Energy Insurance Services Limited

" Lite

Annual Report and Financial Statements for the 12 month period ended

31 March 2019

Company Registration No: 04792484

ARVAM75

A25

23/12/2019 COMPANIES HOUSE

Strategic Report

The Directors present their Strategic Report for the 12 month period ended 31 March 2019 (2018: 15 month period to 31 March 2018 to align with group reporting).

Principal Activity

The Company is a wholly owned subsidiary of its immediate parent company, HomeServe Membership Limited and is part of the HomeServe plc ("the Group").

The Company's principal activity is the provision of insurance mediation services. The Company is authorised and regulated by the Financial Conduct Authority (firm reference 310297).

Principal Risks and Uncertainties

Risks and uncertainties that could have a material impact on the Company's future performance are:

- Commercial relationships
- Information Security
- Competition
- Customer loyalty / retention
- Marketing effectiveness
- Exposure to legislation or regulatory requirements
- Availability of underwriters
- · Quality of customer service
- Dependence on recruitment and retention of skilled personnel
- Constraints of IT systems to growth and efficiency
- Financial strategy and treasury risk

These risks are discussed in detail in the Group's Annual Report which does not form part of this Report. Brexit is not one of the Company's enterprise risks, but does continue to be monitored at a Group level. Brexit is potentially one of the most significant economic events for the UK and at the date of this statement, the full range, scale and timing of potential outcomes and impacts are uncertain. However, the Group continues to believe the impact of the UK's decision to leave the EU and the current delay in implementing this decision until 31 January 2020 on the underlying performance of the Group, and the Company, will be limited.

The Group and Company business model is resilient and in previous periods of consumer uncertainty and economic downturn, for example during the financial crisis in c.2007 to 2009, no negative impact on Group business performance was observed.

Financial Review

During the year, profit before tax was £253,000 (2018: £610,000), due in part to the prior period being 15 months and the policy book maturing. The balance sheet on page 8 of the financial statements shows the Company's financial position at the period end. During the period, net assets have increased from £933,000 to £963,000.

The Directors didn't propose or pay a dividend during the period (2018: £1,250,000).

Key performance indicators

HomeServe plc Group manages its operations on a divisional basis. For this reason, the Directors believe that further key performance indicators for the Company are not necessary or appropriate for an understanding of the development, performance or position of the business. The performance of the UK segment of HomeServe plc, which includes the Company, is discussed in the Group's Annual Report which does not form part of this Report.

Strategic Report

Going Concern and Future Outlook

The Company's business activities, together with the factors likely to affect its future development, performance and position are set out in this Strategic Report. Principal risks and uncertainties are detailed on the previous page.

The Directors confirm that, after reviewing the Company's budget and projected cash flows and considering the Company's current and forecast solvency and liquidity position, they have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, the Directors continue to adopt the going concern basis in preparing the financial statements.

The Directors are not aware, at the date of this report, of any likely major changes in the Company's activities in the next year.

16/12/2019

By order of the Board

Mr Jeremy Strutt

Director

Directors' Report

The Directors have pleasure in presenting their Annual Report and Financial Statements for the year ended 31 March 2019, together with the auditor's report.

Future developments

An indication of likely future developments in the business of the Company alongside discussion of going concern, principal risks and uncertainties are included in the Strategic Report.

Third party indemnity provisions

The Directors confirm that there were no qualifying third party indemnity provisions during the year.

Directors

The Directors who held office throughout the year, and subsequently, were as follows:

Mr Jeremy Strutt Mr Richard Shepherd

None of the Directors had a material interest in any trading contract to which the Company was a party during the year. One of the Directors received emoluments in respect of services performed on behalf of the Company.

Dividends

The Directors are not proposing to pay a dividend to ordinary shareholders during the year (2018: £1,250,000).

Political contributions

No political contributions were made in the current year or prior period.

Auditor

Each of the persons who is a Director at the date of approval of this Annual Report confirms that:

- so far as the Director is aware, there is no relevant audit information of which the Company's auditor is unaware; and
- the Director has taken all the steps that he ought to have taken as a Director in order to make himself aware of any relevant audit information and to establish that the Company's auditor is aware of that information

This confirmation is given and should be interpreted in accordance with the provisions of s418(2) of the Companies Act 2006.

Deloitte LLP were appointed as auditor for the current year and have indicated their willingness to be reappointed for another term and appropriate arrangements have been put in place for them to be deemed reappointed as auditor in the absence of an AGM.

