Company Registration No. 04323657 (England and Wales)

TANGENT MARKETING SERVICES LIMITED

DIRECTORS' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 29 FEBRUARY 2012

COMPANIES HOUSE COPY





COMPANY INFORMATION

Directors Nicholas Green

Timothy Green

Secretary Kevin Cameron

Company number 04323657

Registered office 84-86 Great Portland Street

London W1W 7NR

Auditors UHY Hacker Young

Quadrant House

4 Thomas More Square

London E1W 1YW

CONTENTS

	Page
Directors' report	1 - 2
Independent auditors' report	3 - 4
Profit and loss account	5
Balance sheet	6
Notes to the financial statements	7 - 16

DIRECTORS' REPORT

FOR THE YEAR ENDED 29 FEBRUARY 2012

The directors present their report and financial statements for the year ended 29 February 2012

Principal activities and review of the business

The principal activity of the company is that of customised marketing services

On 1st March 2011 the trade of Snowball, part of a group company, Ravensworth Digital Services Limited, was transferred to Tangent Marketing Services Limited. At the same time the trade of Tangent on Demand, previously within Tangent Marketing Services Limited, was transferred to Ravensworth Digital Services Limited. As a result of this all marketing services revenues have been consolidated within Tangent Marketing Services Limited.

Following the transfer of trade as noted above and the continued investment in software and human resource revenues increased by 37% to £10,479,733 (2011 £7,645,015). The increased revenues lead to a significant increase in operating profit to £932,142 (2011 £248,645) returning an operating margin of 8.9% (2011 3.3%). The directors continue to review company performance by monitoring certain key performance indicators, these have been identified as, revenue growth, gross profit, operating profit and operating margin.

Key risks and uncertainties

The key risks and uncertainties for the company are identified as loss of a major client, loss of key personnel, changes in technology and competition in key market sectors

Results and dividends

The results for the year are set out on page 5

The directors do not recommend payment of an ordinary dividend

Directors

The following directors have held office since 1 March 2011

Nicholas Green

Timothy Green

Political and charitable donations	2012 £	2011 £
During the year the company made the following payments Political donations to EU parties and organisations Charitable donations	1 250 4,528	5,000 650

During the year the company made charitable donations of £4,528 (2011 £650) and a political donation to the Labour party of £1,250 (2011 £5,000)

Auditors

The auditors, UHY Hacker Young, are deemed to be reappointed under section 487(2) of the Companies Act 2006

DIRECTORS' REPORT (CONTINUED)

FOR THE YEAR ENDED 29 FEBRUARY 2012

Statement of directors' responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law) Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgements and accounting estimates that are reasonable and prudent,
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement of disclosure to auditors

So far as the directors are aware, there is no relevant audit information of which the company's auditors are unaware. Additionally, the directors have taken all the necessary steps that they ought to have taken as directors in order to make themselves aware of all relevant audit information and to establish that the company's auditors are aware of that information

By order of the board

Kevin Cameron

Secretary

27 November 2012



INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF TANGENT MARKETING SERVICES LIMITED

We have audited the financial statements of Tangent Marketing Services Limited for the year ended 29 February 2012 set out on pages 5 to 16 The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed

Respective responsibilities of directors and auditors

As explained more fully in the Directors' Responsibilities Statement set out on pages 1 - 2, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the APB's web-site at www frc org uk/apb/scope/private cfm

Opinion on financial statements

In our opinion the financial statements

- give a true and fair view of the state of the company's affairs as at 29 February 2012 and of its profit for the year then ended,
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, and
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements



INDEPENDENT AUDITORS' REPORT (CONTINUED)

