You can use the WebFiling service to file this form online

Please go to www.companieshouse.gov.uk

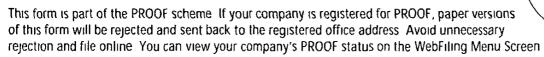
In accordance with Section 854 of the Companies Act 2006

# AR01

# **Annual Return**

A fee is payable with this form

Please see 'How to pay' on the





	last page								
	What this form is for You may use this form to confirm that the company information is correct as at the date of this return You must file an Annual Return at least once every year  What this form is NOT You cannot use this form notice of changes to the company type or information relating to the company in A	*AGCK9U1Q* 07 11/05/2011 165 COMPANIES HOUSE							
Part 1	Company details								
	The section must be completed by all companies.	→ Filling in this form Please complete in typescript or in bold black capitals							
		All fields are mandatory unless specified or indicated by *							
A1	Company details								
Company number	0 4 4 1 8 3 2 1	Company name change  If your company has recently							
Company name in full	The Removals & Storage Industry Omsbudsmen Scheme Limited	changed its name, please provide the company name as at the date of this return							
A2	Return date								
Date of this return <b>®</b>	Please give the annual return made up date. The return date must not be a fur date. The annual return must be delivered within 28 days of the date given be a function of the date. The date given be a function of the date given be a function of the date given be a function of the date.								
A3	Principal business activity								
	Please show the trade classification code number(s) for the principal activity or activities •	● Principal business activity You must provide a trade classification code (SIC code) or a							
Classification code 1	9 1 1 1	description of your company's main							
Classification code 2		A full list of the trade classification							
Classification code 3		codes are available on our website www.companieshouse.gov.uk							
Classification code 4									
	If you cannot determine a code, please give a brief description of your business activity below								
Principal activity description									
		i							

AR01
<b>Annual Return</b>

A4	Comp	any t	ype'				_				
	one bo	x must Public Private Private Private Private	com com com com com	cked) d cor pany pany pany pany pany pany pany	npan limite limite limite limite comp	y ed by ed by ed by ed by	sh gu sh gu wi	y ticking the appropriate box below (only naives parantee naives exempt under section 60 parantee exempt under section 60 th share capital thout share capital		Company type  If you are unsure of your company type, please check your latest certificate of incorporation or our website www.companieshouse gov uk	
A5	Regist	ered	offi	ce a	ddr	ess @	3				
Building name/number	Chess	Chan	nber	s, 2						Change of registered office	
Street	Broadv	vay C	ourt						This must agree with the address that is held on the Companies House record at the date of this return		
Post town	Chesh	am						, , , , , , , , , , , , , , , , , , ,	1	If the registered office address has changed, you should complete form	
County/Region	Buckın	gham	shire	<del></del>						ADO1 and submit it together with this annual return	
Postcode	Н Р	5		1	E	G	Г				
	Single compa							location (SAIL) of the	<u>'</u>	<u> </u>	
Building name/number									ι-	SAIL address	
Street										This must agree with the address that is held on the Companies House record at the date of this return	
Post town										If the address has changed, you should complete form AD02 and submit it together with this annual	
County/Region	) 							<del></del>		return	
Postcode				<u> </u>			<u> </u>		<u> </u>		
A7	Locati				<u> </u>						
	addres:	in <b>Se</b> Registe	ction er of i	A6 nemb	ers	ox to	IN	dicate which records are kept at the SAIL		Location of company records  If the company records are held at the registered office address, do not tick any of the boxes in this section	
		Registe Directo Directo Registe	ors' se ors' in	rvice demr	cont lities	racts				Certain records must be kept by every company while other records are only kept by certain company types where appropriate	
		Docum	cts re ents	latıng relatı	g to p ng to	urcha rede	m	e of own shares ption or purchase of own share out of		If the records are not kept at the SAIL address, they must be available at the registered office	
		nteres	er of c to m ts in i	leber embe ts sh	nture ers of ares	holde outco	ers om	ne of investigation by public company into		If any of the company records have moved from the registered office to the address in Section A6 since the last annual return, you must complete form AD03 and submit it	
		nstrun or Nort	nents thern	creat Irelai	ting c nd	harge	es	disclosed to public company and register of charges England and Wales		together with this annual return	
	<u> </u>	nstrun	nents	creat	ing c	harge	es	and register of charges Scotland	_	<del></del>	

