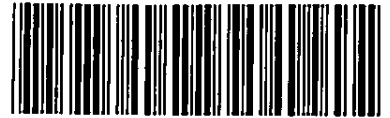


701930/10

SATURDAY



A14 \*AMJ0ME6L\* 17/10/2009 128  
COMPANIES HOUSE

COMPANIES ACT 2006  
SPECIAL RESOLUTION ON CHANGE OF NAME

Company number: 05004723

Existing company name: INTELSACES SOFTWARE LTD

At an Annual ~~General Meeting~~ / General meeting\* (\*delete as appropriate)  
of the members of the above named company, duly convened and held  
at:

SUITE 6, OLD SCHOOL STUDIOS  
40 LYNCHFOLD ROAD, FALNBOROUGH, HAMPS, GU14 6EF

On the 16<sup>th</sup> day of OCTOBER 2009

That the name of the company be changed to:

New name: FIRST CONTACT SAAS LTD

Signed: [Signature]

\*Director / secretary / CIO Manager (if appropriate) / administrator / administrative receiver /  
receiver manager / receiver, on behalf of the company.  
(\*delete as appropriate)

Notes:

- This form is for use by PLC's or private companies who choose to hold Annual General Meetings or general meetings for the purpose of a special resolution.
- A copy of the resolution must be delivered to Companies House within 15 days of it being passed.
- A fee of £10 is required to change the name (cheques made payable to "Companies House").
- Have you checked whether the name is available at [www.companieshouse.gov.uk](http://www.companieshouse.gov.uk) ?
- Please provide the name and address to which the certificate is to be sent.

ANDREW MILLINGTON

SUITE 6, OLD SCHOOL STUDIOS

40 LYNCHFOLD ROAD

FALNBOROUGH, HAMPSHIRE GU14 6EF

01252 531425