# **CONVEYANCING DIRECT LIMITED**

# **DIRECTORS' REPORT AND FINANCIAL STATEMENTS**

31 December 2015

(Registered Number 04152278)



# Conveyancing Direct Limited DIRECTORS' REPORT AND FINANCIAL STATEMENTS 31 December 2015

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# **Directors' Report**

The Directors present their annual report and the audited financial statements for the year ended 31 December 2015.

#### INTRODUCTION AND OVERVIEW

Conveyancing Direct is a private limited company incorporated in England & Wales, registered number: 04152278. The Council for Licensed Conveyancers regulates the business. The Company operates under both the Conveyancing Direct and BE Legal brands.

The Company made a profit before tax of £2,087,000 for the year (2014: £1,414,000).

#### **DIRECTORS**

The Directors who served during the year and up to the date of this report were:

RS Shipperley JR Duke A Hiesley J Kelbrick G Benzies RJ Twigg

#### **DIVIDENDS**

A dividend of £1,000,000 has been paid during the year (2014: £1,000,000). The Directors do not recommend payment of a final dividend (2014: £nil).

#### DISCLOSURE OF INFORMATION TO AUDITOR

The Directors who held office at the date of approval of this Directors' report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditor is unaware; and each Director has taken all the steps that he ought to have taken as a Director to make himself aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

By order of the board

A Hiesley Director

**21**March 2016

Windmill Road St Leonards on Sea East Sussex TN38 9BY

#### Strategic Report

#### **BUSINESS REVIEW**

The principal activity is the provision of property conveyancing and associated services, and will continue to be so for the foreseeable future. The state of the UK housing market therefore has a direct impact on the Company's performance.

2015 saw favourable conditions in the UK housing market and led to strong sale volumes. With stamp duty reform beginning in April 2016 we expect strong sales in the first quarter in relation to Buy to let/second home. The likelihood of imminent increases to the UK base rate ignited our remortgage sales during 2015. Whilst indications show that the base rate increase may not be seen until 2017, remortgage volumes look to improve through 2016. The Company has recorded a profit before tax of £2,087,000 (2014: £1,414,000). This was a good achievement in a very competitive market place.

#### Objectives and strategy of the Company

The Company's objectives are to maximise the long term value and revenue for its shareholder and to maintain the delivery of the high quality and flexible service required to meet the various demands of its clients.

#### Operational performance and key performance indicators

The Directors monitor the business by using relevant KPI's. Board meetings are held at which the results are discussed in detail. The table below shows KPI's that are monitored for the business.

	2015 £000	2014 £000	Change %
Revenue	8,662	7,698	12.52
Profit before tax	2,087	1,414	47.60
Movement in: Mortgage Completions	+24.1%	-3.6%	
Re-mortgage Completions	+13.3%	+11.8%	

#### Risks and uncertainties

The Company's objective is to appropriately manage all the risks that arise from its activities. Connells Limited, the immediate parent undertaking and Skipton Building Society, the ultimate holding company, have a formal structure for managing risks throughout the group, which applies to all subsidiaries.

#### This has three elements:

- The Company's risk appetite is documented in detailed policy risk statements, which are reviewed and approved annually by the Board.
- The primary responsibility for managing risk and ensuring appropriate controls are in place lies with the Company's management. The ultimate parent undertaking, Skipton Building Society, through its risk and compliance function provides monitoring and oversight on behalf of the Society's Board.
- The Board Audit Committee of Skipton Building Society oversees the effectiveness of the risk management framework and the control environment through Skipton Group's Internal Audit function, whose reports are also provided to the Company's Board.

In common with other conveyancing service providers, the Company is reasonably highly operationally geared. Performance is affected by the state of the residential housing market so that in the short term, most costs are fixed so when income falls this has a direct and adverse impact on profits and cash flows. Therefore the Company's policy is to retain sufficient cash to ensure that any future deterioration in trading can be funded without recourse to external borrowing.

