



For further information, please
refer to our guidance at
www.gov.uk/companieshouse

1 Company details

Company number	0	5	0	4	1	9	0	5
Company name in full	Elevate Credit International Limited							

→ **Filling in this form**
Please complete in typescript or in
bold black capitals.

2 Administrator's name

Full forename(s)	Edward George
Surname	Boyle

3 Administrator's address

Building name/number	15 Canada Square
Street	Canary Wharf
Post town	London
County/Region	
Postcode	E 1 4 5 G L
Country	

4 Administrator's name ①

Full forename(s)	David John
Surname	Pike

① **Other administrator**
Use this section to tell us about
another administrator.

5 Administrator's address ②

Building name/number	15 Canada Square
Street	Canary Wharf
Post town	London
County/Region	
Postcode	E 1 4 5 G L
Country	

② **Other administrator**
Use this section to tell us about
another administrator.

AM10

Notice of administrator's progress report

6 Period of progress report

From date	^d 2	^d 9	^m 1	^m 2	^y 2	^y 0	^y 2	^y 0
To date	^d 2	^d 8	^m 0	^m 6	^y 2	^y 0	^y 2	^y 1

7 Progress report

☒ I attach a copy of the progress report

8 Sign and date

Administrator's
signature

Signature

X

Ed Bayle

X

Signature date

^d 2	^d 6	^m 0	^m 7	^y 2	^y 0	^y 2	^y 1
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**Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name Hayley Jennings

Company name Interpath Advisory

Address 2 Forbury Place

33 Forbury Road

Post town Reading

County/Region

Postcode R G 1 3 A D

Country

DX

Telephone Tel +44 (0) 118 214 5920

**Checklist**

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

**Important information**

All information on this form will appear on the public record.

**Where to send**

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House,
Crown Way, Cardiff, Wales, CF14 3UZ.
DX 33050 Cardiff.

**Further information**

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

interpath



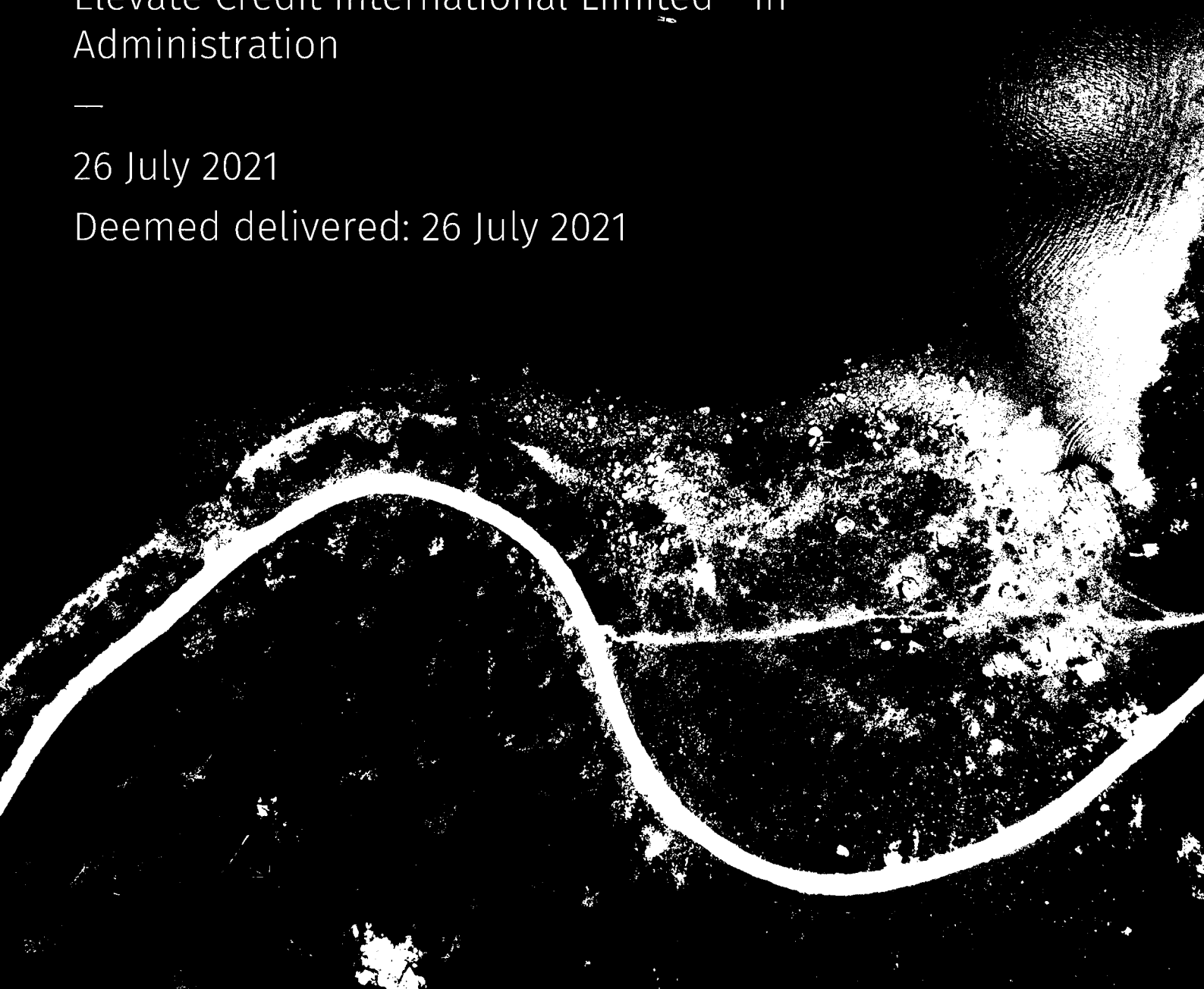
Joint Administrators' progress report for the period 29 December 2020 to 28 June 2021

Elevate Credit International Limited - in
Administration

—

26 July 2021

Deemed delivered: 26 July 2021



Notice to creditors

Please note that KPMG LLP sold its Restructuring practice in the UK to Interpath Ltd ('Interpath Advisory') on 4 May 2021. This will not have an impact on your day to day dealings of the administration of the Company and your case contacts remain the same. Please note that the contact details for your primary case contacts may have changed, please check the insolvency portal at www.ia-insolv.com/case+INTERPATH+PK60843236.html for the latest contact details.

