

Glass Door Homeless Charity
Company number: 03950659 Charity number: 1083203
Annual Report 2014-2015

GLASS DOOR HOMELESS CHARITY

TRUSTEES' ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE PERIOD ENDED

31 MAY 2015

GEORGE HAY & COMPANY

**Chartered Accountants
Statutory Auditors**

**83 Cambridge Street,
Pimlico,
London. SW1V 4PS**

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Chairman's Message

I am proud to have seen this charity reach new heights in 2014-2015. We have extended our shelter network to include two shelters every night during the entire winter season, November to early April. We have also extended our support for guests, opening the Fulham-based drop-in all winter long and increasing the support provided by our casework team.

We always say that we wish we didn't need to grow. Unfortunately, a tight housing market, erosion of state support and the influx of people fleeing desperate conditions are pushing more of us, and particularly the most vulnerable in society, into precarious circumstances that can result in homelessness.

On top of all the work we have been doing to increase services, we also went through a period of self-reflection that resulted in a new name for the charity. In May 2015, we announced we would become "Glass Door" and you will see the use of this new identity throughout this report. While this report covers the period for when we were still West London Churches Homeless Concern, the bulk of the work we undertook to come to the new identity was done in 2014 and early 2015.

Although the old name had served us well for many years, it was long, hard to remember and difficult to say. "Glass Door" was the name many of the homeless guests of the charity already used as a shorthand for our headquarters and drop-in, and when considering the hundreds of names generated against the criteria we had set for ourselves, Glass Door quickly became a front-runner. Adopting "Glass Door" as our new name reminds us that our guests are at the heart of all that we do.

By great good fortune we were able to call on the professional expertise of two agencies, both branding experts, who have spent the last year giving us their time, their energy, their creativity to help us get to where we are now. Serena Donne of Donne & Co. and venturethree have contributed countless hours of work out of the goodness of their hearts. We could not have hoped to call on this sort of help if we had had to pay for it. So we have been very fortunate that an exercise which commercially would cost thousands, we have been able to do for next to nothing.

We are also extremely fortunate to work with churches across West London. The icon we use, taken from A in the logo to represent both shelter and an arched church entrance, serves as a visual reminder of this partnership.

We have been heartened to find so many individuals, corporations, foundations and churches have aligned with us to offer support. It is my privilege to be able to thank everyone who has volunteered at a shelter, donated funds, joined a fundraising event, or gave their time, energy and skills freely for the benefit of vulnerable and marginalised men and women of our community.

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Our shelters save lives, and our services and casework help change lives. Together, we are giving hundreds of men and women living in desperate conditions a chance to rewrite their futures. Many of them have no where else to turn. We couldn't do it without your partnership and support.

THANK YOU.

Reverend Dr Brian Leathard

Ethos

Our values underpin all we do. We believe every individual has inherent dignity. We are open to all, without prejudice. We aim always to be compassionate and inclusive and to provide an environment conducive to rebuilding one's sense of worth. We know that with the right support, individuals who are homeless can turn their lives around.

We welcome people as guests, rather than as 'clients' or 'service users'. We offer respect and the idea that all people have dignity and value.

The photos used throughout this report are not of models, but of our guests shown as they wished to be portrayed. Our guests face many challenges, but each one is an individual with a story to tell.

The charity's services have always been open to all. Almost all night shelters for rough sleepers in London are government-funded and restricted in whom they can accept. We believe that Glass Door is the only open-access winter night shelter in London. It is also the largest winter night shelter. Our guests do not need to have a referral from a government agency; we offer help at the point of need to those who have nowhere else to turn.

Our shelters operate in church halls, but we do not proselytise. People of all faiths or none are welcome as guests, volunteers and staff.

Our Aims and Objectives

Our vision is a future where no one has to sleep on the streets of London. We exist to support people who are homeless and whom no one else can or will help.

We aim to bring practical and emotional support and some stability to help people get back on their feet.

To help our guests get off the streets and give them a chance to rebuild their lives, we offer three main components of support:

- a safe place to sleep in winter
- caseworkers to help our guests find and keep employment and housing
- drop-in centres where basic needs can be met

Statement of Public Benefit

The trustees consider that the activities of Glass Door (described throughout) provide benefit to homeless and precariously housed people in West London.

By providing a safety net and a hand up out of homelessness, we help make the boroughs within which we operate a safer, more humane place for everyone.

The board of trustees regularly monitors and review the charity's success in meeting its objectives, and confirms that the activities of Glass Door described in this document are undertaken in pursuit of its aims.

Approved by the trustees and signed on their behalf by:



.....
Rev. Brian Leathard (Chair)

Date: 15 September 2015

Our services

Night shelters

Homeless men and women can find a safe, dry place to sleep in one of our shelters during the coldest months of the year. In the past year, we ran two night shelters every night from 3 November 2014 to 6 April 2015.

After being welcomed into the shelters, guests sit down to a proper cooked meal eaten with other guests and volunteers. Those who do not sleep in the shelters (either due to choice or space limitations) are given a meal and a welcome.

Everyone who sleeps in the shelter is provided with a sleeping bag and mat. Men and women sleep in different areas. In the morning guests have breakfast and leave by 7am. Many make their way to our drop-in centres during the day.

Achievements and performance

We operated two night shelters every night for the whole winter. Each night shelter accommodated a minimum of 35 guests, meaning at least 70 men and women found a safe, dry place to sleep every night over the 22 week shelter period, enabling us to offer over 10,000 bed spaces during this period!

Due to a mild winter, there were only four nights when the temperature fell below zero. Despite this, both shelters were consistently full. An average of seven people per shelter per night were turned away (same as last year). On top of this bottle neck, we fielded dozens of calls every week from across London from rough sleepers and other agencies. Unfortunately, we had to tell most of these callers that we simply were full and did not have any space in our shelters. (Over 100 different organisations tried to make referrals).

The average length of stay of guests has increased again. This winter, average stay was 51 nights vs 47 last winter and 41 the winter before; 49 guests stayed for more than 90 nights. The only way off the streets for many of our guests is through finding work first. They then have to save up enough for rent and deposit before they can move into housing - if they can find it.

Our shelters were used by 214 individuals, vs 192 in 13-14, 86 of the shelter guests (under half) were verified rough sleepers meaning they had been seen sleeping rough on at least one occasion by local outreach teams. However, 70% of those for whom we have self-reported data indicated they had been sleeping rough before securing a spot in our shelters. This discrepancy highlights how difficult it is to obtain accurate rough sleeping figures; many men and women who are homeless are hidden and are not reported in official tallies.