Conveyancing Direct Limited is a people business and as such is reliant on the ability, training, skills and motivation of its staff. A key risk to the business is the possibility of losing staff, particularly amongst senior managers and directors. In order to combat this, the Board ensure that service agreements, remuneration packages, and human resources policies are adequate to retain key employees.

By order of the board

A Hiesley Director

**TN38 9BY** 

21 March 2016 Windmill Road St Leonards on Sea East Sussex

# STATEMENT OF DIRECTORS' RESPONSIBILITIES IN RESPECT OF THE STRATEGIC REPORT, DIRECTORS' REPORT AND THE FINANCIAL STATEMENTS

The Directors are responsible for preparing the Strategic Report, Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law they have elected to prepare the financial statements in accordance with International Financial Reporting Standards (IFRSs) as adopted by the EU and applicable law

Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the Directors are required to:

- · select suitable accounting policies and then apply them consistently;
- · make judgments and estimates that are reasonable and prudent;
- · state whether they have been prepared in accordance with IFRSs as adopted by the EU; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Company and to prevent and detect fraud and other irregularities.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CONVEYANCING DIRECT LIMITED

We have audited the financial statements of Conveyancing Direct Limited for the year ended 31 December 2015 set out on pages 7 to 19. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the EU.

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

#### Respective responsibilities of Directors and auditors

As explained more fully in the Directors' Responsibilities Statement set out on page 5, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit, and express an opinion on, the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

#### Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's web-site at www.frc.org.uk/auditscopeukprivate.

#### Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the Company's affairs as at 31 December 2015 and of its profit for the year then ended;
- · have been properly prepared in accordance with IFRSs as adopted by the EU; and
- · have been prepared in accordance with the requirements of the Companies Act 2006.

#### Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Strategic Report and Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

#### Matters on which we are required to report by exception

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We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

 adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or

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- · the financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of Directors' remuneration specified by law are not made; or
- · we have not received all the information and explanations we require for our audit.

David Burridge (Senior Statutory Auditor) for and on behalf of KPMG LLP, Statutory Auditor

Chartered Accountants 58 Clarendon Road Watford WD17 1DF

# **Statement of Comprehensive Income**

FOR THE YEAR ENDED 31 DECEMBER 2015

	Notes	Year ended 2015 £000	Year ended 2014 £000
Revenue	1,	8,662	7,698
Administrative expenses	2	(6,608)	(6,347)
Profit from operations		2,054	1,351
Financial income	3	33_	63
Profit before tax		2,087	1,414
Income tax expense	5	(428)	(304)
Profit for the year being total comprehensive income		1,659	1,110

In both the current and preceding year the Company made no material acquisitions and had no discontinued operations.

There were no recognised income and expense items in the current or preceding year other than those reflected in the above Statement of Comprehensive Income.

The Statement of Comprehensive Income is prepared on an unmodified historical cost basis.

The notes on pages 11 to 19 form part of these financial statements.

## **Statement of Financial Position**

#### AT 31 DECEMBER 2015

	Notes	£000	31 December 2015 £000	£000	31 December 2014 £000
Non-current assets					
Property, plant and equipment	6 7	219		109	
Deferred tax assets	7	18		63_	
Total non-current assets			237		172
Current assets					
Trade and other receivables	8	740		773	
Cash and cash equivalents	<u>-</u>	1,598		1,144	
Total current assets			2,338		1,917
				•	
Total assets			2,575		2,089
Current liabilities					
Trade and other payables	9	835		966	
Tax liabilities	-	224		216	
Total current liabilities			1,059		1,182
Provisions	10				50
Total liabilities			1,059	•	1,232
Equity – attributable to equity holders	of the Company				
Share capital	11	-		-	
Retained earnings	11	1,516		857	
Total equity			1,516		857
• •					
Total equity and liabilities			2,575		2,089

These accounts were approved by the Board of Directors on 2 March 2016 and signed on its behalf by:

A Hiesley Director

Company registration number: 4152278

The notes on pages 11 to 19 form part of these accounts.