Part 2	Officers of the company	
	This section should include details of the company at the date to which this annual return is made up	Continuation pages Please use a continuation page if you need to enter more officer
	<ul> <li>→ For a secretary who is an individual, go to Section B1</li> <li>→ For a corporate secretary, go to Section C1</li> <li>→ For a director who is an individual, go to Section D1</li> <li>→ For a corporate director, go to Section E1</li> </ul>	details
Secretary 		
B1	Secretary's details <sup>©</sup>	
	Please use this section to list all the secretaries of the company For a corporate secretary, complete Section C1-C4	<ul> <li>Secretary appointments         You may not use this form to appoint a secretary To do this,     </li> </ul>
Title*		please complete form AP03 and submit it together with this annual
Full forename(s)	Susan Jane	return
Surname	Woodcock	Corporate details Please use Section C1-C4 to enter
Former name(s) •		corporate secretary details
		Secretary details     All details must agree with those previously notified to Companies House If you have made changes since the last annual return and have not notified us, please complete form CH03
		Please provide any previous names which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.
B2	Secretary's service address €	
Building name/number	Rye Croft, 3	Service address  If you have previously notified
Street	Letchfield	Companies House that the service
	Ley Hill	address is at 'The Company's Registered Office', please state 'The
Post town	Chesham	<ul> <li>Company's Registered Office' in the address</li> </ul>
County/Region	Buckinghamshire	This information will appear on the
Postcode	H P 5 3 Q U	public record
	England	- <del>-</del>

### **Corporate secretary**

<b>C1</b>	Corporate secretary's details •			
Corporate body/firm	Please use this section to list all the corporate secretaries of the company	◆ Corporate secretary appointments You cannot use this form to appoint a corporate secretary To do this, please complete form AP04 and		
name		submit it together with this annual return		
Building name/number		Corporate secretary details		
Street		All details must agree with those previously notified to Companies House If you have made changes since the last annual return and have		
Post town		not notified us, please complete form CH04		
County/Region		This information will appear on the		
Postcode		public record		
Country				
C2	Location of the registry of the corporate body or firm			
	Is the corporate secretary registered within the European Economic Area (EEA)?  → Yes Complete Section C3 only  → No Complete Section C4 only			
C3	EEA companies			
	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register	● EEA  A full list of countries of the EEA can be found in our guidance		
Where the company/ firm is registered		www.companieshouse.gov.uk  This is the register mentioned in Article 3 of the First Company Law		
Registration number		Directive (68/151/EEC)		
C4	Non-EEA companies			
	Please give details of the legal form of the corporate body or firm and the law by which it is governed if applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register	◆ Non-EEA  Where you have provided details of the register (including state) where the company or firm is registered, you must also provide its number in		
Legal form of the corporate body or firm		that register		
Governing law				
If applicable, where the company/firm is registered •				
If applicable, the				

# Director

D1	Director's details •	<del>-</del>
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	O Director appointments You cannot use this form to appoint a director To do this, please
Title*	<u></u>	complete form APO1 and submit it together with this annual return
Full forename(s)	Andrew John	Corporate details
Surname	Coyle	Please use Section E1-E4 to enter corporate director details
Former name(s) •		Director details  All details must agree with those previously notified to Companies
Country/State of residence	England	House If you have made changes since the last annual return and have not notified us, please
Nationality	British	complete form CH01
Date of birth	1 5 T 2 1 9 6 5	Please provide any previous names
Business occupation (if any)	Solicitor	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.
D2	Director's service address <sup>⊕</sup>	
Building name/numbe	1	Service address If you have previously notified
Street	Gaedner Walk	Companies House that the service address is at 'The Company's
	Holme Green	Registered Office', please state 'The
Post town	High Wycombe	Company's Registered Office' in the address
County/Region	Buckinghamshire	This information will appear on the public record
Postcode	H P 1 5 6 T X	public record
Country	England	

irector's details <sup>o</sup>	
lease use this section to list all the directors of the company or a corporate director, complete Section E1-E4.	◆ Director appointments  You cannot use this form to appoint a director To do this, please
	complete form AP01 and submit it together with this annual return
	Corporate details
	Please use Section £1-£4 to enter corporate director details
	Director details  All details must agree with those previously notified to Companies
	House If you have made changes since the last annual return and have not notified us, please
	complete form CH01
d m m y y y	◆ Former name(s) Please provide any previous names
	which have been used for business purposes during the period of this return Married women do not need to give former names unless previously used for business purposes
rector's service address <sup>©</sup>	
	Service address  If you have previously notified
	Companies House that the service address is at 'The Company's Registered Office', please state 'The
	Company's Registered Office' in the address
	This information will appear on the public record
	public record
- <del></del>	
	lease use this section to list all the directors of the company or a corporate director, complete Section E1-E4.

