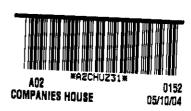
### INKFISH SERVICES LIMITED (Registered No: 3789864)

#### DIRECTORS' REPORT AND ACCOUNTS NINE MONTHS TO 31 MARCH 2004



### INKFISH SERVICES LIMITED DIRECTORS' REPORT

The directors submit their report and the accounts of the company for the nine month period ended 31 March 2004.

The accounting reference date has been changed to 31 March to align with the year end of the ultimate holding company, Domestic & General Group PLC.

#### **RESULTS AND DIVIDENDS**

The results for the period are shown in the profit and loss account on page 4. The directors propose to recommend the payment of a dividend of £25,000 payable on 20 July 2004. Total dividends for the period amounted to £25,000 (year to 30 June 2003: £65,000)

#### **BUSINESS REVIEW**

The principal activities of the company are fulfilment and mailing services. The company has undertaken the construction of a new mailing facility at Coventry, which is due for completion in June 2004.

#### **DIRECTORS**

The directors who held office during the period ended 31 March 2004 were:

J J Pearmund

Appointed 26 January 2004

DS A Hollingdale

S D Garbett

P C Griffiths

D R Potter

J S Ritchie

T J R Scrivener

Resigned 31 December 2003

T K Sledmar

K S Wilson

#### **DIRECTORS' INTERESTS**

The directors' interests in the share capital of the company or any group company requiring disclosure in these accounts for the period ended 31 March 2004 are as follows:

	Domestic & Group I Fully Paid O Shares of 10	Plc ordinary	Domestic & General Group Plc Options over Ordinary Shares under Executive Share Option Schemes		Domestic & Group Options over Shares under Related Share	Plc Ordinary r Savings
	<u>31.3.04</u>	30.6.03	31.3.04	30.6.03	Schen 31.3.04	•
S D Garbett P C Griffiths	- 725	- 725	3,235 12,748	3,235 12,748	2,782	2,782
DSA Hollingdale	-	-	10,000	10,000	2,782	2,782
D R Potter T K Sledmar	-	-	3,273	3,273	1,296	1,296

The interests of J J Pearmund, J S Ritchie and K S Wilson are disclosed in the accounts of the ultimate holding company.

### INKFISH SERVICES LIMITED DIRECTORS' REPORT (Continued)

#### STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

#### **AUDITORS**

A resolution in accordance with Section 384, Companies Act 1985, for the reappointment of KPMG Audit PLC as auditors of the company is to be proposed at the forthcoming Annual General Meeting.

By Order of the Board

A P White Secretary

1 June 2004

#### Registered Office

Swan Court Mansel Road London SW19 4AA We have audited the financial statements on pages 4 to 12.

This report is made solely to the company's members, as a body, in accordance with section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

#### Respective responsibilities of directors and auditors

The directors are responsible for preparing the directors' report and, as described on page 2, the financial statements in accordance with applicable United Kingdom law and accounting standards. Our responsibilities, as independent auditors, are established in the United Kingdom by statute, the Auditing Practices Board and by our profession's ethical guidance.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the directors' report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

#### Basis of audit opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

#### Opinion

In our opinion the financial statements give a true and fair view of the state of the company's affairs as at 31 March 2004 and its profit for the nine month period then ended and have been properly prepared in accordance with the Companies Act 1985.

KPMG Audit PLC Chartered Accountants Registered Auditor

8 Salisbury Square London EC4Y 8BB

1 June 2004

KPM G

	Note	Nine months to 31 March 2004 £	Year to 30 June 2003 £
TURNOVER	2	2,804,849	3,886,225
Cost of goods sold		(219,031)	(400,080)
Direct costs		(1,183,759)	(1,445,870)
GROSS PROFIT		1,402,059	2,040,275
Distribution costs		(55,166)	(206,392)
Administrative expenses		(1,203,486)	(1,638,111)
Interest payable		(60,347)	(7,245)
PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION	3	83,060	188,527
Tax on profit on ordinary activities	5	(17,798)	(59,330)
PROFIT ON ORDINARY ACTIVITIES AFTER TAXATION		65,262	129,197
Dividends	6	(25,000)	(65,000)
RETAINED PROFIT FOR THE FINANCIAL PERIOD	14	40,262	64,197

All income and expenditure relates to continuing operations.

The company has revised its accounting policy to show relevant staff costs as direct costs rather than as an element of administrative expenses. This is to reflect better the way in which the business currently operates. The prior year comparatives have been restated and there is no impact on the company's result for the prior year.