The most popular response to 'how did you hear about the shelters' is 'Friends'. Other answers include from Chelsea Methodist Church (where our headquarters are based), other churches, the internet, the council and other charities.

We ask guests to fill out questionnaires measuring their satisfaction with a range of services in the night shelters, including the food, accommodation, safety, breakfast, staff, and volunteers. The average overall level of satisfaction was a 4.5 out of 5. We are proud to have received such positive feedback from our guests.

Churches working in partnership

We are extremely fortunate to have the support of hundreds of religious organisations of different denominations. Many provide financial assistance, others provide volunteer teams or venues.

Sixteen churches across Hammersmith, Fulham, Kensington, Chelsea, Barnes and Putney serve as venue churches. They open their doors and welcome men and women into their church halls once a week, taking turns to host a 35-person shelter. Two church shelters operate on any given night, meaning a total of 70 men and women will find a safe place to sleep in one of our shelters during the coldest months of the year.

Our 16 shelter churches this year:

Askew Road, W12
Barnes Methodist, SW13
Chelsea Methodist, SW3
Fulham Baptist, SW6
Holy Trinity, Brook Green, W6
Our Lady of Victories, W8
Rivercourt Methodist, W6
St Augustine's, Queen's Gate, SW7
St Barnabas, W14
St Columba's, SW1
St Dionis, SW6
St John's, SW6
St Luke's Redcliffe Gardens, SW10
St Luke's & Christ Church, SW3
St Mary's, SW15
St Simons, Rockley Rd, W14

In addition, Fulham Methodist Church & Chelsea Methodist Church partner with us to provide day-time services.

Drop-in centres

Year-round, men and women who are homeless eat lunch, do laundry, take showers and find clothing at our Chelsea drop-in centre, run in partnership with the Chelsea Methodist Church on the King's Road. The centre is open three days a week (Monday, Tuesday and Thursday) from 9am–2pm. Throughout the winter shelter season, we also ran a drop-in at Fulham Methodist Church, located at Fulham Broadway, on Monday, Tuesday and Thursday.

Both drop-ins were open-access and were used by shelter and non-shelter guests. Entrance is limited to 100 people a day in the Chelsea drop-in and 50 people at the smaller Fulham drop-in. (On days when we are not open, our friends at St Augustine's Church SW7 run a drop-in, where we provide a caseworker funded in part by Holy Trinity Brompton Church).

A team of regular volunteers welcome the guests, cook and serve lunch, and help run the laundry service. Several of these volunteers are former guests who return as a way of saying "thank-you" and to stay connected.

Achievements and performance

Chelsea:

The Chelsea Methodist Church drop-in experienced high numbers of visitors in December due to a large influx of Romanians. In January, restrictions were introduced to ensure that shelter guests and those receiving casework support could still access the drop-in centre.

Despite limiting access to prioritise those with shelter places and casework appointments, we still hosted an average of 80 people a day at the Chelsea centre from January to March 2015. Prior to January 2015, we were consistently hosting over 100 guests a day. Our showers and laundry service continue to make a huge difference in the lives of the men and women who come to us. An average day saw 33 guests take showers (annual total of 4,715 showers) and 4.5 loads of laundry washed. We also collected and distributed an average of 500 items of clothing a month, including second-hand coats and jeans, and new socks and underwear.

Fulham:

The drop-in was open on 65 days between November and 17 April, with an average attendance per day of 43. Every day this centre was open, an average of 20 guests took showers (1332 total) and three loads of laundry were run (198 total).

Drop-in guest profile

Jeffrey used to be homeless before we helped him access benefits and find housing. He still comes to the drop-in to have lunch from time to time, and we're reminded that it's often the intangible things like company and support that our guests seek.

Caseworkers helped Aleksandra find a room in a shared house.

Vasile stayed in the shelters while he tried to get back on his feet after his marriage broke down. Our case-workers helped him apply for benefits while he stayed in the shelters. He hopes to return to work as a personal trainer.

Henry used to be homeless. Now he's a valued member of our overnight staff team.

Casework

Once rested, clean and no longer hungry, people can start to think of the future. Our caseworkers help our guests navigate the complexities of the system—vital for those struggling with mental health issues, poor literacy or language difficulties.

Our caseworkers respond to the needs of each individual's situation and support them in a variety of ways, including helping guests become work-ready, find a place to live, link in with substance-misuse services and arrange hospital admissions when necessary. When requested, we help make arrangements for a guest to reconnect to their country or area of origin.

We employ two permanent caseworkers (Neil and Boguslaw) who help our guests year-round. Last winter, we took on three temporary caseworkers to help the large influx of guests who use our shelters and drop-in day facilities through the winter.

We offered casework at three locations:

- 1) year-round, three days a week at the Chelsea Methodist Church drop-in; 2) at the new Fulham drop-in during the winter months when the 2nd shelter circuit was in operation, and
- 3) at the drop-in based in St. Augustine's Church on Queen's Gate.

Achievements and performance

Caseworkers worked with almost 500 individuals, many of whom came through the two day-time drop in centres. This year, we helped a record 121 homeless men and women find a job. That's twice as many as we helped into employment last year. But the good news is tempered by the increasing difficulty of finding permanent accommodation for many homeless guests. The only route out of homelessness for many is through finding work first, and then through the private rental sector.

Casework, continued

Accommodation

With the recent cuts to social benefits and the decrease in housing options, solutions are harder to come by than ever before. Nonetheless, we managed to help 98 individuals secure some type of accommodation.

Documents

ID can easily go missing when you don't have a place to keep your documents. And ID is often a prerequisite for both job and benefit applications. Our caseworkers successfully acquired ID for 36 guests over the course of the year.

The casework team also helped numerous guests acquire documentation necessary for work such as National Insurance Numbers, Unique Taxpayer Reference Numbers for the self-employed, and CSCS cards (a card indicating the holder is certified to do construction work).

Employment

Helping guests find and keep employment is a huge challenge and was a main priority in the past year. We helped with job searches, CV writing, and registering with employment agencies and for self-employment. For those going to appointments and interviews, we also provided suitable clothing, stored belongings, and helped with travel funds. After guests found employment, we provided support around tax returns and opening bank accounts. We know that the help we offered led to at least 121 of our guests finding work, although much of the work available to our guests is by nature unstable and short-term.