This progress report provides an update on the administration of the Company.

We have included (Appendix 2) an account of all amounts received and payments made since the date of our appointment.

We have also explained our future strategy for the administration and how we intend to shortly finalise the administration before dissolving the Company.

You will find other important information in this progress report such as the costs which we have incurred to date.

A glossary of the abbreviations used throughout this document is attached (Appendix 4).

Finally, we have provided answers to frequently asked questions and a glossary of insolvency terms on the following website, www.ia-insolv.com/case+INTERPATH+PK60843236.html. We hope this is helpful to you.

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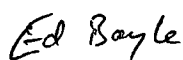
1 Executive summary

- This progress report covers the Period from 29 December 2020 to 28 June 2021.
 - Our primary objective has continued to be achieving a better result for the Company's creditors as a whole than would be likely if the Company were wound up, in accordance with Paragraph 3(1)(b) of Schedule B1 to the Insolvency Act 1986.
 - Our key objective has been to declare and pay the unsecured creditor distribution as quickly as possible in order to minimise the costs, particularly IT costs and staff costs of operating the claim centre, in order to maximise realisations for creditors. As a result, within 11 months of our appointment, we have been successfully able to:
 - Declare and pay a first and final dividend of 100p in the £ to all preferential creditors with an agreed claim in the administration.
 - Declare and pay a first and final dividend of 3.21p in the £ (rounded) to all unsecured creditors with an agreed claim in the administration.
 - During the Period we have implemented a strategy to complete a sale of the remaining assets of the Company, being primarily the Company's websites and blogs, and to ensure that we include as many creditors with valid claims as possible in the dividend payment. Our strategy for the remainder of the administration is now to progress towards exit via dissolution.
-
- The Sunny website, including the MyAccount portal, was decommissioned from 1 March 2021 and an automatic redirect to [redacted] was set up.
 - Following the decommissioning of the Sunny website we were able to re-engage with interested parties regarding the sale of certain web domains. As a result, during the Period, we have successfully been able to complete the sale of the [redacted] and [redacted] domain names as well as the contents of two blogs hosted on the Sunny website for £0.2m.
-
- In total, we received 42,415 unsecured creditor claims from customers owed redress. Having adjudicated all of these claims, we rejected 1,064 and agreed 41,351 customer claims in the administration. The total value of all customer claims agreed in the administration was £59.2m.
 - The total value of trade and employee unsecured creditor claims in the administration is £8.8m which is made up of 194 creditors.
 - The total value of all agreed unsecured claims in the administration was £68.0m.
 - After declaring and paying the dividend, we attempted to contact all creditors who were identified as having unsuccessful dividend payments in order to obtain their updated bank

account details and to make a second attempt to pay them. In order that we can now close the administration, we will shortly send any remaining unsuccessful payments to the Insolvency Service Account, where customers will be able to claim the funds directly.

Following the completion of this creditor and claims management process, the customer service centre was closed down shortly after the end of the Period (1 July 2021).

- We received preferential claims of £0.2m in respect of unpaid annual leave owed to the Company's employees. A first and final dividend of 100p in the £ was declared on 22 March 2021 and paid during the Period.
- On 28 May 2021 we declared and paid a first and final dividend of 3.21p in the £ (rounded) to all known customer and other unsecured creditors with a submitted and agreed claim in the administration. The total amount distributed to unsecured creditors during the Period was £2.2m.
- The remaining activities to be performed in the administration primarily relate to the transfer of unsuccessful dividend payments to the Insolvency Service Account and the decommissioning of the IT environment. We anticipate this work will be completed around September 2021 at which point we will proceed to place the Company into dissolution.
- The administration is currently due to end on 28 June 2022 (having been extended by order of the Court granted on 22 October 2020).
- Please note: you should read this progress report in conjunction with our previous progress report and proposals issued to the Company's creditors which can be found at www.ia-insolv.com/case+INTERPATH+PK60843236.html. Unless stated otherwise, all amounts in this progress report and appendices are stated net of VAT.



Joint Administrator

2 Progress to date

This section updates you on our strategy for the administration and on our progress to date. It follows the information provided in our previous progress report.

2.1 Strategy and progress to date

During the Period we finalised the creditor claims process resulting in 41,545 admitted claims with a total value of £68.0m. On 28 May 2021, a first and final dividend of 3.211947p in the £ (rounded to 3.21p in the £) was declared to the unsecured creditors. Further detail of the dividend payment process is provided below.

Following the completion of the creditor and claims process, the customer service centre was closed down shortly after the end of the reporting Period (1 July 2021).

Prior to declaring the first and final unsecured creditors distribution, we sought to realise all remaining assets of the Company. Having decommissioned the Sunny website, we were able to pursue a sale of the Company's domain names and completed a sale of the sunny.co.uk domain name and its associated blogs, as well as some other unused domain names. We also pursued the potential recovery of a significant prepayment made to a third party supplier prior to the administration. All realisable assets of the Company have now been realised.