# **Corporate director**

E1	Corporate director's details •		
Corporate body/firm	Please use this section to list all the corporate director's of the company	Ocorporate director appointments You cannot use this form to appoint a corporate director To do this, please complete form APO2 and	
name		submit it together with this annual return	
Building name/number		Corporate director details  All details must agree with those	
Street		previously notified to Companies House If you have made changes since the last annual return and have not notified us, please complete	
Post town		form CH02  This information will appear on the	
County/Region		public record	
Postcode			
Country			
E2	Location of the registry of the corporate body or firm		
	Is the corporate director registered within the European Economic Area (EEA)?  → Yes Complete Section E3 only  → No Complete Section E4 only		
E3	EEA companies o		
NII	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register	● EEA  A full list of countries of the EEA can be found in our guidance www.companieshouse.gov.uk	
Where the company/ firm is registered �		This is the register mentioned in Article 3 of the First Company Law Directive (68/151/EEC)	
Registration number		(44.15.16-4)	
E4	Non-EEA companies		
	Please give details of the legal form of the corporate body or firm and the law by which it is governed. If applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register.	Where you have provided details of the register (including state) when the company or firm is registered, you must also provide its number that register	
Legal form of the corporate body or firm			
Governing law			
If applicable, where the company/firm is registered •			
If applicable, the registration number			

Part 3	Statement of capital o							
	Does your company → Yes Comp → No Go to	capital st	This should reflect the company's capital status at the made up date of this annual return					
F1	Share capital in pound sterling (£)							
		ach class of shares held i complete <b>Section F1</b> and						
Class of shares (E g Ordinary/Preference etc	)	Amount paid up on each share <b>②</b>	Amount (If any) unpaid on each share 2	Number of shar	es 😉	Aggregate nominal value 4		
Ordinary		1		1		£1		
						£		
						£		
				1		£		
			Totals	1		£ 1		
F2	Share capital in	other currencies						
Please complete the ta Please complete a sep		ny class of shares held in urrency,	other currencies					
Currency								
Class of shares (E.g. Ordinary/Preference etc.)		Amount paid up on each share ②	Amount (if any) unpaid on each share	Number of shares 9		Aggregate nominal value 4		
	·		Totals					
<u></u>				<del></del>				
Currency								
Class of shares (E g Ordinary/Preference etc	)	Amount paid up on each share	Amount (if any) unpaid on each share	Number of shar	es 🚱	Aggregate nominal value •		
			Totals					
	Totale		iotais					
F3	Totals				<del></del>			
	issued share capital	number of shares and t	otal aggregate nominal	value of	Please lis	gregate nominal value t total aggregate values in currencies separately For		
Total number of shares	1					£100 + 100 + \$10 etc		
Total aggregate nominal value 9	1							
<ul> <li>♣ Including both the noming share premium</li> <li>♣ Total number of issued s</li> </ul>		Number of shares issued rominal value of each sha	re Plea	ntinuation Page ase use a Statem e if necessary		al continuation		

F4	Statement of capital (Voting rights)
	Please give the prescribed particulars of rights attached to shares for each class of share shown in the statement of capital share tables in <b>Sections F1</b> and <b>F2</b>
Class of share	Ordinary
Voting rights	There is only one issued class of share capital and in that class all the shares have equal rights for voting, dividends, and winding up
Class of share	
Voting rights  Class of share  Voting rights	
Class of share	
Voting rights	