Reconnection

Many people find their way to London looking for a better life. When they fall on hard times, some realise they would be better off returning to their country or area of origin. Our caseworkers were able to help 52 individuals make such arrangements.

Our guests

People who come to us for shelter and support are some of the most vulnerable, marginalised and socially-excluded members in our society. Often they struggle with a range of challenges, including addiction and mental or physical health problems. The breakdown of a relationship — perhaps the death of a parent or separation from a partner — can compound the problem. And with both joblessness and cuts to social housing on the rise, more and more people are finding themselves in precarious positions. In recent years, political and economic refugees from all over the world are coming to us in larger numbers. Our website has more detailed information and profiles of some of our guests. <http://www.glassdoor.org.uk/profiles.htm>

Statistics

Every one of our guests has their own story to tell. In order to receive help from our casework service, we need to ask our guests some details about themselves. They are not required to divulge information, but most willingly do so.

Of the 214 night shelter guests, 156 engaged with caseworkers. We have data from this group on details of ethnicity, location and type of previous sleeping location.

This winter, our youngest shelter guest was 18; the oldest was 76. The average age of the guests in our shelter and drop-in day centre was 43. Women accounted for 15% of the guests. Our guests came from 41 different countries. 18% were British and Irish, and 41% were originally from Eastern Europe. The largest group were East European nationals (46%). 17% were British and Irish.

The vast majority of our night shelter guests (125 individuals) had been sleeping rough or on buses; 24 had lost their home; and 21 had been staying with friends and family.

When asked about the geographical location of their previous sleeping situation: 26% reported they had been sleeping in West London, 10% reported they came from outside London in the UK, and 10% reported they had arrived from outside UK. We do not have data from 38% of the guests.

Vulnerable adults

Many people who use the night shelters fit the definition of a “vulnerable adult”: a person who is or may be in need of community care services by reason of disability, age or illness. Vulnerable adults may be unable to properly guard against harm or exploitation. Glass Door has a legal and moral obligation to ensure that all our guests stay in a safe environment and that no one is abused or exploited in any way.

Tomas's story

Tomas lost everything because of heroin. Thanks to Glass Door, he's now off the streets, making peace with the past and planning for the future.

"I lost everything: my job, my car, my home, my beautiful life," says 28-year-old Tomas. He's been off heroin for a year, but first tried it eight years ago and managed to hold down a job in the beginning. Towards the end, he was sleeping on the streets, trying to scrounge together money for his next fix. Before coming to Glass Door, Tomas was crashing in a sleeping bag around Victoria Train Station.

"I remember it was a particularly sunny day, and I pulled the covers back from my sleeping bag, and I just felt different," he recalls of the day he decided to get help. "For years people have told me to stop, but I didn't," he says. "Then I just felt it." That morning, he went to find a doctor.

He got on methadone and began staying at the Glass Door shelters in November 2014. A better future is now within reach: Tomas has completed an entrepreneurial course, is working in a restaurant, saving money, and he's off methadone and drug free.

He also used the Glass Door Day Centre in Chelsea to eat lunch, stay warm and do laundry. His clothes and nails look clean, and with a recent shave, no one would assume he was homeless. With some stability in place, two members of the casework team, Neil and Karen, worked with him to find longer-term solutions.

Neil helped him register at the Job Centre, which in turn led to an entrepreneurial training program at the Chelsea Football Club Foundation. The program has given him "loads of confidence and knowledge," he says.

He now wants to start a centre that incorporates physical fitness as a form of treatment to help recovering drug addicts. He credits a religious conversion and exercise for helping him stay the course, and believes there's a real need for gym space specifically for recovering addicts.

He's written a CV and is looking for a mentor to help with a business plan. His enthusiasm is infectious, and with a bit of help, it's not hard to believe Tomas could pull it off.

The Glass Door caseworkers are an inspiration, he says. "I look at these guys, and I see such a passion. And I say: why can't I turn those eight years into something that could be helpful for someone else? You can't only take help. You have to give help as well."

But before he can help others, Tomas senses he will have to come to terms with his past and the family he left behind in Lithuania at age 21. Most emigrants from Lithuania will tell you "they left for economic reasons: to find a job, a better life," he says. "But if I'm really honest, for me, it was that, and also about running away from my parents."

His parents adopted him when he was six years old, after his mother walked out -- leaving behind four children with no father in the picture. "She said she was going to the store to buy some candy," he recalls. "Those were her last words to me."

A supportive, older couple adopted him straight away. While his adoptive parents gave him their surname and lots of love, he felt from the beginning some of his extended family never really accepted him. "They couldn't kick you out if you come for a family meal, but you can tell," he says matter-of-factly.

When Tomas was 16, his adoptive mother helped locate his birth mother, and they went to visit. "Ten years had gone; I didn't know her," he says. "She was living with some guy, and I could tell she had a drink. She was crying a lot."

He never asked why she left, but he did ask for the addresses of his siblings. His older siblings were taken in by grandparents and aunts and uncles. "I wondered, why not me?" he says. "But later, I learned that maybe they were old enough to work; I was too little," he explains.

He wrote to the sister in Russia, where she had moved, looking for news of his other siblings. When she wrote back, he found out that his other sister also lived in Russia but that his brother had committed suicide a few weeks before. "I missed him by only a few months," he recalls.

"Maybe one day I will visit them. After all, they are still my blood relatives," he says. But first, he would like to make amends with his (adoptive) parents. He makes no distinction between adoptive and biological, and considers the man and woman who raised him since he was six to be his family.

"I feel like I'm losing them," he says of his parents. "I really need to apologise, and say I love you. I really respect you. They're not really aware of my time on the street. They don't know. Every day I'm thinking about it. I need to sit down, write a letter, and give my heart to them."

"I wish to pick up the phone and tell them I've been baptised, tell them about my plans," he said in February. But he worried they'll fall into old patterns and start to argue.

Several months later, his mother tracked him down and called him on his birthday. His blue eyes sparkle as he recounts how great it was to hear from her and tell her he's doing OK. "I go through the glass door, and I find good people who try to help me. I take a shower and change into clean clothes. I find lunch, which is very important. But the most important thing is, I know when I come here, I can get help." - Tomas

Alina's Story

Alina went homeless to provide a better future for her kids.