More generally throughout the Period, we frequently spoke to Elevate staff to manage and supervise all operations, we dealt with customer complaints directly when escalated by the Customer Service centre, we have been in regular dialogue with the FCA as issues have arisen, we secured all data and began the IT decommissioning and data archiving process, we dealt with data subject access requests, we prepared and submitted VAT, PAYE and corporation tax returns, deregistered and filed for tax clearance where applicable and held regular internal strategy meetings to ensure the administration would be able to declare the unsecured dividend within 11 months of the Joint Administrators' appointment, therefore minimising costs.

Our strategy going forward is to progress the administration towards closure via dissolution prior to the automatic end of the administration on 28 June 2022.

Our work in relation to creditors and claims management during the Period has included:

- adjudicating claims in a fair and efficient manner;
- calculating the dividend given the claims received;
- communicating our adjudication decision (i.e. whether to admit, partially admit, or reject each claim) to creditors who did not claim the amount of their claim calculated by the Claims Calculator;
- notifying all creditors of the declaration of the dividend and the amount that they will receive;

- maintaining and overseeing the activities of the Customer Service centre to manage customer queries;
- arranging a process for secure payments and payment confirmations to the large number of creditors;
- reconciling and reattempting unsuccessful payments, including chasing customers (via email and telephone) for new bank account details as necessary;
- liaising with third party debt purchasers on the impact of the administration on their customers that may be due redress from the Company; and
- continuing the decommissioning of remaining IT systems.

In total, we adjudicated and agreed 41,351 customer claims in the administration. The total value of all customer claims agreed in the administration was £59.2m.

The total value of trade and employee unsecured creditor claims in the administration is £8.8m which is made up of 194 creditors.

Overall, the creditor claims process resulted in 41,545 admitted claims with a total value of £68.0m.

Following the completion of the creditor claims process and dividend payment, the customer service centre was closed down shortly after the end of the reporting Period (1 July 2021).

Preferential claims

During the Period preferential claims of £0.2m were agreed in respect of unpaid annual leave wages owed to the Company's employees. A first and final dividend to preferential creditors of 100p in the £ was declared on 22 March 2021 and paid during the Period.

Unsecured claims

On 28 May 2021, we declared and paid a first and final dividend of 3.21p in the £ (rounded) to all known customer and other unsecured creditors with a submitted and agreed claim in the administration.

The total funds available to be distributed to the unsecured creditors were £2.2m.

Less than 1% of payments made to customer creditors were unsuccessful and bounced back due to out of date or incorrect bank account details being provided. We contacted creditors who were identified as having unsuccessful payments and confirmed updated bank account details. We completed a second payment attempt to the creditors who had provided updated bank account details during the Period.

Unsuccessful payments

Upon completion of the dividend process, there are still a small number of bounced payments (less than 0.5%) for which the relevant customers have not contacted us to update their bank account details.

We will shortly be sending these payments to the Insolvency Service Account, where customers will be able to claim the funds directly, in line with standard insolvency procedure. Details of how customers can contact the Insolvency Service Account will be made available on our website in due course.

2.2 Asset realisations

Realisations during the Period are set out in the attached receipts and payments account (Appendix 2).

Summaries of the most significant realisations during the Period are provided below.

During the Period we successfully completed the sale of , and web domains as well as the contents of two associated blogs hosted on the Sunny website for £0.2m. These sales completed after the Sunny website was decommissioned (1 March 2021).

These web domain names had been marketed previously along with the wider marketing of all assets of the Company during the previous period, at which point seven expressions of interest were received.

Once the Sunny website was no longer in use, we reached out to these interested parties and asked for indicative bids. Three bids were received and the accepted bid was the highest of these.

We do not believe there are any other realisable assets in the estate.

2.3 Costs

Payments made in this Period are set out in the attached receipts and payments account (Appendix 2).

Summaries of the most significant payments made during the Period are provided below.

Wages and Salaries

During the Period, a team of 24 Company employees was retained to operate the Customer Service Centre and manage the claims process. This team included various support staff such as IT and HR. During the Period, £483,757 has been paid in wages and salaries, including related taxes to HMRC.

IT costs

The Company's existing IT systems have been maintained and tailored to support the claims process. £327,394 has been paid to various IT suppliers during the Period.

2.4 Schedule of expenses

Summaries of the most significant expenses which have been incurred in the Period and yet to be incurred are provided below.

Joint Administrators' fees

Based on our timecosts incurred to 28 June 2021, fees of £0.8m have been incurred during the Period.

We previously provided creditors with the Administrators' estimated fees of the administration in the Joint Administrators' fee report issued on 4 November 2020 which can be found at www.ia-insolv.com/case+INTERPATH+PK60843236.html for further detail. Creditors approved this fee estimate. Based on our current forecasts, we anticipate the Administrators' total fees will be below this fee estimate and no further fee approval will be required from creditors.

Invoices of £0.7m have been raised during the Period, £0.4m of these were paid during the Period. This is in addition to £3.3m relating to the previous period paid during this Period.

Legal fees

Freshfields have invoiced and been paid for their timecosts incurred up to 31 May 2021. The total amount invoiced and paid for the Period was less than £0.1m. We do not expect there to be significant legal costs incurred for the remaining duration of the administration.

3 Dividends paid

3.1 Secured creditors

As set out in our first progress report, the Company had two main secured creditors, VPM and ECI. During the previous Period, we distributed £10.3m to VPM repaying the debt secured by the VPM Debenture in full (including interest). As previously reported, ECI waived their right to their second-ranking debt of £0.04 million (in full).

During this Period, we have not received any other secured claims against the Company.

3.2 Preferential creditors

During the Period preferential claims of £0.2m were agreed in respect of unpaid annual leave owed to the Company's employees. We have not identified nor received any other preferential claims against the Company.