TO THE MEMBERS OF TANGENT MARKETING SERVICES LIMITED

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

Colin Wright (Senior Statutory Auditor) for and on behalf of UHY Hacker Young

27 November 2012

Chartered Accountants Statutory Auditor

PROFIT AND LOSS ACCOUNT
FOR THE YEAR ENDED 29 FEBRUARY 2012

	Notes	2012 £	2011 £
Turnover	2	10,479,733	7,645,015
Cost of sales		(3,777,725)	(2,189,791)
Gross profit		6,702,008	5,455,224
Administrative expenses		(5,769,866)	(5,206,579)
Operating profit	3	932,142	248,645
Non-operating exceptional items	3	(173,240)	(202,159)
Profit on ordinary activities before interest		758,902	46,486
Other interest receivable and similar income Interest payable and similar charges	4 5	- (67)	1 (1,994)
Profit on ordinary activities before taxation		758,835	44,493
Tax on profit on ordinary activities	6	(225,915)	43,887
Profit for the year	16	532,920	88,380

The profit and loss account has been prepared on the basis that all operations are continuing operations.

There are no recognised gains and losses other than those passing through the profit and loss account.

BALANCE SHEET

AS AT 29 FEBRUARY 2012

		2012		2	2011
	Notes	£	£	£	£
Fixed assets					
Tangible assets	8		247,969		276,612
Current assets					
Stocks	9	-		25,488	
Debtors	10	5,318,782		3,433,439	
Cash at bank and in hand		578,624		452,694	
		5,897,406		3,911,621	
Creditors: amounts falling due within one year	11	(4,605,033)		(3,180,811)	
Net current assets			1,292,373		730,810
Total assets less current liabilities			1,540,342		1,007,422
Creditors: amounts falling due after more than one year	12		(1,200,000)		(1,200,000)
			340,342		(192,578)
Capital and reserves					
Called up share capital	15		250,000		250,000
Profit and loss account	16		90,342		(442,578)
Shareholders' funds	17		340,342		(192,578)

Approved by the Board and authorised for issue on 27 November 2012

Nicholas Green

Director

Timothy Green **Director**

Company Registration No. 04323657

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 29 FEBRUARY 2012

1 Accounting policies

1.1 Accounting convention

The financial statements are prepared under the historical cost convention

The company has taken advantage of the exemption in Financial Reporting Standard No 1 (Revised 1996) from the requirement to produce a cash flow statement on the grounds that it is a subsidiary undertaking where 90 percent or more of the voting rights are controlled within the group

1.2 Compliance with accounting standards

The financial statements are prepared in accordance with applicable United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), which have been applied consistently (except as otherwise stated)

1.3 Turnover

Turnover represents amounts receivable for goods and services net of VAT and trade discounts

1.4 Customer lists

The customer lists are amortised on a straight line basis over 2 years

1.5 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows.

Leasehold improvements

Over the term of the lease

Fixtures, fittings & equipment

Over 3-10 years on cost

1.6 Leasing and hire purchase commitments

Rentals payable under operating leases are charged against income on a straight line basis over the lease term

1.7 Stock and work in progress

Work in progress is valued at the lower of cost and net realisable value. Costs are represented by direct materials and labour together with attributable amounts of fixed and variable overheads incurred in bringing each product to its present location and condition. Net realisable value is the estimated selling price less further costs to completion and disposal

1.8 Pensions

The company makes contributions to the personal pension plans of certain employees Contributions are charged to the profit and loss accounts as they become payable

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 29 FEBRUARY 2012

1 Accounting policies

(Continued)

1.9 Deferred taxation

Deferred taxation is provided in full in respect of taxation deferred by timing differences between the treatment of certain items for taxation and accounting purposes. The deferred tax balance has not been discounted. No provision is made in respect of timing differences arising from the sale or revaluation of fixed assets unless there is a commitment to the disposal of the assets at the balance sheet date. Deferred tax assets are recognised only to the extent that the directors consider there to be suitable taxable profits from which the underlying timing differences can be deducted.

1.10 Foreign currency translation

Monetary assets and habilities denominated in foreign currencies are translated into sterling at the rates of exchange ruling at the balance sheet date, or if appropriate at the forward contract rate. Non-monetary assets denominated in foreign currencies are translated into sterling at the rate of exchange ruling at the date of the transaction. Transactions in foreign currencies are recorded at the rate ruling at the date of the transaction, or the contracted rate if the transaction is covered by a forward exchange contract. All differences are taken to profit and loss account.