Alina* and her husband want a better life for their two children, now 12 and seven years old. With high unemployment and an economy in crisis, they didn't see much of a future for their young family in Romania. They left their children behind with an aunt and arrived in London with little more than a will to find work and start again.

But breaking into London was harder than expected. "We knew nothing," says Alina, a petite 28-year old with dark, expressive eyes. She looks youthful wearing skinny jeans and a butterfly clip in her hair, but the gap in her smile from a few missing teeth hints at a hard life.

After arriving in London with no money and nowhere to stay, they slept on the street around Victoria Station. Alina's husband is a skilled builder, but the London construction companies he approached asked to see his construction skills certificates and National Insurance numbers, none of which he had.

After working their way up the waiting list, they secured a spot in our shelters. From here, our caseworker Boguslaw helped them apply for the necessary documents and open bank accounts so they would be job-ready.

"Boguslaw helps me with everything. I give thanks every time." Soon, Alina found work as a cleaner, and her husband found work on a construction site.

Within six months of arriving, they had saved enough for a small flat and moved their children to London, reuniting the family again. Boguslaw helped them apply for Child Benefit, Working Tax Credit and Child Tax Credit and even supported them in finding schools for their children.

Alina now works at a care home as a domestic assistant. "I like to help people. When I came here, many people help me. And when they need my help, I like to help."

But she worries what the future holds. She worries the public will further turn against Romanian immigrants with the negative attention they receive in the press. "Romanians maybe do some bad things. But it's not all Romanians." Although not an ethnic Roma herself, she has nothing bad to say about this group:

"Every culture has its good and bad. For me, people are the same. I give respect, I want the same back."

But the children get teased at school, she says, and she worries. "They say 'you are gypsy, you should go back to your home.' My son is upset; he doesn't understand. I tell him: 'It doesn't matter what they say. You know who you are. They have to see who you are, what you can do.'"

For now, Alina focuses on working hard and getting ahead. She travels three hours each way to her job. On top of work and her time spent in her epic commute, Alina also takes a training course to help her climb the care-worker ladder.

Despite the difficulties, Alina has no doubt they are doing what is best for the family. "I want the children to finish school here. ... I stay here for the kids. In general, for school, they have more opportunity here. After when they have their own lives, and I'm too old, maybe I go back," she says with a laugh. "For now, we try to do what is best for the kids."

*Alina's name has been changed out of respect for her privacy.

Fundraising events

We organised our second sponsored Sleep Out event in the Duke of York Square and were fortunate to be the beneficiary of other events organised on our behalf by volunteers and other supporters. These events helped us meet this year's ambitious fundraising objective. Here we highlight just a few.

Sponsored Sleep Out

On 10th October, over 200 individuals determined to highlight the issue of homelessness descended on Duke of York Square to spend the night with nothing more than sleeping bag and mat for comfort. Thanks to the commitment of everyone who participated, we raised over £140,000.

"The whole concept was amazing and I met many of our residents and friends," The Mayor of the Royal Borough of Kensington & Chelsea Maighread Condon-Simmonds said. "Thank you very much for your wonderful organisation."

A local resident took part with her 11-year-old daughter: "It was a very touching experience. Knowing that people will now have shelter and food during the cold winter is wonderful. We are so proud to have been a part of such a good cause," she said.

A number of local businesses and organisations came together to sponsor the event. Cadogan Estates offered the use of Duke of York Square and provided security for the night. Partridges set up a grill at dawn and a queue soon formed for their delicious bacon butties. Pret a Manger provided drinks and snacks. Estate agents John D Wood sponsored printed material advertising the event and brought a 10-strong team of sleepers. Spider PR also sent a team of sleepers and provided support with social media. Red Consultancy and Relish Content provided public relations support. Professional photographers Adrian Day and Nikki English and film-maker Suzy Carter donated their time and expertise to recording the event. We are indebted to all the individuals and businesses who joined, sponsored, organised and donated to the Sleep Out.

Some of our recent Fundraising Superstars

- Boguslaw, Laura and the venturethree team ran the British10K.
- Max asked his friends to donate to Glass Door in lieu of birthday presents
- Ann-Sophie, Raquel, Conrad, Gautier and Jose organised another fabulous Black Tie Brunch
- St Mary's Cadogan Street's Confirmation Class and Christ Church School Year 6's held mini Sponsored Sleep-Outs
- Oona asked for donations in lieu of birthday cards and presents
- Robert Bridge organised a concert at All Saint's Church, Putney in February 2015
- Heather and Stuart skipped the traditional wedding list and asked for donations to this charity instead
- Mike Mullins cycled from Land's End to John O'Groats
- Andrew Stoves climbed the UK's three highest mountains and cycled in between each mountain, tackling more than 450 miles in three days
- Anna Kalinowska organised a team of walkers who took on the Seven Sisters 26-mile route

Plans for the future

Despite the unprecedented success we had this year, hundreds of people still have to sleep rough every night across London, and many more just survive in very tenuous situations. To continue to strengthen all our core services, we have set ourselves a fundraising target of £500,000 for the year 2015-2016.

This year we were grateful to receive three-year grants from Henry Smith Charity, Drapers' Charitable Fund, The Tolkien Trust and Go For It. This will give us a firm foundation to build on next year, and we are planning a series of further multi-year grant applications.

Once again we aim to provide two night shelters for the whole winter with a team of caseworkers to support guests into better futures, free from homelessness.

In addition, we are developing programs to help guests prepare for and move into work. We know that a lack of computer access is a barrier for our guests, and we will be developing pilot programs in a newly established Glass Door computer training room. The first of these programs will be a series of ESOL classes, run in partnership with Chelsea Library. When properly staffed, the IT room can also be used to conduct job and property searches.

Night Shelters

Our night shelters were full last year and demand continues to outstrip supply. This winter, we plan to run two night shelters to house at least 70 homeless guests per night who would otherwise be cold, wet and vulnerable sleeping on the streets. On freezing nights we will continue to shelter up to 100 people.

Drop-in Centres

The Chelsea Methodist Church drop-in will remain open year-round for up to 100 people a day. In addition to our partnership with Chelsea Methodist Church, we will again partner with Fulham Methodist Church to open a second centre in Fulham in winter. While the shelters are in operation, 150 people visit the drop-ins to eat lunch, take showers, do laundry, and find a friendly face.