By Order of the Board

Jerense 16 12/2019

Mr Jeremy Strutt

Director

Registered Office: Cable Drive, Walsall, United Kingdom, WS2 7BN

Registered in England and Wales

Directors' Responsibilities Statement

The Directors are responsible for preparing the Annual Report and the Financial Statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law the Directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law), including FRS 102 the financial reporting standard applicable in the UK and Republic of Ireland.

Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- · make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Independent Auditor's Report

Independent auditor's report to the members of Energy Insurance Services Limited

Report on the audit of the financial statements

Opinion

In our opinion the financial statements of Energy Insurance Services Limited (the 'Company'):

- give a true and fair view of the state of the Company's affairs as at 31 March 2019 and of its profit for the year then ended:
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements which comprise:

- the statement of comprehensive income;
- the balance sheet:
- · the statement of changes in equity; and
- the related notes 1 to 18.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the Financial Reporting Council's (the 'FRC's') Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We are required by ISAs (UK) to report in respect of the following matters where:

- the Directors' use of the going concern basis of accounting in preparation of the financial statements is not appropriate; or
- the Directors have not disclosed in the financial statements any identified material uncertainties that
 may cast significant doubt about the Company's ability to continue to adopt the going concern basis of
 accounting for a period of at least twelve months from the date when the financial statements are
 authorised for issue.

We have nothing to report in respect of these matters.

Other information

The Directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in respect of these matters.

Responsibilities of Directors

As explained more fully in the Directors' responsibilities statement, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Independent Auditor's Report

In preparing the financial statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Report on other legal and regulatory requirements

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the strategic report and the Directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the Directors' report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified any material misstatements in the strategic report or the Directors' report.

Matters on which we are required to report by exception

Under the Companies Act 2006 we are required to report in respect of the following matters if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of Directors' remuneration specified by law are not made; or
- · we have not received all the information and explanations we require for our audit.

We have nothing to report in respect of these matters.

Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Ned Reed

Neil Reed ACA (Senior statutory auditor)

For and on behalf of Deloitte LLP

Statutory Auditor

Birmingham, United Kingdom

16 December 2019.

Statement of Comprehensive Income

For the period ended 31 March 2019

| | | 12 months | 15 months |
|--|---------|-------------|-------------|
| | Note | to 31 March | to 31 March |
| | Note | 2019 | 2018 |
| Continuing operations | | £000 | £000 |
| Turnover | | 3,380 | 5,796 |
| Cost of sales | | (2,474) | (4,315) |
| Gross profit | <u></u> | 906 | 1,481 |
| Other operating charges | | (657) | (872) |
| Operating Profit | 4 | 249 | 609 |
| Net financing charge | | 4 - | 1 |
| Profit on ordinary activities before tax | | 253 | 610 |
| Tax on profit on ordinary activities | 9 | (222) | (188) |
| Profit for the financial year | · | 31 | 422 |

All of the activities of the Company are classified as continuing. There was no other comprehensive income.

Balance Sheet

As at 31 March 2019

| | Note | 31 March | 31 March |
|--|------|--------------|----------|
| | | 2019 | 2018 |
| | | £000 | £000 |
| Fixed assets | | | |
| Intangible assets | 10 | - | 5 |
| Tangible assets . | 11 | 1 | 6 |
| | | 1 | 11 |
| Current assets | | | |
| Cash and cash equivalents | | 1,550 | 1,305 |
| Debtors | 12 | 928 | 905 |
| | | 2,478 | 2,210 |
| Total assets | | 2,479 | 2,221 |
| Current liabilities | | | |
| Creditors: amounts falling due within one year | 13 | (1,289) | (991) |
| | | (1,289) | (991) |
| Net current assets | | 1,189 | 1,219 |
| Non-current liabilities | | | |
| Creditors: amounts falling due after one year | . 14 | (227) | (297) |
| Total liabilities | | (1,516) | (1,288) |
| Net assets | | 963 | 933 |
| Capital and reserves | | | |
| Called up share capital | 18 | 100 | 100 |
| Profit and loss account | | 863 | 832 |
| Shareholder's funds | | 963 | 932 |

The financial statements of Energy Insurance Services Limited, registered number 04792484, were approved by the board of Directors and authorised for issue on

