Annual Report and Financial Statements
For the year ended 31 December 2021
Company Registration Number 05092310

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# Company information

## Directors

Leonora Daniel Masashi Washida

## Secretary

Mr Roger Lansdowne

## **Independent Auditors**

PricewaterhouseCoopers LLP
Chartered Accountants & Statutory Auditors
7 More London Riverside
London
SE1 2RT

## Registered office

The Watermill Broughton Skipton North Yorkshire BD23 3AG United Kingdom

#### **Strategic Report**

#### For the year ended 31 December 2021

The Directors present the Strategic Report for the year ended 31 December 2021.

#### Principal activities

The Company is part of the group headed by Credit Suisse Group AG ("CS group"). The principal activity of Oakwood Homeloans Limited (the "Company") is making arrangements and entering into regulated mortgage contracts, to provide administration of regulated mortgage contracts and facilitate the financing and realisation of mortgage assets along with related services which are incidental to the activities of a mortgage lender, mortgage broker or administrator. The Company is authorised and regulated by the Financial Conduct Authority ("FCA").

#### Review of business

The Statement of Profit or Loss and Other Comprehensive Income for the year is set out on page 8. Trading conditions experienced within the mortgage sector and by the Company continue to be challenging. The resulting loss for the year and the financial position at the year-end were considered satisfactory by the Directors.

#### Measurement/Key Performance Indicators

Primary indicators tracked are:

- Pre-Tax Losses ('PTL') on a total business level: as in line with management expectation the Company has made a loss for the period under review
- · Regulatory Capital: is reviewed by management on a continual basis to ensure compliance with regulatory capital requirements.
- Primary Servicer reporting: details of customer and servicing performance against targets are reviewed by management on a regular basis.

Given the straightforward nature of the business, the Company's Directors are of the opinion that analysis using other key performance indicators is not necessary for an understanding of the development, performance or position of the business.

#### Results

The Company's loss for the year is £832,867 (2020: £977,805) reflecting a decrease in underlying mortgages being administered. As at 31 December 2021, the Company had total assets of £6,979,441 (2020: £7,402,079), which comprise mainly of cash balances held with CS Group companies, and amounts receivable from the group loss relief negotiated with fellow group companies. Total shareholders' equity was £1,679,564 (2020: £1,512,431).

#### **Risks and Uncertainties**

The risks facing the Company are liquidity risk, on any cash balances, market risk and credit risk, primarily on revenue and related receivables and operational risk, arising from inadequate or failed internal processes, people or systems or from external events. In relation to credit risk, the majority of total assets are held with other CS Group companies, and accordingly, this is not considered to be a significant risk. The Company's financial risk management objectives and policies are outlined in Note 21 to the Financial Statements. The Company is also exposed to market risk associated with the measurement of its exposure to an onerous contract and associated provision which is outlined in note 18. The Company is exposed to minimal operational risk.

During 2021, the COVID-19 pandemic continued to have a significant impact on the economy and whilst it remains unclear how the pandemic might evolve through 2022, the follow-on effect of the financial stimulus measures to cope with the pandemic are now coming more into focus including the prospect of interest rate rises, taxation rises and the risk of rising inflation that could impact on household income.

Rising geo-political tensions, specifically the conflict in the Ukraine, and the potential for disruption to energy supplies are additional factors that could impact on household income. The associated economic slowdown could give rise to reductions in amounts collected by the structured entities which may impact the cash flow of the Company in 2022 and going forward. The priority payment rules that these entities must observe should ordinarily ensure that the Company and other servicing partners are remunerated on an ongoing basis, albeit that they are dependent upon ongoing mortgage collections.

#### **Capital Resources**

During the year, the Company issued £1,000,000 additional share capital (2020: £1,000,000). The Company continues to closely monitor its capital and funding requirements. Credit Suisse AG signed a letter of comfort/intent on 7 March 2022 which confirms that it intends to ensure that the Company is able to meet its debt obligations and maintain a sound financial position for 18 months from the date the letter was issued.

## Strategy and future developments

The Company is not currently seeking to grant new mortgage lending nor to grow its assets under management at this time. Notwithstanding any changes to the present economic environment and challenging conditions being experienced in the mortgage sector, the directors continue to monitor the performance of the Company carefully and continue to deliver appropriate services to its customers.

Approved by the Board of Directors on 19 April 2022 and signed on its behalf by:

Leonora Daniel,

#### **Directors' Report**

### For the year ended 31 December 2021

## **International Financial Reporting Standards**

Oakwood Homeloans Limited 2021 audited Financial Statements have been prepared in accordance with UK-adopted International Accounting Standards and with the requirements of the Companies Act 2006 as applicable to companies reporting under those standards.

As permitted by section 414C(11) of the Companies Act 2006, certain information is not shown in the Directors' Report because it is shown in the Strategic Report.

The Financial Statements were authorised for issue by the Directors on 19 April 2022.

#### Going concern basis

The Directors have, at the time of approving the Financial Statements, a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. Credit Suisse AG signed a letter of comfort/intent on 7 March 2022 which confirms that it intends to ensure that the Company is able to meet its debt obligations and maintain a sound financial position for 18 months from the date the letter was issued. The Directors continue to adopt the going concern basis of accounting in preparing the Financial Statements. In forming their view the Directors have considered a period of more than twelve months from the date of approving the Financial Statements.

#### Results and dividends

The Company's loss for the year is £832,867 (2020: £977,805). The Directors do not recommend the payment of a final dividend (2020: £nil). No dividends were paid or proposed for the year ended 31 December 2021 (2020: £nil). Risks and Uncertainties and Capital Resources notes can be found in the Strategic Report at page 2.

#### Directors

The Directors of the Company who were in office during the year and up to the date of signing the Financial Statements are listed on page 1.

There have been no changes to the directorate since 1 January 2021 and up to the date of this report.

The Directors did not receive any remuneration in respect of their services as Directors of the Company. The Directors are employees of its related companies and the Company does not reimburse its related companies for the services rendered by these Directors.

None of the Directors who held office at the end of the financial year was beneficially interested, at any time during the year, in the shares of the Company. Directors of the Company benefited from qualifying third party indemnity provisions in place during the financial year and at the date of approval of the Financial Statements.

#### **Future developments**

The Company is not currently seeking to grant new mortgage lending nor to grow its assets under management at this time.

#### Financial risks

This is discused within the Strategic Report under the heading of Risks and Uncertainties.

## Subsequent events

There are no subsequent events to report.

#### Statement of Directors' responsibilities in respect of the Financial Statements

The directors are responsible for preparing the Annual Report and the Financial Statements in accordance with applicable law and regulation.

Company law requires the Directors to prepare Financial Statements for each financial year. Under that law the Directors have prepared the Financial Statements in accordance with UK-adopted international accounting standards.

Under company law, Directors must not approve the Financial Statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing the Financial Statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable UK-adopted international accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- · make judgements and accounting estimates that are reasonable and prudent; and
- prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Directors are also responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the Financial Statements comply with the Companies Act 2006.