Caseworkers

Our open access policy means we can help people from all over the world, many of whom are not eligible for benefits. The only way off the streets for many of our guests is through employment. To bolster this part of our work, we will seek funding for an Employment and Training Manager who will work alongside our two permanent caseworkers, helping more people bring a permanent end to their homelessness.

Financial Review

The Charity's strategy in the year 2014-2015 was to deliver its services for homeless people in West London across two circuits of night shelters and two day drop-in centres for the complete winter season, in addition to the year round casework and drop-in service operated in partnership with Chelsea Methodist Church.

Delivering these goals required us to meet higher fundraising targets than ever before, and we successfully raised £530,487, an increase of £75K, or 16%, on our total 2014 income (2014: £455,730).

Total expenditure for the period ending 31 May 2015 was £565,219, up 50% from 2014 (2014: £375,641).

This increase in cost is partly due to running two circuits for the whole of winter from November to April, compared with the previous season when we ran one circuit from November to April and a second from January to April.

The Charity has also changed its year end from 31st March to 31st May, in order to capture a full night shelter season in its annual accounts. Previously, April costs fell into the following year. As a result, there are 2 sets of costs for April and May, 2014 and 2015, in this reporting period, increasing the reported expenditure line.

As our shelter space and volunteers are provided at no cost to the Charity, our main cost (69%) was in relation to staffing (£392,768) (2014: 68%). Glass Door is committed to ensuring that as much money as possible goes directly to its charitable activities, and achieved spending of 83 pence in every pound on its charitable activities.

At 31 May 2015 the total reserves carried forward were £196,135 (2014: £230,844) of which £144,631 related to unrestricted reserves and £51,504 to restricted reserves. Adding on pledged grant income of £28,892 for the coming financial year gives us £224,427 or 84% of our reserves target.

Donations and grants came through a combination of charitable trusts and other charities, individual giving, corporate giving, church donations and events. (We do not receive statutory funding that would restrict the types of people we can accept.) The Sleep Out fundraising event raised £140,000 from a range of sources and enabled the Charity to meet its 2014-2015 objectives.

Individual donations totalled £228,895, representing 43% of our fundraising income. Churches provided £58,656 (11%), charitable trusts and other charities contributed £182,159 (34%) and corporate donations totalled £60,777 (12%).

Reserves Policy

As part of the annual review of our reserve policy, Glass Door assesses the financial risks surrounding our future ability to provide our services to the homeless of West London.

The Charity aims to hold at all times, in cash, short-term deposits or pledged income, 12 months' worth of permanent staff salaries and fixed overheads. This reserve ensures that the Charity is sustainable year on year.

And, although we are consistently astounded by the generosity of our donors, in the current economic climate of uncertainty, we anticipate that some income sources may reduce, especially with greater competition for financial support.

The trustees consider the reserves policy to be set at a sensible level to deal with the charity's affairs in an orderly and practical way, and to ensure that the charity is sustainable from year to year.

Structure, governance and management

Constitution

Glass Door Homeless Charity is a registered charity and company limited by guarantee and is governed by its Memorandum and Articles of Association. The company was incorporated on 17 March 2000 and registered as a charity on 6 November 2000 under the name of West London Churches Homeless Concern. The name was changed by a resolution of the members on 10 March 2015 and relevant filings made to Companies House and the Charity Commission shortly thereafter. The name Glass Door Homeless Charity, or Glass Door for short, was officially adopted on 21 May 2015.

Appointment of new trustees

New trustees are recruited on a periodic basis and are appointed in accordance with clauses 30-32 of the Articles of Association. Induction and training of new trustees is carried out by the trustees with support from the Chief Operating Officer.

Governance, committee structure and decision making

Glass Door Homeless Charity is run by a board of trustees that meets approximately eight times a year.

The work of the board of trustees is supported by a number of sub-committees responsible for overseeing specific areas of activity. All significant strategic, financial and managerial decisions are made at board level and operational decisions are delegated to the sub-committees. Key staff members and volunteers may attend the trustee and relevant sub-committee meetings.

The trustees determine which operational decisions can be made by the Chief Operating Officer and delegate accordingly.

Our partnerships

To maximise benefits for our guests, we co-operate with many other charities, organisations and agencies.

Our partnerships, continued

Sixteen different churches, listed on page 7, provide much appreciated venue space for our night shelters. We partner with Chelsea Methodist Church to run a drop-in centre three days a week and with Fulham Methodist Church for our second drop-in centre. Friends at St Augustine's, Queen's Gate, run a drop-in on the other two days of the week and allow our guests and our caseworkers to meet there. Eight other churches organise volunteer teams.

Several organisations partner with us to provide health care to our guests. The charity Greenlight sends medical vans to our night shelters. In addition, a local GP visits our day centres once a week, a service much appreciated by our guests.

We also work with various charities and statutory bodies to support our guests as they work to end their homelessness. These organisations include the Upper Room in Hammersmith, Crisis Skylight, Housing Justice, local outreach teams and the London Reconnection Service.

Other organisations provide assistance specifically with our East European nationals. The Polish Consulate, for example, provides fast-tracking of passport applications for our guests.

We are also the recipients of supplies and funds from many other charities. "Wrap Up London" collects and redistributes second hand coats through us. "Street Smart", a scheme that adds £1 to diners' bills from participating restaurants, shares the collection with other homeless charities across the United Kingdom.

Risk assessment

The trustees have recognised that there are risks to which the Charity is exposed. Systems have been established to mitigate known risks, including financial controls, employment procedures, agreements with participating churches and volunteer training.

Statement of trustees' responsibilities

The trustees, who are directors for the purposes of company law and trustees for the purposes of charity law, are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

The trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law).

The financial statements give a true and fair view of the state of affairs of the Charity and of the income and expenditure of the Charity for the year ending 31 March 2014. In preparing these financial statements, the trustees have: selected suitable accounting policies and then applied them consistently; made judgments and estimates that are reasonable and prudent; prepared the financial statements on the going concern basis.

The trustees keep proper accounting records that disclose with reasonable accuracy at any time the financial position of the Charity, enabling them to ensure that the financial statements comply with the Companies Act 2006. They also safeguard the assets of the Charity and hence take reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees maintain the integrity of any corporate and financial information included on the Glass Door website.