A first and final dividend to preferential creditors of 100p in the £ was declared on 22 March 2021 and paid during the Period.

The preferential creditors have now been repaid in full.

3.3 Unsecured creditors

During the Period, the unsecured claims have been agreed at £68.0m.

In total, we adjudicated and agreed 41,351 customer claims in the administration. The total value of all customer claims agreed in the administration was £59.2m.

The total value of trade and employee unsecured creditor claims in the administration is £8.8m which is made up of 194 creditors.

A first and final dividend to unsecured creditors of 3.211947p in the £ (rounded to 3.21p in the £ for communications purposes) was declared on 28 May 2021 and paid during the Period.

The total amount distributed to unsecured creditors during the Period was £2.2m.

Based on current estimates, we anticipate that there will not be sufficient funds to enable a further dividend to the unsecured creditors.

4 Joint Administrators' remuneration and expenses

During the Period, we have incurred timecosts of £782,118.10. These represent 1,486.90 hours at an average rate of £526.01 per hour.

We have raised invoices for remuneration of £653,733.83 in the Period. £421,267.95 was paid during the Period, in addition to £3,269,369 relating to the previous period, and the balance of £232,465.88 was paid shortly after the Period end.

During the Period we have incurred disbursements of £239.55. We raised invoices in relation to £227.35 of these disbursements during the Period, £191.12 of these were paid during the Period, in addition to £571.88 relating to the previous period.

We have included at Appendix 3 an analysis of the time spent, the charge-out rates for each grade of staff and the expenses paid directly by KPMG and subsequently Interpath for the Period. We have also included our charging and disbursements policy.

Creditors previously approved the Administrators' fees up to the fee estimate shared with creditors, on the basis of the time costs we expected to incur. Based on our current forecasts, we anticipate the Administrators' total fees will be around £0.3m below the approved fee estimate.

5 Future strategy

5.1 Future conduct of the administration

We will continue to manage the affairs, the business and the property of the Company in order to achieve the purpose of the administration. This will include but not be limited to:

- Seeking tax clearances from HMRC;
- Transferring any remaining failed unsecured dividend payments to the ISA;
- Decommissioning all remaining IT systems;
- Migration and archiving of data in line with our data retention policy, including the removal of personal information before data is retained;
- Paying all outstanding costs in the administration;
- Completing our statutory duties as required;
- Liaison with the FCA as required; and
- Dissolution of the Company

5.2 Future reporting

We will provide a further progress report within one month of 28 December 2021 or earlier if the administration has been completed prior to that time.

Appendix 1 Statutory information

Company information	
Company name	Elevate Credit International Limited
Date of incorporation	12 February 2004
Company registration number	05041905
Present registered office	15 Canada Square, Canary Wharf, London, E14 5GL

Administration information	
Administration appointment	The administration appointment granted in High Court of Justice- Business and Property Courts of England and Wales Insolvency Companies List, 002821 of 2020
Appointor	Directors
Date of appointment	29 June 2020
Joint Administrators' details	Ed Boyle and David Pike
Estimated values of the Net Property and Prescribed Part	Estimated Net Property is £12.5m. The Prescribed Part is capped at the statutory maximum of £600,000. The Prescribed Part has been taken into account when determining the dividend prospects for unsecured creditors (Section 3).
Prescribed Part distribution	The Joint Administrators have paid a dividend under the Prescribed Part.
Functions	The functions of the Joint Administrators are being exercised by them individually or together in accordance with Paragraph 100(2)
Current administration expiry date	28 June 2022

Appendix 2 Joint Administrators' receipts and payments account

Elevate Credit International Limited - in administration			
Trading accounts			
Statement of Affairs (£)		From 29/12/2020 To 28/06/2021 (£)	From 29/06/2020 To 28/06/2021 (£)
	ASSET REALISATIONS		
250,000.00	Furniture & equipment	NIL	7,475.00
11,242,104.00	Book debts	16,426.10	12,567,380.10
10,306,692.00	Cash at bank	NIL	10,306,692.41
	Insurance refund	NIL	1,875.57
		16,426.10	22,883,423.08
	OTHER REALISATIONS		
	Bank interest, net of tax	NIL	30.79
34,066.00	Job Retention Scheme funds	NIL	34,066.37
	Sundry refunds	NIL	46,502.47
	Bank charges & interest	(15.00)	(69,652.34)
	Other trading expenses	NIL	(14,498.23)
706,312.00	Prepaid expenses	NIL	55,003.40
9,098.00	Employee accounts receivable	NIL	834.08
1,324.00	Other debtors	NIL	NIL
	Domains and blogs	201,000.00	201,000.00
		200,985.00	253,286.54
	COST OF REALISATIONS		
	IT costs	(327,394.35)	(670,638.96)
	Contractor costs	(12,048.09)	(101,572.90)
	HR costs	NIL	(14,920.18)
	Sale of business costs	NIL	(15,137.45)
	Ransom payments	NIL	(19,155.50)
	Post-appointment Refunds	NIL	(63,084.43)
	Post-sale loan payments	NIL	(4,001.51)
	Merchant service provider charges	NIL	(68,348.77)

Elevate Credit International Limited - in administration

Trading accounts

Statement of Affairs (£)

From 29/12/2020 To 28/06/2021 (£)
From 29/06/2020 To 28/06/2021 (£)