# Directors' Report (continued) For the year ended 31 December 2021

#### Modern Slavery and Human Trafficking

In its role as an employer, and as a user and provider of services, CS group is committed to human rights and respects them as a key element of responsible business conduct. CS group voluntarily pledged to uphold to international human rights-related agreements, including: Equator Principles, Principles for Responsible Investment and UN Global Compact.

The Company adopts a number of internal policies, commitments and controls which are already in place and help to eradicate modern slavery and human trafficking in the supply chain and across the business. In addition, the CS group Supplier Code of Conduct aims to ensure that the CS group's external business partners, including their employees, subsidiaries and subcontractors, respect human rights, labour rights, employment laws and environmental regulations. In 2016, CS group introduced a formal Third Party Risk Management ('TPRM') framework to scrutinise and monitor the operational, financial and reputational risk associated with third party relationships. The TPRM framework provides for structured due diligence assessments of all suppliers to identify where modern slavery and human trafficking risks may exist.

The complete statement, made pursuant to section 54, Part 6 of the Modern Slavery Act 2015, is publicly available and can be found at www.creditsuisse.com/humanrights.

#### **Directors' confirmations**

In the case of each Director in office at the date the Directors' Report is approved:

- so far as the Director is aware, there is no relevant audit information of which the Company's Auditors are unaware; and
- they have taken all the steps that they ought to have taken as a Director in order to make themselves aware of any relevant audit information and to establish that the Company's Auditors are aware of that information.

#### **Independent Auditors**

During 2021, the Board appointed PricewaterhouseCoopers LLP ('PwC') as Statutory Auditors for the Company, effective for the financial year ended 31 December 2021.

Pursuant to Section 487 of the Companies Act 2006 the Auditors will be deemed to be reappointed and PricewaterhouseCoopers LLP will therefore continue in office.

Approved by the Board of Directors on 19 April 2022 and signed on its behalf by:

Leonora Daniel,

Director

The Watermill, Broughton Skipton, North Yorkshire, BD23 3AG, United Kingdom

19 April 2022

## Independent Auditors' Report to the members of Oakwood Homeloans Limited

#### Report on the audit of the financial statements

#### Opinion

In our opinion, Oakwood Homeloans Limited's Financial Statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2021 and of its loss and cash flows for the year then ended;
- have been properly prepared in accordance with UK-adopted international accounting standards; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the Financial Statements, included within the Annual Report, which comprise: the Statement of Financial Position as at 31 December 2021; the Statement of Profit or Loss and Other Comprehensive Income, the Statement of changes in Equity and the Statement of Cash Flows for the year then ended; and the notes to the Financial Statements, which include a description of the significant accounting policies.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the Financial Statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

#### Conclusions relating to going concern

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from when the Financial Statements are authorised for issue.

In auditing the Financial Statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the Financial Statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the Company's ability to continue as a going concern.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

#### Reporting on other information

The other information comprises all of the information in the Annual Report other than the Financial Statements and our Auditors' report thereon. The Directors are responsible for the other information. Our opinion on the Financial Statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the Financial Statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the Financial Statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the Financial Statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic report and Directors' report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on our work undertaken in the course of the audit, the Companies Act 2006 requires us also to report certain opinions and matters as described below.

#### Strategic report and Directors' report

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic report and Directors' report for the year ended 31 December 2021 is consistent with the Financial Statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic report and Directors' report.

### Independent Auditors' report to the members of Oakwood Homeloans Limited

#### Responsibilities for the financial statements and the audit

#### Responsibilities of the directors for the financial statements

As explained more fully in the Statement of Directors' responsibilities in respect of the Financial Statements, the Directors are responsible for the preparation of the Financial Statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The Directors are also responsible for such internal control as they determine is necessary to enable the preparation of Financial Statements that are free from material misstatement, whether due to fraud or error.

In preparing the Financial Statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

#### Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Financial Statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Based on our understanding of the Company and industry, we identified that the principal risks of non-compliance with laws and regulations related to financial products and services, including prudential and conduct of business requirements, and we considered the extent to which non-compliance might have a material effect on the Financial Statements. We also considered those laws and regulations that have a direct impact on the Financial Statements such as the Companies Act 2006 and corporate tax legislation. We evaluated management's incentives and opportunities for fraudulent manipulation of the Financial Statements (including the risk of override of controls), and determined that the principal risks were related to the potential for manual journal entries being recorded in order to manipulate financial performance and the risk of misappropriation of assets through the manipulation of payments made in the course of day to day business. Audit procedures performed by the engagement team included:

- Enquiry of management and those charged with governance in relation to known or suspected instances of non-compliance with laws and regulations and fraud;
- Reviewing key correspondence with regulatory authorities in relation to compliance with laws and regulations;
- Reviewing Board meeting minutes to identify any significant or unusual transactions or other matters that could require further investigation;
- Identifying and, where relevant, testing journal entries, including those posted with particular descriptions, relating to particular dates or with other unusual characteristics;
- Sending confirmation requests to banks in respect of cash balances and testing a sample of year-end breaks in cash reconciliations;
- Challenging assumptions and judgements made by management in determining critical accounting estimates; and
- Incorporating unpredictability in the selection of the nature, timing and extent of audit procedures performed.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the Financial Statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

### Use of this report

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

## Independent Auditors' report to the members of Oakwood Homeloans Limited

## Other required reporting

## Companies Act 2006 exception reporting

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not obtained all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- the Financial Statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Amena Shaista (Senior Statutory Auditor)

for and on behalf of PricewaterhouseCoopers LLP

Chartered Accountants and Statutory Auditors

19 April 2022

# Statement of Profit or Loss and Other Comprehensive Income For the year ended 31 December 2021

|   | Note | 2021<br>£   | 2020<br>£   |
|---|------|-------------|-------------|
| Revenue   | 4    | 1,495,465   | 1,750,679   |
| Servicing cost                                  | 5    | (1,947,291) | (2,171,276) |
| Gross loss                                      |      | (451,826)   | (420,597)   |
| Administrative expenses                         | 6    | (445,412)   | (452,040)   |
| Release/(alllowance) for expected credit losses | 7    | 60,035      | (60,035)    |
| Operating loss                                  |      | (837,203)   | (932,672)   |
| Interest income                                 |      | 567         | 669         |
| Interest cost                                   |      | (205,677)   | (261,081)   |
| Net interest cost                               | 8    | (205,110)   | (260,412)   |
| Loss before tax                                 | 9    | (1,042,313) | (1,193,084) |
| Taxation  | 13   | 209,446     | 215,279     |
| Loss and total comprehensive loss for the year  |      | (832,867)   | (977,805)   |

Losses for both 2021 and 2020 are derived from continuing operations.

The notes on pages 12 to 22 form an integral part of the Financial Statements.