#### INKFISH SERVICES LIMITED BALANCE SHEET AT 31 MARCH 2004

			1arch	30 Ji 200	
	Note	£	£	£	£
INVESTMENTS Freehold land and buildings	7		2,422,690		-
FIXED ASSETS Tangible assets	8		576,083 2,998,773		341,282 341,282
CURRENT ASSETS Stocks Debtors Cash at bank and in hand	9 10	65,374 651,955 155,727 873,056	-	114,811 461,293 24,144 600,248	
CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	11	(3,686,548)		(825,594)	
NET CURRENT LIABILITIES			(2,813,492)		(225,346)
TOTAL ASSETS LESS CURRENT LIABILITIES			185,281		115,936
PROVISIONS FOR OTHER RISKS AND CHARGES	12		(30,388)		(1,305)
			154,893		114,631
CAPITAL AND RESERVES Called up share capital	13		50,000		50,000
Profit and loss account	14		104,893		64,631
			154,893		114,631

These accounts were approved by the Board of directors on 1 June 2004.

Meer	J J PEARMUND	)
<b>、</b> *		) Directors
Ts Del	JS RITCHIE	)

# INKFISH SERVICES LIMITED RECONCILIATION OF MOVEMENTS IN SHAREHOLDERS' FUNDS AT 31 MARCH 2004

	31 March 2004 £	30 June 2003 £
Total recognised gains for the period	65,262	129,197
Dividends	(25,000)	_(65,000)
Movement on reserves	40,262	64,197
Increase in share capital	-	49,999
Opening shareholders funds	114,631	435
Closing shareholders funds	154,893	114,631

#### 1. ACCOUNTING POLICIES

#### (a) Basis of Accounts

The financial statements have been prepared under the historical cost convention and comply with applicable accounting standards.

#### (b) Turnover

Turnover represents amounts receivable for services provided, exclusive of VAT.

#### (c) Depreciation

Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life using the straight line method. The rates are as follows:

Fixtures, fittings, furniture & equipment	15% per annum
Motor vehicles	25% per annum
Computer equipment	25% per annum

#### (d) Stocks

Stocks are stated at the lower of cost and net realisable value.

#### (e) Pension Scheme

The company participates in the defined contribution pension scheme operated by Domestic & General Group PLC in whose accounts full disclosure of the pension arrangements are made.

The costs of providing pensions for employees are charged in the profit and loss account in the period to which they relate.

#### (f) Deferred Taxation

Deferred tax is recognised, without discounting, in respect of all timing differences, between the treatment of certain times for taxation and accounting purposes which have arisen but not reversed by the balance sheet date, except as otherwise required by FRS19.

#### (g) Cash Flow Statement

The company has taken advantage of the exemption within Financial Reporting Standard 1 (Revised) not to provide a cash flow statement because it is a wholly owned subsidiary of Domestic & General Group PLC.

#### (h) Related Party Transactions

The company has taken advantage of the exemption within Financial Reporting Standard 8 not to disclose transactions or balances with entities which form part of the group (or investees of the group qualifying as related parties) because it is a wholly owned subsidiary undertaking of Domestic & General Group PLC.

#### 2. <u>Turnover</u>

		Nine months to 31 March 2004 £	Year to 30 June 2003 £
Mailing activ		2,210,057 594,792 2,804,849	2,705,853 1,180,372 3,886,225
3. <u>Profit on ord</u>	nary activities before taxation		
		Nine months to 31 March 2004 £	Year to 30 June 2003 £
Profit on ord charging:	inary activities before taxation is stated afte		£
Directors' de Depreciation Auditors' res		93,025 8,006 37,449 12,750 60,347	163,351 12,213 47,915 12,250 7,245

#### 4. Staff numbers and costs

The average number of employees employed by the company during the period were as follows:

The average number of employees employed by the company	during the period we	re as follows.
	Nine months to	Year to
	31 March	30 June
	2004	2003
Executive directors	8	10
Fulfilment	26	41
Mailing	69	65
	103	116
The aggregate payroll costs of these persons were as follows:	;	
	£	£
Wages and salaries	1,145,961	1,444,357
Social security costs	99,159	119,584
Other pension costs - defined contribution schemes	51,874	15,351
	1,296,994	1,579,292
	<del></del>	

#### 5. <u>Taxation</u>

(~)	A 1	-fahanaa	Com 4los	
(a)	Analysis	or charge	for the	periou

analysis of charge for the period	Nine months to	Year to
	31 March	30 June
	2004	2003
	£	£
UK corporation tax on profits of the period at 20%		
(2003: 30%)	1,029	58,025
Adjustments in respect of prior periods	(13,106)	
Total current tax	(12,077)	58,025
Deferred tax (see note 11):		
On assets transferred in from Group company	3,765	1,108
Movement in the period	26,110	197
Tax on profit on ordinary activities	17,798	59,330