	Equitable Set-Off Refunds	NIL	(25,598.42)
	Administrators' fees	(3,690,906.95)	(3,690,906.95)
	Administrators' expenses	(763.00)	(763.00)
	Irrecoverable VAT	(818,428.43)	(1,107,469.24)
	Agents'/Valuers' fees	(25,145.78)	(48,061.46)
	Legal fees	(69,798.00)	(994,919.00)
	HMRC reverse charge liability	(9,075.66)	(9,294.59)
	Telephone/Telex/Fax	(48,045.71)	(78,018.82)
	Stationery & postage	(902.50)	(10,237.06)
	Heat & light	(4,569.41)	(4,569.41)
	Storage costs	(2,299.92)	(3,734.45)
	Re-direction of mail	NIL	(1,745.00)
	Statutory advertising	NIL	(79.00)
	Rent	NIL	(43,031.79)
	Rates	(13,592.74)	(27,007.14)
	Other property expenses	(499.42)	(18,985.28)
	Insurance of assets	(680.15)	(3,858.85)
	Wages & salaries	(341,545.29)	(1,502,794.02)
	PAYE & NIC	(142,211.37)	(675,719.68)
	Conts. to pension schemes	(26,568.48)	(97,454.72)
	Bank charges	(975.00)	(1,830.00)
		(5,535,450.25)	(9,302,937.58)
	PREFERENTIAL CREDITORS		
	Subrogated EP(C)A claim	(70,405.84)	(70,405.84)
(190,540.00)	Employees' wage arrears	NIL	NIL
	Employees' holiday pay	(148,510.34)	(148,510.34)
(48,451.00)	Other	NIL	NIL
		(218,916.18)	(218,916.18)
	FLOATING CHARGE CREDITORS		

Elevate Credit International Limited - in administration

Trading accounts

Statement of Affairs (£)

From 29/12/2020 From 29/06/2020
To 28/06/2021 (£) To 28/06/2021 (£)

(10,257,604.00)	Floating charge	NIL	(10,348,014.34)
		NIL	(10,348,014.34)
	UNSECURED CREDITORS		
(4,428,478.00)	Trade & expense	(2,174,380.48)	(2,174,380.48)
		(2,174,380.48)	(2,174,380.48)
	DISTRIBUTIONS		
(2,250.00)	Ordinary shareholders	NIL	NIL
		NIL	NIL
7,622,273.00		(7,711,335.81)	1,092,461.04
	REPRESENTED BY		
	Floating ch. VAT rec'able		NIL
	Floating charge current		1,092,461.04
	Floating ch. VAT payable		NIL
			1,092,461.04

Appendix 3 Joint Administrators' charging and expenses policy

The time charged to the administration is by reference to the time properly given by us and our staff in attending to matters arising in the administration. This includes work undertaken in respect of in-house Interpath Advisory tax, VAT and employee specialists. Until 4 May 2021, time charged to the administration in relation to forensic, regulatory and IT work was charged by specialists from the same organisation as the office holders and their staff. However, on 4 May 2021 KPMG sold its UK Restructuring business to Interpath Ltd. Please see section 4 for further information on future payments.

Our policy is to delegate tasks in the administration to appropriate members of staff considering their level of experience and requisite specialist knowledge, supervised accordingly, so as to maximise the cost effectiveness of the work performed. Matters of particular complexity or significance requiring more exceptional responsibility are dealt with by senior staff or us.

A copy of "A Creditors' Guide to Joint Administrators Fees" from Statement of Insolvency Practice 9 ('SIP 9') produced by the Association of Business Recovery Professionals is available at:

<https://www.r3.org.uk/technical-library/england-wales/technical-guidance/fees/more/29113/page/1/guide-to-administrators-fees/>

If you are unable to access this guide and would like a copy, please contact Hayley Jennings on 0118 214 5926.

Set out below are the relevant hourly charge-out rates for the grades of our staff actually or likely to be involved on this administration. Time is charged by reference to actual work carried out on the administration; using a minimum time unit of six minutes.

All staff who have worked on the administration, including cashiers and secretarial staff, have charged time directly to the administration and are included in the analysis of time spent. The cost of staff employed in central administration functions is not charged directly to the administration but is reflected in the general level of charge-out rates.

Grade	£/hr
Partner / Managing Director	920
Director	810
Associate Director	710
Manager	565
Senior Administrator	415
Administrator	315
Support	157

The charge-out rates used by us might periodically rise (for example to cover annual inflationary cost increases) over the Period of the administration. In our next statutory report, we will inform creditors of any material amendments to these rates.

Where funds permit the officeholders will seek to recover Category 1 expenses from the estate. For the avoidance of doubt, such expenses are defined within SIP 9 as follows:

Expenses: These are any payments which are neither an office holder's remuneration nor a distribution to a creditor or a member. Expenses also includes disbursements which are payments first met by the office holder, and then reimbursed to the office holder from the estate.

Category 1 expenses: These are payments to persons providing the service to which the expense relates who are not an associate of the office holder. These may include, for example, advertising, room hire, storage, postage, telephone charges, travel expenses, and equivalent costs reimbursed to the officeholder or his or her staff.

Category 2 expenses: These are payments to associates or which have an element of shared costs. They may include shared or allocated costs that can be allocated to the appointment on a proper and reasonable basis, for example, business mileage.

Associates: are defined in the insolvency legislation but also extends to parties where a reasonable and informed third party might consider there would be an association between the third party and the office holder or their firm.

Category 2 expenses charged by Interpath Restructuring include mileage. This is calculated as follows:

Mileage claims fall into three categories:

- Use of privately-owned vehicle or car cash alternative – 45p per mile.
- Use of company car – 60p per mile.
- Use of partner's car – 60p per mile.

For all of the above car types, when carrying Interpath passengers an additional 5p per mile per passenger will also be charged where appropriate.

We have incurred the following expenses (excluding VAT) during the Period 29 December 2020 to 28 June 2021.