# Statement of Financial Position As at 31 December 2021

|  | Note | 2021<br>£    | 2020<br>£    |
|--|------|--------------|--------------|
| Current assets                             |      |              |              |
| Cash and cash equivalents                  | 15   | 6,323,110    | 6,582,574    |
| Group relief receivable                    | 16   | 522,557      | 671,928      |
| Trade and other receivables                | 14   | 13,494       | 13,398       |
| Prepayments and accrued income             | 17   | 120,280      | 134,179      |
| Total current assets                       |      | 6,979,441    | 7,402,079    |
| Total assets                               |      | 6,979,441    | 7,402,079    |
| Liabilities                                |      |              |              |
| Current liabilities                        |      |              |              |
| Trade payables                             |      | 255,192      | 350,032      |
| Due to parent                              |      | 33,108       | 0            |
| Accruals                                   |      | 357,659      | 312,985      |
| Provisions                                 | 18   | 724,551      | 769,343      |
| Total current liabilities                  |      | 1,370,510    | 1,432,360    |
| Non-current liabilities                    |      |              |              |
| Provisions                                 | 18   | 3,929,367    | 4,457,288    |
| Total non-current liabilities              |      | 3,929,367    | 4,457,288    |
| Total liabilities                          |      | 5,299,877    | 5,889,648    |
| Total Equity                               |      |              |              |
| Called up share capital                    | 19   | 16,100,000   | 15,100,000   |
| Share premium                              |      | 4,940,000    | 4,940,000    |
| Accumulated losses                         |      | (19,360,436) | (18,527,569) |
| Total shareholders' equity                 |      | 1,679,564    | 1,512,431    |
| Total liabilities and shareholders' equity |      | 6,979,441    | 7,402,079    |

The notes on pages 12 to 22 form an integral part of the Financial Statements.

The Financial Statements on pages 8 to 22 were approved by the Board of Directors on 19 April 2022 and were signed on its behalf by:

Leonora Daniel,

Director

Company Registered Number: 05092310

# Statement of changes in Equity For the year ended 31 December 2021

| Share capital | Share<br>premium  | Accumulated<br>Losses                           | Total equity  |
|---------------|---|---|---|
| £             | £   | £   | £   |
| 14,100,000    | 4,940,000   | (17,549,764)                                    | 1,490,236   |
| 0             | 0   | (977,805)                                       | (977,805)   |
|               | 0   | (977,805)                                       | (977,805)   |
| 1,000,000     | 0   | 0   | 1,000,000   |
| 15,100,000    | 4,940,000   | (18,527,569)                                    | 1,512,431   |
| Share capital | Share<br>premium  | Accumulated<br>Losses                           | Total equity  |
| £             | £   | £   | £   |
| 15,100,000    | 4,940,000   | (18,527,569)                                    | 1,512,431   |
| 0             | 0   | (832,867)                                       | (832,867)   |
|               | 0   | (832,867)                                       | (832,867)   |
| 1,000,000     | 0   | 0   | 1,000,000   |
| 16,100,000    | 4,940,000   | (19,360,436)                                    | 1,679,564   |
|               | £ 14,100,000 0 1,000,000 15,100,000  Share capital £ 15,100,000 0 1,000,000 | ### Premium ################################### | £         premium £         Losses £           14,100,000         4,940,000         (17,549,764)           0         0         (977,805)           1,000,000         0         0           15,100,000         4,940,000         (18,527,569)           Share capital         Share premium £         Losses £           £         £         £           15,100,000         4,940,000         (18,527,569)           0         0         (832,867)           0         0         (832,867)           1,000,000         0         0 |

The notes on pages 12 to 22 form an integral part of the Financial Statements.

# Statement of Cash Flows For the year ended 31 December 2021

|  | Note | 2021<br>£   | 2020<br>£   |
|--|------|-------------|-------------|
| Cash flows used in operating activities            |      |             |             |
| Loss before tax for the year                       |      | (1,042,313) | (1,193,084) |
| (Increase)/decrease in trade and other receivables | 14   | (96)        | 37,210      |
| Decrease in prepayments and accrued income         | 17   | 13,899      | 29,552      |
| (Decrease)/Increase in trade payables              |      | (94,840)    | 106,248     |
| Increase in amounts due to parent                  |      | 33,108      | 0           |
| Increase/(decrease) in accruals                    |      | 44,674      | (93,043)    |
| Decrease in provisions                             | 18   | (572,713)   | (663,962)   |
| Cash received in respect of group relief           |      | 358,817     | 403,223     |
| Net cash used in operations                        |      | (1,259,464) | (1,373,856) |
| Cash flows generated from financing activities     |      |             |             |
| Issue of shares                                    |      | 1,000,000   | 1,000,000   |
| Net cash flow generated from financing activities  |      | 1,000,000   | 1,000,000   |
| Cash and cash equivalents at 1 January             |      | 6,582,574   | 6,956,430   |
| Net decrease in cash and cash equivalents          |      | (259,464)   | (373,856)   |
| Cash and cash equivalents at 31 December           |      | 6,323,110   | 6,582,574   |

The notes on pages 12 to 22 form an integral part of the Financial Statements.

# Notes to the Financial Statements For the year ended 31 December 2021

#### 1 Reporting entity

The principal activity of the Company is making arrangements and entering into regulated mortgage contracts, to provide administration of regulated mortgage contracts and facilitate the financing and realisation of mortgage assets along with related services which are incidental to the activities of a mortgage lender, mortgage broker or administrator. As at 31 December 2021 the Company is a wholly owned subsidiary of Oakwood Homeloans Holdings Limited and its ultimate parent company is Credit Suisse Group AG., incorporated in Switzerland, which prepares consolidated financial statements.

Oakwood Homeloans Limited is a private limited company and is limited by shares, incorporated in the United Kingdom and domiciled in England and Wales.

The Company's registered office is: The Watermill, Broughton, Skipton, North Yorkshire, BD23 3AG. United Kingdom.

#### 2 Significant accounting policies

#### Statement of compliance

On 31 December 2020, IFRS as adopted by the European Union at that date was brought into UK law and became UK-adopted International Accounting Standards, with future changes being subject to endorsement by the UK Endorsement Board. The Company transitioned to UK-adopted International Accounting Standards in its Company Financial Statements on 1 January 2021. This change constitutes a change in accounting framework. However, there is no impact on recognition, measurement or disclosure in the period reported as a result of the change in framework.

The Financial Statements have been prepared in accordance with UK-adopted International Accounting Standards and with the requirements of the Companies Act 2006 as applicable to companies reporting under those standards.

#### Basis of presentation

The Financial Statements are presented in pounds sterling ('GBP') which is the Company's functional currency. They are prepared on the historical cost basis

The preparation of Financial Statements in conformity with UK-adopted International Accounting Standards requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates. Critical accounting estimates and judgements applied to these Financial Statements are set out in Note 3 – Critical Accounting Estimates and Judgements in Applying Accounting policies.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of revision and future periods if the revision has a significant effect on both current and future periods.