G1	Does your company have share capital?  → Yes Complete the sections below → No Go to Part 5 (Signature)  Traded public companies    Output  Traded public companies   Output  Traded public companies   Output  Traded public companies	This should reflect the shareholder details at the made up date of this annual return
G1	Traded public companies ®	l l
	Please tick the box if your company was a traded public company at any time during the period of this return	◆ Traded company definition A traded company means a compa any of whose shares are admitted trading on a regulated market
<b>G</b> 2	List of past and present shareholders	
	Private and non-traded public companies are required to provide a 'full list' if one was not included with either of the last two returns	
	Traded public companies are required to provide a list of shareholders who held at least 5% of the issued shares of any share class if a list was not provided with either of the last two returns	
	Please tick the appropriate box below	
	A full list of shareholders for a private or non-traded public company is enclosed. Please complete Section G3, or	
	A list of shareholders holding at least 5% of the issued shares of any share class for a traded public company is enclosed. Please complete Section G4	
	<ul> <li>A list of shareholder changes is enclosed</li> <li>→ For private or non-traded public companies, please complete Section G3</li> <li>→ For traded public companies, please complete Section G4</li> </ul>	
	<ul> <li>☐ There were no shareholder changes in this period</li> <li>→ Go to Part 5 (Signature)</li> </ul>	
	Please tick the appropriate box below to indicate the format of your shareholder details	
	The list of shareholders is enclosed on paper  The list of shareholders is enclosed in another format	
	1	<u> </u>

.`

### G3

# Private or non-traded public companies – list of past and present shareholders

This section should only be completed by companies that have not traded on a regulated market at any time during the period of this return

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year

You must provide a 'full list' of all company shareholders on

- The company's first annual return following incorporation,
- Every third annual return after a full list has been provided

Please list the company shareholders in alphabetical order

Joint shareholders should be listed consecutively

### Further shareholders

Please use a 'Private or non-traded public companies — list of past and present shareholders' continuation page if necessary

1		Shares or stock currently held	Shares or stock transferred (if appropriate)		
Shareholder's Name (Address not required)	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer	
A J Coyle	Ordinary	1		1 1	
				/ /	
				, ,	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	
				1 1	

### G4

# Traded public companies – list of past and present shareholders

This section should show the shareholders that hold at least 5% of any class of share(s) of the company at the date of this return. It should only be completed by public companies that have traded on a regulated market at any time during the period of this return.

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year

You must provide a 'full list' of all company shareholders on

- The company's first annual return following incorporation,
- Every third annual return after a full list has been provided

Please list the company shareholders in alphabetical order

Joint shareholders should be listed consecutively

Further shareholders

Please use a Traded public companies — list of past and present shareholders' continuation page if necessary

		Shares or stock Shares or stock transferred currently held		(if appropriate)
Shareholder's details	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer
Name				1 1
Address				1 1
				1 1
Name				1 1
Address				1 1
				, ,
Name				1 1
Address				1 1
				1 1
Name				1 1
Address				1 1
				1 1

Part 5	Signature		
	This must be completed by all companies	<b>①</b> Societas Europaea  If the form is being filed on behalf	
	I am signing this form on behalf of the company	of a Societas Europaea (SE) please	
Signature	Signature X	of which organ of the SE the person signing has membership  Person authorised Under either section 270 or 274 of the Companies Act 2006	
	This form may be signed by Director <b>9</b> , Secretary, Person authorised <b>9</b> , Charity commission receiver and manager, CIC manager, Judicial factor	_	

Presenter information			
You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.			
Contact name			
Company name			
Address			
<u> </u>			
Post town			
County/Region			
Postcode			
Country			
DX			
Telephone			
✓ Checklist			
We may return forms completed incorrectly or			
with information missing.			
Please make sure you have remembered the			
following  The company name and number match the			
☐ The company name and number match the information held on the public Register			
☐ You have completed your principal business activity			
☐ You have not used this form to make changes to the			
registered office address			
You have not used this form to make changes to			

secretary and director details

You have enclosed the correct fee

You have signed the form

(if applicable)

You have fully completed the Statement of capital

### Important information

Please note that all information on this form will appear on the public record

### **1** How to pay

### A fee is payable on this form.

Make cheques or postal orders payable to 'Companies House' For information on fees, go to www.companieshouse.gov.uk

# ■ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the appropriate address below

For companies registered in England and Wales The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ DX 33050 Cardiff

### For companies registered in Scotland

The Registrar of Companies, Companies House, Fourth floor, Edinburgh Quay 2, 139 Fountainbridge, Edinburgh, Scotland, EH3 9FF DX ED235 Edinburgh 1 or LP - 4 Edinburgh 2 (Legal Post)

### For companies registered in Northern Ireland

The Registrar of Companies, Companies House, Second Floor, The Linenhall, 32-38 Linenhall Street, Belfast, Northern Ireland, 8T2 8BG DX 481 N R Belfast 1

## Further information

For further information, please see the guidance notes on the website at www.companieshouse.gov.uk or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.companieshouse.gov.uk