Statement of disclosure of information to auditors

The trustees of the Charity who held office at the date of approval of this annual report confirm that:

- so far as they are aware, there is no relevant audit information, or information needed by the Charity's auditors in connection with preparing their report, of which the Charity's auditors are unaware; and
- they have taken all the steps that they ought to have taken as trustees in order to make themselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

The trustees who served during the year and up to the date of this report are set out on page 26

Approved by the trustees on 15 September 2015 and signed on their behalf by:



Rev. Brian Leathard (Chair)

Volunteers

Glass Door would not be able to function without its large and dedicated group of volunteers. Each venue has its own volunteer team – giving us a total of more than 500 volunteers from a variety of backgrounds and faiths.

The volunteers not only help set up the shelters, cook and serve food, they also sit and eat meals with our homeless guests. It is their involvement and “hands-on” approach that makes the shelters special.

Volunteers also help run the two drop-in centres and occasionally help in the office.

Many volunteers are recruited by the churches that host our shelters, but others come through community or work groups. For example, we are grateful for the regular volunteers from Peter Jones, the Junior League and the Chelsea Pensioners by way of the Royal Hospital Chelsea. Current or former homeless guests also offer their services as volunteers.

To quantify the contribution of our volunteers, we estimate that each shelter has an average of 15 volunteers per three hour shift across two shelters over 154 nights. This gives us about 13,860 volunteer hours contributed in the winter shelters alone.

Staff

Thanks to our teams of capable and committed volunteers, we are able to run our operation with a small but dedicated staff team. Year-round, our Chief Operating Officer Steven Platts runs the charity. Two advice workers, Neil Parkinson and Boguslaw Szewczyk, help our guests transition into more stable futures. During the winter months we employ a pool of Night Shelter staff to ensure our guests have a safe and welcoming stay.

Thank you

We would like to thank all the volunteers, schools, churches, individuals, corporations, trusts and foundations whose contributions made it possible to continue our work this past year.

Your partnership and support have allowed us to continue to save lives and give hope to the men and women of London who have nowhere else to turn.

Here we acknowledge just some of our wonderful supporters.

RELIGIOUS INSTITUTIONS

All Saints Church Putney
All Saints Church Fulham
All Saints Church Tooting
All Souls Church Langham Place
*Askew Road Methodist Church
*Barnes Methodist Church
Carmelite Church

Thank you, continued

*Chelsea Methodist Church
Chelsea Old Church
*Christ Church Chelsea
Christ Church Fellowship
Christ Church Hall of Remembrance Trust
East Hill Baptist Church
First Church of Christ, Scientist, London
*Fulham Baptist Church
*Fulham Methodist Church
German Christ Church
Holy Cross Catholic Church, Parsons Green
Holy Innocents Church, Hammersmith
Holy Redeemer Chelsea
Holy Trinity Brompton
*Holy Trinity Brook Green
Kensington Unitarians
Methodist Central Hall
Our Lady of Dolours Servite Church
Our Lady of Victories, Kensington
Parish of Putney Parish Action
Putney Methodist Church
*Rivercourt Methodist Church
Royal Hospital Chelsea
Shepherd's Bush Road Methodist Church
Sisters of Nazareth, Hammersmith
Southfields Christian Fellowship
*St Augustine's Queen's Gate
St Andrew's, Fulham Fields
St Barnabas Church, Kensington
*St Columba's Church of Scotland, Pont Street
St Columba's Dancers
*St Dionis Church, Parson's Green
*St Luke's Chelsea
*St Luke's Church, Redcliffe Gardens
St Luke's Hall Trustees
St Mary's Church, the Boltons
St Mary's Church, Barnes
St Mary's Bourne Street
St Mary's, Cadogan Street
St Mary's, Putney
St Marys Church, Wimbledon
St Paul's Church Chiswick
St Simon Zelotes & St Saviour's Church
*St Simon's Church, Rockley Road

* Churches which provided venues for night shelters.

Thank you, continued

SCHOOLS

Ark Burlington Danes Academy
Cameron House School
Christ Church Primary School, Chelsea
Exeter College JCR
The Hampshire School Chelsea
Hammersmith and West London College
Hurlingham School
Kensington Preparatory School
Lady Margaret School
Our Lady of Victories School
Park Walk Primary School
Ravenscourt Park School
Ringrose Nursery, Chelsea
St Barnabas CE Primary School
Thomas's London Day School, Battersea

TRUSTS AND FOUNDATIONS

Albert Hunt Trust
An Extra Mile Charitable Trust
The Ashworth Charitable Trust
Bánham Charitable Foundation
The Beatrice Laing Trust
Chelsea Non-ecclesiastical Charities
The Clothworkers' Foundation
Daisy Trust
Daughters of The Cross Provincialate
The David and Claudia Harding Foundation
David Ross Foundation
Dead Giveaway
Dischma Charitable Trust
Drapers' Charitable Fund
Go for It
Hammersmith United Charities
The Henry Smith Charity
Inner London Magistrates' Court's Poor Box Charity
Inner Wheel Club of C & W
J & S Asquith Charitable Trust
The Kensington & Chelsea Foundation
The Logos Trust
Marsh Christian Trust
The Monday Charitable Trust
Mrs F B Laurence Charitable Trust

Thank you, continued

Na Mokulua
Normanby Charitable Trust
Oxfizz
Park House Charitable Trust
The Pauline Meetings
Pest Houses Fund
Pret Foundation
The Queen Mother's Clothing Guild
The Ron & Lyn Peet Trust
Sir James Roll Charitable Trust
The Slaughter and May Trust
The SMB Charitable Trust
Souter Charitable Trust
The Stella Symons Charitable Trust
Stewardship
Strand Parishes Trust
Streetlytes
StreetSmart
Tolkien Trust
The Topinambour Trust
Truemark Trust
The Vintners' Foundation
The Wellcome Trust
Westminster Foundation
The William Allen Young Charitable Trust
Wilson Family Trust
Worshipful Company of Pewterers

COMPANIES

BNP Paribas
Cadogan Estates Ltd
Capital & Counties Management Services Ltd
Clifford Chance LLP
CMS Cameron McKenna LLP
Donne and Co
Ernst & Young LLP
Gardner Austin LLP
Graham Marks
Henry & James
Howdens Joinery Co
John D Wood
Knight Harwood
R B C Europe Ltd
Saunderson House
Schroder Investment Management
Sciteb
Spider PR
Tudor Capital Europe
Venturethree

Trustees, Senior Management & Advisers

Trustees are also directors of the company and give their time voluntarily and without remuneration. They were, for the time under review:

Kate Coles
Paul Cowley (resigned May 2015)
Marie Green (joined July 2014)
Stacy Jansz
Melissa Kerschen (resigned June 2014)
Brian Leathard (Chair of Trustees)
Hugo Llewelyn (resigned May 2014)
Shuna Mason
John Record
Judith Roberts
Michael Sawyer
Amanda Sheppard
John Sinik

Senior Management:

Steven Platts, Chief Operating Officer

Professional Advisers:

Auditor:

George Hay & Company
83 Cambridge Street
London SW1V 4PS

Banker:

HSBC, 22 Victoria Street
London SW18 0NJ

We need your help

If you would like to learn more about what we do and how to help or get involved, please do not hesitate to contact us.