These financial statements have been prepared on a going concern basis, notwithstanding the fact that the Company had incurred a loss of £0.8 million for the year ended 31 December 2021 (31 December 2020: £1.0 million loss). Accordingly, the validity of the going concern assumption is dependent upon continued financial support from CS Group. Credit Suisse AG signed a letter of comfort/intent on 7 March 2022 which confirms that it intends to ensure that the Company is able to meet its debt obligations and maintain a sound financial position for 18 months from the date the letter was issued. Consequently, the Directors are confident that the Company will have sufficient funds to continue to meet its liabilities as they fall due for at least 12 months from the date of approval of the financial statements and therefore, have prepared the financial statements on a going concern basis.

The benefit of mortgage receipts is owned by third parties and as such the Company is not directly exposed to reduced mortgage receipts impacted by COVID-19 however, the Company may be impacted by higher levels of servicing costs that are not fully covered by the third parties under the terms of the onerous contract. The Company has stress tested reduced levels of mortgage receivables ranging from 10% to 100% reduction in 2022. Whilst this could impact cash flow and levels of provision for onerous contract in 2022 and beyond it can continue as a going concern as it will still have sufficient cash flows to continue operating although increased levels of costs would require additional capital in the long term.

## Standards and Interpretations effective in the current period

The following amendments to existing standards and IFRIC interpretations have been issued and endorsed by the UK Endorsement Board, are effective from 1 January 2021.

The Company has adopted the following amendments in the current year.

Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16: Interest Rate Benchmark Reform – Phase 2: In August 2020, The IASB issued 'Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16: Interest Rate Benchmark Reform - Phase 2' in order to address issues that might affect financial reporting during the reform of an interest rate benchmark, including the effects of changes to contractual cash flows or hedging relationships arising from the replacement of an interest rate benchmark with an alternative benchmark rate (replacement issues). The amendments are effective for annual years beginning on or after 1 January 2021. The amendments had no impact to the Company's financial position, results of operation or cash flows.

The accounting policies have been applied consistently by the Company.

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

## 2 Significant accounting policies (continued)

#### Revenue

The Company earns all material income from contracts with customers, which are recognised from the following major sources:

- · Loan Administration Servicing and Sundry Fees
- Commission

Revenue is measured based on the consideration to which the Company expects to be entitled in a contract with a customer. The Company recognises revenue when it transfers control of a service to a customer.

#### **Loan Administration Servicing Fees**

The Company provides loan administration services to the ultimate funding entities which own the beneficial and economic interest in the mortgage portfolios that the Company has sourced. Such services are recognised as a performance obligation satisfied over time, because the customer simultaneously receives and consumes all of the benefits of the loan administration services provided on a daily basis. The directors have assessed that the output method, is an appropriate measure of progress towards complete satisfaction of these performance obligations. The contracts are bespoke to each customer, so the output method for each contract is based on a combination of the relevant outputs for each contract including, but not limited to; value of loans under management, days loans serviced in a period. Payments for the loan administration servicing fees are due from the customer on monthly basis, and there is little judgement required to determining the transaction price of the performance obligation.

#### Commission

The Company receives insurance commission when the Company arranges Lender Insurance Only (LIO) insurance in place of the customers own cover to protect the Company from uninsured secured property loss risks. The commission income is recognised over time whilst the insurance policy is on risk and the Company has a right to receive payment.

#### Servicing cost

Servicing cost has been recognised on an accrual basis.

#### Interest income

Interest income includes interest income on the Company's short-term and long-term cash deposits. Interest income is accrued on a straight line basis.

#### Taxation

Income tax recognised in the Statement of Profit or Loss and Other Comprehensive Income for the year comprises current tax.

Income tax is recognised in the Statement of Profit or Loss and Other Comprehensive Income except to the extent that it relates to items recognised directly in equity, in which case the income tax is recognised in equity. For items initially recognised in equity and subsequently recognised in the Statement of Profit or Loss and Other Comprehensive Income, the related income tax initially recognised in equity is also subsequently recognised in the Statement of Profit or Loss and Other Comprehensive Income.

Current tax is the expected tax payable on the taxable income for the year and includes any adjustment to tax payable in respect of previous years. Current tax is calculated using tax rates enacted or substantively enacted at the reporting date.

For UK corporation tax purposes the Company may surrender or claim certain losses from another UK group company. The surrendering company will be compensated in full for the value of the tax losses surrendered to the claimant company.

Information as to the calculation of income tax recognised in Statement of Profit or Loss and Other Comprehensive Income for the periods presented is included in Note 13 Taxation.

## Cash and cash equivalents

Cash and cash equivalents comprise the components of cash and amounts due from banks that are short term, highly liquid instruments with original maturities of three months or less which are subject to an insignificant risk of changes in their fair value and that are held or utilised for the purpose of cash management. This includes cash placed in interest bearing deposits with other Credit Suisse group banking entities for the purpose of liquidity management.

### Trade and other receivables

Trade and other receivables are initially recorded at fair value, plus any directly attributable transaction costs and subsequently are amortised on an effective interest method, less impairment losses. In the event of an impairment loss the effective interest will be reestimated. When calculating the effective interest, the Company estimates cash flows considering all contractual terms of the financial instruments including premiums, discounts, fees and transactions costs but not future credit losses. The majority of the receivables are intercompany.

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

#### 2 Significant accounting policies (continued)

#### **Financial Liabilities**

The Company classifies its financial liabilities as other financial liabilities as that reflects the purpose for which the liability was acquired. The Company does not have any financial liabilities that are in the category of fair value through profit or loss. Other financial liabilities include trade and other payables, which are initially recognised at fair value and subsequently carried at amortised cost using the effective interest method.

#### Provisions and onerous contracts

Onerous contract provisions are recognised for losses on servicing contracts where the forecast costs of fulfilling the contract throughout the contract period exceed the forecast income receivable. The provision is calculated based on discounted cash flows to the end of the contract. The onerous contract provision expense is recognised when provision is established and is recorded in 'Servicing cost' in the Statement of Profit or Loss and Other Comprehensive Income.

A provision is recognised in the balance sheet when the Company has a present legal or constructive obligation as a result of a past event which can be reliably measured, and it is probable that an outflow of economic benefits will be required to settle the obligation. The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation as of the balance sheet date, taking into account the risks and uncertainties surrounding the obligation. The expense recognised when a provision is established, is recorded in 'Administrative expenses' in the Statement of Profit or Loss and Other Comprehensive Income. Movement in provisions are set out in note 18.

An Insurance Commission provision is maintained by the Company to cover future refunds of insurance commission which had previously been recognised as income from the Company Lender Insurance Only (LIO) program.