# Statement of Changes in Equity

FOR THE YEAR ENDED 31 DECEMBER 2015	Share Capital £000	Retained Earnings £000	Total Equity £000
Balance at 1 January 2015 Total comprehensive income for the year Dividend paid Balance at 31 December 2015	-	857 1,659 (1,000) 1,516	857 1,659 (1,000) 1,516
Balance at 1 January 2014 Total comprehensive income for the year Dividend paid Balance at 31 December 2014	- - -	747 1,110 (1,000) 857	747 1,110 (1,000) 857

The notes on pages 11 to 19 form part of these financial statements.

# **Statement of Cash Flows**

FOR THE YEAR ENDED 31 DECEMBER 2015

	Notes	Year ended 2015 £000	Yéar ended 2014 £000
Cash flows from operating activities Profit for the year		1,659	1,110
Adjustments for: Depreciation Financial income Tax expense	6 3 5	77 (33) 428	50 (63) 304
Operating profit before changes in working capital		2,131	1,401
(Increase) / Decrease in trade receivables Decrease / (Increase) in other receivables and prepayments (Decrease) / Increase in trade and other payables		(226) 259 (131)	2 (309) 165
Cash inflow from operations		2,033	1,259
Tax paid		(425)	(254)
Net cash inflow from operating activities	•	1,608	1,005
Cash flows from investing activities Interest received Purchases of property, plant and equipment Net cash (outflow) / inflow from investing activities	3 6	33 (187) (154)	63 (19) <b>44</b>
Cash flows from financing activities Dividend paid Net cash outflow from financing activities		(1,000) (1,000)	(1,000) (1,000)
Net increase in cash and cash equivalents Cash and cash equivalents at 1 January		454 1,144	49 1,095
Cash and cash equivalents at 31 December		1,598	1,144

The notes on pages 11 to 19 form part of these accounts.

#### NOTES TO FINANCIAL STATEMENTS

#### 1. Accounting policies

Conveyancing Direct Limited (the "Company") is a company incorporated and domiciled in the UK. The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the Company's accounts:

#### a) Basis of accounting

The Financial Statements are presented in accordance with International Financial Reporting Standards (IFRSs) and its interpretations as adopted by the EU and effective at 31 December 2015.

There have been no new accounting policies adopted in the year that have an impact on these financial statements.

#### Measurement convention

The financial statements are prepared on the historical cost basis.

#### **Currency presentation**

These financial statements are presented in pounds sterling and, except where otherwise indicated, have been rounded to the nearest one thousand.

#### Going concern

The Company's business activities are set out in the Strategic Report and the Directors Report. The financial position of the Company, its cash flows, and liquidity position are shown on pages 7 to 10. In addition, the Directors Report and notes to these financial statements include the Company's objectives, policies and processes for managing its capital; its financial risk management objectives; details of its financial instruments; and its exposures to credit risk and liquidity risk.

The Company has sufficient financial resources and the directors believe that the Company is well placed to manage its financial risks successfully during the current economic outlook, thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

#### b) Revenue recognition

Revenue, which excludes value added tax, represents total invoiced sales of the Company. Conveyancing income is recognised on the completion of contracts.

#### c) Property, plant and equipment

Property, plant and equipment are stated in the Statement of Financial Position at cost less accumulated depreciation.

Depreciation is charged so as to write off the cost of assets over their estimated useful lives at the following rates:

Fixtures and fittings

5 to 10 years

Office equipment

3 to 5 years

Leasehold premises

Over the unexpired term of the lease in equal instalments

All depreciation is charged on a straight-line basis.

#### d) Trade and other receivables

Trade and other receivables are stated at their nominal amount (discounted if material) less impairment losses.

#### e) Trade and other payables

Trade and other payables are stated initially at their fair value and then subsequently carried at amortised cost.

#### 1. Accounting policies (continued)

#### f) Leases

Costs of operating leases are charged to the Statement of Comprehensive Income on a straight-line basis over the lease term.

#### q) Taxation

Income tax on the profits for the year comprises current tax and deferred tax. Income tax is recognised in the Statement of Comprehensive Income except where items are recognised directly in equity, in which case the associated income tax is recognised via equity.