SIP 9 - Expenses					
Expenses	Category 1		Category 2		Totals (£)
	Paid (£)	Unpaid (£)	Paid (£)	Unpaid (£)	
External printing	77.72		NIL		77.72
Postage	141.83		NIL		141.83
Travel	20.00		NIL		20.00

SIP 9 - Expenses					
Expenses	Category 1		Category 2		Totals (£)
	Paid (£)	Unpaid (£)	Paid (£)	Unpaid (£)	
Total	239.55		NIL		239.55

We have the authority to pay Category 1 expenses without the need for any prior approval from the creditors of the Company.

The key areas of work have been:

Statutory and compliance	<ul style="list-style-type: none"> • collating information to enable us to carry out our statutory duties, including creditor information; • posting information on a dedicated web page to provide updated FAQs, regular updates and our statutory reports; • preparing statutory receipts and payments accounts; • planning for and dealing with closure related formalities; • ensuring compliance with all statutory obligations within the relevant timescales.
Strategy documents, Checklist and reviews	<ul style="list-style-type: none"> • monitoring and reviewing the administration strategy; • briefing of our staff on the administration strategy and matters in relation to various work-streams; • regular case management and reviewing of progress, including regular team update meetings and calls; • meeting with Management to review and update strategy and monitor progress; • reviewing and authorising junior staff correspondence and other work; • dealing with queries arising during the appointment; • reviewing matters affecting the outcome of the administration; • allocating and managing staff/case resourcing and budgeting exercises and reviews; • liaising with legal advisors regarding the various instructions; • complying with internal filing and information recording practices, including documenting strategy decisions.
Cashiering	<ul style="list-style-type: none"> • preparing dividend payments and performing reconciliations of amounts received in relation to bounced payments with funds received from Paycheck; • preparing and processing vouchers for the payment of post-appointment invoices; • creating remittances and sending payments to settle post-appointment invoices; • preparing payroll payments for retained staff, dealing with salary related queries and confirming payments with the employee's banks; • reviewing and processing employee expense requests; • reconciling post-appointment bank accounts to internal systems; • ensuring compliance with appropriate risk management procedures in respect

Tax	of receipts and payments.
	<ul style="list-style-type: none"> • working initially on tax returns relating to the periods affected by the administration; • analysing VAT related transactions; • ensuring VAT collected from post-trading realisations; • reviewing the Company's duty position to ensure compliance with duty requirements; • obtaining tax clearance; • dealing with post appointment tax compliance.
General	<ul style="list-style-type: none"> • liaisons and communications with the FCA regarding the progress of the administration; • reviewing time costs data and producing analysis of time incurred which is compliant with Statement of Insolvency Practice 9; • drawing remuneration in accordance with the basis which has been approved by unsecured creditors; • continuation of the communication strategy to update customers and deal with customer queries as well as liaising with claims management companies, debt management companies, individual voluntary arrangement practitioners and debt purchasers; • decommissioning of Customer Service Centre.
Trading	<ul style="list-style-type: none"> • preparing cash flow statements to monitor the cash position; • attending to supplier and customer queries and correspondence; • raising, approving and monitoring purchase orders and setting up control systems for trading; • communicating and negotiating with customers regarding ongoing supplies, including agreeing terms and conditions; • ensuring ongoing operation of IT systems.
Asset realisations	<ul style="list-style-type: none"> • realisation of domain names and blogs to maximise funds available to creditors; • continued response to customer enquiries regarding loans by the Customer Service Centre; • ongoing insurance cover for the Company's business and assets.
Property matters	<ul style="list-style-type: none"> • ongoing communication with management company to true-up on service charges; • ongoing communication with council to agree rates payable; • continuing redirection of post to end of Customer Service Centre.
Employees	<ul style="list-style-type: none"> • dealing with queries from employees regarding various matters relating to the administration and their employment; • dealing with statutory employment related matters, including statutory notices to employees and making statutory submissions to the relevant government departments; • holding regular employee briefing meetings to update employees on progress in the administration and our strategy; • administering the Company's payroll, including associated taxation and other deductions, and preparing PAYE and NIC returns; • communicating and corresponding with HM Revenue and Customs; • dealing with issues arising from employee redundancies, including statutory

	notifications and liaising with the Redundancy Payments Office; <ul style="list-style-type: none"> managing claims from employees; ensuring security of assets and information held by employees.
Creditors and claims	<ul style="list-style-type: none"> drafting bulk communication to redress creditors; adjudicating creditor claims, notifying creditor's whose claims are being rejected or partially accepted; performing in depth testing and analysis of the dividend data before the declaration of the dividend; declaring and paying a dividend to unsecured creditors; providing updates to creditors regarding the dividend payment process; providing redress data to third party debt purchasers regarding sold loans; responding to enquiries from creditors regarding the administration and submission of their claims; responding to various types of customer enquiries; agreeing and arranging distribution on preferential claims; arranging distributions to the preferential and unsecured creditors; developing a detailed estimated outcome statement, including liaising with suppliers to confirm future costs, in order to be able to quantify first and final creditor distribution amount; undertaking a process to match all bounced payments to customer accounts and arranging a repayment process for bounced dividends; drafting our progress report.

