DSG CARD HANDLING SERVICES LIMITED

Annual Report and Financial Statements
year ended 30 April 2013

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DSG CARD HANDLING SERVICES LIMITED ANNUAL REPORT AND FINANCIAL STATEMENTS 2013

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DSG CARD HANDLING SERVICES LIMITED DIRECTORS' REPORT

The directors present their annual report and the audited financial statements for the year ended 30 April 2013 Comparative figures are for the 52 weeks ended 28 April 2012

PRINCIPAL ACTIVITY

The principal activity of the Company is non-equity investment in other Dixons Retail plc subsidiary companies.

BUSINESS REVIEW AND RESULTS

Objective and strategy

The objective of the Company is to deliver value to its shareholder

Results and financial position

The Company did not trade during the period and it is not anticipated that it will do so in the foreseeable future. The net assets of the Company comprise investments in a fellow group undertaking and intra-group debtors. It is not considered that any significant risk attaches to the recoverability of these assets. It is not contemplated that any further development of the Company will take place in the near future.

The results of the Company are shown on page 5

DIVIDENDS

The directors recommend that no dividend be paid (2011/12 £nil)

DIRECTORS

The directors of the Company during the period were

Date of Date of appointment resignation 8 February 2013

E J C Leigh D M E Page H S M Singer

8 February 2013

J J L Smith 8 February 2013

Unless otherwise indicated, the directors served throughout the period

AUDITOR AND DISCLOSURE OF INFORMATION TO AUDITOR

Deloitte LLP are willing to continue in office as auditor of the Company and pursuant to section 487 of the Companies Act 2006, their term of office is deemed to continue

In accordance with the provisions of Section 418 of the Companies Act 2006, each of the directors at the date of approval of this report confirms that, to the best of their knowledge and belief, and having made appropriate enquiries of other officers of the Company

- so far as they are aware, there is no relevant audit information of which the Company's auditor is unaware, and
- they have taken all the steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the Company's auditor is aware of that information

By Order of the Board

K L Atterbury

signed on behalf of DSG Corporate Services Limited

Corporate Company Secretary

August 2013

Registered office Maylands Avenue Hemel Hempstead Hertfordshire HP2 7TG

Company Registration No 4185110

DSG CARD HANDLING SERVICES LIMITED STATEMENT OF DIRECTORS' RESPONSIBILITIES

The directors are responsible for the preparation of the directors' report and the financial statements in accordance with applicable law and regulations. Company law requires the directors to prepare financial statements for each financial year and under that law, the directors have prepared the financial statements in accordance with International Financial Reporting Standards (IFRS) as adopted by the EU and IFRS issued by the International Accounting Standards Board

The financial statements are required by law to give a true and fair view of the state of affairs of the Company and of the profit and loss of the Company for the period In preparing those financial statements, the directors are also required to

- properly select and apply accounting policies,
- present information, including accounting policies, in a manner that provides relevant, reliable, comparable and understandable information, and
- provide additional disclosures when compliance with the specific requirements of IFRS is insufficient to enable users to understand the impact of particular transactions, other events and conditions on the financial position and financial performance

In preparing the financial statements, suitable accounting policies have been used and applied consistently, and reasonable and prudent judgements and estimates have been made. Applicable accounting standards have been followed and the financial statements have been prepared on the going concern basis.

The directors are responsible for maintaining adequate accounting records, for safeguarding the assets of the Company, for taking reasonable steps for the prevention and detection of fraud or any other irregularities and for the preparation of a directors' report which complies with the requirements of the Companies Act 2006. The directors are responsible for the maintenance and integrity of the corporate and financial information included on the Company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

DSG CARD HANDLING SERVICES LIMITED INDEPENDENT AUDITOR'S REPORT

Independent auditor's report to the members of DSG Card Handling Services Limited

We have audited the financial statements of DSG Card Handling Services Limited for the year ended 30 April 2013 which comprise the income statement, the balance sheet, the cash flow statement, the statement of changes in equity and the related notes 1 to 14. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union

This report is made solely to the Company's member, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's member those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's member, for our audit work, for this report, or for the opinions we have formed

Respective responsibilities of directors and auditor

As explained more fully in the Statement of Directors' Responsibilities, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the annual report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinions

Financial statements

In our opinion the financial statements

- give a true and fair view of the state of the company's affairs as at 30 April 2013 and of its profit for the period then ended,
- have been properly prepared in accordance with IFRSs as adopted by the European Union, and
- have been prepared in accordance with the requirements of the Companies Act 2006.