They were signed on its behalf by:

enfoult 16/12/2019

Mr Jeremy Strutt

Director

Statement of Changes in Equity

For the period 31 March 2019

| | | Share | Profit and Loss | |
|--|----------|---------|-----------------|---------|
| | | Capital | account | Total |
| | Note | £000 | £000 | £000 |
| At 1 January 2017 | | 100 | 1,660 | 1,760 |
| Profit for the year and total comprehensive income | | - | 422 | 422 |
| Dividends | 8 | - | (1,250) | (1,250) |
| At 31 March 2018 | | 100 | 832 | 932 |
| | | Share | Profit and Loss | |
| | | Capital | account | Total |
| | | £000 | £000 | £000 |
| At 1 April 2018 | | 100 | 832 | 932 |
| Profit for the year and total comprehensive income | | - | 31 | 31 |
| Dividends | 8 | - | , - | - |
| At 31 March 2019 | <u>.</u> | 100 | 863 | 963 |

For the period 31 March 2019

1. General information

Energy Insurance Services Limited is a private company, limited by shares, incorporated in England and Wales under the Companies Act 2006. The address of the registered office is given in note 18.

These financial statements are presented in pounds sterling because that is the currency of the economic environment in which the Company operates.

The Company's financial statements have been prepared in compliance with FRS 102 as it applies to the financial statements of the Company for the 12 month year ended 31 March 2019 (2018: 15 month period to 31 March 2018 to align with group reporting).

2. Significant accounting policies

Basis of accounting

The financial statements have been prepared in accordance with FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

As permitted by FRS 102, the Company has taken advantage of the following disclosure exemptions available under that standard:

- Cash Flow Statement and related notes
- · Share based payment disclosures
- · Remuneration of key management personnel
- Related party transactions

The financial statements have been prepared on a going concern basis as set out in the Strategic Report. The financial statements have been prepared on the historical cost basis.

The principal accounting policies adopted are set out below:

Net financing charge

Interest receivable and Interest payable and similar income are recognised in the statement of comprehensive income in the period in which it is earned and incurred.

For the period 31 March 2019

2. Significant accounting policies (continued)

Turnover

Revenue is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT, Insurance Premium Tax and other sales related taxes.

Net policy income

Revenue recorded by the Company includes commission receivable in the Company's role as an intermediary for the householder in the policy sale, but as principal in the policy administration process. The Company contracts separately with the policy holder to provide these services. Any third-party costs incurred on behalf of the principal that are rechargeable under the contractual arrangement, or where the Company's role is only as an intermediary in the cash collection process for the principal, are not included in revenue. Consequently, on the sale of a policy, gross revenue consists of only a component of the overall policy price, representing the commission receivable for the marketing and sale of the policy, stated net of sales related taxes.

Where a contractual arrangement consists of two or more separate arrangements that can be provided to customers either on a stand-alone basis or as an optional extra, revenue is recognised for each element as if it were an individual contract. Accordingly, revenue is recognised on the sale of a policy except where an obligation exists to provide future services, typically claims handling and policy administration services. In these situations, a proportion of revenue, sufficient to cover future claims handling costs and margin, is deferred over the life of the policy, as deferred income. The assessment of future claims handling takes account of the expected numbers of claims and the estimated cost of handling those claims, which are validated through experience of historical actual costs. Revenue deferred for the performance of claims handling services is released over the expected profile of anticipated claims.

To the extent that policies are expected to cancel mid-term, and hence all of the economic benefits associated with those policies are not expected to flow to the Company, a provision is made to ensure that the related revenue is not recognised at the point that the policy incepts.

Other revenue

Annual service revenue is recognised on completion of the annual service or where the obligation to provide a service has expired.

Operating profit

Operating profit is stated after charging all operating costs and crediting all operating income but before other interest receivable and similar income and interest payable and similar charges.

Taxation

The tax expense represents the sum of the tax currently payable and deferred tax. Any tax currently payable is based on taxable profit for the period. The Company's asset/(liability) for current tax is calculated using tax rates that have been enacted or substantively enacted by the balance sheet date.

Intangible assets

Software expenditure is stated at cost less amortisation. Amortisation is calculated so as to write off the cost of the software over its useful economic life as follows:

Software - 25% per annum, straight line

Tangible assets

Tangible fixed assets are stated at cost less depreciation. Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Fixtures, fittings and equipment – 25% per annum, straight line.

For the period 31 March 2019

2. Significant accounting policies (continued)

Operating lease arrangements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Financial liabilities and equity

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the Company after deducting all of its liabilities.