SIP 9 – Time costs analysis (29/12/2020 to 28/06/2021)

	Hours					Time Cost (£)	Average Hourly Rate (£)
	Managing Director /Partner /Director	Associate Director /Manager	Administrator	Support	Total		
General correspondence			1.90		1.90	598.50	315.00
Fund management	0.20				0.20	184.00	920.00
General (Cashiering)	6.20	7.70	78.75	11.80	104.45	39,613.35	379.26
Reconciliations (& IPS accounting reviews)		3.90	0.90	0.25	5.05	3,141.75	622.13
Books and records			2.70		2.70	950.50	352.04

	Hours					Time Cost (£)	Average Hourly Rate (£)
	Managing Director /Partner /Director	Associate Director /Manager	Administrator	Support	Total		
Fees and WIP	1.00	7.40	15.20		23.60	9,889.00	419.03
Budgets & Estimated outcome statements		27.90	20.40		48.30	22,189.50	459.41
Checklist & reviews	0.20	1.40	14.10		15.70	5,619.50	357.93
Closure and related formalities	2.50				2.50	2,025.00	810.00
Extension related formalities			0.70		0.70	220.50	315.00
Pre-administration checks				2.00	2.00	314.00	157.00
Statutory advertising	0.20				0.20	184.00	920.00
Statutory receipts and payments accounts			0.70		0.70	290.50	415.00
Strategy documents	20.30	2.50			22.80	19,109.50	838.14
Post appointment corporation tax	0.50	14.30	0.75		15.55	8,775.75	564.36
Post appointment PAYE (Non Trading)		0.10			0.10	56.50	565.00
Post appointment VAT	0.80	7.30	23.50		31.60	13,176.50	416.98
Agreement of preferential claims		23.40	11.30		34.70	16,853.00	485.68
Agreement of unsecured claims	91.40	124.80	23.90		240.10	153,525.00	639.42
General correspondence		1.80	105.00		106.80	34,353.00	321.66
Payment of dividends	38.40	22.80	23.40		84.60	52,767.50	623.73
Statutory reports	5.60	22.10	36.60		64.30	29,851.00	464.25
Correspondence	0.20	25.60	14.05		39.85	19,083.75	478.89

	Hours					Time Cost (£)	Average Hourly Rate (£)
	Managing Director /Partner /Director	Associate Director /Manager	Administrator	Support	Total		
Debtors communications		1.10			1.10	621.50	565.00
Banking matters		0.40			0.40	284.00	710.00
Communications management		7.50			7.50	4,237.50	565.00
Data management		5.70			5.70	3,220.50	565.00
Data preservation		2.50			2.50	1,412.50	565.00
IT infrastructure		94.55	42.70		137.25	79,377.50	578.34
Strategy Meetings & Reports	0.40	143.25	40.80		184.45	100,761.00	546.28
Customer complaints	0.30	4.90			5.20	3,044.50	585.48
Liaison with the FCA	30.50	19.60			50.10	36,344.00	725.43
Directors' questionnaire / checklist	0.30				0.30	276.00	920.00
Correspondence re investigations		4.10			4.10	2,316.50	565.00
Mail redirection		0.10	25.70		25.80	8,166.50	316.53
Cash and investments			0.80		0.80	252.00	315.00
Debtors	3.00				3.00	2,694.00	898.00
Insurance			3.60		3.60	1,134.00	315.00
Intellectual Property	0.60	1.30			1.90	1,286.50	677.11
Leasehold property			4.00		4.00	1,260.00	315.00
Office equipment, fixtures & fittings			0.40		0.40	126.00	315.00

	Hours					Time Cost (£)	Average Hourly Rate (£)
	Managing Director /Partner /Director	Associate Director /Manager	Administrator	Support	Total		
Other assets	13.00		9.60		22.60	13,554.00	599.73
Sale of business		12.90			12.90	7,288.50	565.00
Employee Matters / PAYE	2.10	37.90	66.40		106.40	44,070.50	414.20
Negotiations with customers			3.70		3.70	1,165.50	315.00
Negotiations with suppliers / landlords		4.10	8.30		12.40	4,931.00	397.66
Trading Management	36.70		5.70		42.40	31,522.50	743.46
Total in period	254.40	632.90	585.55	14.05	1,486.90	782,118.10	526.01

Brought forward time (appointment date to SIP 9 period start date) 5,981.80 3,405,421.95

SIP 9 period time (SIP 9 period start date to SIP 9 period end date) 1,486.90 782,118.10

Carry forward time (appointment date to SIP 9 period end date) 7,468.70 4,187,540.05

All staff who have worked on this assignment, including cashiers and secretarial staff, have charged time directly to the assignment and are included in the analysis of time spent. The cost of staff employed in central administration functions is not charged directly to the assignment but is reflected in the general level of charge out rates.

All time shown in the above analysis is charged in units of six minutes.

A summary of the key workstreams undertaken is included below:

IT infrastructure was and remains to be one of the most critical workstreams. We have ensured ongoing relationships with the critical IT suppliers and have used the existing high-tech platforms to manage the submission, adjudication and paying of customer creditor claims. Archiving solutions have also been agreed with various data solutions providers in order to allow the decommissioning planning process to be in line with GDPR requirements. £79,378 (137 hours) has been incurred on IT infrastructure in this Period.

We have incurred timecosts of £206,293 (325 hours) in agreeing customer claims and paying dividends during the Period. We completed the adjudication process during the Period, adjudication the claims of over 40,000 redress creditors. This included reviewing a small number of claims in detail where claims were substantially more than the Claims Calculator indicated, and reviewing samples of electronic, CMC and manual claims.

We have also spent time liaising with third party debt purchasers regarding the set off of accounts that were sold prior to our appointment.

During the Period we incurred timecosts of £34,721 (107 hours) in general creditor correspondence, including bulk communications to all creditors with agreed claims, tailored to each customer, regularly updating FAQs and portal site, providing updates to debt blogs and responding to queries from customers, DMCs/IVAs and CMCs outside of the Customer Service Centre.

In addition, we have dealt with supplier and employee queries, and a number of complex queries from customers where technical insolvency knowledge has been required in order to assist customers.