#### Contingent liabilities

Contingent liabilities are either possible obligations that arise from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity or are present obligations where it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation or the amount of the obligation cannot be measured with sufficient reliability. A contingent liability is not recognised as a liability but is disclosed, unless the possibility is remote, except for those acquired under business combinations, which are recognised at fair value. Management makes estimates regarding the outcome of legal, regulatory and arbitration matters and takes a charge to income when losses with respect to such matters are probable and can be reasonably estimated. Charges, other than those taken periodically for costs of defence, are not established for matters when losses cannot be reasonably estimated.

#### Structured entities

As part of normal business, the Company engages in various transactions that include entities which are considered structured entities. A structured entity is an entity that has been designed so that voting or similar rights are not the dominant factor in deciding who controls the entity, such as when any voting rights relate to administrative tasks only and the relevant activities are directed by means of contractual arrangements.

Transactions with structured entities are generally executed to facilitate securitisation activities or to meet specific client needs, such as providing liquidity or investment opportunities, and, as part of these activities, the Company may hold interests in the structured entities. If the Company controls the structured entity then that entity is regarded as a subsidiary. The Company controls an entity when it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity.

The Company discloses information about significant judgements and assumptions made in determining whether the Company has control over another entity including structured entities. The Company also provides disclosures with regards to unconsolidated structured entities such as when it sponsors or has an interest in such an entity.

Structured entities which the Company is exposed to are not consolidated as these are consolidated by other entities, and albeit the Company has servicing contracts with these entities, these do not give rise to access to assets, or control of any description of those entities.

#### 3 Critical accounting estimates and judgements in applying accounting policies

In order to prepare the financial statements in accordance with UK-adopted International Accounting Standards, management is required to make certain accounting estimates to ascertain the value of assets and liabilities. These estimates are based upon judgement and the information available at the time, and actual results may differ materially from these estimates. Management believes that the estimates and assumptions used in determining the amount of impairment of the investment in its subsidiary provided within the financial statements are prudent, reasonable and consistently applied.

An onerous contract provision has been established as the Company has determined that certain costs associated with mortgage servicing are unavoidable, and that these costs over the presumed lifetime of these arrangements outweigh any potential income. When calculating the value of these cash flows, Management have made assumptions as to the rate of repayment of the remaining assets being serviced, future annual RPI cost increases, discount rate and future income that may be received. Actual results may differ materially from these estimates however Management believes that the estimates and assumptions used in determining the amount of provision for these unavoidable servicing costs within the financial statements are prudent, reasonable and consistently applied.

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

| 4 | Revenue |
|---|---------|
| 4 | Revenue |

|                           | 2021      | 2020      |
|---------------------------|-----------|-----------|
|                           | £         | £         |
| Servicing and sundry fees | 1,420,621 | 1,667,866 |
| Commission                | 74,844    | 82,813    |
|                           | 1,495,465 | 1,750,679 |

The total revenue of the Company for the year was derived from its principal activity wholly undertaken in the United Kingdom. The Company earns servicing and sundry fees and commission income arising from mortgage books on an on-going basis.

#### 5 Servicing cost

7

9

The Company pays servicing and sundry fees and commission expenditure in respect to mortgage books on an on-going basis.

### 6 Administrative expenses

|   |  | 2021    | 2020     |
|---|--|---------|----------|
|   |  | £       | £        |
|   | Amounts paid to external parties for services    | 411,527 | 412,076  |
|   | Other corporate expenses                         | 33,885  | 39,964   |
|   |  | 445,412 | 452,040  |
| , | Release / (allowance) for expected credit losses |         |          |
|   |  | 2021    | 2020     |
|   | Reinstatement / (Impairment) of financial asset  | £       | £        |
|   |  | 60,035  | (60,035) |
|   |  |         |          |

In 2020, the Company impaired a receivable amount due from its parent undertaking. During 2021, this receivable was settled in cash by the parent undertaking which has resulted in an amount of £33,108 due to parent reported at December 2021.

### 8 Net interest cost

|  | 2021      | 2020      |
|--|-----------|-----------|
|  | £         | £         |
| Bank interest receivable                       | 567       | 669       |
| Interest cost arising from provision           | (205,677) | (261,081) |
|  | (205,110) | (260,412) |
| Loss before tax                                |           |           |
|  | 2021      | 2020      |
|  | £         | £         |
| Loss before taxation is stated after charging: |           |           |
|  |           |           |

The above audit fee relates to the audit of Oakwood Homeloans Limited and is paid in full by the Company. There were no other services provided to the Company by the auditors. (2020: £nil)

The following fees were payable by Oakwood Homeloans Limited to the Auditors.

## 10 Related party transactions

PricewaterhouseCoopers LLP

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the party in making financial or operational decisions, or one other party controls both.

The definition of related parties includes parent company, ultimate parent company, subsidiary, associate, as well as the Company's key management, who are also directors of the Company.

The Company's immediate parent undertaking is Oakwood Homeloans Holdings Limited, a company incorporated in the United Kingdom. Copies of the financial statements of the immediate parent company can be obtained from its registered office, Oakwood Homeloans Holdings Limited, The Watermill, Broughton, Skipton, North Yorkshire, BD23 3AG, United Kingdom.

The Company's ultimate parent company which consolidates the results of the Company is Credit Suisse Group AG, a company incorporated in Switzerland. Copies of the Financial Statements of Credit Suisse AG and Credit Suisse Group AG, which are those of the smallest and largest groups in which the results of the Company are consolidated, are available to the public and may be obtained from Credit Suisse Group AG, Paradeplatz 8, 8070 Zurich, Switzerland.

2021

60.000

2020

23,500

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

#### 10 Related party transactions (continued)

#### a) Related party assets and liabilities

The Company earns income from the ultimate funding entities which own the beneficial and economic interest in the mortgage portfolios that the Company has sourced. In addition, a short term deposit was also placed with a group company.

The Company enters into these transactions in the ordinary course of business and at arm's length.

|   | 2021      | 2020      |
|---|-----------|-----------|
|   | £         | £         |
| Assets  |           |           |
| Parent  | _         |           |
| Trade and other trade receivables                         | 0         | 0         |
| Entities that have significant influence over the Company |           |           |
| Interest bearing deposit                                  | 5,800,000 | 6,300,000 |
| Trade and other trade receivables                         | 178       | 183       |
| Other   |           |           |
| Group relief receivable                                   | 522,557   | 671,928   |
| Trade and other trade receivables                         | 13,316    | 13,216    |
| Accrued income  | 107,435   | 119,836   |
| Total assets  | 6,443,486 | 7,105,163 |
| Liabilities   |           | •         |
| Parent  |           |           |
| Amounts due to parent                                     | 33,108    | 0         |
|   |           |           |
|   | 2021      | 2020      |
|   | £         | £         |
| Related party income statement                            |           |           |
| Entities that have significant influence over the company |           | _         |
| Revenue   | 96,554    | 111,261   |
| Interest income   | 567       | 669       |
| Other   |           |           |
| Tax credit surrendered for group relief                   | 209,446   | 215,279   |
| Revenue   | 1,387,115 | 1,629,730 |
|   |           |           |
| Related party expenditure statement                       |           |           |
| Parent  |           |           |
| (Release)/alllowance for expected credit losses           | (60,035)  | 60,035    |
| Other   |           |           |
| Administrative expenses                                   | 6,000     | 6,000     |
|   |           |           |

## b) Remuneration of Directors and key management personnel

The directors and key management personnel did not receive any remuneration in respect of their services as directors of the Company (2020: £nil). The directors and key management personnel are employees of its related companies and the Company does not reimburse its related companies for the services rendered by these directors and key management personnel.