IFRSs issued by the IASB

As explained in note 1.1 the Company, in addition to applying IFRSs as adopted by the European Union, has also applied IFRSs as issued by the International Accounting Standards Board (IASB). In our opinion the financial statements comply with IFRSs as issued by the IASB

Other matters prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial period for which the financial statements are prepared is consistent with the financial statements

DSG CARD HANDLING SERVICES LIMITED INDEPENDENT AUDITOR'S REPORT continued

Matters on which we are required to report by exception

We have nothing to report upon in respect of the following

Under the Companies Act 2006 we are required to report to you if in our opinion

- we have not received all the information and explanations we require for our audit, or
- adequate accounting records have not been kept by the company, or
- the financial statements are not in agreement with the accounting records, or
- certain disclosures of directors' remuneration specified by law are not made

Kevin Thompson (Senior Statutory Auditor) for and on behalf of Deloitte LLP

Chartered Accountants and Statutory Auditor

London, United Kingdom August 2013

Kevin Thompson

DSG CARD HANDLING SERVICES LIMITED INCOME STATEMENT For the year ended 30 April 2013

	Note	2012/13 £'000	2011/12 £'000
Operating result	2	-	-
Finance income Finance costs	3 3	15,326 (5,615)	15,144 (5,479)
Net finance income		9,711	9,665
Profit before tax		9,711	9,665
Income tax credit / (charge)	5		
Profit for the period		9,711	9,665

All results are derived from continuing operations in the UK

There are no other items of comprehensive income or expense other than the profit for the current and preceding periods

DSG CARD HANDLING SERVICES LIMITED **BALANCE SHEET** As at 30 April 2013

	Note	2013 £'000	2012 £'000	2011 £'000
Non-current assets				•
Investments	6	170,000	170,000	170,000
Current assets				
Trade and other receivables	7	102,490	87,164	72,021
Total assets	_	272,490	257,164	242,021
Current habilities				
Trade and other payables	8	(16,246)	(10,631)	(5,153)
Net current assets		86,244	76,533	66,868
Non-current liabilities	•		 -	
Trade and other payables	8	(71,638)	(71,638)	(71,638)
Total liabilities	•	(87,884)	(82,269)	(76,791)
Net assets		184,606	174,895	165,230
Capital and reserves	•			
Called up share capital	10	1	1	1
Retained earnings		148,005	138,294	128,629
Capital reserve	_	36,600	36,600	36,600
Total equity	• •	184,606	174,895	165,230
	=			

These financial statements were approved by the directors on / August 2013 and signed on their behalf by

DM E Page Director

DSG CARD HANDLING SERVICES LIMITED CASH FLOW STATEMENT For the year ended 30 April 2013

Operating activities	Note	2012/13 £'000	2011/12 £'000
Cash utilised by operations	11	(1,375)	(1,307)
Net cash flows from operating activities		(1,375)	(1,307)
Investing activities Interest received		1,375	1,307
Net cash flows from investing activities		1,375	1,307
Movement in cash and cash equivalents		-	
Cash and cash equivalents at beginning and end of period	11	<u> </u>	

STATEMENT OF CHANGES IN EQUITY For the year ended 30 April 2013

	Share capital £'000	Retained earnings £'000	Capital reserve £'000	Total £'000
At 1 May 2011	1	128,629	36,600	165,230
Profit for the period		9,665		9,665
At 28 April 2012	1	138,294	36,600	174,895
Profit for the period		9,711		9,711
At 30 April 2013	1	148,005	36,600	184,606

The capital reserve represents a receipt from the Company's immediate parent company

1. ACCOUNTING POLICIES

1.1 Basis of preparation

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) as adopted by the EU, IFRS issued by the International Accounting Standards Board and those parts of the Companies Act 2006 applicable to those companies reporting under IFRS. Accounting policies have been consistently applied throughout the current and preceding periods

After making due enquiry, on the basis of current financial projections, the directors are satisfied that the Company has adequate resources to continue in operational existence for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the financial statements