**Independent Auditor's Report to the Members of
Glass Door Homeless Charity**

We have audited the financial statements of Glass Door Homeless Charity for the period ended 31 May 2015 which comprise the Statement of Financial Activities, the Balance Sheet, and the related notes numbered 1 to 12. The financial reporting framework that has been applied in their preparation is applicable law and the requirements of the Financial Reporting Standard for Smaller Entities (effective April 2008) (United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities).

This report is made solely to the Charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity and the Charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of trustees and auditors

As explained more fully in the Statement of Trustees' Responsibilities set out on page 16, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's (APB's) Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Annual Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 May 2015 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Trustees' Annual Report for the financial period ended 31 May 2015 for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report.



Andrew Fox (Senior Statutory Auditor)
For and on behalf of George Hay & Company
Chartered Accountants & Statutory Auditors
83 Cambridge Street
Pimlico
London SW1V 4PS

Date: 15 September 2015

Statement of Financial Activities
(Including Income and Expenditure Account)
FOR THE PERIOD ENDED 31 MAY 2015

	Notes	Restricted Funds £	Unrestricted Funds £	Total Funds 2015 £	Total Funds 2014 £
Incoming Resources					
Incoming Resources from generated funds:					
Voluntary Income - Donations and Grants	2	112,507	417,980	530,487	455,730
Investment Income - Bank Interest		-	23	23	-
Total Incoming Resources		112,507	418,003	530,510	455,730
Resources Expended					
Cost of generating funds:					
Cost of generating voluntary income	3	-	87,261	87,261	31,780
Charitable Activities	3	61,003	410,906	471,909	338,274
Governance Costs	3	-	6,049	6,049	5,587
Total Resources Expended		61,003	504,216	565,219	375,641
Net Incoming Resources					
Net income/(expenditure) for the year		51,504	(86,213)	(34,709)	80,089
Reconciliation of funds					
Total funds brought forward		-	230,844	230,844	150,755
Total funds carried forward		51,504	144,631	196,135	230,844

All activities relate to continuing operations.

Balance Sheet
AS AT 31 MAY 2015

CURRENT ASSETS

Debtors	9	26,029	13,992
Cash at bank and in hand		156,799	215,204
		<u>182,828</u>	<u>229,196</u>

CREDITORS: Amounts

falling due within one year	10	<u>(12,174)</u>	<u>(25,026)</u>
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NET CURRENT ASSETS		170,654	204,170
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NET ASSETS	11	<u>196,135</u>	<u>230,844</u>
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Unrestricted Funds	12	144,631	230,844
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Restricted Funds	12	51,504	-
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TOTAL FUNDS		<u>196,135</u>	<u>230,844</u>
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The notes on pages 32 to 37 form an integral part of these financial statements.

The accounts were approved by the board on 15 September 2015 and signed on its behalf by:



A Sheppard
Trustee

Notes to the Financial Statements

1 Accounting Policies

The principal accounting policies are summarised below. The accounting policies have applied consistently throughout the year and in the preceding year.

Basis of Accounting

The financial statements have been prepared on a going concern basis under the historical cost convention and in accordance with Accounting and Reporting by Charities – Statement of Recommended Practice (SORP revised 2005) issued in May 2005 as revised in May 2008, the Financial Reporting Standard for Smaller Entities (effective April 2008) and the provisions applicable to smaller companies subject to the small companies regime under the Companies Act 2006.

The Charity meets the relevant conditions and the size criteria for treatment as a small company. Consequently, the Charity is exempt under the terms of the Financial Reporting Standard No 1 from publishing a cashflow statement.

Fund Accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income when appropriate:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.
- Donated services and facilities are included at the value to the charity only where this can be quantified. The value of the nightly shelter venues provided at no charge by churches is not quantified and has not been included in these accounts. The value of services provided by volunteers has not been included in these accounts.
- Investment income is included when receivable.

NOTES TO THE FINANCIAL STATEMENTS FOR THE PERIOD ENDED 31 MAY 2015 - CONTINUED

Resources Expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT that cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include audit fees and costs linked to the strategic management of the charity.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis e.g. time or estimated usage basis as set out in Note 3.

Fixed Assets

Fixed assets are stated at cost less accumulated depreciation. The cost of minor additions or those costing below £250 are not capitalised. Depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life, which in all cases is estimated at 4 years.

Taxation

The charity is exempt from corporation tax on its charitable activities.

2 Donations and grants

	Restricted £	2015 Unrestricted £	Total £	2014 Total £
Churches	3,550	55,106	58,656	90,739
Charitable Trusts and Other Charities	64,871	117,288	182,159	111,949
Donations	44,086	245,586	289,672	253,042
	<u>112,507</u>	<u>417,980</u>	<u>530,487</u>	<u>455,730</u>