## c) Liabilities due to pension funds

The Company has no employees and therefore does not have any liabilities with regard to pension funds (2020: £nil).

### 11 Employee information

The Company had no employees during the year (2020: none).

#### 12 Interests in other entities

The Company holds an interest in structured entities which are not consolidated. An interest is either contractual or non-contractual involvement that exposes the Company to variability in returns from the performance of another entity. An interest in another entity can be evidenced by, but is not limited to, the holding of equity or debt instruments as well as other forms of involvement such as the provision of funding, liquidity support, credit enhancement and guarantees.

The Company does not have an interest in another entity solely because of a typical customer supplier relationship. An example of a typical customer supplier relationship are fees other than management and performance fees that are passively earned and are typically one-off in nature.

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

## 12 Interests in other entities (continued)

#### Type of structured entity

#### Securitisations

Securitisations are primarily Residential mortgage backed securities ("RMBS") vehicles. The Company was the original Seller of, and retains legal title to the mortgages, was the original Initial Instrument Holder and/or is the Special Servicer to structured entities related to certain securitisation transactions which are funded by bonds issued on a recognised exchange.

The maximum exposure to loss is the exposure arising from the net cost of outsourced servicing less servicing costs payable by the structured entities which cannot be calculated with any reasonable certainty.

As at 31 December 2021 there is a trade receivable amount due from these entities of £13,316 (2020: £13,216).

The following table provides the carrying amounts and classifications of the assets and liabilities recorded in the unconsolidated structured entities.

#### Interests in unconsolidated structured entities

|  | 2021        | 2020        |
|--|-------------|-------------|
|  | £           | £           |
| Securitisations - Other loans and advances | 431,607,020 | 503,726,318 |
| Unconsolidated structured entity assets    | 431,607,020 | 503,726,318 |

The Company has no exposure to loss arising from the assets held by these entities and has not transferred any assets to, or received assets transferred from, these entities during the current or prior years.

These amounts typically represent the assets of the entities themselves and are typically unrelated to the exposures the Company has with the entity and thus are not amounts that are considered for risk management purposes.

#### Income from interests in unconsolidated structured entities

|                          | Commission | Commission and rees |  |
|--------------------------|------------|---------------------|--|
|                          | 2021       | 2020                |  |
|                          | £          | £                   |  |
| Securitisations - Income | 1,387,115  | 1,629,730           |  |
|                          | 1,387,115  | 1,629,730           |  |

The table above shows the income from interests in unconsolidated structured entities during the reporting and prior period, including commission and fees.

The Company has servicing obligations in relation to the assets and receives income from the unconsolidated structured entities which does not cover the servicing costs incurred by the Company.

The Company does not currently have the intention to provide financial or other support to unconsolidated structured entities that it is not contractually required to provide.

## Continuing Interest in other entities

As set out in the prospectus of two of these securitisations, the Company has a non-exclusive right to direct the issuer to "call" those securitisations when the aggregate principal amount outstanding of the notes is equal to 10% or less of the aggregate principal amount outstanding of the notes on the issue date.

The original mortgage loans were bought, and sold, to those securitisations during 2006 and 2007 for an aggregate amount of £1,457m and the Company made neither a profit nor loss on the sale. As of December 31, 2021, the aggregate closing balance of receivables relating to those securitisations was £388m (2020: £454m).

In order to conclude the call, the issuer would need to have sufficient funds to settle the remaining notes and any associated costs or interest. This could involve the sale of the remaining mortgage loan assets at that time or refinancing the structure by some other means however this may not necessarily involve the Company itself committing finance to the restructure.

Whilst there remains uncertainty over timing and valuation, it is estimated that this could arise in approximately 9 years when the aggregate outstanding receivables balance might be anticipated to be around £150m.

#### 13 Taxation

|  | 2021<br>£ | 2020<br>£ |
|--|-----------|-----------|
| a) Current tax Current tax credit on loss for the year | (209,446) | (215,279) |
| Total tax credit                                       | (209,446) | (215,279) |

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

#### 13 Taxation (continued)

#### b) Factors affecting tax credit for the year

The current tax for the year can be reconciled to the standard rate of corporation tax in the UK of 19% (2020: 19%) as follows:

|    |  | 2021<br>£   | 2020<br>£   |
|----|--|-------------|-------------|
|    | Loss on ordinary activities before tax   | (1,042,313) | (1,193,084) |
|    | Loss on ordinary activities before tax multiplied by the standard rate of corporation tax in |             |             |
|    | the UK of 19% (2020: 19%)  | (198,039)   | (226,686)   |
|    | Items not allowable for tax  | (11,407)    | 11,407      |
|    | Income tax credit for the year (note 13a)  | (209,446)   | (215,279)   |
| c  | ) Factors that may affect future tax (credits) / charges                                     |             |             |
|    | The UK corporation tax rate will increase to 25% with effect from 1 April 2023.              |             |             |
| 14 | Trade and other receivables  |             |             |
|    |  | 2021        | 2020        |
|    |  | £           | £           |
|    | Trade receivables  | 13,494      | 11,504      |
|    | Other receivables  | 0           | 1,894       |
|    | Total trade and other receivables  | 13,494      | 13,398      |
| 15 | Cash and cash equivalents  |             |             |
|    |  | 2021        | 2020        |
|    |  | £           | £           |
|    | Cash at bank   | 523,110     | 282,574     |
|    | Cash deposits with other group companies   | 5,800,000   | 6,300,000   |
|    | Total cash and cash equivalents  | 6,323,110   | 6,582,574   |

Cash at bank relate to accounts held with Barclays Bank Plc. Cash deposits relate to cash placed with other CS Group companies for the purpose of liquidity management, and this is available for recall with no notice and earns a variable interest rate (being Credit Suisse's Group internal call account rate) reflecting the nature of the deposit. The fair value of cash and cash equivalents approximates the book value

In the ordinary course of business for the administration of the regulated mortgage contracts, cash accounts are maintained on behalf of the entities who control the economic benefits to the mortgages for collections and sundry expenses. The rights to the cash held within the accounts belong to those entities and as such is not an asset of the Company. The Company does not derive any benefits relating to these accounts. The aggregate balance as of 31st December 2021 was £3,925,128.