Historically, the Company has prepared its financial statements to the Saturday closest to its accounting reference date of 30 April, meaning that financial periods have been for 52 week and occasionally 53 week periods. For 2012/13, the Company has drawn up its accounts to 30 April 2013 and future accounting periods will also end on 30 April

The financial statements include the results of the Company for the year ended 30 April 2013 Comparative figures are for the the 52 weeks ended 28 April 2012

The principal accounting policies are set out below

1.2 Investments and other financial assets

The Company's financial assets comprise those receivables which involve a contractual right to receive cash from external parties. Financial assets comprise all items shown in note 7. Under the classifications stipulated by IAS 39 other receivables are classified as "loans and receivables"

Investments

Investments are stated at cost less any provision for impairment in value

Other receivables

Other receivables are recorded at cost less an allowance for estimated irrecoverable amounts and any other adjustments required to align cost to fair value Bad debts are written off when identified

1.3 Tax

Current tax

Current taxation is the expected tax payable on the taxable income for the period, using prevailing tax rates and adjusted for any tax payable in respect of previous periods

1.4 Other financial liabilities

The Company's financial liabilities are those which involve a contractual obligation to deliver cash to external parties at a future date Financial liabilities comprise all items shown in note 8. Under the classifications stipulated by IAS 39 other payables are classified as "financial liabilities measured at amortised cost"

Other payables

Other payables are recorded at cost

1. ACCOUNTING POLICIES CONTINUED

1.5 Estimates, judgements and critical accounting policies

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities. Actual results could differ from these estimates and any subsequent changes are accounted for with an effect on income at the time such updated information becomes available. The most critical accounting policies in determining the financial condition and results of the Company are those requiring the greatest degree of subjective or complex judgements. These relate to valuation of investments and recoverability of other receivables as set out below

Investment impairment reviews

Investments are reviewed on an ongoing basis to determine whether any potential impairment exists. Such calculations require judgement relating to the appropriate discount factors and long term growth prevalent in a particular market as well as short and medium term business plans. The directors draw upon experience as well as external resources in making these judgements.

Recoverability of other receivables

Other receivables are recorded at cost less an allowance for estimated irrecoverable amounts and any other adjustments to align cost to fair value. Provision for bad and doubtful debts is made for specific receivables when there is objective evidence that the Company will not be able to collect all the amounts due. In assessing the evidence available the directors may be required to make judgements regarding the expected recoverability of amounts due. The directors draw upon experience in making these judgements.

2. OPERATING RESULT

The auditor's remuneration of £2,000 (2011/12 £2,000) is borne by another group undertaking

3. NET FINANCE INCOME

	2012/13	2011/12
	£'000	£,000
Interest on Loans to group undertakings	1,375	1,307
Dividend receivable on 8 25% cumulative preference shares	4,148	4,114
Dividend receivable on 8 125% cumulative preference B shares	9,803	9,723
Finance income	15,326	15,144
Dividend payable on 7 58% cumulative C preference shares	(3,278)	(3,252)
Dividend payable on 7 58% cumulative D preference shares	(2,178)	(2,177)
Interest payable to group undertakings	(159)	(50)
Finance costs	(5,615)	(5,479)
Net finance income	9,711	9,665

4. EMPLOYEES AND DIRECTORS

The Company had no employees during the period (2011/12 none) The directors received no remuneration for services to the Company during the period (2011/12 £nil)

5. TAX

	2012/13 £'000	2011/12 £'000
Current tax UK corporation tax at 23 92% (2011/12 25 85%)		
Income tax (credit) / expense		-
A reconciliation of the notional to the actual income tax (credit) / expense is set out	below	
	2012/13 £'000	2011/12 £'000
Profit before tax	9,711	9,665
Profit on ordinary activities at the UK statutory rate of 23 92% (2011/12 25 85%) Group relief received free of charge Dividends receivable from group companies Non-deductible dividend payments	2,323 (305) (3,337) 1,319	2,498 (324) (3,577) 1,403
Income tax (credit) / expense		

The UK corporation tax rate for the period was 24% for the period up to 31 March 2013 and 23% thereafter (2011/12 26% for the period up to 31 March 2012 and 24% thereafter)

6. INVESTMENTS

	£'000
Cost and net book value	
At 30 April 2013, 28 April 2012 and 30 April 2011	170,000