NOTES TO THE FINANCIAL STATEMENTS FOR THE PERIOD ENDED 31 MAY 2015 - CONTINUED

3 Resources Expended

	Basis of Allocation	Fundraising & Coms £	Night Shelter £	Case Workers £	Day Services £	Admin £	Govern-ance £	Total £
Costs directly allocated to activities								
Staff Costs (note 5)	Direct	18,675	129,629	114,771	57,965	14,428	-	335,468
Caseworker's expenses	Direct	-	-	3,028	-	-	-	3,028
Fundraising	Direct	12,777	-	-	-	-	-	12,777
Recruitment & Training	Direct	6,329	2,580	1,290	1,290	430	430	12,349
Catering	Direct	-	41,501	-	-	-	-	41,501
Shelter Equipment	Direct	-	1,809	-	-	-	-	1,809
Shelter rent	Direct	-	-	-	6,700	-	-	6,700
Cleaning & Laundry	Direct	-	9,226	-	1,025	-	-	10,251
Travel Expenses	Direct	-	851	-	-	-	-	851
Van Expenses	Direct	-	9,168	-	-	-	-	9,168
Insurances	Direct	-	14,860	-	-	-	-	14,860
Audit (note 4)	Direct	-	-	-	-	-	2,760	2,760
		<u>37,781</u>	<u>209,624</u>	<u>119,089</u>	<u>66,980</u>	<u>14,858</u>	<u>3,190</u>	<u>451,522</u>
Support costs allocated to activities:								
Premises	Usage	2,100	2,100	1,050	1,050	350	350	7,000
Management Staff (note 5)	Time	17,190	17,190	8,595	8,595	2,865	2,865	57,300
Printing, Post & Stationery	Usage	2,388	2,388	1,194	1,194	398	398	7,960
Bookkeeping & Admin	Usage	2,537	2,537	1,268	1,268	423	423	8,456
Communications	Usage	1,170	1,170	585	585	195	195	3,900
Computer	Usage	3,455	3,455	1,727	1,727	576	576	11,516
Repairs & Maintenance	Usage	-	1,081	-	-	-	-	1,081
Sundry expenses	Usage	960	960	480	480	160	160	3,200
Bank Charges	Usage	350	350	175	175	57	57	1,164
Depreciation	Usage	272	3,918	272	7,116	271	271	12,120
		<u>30,422</u>	<u>35,149</u>	<u>15,346</u>	<u>22,190</u>	<u>5,295</u>	<u>5,295</u>	<u>113,697</u>
		<u>68,203</u>	<u>244,773</u>	<u>134,435</u>	<u>89,170</u>	<u>20,153</u>	<u>8,485</u>	<u>565,219</u>

Expenditure on Charitable Activities (Night Shelter, Casework and Laundry) is made from both restricted and unrestricted funds.

4 Net Incoming Resources for the Year

Stated after charging:

	2015 £	2014 £
Depreciation	12,120	6,309
Auditors' Remuneration	2,760	2,880

NOTES TO THE FINANCIAL STATEMENTS FOR THE PERIOD ENDED 31 MAY 2015 - CONTINUED

5 Staff Costs

Staff costs were as follows:

	2015 £	2014 £
Salaries and wages	365,803	234,953
Social security costs	<u>26,965</u>	<u>19,637</u>
	£ 392,768	£ 254,590

During the 24 week period in which the Night Shelter was in operation, the average weekly number of employees was 26 (2014: 20).

For the remainder of the year, the average number of employees, calculated on a full time equivalent basis were 7 (2014: 6).

6 Trustee Remuneration and Related Party Transactions

Neither the Trustees, nor any person connected with them, received remuneration, or expenses, of any kind during the period or the previous year, with the exception of a nominal fee associated with the production of a commissioned short film, covered by a direct sponsorship.

There were no related party transactions during the year (2014: none)

No Trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year or the previous year.

7 Taxation

The charitable company is exempt from corporation tax on its charitable activities.

8 Tangible Fixed Assets

	Motor vehicles £	Office equipment £	Shelter showers £	Laundry equipment £	Total £
Cost					
At 1 April 2014	10,754	8,402	15,000	5,161	39,317
Additions	-	10,927	-	-	10,927
Disposals	-	(3,596)	-	-	(3,596)
At 31 May 2015	<u>10,754</u>	<u>15,733</u>	<u>15,000</u>	<u>5,161</u>	<u>46,648</u>
Depreciation					
At 1 April 2014	3,175	3,843	5,000	625	12,643
Charge for the year	3,136	3,097	4,375	1,512	12,120
Disposals	-	(3,596)	-	-	(3,596)
At 31 May 2015	<u>6,311</u>	<u>3,344</u>	<u>9,375</u>	<u>2,137</u>	<u>21,167</u>
Net Book Value					
31 May 2015	<u>4,443</u>	<u>12,389</u>	<u>5,625</u>	<u>3,024</u>	<u>25,481</u>
31 March 2014	<u>7,579</u>	<u>4,559</u>	<u>10,000</u>	<u>4,536</u>	<u>26,674</u>

NOTES TO THE FINANCIAL STATEMENTS FOR THE PERIOD ENDED 31 MAY 2015 - CONTINUED

9 Debtors

	2015 £	2014 £
Gift Aid - Income tax repayment due to donations	10,165	8,346
Sundry debtors	914	-
Prepayments	<u>14,950</u>	<u>5,646</u>
	£ 26,029	£ 13,992

10 Creditors: amounts falling due within one year

	2015 £	2014 £
Taxation and social security	6,383	10,177
Other creditors and accruals	<u>5,791</u>	<u>14,849</u>
	£ 12,174	£ 25,026

11 Analysis of Net Assets Between Funds

	Restricted Funds £	Unrestricted Funds £	2015 Total Funds £	2014 Total Funds £
Fixed assets	4,041	21,440	25,481	26,674
Current assets	47,463	135,365	182,828	229,196
Current liabilities	-	(12,174)	<u>(12,174)</u>	<u>(25,026)</u>
	£ 51,504	£ 144,631	£ 196,135	£ 230,844

12 Movement in Funds

	1 April 2014 £	Incoming Resources £	Outgoing Resources £	Transfers £	31 May 2015 £
Restricted Funds					
Night Shelter	-	33,532	29,309	-	4,223
Drop-in		4,204	4,204		-
Caseworkers	-	6,468	6,468	-	-
Other salaries		63,900	20,660		43,240
Fixed assets		4,403	362		4,041
Total restricted funds	<u>-</u>	<u>112,507</u>	<u>61,003</u>	<u>-</u>	<u>51,504</u>
Unrestricted Funds					
General fund	<u>230,844</u>	<u>418,003</u>	<u>504,216</u>	<u>-</u>	<u>144,631</u>
Total Funds	<u>230,844</u>	<u>530,510</u>	<u>565,219</u>	<u>-</u>	<u>196,135</u>

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 MAY 2015 - CONTINUED**

Purposes of Restricted Funds

The Night Shelter Fund is specifically to meet the cost of providing and staffing night shelter accommodation for the homeless, and any expenses incurred in providing such accommodation.

Casework is specifically to meet the costs of providing assistance and referral services to night shelter guests.