 £'000	2012 £'000
Authorised. 1,000 ordinary shares of £1 each 1,000	1,000
Allotted, called up and fully paid I ordinary share of £1 each I	1
18 Profit and loss account	
At 1 April 2012 Profit for the year transferred to reserves	£'000 34,836 17,315
At 31 March 2013	52,151

19. Operating leases and capital commitments

Commitments for payments in the next year under operating leases are as follows

	2013		2012	
	Land and buildings	Other	Land and buildings	Other
	£000	£000	£000	£000
Operating leases which expire				
Within one year	435	-	-	-
Between two and five years			190	
	435		190	

The company had no capital commitments at 31 March 2013 or at 31 March 2012

20 Contingent liabilities

As at 31 March 2013, the company had contingent liabilities of £7m (2012 £7m) in the form of guarantees issued to the Danish and Swedish authorities in relation to the operating companies held by DSB First ApS (see note 9). Subsequent to the year end, the guarantee to the Swedish authorities was reduced from SEK 160m to SEK 15m, of which the company's share is 30%. After this reduction the company's contingent liabilities were £4m.

The company is a member of a Value Added Tax ("VAT") group covering a number of subsidiary undertakings. All members of the VAT group are jointly and severally liable in respect of any VAT owed to HM Revenue & Customs

21. Related party transactions

The company is taking advantage of the exemption under FRS8 not to disclose transactions with group companies that are related parties

22 Ultimate parent company

The directors regard FirstGroup plc, a company incorporated in Great Britain and registered in Scotland, as the ultimate and immediate parent and controlling company, which is the smallest and largest group that includes the company's results and for which group financial statements are prepared

Copies of the accounts of FirstGroup plc can be obtained on request from Ground Floor, 50 Eastbourne Terrace, London W2 6LG