Current tax is the expected tax payable on the taxable profit for the year, using tax rates enacted or substantially enacted at the year end, and any adjustment to tax payable in respect of previous years.

Deferred tax is provided using the Statement of Financial Position liability method, which recognises temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. It is measured on an undiscounted basis at the tax rates that are expected to apply in the periods in which temporary differences reverse, based on tax rates and laws enacted or substantively enacted at the year end.

#### h) Employee benefits

The Company operates a stakeholder pension scheme. Contributions are charged to the Statement of Comprehensive Income as they become payable in accordance with the rules of the scheme.

#### i) Provisions for liabilities and charges

A provision is recognised in the Statement of Financial Position when the group has a present legal or constructive obligation as a result of a past event, and it is probable that an outflow of economic benefits will be required to settle the obligation. If the effect is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

#### j) Cash and cash equivalents

For the purpose of the Statement of Cash Flows, cash comprises cash in hand and loans and advances to credit institutions repayable on demand, and cash and cash equivalents comprise highly liquid investments that are convertible into cash with an insignificant risk of changes in value with original maturities of three months or less.

The Statement of Cash Flows has been prepared using the indirect method.

#### k) Net financing costs

Interest income and interest payable are recognised in the Statement of Comprehensive Income as they accrue, using the effective interest method.

	Year ended 2015	Year ended 2014
2. Expenses and auditor's remuneration	£000	£000
Profit before tax is stated after charging the following:		
Depreciation of property, plant and equipment	77 .	50
Staff costs (see note 4)	3,334	3,055
Rentals payable under operating leases	220	358
Auditor's remuneration and expenses: Audit of these financial statements	15	9
3. Financial Income	Year ended 2015	Year ended 2014
	£000	£000
Interest on bank deposits	33	63
4. Staff numbers and costs		
The average monthly number of persons employed by the Company (including Directors) du	ring the year was as fol	lows:
	Year ended	Year ended
	2015	2014
	No	No
Directors	6	6
Administration	160 166	140 146
The aggregate payroll costs of these persons was as follows:	£000	£000
Wages and salaries	3,063	2,801
Social security costs	234 37	243 11
Other pension costs	3,334	3,055
Directors' emoluments	Year ended 2015	Year ended
	2000	£000
Remuneration as Directors	196	169
Three (2014: three) of the Directors are remunerated by other group companies, and Conveyancing Direct Limited. There were no retirement benefits accruing to any of the Directory.	did not receive any re ctors remunerated by th	emuneration from e Company.
5. Tax expense		
a) Analysis of expense in the year at 20.25% (2014: 21.5%)	Year ended 2015	Year ended 2014
	£000	£000
Current tax expense Current tax at 20.25% (2014: 21.50%)	428	351
Adjustment for prior years Total current tax	428	351
Deferred tax charge / (credit) Origination and reversal of temporary differences Adjustment for prior years		(47)
Total deferred tax		(47)
Tax expense	428	304

## b) Factors affecting income tax expense in the year

The tax assessed in the Statement of Comprehensive Income is higher than (2014: equal to) the standard UK corporation tax rate because of the following factors:

because of the following factors:			
		Year ended	Year ended
		2015	2014
		£000	£000
Profit before tax		2,087	1,414
Tax on profit at UK standard rate of 20.25% (2014: 21.50%)		422	304
Effects of: Adjustment to tax expense in respect of prior periods		6	•
Effect of other tax rates / credits		<u> </u>	<del></del>
Tax expense		428	304
6. Property, plant and equipment			
	and and	Office	•
B	uildings	Equipment	Total
	£000	£000	£000
Cost .			
At 1 January 2015	3	206	209
Additions	-	187	187
At 31 December 2015	3	393	396
Accumulated depreciation and impairment			
At 1 January 2015	1	99	100
Depreciation charge for the year	-	77	77
At 31 December 2015	1	176	177
Carrying amounts			
At 1 January 2015	2	107	109
At 31 December 2015	2	217_	219
	and and	Office	
	and and uildings	Equipment	Total
D	£000	£000	£000
Cost	2000		
At 1 January 2014	3	187	190
Additions	-	19	19
At 31 December 2014	3	206	209
Accumulated depreciation and impairment			
At 1 January 2014	1	49	50
Depreciation charge for the year	-	50	. 50
At 31 December 2014	1	99	100
Carrying amounts			
At 1 January 2014	2	138	140
At 31 December 2014	2	107	109