Cash and cash equivalents

Cash and cash equivalents include cash held on behalf of insurers. Cash held on behalf of insurers is held in separate bank accounts. A corresponding liability in respect of cash held on behalf of insurers is included in Creditors: amounts falling due within one year.

Equity instruments

Equity instruments issued by the Company are recorded at the proceeds received, net of direct issue costs.

Reserves

Called up share capital represents the nominal value of shares that have been issued.

Statement of Comprehensive Income includes all current and prior period retained profits and losses.

Critical accounting judgements and key sources of estimation uncertainty

The Directors have made a judgment as to whether the risks and rewards of cash held on behalf of insurers lie with the insurers themselves or with the Company and they regard this as a critical accounting judgement. Where the risks and rewards of the cash held are judged to lie with the Company the cash is recognised as an asset. For the year ended 31 March 2019 this was £1,550,000 (2018: £1,305,000).

The directors believe that there are no reasonably possible changes in assumptions which could occur in the next 12 months and have a material impact on the Company.

Other areas of focus

Whilst not considered to be critical accounting judgements or key sources of estimation uncertainty, the following are areas of focus for management.

Policy Cancellations

A source of estimation uncertainty is in respect of those policies that may be cancelled by the customer part way through the contractual term, which will affect the economic benefits that flow to the Company. To the extent that policies are expected to cancel 'mid-term' and hence all the economic benefits of those policies is not expected to flow to the Company, an estimate of the related revenue is not recognised.

The main source of estimation uncertainty in calculating the provision for policy cancellations are the expected mid-term cancellation percentage and the period of cover remaining on the policy at the point of cancellation. The Company uses historical experience to determine the appropriate assumptions to be used in this calculation. The total amount of revenue not recognised at 31 March 2019 in respect of potential future cancellations is £10,000 (2018: £12,000) and is recognised as a reduction in the value of trade receivables. The most material estimation uncertainty is the mid-term cancellation percentage.

For the period 31 March 2019

2. Significant accounting policies (continued)

Claims handling obligations

Regarding revenue recognition, a proportion of revenue is deferred to cover the Company's future obligations in respect of handling future claims arising on those policies that are on risk at the period end.

The main sources of estimation uncertainty in determining an appropriate proportion of revenue to defer are the assumptions made with regards to claims frequency and the estimated cost of handling a claim. The Company uses historical experience of claim volumes and forecast activity levels to estimate these assumptions. The total amount of revenue deferred at 31 March 2019 in respect of the Company's future claim handing obligations is £64,000 (2018: £82,000).

3. Business and geographical segments

The Company operates in one business segment and operates solely within the United Kingdom.

4. Operating Profit

Profit for the current year and prior period has been arrived at after charging:

| | 12 months to 31 March 2019 £000 | 15 months to 31 March 2018 £000 |
|---------------------------------------|--|--|
| | | |
| | | |
| · | | |
| Amortisation | 5 | 8 |
| Depreciation of tangible fixed assets | 5 | 3 |
| Hire of plant and equipment | - | 1 |
| Operating leases rentals: | | |
| - Land and buildings | 44 | 52 |
| | 54 | 64 |

For the period 31 March 2019

5. Auditor's remuneration

| | 12 months to 31 March 2019 £000 | 15 months to 31 March 2018 £000 |
|---|--|--|
| Fees payable to the Company's auditor for the audit of the Company's financial statements | 10 | 12 |

6. Employees

The monthly average number of staff employed by the Company, including the Directors, during the financial year/period amounted to:

| | 12 months to 31 March 2019 | 15 months to 31 March 2018 |
|-----------------------------|----------------------------------|----------------------------------|
| Average number of employees | 11 | 15 |

The aggregated payroll costs of the above were:

| | 12 months | 15 months |
|-----------------------|-------------|-------------|
| | to 31 March | to 31 March |
| | 2019 | 2018 |
| | £000 | £000 |
| Wage and salaries | 320 | 475 |
| Social security costs | 30 | 16 |
| Other pension costs | 21 | 19 |
| | 371 | 510 |

7. Net financing charge

| Bank interest receivable | 4 | 1 |
|--------------------------|--------------------------|--------------------------|
| | 2019 £000 | 2018 £000 |
| | 12 months to 31 March | 15 months to 31 March |