### 16 Group relief receivable

|                         | 2021    | 2020    |
|-------------------------|---------|---------|
|                         | £       | £       |
| Group relief receivable | 522,557 | 671,928 |
|                         | 522,557 | 671,928 |

For UK corporation tax purposes the Company may surrender or claim certain losses from another UK group company. The surrendering company will be compensated in full for the value of the tax losses surrendered to the claimant company and these values are reported here as Group releif receivable.

### 17 Prepayments and accrued income

|                                      | 2021<br>£ | 2020<br>£ |
|--------------------------------------|-----------|-----------|
| Prepayments                          | 7,230     | 7,245     |
| Accrued income                       | 113,050   | 126,934   |
| Total prepayments and accrued income | 120,280   | 134,179   |

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

#### 18 Provisions

|  | Onerous contracts | Insurance<br>commission | Total     | Onerous contracts | Insurance<br>commission | Total       |
|--|-------------------|-------------------------|-----------|-------------------|-------------------------|-------------|
|  | 2021              | 2021                    | 2021      | 2020              | 2020                    | 2020        |
|  | £                 | £                       | £         | £                 | £                       | £           |
| Balance at 1 January                   | 5,207,525         | 19,106                  | 5,226,631 | 5,869,695         | 20,898                  | 5,890,593   |
| Provisions used during the year        | (724,835)         | (5,106)                 | (729,941) | (870,880)         | (9,686)                 | (880,566)   |
| Provisions established during the year | (49,000)          | 550                     | (48,450)  | (52,371)          | 7,894                   | (44,477)    |
| Amounts charged as Financing Costs     | 205,677           | 0                       | 205,677   | 261,081           | 0                       | 261,081     |
| Balance at 31 December                 | 4,639,367         | 14,550                  | 4,653,917 | 5,207,525         | 19,106                  | 5,226,631   |
| Analysed between:                      |                   |                         |           |                   |                         |             |
| Current liability                      | 717,858           | 6,693                   | 724,551   | 760,447           | 8,896                   | 769,343     |
| Non-Current liability                  | 3,921,510         | 7,857                   | 3,929,367 | 4,447,078         | 10,210                  | . 4,457,288 |
|  | 4,639,368         | 14,550                  | 4,653,918 | 5,207,525         | 19,106                  | 5,226,631   |

#### Provision for onerous contract

A provision for an onerous contract is recognised when the unavoidable costs of meeting the obligations under the contract exceed the economic benefits expected to be received under it. The Company has established a provision for an onerous contract in relation to unconsolidated structured entities (Note 12). During 2021, a surplus provision of £49k has been released (2020: £52k provision released). The unwinding of the discount is recognised as an interest cost.

#### Sensitivities

The onerous contract provision is sensitive to changes in the underlying assumptions which includes the rate of repayment of the remaining assets being serviced, future annual increases in the Retail Prices Index (RPI) affecting costs and the discount factor (DCF) used. The following table sets out how a change in the underlying assumptions used would favourably / (adversely) impact profit and loss.

|  | 2021<br>Increase<br>£ | 2021      | 2020     | 2020      |          |          |                   |          |          |          |
|--|-----------------------|-----------|----------|-----------|----------|----------|-------------------|----------|----------|----------|
|  |                       | Increase  | Increase | Increase  | Increase | Increase | Increase Decrease | Decrease | Increase | Decrease |
|  |                       | £         | £        | £         |          |          |                   |          |          |          |
| Rate of repayment of Assets % (+/- 0.5%) | 98,243                | (101,055) | 120,118  | (123,944) |          |          |                   |          |          |          |
| RPI % (+/- 0.1%)                         | (34,385)              | 34,217    | (44,569) | 44,326    |          |          |                   |          |          |          |
| DCF % (+/- 0.5%)                         | 62,152                | (64,140)  | 78,293   | (81,050)  |          |          |                   |          |          |          |

## Provision for insurance commission

When mortgage customers do not provide evidence of buildings insurance cover, the Company arranges Lender Insurance Only (LIO) insurance in place of the customers own cover to protect the Company from uninsured secured property loss risks. If a mortgage customer subsequently provides proof of existing buildings insurance cover, the premiums and commissions previously charged for the LIO insurance may be refunded. The Company maintains a provision for future refunds to mortgage customers. This provision is based on historical experience with most refunds occurring within a short period of time from a property being placed onto the insurance programs, however there are uncertainties relating to both timing and amount of refund activity.

## 19 Called up share capital

|                                     | 2021       | 2021       | 2020       | 2020       |
|-------------------------------------|------------|------------|------------|------------|
|                                     | Number     | £          | Number     | £          |
| Allotted, called-up and fully paid: |            |            |            |            |
| Ordinary shares of £1 each          | 16,100,000 | 16,100,000 | 15,100,000 | 15,100,000 |
|                                     | 16,100,000 | 16,100,000 | 15,100,000 | 15,100,000 |

During the year the Company issued 1,000,000 Ordinary shares (2020: 1,000,000) of £1 each, for a total cash consideration of £1,000,000 (2020: £1,000,000).

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

#### 20 Financial assets and liabilities

Financial instruments comprise financial assets and financial liabilities. The information presented herein represents estimates of financial assets and financial liabilities. All non-financial instruments such as prepayments and provisions are excluded. For interest bearing deposits, trade and other receivables and trade payables, fair value is assumed to approximate to book value, given the short nature of these financial instruments.

The table below analyses financial instruments by accounting category. The different levels in the fair value hierarchy in which fair value measurements are categorised for financial assets and liabilities have been defined as follows:

Level 1: Quoted market prices (unadjusted) in active markets for identical assets or liabilities that the Company has the ability to access. This level of the fair value hierarchy provides the most reliable evidence of fair value and is used to measure fair value whenever available.

Level 2: Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).

Level 3: Inputs for the asset or liability that are not based on observable market data (unobservable inputs).

As at 31 December 2021 and 2020 the company does not have financial assets and liabilities measured at fair value.

#### As at 31 December 2021

| As at 31 December 2021    | Carrying<br>amount<br>£ | Quoted<br>market price<br>Level 1<br>£ | Using<br>observable<br>inputs<br>Level 2<br>£ | With significant<br>unobservable<br>inputs<br>Level 3<br>£ | Total fair<br>value<br>Total<br>£ |
|---------------------------|-------------------------|--|---|--|-----------------------------------|
| Financial assets          |                         |  |   |  |                                   |
| Trade receivables         | 13,494                  | 0                                      | 13,494  | 0  | 13,494                            |
| Group relief receivable   | 522,557                 | 0                                      | 522,557                                       | 0  | 522,557                           |
| Cash and cash equivalents | 6,323,110               | 6,323,110                              | 0   | 0  | 6,323,110                         |
| Total                     | 6,859,161               | 6,323,110                              | 536,051                                       | 0  | 6,859,161                         |
| Financial liabilities     |                         |  |   |  |                                   |
| Trade payables            | 255,192                 | 0                                      | 255,192                                       | 0  | 255,192                           |
| Total                     | 255,192                 | 0                                      | 255,192                                       | 0  | 255,192                           |
| As at 31 December 2020    | Carrying<br>amount      | Quoted<br>market price<br>Level 1      | Using<br>observable<br>inputs<br>Level 2      | With significant<br>unobservable<br>inputs<br>Level 3      | Total fair<br>value<br>Total      |
|                           | £                       | £                                      | £   | £  | £                                 |
| Financial assets          |                         |  |   |  |                                   |
| Trade receivables         | 13,398                  | 0                                      | 13,398  | Ó  | 13,398                            |
| Group relief receivable   | 671,928                 | 0                                      | 671,928                                       | 0  | 671,928                           |
| Cash and cash equivalents | 6,582,574               | 6,582,574                              |   | 0  | 6,582,574                         |
| Total                     | 7,267,900               | 6,582,574                              | 685,326                                       | 0  | 7,267,900                         |
| Financial liabilities     |                         |  |   |  |                                   |
| Trade payables            | 350,032                 | 0                                      | 350,032                                       | 0  | 350,032                           |
|                           | 330,032                 |  | 330,032                                       |  | 330,032                           |