#### 7. Deferred tax

The movement on the deferred tax account is as shown below:

	capital allowances Year ended 2015 £000	capital allowances Year ended 2014 £000
At 1 January Statement of Comprehensive Income (credit) / charge At 31 December	63 (45)	16 47 63

A deferred tax asset is only recognised to the extent that it is probable that future taxable profits will be available against which the asset can be utilised. Deferred tax assets are reviewed at least annually and are reduced to the extent that it is no longer probable that the related tax benefit will be realised. Deferred taxes are calculated on temporary differences under the liability method using an effective tax rate of 18% (2014: 20%) this is the enacted rate that is expected to apply when the temporary differences reverse.

8. Trade and other receivables				
			Year ended	Year ended
			2015	2014
•			£000	£000
Trade receivables			492	264
Amounts due from group companies			193	404
Prepayments and accrued income			115	105
Other receivables			2	60
Bad debt provision			(62)_	(60)
			740	773
The ageing of trade receivables (which all arose in	the UK) at the year end	was:		
	31 Dec	31 Dec	31 Dec	31 Dec
•	2015	2015	2014	2014
	£000	£000	£000	£000
	Gross	Impairment	Gross	Impairment
Not overdue	430	-	204	-
Overdue 0 - 30 days	-	-	-	-
Overdue 31 – 120 days		-	-	•
Overdue 120 days plus	62	(62)	60	(60)
• •	492	(62)	264	(60)
The movement in the allowance for impairment in r	espect of trade receivat	oles during the year v	vas as follows: 2015 £000	2014 £000
At 1 January	•		(60)	(189)
Provisions made during the year			(25) 23	129
Provisions released during the year			23	129
Receivables written off during the year			(62)	(60)
At 31 December			(62)	(00)

9. Trade and other payables		
	Year ended 2015 £000	Year ended 2014 £000
Trade payables	31	48
Amounts owed to group undertakings Other taxes and social security costs	298 198	465 · 179
Accruals and deferred income	287	273
Other payables	21	-
! *	835	966
10. Provisions	•	Dilapidations £000
Balance at 1 January 2015 Released during the year Balance at 31 December 2015		50 (50)
Balance at 1 January and 31 December 2014		50

All provisions are classed as non-current. The dilapidations provision is accrued on the basis of amounts identified at the date of property acquisition, less any subsequent expenditure, or where a section 412 notice or schedule of dilapidations has been received from the landlord. The provision is expected to be utilised at the end of the lease obligation.

11. Share capital	Year ended	Year ended
	2015	2014
Allotted, called up and fully paid	£000	£000
1 Ordinary shares of £1 each		•
Management of capital		,
Capital is considered to be the audited retained earnings and ordinary share capital in issue.		
	Year ended .	Year ended
	2015	2014
	£000	£000
Capital		
Ordinary shares	-	-
Retained earnings	1,516	857
	1,516	857

The Company's objectives when managing capital are:

- to safeguard the entity's ability to continue as a going concern, so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- · to provide an adequate return to shareholders by pricing products and services commensurately with the level of risk.

The Company is not subject to externally imposed capital requirements other than the minimum share capital required by the Companies Act, with which it complies.

The capital position is reported to the Board regularly. The capital position is also given due consideration when corporate plans are prepared.

The Company manages the capital balance in order to ensure that the internal limit is not breached.

#### 12. Related party transactions

The Company has related party relationships within the Skipton Group as detailed below. All such transactions are priced on an armslength basis.