8. Dividends on ordinary shares classed as equity

| | 12 months to 31 March 2019 £000 | 15 months to 31 March 2018 £000 |
|--|--|--|
| Dividend of £Nil (2018: £12.50) per ordinary share | • | 1,250 |

For the period 31 March 2019

9. Tax on ordinary activities

| | 12 months to 31 March 2019 £000 | 15 months to 31 March 2018 £000 |
|---|--|--|
| UK corporation tax based on the results for the year/period | 48 | 116 |
| Adjustment in respect of prior periods | 185 | (34) |
| Adjustment in respect of reversal of group relief | - | 88 |
| Deferred tax: | | |
| Accelerated Capital allowances | (11) | 18 |
| Total tax charge | 222 | 188 |

UK corporation tax is calculated at 19% (2018: 19%) of the estimated assessable profit for the period/year in accordance with applicable statutory rates.

The credit for the year/period can be reconciled to the profit per the statement of comprehensive income as follows:

| | 12 months to 31 March 2019 £000 | 15 months to 31 March 2018 £000 |
|--|--|--|
| Profit before tax | 253 | 610 |
| Tax at the UK corporation rate of 19% (2018: 19%) Effect of: | 48 | 116 |
| Depreciation for period in excess of capital allowances | (11) | 18 |
| Tax increase arising from group relief | • | 88 |
| Adjustment relating to prior periods | 185 | (34) |
| Tax charge for the year/period | 222 | 188 |

A reduction to 17% (effective 1 April 2020) was substantively enacted on 6 September 2016. This will reduce the Company's future current tax charge accordingly.

For the period 31 March 2019

10. Intangible fixed assets

| | Software £000 |
|--------------------------|------------------|
| At 1 April 2018 | 37 |
| Additions | - |
| Disposals | - |
| At 31 March 2019 | 37 |
| Accumulated amortisation | |
| At 1 April 2018 | 32 |
| Charge for the period | 5 |
| Disposals | - |
| At 31 March 2019 | 37 |
| Carrying amount | |
| At 31 March 2019 | |
| At 31 March 2018 | 5 |

Software is computer software purchased from third parties for use in the business.

Amortisation of intangibles assets is included within other operating charges.

For the period 31 March 2019

11. Tangible assets

| | Furniture, fittings and equipment £000 |
|--------------------------|---|
| At 1 April 2018 | 122 |
| Additions | - |
| Disposals | |
| At 31 March 2019 | 122 |
| Accumulated amortisation | |
| At 1 April 2018 | 116 |
| Charge for the period | 5 |
| Disposals | - |
| At 31 March 2019 | 121 |
| Carrying amount | |
| At 31 March 2019 | 1 |
| At 31 March 2018 | 6 |

12. Debtors

| | 31 March 2019 £000 | 31 March 2018 £000 |
|------------------------------------|--------------------------|--------------------------|
| Accrued income | 840 | 884 |
| Prepayments | 22 | 20 |
| Amounts owing from group companies | 66 | 1 |
| | 928 | 905 |

All debtor balance amounts fall due within one year.

For the period 31 March 2019

13. Creditors: amounts falling due within one year

| | 31 March 2019, £000 | 31 March 2018 £000 |
|----------------------------------|---------------------------|--------------------------|
| Trade creditors | 23 | 11 |
| Deferred income | 88 | 82 |
| Corporation tax | 19 | 41 |
| VAT | 117 | 22 |
| Taxes and social security | 4 | 5 |
| Other creditors | 765 | 788 |
| Accrued expenses | 38 | 19 |
| Amounts owing to group companies | 235 | 23 |
| | 1,289 | 991 |

14. Creditors: amounts falling due after one year

| | 31 March 2019 | 31 March 2018 |
|-----------------|------------------|------------------|
| | 0003 | £000 |
| Other creditors | 227 | 297 |

15. Financial Instruments

Principal financial instruments

The financial instruments used by the Company from which financial instrument risk arises are as follows:

- cash and cash equivalents
- accrued income
- prepayments
- trade creditors
- other trade creditors
- other creditors
- accrued expenses
- amounts owed to group companies
- amounts owing from group companies

All financial instruments are stated at amortised cost.

Capital risk management

The Company manages its capital to ensure that it is able to continue as a going concern while maximising the return to stakeholder.