2 Turnover

Geographical market

g	2012 £	2011 £
UK	8,088,458	5,476,297
Europe	1,359,953	1,259,855
Rest of world	1,031,322	908,863
	10,479,733	7,645,015

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

3	Operating profit	2012 £	2011 £
	Operating profit is stated after charging	æ	.
	Amortisation of intangible assets	-	19,561
	Depreciation of tangible assets	126,080	195,792
	Loss on disposal of tangible assets	-	632
	Loss on foreign exchange transactions	15,810	-
	Operating lease rentals	166,739	151,916
	Fees payable to the company's auditor for the audit of the company's	·	·
	annual accounts	10,000	7,090
	and after crediting		
	Profit on foreign exchange transactions	-	(9,639)
	The non-operating exceptional items relate to redundancy and termin provision	iation costs and	mpanment
		lation costs and	mpannen
4	provision		·
4		2012 £	2011 £
4	provision	2012	2011
4	Investment income	2012	2011 £
4	Investment income	2012	2011 £
	Investment income Bank interest	2012 £	2011 £
4	Investment income	2012	2011 £
	Investment income Bank interest Interest payable On bank loans and overdrafts	2012	2011 £ 1
	Investment income Bank interest Interest payable	2012	2011 £ 1 2011 £

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

6	Taxation	2012 £	2011 £
	Domestic current year tax		
	U K corporation tax	232,015	12,600
	Adjustment for prior years	(2,100)	(1,487)
	Total current tax	229,915	11,113
	Deferred tax		
	Origination and reversal of timing differences	(4,000)	(55,000)
		225,915	(43,887)
	Factors affecting the tax charge for the year		
	Profit on ordinary activities before taxation	758,835	44,493
	Profit on ordinary activities before taxation multiplied by standard rate of UK corporation tax of 26 00% (2011 - 28 00%)	197,297	12,458
	Effects of		 · · · · ·
	Non deductible expenses	30,007	16,054
	Depreciation in excess of capital allowances	10,414	33,575
	Provisions	-	16,635
	Group relief	-	(61,922)
	Adjustments to previous periods	(2,100)	(1,487)
	Other tax adjustments	(5,703)	(4,200)
		32,618	(1,345)
	Current tax charge for the year	229,915	11,113

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

7	Intangible fixed assets			_
			C	Customer lists
				£
	Cost			
	At 1 March 2011 & at 29 February 2012			39,121
	Amortisation			
	At 1 March 2011 & at 29 February 2012			39,121
	Net book value			
	At 29 February 2012			<u>-</u>
	At 28 February 2011			-
	·		=	
8	Tangible fixed assets			
		Leasehold	Fixtures,	Total
		improvements	fittings &	
		£	equipment	c
	Cost	ı.	£	£
	At 1 March 2011	194,996	905,281	1,100,277
	Additions	7,455	175,373	182,828
	Transfers in from fellow subsidiaries	-	54,109	54,109
	Transfers out from fellow subsidiaries	-	(631,216)	(631,216)
	At 29 February 2012	202,451	503,547	705,998
	Depreciation			
	At 1 March 2011	151,241	672,424	823,665
	Transfers in from fellow subsidiaries	•	3,836	3,836
	Transfers out from fellow subsidiaries	-	(495,552)	(495,552)
	Charge for the year	42,816	83,264	126,080
	At 29 February 2012	194,057	263,972	458,029
	Net book value			
	At 29 February 2012	8,394	239,575	247,969
	At 28 February 2011	43,755	232,857	276,612

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

9	Stocks and work in progress	2012 £	2011 £
	Raw materials and consumables Work in progress	-	25,448 40
		-	25,488
10	Debtors	2012 £	2011 £
	Trade debtors Amounts owed by parent and fellow subsidiary undertakings Other debtors Prepayments and accrued income Deferred tax asset (see note 13)	2,676,711 2,330,113 53,646 199,312 59,000 5,318,782	1,376,002 1,873,482 16,505 112,450 55,000 3,433,439