Investments relate to shares in DSG Overseas Investments Limited, a fellow group undertaking of the ultimate parent undertaking, comprising 50,000,000 8 25% non-voting cumulative redeemable preference shares of £1 each and 120,000,000 8 125% non-voting cumulative redeemable B preference shares of £1 each

7. TRADE AND OTHER RECEIVABLES

	2013	2012	2011
	£'000	£'000	£'000
Amounts due from group undertakings	102,490	87.164	72.021
5 1 5		=====	

The carrying amount of trade and other receivables approximates fair value. There are no past-due or impaired receivable balances (2012 and 2011 £nil)

8. TRADE AND OTHER PAYABLES

	2013	2013 Non-	2012	2012 Non-	2011	2011 Non-
	Current £'000	current £'000	Current £'000	current £'000	Current £'000	Current £'000
Accrued preference	2 000	£ 000	2 000	£ 000	£ 000	£ 000
dividends	16,246	_	10,631	•	5,153	-
43,015,112 7 58% cumulative C preference shares of £1 each 58,000,000 7 58% cumulative D preference shares of £1	-	43,015	-	43,015	-	43,015
each	-	28,623		28,623		28,623
	16,246	71,638	10,631	71,638	5,153	71,638

The carrying amount of trade and other payables approximates their fair value

The 7 58% cumulative C preference shares of £1 each and the 7 58% cumulative D preference shares of £1 each rank ahead of ordinary shares in the event of a return of assets on liquidation

9. FINANCIAL INSTRUMENTS

(a) Financial risk management objectives and policies

The Dixons Retail plc treasury function provides services to the Company It monitors and manages the treasury risks to which the Company is exposed, including liquidity risk and credit risk. Areas where risks are most likely to occur are evaluated regularly. The Company does not enter into derivative contracts.

Capital risk management

The Company maintains its capital structure to ensure that it is able to continue as a going concern

(b) Fair values of financial assets and liabilities

For receivables and payables classified as financial assets and liabilities in accordance with IAS 32, fair value is estimated to be equivalent to book value. These values are shown in notes 7 and 8, respectively. The categories of financial assets and liabilities and their related accounting policy are set out in notes 1.2 and 1.4.

(c) Interest rate profile of financial assets and habilities

The Company is exposed to interest rate risk on receivables from other subsidiaries of Dixons Retail plc as set out in note 12

(d) Sensitivity analysis

The following analysis, required by IFRS 7, shows the sensitivity of profit before tax to changes in specified market variables on monetary assets and liabilities

9. FINANCIAL INSTRUMENTS continued

(d) Sensitivity analysis continued

Changes in interest rates affect the Company's profit before tax, due to the impact of amounts due from group undertakings which bear interest at floating rate. The analysis is calculated assuming a reasonably possible change in interest rates and that the balance is held constant for the whole year A 1% increase in interest rates would have a positive effect on profit before tax and equity of £169,000 (2011/12 positive effect of £316,000) A 1% decrease would have an equal and opposite effect

(e) Liquidity risk

The Company is not subject to any significant liquidity risk as all of its receivables and payables are with other subsidiaries of Dixons Retail plc

The Company manages liquidity risk via Dixons Retail plc's treasury operations using sources of financing from other Dixons Retail plc subsidiary entities and investing excess liquidity. The Company maintains adequate reserves, by continuously monitoring forecast and actual cash flows against the maturity profiles of financial assets and liabilities.

The table below analyses the Company's contractual undiscounted cash flows payable under financial liabilities into their maturity groupings. The table includes both principal and interest flows

Contractual undiscounted cash flows

2013	Within one year £'000	In more than five years £'000	Total £'000	Carrying value £'000
Non-derivative financial liabilities Trade and other payables 7 58% cumulative C preference shares 7 58% cumulative C preference shares	(16,246)	(43,015)	(16,246) (43,015)	(16,246) (43,015)
7 58% cumulative D preference shares	(16,246)	(71,638)	(87,884)	(28,623) (87,884)
Non-derivative financial habilities Trade and other payables 58% cumulative C preference shares preference shares	(10,631)	(43,015) (28,623) (71,638)	(10,631) (43,015) (28,623) (82,269)	(10,631) (43,015) (28,623) (82,269)
Non-derivative financial habilities Trade and other payables 58% cumulative C preference shares preference shares	(5,153) - - (5,153)	(43,015) (28,623) (71,638)	(5,153) (43,015) (28,623) (76,791)	(5,153) (43,015) (28,623) (76,791)