#### (b) Factors affecting the tax change for the current period

The current tax charge for the period is lower (year to 30 June 2003:higher) than the standard rate of corporation tax in the UK of 30% (2003:30%). The differences are explained below:-

	Nine months to	Year to
	31 March	30 June
	2004	2003
	£	£
Current tax reconciliation:		
Profit on ordinary activities before tax	83,060	188,527
	<del></del>	
Corporation tax at 30% (2003:30%)	24,918	56,558
Effects of:		
Expenses not deductible for tax purposes	1,522	1,467
Origination and reversal of timing differences	(29,083)	
Other adjustments	3,672	
Current tax charge for period	1,029	58,025

#### 6. Dividends

	Nine months to 31 March	Year to 30 June
	2004 £	2003 £
Proposed final dividend - payable 20 July 2004	25,000	65,000

#### 7 Freehold land and buildings

	Market	
	value	Cost
	£	£
At 1 July 2003	-	-
Costs incurred during period	2,422,690	2,422,690
At 31 March 2004	2,422,690	2,422,690

Construction of a new mailing facility was undertaken during the period and is due for completion by June 2004. The carrying value at 31 March 2004 was based on the costs actually incurred to that date.

#### 8 <u>Tangible assets</u>

	Computer equipment	Fixtures fittings & equipment	Motor vehicles	Total
	£	£	£	£
Cost				
At 1 July 2003	38,936	371,100	54,741	464,777
Additions	18,480	268,506	-	286,986
Disposals			(35,191)	(3 <u>5</u> ,191)
At 31 March 2004	57,416	639,606	19,550	716,572
Depreciation				
At 1 July 2003	15,305	87,962	20,228	123,495
Disposals	-	-	(20,455)	(20,455)
Charge for the period		24,407	5,115	37,449
At 31 March 2004	23,232	112,369	4,888	140,489
Net book value At 1 July 2003	23,631	283,138	34,513	341,282
At 1 July 2003	23,031	203,130	J <b>T</b> ,J1J	J <b>7</b> 1,202
At 31 March 2004	34,184	527,237	14,662	576,083

#### 9. Stocks

	31 March 2004 £	30 June 2003 £
Goods for resale Brochures and packaging	60,014 5,360 65,374	83,452 31,359 114,811

10.	<u>Debtors</u>			
		31 March 2004 £	30 June 2003 £	
	Trade debtors Due from group companies Prepayments and accrued income Corporation tax	466,105 80,199 94,366 11,285 651,955	350,716 39,273 90,136 (18,832) 461,293	
11.	Creditors: amounts falling due within one year	31 March 2004 £	30 June 2003 £	
	Trade creditors Accruals and deferred income Due to group companies Dividend proposed	118,872 109,043 3,433,633 25,000 3,686,548	78,611 92,134 589,849 65,000 825,594	
12.	Provisions for liabilities and charges			
	Deferred tax has been provided as follows:	31 March 2004 £	30 June 2003 £	
	Accelerated capital allowances	30,388	1,305	
	Under FRS19, deferred tax is provided for in full on timing differences			
	At 1 July 2003 Provided in the period At 31 March 2004		Deferred taxation £ 1,305 29,083 30,388	
13.	Called up share capital	21.16	20.1	
	Authorised - Ordinary shares of £1 each	31 March 2004 £ 1,000,000	30 June 2003 £ 1,000,000	
	Allotted, called up and fully paid - Ordinary shares of £1 each	50,000	50,000	

#### 14. Profit and Loss account

	£
Balance at 1 July 2003	64,631
Retained profit for the period	40,262
Balance at 31 March 2004	104,893

#### 15. Capital Commitments

At 31 March 2004, the company had capital commitments in respect of the additional construction costs of the new mailing facility at Coventry (referred to in note 7) and the purchase of machinery. The estimated amount of capital commitment was £2,587,931 (2003: £nil)

#### 16. Directors Emoluments

The aggregate emoluments of the directors charged in the accounts of the company were:

	Nine months to 31 March 2004	Year to 30 June 2003
	£	£
Salaries	100,073	161,851
Bonuses	-	1,500
Pension charge - defined contribution scheme	8,006	12,213
	108,079	175,564

The highest paid director's emoluments in the period were £53,663 (year to 30 June 2003: £116,686) and the pension contributions were £4,500 (year to 30 June 2003: £7,963).

The number of directors accruing retirement benefits during the year was 2.

#### 17. Ultimate Holding Company

The ultimate holding company is Domestic & General Group PLC which is incorporated and registered in England. The Group accounts can be obtained from Swan Court, Mansel Road, London SW19 4AA.