For the period 31 March 2019

15. Financial Instruments (continued)

The table below presents quantitative data for the components the Company manages as capital:

| | 31 March | 31 March |
|---------------------|--------------|--------------|
| | 2019 £000 | 2018 £000 |
| Shareholders' funds | 963 | 932 |

Financial risk management objectives

The Company's principal financial instruments comprise cash and cash equivalents. The Company also has various other financial instruments such as debtors and trade creditors which arise directly from its operations. The main purpose of these financial instruments is to raise finance for the Company's operations. The Company has no interest in the trade of financial instruments, interest rate swaps or forward interest rate agreements.

The Company charges or pays interest at market rate on intragroup loans classified as financing transactions.

The main risks arising from the Company's financial instruments are liquidity risk and credit risk.

| Financial assets that are debt instruments measured at amortised cost | 31 March 2019 £000 | 31 March 2018 £000 |
|---|--------------------------|--------------------------|
| Cash and cash equivalent | 1,550 | 1,305 |
| Accrued income | 840 | 884 |
| Prepayments | 23 | 20 |
| Amounts owing from group companies | 66 | 1 |
| Total financial assets | 2,479 | 2,210 |

The maturity profile of the Company's financial liabilities is provided in the following table:

| Financial liabilities measured at | Trade creditors | Other creditors | Accrued expenses | Amounts owed to group companies | Total £000 |
|-----------------------------------|--------------------|-----------------|------------------|---------------------------------|---------------|
| amortised cost | £000 | £000 | £000 | £000 | |
| 12 months to 31 March 2019 | | | | | |
| Under 2 months | 23 | 140 | 38 | 235 | 436 |
| Between 2 to 6 months | - | 291 | - | - | 291 |
| Between 6 and 12 months | - | 334 | - | - | 334 |
| Over 12 months | - | 227 | | <u>-</u> | 227 |
| Total | 23 | 992 | 38 | 235 | 1,288 |

For the period 31 March 2019

15. Financial Instruments (continued)

| Financial liabilities measured at amortised cost | Trade creditors | Other creditors | Accrued expenses | Amounts owed to group companies £000 | Total £000 |
|--|-----------------|-----------------|------------------|---|---------------|
| 15 months to 31 March 2018 | | | | | |
| Under 2 months | 11 | 123 | 19 | 23 | 176 |
| Between 2 to 6 months | - | 380 | - | - | 380 |
| Between 6 and 12 months | - | 284 | - | - | 284 |
| Over 12 months | - | 297 | - | - | 297 |
| Total | 11 | 1,084 | 19 | 23 | 1,137 |

Liquidity risk

The Company seeks to manage liquidity risk by ensuring sufficient liquidity is available to meet foreseeable needs and to invest cash assets safely and profitably. The Company has no overdraft.

Credit risk

The Company trades only with creditworthy third parties and fellow subsidiary undertakings. It is the Company's policy that customers who wish to trade on credit terms are reviewed for financial stability.

Accrued income and trade creditors are subject to credit risk exposure, however there is no specific concentration of credit risk as the amounts recognised represent a large number of receivables from various customers.

The Company has a maximum exposure equal to the carrying amount of the above debtors.

Related party transactions

The Company is a subsidiary of HomeServe Membership Limited with the ultimate parent company and ultimate controlling party being HomeServe plc, the Group financial statements of which are publicly available, see note 18.

Accordingly, the Company has taken advantage of the exemption in section 33 of FRS 102 from disclosing transactions with 100% members or investees of HomeServe plc.

16. Leasing commitments

The total of future minimum lease payments is as follows:

| | 31 March | 31 March 2018 £000 |
|---|--------------|--------------------------|
| | 2019 £000 | |
| | | |
| Not later than one year | 36 | - |
| Later than one year and not later than five years | 110 | - |
| Later than five years | - | - |

Operating lease payments represent rentals payable by the Company for its office properties. No arrangements have been entered into in respect of contingent rental payments.

For the period 31 March 2019

17. Share capital

Allotted, called up and fully paid share capital

| | 31 March 2019 £000 | 31 March 2018 £000 |
|------------------------------------|--------------------------|--------------------------|
| 100,000 ordinary shares of £1 each | 100 | 100 |

18. Ultimate parent company

The ultimate parent company and ultimate controlling party is HomeServe plc, registered in England and Wales. The only Group in which the results of Energy Insurance Services Limited are consolidated is that headed by HomeServe plc. The consolidated financial statements of the Group are available to the public and may be obtained from Cable Drive, Walsall, West Midlands, United Kingdom, WS2 7BN, which is the registered office of both the Company and the ultimate parent company.