We have incurred timecosts of £100,761 (184 hours) in the Period in discussing, refining and updating our strategy, and preparing internal strategy documents. This is largely down to the size and complexity of the administration, and the number of workstreams required.

Regular meetings have been scheduled during the Period with Management to ensure strategy is implemented throughout the team.

A team of 24 employees was retained to maintain operations, operate the Customer Service Centre, deal with customer queries, supplier management, adjudicate manual claims from customer creditors and prepare for the dividend payment. Regular calls were held with various groups of the management team to oversee operations and an all-employee call was held each month to update all staff on progress to date and strategy. We have incurred timecosts of £44,071 (106 hours) in the Period.

The team of employees reduced to four shortly after the Period end as part of the closure of the Customer Service centre.

We have incurred £36,344 (50 hours) during the Period liaising with the FCA. We have been communicating monthly on the progress of the administration as well as reporting on an ad-hoc basis to the FCA on any matters arising between meetings.

We expect liaison with the FCA to be completed on an exception basis only going forward during the move to dissolution of the Company.

We have incurred £39,613 (104 hours) during the Period on cashiering.

In addition to processing regular supplier payments, due to the large number of creditors being processed as part of the declaration of the unsecured dividend, a complex reconciliation of all systems was carried out on over 40,000 creditors to ensure claim amounts and dividend payments were correct.

A second reconciliation was done on bank statements after the initial unsecured payment attempt to ensure unsuccessful payment could be correctly lined up to creditor claims such that those creditors could be contacted for updated bank details.

Requests for further information and right to challenge our remuneration and expenses:

If you would like to request more information about our remuneration and expenses disclosed in this progress report, you must do so in writing within 21 days of receiving this progress report.

Requests from unsecured creditors must be made with the concurrence of at least 5% in value of unsecured creditors (including the unsecured creditor making the request) or with the permission of the Court.

If you wish to challenge the basis of our remuneration, the remuneration charged, or the expenses incurred during the Period covered by this progress report, you must do so by making an application to Court within eight weeks of receiving this progress report.

Applications by unsecured creditors must be made with concurrence of at least 10% in value of unsecured creditors (including the unsecured creditor making the challenge) or with the permission of the Court.

The full text of the relevant rules can be provided on request by writing to Hayley Jennings at 15 Canada Square, Canary Wharf, London, E14 5GL.

Company	Elevate Credit International Limited - in Administration
Court	The High Court of Justice, Business and Property Courts of England and Wales Insolvency and Companies List (ChD)
Claims Calculator	A model developed by the Company for the purposes of assessing whether a customer may have had a valid complaint, and if so, calculating the value of any potential redress claim
CRA	Credit Reference Agency
ECI	Elevate Credit Inc, the US and Group parent and sole shareholder of the Company
FCA	UK Financial Conduct Authority
FOS	UK Financial Ombudsman Service
Freshfields	Freshfields Bruckhaus Deringer LLP, the Joint Administrators' legal advisor
HCST	High cost, short term credit
Interpath/Interpath Advisory	Interpath Ltd
Joint Administrators/we/our/us	Ed Boyle and David Pike
KPMG	KPMG LLP
Management	The Company's senior management team
Period	The period from 29 December 2020 to 28 June 2021 (inclusive)
Proposals	The Joint Administrators' statement of proposals in accordance with paragraph 49 of Schedule B1
Secured creditors	Other than Barclays Bank plc, the secured creditors of the Company, being VPM and ECI
Schedule B1	Schedule B1 of the Insolvency Act 1986 (as amended from time to time)
SIP	Statement of Insolvency Practice, England and Wales
UK	United Kingdom
US	United States of America
VPC	Victory Park Capital Advisors LLC, the Company and the Group's third-party finance provider
VPM	Victory Park Management LLC, as collateral agent in respect of the debenture.

Appendix 4 Glossary

Any references in this progress report to sections, paragraphs and rules are to Sections, Paragraphs and Rules in the Insolvency Act 1986, Schedule B1 of the Insolvency Act 1986 and the Insolvency Rules (England and Wales) 2016 respectively.

Appendix 5 Notice: About this report

This report has been prepared by Ed Boyle and David Pike, the Joint Administrators of Elevate Credit International Limited – in Administration (the ‘Company’), solely to comply with their statutory duty to report to creditors under the Insolvency Rules (England and Wales) 2016 on the progress of the administration, and for no other purpose. It is not suitable to be relied upon by any other person, or for any other purpose, or in any other context.

This report has not been prepared in contemplation of it being used, and is not suitable to be used, to inform any investment decision in relation to the debt of or any financial interest in the Company.

Any estimated outcomes for creditors included in this report are illustrative only and cannot be relied upon as guidance as to the actual outcomes for creditors.

Any person that chooses to rely on this report for any purpose or in any context other than under the Insolvency Rules (England and Wales) 2016 does so at its own risk. To the fullest extent permitted by law, the Joint Administrators do not assume any responsibility and will not accept any liability in respect of this report to any such person.

Edward George Boyle and David John Pike are authorised to act as insolvency practitioners by the Institute of Chartered Accountants in England & Wales.

We are bound by the Insolvency Code of Ethics.

The Officeholders are Data Controllers of personal data as defined by the Data Protection Act 2018. Personal data will be kept secure and processed only for matters relating to the appointment. For further information, please see our Privacy policy at – www.interpathadvisory.com/privacy-insolvency.

The Joint Administrators act as agents for the Company and contract without personal liability. The appointments of the Joint Administrators are personal to them and, to the fullest extent permitted by law, Interpath Ltd does not assume any responsibility and will not accept any liability to any person in respect of this report or the conduct of the administration.

www.interpathadvisory.com

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