The carrying amounts of financial assets and liabilities are reported here at amortised cost. The fair value level represents the level that would apply if the instruments were measured at fair value.

There were no (2020: no) transfers between level 1 and level 2 during the year.

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

#### 21 Financial risks

The Company's investment holding activities expose it to a variety of financial risks which are categorised as follows:

- · Liquidity risk
- · Credit risk
- Market risk
- · Interest rate risk
- Operational risk

#### Liquidity risk

Liquidity risk is the risk that a company is unable to fund assets to meet obligations as they fall due under both normal and stressed market conditions. The Company has limited liquidity risk. The Company's major asset types are its short term cash deposits and group relief receivable values. It has no major liabilities to fund (either on or off balance sheet).

The Company's liquidity risk management is fully integrated with management of liquidity globally in the Credit Suisse Group and documented in the global Liquidity Policy and Investment of Excess Funds Policy.

The table below shows the maturity of financial liabilities the Company is exposed to, and the undiscounted contractual maturity of the liabilities it faces:

| As at 31 December 2021   | Not later<br>than one<br>month<br>£ | Over one month but not more than 3 months             | Over 3<br>months but<br>not more<br>than 1 year<br>£ | Due<br>between 1<br>and 5 years<br>£ | Due after 5<br>years<br>£ | Total<br>£ |
|--------------------------|-------------------------------------|---|--|--------------------------------------|---------------------------|------------|
| Trade and other payables | 119,426                             | 135,766   | 0  | 0                                    | 0                         | 255,192    |
| Accruals                 | 7,329                               | 61,331  | 288,999  | 0                                    | 0                         | 357,659    |
|                          | 126,755                             | 197,097   | 288,999  | 0                                    | 0                         | 612,851    |
| As at 31 December 2020   | Not later<br>than one<br>month      | Over one<br>month but<br>not more<br>than 3<br>months | Over 3<br>months but<br>not more<br>than 5 years     | Due<br>between 1<br>and 5 years      | Due after S<br>years      | Total      |
|                          | £                                   | £   | £  | £                                    | £                         | £          |
| Trade and other payables | 146,307                             | 201,830   | 1,895  | 0                                    | 0                         | 350,032    |
| Accruals                 | 2,819                               | 77,354  | 232,812  | 0                                    | 0                         | 312,985    |
|                          | 149,126                             | 279,184   | 234,707  | 0                                    | 0                         | 663,017    |
|                          |                                     |   |  |                                      |                           |            |

The directors consider that the carrying value of financial liabilities approximates to their fair value.

#### Credit risk

Credit risk is the risk of suffering financial loss, should any of the Company's clients or market counterparties fail to fulfil their contractual obligations to the Company. The Company's working capital, for day-to-day expenses, is held with Credit Suisse AG. Therefore the maximum exposure to credit risk that the Company has is £6,972,211 (2020: £7,394,834) comprising £523,110 (2020: £282,574) of cash and cash equivalents held with Barclays Bank Plc, £5,800,000 (2020: £6,300,000) of deposit held with Credit Suisse AG, £522,557 (2020: £671,928) of group relief receivable and £13,494 (2020: £13,398) of trade and other receivables and £113,050 (2020: £126,934) of accrued income. The majority of trade receivables are intercompany or related parties and are settled within 3 months and therefore are considered as low risk.

|                                    | £         | £         |
|------------------------------------|-----------|-----------|
| Cash held with Barclays Bank Plc   | 523,110   | 282,574   |
| Deposit held with Credit Suisse AG | 5,800,000 | 6,300,000 |
| Group relief receivable            | 522,557   | 671,928   |
| Trade and other receivables        | 13,494    | 13,398    |
| Prepayments and accrued income     | 113,050   | 126,934   |
| •                                  | 6,972,211 | 7,394,834 |

- The Company does not directly provide loans or any form of financing to its clients.
- The Company does not hold any forms of investments other than cash deposits.

2020

2021

# Notes to the Financial Statements For the year ended 31 December 2021 (continued)

## 21 Financial risks (continued)

#### Market risk

Market risk is the risk that the Company's earnings or capital, or its ability to meet business objectives will be adversely affected by changes in the level or volatility of market rates or prices such as interest rates and foreign exchange rates. The Company is exposed to market risk associated with the measurement of its exposure to an onerous contract and associated provision but has minimal other direct market risk. The Company is not affected by the movement of foreign exchange rates because its activities are all in Sterling.

#### Interest rate risk

Interest rate risk which is the possibility that changes in interest rates will result in higher financing costs and/or reduced income from the Company's interest bearing financial assets and liabilities. As the Company does not hold any investments other than very short term cash deposits at Credit Suisse's Group internal GBP call account rate, and has no borrowing, it has only minimal exposure to movements in interest rates.

A change of 1 basis point in interest rates at the year-end would have increased/(decreased), equity and profit or loss by £512 / (£512) (2020: £533 / (£533).

#### Operational risk

Operational risk is the risk of financial loss arising from inadequate or failed internal processes, people or systems, or from external events. The Company is exposed to minimal operational risk.

#### 22 Capital management

The capital of the Company is represented by share capital of £16,100,000 (2020: £15,100,000) share premium of £4,940,000 (2020: £4,940,000) less accumulated losses of £19,360,436 (2020: £18,527,569).

The Company's lead regulator, the Financial Conduct Authority (FCA), sets and monitors capital requirements for the Company. In implementing current capital requirements the FCA requires the Company to have capital in excess of its capital requirements.

The capital balances are monitored on a monthly basis by the Directors of the Company. Funding is provided when necessary to meet capital requirements and is approved by the CS group Treasury Department.

The Board of Directors monitor the capital base and the return of capital to investors.

The Company has complied with all externally imposed capital requirements throughout the year.

There were no changes in the Company's approach to capital management during the year.

## 23 Subsequent events

There are no subsequent events to report.