	Ultimate parent undertaking £000	2015 Immediate Parent undertaking £000	Other group companies £000	Ultimate parent undertaking £000	2014 Immediate Parent undertaking £000	Other group companies £000
a) Net interest Interest receivable						
Interest payable	-	-	-	•	- -	•
Total	•	-	•	•	-	-
b) Sales of goods and s	ervices					
Commission receivable	1,604	-	-	1,593	·	401
Total	1,604	-	•	1,593	•	401
c) Purchase of goods and services	-	-	1,549	-	-	1,295
Total	•	•	1,549	•	-	1,295
d) Outstanding balance Receivables from	s					
related parties Payables to related	193	-	-	404	-	-
parties	-	(282)	(16)	-	(466)	-
Total	193	(282)	(16)	404	(466)	•

All transactions are dealt with on normal credit terms.

#### 13. Defined contribution pension scheme

The Company operates a stakeholder pension scheme, the assets of which are held separately from those of the Company, as independently administered funds. The amount charged to the Statement of Comprehensive Income in respect of the stakeholder pension scheme is the contribution payable in the year which amounted to £37,000 (2014: £11,000). There were no outstanding or prepaid contributions at either the beginning or end of the financial year.

#### 14. Capital Commitments

There were no capital commitments at the year end (2014: £nil).

#### 15. Operating lease commitments

The Company has annual commitments due under operating leases in respect of rental payable on land and buildings. At the year end total commitments under these non-cancellable operating leases are as follows:

	ended	ended
	2015	2014
Amounts falling due:	£000	£000
Less than one year	84	78
Between one and five years	184	312
More than five years	268	390

#### 16. Financial instruments

#### Financial risks

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability of another entity.

The principal financial risks to which the Company is exposed are liquidity risk, market risk and credit risk, these are monitored on a regular basis by management. Each of these is considered below.

#### Liquidity risk

Liquidity risk is the risk that the Company is not able to meet its financial obligations as they fall due or can do so only at excessive cost.

The Company's liquidity policy is to maintain sufficient liquid resources to cover imbalances and fluctuations in funding, to maintain solvency of the Company and to enable the Company to meet its financial obligations as they fall due. This is achieved through maintaining a prudent level of liquid assets and through rigorous management control of the growth of the business.

The following are contractual maturities of financial liabilities, including interest payments and excluding the impact of netting agreements:

	Carrying amount £000	Contractual cash flows £000	In not more than one month £000	In not more than 3 months £000	In more than 3 months but not less than 1 year £000	In more than one year but not more than 5 years £000
Amounts owing to group companies Trade and other payables	298 339	298 339	298 339	:	-	:
Total	637	637	637	•	-	

There are no differences between the fair values of financial assets and liabilities and their carrying amounts showing in the Statement of Financial Position.

#### Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises two types of risk: interest rate risk and currency risk.

#### Currency risk

The Company is not exposed to any currency risk as all transactions are denominated in Sterling.

#### Interest rate risk

The Company has no interest bearing liabilities, other than loans from group undertakings, and the Company monitors this exposure on a continuous basis.

#### Credit risk

Credit risk is the risk of financial loss to the Company if a customer fails to meet its contractual obligations, and arises principally from the Company's receivables from customers. Based on historic default rates, the Company believes that no impairment provision is necessary in respect of most of its trade receivables. For maximum credit exposure see note 9. Management carefully manages its exposure to credit risk.

#### Capital management

The Board's policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business. The Board monitors the return on capital and level of dividends to ordinary shareholders. There were no changes in the Company's approach to capital management during the year. The Company is not subject to externally imposed capital requirements.

#### 17. Ultimate Parent Undertaking

The Company is a wholly owned subsidiary of Connells Limited. The ultimate parent undertaking is Skipton Building Society, which is registered in the United Kingdom. The largest group in which the results are consolidated is that headed by Skipton Building Society. The smallest group is that headed by Connells Limited and the consolidated accounts of this company are available to the public and can be obtained from:

Connells Limited
16 - 20 Hockliffe Street
Cumbria House
Leighton Buzzard
Bedfordshire
LU7 1GN