9. FINANCIAL INSTRUMENTS continued

(f) Credit risk

The Company's exposure to credit risk on trade and other receivables arises from the non-performance of counterparties, the significant portion of which are other Dixons Retail plc subsidiaries, with a maximum exposure equal to the book value of these assets Further information on these exposures is detailed in note 12

10. **CALLED UP SHARE CAPITAL**

2013 £'000	£'000	2011 £'000
5,000	5,000	5,000
1	1	1
	£'000	£,000 £,000

11. NOTES TO THE CASH FLOW STATEMENT

Reconciliation of operating result to net cash flows from operating activities (a)

	•	J	2012/13 £'000	2011/12 £'000
Operating result				
Movements in working capital				
Increase in trade and other receivables			(1,375)	(1,307)
Cash utilised by operations			(1,375)	(1,307)

Analysis of net funds / (debt) (b)

At 30 April 2013 the Company had £nil net funds or debt (2012 and 2011 £nil)

RELATED PARTIES 12.

	2012/13	2011/12
	£,000	£'000
Other group undertakings		
Preference dividends receivable	13,951	13,837
Preference dividends payable	(5,456)	(5,429)
Interest receivable	1,375	1,307
Interest payable	(159)	(50)

Loans due from other group undertakings are repayable within one month (2011/12 within one month) and bear interest at 4 25% (2011/12 4 25%)

13 CONTINGENT LIABILITIES

	2013	2012	2011
	£'000	£'000	£'000
Guarantees in respect of ultimate parent company borrowings			
8 75% Guaranteed Notes 2015	100,561	150,000	150,000
8 75% Guaranteed Notes 2017	150,000	-	-
Drawings on Amended Facility (2012 and 2011 £360 million			
Facility)	-	-	130,000
			
	250,561	150,000	280,000

The ultimate parent company and the Company itself, together with certain other Dixons Retail plc subsidiary companies, are parties to a revolving credit facility agreement (the Amended Facility) for £225 million. The Company acts as a guarantor under this facility. The Amended Facility replaced the £360 million revolving credit facility agreement (the £360 million Facility) for which the Company was also previously a guarantor.

14. PARENT COMPANY

The Company's immediate parent and controlling entity is DSG Retail Limited

The Company's ultimate parent and controlling entity is Dixons Retail plc, which is incorporated in Great Britain and is registered in England and Wales Dixons Retail plc is the parent of the largest and smallest group which includes the Company and for which consolidated financial statements are prepared Copies of its financial statements may be obtained from its registered office at Maylands Avenue, Hemel Hempstead, Hertfordshire, HP2 7TG

DSG CARD HANDLING SERVICES LIMITED ADDITIONAL INFORMATION

UNAUDITED RECONCILIATION OF RETAINED EARNINGS TO AMOUNTS AVAILABLE FOR DISTRIBUTION

IAS 32 stipulates that the Company's preference share capital is classified as a financial liability. Accordingly, rather than affecting retained profits, dividends paid to the preference shareholders are treated as repayments of that liability and the interest accrued increases the liability.

The following table shows a reconciliation between retained earnings as disclosed in the financial statements and those reserves which are available for distribution to shareholders

	30 April 2013 £'000
Retained earnings	148,005
Less adjustments in respect of adoption of IAS 32	
 Net reduction in liabilities arising from dividends accrued and special dividends paid on 7 225% cumulative redeemable preference shares of £1 each Net reduction in liabilities arising from dividends accrued and special dividends paid on 	(37,695)
7 499% cumulative redeemable 'B' preference shares of £1 each	(42,092)
Less subsequent special dividends	
- Special dividend paid on 7 499% cumulative redeemable 'B' preference shares	(34,000)
- Special dividend paid on 7 58% cumulative redeemable 'D' preference shares	(15,000)
- Special dividend paid on 7 58% cumulative redeemable 'D' preference shares	(7,000)
- Special dividend paid on 7 58% cumulative redeemable 'D' preference shares	(8,000)
Add cumulative net interest payable unpaid on cumulative redeemable preference shares	16,009
Less cumulative net interest receivable unpaid on cumulative redeemable preference shares	(69,565)
Add capital reserves	36,600
Reserves available for distribution	(12,738)