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 29 FEBRUARY 2012

11	Creditors: amounts falling due within one year	2012	2011
	· ·	£	£
	Net obligations under hire purchase contracts	-	25,623
	Trade creditors	150,483	454,096
	Amounts owed to parent and fellow subsidiary undertakings	2,754,100	1,844,108
	Corporation tax	199,182	15,128
	Other taxes and social security costs	435,434	132,730
	Other creditors	78,163	78,479
	Accruals and deferred income	987,671	630,647
		4,605,033	3,180,811

The hire purchase liabilities as set out in note 12 are all secured on the assets against which the borrowings were provided

Net obligations under	hire	purchase	contracts
-----------------------	------	----------	-----------

Repayable within one year	-	25,623
Finance charges and interest allocated to future accounting periods	-	-
	-	25,623

On 6 March 2007 the company agreed a £1m overdraft facility at a rate of 1 25% over base rate secured by cross guarantees and debentures. The overdraft facility has never been drawn, but having the facility improves the financial flexibility of the company. The hire purchase liabilities as set out in note 11 are all secured on the assets against which the borrowings were provided.

12	Creditors: amounts falling due after more than one year	2012 £	2011 £
	Other loans	1,200,000	1,200,000
	Analysis of loans Wholly repayable within five years	1,200,000	1,200,000
		1,200,000	1,200,000

The other loans represents amounts due to parent and is unsecured, interest free and has no fixed terms of repayment

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

13	Provisions for liabilities		
	The deferred tax asset (included in debtors, note 10) is made up as follows:		
		2012 £	
	Profit and loss account	(59,000)	
		2012 £	2011 £
	Decelerated capital allowances	(30,500)	(26,500)
	Other timing differences	(28,500)	(28,500)
		(59,000)	(55,000)
14	Pension and other post-retirement benefit commitments Defined contribution		
		2012 £	2011 £
	Contributions payable by the company for the year	33,003	13,427
15	Share capital	2012 £	2011 £
	Allotted, called up and fully paid 250,000 Ordinary shares of £1 each	250,000	250,000

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 29 FEBRUARY 2012

16	Statement of movements on profit and loss account		
			Profit and
			loss
			account
			£
	Balance at 1 March 2011		(442,578)
	Profit for the year		532,920
	D. 1		00.040
	Balance at 29 February 2012		90,342
17	Reconciliation of movements in shareholders' funds	2012	2011
		£	£
	Profit for the financial year	532,920	88,380
	Opening shareholders' funds	(192,578)	(280,958)
	Closing shareholders' funds	340,342	(192,578)
	~	·	

18 Contingent liabilities

At 28 February 2012, the company had contingent liabilities amounting to £1m in respect of a unlimited multilateral guarantee and debentures relating to the group overdraft facility taken out by the parent company. The overdraft facility has never been drawn, but having the facility improves the financial flexibility of the group.

19 Financial commitments

At 29 February 2012 the company was committed to making the following payments under non-cancellable operating leases in the year to 28 February 2013

	Land and buildings		Other	
	2012	2011	2012	2011
	£	£	£	£
Operating leases which expire				
Between two and five years	202,562	175,000	6,227	-

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 29 FEBRUARY 2012

20 Employees

Number of employees

The average monthly number of employees (including directors) during the year was

	2012	2011
	Number	Number
Production	60	19
Sales	34	22
Administration	7	24
	101	65
Employment costs	2012	2011
	£	£
Wages and salaries	4,452,483	2,072,583
Social security costs	472,747	219,839
Other pension costs	33,003	13,427
	4,958,233	2,305,849

21 Control

The ultimate controlling party of the company is its parent company Tangent Communications plc, a company registered in England and Wales Tangent Communications plc prepares group financial statements, which can be obtained from Companies House

22 Related party relationships and transactions

The company has taken advantage of the exemption in Financial Reporting Standard Number 8 from the requirement to disclose transactions with group companies on the grounds that consolidated financial statements are prepared by the ultimate parent company. Copies of the group financial statements are available from the parent company's head office at 84-86 Great Portland Street, London W1W 7NR